

LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

C. Eligibility Requirement

1. Qualifying Low-income (Eligible) Customer
Criteria

An eligible customer for the state Lifeline discount shall be defined as an individual whose annual household income is at or below 150% of the federal poverty guidelines or in whose household resides a person who receives or has a child who receives benefits from at least one of the following programs:

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- a. Medicaid
- b. Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps)
- c. Supplemental Security Income (SSI)
- d. Federal Public Housing Assistance (FPHA) or Section 8
- e. Low-Income Heat and Energy Assistance Program (LIHEAP)
- f. Health benefits coverage under the state Children's Health Insurance Program (CHIP)
- g. National School Lunch Program's Free Lunch Program
- h. Temporary Assistance for Needy Families

An eligible customer for the federal Lifeline discount shall be defined as an individual meeting the eligibility requirements set forth in 47 C.F.R. Section 54.409.

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The appropriate Lifeline Program rate reductions will be provided per eligible customer. The Low-Income Discount Administrator (LIDA) will provide a list of eligible customers to the Company each month.

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By: Toney Prather
Title: President

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

C. Eligibility Requirement (Continued)

2. Obligations of the Customer

- a. Customers whose annual household income is at or below 150% of the federal poverty guidelines or who participate in FPFA or LIHEAP programs may self-enroll for Lifeline Program benefits by completing an application form and returning it to LIDA. LIDA will send a blank application upon customer request. LIDA can be reached at 1-866-4LITEUP. Current customers receiving benefits under Medicaid, SNAP, SSI or CHIP will be subject to the Lifeline Program automatic enrollment procedures as provided by the LIDA unless they provide a written request to the LIDA to be excluded from the Lifeline Program.

- b. A customer who is eligible for the Lifeline Program but does not have telecommunications services at the time the LIDA provides its eligibility list to the company, shall be responsible for initiating a request for the Lifeline Program from the Company.

3. Obligations of the Company

LIDA will provide a list of eligible customers to the Company on a monthly basis. Upon receipt of the list, the Company shall begin reduced billing for those customers within 30 days.

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

C. Eligibility Requirement (Continued)

4. Discontinuance of Service

- a. Discontinuance of Lifeline Discounts for customers automatically enrolled: The eligibility period for automatically enrolled customers is the length of their enrollment in Texas Health and Human Services Commission (THHSC) benefits plus a period of 60 days for renewal. Automatically enrolled customers will have an opportunity to renew their THHSC benefits or self-enrollment with LIDA upon the expiration of their automatic enrollment.
- b. Discontinuance of Lifeline Discounts for customers who have self-enrolled: Individuals not receiving benefits through THHSC programs, but who have met Lifeline income qualifications, are eligible to receive the Lifeline Discount for seven months, which includes a period of 60 days during which the customer may renew their eligibility with LIDA for an additional seven months.

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D. Deposit and Credit Requirements

1. The Company shall be prohibited from charging a service deposit in order to initiate the Lifeline Program if the eligible customer voluntarily elects to receive toll blocking.
2. The Company may charge a service deposit if the eligible customer denies subscription to toll blocking upon subscribing to the Lifeline Program.

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

D. Deposit and Credit Requirements (Continued)

3. In instances where the Company may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Company are also applicable to eligible customers for the Lifeline Program.

E. Service Connection Charges

1. Service connection charges do not apply to eligible customers with existing, qualifying service converting to the Lifeline Program.
2. Service connection charges do apply when:
 - a. Existing eligible customers request additional non-qualifying services at the time Lifeline Program reduced billing is initiated.
 - b. New customers (those without existing local exchange access service) eligible for the Lifeline Program establish service.
 - c. Customers make subsequent moves or changes after initial connection to the Lifeline Program.

F. Lifeline Program Rate Reduction

1. Implementation

The Company shall provide billing to all Lifeline Program eligible customers within its service area in accordance with the Commission's Substantive Rules.

In instances where a customer inquires about participation in the Lifeline Program, the Company shall provide contact information for LIDA.

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NORTH TEXAS TELEPHONE COMPANY

Local Exchange Tariff

SECTION 1

1st Revised Page 16
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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

IV. LIFELINE PROGRAM (Continued)

F. Lifeline Program Rate Reduction (Continued)

2. Amounts

The Company shall apply Lifeline Program rate reductions, per eligible customer, as described below.

	Monthly Rate Reduction	
a. Federal Reduction	47.C.F.R Section 54.403	T T
b. Maximum State Reduction to Residential Voice Service Local Exchange Access Line Rate	\$3.50	T T
c. Additional Small Rural Local Exchange Company Universal Service Plan Area Discount Composed of up to 25% of the Local Exchange Access Line Rate Increase Amount	SR 26.412 (f) (1) (E) (i-ii)	

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE

A. General

1. Prepaid Local Telephone Service (PLTS) provides eligible customers a one-time opportunity to maintain their local telephone service with the Company.

2. PLTS is offered by the Company in accordance with the Public Utility Commission of Texas' Substantive Rules relating to Prepaid Local Telephone Service.

B. PLTS Services

Customers subscribing to PLTS will receive only the following services:

1. Residential local exchange access line service
2. If applicable, mandatory services, including extended area service, expanded local calling service, or extended metropolitan service
3. Residential tone dialing service
4. Access to 911 service
5. Access to dual party relay service
6. The ability to report service problems seven days a week
7. Access to the business office
8. Primary residential directory listing
9. Toll blocking service
10. Non-published service and non-listed service, at the customer's option

C. Eligibility Requirements

1. Customers eligible to receive PLTS include:

a. Current residential customers who have not been disconnected from the network, but have received a notice following suspension of service for non-payment for services; and

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

C. Eligibility Requirements (Continued)

1. Customers eligible to receive PLTS include:
(Continued)

b. Former residential customers who have been disconnected from the network due to the existence of indebtedness to any dominant certificated telecommunications (DCTU) or other telecommunications carrier.

2. Customers who have been disconnected from PLTS by the Company are no longer eligible to receive PLTS from the Company.

3. Business customers are not eligible to receive PLTS from the Company.

D. PLTS Terms and Conditions

1. Eligible customers must contact the Company during the Company's regular business hours to subscribe to PLTS. Within twenty-four (24) hours of receiving the customer's request, the Company shall mail the customer a confirmation letter detailing the customer's rights and responsibilities upon enrollment in the PLTS plan and the rates, terms, and conditions of the PLTS plan as described in this tariff.

2. Customers subscribing to PLTS shall have mandatory toll blocking and usage-sensitive service blocking placed on their line. Customers subscribing to PLTS shall not place or receive calls, including intraLATA and interLATA long distance or other usage-sensitive services, for which additional charges are billed to the customer's local telephone bill by the Company, through tariffs or contracts, nor shall customers subscribe to any other services offered by the Company that are not included in a subscription to PLTS.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

D. PLTS Terms and Conditions (Continued)

3. Deferred Payment Plan

a. General

1) Customers subscribing to PLTS may be required to enter into a deferred payment plan with the Company to pay any outstanding debt owed to the Company for services previously received under basic local telecommunications service and now received under PLTS.

2) The Company shall not require the PLTS customer to enter into a deferred payment plan to pay any outstanding debt for any services that will not be received by the customer under PLTS including, but not limited to, intraLATA and interLATA long distance services.

3) If the Company cannot determine the amount of outstanding debt the PLTS customer owes for the services previously received under basic local telecommunications service and now received under PLTS, the Company shall not require the PLTS customer to enter into a deferred payment plan.

b. Deferred Payment Plan Amount

To determine the deferred payment plan amount, the Company shall:

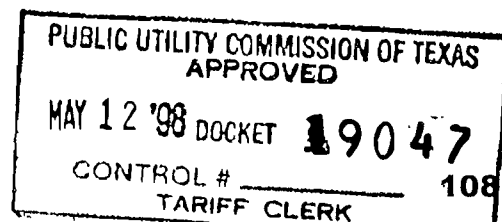
1) determine the amount the customer owes for the services previously received under basic local telecommunications service and now receives under PLTS;

2) apply any undesignated partial payment made by the customer prior to the customer's subscription to PLTS to past debt owed to the Company as determined under 1) of this subparagraph; and

3) not reallocate any undesignated partial payments assigned under 2) of this subparagraph to amounts yet to be incurred for basic local telecommunications service.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

D. PLTS Terms and Conditions (Continued)

3. Deferred Payment Plan (Continued)

c. The Company shall not require the applicant entering into a deferred payment plan under this paragraph to make monthly payments which exceed the greater of \$10 per month or 1/12 of the outstanding debt.

d. If the Company and PLTS customer enter into a deferred payment plan under this paragraph, the initial deferred payment shall be billed beginning with the third billing cycle after initiation of PLTS service and shall be billed on a monthly basis thereafter.

4. Customers subscribing to PLTS shall not be required to make a deposit.

5. Disconnection of PLTS

a. Disconnection with notice

The Company may disconnect PLTS after notice for any of the following reasons:

1) failure of the PLTS customer to comply with the terms of a deferred payment plan for PLTS;

2) upon conclusion of all periods for which an advance payment has been applied to the PLTS account and when the customer's PLTS account has a zero balance; or

3) violation of the Company's rules pertaining to the use of PLTS in a manner which interferes with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

D. PLTS Terms and Conditions (Continued)

5. Disconnection of PLTS (Continued)

b. Disconnection without notice

The Company may immediately disconnect PLTS without notice for any of the following reasons:

1) if the customer accrues new billable charges for toll or other services on their telephone bill that are not defined as PLTS services;

2) where a known dangerous condition exists for as long as the condition exists; or

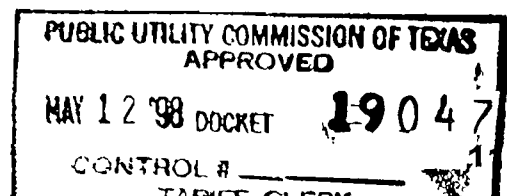
3) where service is connected without authority by a person who has not applied for the service or who has reconnected service without authority following termination of service.

c. The Company retains the right to apply any credit in the disconnected PLTS customer's account to the customer's outstanding balances owed to the Company for telecommunications services.

6. Customers disconnected from PLTS shall receive a final notice from the Company stating that the customer is permanently disconnected from PLTS and shall not be eligible for PLTS from the Company again. That notice shall also state the terms and conditions that the customer must satisfy before the customer can return to basic local telecommunications service with the Company.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

E. Return to Basic Local Telecommunications Service

1. A customer subscribing to PLTS may return to basic local telecommunications service provided the customer:

a. has paid all outstanding debt to the Company in full, including indebtedness for the carriage charges of interexchange carriers where the Company bills those charges pursuant to tariffs or contracts; and

b. has paid all bills for PLTS.

2. Upon the customer's completion of the obligations listed above, the Company shall notify the customer:

a. of the eligibility requirements for returning to basic local telecommunications service without PLTS restrictions;

b. of the option to receive basic local telecommunications service with toll blocking and/or usage-sensitive blocking pursuant to the Company's tariffed rates, if applicable, and such toll blocking and usage-sensitive blocking can be removed at any time, upon the customer's request; and

c. of the need to contact the Company if the customer wants to return to basic local telecommunications service.

3. After receiving notice from the Company and after fulfilling the customer obligations referenced above, in order to subscribe to basic local telecommunications service, the customer shall:

a. request subscription to basic local telecommunication service from the Company; and

b. pay the service restoral or service connection charges, if applicable and assessed by the Company.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

F. PLTS Rates, Charges and Payments

1. PLTS Rates

a. The monthly rate for PLTS shall include only the following:

1) the applicable residential tariffed rate (or lifeline rate, if applicable) for services included in the PLTS services definition referenced in this section;

2) tariffed charges for non-published and non-listed service, if requested by the customer; and

3) surcharges and fees established or authorized by a governmental entity that are billed by the Company, including but not limited to 911, subscriber line charge, sales tax, and municipal fees.

b. Late charges shall not be assessed to a PLTS customer.

2. PLTS Nonrecurring Charges

a. If the customer subscribes to PLTS within ten (10) days from the date the Company mailed notification of PLTS eligibility to that customer, the Company shall defer recovery of service connection charges, as referenced in Section 2 of this tariff, until the customer returns to basic local telecommunications service.

b. If the customer does not subscribe to PLTS within ten (10) days from the date the Company mailed notification of PLTS eligibility to that customer, the Company may charge service connection charges, as referenced in Section 2 of this tariff, to that customer when subscribing to PLTS.

c. If the Company suspends basic local service prior to disconnection, the Company shall defer recovery of the tariffed service restoral charges until the PLTS subscribing customer leaves PLTS to return to basic local telecommunications service.

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LOCAL EXCHANGE SERVICE

V. PREPAID LOCAL TELEPHONE SERVICE (Continued)

F. PLTS Rates, Charges and Payments (Continued)

3. Payments Under PLTS

a. The Company may require the residential customer of PLTS to make an initial payment for service, which shall not exceed:

1) the monthly rate for PLTS, as described above, for up to two (2) months of service under the PLTS plan; and

2) PLTS nonrecurring charges, as described above, if applicable.

b. The Company shall not require subsequent monthly payments for PLTS that exceed the monthly rates for PLTS services. The due date of monthly payments under PLTS shall be based on the Company's regular billing cycle.

c. The customer may be required to make payments under a deferred payment plan as previously referenced in this section.

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SERVICE CHARGES

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NORTH TEXAS TELEPHONE COMPANY
Local Exchange Tariff

SECTION 2
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SERVICE CHARGES

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By: Toney Prather
Title: President

SERVICE CHARGES

I. GENERAL

Service Charges are in addition to all other rates and charges that may be applicable for services provided by the Company. They apply in addition to installation and construction charges made because unusual costs are incurred in the provision of service.

A. Categories of Service Charges

The work functions required to add to, move or change telephone service for a business or residence class of service customer are classified as follows:

1. Service Ordering - work performed in connection with receiving, recording, and processing a customer request for service to be performed or provided at the same time, on the same account and on the same premises. One Service Ordering Charge is applicable per access line or channel.

2. Line Connection - work associated with the connection of the line extending from the serving central office to the customer's premises. It includes, but is not limited to establishing or changing central office connections, cable cross connections, line transfers, connecting to a terminal or building terminal, or moving the drop wire or protector block.

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SERVICE CHARGES

I. GENERAL (Continued)

B. Rules

1. All registered terminal equipment and systems and inside wire may be directly connected to the telecommunications network as specified in, or authorized by, the Registration Program in Part 68 of the Federal Communications Commission's (FCC's) Regulations.

2. Customer Premises Inside Wire

a. The customer has the option of providing the inside wire and standard jacks (see Part C of this Section for a definition of inside wire) on his premises himself, or contracting with a vendor qualified to provide the service.

b. Customer premises inside wire, standard jacks, and equipment provided by the customer or his agent must be in accordance with the standards of the National Electric Code, the National Electric Safety Codes, Part 68 of the FCC Regulations, the equipment manufacturers and other applicable codes. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer's provision or maintenance of inside wire.

3. Charges specified in this Section do not apply to services furnished under concurrence provisions filed in Section 6 of this tariff. These services may include, but are not limited to, WATS access lines and access line extensions, and all private line services and channels and access services provided. Nonrecurring charges for these services are stated in other companies' tariffs, or as exceptions or additions to concurring provisions in Section 6 of this tariff.

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SERVICE CHARGES

I. GENERAL (Continued)

B. Rules (Continued)

5. The service charges described in this tariff are not applicable for:

a. Normal maintenance and repair of the Company's equipment and service.

b. The connection of telephone sets or other terminal equipment when no line connection or central office access work is required.

c. The connection of telephone sets or other terminal equipment when no line connection work is required.

C. Definitions

1. Customer Premises Inside Wire - all wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises Inside Wire is located on the customer's side of the Company's premises protector. By definition, Customer Premises Inside Wire excludes riser and buried cable.

2. Demarcation Point - the point of interconnection between Company communications facilities and the terminal equipment, protective apparatus or wiring at a subscriber's premises.

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SERVICE CHARGES

II. APPLICATION OF CHARGES

A. Service Ordering Charge

1. The primary service ordering charge is applicable:

a. For requests to establish an account for initial connection of service. An account is each service for which a separate access line is established.

b. For connection of additional local exchange access lines, private lines, or detached access lines to an established service.

c. For change and transfer of service involving change in name and responsibility whether or not there is a lapse in service.

d. For restoration of service disconnected for nonpayment; such service will be restored upon payment of charges due.

2. The secondary service order charge is applicable:

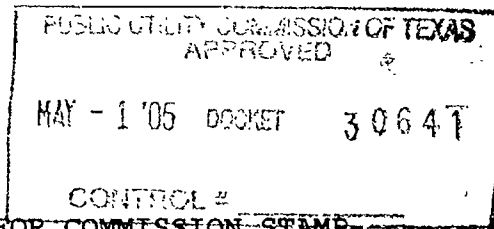
a. For subsequent requests for service, number change, restoration of service at customer's request and change in class of service.

b. For service ordered during a pending service order which cannot be included on the pending service order.

c. For additions, moves and changes of lines in the same building or in different buildings on the same premises.

3. The secondary service order charge is not applicable for requests involving a change from rotary service to pushbutton service or adding custom calling features.

4. The primary service order charge and the secondary service order charge cannot be applied on the same order. When an order requires work for which both the primary and secondary service order charges would otherwise be applied, only the primary service order charge applies.



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SERVICE CHARGES

II. APPLICATIONS OF CHARGES (Continued)

B. Line Connection Charge

1. The line connection charge is applicable for work in the central office and for work done in providing or rearranging the drop wire or outdoor circuit between the serving central office and the customer's premises on the Company's side of the demarcation point as required in:

a. Connection or reconnection of local exchange access lines, local private lines, and detached access lines.

b. Transfer of lines or Company provided equipment from one building to another building.

c. A move of a customer's portable structure containing telephone service.

d. Transfer of lines from one premises to another in the same building, e.g. one apartment to another apartment, one office or suite of offices to another office or suite of offices.

e. A move when the telephone service at the new location is established prior to disconnection at the old location, or discontinued at the old location prior to establishment at the new location.

f. Connecting each line between the appropriate general distribution cable terminals serving different premises in the same building or serving different buildings on the customer's same premises.

g. Rearrangements of each single span of underground entrance facilities.

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SERVICE CHARGES

II. APPLICATION OF CHARGES (Continued)

B. Line Connection Charge (Continued)

2. One Line Connection Charge is applicable for:
 - a. Each line connection and for each telephone number changed at the customer's request, including changes in number to provide trunk hunting. No charge is applicable for a number change initiated by the Company.
 - b. Changing a semi-public pay line to a business line or a business line to a semi-pay line.
 - c. Each access line changed from rotary service to pushbutton service.
3. When two or more segments of a local private line or detached access lines are bridged in the central office, one Line Connection Charge will apply for each line.
4. The line connection charge does not apply:
 - a. When service and facilities as assumed prior to discontinuance of service and without lapse in service.
 - b. In the case of change in responsibility for service.
 - c. Changes in service and facilities initiated by the Company.
 - d. To the installation of local exchange access line service.
 - e. To restoral of local exchange access line service.

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SERVICE CHARGES

II. APPLICATION OF CHARGES (Continued)

C. Restoral of Service

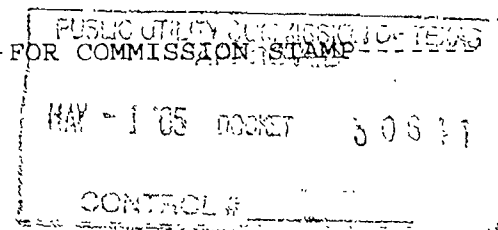
A Restoral of Service Charge is applicable to reconnection of service after disconnection of service for nonpayment. The Restoral of Service Charge is in addition to payment of all charges due.

III. SCHEDULE OF CHARGES (1) (2) (3)

	<u>Residence</u>	<u>Business</u>	N
A. Service Ordering Charge			
1. Primary	\$20.00	\$25.00	N
2. Secondary	\$10.00	\$10.00	N
B. Line Connection Charge per access line	\$15.00	\$25.00	I

- Notes: (1) The Company offers to perform repair and maintenance work only during normal working hours from 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays. All repair and maintenance work performed at other than during normal hours at the customer's request shall be provided at the sole discretion of the Company at rates based on costs.
- (2) Where the service requested requires more than one of the multi-element charges described in this tariff, the total charge is the sum of the separate charges required for each function except as otherwise provided. All line connection work requested at the same time for service on one premises will be covered by one service ordering charge.
- (3) Service charges may be required to be paid at the time of application for service.

By: Toney Prather
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SERVICE CHARGES

IV. TERMINATION CHARGE

When a customer cancels an order for service prior to the establishment of service, a termination charge may be applicable. The Termination Charge shall equal the costs incurred by the Company in designing, engineering, ordering and providing the service less disposal value.

V. SERVICE MAINTENANCE CHARGES

In those instances where service difficulty or trouble results from the customer-provided or maintained inside wire, jacks and/or equipment, the customer is responsible for the payment of a Maintenance of Service Charge.

	<u>Per Occurrence</u>	T
Maintenance of Service Charge,	\$70.00	I
per hour or fraction of one hour		T

VI. RETURNED CHECK CHARGE

A fee equal to the maximum allowable by state law will be assessed for each returned check or moneys not honored by a bank or depository.

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Local Exchange Tariff

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SERVICE CHARGES

VII. RESERVED FOR FUTURE USE

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Local Exchange Tariff

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SERVICE CHARGES

VII. RESERVED FOR FUTURE USE

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By: Toney Prather
Title: President

NORTH TEXAS TELEPHONE COMPANY
Local Exchange Tariff

SECTION 2
5th Revised Page 12
Replacing 4th Revised Page 12

SERVICE CHARGES

VII. RESERVED FOR FUTURE USE

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SERVICE CHARGES

VII. RESERVED FOR FUTURE USE

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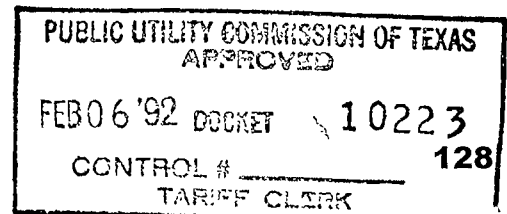
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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

I. SPECIAL CHARGES

A. Applications

Special charges in the form of installation and/or construction charges, monthly charges, or both, may be applied in addition to the usual service connection charges and monthly rates, because of the sporadic or occasional nature of the service or because an unusual investment or expense arises, as in the following examples:

1. Conditions require or the customer request the provision of special equipment or unusual or nonstandard methods of plant construction, installation or maintenance or a move of Company facilities.

2. The customer's location requires the use of costly private right-of-way.

3. The proposed service is of a temporary nature, and the plant to be placed would not be useful to the Company in the general conduct of its business after that service was discontinued.

B. Customer Requirements

1. Temporary Construction - The customer shall be charged the estimated cost of construction and removal of the plant which would not be of value to the Company, less the estimated net recovery value of the material used. The Company may require the customer to pay the cost of construction plus the cost of removal, less salvage, for temporary construction performed in advance of permanent construction or to provide temporary service.

2. The Company shall retain title to all plant constructed, as specified within this tariff, provided wholly or partially at a customer's expense.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

I. SPECIAL CHARGES (Continued)

B. Customer Requirements (Continued)

3. When attachments are made to poles of other companies, instead of providing construction for which the customer would be charged under the provisions of this section, the customer shall pay the Company's cost for such attachments.

4. The customer is required to pay the construction charges made by another telephone company providing facilities to connect with the facilities of the Company.

II. LINE EXTENSIONS

The Company will furnish adequate telephone service to the largest practicable number of customers in its certificated service area on the basis of the following conditions:

A. Conditions for Line Extension Charges

1. Until the Company has extended service to the number of customers specified in its most current loan agreement with the Rural Electrification Administration (REA), under normal conditions the Company's policy is to extend its distribution plant to furnish service to any applicant within its service area without requiring a construction charge.

2. Once the Company has extended service to the number of customers specified in its most current loan agreement with the REA, an applicant for service may be required to pay a contribution to the cost of construction.

The applicant is required to pay the cost of construction in excess of seven (7) times the applicant's estimated annual local service revenues; however, the applicant shall only pay the cost of construction in excess of \$1,000. Local service revenues are defined as local exchange access line charges.

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~~---CHARGES APPLICABLE UNDER SPECIAL CONDITIONS~~

II. LINE EXTENSIONS (Continued)

A. Conditions for Line Extension Charges (Continued)

3. If an applicant for service was not included in the latest area coverage survey specified by REA, then the applicant is required to pay the cost of construction in excess of seven (7) times the applicant's estimated annual local service revenues or \$1,000.

B. Rules for Line Extension Charges

1. All costs will be computed on a current basis, and material cost will be computed on the basis of the extension of the minimum sized cable used by the Company to the applicant.

2. The Company will determine the type of cable plant extension required on the basis of current and projected conditions and estimate the cost accordingly.

3. The construction charge for line extensions is apportioned equally among all applicants of a group.

4. Applicants may be required to make advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the Company's judgement there is evidence of credit risk. A cash deposit may also be required as specified in Section 7, General Rules and Regulations, Part III, paragraph F on Deposits.

5. Payments for line construction are not refundable, and no credit will be allowed for future installations on line extensions constructed under the above regulations.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

II. LINE EXTENSIONS (Continued)

C. Poles on Private Property

The Company will provide the poles on private property which are used in serving an individual customer at no cost to the customer except in cases where the customer is required to pay for constructing the line extension. Poles requested by the customer, in excess of those deemed necessary by the Company, will be charged to the customer at the installed cost. Ownership and maintenance of such poles is vested in the Company.

D. Provisions of Private Right-of-Way

The Company's obligation to provide service through line extension depends entirely on its ability to secure, retain and maintain suitable rights-of-ways without incurring unreasonable expense. When conditions require, applicants shall provide, without expense to the Company, private rights-of-way as needed. Any and all private rights-of-way permit requirements and any and all associated costs will be the responsibility of the applicant and must be furnished before a plant extension project begins.

III. SPECIAL CONSTRUCTION

A. Construction on Private Property

1. The Company will furnish an average amount of entrance and distribution facilities, provided the facilities are of the standard type normally furnished for the particular location or kind of service.

2. If additional entrance or distribution facilities are required, or if conditions require special equipment, maintenance or methods of construction, if the installation is for a temporary purpose, or if for any other reason, the construction costs are excessive as compared with the revenue to be derived from the project, the applicant may be required to pay the costs over and above the costs applicable for a normal installation.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

A. Construction on Private Property (Continued)

3. The customer will provide the Company upon request and without charge written permission for the placement of the Company's facilities on his property.

4. The customer is responsible for providing satisfactory entrance to the building and space for mounting any necessary network protection equipment.

B. Temporary Service

Where plant construction is required to provide any temporary service or facility, or where it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Company may require the applicant to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

C. Service Provided to Movable Premises

1. When telephone service is provided to movable premises by means of aerial plant, the customer shall provide a clearance pole if the Company considers it necessary. The clearance pole must comply with the Company's specifications. The customer shall place, own and maintain the pole. However, if the customer elects and the Company agrees, the Company will place, own and maintain the pole and bill the customer the cost of placing the pole.

2. Where plant construction is required to provide any service or facility to a movable premises, and it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Company may require the applicant to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

D. Service to Residential and Commercial Developments

The construction charges, allowances and provisions previously specified in this section contemplate the extension of facilities into areas of normal growth and development. Where facilities are to be extended into new areas of residential and commercial real estate development which in the Company's opinion are of a promotional or speculative nature, the Company will require an advance deposit equal to all or a portion of the costs of such construction, depending on the circumstances in each case, to be made prior to the start of construction.

1. The Company and the developer may enter into a contractual agreement to provide for the periodic refund of a portion of the deposit as customers in the development receive telephone service, and other terms of the contract are met. The contract will specify the estimated number of telephone customers expected to receive service within the area and the time required to complete the project, not to exceed five years. The contract will provide that the construction charge be recomputed to reflect regular tariff allowances, design changes made by the developer, damage to telephone facilities by persons other than Company employees or agents or unusual construction requirements. Periodic refunds to the developer will be adjusted accordingly.

2. The applicant for telephone service to a development is required to provide the Company at his own expense the necessary easements for installation and maintenance of telephone facilities, clear the ground where facilities are to be installed according to Company specifications and request installation of telephone facilities at an appropriate time during construction of the project to avoid unnecessary costs to the Company.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

E. Underground Service Connections

When a customer requests that underground service connections be installed initially instead of aerial facilities which would ordinarily be used, or when aerial facilities are used to provide service, and the customer subsequently requests that facilities be placed underground, the following regulations apply:

1. The customer shall pay the cost on constructing and maintaining underground conduits which will be built according to Company specifications. The cost of construction of underground conduits shall be less the estimated cost to the Company of installing aerial facilities required to furnish the same service.

2. Any ducts required in the underground conduit by the Cooperative to furnish service shall be reserved for its exclusive use.

3. If a customer requests that cable be installed in a trench, the trench shall be constructed and back filled under the Company's supervision at the customer's expense.

4. The Company will maintain and replace cable installed in conduit where the Company has inspected and approved the conduit, but will repair or replace cable in conduit or trench necessitated by damage caused by the customer or his representatives, only at the customer's expense.

5. The Company may replace existing aerial facilities with underground facilities in connection with planned projects or during its normal operations. If a customer requests the removal and replacement of existing aerial facilities with underground facilities prior to the time for normal replacement, the Company will make such replacement at the expense of the customer. The cost of construction of underground conduits shall be less the estimated cost to the Company of installing aerial facilities required to furnish the same service.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

IV. SPECIAL SERVICE ARRANGEMENTS

A. General

If a customer's requirements cannot be met with the regularly offered service arrangements, the Company will provide where practical special service arrangements at charges equal to the estimated cost of furnishing such facilities on the condition that the provision of such arrangements are not detrimental to any other services furnished under the Company's tariffs.

B. Rates and Charges

1. Rates for special service arrangements are equivalent to the estimated costs of furnishing the special service arrangement.

2. Estimated cost, which consists of an estimate of the total cost to the Company of providing the special service arrangement, may include the following:

- a. Cost of maintenance
- b. Cost of operation
- c. Depreciation on the estimated installed cost of any facilities used to provide the special service arrangement based on anticipated useful service life less estimated net salvage value.
- d. General administration expenses, including taxes on the basis of average charges for these items.
- e. Any other item of expense associated with the particular special service arrangement.
- f. An amount, computed on the estimated installed cost of the facilities used to provide the special service arrangement, for return on investment.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

IV. SPECIAL SERVICE ARRANGEMENTS (Continued)

B. Rates and Charges (Continued)

3. The estimated installed cost described above includes the cost of equipment and materials provided or, used plus estimated labor costs, including the cost of installation, engineering, supervision, transportation, rights-of-way, in addition to other items chargeable to the capital accounts.

4. Special service arrangement rates are subject to review depending on changing costs.

5. If and when a special service arrangement becomes a tariffed offering, the tariffed rate or rates will apply.

6. The following rate treatments may be used in connection with charges for special service arrangements.

a. Monthly rental and termination agreement with or without an installation charge.

b. Monthly rental with or without an installation charge.

c. Installation charge only.

V. OTHER REGULATIONS

Line extensions and special service arrangements are further subject to the regulations specified in the tariffs of this Company, as they now exist, and any revisions, additions or supplements which may be made in the future.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

I. GENERAL PROVISIONS

Terminal equipment, inside wiring and communications systems may be connected at the customer's premises to telecommunications services furnished by the Company in accordance with the provisions of this section. Telecommunications services include local exchange service, Long Distance Message Telecommunications Service (LDMTS), Wide Area Telecommunications Service (WATS), and Access Service.

A. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any terminal equipment, inside wiring, or communications systems. No combinations of terminal equipment or communications systems shall require change in or alteration of the Company's equipment or services, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the Company that terminal equipment or communications systems are causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to correct the problem.

2. Service Charges

a. If a Telephone Company employee makes a repair visit to the customer's premises where the service difficulty results from the use of terminal equipment, inside wiring or a communications system, the customer shall be responsible for payment of Maintenance of Service Charge as shown in Section 2 of this tariff.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

I. GENERAL PROVISIONS (Continued)

A. Responsibility of the Customer (Continued)

2. Service Charges (Continued)

b. If customer-provided premises wiring or communications systems fails acceptance tests monitored by, or participated in by, the Company as provided in Section 68.215 of the Federal Communications Commission's (FCC's) Code, and/or if the wiring has been shown to be not in conformance with the information provided in the affidavit as specified in Section 68.215, and/or if the wiring has caused harm to the network, the customer shall agree to pay the Company an amount based on the costs of activities performed by its employees.

3. The customer shall provide all electrical power necessary for the operation of terminal equipment, communications systems and associated wiring to the point of interconnection with the telephone network.

4. Customers providing their own premises equipment shall reimburse the Company for the cost of damages or changes requested by the customer to facilities or equipment of the Company caused by the negligence or willful act of the customer or resulting from improper use of Company facilities, or due to malfunction of any facilities or equipment provided by other than the Company.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

I. GENERAL PROVISIONS (Continued)

B. Responsibility of the Company

1. The Telephone Company shall not be responsible for the installation, operation or maintenance of any terminal equipment, inside wiring or communications system. Telecommunications services are not represented as adapted to the use of terminal equipment or communications systems. Where terminal equipment or communications systems are used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service components suitable for telecommunications services and to the design, maintenance and operation of service components in a manner proper for such services. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by terminal equipment or communications systems, or (3) address signaling where such signaling is performed by signaling equipment.

2. The Telephone Company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit terminal equipment to operate in a manner compatible with telecommunications services.

3. The Telephone Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with part 68 of the FCC Rules. If such changes can be reasonably expected to render any customer's premises equipment incompatible with telecommunications services, require modification or alteration of such premises equipment, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

I. GENERAL PROVISIONS (Continued)

C. Liability of the Company

1. The Telephone Company will not be responsible for any loss or damage, nor for any impairment or failure of service, arising from or in connection with the use of customer-provided premises equipment and not caused solely by the negligence of the Company.

2. The Telephone Company will not be liable for damages arising out of injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided premises equipment.

D. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment may be directly, acoustically or inductively connected with telecommunications services under the following conditions:

1. All parties being recorded or monitored must hear a beep tone at regular intervals, or

2. All parties to the conversation must give their prior consent to the recording of the conversation. The prior consent must be obtained in writing, or be part of and obtained at the start of the call by the recording party. The voice recording equipment shall be so arranged that it can be connected and disconnected from telecommunications services or switched on and off by the user. Exemptions to these provisions do exist under certain restrictions for commercial broadcast licensees, emergency reporting systems and law enforcement authorities.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

I. GENERAL PROVISIONS (Continued)

E. Violation of Regulations

When any premises equipment is used with telecommunications services in violation of any of the provisions in this section, the Company will take such immediate action as necessary for the protection of the telecommunications network and its employees and will promptly notify the customer of the violation. The customer shall discontinue such use of the premises equipment or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use, to correct the violation or to give the required written confirmation to the Company within the allotted time shall result in suspension of the customer's service until such time as the customer complies with this provision of the tariff.

II. CONNECTIONS OF REGISTERED EQUIPMENT

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems

Registered terminal equipment, protective circuitry, and communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the FCC Rules, Part I, of the section preceding and the following:

1. All combinations of registered equipment and associated nonregistered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the FCC Rules are continually satisfied.

The Company may discontinue service or impose other remedies as provided for in Part 68 for failure to comply with these provisions.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems (Continued)

2. The customer shall not connect registered equipment to a Company line if:

a. the Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable ringer equivalence as determined by the Telephone Company, or

b. the ringer type is not a ringer type designated by the Company, as suitable for that particular line.

3. Unless the FCC grants a specific waiver or the equipment is located in hazardous or inaccessible locations (the exception described in Part II Paragraph A.4. following), all connections of registered equipment to Company-provided services shall be made through FCC registered standard jacks. However, in the case of registered communications systems, standard jacks may be wired in a nonstandard manner if wired in such a manner as to prevent hazard, damage, malfunction or degradation of service.

4. The required use of standard jacks is waived for registered equipment which is located in hazardous or inaccessible locations.

B. Premises Wiring Associated With Registered Communications Systems

Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the Company point of interconnection located at the customer's premises and not within an equipment housing.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

B. Premises Wiring Associated With Registered Communications Systems (Continued)

1. Fully-protected premises wiring is premises wiring which is either:

a. No greater than 25 feet in length (measured linearly between the points where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.

b. A cord which complies with (a) preceding and which is extended once by a registered extension cord. Extension cords may not be used as substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.

c. Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the FCC Rules.

d. Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

2. Protected premises wiring requiring acceptance testing for imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages to the Company's facilities.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

B. Premises Wiring Associated With Registered Communications Systems (Continued)

3. Unprotected premises wiring is all other premises wiring. Customers who intend to connect premises wiring other than fully-protected premises wiring to the telephone network shall give advance notice to the Company and comply with the procedures specified in Part 68 of the FCC Rules, or as otherwise authorized by the Federal Communications Commission.

4. The Company may invoke extraordinary procedures as specified in Part 68 of the FCC Rules where one or more of the following conditions are present:

a. Information provided in the installation supervisor's affidavit gives reason to believe that a violation of Part 68 is likely.

b. A failure has occurred during acceptance testing for imbalance.

c. Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68.

5. In addition, the Company may monitor or participate in acceptance testing for imbalance, or may inspect other than fully-protected premises wiring installations as set forth in Part 68 of the FCC Rules.

C. Connections Involving National Defense and Security

In certain cases, Part 68 of the FCC Rules permits the connection of unregistered terminal equipment or communications systems to the telecommunications network, provided that the Secretary of Defense, the head of any other governmental department (having requisite FCC approval), or their authorized representative certifies in writing to the Company that:

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

C. Connections Involving National Defense and Security
(Continued)

1. the connection is required in the interest of national defense and security;

2. the equipment to be connected either complies with the technical requirements of Part 68 or will not cause harm to the telecommunications network or Company employees; and

3. the work is supervised by an installation supervisor who meets the qualifications stated in Part 68.

III. CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND
GRANDFATHERED COMMUNICATIONS SYSTEMS

A. Direct Connections

Grandfathered terminal equipment and communications systems, including protective circuitry, may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the FCC Rules, subject to the following conditions:

1. The customer shall notify the Company when such grandfathered terminal equipment or communications systems are to be connected and shall notify the Company when such grandfathered terminal equipment or communications systems are to be permanently disconnected. Such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment.

2. All such connections are made through FCC registered standard jacks.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

III. CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND
GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

A. Direct Connections (Continued)

3. All such connections shall comply with the minimum protection criteria set forth in Part 68.

4. Premises wiring shall conform to Part 68 of the FCC Rules.

5. No changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer.

6. Additions to grandfathered communications systems may be made without registration of any additional equipment involved if:

a. equipment to be added is being reconnected, i.e., was previously directly connected prior to January 1, 1980, in accordance with Company tariffs, and

b. such additions comply with the provisions of Part III Paragraph A.1. through 5. preceding.

7. Additions of registered equipment to grandfathered communications systems are subject to the provisions of Part II preceding.

B. Connections Through Grandfathered Connecting Arrangements

1. Grandfathered connections of terminal equipment and communications systems (as defined in Section 8 of the tariff) may remain connected and may be moved and reconnected for the life of the equipment and may be modified only in accordance with Part 68 of the FCC Rules.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

III. CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND
GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

B. Connections Through Grandfathered Connecting
Arrangements (Continued)

2. All terminal equipment and communications systems must comply with the following minimum protection criteria:

a. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the equipment to the Company point of interconnection located on the customer's premises will be specified for each customer location, but in no case shall it exceed one milliwatt.

b. To protect other services, it is necessary that the signal which is applied by the equipment to the Company point of interconnection located on the customer's premises comply with the limits specified in Part 68 of the FCC Rules.

C. Modifications To Systems and Installations Involving
Unregistered Equipment Are Covered As Follows:

The use of other than fully-protected premises wiring is considered a modification under Part 68 of the FCC Rules. As an exception to the general requirement that no modification is permitted to unregistered equipment whose use is permitted under Part 68, certain modifications are authorized by Part 68. Other than fully-protected premises wiring may be used if it is qualified in accordance with the procedures and requirements specified in Part 68.

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

III. CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND
GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

C. Modifications To Systems and Installations Involving
Unregistered Equipment Are Covered As Follows: (Continued)

Existing separate, identifiable and discrete protective apparatus may be removed, or replaced with apparatus of lesser protective function, provided that any premises wiring to which the telephone network is thereby exposed conforms to FCC requirements. Minor modifications to existing unregistered equipment are authorized to facilitate installation of premises wiring, so long as they are performed under the responsible supervision and control of a person who complies with the FCC requirements.

IV. CONNECTIONS OF EQUIPMENT NOT SUBJECT TO PART 68 OF THE FCC
RULES

Terminal equipment and communications systems not registered nor grandfathered in accordance with Part 68 of the FCC Rules and Regulations may be connected to the network pursuant to the tariff provisions in effect prior to October 17, 1977, requiring the use of a network control signaling unit and connecting arrangement, or customer-provided protective circuitry registered in accordance with Part 68 of the FCC Rules and Regulations.

The terminal equipment and communications systems must comply with the minimum protection criteria set forth in Part 68 of the FCC Rules.

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MISCELLANEOUS SERVICES

I. DIRECTORY LISTINGS

A. General

These regulations apply only to the alphabetical section of the directory containing the regular alphabetical list of customers and do not apply to listings or advertising appearing in the classified section.

1. The alphabetical list of names of customers is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customer's service and does not contemplate the special arrangements of names.

2. The Company has the right to limit the length of any listing in the directory to one line by the use of abbreviations if the clarity of the listing or the identification of the customer is not impaired.

3. A listing must conform to the Company's specifications with respect to its directories.

4. Listings are regularly provided in connection with all classes of exchange service except public telephone service. A listing may be omitted from the directory upon request of a customer in writing under the conditions specified in Nonpublished Service. Refer to Paragraph D following for additional regulations on nonpublished directory listings.

5. The length of the contract period for extra directory listings where the listing actually appears in the directory is the directory period, unless the main contract is canceled prior to the end of the period. When the listing appears on information records only, the contract is for one month.

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MISCELLANEOUS SERVICES

I. DIRECTORY LISTINGS (Continued)

B. Primary Listings

When two or more access lines or trunks are consecutively assigned, the first number of the group is considered the primary listing. Where two or more access lines are not consecutively assigned, a primary listing may be made for each line.

C. Regular Extra Listings

1. Usually all extra listings assigned must use the same address and telephone number as the primary listing except for alternate listings, however, when the Company considers it necessary to facilitate directory usage it may permit listings under a different address from the primary listing while using the telephone number of the primary listing.

2. In connection with service provided at hotels, motels, retirement homes, or boarding houses, extra listings may be provided in the names of permanent guests or tenants at that location, provided approval is obtained from the hotel or motel involved, without issuing a separate bill.

3. At the customer's option extra listings may be obtained when a directory is published or between issues of directories; then the listings appear on information records only. Charges for extra listings date from the time the listings are posted on information records.

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MISCELLANEOUS SERVICES

I. DIRECTORY LISTINGS (Continued)

C. Regular Extra Listings (Continued)

4. Business

Business extra listings may be the names of partners or members of a partnership or firm, the names of officers of the corporation, or the names of business associates or employees of a business establishment. Business extra listings may be the bona fide names of individuals, firms or corporations which the customer owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity to a commodity or service are not accepted.

5. Residence

Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household as part of the family unit.

D. Special Types of Extra Listings

1. Duplicate Listings

Duplicate listings, including listing of nicknames, abbreviated names, names which are commonly spelled in more than one way and rearrangements of names are permitted when the Company considers the listings necessary for the proper identification of the customer. Duplicate listings intended to secure a preferential position in the directory or for advertising purposes are not permitted.

2. Alternate Listings

The listing of an alternate telephone number to be called in case no answer is received is permitted for customers in all classes of service. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case the consent of the customer to the alternately listed service is required prior to providing the alternate listing.

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MISCELLANEOUS SERVICES

I. DIRECTORY LISTINGS (Continued)

D. Special Types of Extra Listings (Continued)

3. Extra Lines of Information

The listing of additional lines of information like office hours which are not required by the Company to efficiently handle telephone traffic are not included in the regular charges for service. Regular extra listing rates apply to the listing of office hours or other information desired by the customer in connection with his listing. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory at extra charges whenever night connections are provided.

4. Foreign Listings

Foreign listings are listings which appear in a directory other than the directory for which local service is furnished. The minimum contract period for which charges will apply will be for the duration of the directory and are payable in advance. Foreign listings will be disconnected and a refund made based on the months remaining for the duration of the directory after main service has been discontinued.

5. Other Types of Extra Listings

These include: captioned listings (the listing of a customer's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business); indented listings (directory listing indented under another listing); reference listing (the listing of a generally accepted name of a firm or corporation followed by a reference to another listing.)

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MISCELLANEOUS SERVICES

I. DIRECTORY LISTINGS (Continued)

E. Nonpublished Service

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1. A listing is nonpublished when a customer requests that no listing be placed in the Company's directories and information records. This arrangement is provided only under the terms of a special agreement whereby the customer agrees to save the Company harmless from any damages which might result because of the nonpublished listing and to absolve the Company from any responsibility for the failure of the customer to receive telephone calls because of the nonpublished listings.

2. The Company is not liable for damages arising from publishing the telephone number of a nonpublished service in the telephone directory, refusing to disclose a nonpublished telephone number upon request or disclosing the telephone number of any person. If such numbers should be published in the telephone directory, the Company's liability is limited to a refund of the monthly charges applicable for nonpublished service.

3. A customer residing in an E911 Service district forfeits the privacy afforded by Nonpublished and/or Nonlisted Telephone Service to the extent that the customer's name, telephone number, and the address associated with the customer's service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.

F. Rates and Charges

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	<u>Monthly Residence</u>	<u>Rates Business</u>
--	--------------------------	-----------------------

Primary Listings
Regular Local Exchange
Service (one listing)

No Charge

Regular Extra Listings

\$ 0.25

\$.25

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Special Listings

The Company complies with
the rates charged by AT&T
Texas

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N

Nonpublished Service

First listing

\$1.00

\$1.00

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Additional Listings

\$1.00

\$1.00

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MISCELLANEOUS SERVICES

II. PUBLIC PAY TELEPHONE SERVICE

Public Pay Telephone Service (public telephone) is an exchange access line equipped with a coin collecting device, installed at the initiative of the Company when deemed necessary to serve the public convenience or safety. Public telephones are installed for the use of the general public, and their use by any occupants of the premises on which they are located is only incidental to their principal purpose. The Company will not install a public telephone at a place of business unless the business has subscribed to such telephone service as is necessary to conduct its ordinary business. No directory listings or advertising are provided in connection with public pay telephone service.

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Public Pay Telephone Service is a form of Pay Telephone Service as set forth in Substantive Rule 23.54(a)(11). A telephone is not a pay telephone if: a) The primary use of such telephone is for local calls or toll free "1-800" or "1-888" calls; b) All local, "1-800" and "1-888" calls from such telephone are free to the end user; c) The telephone is not accessible by members of the general public; or d) It is a coinless telephone provided in guest rooms by a hotel/motel.

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A. Location of Public Telephones

The Company recognizes its responsibility for providing adequate telephone facilities to meet all reasonable public requirements. Decisions as to the extent, character and location of the pay telephone facilities rest with the Company which attempts to locate pay telephones in places suitable to the public convenience and safety.

B. Provision of Service

All public telephones may be of the postpay or prepay type and are provided with one-party service only. Additional instruments cannot be connected to an exchange access line providing public telephone service. Public telephones may be provided with booths or other instrument mountings as warranted in the opinion of the Company. When public telephone booths are provided where electric service is required for lighting or ventilation, or other purposes, the owner or lessee on whose premises the telephone booth is located shall be required to furnish, maintain and assume all responsibility for the electric power wiring, power outlet and electric service charges, unless otherwise agreed to by the Company.

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MISCELLANEOUS SERVICES

II. PUBLIC PAY TELEPHONE SERVICE (Continued)

C. Rates for Public Telephone Service

Twenty-five cents (\$0.25) per call for local messages. The applicable rate for any toll message as set forth in the Message Telecommunications Service Tariff or other tariffs which the Company may issue or concur in. No charge will be made for connections with the toll operator, local directory assistance calls, or calls to 911 emergency service. When the assistance of an operator is required to bill or collect for a local message, or to interrupt or verify a local busy line, the service charges specified for operator assisted calls in the Company's Long Distance Message Telecommunications Tariff are applicable in addition to the local message charge.

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D. Termination of Service

Public telephone service may be disconnected and the facilities removed at the option of the Company.

E. General

1. Public Pay Telephone Service may be connected to, from, or through any end user provided telecommunication switching system, or through the Company's central office based PBX-type switching system provided that the Company meets the requirements of Substantive Rule §23.54 and complies with all legislation and rules regarding 911 and E911. The Company must ensure access to E911, 911 and/or 0- for emergency purposes.

2. The Company must comply with all applicable Federal, State and Local laws and regulations including those concerning the use of these telephones by disabled and/or hearing- or speech-impaired persons.

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MISCELLANEOUS SERVICES

II. PUBLIC PAY TELEPHONE SERVICE (Continued)

E. General (Continued)

3. The Company may not impose a time limit on local calls from its public pay telephones.

4. The requirements of paragraphs 2 and 3 do not apply to pay telephones accessible to inmates of confinement facilities.

F. Emergency and Other Access Requirements

1. Public pay instruments must have the following operational characteristics that:

a. Give the caller the ability to access an operator service, which shall be available 24 hours a day at no charge and without requiring a coin or a credit card. 0- calls shall be routed to a Company provided operator;

b. Allow 911 calls to be outpulsed directly to the Public Service Answering Point, where 911 Emergency Service is available. If 911 Emergency Service is not available, the caller must be instructed to dial "0," which will allow the caller to be directly connected to the Telephone Company operator. Provision of access to 911 Emergency Services or to the operator must be at no charge and without requiring a coin or a credit card;

c. Give the caller the ability to access Company-provided Directory Assistance which access shall be available 24 hours a day at no charge and without requiring a coin or credit card;

d. Allow the completion of local calls; and,

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MISCELLANEOUS SERVICES

II. PUBLIC PAY TELEPHONE SERVICE (Continued)

F. Emergency and Other Access Requirements (Continued)

1. Public pay instruments must have the following operational characteristics that: (Continued)

e. Allow the completion of "1-800," "1-888" and toll calls, including interexchange carrier calls which are accessed by dialing codes "950-XXXX" and "10XXX+0" (where Equal Access and Originating Line Screening is available in the exchange). Access by dialing codes will be at no charge to the end user.

These requirements do not apply to pay telephones accessible to inmates of confinement facilities.

2. Direct dialed international calls and access to IXCs by "10XXX+1" may be blocked.

3. Company provided public pay telephone service that uses automated call completion technology to complete operator service calls must have the following operational characteristics that:

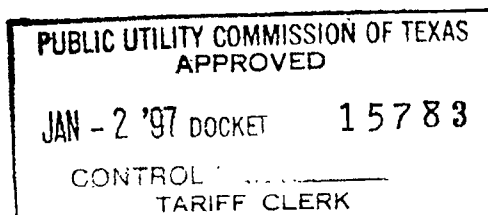
a. Audibly and distinctly identify itself to the caller upon answering;

b. Audibly and distinctly identify itself to the billed party, if the billed party is different from the caller;

c. Provide a mechanism for a caller to obtain rate information, without charge, 24 hours a day, seven days a week; and,

d. Permit the caller or billed party to terminate the call, prior to completion, at no charge.

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MISCELLANEOUS SERVICES

II. PUBLIC PAY TELEPHONE SERVICE (Continued)

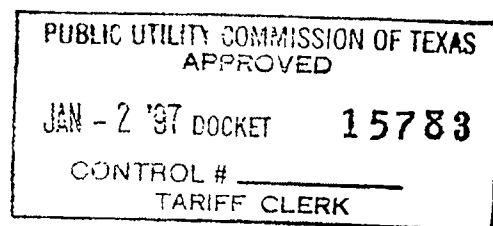
F. Emergency and Other Access Requirements (Continued)

4. If the Pay Telephone Service (PTS) provider uses automated call completion technology to complete operator service calls, and if validation information is available for calls that the PTS provider (or a third-party billing and collection agent operating on behalf of the PTS provider) will bill through a certificated telecommunications utility, the PTS is required to validate the call and is allowed to submit the call for billing only if the call was validated.

G. Customer-Owned Pay Telephone Service Under Special Assembly

The Company will not provide Customer-Owned Pay Telephone Service (COPTS) under the Substantive Rule §23.54(q), relating to special assemblies, until the Pay Telephone Service (PTS) provider has complied with Substantive Rule §23.54(b), relating to registration.

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MISCELLANEOUS SERVICES

III. INTRAEXCHANGE PRIVATE LINE SERVICE AND CHANNELS

A. General Rules and Regulations

1. The Company provides facilities where available for Intraexchange Private Line Service for the purpose of telecommunications, signaling, telemetry and electrical control solely for the use of customers within its Exchange Service Area.

2. Channels for services not specifically named elsewhere in this tariff, and for the purposes other than telecommunications will be furnished where facilities are available and where, in the Company's judgement, the use to be made of such channels is not contrary to Company regulations detrimental to other services.

3. The Company does not usually furnish channels with a better than normal grade of transmission. Higher grade channels will be provided on a cost basis only when physically and economically practicable on the part of the Company.

4. Private line service may not be connected to the telecommunications network for local exchange service or long distance message service.

5. IntraLATA interexchange private line service will be furnished at published rates of the Private Line Services Tariff which Southwestern Bell Telephone Company has on file with the Public Utility Commission of Texas.

6. Services provided under this tariff are intended to be used by intraexchange private line customers in obtaining end-to-end private line services. Interexchange carriers may use services found in this tariff which will meet their administrative needs. An interexchange carrier cannot obtain services from this tariff to furnish a segment of their authorized service offerings. Interexchange carriers may obtain private line facilities from the Access Tariff of the Company.

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MISCELLANEOUS SERVICES

III. INTRAEXCHANGE PRIVATE LINE SERVICE AND CHANNELS
(Continued)

A. General Rules and Regulations (Continued)

7. The purpose for which the intraexchange private line service is to be used must be made known to the Company at the time of application for service. The customer will notify the Company in writing prior to a planned change in use.

B. Rates for Intraexchange Private Line Service and Channels

The following rates are applicable to all standard types of channels listed: (1) (2) (3)

	<u>Monthly Rate</u>
For the initial mile of circuit or fraction thereof, circuit measurement	\$5.00
For each additional 1/4 mile of circuit or fraction thereof, circuit measurement	\$1.00

- (1) Mileage is computed separately for each private line or channel. Fractions are rounded to the next higher 1/4 mile.
- (2) Service connection charges are applicable and are based on the cost of the time and materials required. The minimum installation charge is \$10.00 per channel.
- (3) These rates are not applicable to in service intraexchange private line customers as of the effective date of this tariff. In service customers may keep existing rates at existing locations and existing installations. Customers cannot add to, cannot outside move and cannot supersede.

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MISCELLANEOUS SERVICES

IV. DETACHED ACCESS LINE SERVICE

A. General

Detached access line service consists of an additional circuit connected to an exchange access line either directly or through a switching device which uses Company facilities.

1. Detached Access Line Service will not be provided in connection with Public Pay Telephone Service or Semi-Public Service.

2. Detached access line service must be located on the same premises as the customer's main service, except as provided below. The service is restricted to the use of the customer, his employees or associates or to members of the customer's immediate household. When either the primary telephone service or detached access line is at a business location, business rates apply.

3. Provided that facilities are available and there are no technical limitations, detached access lines may be located on other premises by special authorization only when valid need is established and subject to the following conditions:

a. Where two (2) or more premises are used in the conduct of one establishment or business.

b. Business detached access lines may be provided at the residence location of the same customer.

c. Residence detached access lines may not be provided at business locations unless business rates apply at both locations.

4. Two (2) separate telephone numbers may be required for the establishment of this service, and the customer is charged for two (2) one party services where one party service is available.

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MISCELLANEOUS SERVICES

IV. DETACHED ACCESS LINE SERVICE (Continued)

A. General (Continued)

5. All distribution facilities furnished for use with supplemental equipment will be treated as Detached Access Line Service.

B. Rates and Charges

The rates and charges set forth below apply if the necessary facilities are available. If unusual expenditures are involved in making facilities available, the customer may be required to pay an additional charge to cover the unusual expenditure and/or to contract for service beyond the initial service period. The maximum monthly charge for Detached Access Line Service is the applicable local exchange access line rate.

1. Detached Access Line Mileage Rates: (1)

	<u>Monthly Rate</u>
First 150 feet	No Charge
Each additional 150 feet or fraction thereof, circuit measurement	\$0.25

2. For applicable Service Connection Charges, see Section 2.

(1) These rates are not applicable to in service detached access line customers as of the effective date of this tariff. In service customers may keep existing rates at existing locations and existing installations. Customers cannot add to, cannot outside move and cannot supersede.

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MISCELLANEOUS SERVICES

V. CUSTOM CALLING SERVICES

A. General

1. Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more of the following custom calling features:

a. Call Waiting/Cancel Call Waiting - Call Waiting alerts a customer who is using his telephone, by means of a tone signal when another caller is trying to reach that telephone number. Call Waiting permits putting the first call on hold so that a second call can be answered. Cancel Call Waiting allows a customer to prevent on a per-call basis, any incoming call from being call-waited on his/her line. Instead, an incoming call will receive a busy signal. The service ensures that Call Waiting indication tones will not interrupt important calls or disrupt data transmission. The service is activated prior to placing a call, a confirmation tone is returned, and Call Waiting is suspended for the duration of the call.

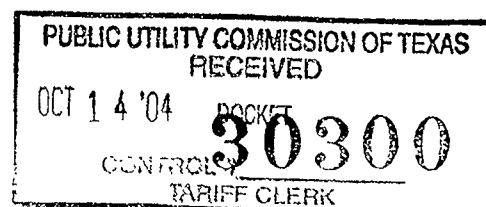
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b. Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between his access line and the distant access line to which the call was transferred.

c. Call Forwarding/No Answer/Busy Line - Enables an incoming call to be automatically directed to a predetermined alternate telephone number if the intended call destination is not answered in a specified number of rings or encounters a busy signal.

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Title: President



MISCELLANEOUS SERVICES

V. CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

1. Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more of the following custom calling features: (Continued)

d. Three Way Calling - Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The transmission quality may vary depending on the distance and routing necessary and may not meet normal standards.

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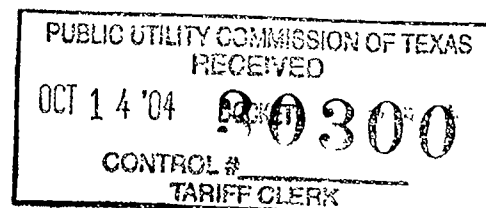
e. Speed Calling - Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. A customer may subscribe to only one of either the 8 code capacity or 30 code capacity on the same line.

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2. Custom Calling Services can be provided in connection with individual line residence and business service. Rotary line groups must have all lines in group equipped. Pay Telephone Service is excluded from this service.

3. Custom Calling Services require Tone Dialing Service for proper operation. Rates for Custom Calling Services apply in addition to the rate for Tone Dialing Service.

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Title: President



MISCELLANEOUS SERVICES

V. CUSTOM CALLING SERVICES (Continued)

B. Rates and Charges

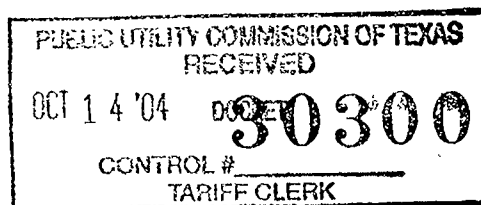
The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated.

1. Residence Service

	<u>Monthly Rate</u>	<u>Installation</u>	
a. Individual Service			
Call Waiting/ Cancel Call Waiting	\$2.10	\$2.70	T
Call Forwarding	\$2.10	\$2.70	
Call Forwarding/No Answer/Busy Line	\$1.75	\$2.70	N N
Three Way Calling	\$2.10	\$2.70	
Speed Calling (8 Code)	\$2.10	\$2.70	
Speed Calling (30 Code)	\$3.15	\$2.70	
b. Packaged Services*			
Any Two Features	\$3.65	\$5.40	
Any Three Features	\$5.25	\$5.40	
Any Four Features	\$6.80	\$5.40	

* Speed Calling 8 Code and Speed Calling 30 Code cannot be included in the same package.

By: Toney Prather
Title: President



MISCELLANEOUS SERVICES

V. CUSTOM CALLING SERVICES (Continued)

B. Rates and Charges (Continued)

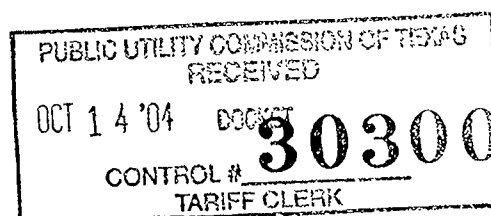
The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated. (Continued)

2. Business Service

	<u>Monthly Rate</u>	<u>Installation</u>	
a. Individual Service			
Call Waiting/ Cancel Call Waiting	\$2.60	\$5.40	T
Call Forwarding	\$2.60	\$5.40	
Call Forwarding/No Answer/Busy Line	\$1.75	\$5.40	N N
Three Way Calling	\$2.60	\$5.40	
Speed Calling (8 Code)	\$2.60	\$5.40	
Speed Calling (30 Code)	\$4.20	\$5.40	
b. Packaged Services*			
Any Two Features	\$4.70	\$10.75	
Any Three Features	\$6.80	\$10.75	
Any Four Features	\$8.90	\$10.75	

* Speed Calling 8 Code and Speed Calling 30 Code cannot be included in the same package.

By: Toney Prather
Title: President



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MISCELLANEOUS SERVICES

V. CUSTOM CALLING SERVICES (Continued)

C. Toll Denial and Toll Denial w/PIN Override

1. General

a. The Toll Denial feature provides for the denial of access to the Long Distance Telecommunications Network by the Local Exchange Service user while permitting the user to dial local service area calls. This feature allows the user access to the toll operator by dialing "0".

b. Toll Denial with Personal Identification Number (PIN) Override is available only where facilities permit. Toll Denial with PIN Override is an arrangement that prevents the origination of toll calls from an access line except for those calls where a PIN is entered prior to placing the call. This override function is only valid for the single call placed immediately after the PIN is entered and is deactivated at the end of that single call.

c. Toll Denial services require special facilities and will be furnished only where such facilities are available. The customer may also choose to restrict incoming long distance messages, depending on the availability of Company facilities.

2. Rules and Regulations

a. The customer accepts full responsibility for the denial of access to the Long Distance Message Toll Network for access to the Operator ("O" dialing) and for the acceptance of any incoming long distance messages. The Company is free and harmless from any and all liabilities and/or damages which may be alleged or incurred by such denial or acceptance.

b. The customer subscribing to Toll Denial Service is required to post a notice at the location of the associated pay telephone notifying users that only local calls may be dialed.

By: Toney Prather
Title: President

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CONTROL #

MISCELLANEOUS SERVICES

V. CUSTOM CALLING SERVICES (Continued)

C. Toll Denial

3. Rates and Charges (1)

	Monthly Rate		T
	Business	Residence	
Toll Denial, per line	\$2.25	\$1.75	T
Toll Denial with PIN Override, per Line	\$2.50	\$2.25	T

D. Extended Call Forwarding

1. Extended Call Forwarding is offered to customers wishing to provide toll-free dialing to the customers located in the local area calling scope of exchanges equipped with Call Forwarding Service. A central office number is connected and programmed to forward all incoming calls to the number of another exchange that would normally require a customer to place a toll call. The calls are transferred automatically to the distant exchange number. The customer in the distant exchange agrees to pay all direct dial long distance charges incurred with this service. Directory listings will be provided in accordance with the rules and regulations of the Directory Listing section of this tariff.

2. Rates and Charges (1)

a. Two-thirds of the applicable residence line rate or business line rate in service exchange, plus;

b. Call Forwarding line charges applicable to service exchanges equipped, plus;

c. Direct Dial Long Distance charges to distant number for all calls forwarded plus;

D
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(1) Nonrecurring service charges are applicable as shown in Section 2, Services Charges.

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By: Toney Prather
Title: President

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MISCELLANEOUS SERVICES

VI. TONE DIALING SERVICE

A. General

1. Tone Dialing Service provides for the origination of telephone calls through the use of telephone instruments equipped with pushbutton in place of a standard rotary dial.

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2. Tone Dialing is furnished only in exchanges equipped with the facilities required to provide this service.

B. Rates and Charges

Tone Dialing Access (1)

Tone Dialing access is required for each central office line, channel or network access line to provide Tone Dialing

Monthly Rate

\$0.00

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(1) Tone Dialing Service access is included as part of the residential and business Local Exchange Access Line Service offered in Section 1 of this Local Exchange Tariff effective May 1, 2013.

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By: Toney Prather
Title: President

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MISCELLANEOUS SERVICES

VII. ROTARY/MULTILINE/TRUNK HUNT SERVICE

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A. General.

1. Rotary/Multiline/Trunk Hunt Service is a central office service arrangement which enables a subscriber having two or more lines to have an incoming call to a busy line automatically transferred to a line that is not busy. Furnished where available.

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2. Rotary/Multiline/Trunk Hunt Service is available to one-party business local exchange customers where North Texas facilities exist for this service. However, Rotary/Multiline Hunt Service is not offered with Pay Telephone Access Service.

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3. The current Local Exchange Access Line, Rates and Charges for Rotary/Multiline/Trunk Hunt Service is located in Section 1 of the Local Exchange Tariff.

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VIII. VACATION SERVICE

Vacation Service is the suspension of telephone service for one month or more requested by a customer who has had service for at least one month. Only one period of suspension, not to exceed four months, is permitted in any calendar year.

A. Vacation Service may begin and terminate on any day of the month provided sufficient advance notice is given. A charge will be made for restoration of service.

B. The charge for Vacation Service is equal to 50 percent of the applicable local exchange access line rate, including the applicable rate for directory listings, starting on the date on which service is suspended.

C. Bills are rendered at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period may be made in advance. No allowance shall be made if service is suspended for less than one month.

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DO NOT
REPLY

CONTROL # _____

By: Toney Prather
Title: President

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MISCELLANEOUS SERVICES

IX. 900/976 CALL RESTRICTION

A. General

1. 900/976 Call Restriction is a central office service which allows a customer to restrict certain outgoing local and long-distance calls from their exchange access line. Call Restriction precludes completion of calls placed by dialing numbers preceded by 1+900 or 976. These calls are also referred to as pay-per-call information services. Calls placed to 976 numbers using the Long Distance Message Telecommunications Network (i.e., 1+976 or 1+(NPA)+976), may not be screened by the Company and may not be included in Call Restriction service.

2. Calls placed to restricted numbers from an access line equipped with Call Restriction service will be directed to a central office announcement where available.

3. Call Restriction service requires special facilities. In areas where special facilities are not available, all access to pay-per-call information services will be blocked.

4. Call Restriction is offered only in conjunction with Residence single party and Business exchange access line or trunk service.

5. The minimum contract period for this service is one month.

6. With the exception of disconnection of local exchange service, the General Rules and Regulations of the Company regarding payment for services, as outlined in this tariff, apply to 900 and 976 services.

7. The Company shall be held harmless from any and all losses resulting from the blocking of pay-per-call information services, pursuant to the authority granted in the Public Utility Commission of Texas' Substantive Rule 23.58.

-----FOR COMMISSION STAMP-----

By: Leonard Thorne
Title: President

PUBLIC UTILITY COMMISSION OF TEXAS APPROVED	
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MISCELLANEOUS SERVICES

IX. 900/976 CALL RESTRICTION (Continued)

B. Mandatory Call Blocking

1. Access to pay-per-call information services (i.e., 900 and 976) will be automatically blocked for subscribers to pay telephone services.

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2. The Company may elect to block access to pay-per-call information services from a subscriber's line if charges for 1+900 and/or 976 services originating from the customer's line are not paid. The Company will use its normal billing and collection investigation procedures for toll to determine if blocking is necessary.

C. Rates and Charges

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D

Call Restriction
Per line/trunk equipped \$5.00

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

6-1-1 '08 DOCKET 35776

By: Toney Prather
Title: President

CONTROL # _____

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NORTH TEXAS TELEPHONE COMPANY
Local Exchange Tariff

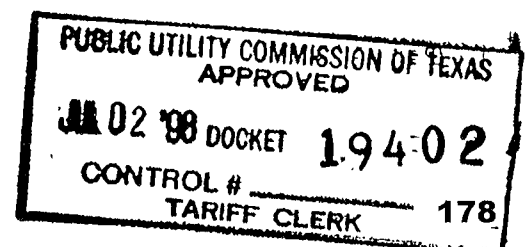
SECTION 5
2nd Revised Page 20
Replacing 1st Revised Page 20

MISCELLANEOUS SERVICES

X. DISTANCE LEARNING DISCOUNT

Upon submission of an affidavit that complies with the requirements of the Public Utility Commission of Texas' Substantive Rule §26.141, an eligible educational institution or library may obtain discounts on any rate or service that is predominantly used for distance learning or information sharing purposes. The percentage discount as determined by the Commission's Rule, shall apply to any tariffed service that is ordered out of this local exchange tariff or any tariff that the Company concurs or otherwise participates in. T

By: Toney Prather
Title: President



MISCELLANEOUS SERVICES

XI. CUSTOMER-OWNED PAY TELEPHONE SERVICE

A. General

1. Customer-Owned Pay Telephone Service is service furnished for connection with a customer-provided pay instrument which is accessible to members of the general public and where the end user pays for local and toll calls from such instrument on a per call basis. Customer-Owned Pay Telephone Service shall consist of a two-way or, optionally, a one-way originating only business access line. The customer-provided pay instrument shall be constructed, maintained and operated to work satisfactorily with facilities provided by the Company.

A telephone is not a customer-owned pay telephone if:

a. The primary use of such telephone is for local calls, toll free "1-800" or "1-888" calls;

b. All local, "1-800" or "1-888" calls from such telephone are free to the end user;

c. The telephone is not accessible by members of the general public; or,

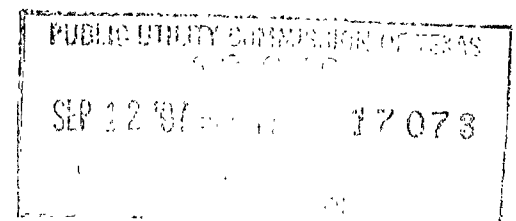
d. It is a coinless telephone provided in guest rooms by a hotel/motel.

2. A maximum of one customer-provided pay instrument may be connected to any customer-owned pay access line.

3. Directory listings will be provided under the regulations of this tariff governing the furnishing of listings for business customers at the customer's request.

4. Service connection charges for business access line service shall be applicable for Customer-Owned Pay Telephone Service.

By: Leroy Lage
Title: President



MISCELLANEOUS SERVICES

XI. PAY TELEPHONE ACCESS SERVICE (Continued)

A. General (Continued)

5. Pay Telephone Access Service may not have extension telephones attached unless the pay telephone displays a notice that legibly and conspicuously states in capital letters, "YOUR CONVERSATION MAY BE OVERHEARD BECAUSE AN EXTENSION TELEPHONE IS ATTACHED TO THIS PHONE LINE."

6. Pay Telephone Access Service will not be provided in conjunction with foreign exchange service or rotary line service.

7. Pay Telephone Access Service may be connected to, from, or through any end user provided telecommunication switching system, or through the Company's central office based PBX-type switching system provided that the Pay Telephone Service Provider meets all of the requirements of Substantive Rule §23.54 and complies with all legislation and rules regarding E911 and 911 service. The Pay Telephone Service Provider shall ensure access to E911, 911 and/or 0- for emergency purposes. This access configuration shall not be allowed if it prevents usage measurement by the Company.

8. Call Screening Services are available to the Pay Telephone Service provider for the screening of outgoing and incoming calls. Regardless of whether call screening is available, the Company will not bill the call if the number that the call was billed to has been clearly identified as a pay telephone to the local exchange carrier operator at the time an "0+," "0-" is placed; otherwise, the appropriate Long Distance T Telecommunications charges will apply. Calls billed through the Company in violation of any specific Originating Line or Billed Number Screening restriction will be removed from the customer's bill by the Company. The Company will only be responsible for refunds or adjustments of charges for calls placed through Company operators when those calls are billed through the Company.

By: Toney Prather
Title: President

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MISCELLANEOUS SERVICES

XI. CUSTOMER-OWNED PAY TELEPHONE SERVICE (Continued)

N

A. General (Continued)

8. (Continued)

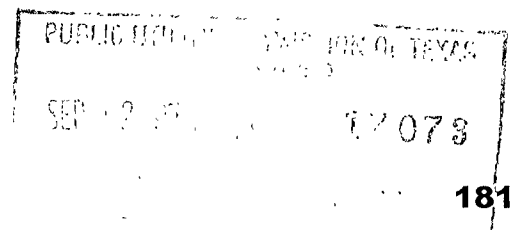
a. **Originating Line Screening** will be provided, at the customer's option, at the rates shown in D, following. The Company offers limited Originating Line Screening for calls that originate from the customer-owned pay instruments. Originating Line Screening provides screening into the operator, whether the call originated by use of "10XXX+0," "10XXX+01," "950-XXXX," "1-800," or "1-888" access codes, or otherwise reached an operator, to prevent calls from being billed to the line. This service is implemented by sending two information digits with the Automatic Number Identification of the originating line.

b. **Billed Number Screening** is a service which, through operator screening, prevents incoming collect and/or third number billed calls from being billed to the customer. The customer's telephone number is included in a database made available to companies that provide validation services. Information in the database indicates whether incoming collect and third number billed calls will be allowed for billing to the customer's line. Operator screening of incoming collect, international collect, and third number billed calls is available to Local Exchange Companies or Carriers (OSPs or IXC's) that access the validation database.

9. **Coin Supervision** - Where appropriate facilities exist, the Company will provide Coin Supervision Additive Service at the request of a pay phone service provider (PSP). Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from a COPTS access line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits by the end user. Coin return may be offered with this service, where technically feasible. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating exchange line upon completion of a call. Coin Supervision Additive Service Charge, as set forth in Section 17.4.4(N), NECA FCC No. 5, is applied monthly for each COPTS access line for which Coin Supervision Additive Service is provided.

N

By: Leroy Lage
Title: President



MISCELLANEOUS SERVICES

XI. PAY TELEPHONE ACCESS SERVICE (Continued)

A. General (Continued)

10. Access for Pay Telephone Access Service customers shall be available in all exchanges of the Company.

11. Section 7 of this tariff, Rules and Regulations Applicable to All Customers' Contracts, is applicable to Pay Telephone Access Service.

12. Except as otherwise indicated, the requirements for pay telephones as outlined in this tariff do apply to pay telephones accessible to inmates of confinement facilities.

B. Responsibility of the Pay Telephone Service Provider

1. The Pay Telephone Service Provider shall be responsible for the installation, maintenance, and operation of the pay telephone used in connection with Pay Telephone Access Service.

The Company will not initiate a maintenance service call or take any other action in response to a trouble report on a pay telephone until such a time as requested by the Pay Telephone Service Provider or its agent. The Pay Telephone Service Provider must advise the Company of the identity of the Pay Telephone Service Provider or agent authorized to request a service call.

2. The Pay Telephone Service Provider shall be responsible for the payment of all local and toll message charges including any directory assistance calls, accepted by this type of service, except as provided in Substantive Rule §23.54(h).

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3. Pay telephones used in connection with Pay Telephone Access Service must be registered in compliance with the Federal Communications (FCC) Part 68 Registration Program or connected behind an FCC-registered coupler.

By: Toney Prather
Title: President

PUBLIC UTILITY COMMISSION OF TEXAS
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MISCELLANEOUS SERVICES

XI. CUSTOMER-OWNED PAY TELEPHONE SERVICE (Continued)

N

B. Responsibility of the Customer (Continued)

4. The customer must comply with all applicable Federal, State and Local laws and regulations including those concerning the use of these telephones by disabled and/or hearing- or speech-impaired persons. The customer shall also comply with all State and Federal regulations relating to information to be posted at the instrument including, specifically, the local coin rate.

5. The customer shall sign an agreement to indemnify and hold the Company harmless from any and all loss, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of detailed toll billing records to the Customer-Owned Pay Telephone Service customer by the Company including, but not limited to, any disclosure of said detailed toll billing records by the Customer-Owned Pay Telephone Service customer.

6. A Customer-Owned Pay Telephone Service customer may not impose a time limit on local calls.

7. Customer-provided pay instruments must have the following operational characteristics that:

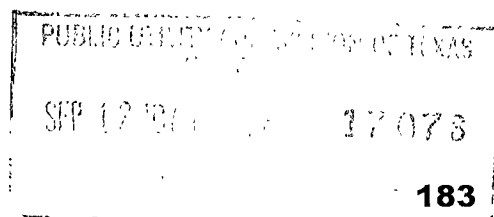
a. Give the caller the ability to access an operator service, which shall be available 24 hours a day at no charge and without requiring a coin or a credit card;

Where End User Choice, as defined in Substantive Rule §23.54(a)(7), is not available, the customer must allow 0- calls and must directly route, without charge to the calling party, all 0- calls to an OSP that provides access emergency services that meet the technical standards set forth in §23.55 of the Commission's rules. When and where available, End User Choice is required.

If 0- calls are routed to an operator other than the Company-provided operator then, upon the end user's request, a transfer or redirection to the Company-provided operator shall be available at no charge and without requiring a coin or credit card.

N

By: Leroy Lage
Title: President



MISCELLANEOUS SERVICES

XI. CUSTOMER-OWNED PAY TELEPHONE SERVICE (Continued)

N

B. Responsibility of the Customer (Continued)

7. Customer-provided pay instruments must have the following operational characteristics that:

b. Allow 911 calls to be outpulsed directly to the Public Service Answering Point, where 911 Emergency Service is available;

If 911 Emergency Service is not available, the caller must be instructed to dial "0," which will allow the caller to be directly connected to the Telephone Company operator or an Operator Service Provider that is in compliance with the requirements of Substantive Rule §23.55 of the Public Utility Commission of Texas. Provision of access to 911 Emergency Services or to the operator must be at no charge and without requiring a coin or a credit card.

c. Give the caller the ability to access Directory Assistance which access shall be available 24 hours a day at no charge and without requiring a coin or credit card;

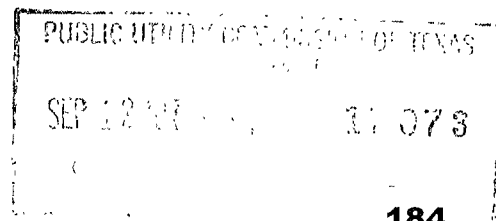
d. Allow the completion of local calls; and,

e. Allow the completion of "1-800", "1-888" and toll calls, including interexchange carrier calls which are accessed by dialing codes "950-XXXX" and "10XXX+0" (where Equal Access and Originating Line Screening is available in the exchange). Access by dialing codes will be at no charge to the end user.

8. Direct dialed international calls and access to IXCs by "10XXX+1" may be blocked.

N

By: Leroy Lage
Title: President



MISCELLANEOUS SERVICES

XI. CUSTOMER-OWNED PAY TELEPHONE SERVICE (Continued)

N

B. Responsibility of the Customer (Continued)

9. A customer-provided pay instrument that uses automated call completion technology to complete operator service calls must have the following operational characteristics that:

a. Audibly and distinctly identify itself to the caller upon answering;

b. Audibly and distinctly identify itself to the billed party, if the billed party is different from the caller;

c. Provide a mechanism for a caller to obtain rate information, without charge, 24 hours a day, seven days a week; and,

d. Permit the caller or billed party to terminate the call, prior to completion, at no charge.

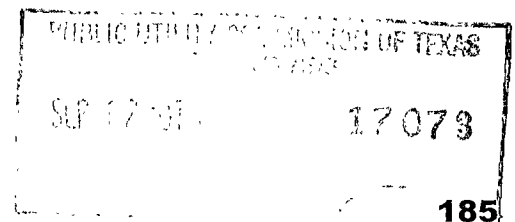
10. If the customer uses automated call completion technology to complete operator service calls, and if validation information is available for calls that the customer will bill through the Company, the customer is required to validate the call and is allowed to submit the call for billing only if the call was validated.

11. A Customer-Owned Pay Telephone Service customer that does not hold a certificate of convenience and necessity must register with the Public Utility of Texas. The Company shall not provide Customer-Owned Pay Telephone Service to a person required to be registered under §23.54(b) unless that person provides a commission supplied proof of registration.

12. The requirements of paragraphs 2, 4, 6 and 7 do not apply to pay telephones accessible to inmates of confinement facilities.

N

By: Leroy Lage
Title: President



MISCELLANEOUS SERVICES

XI. PAY TELEPHONE ACCESS SERVICE (Continued)

C. Violation of Tariff

1. Where any pay telephone is in violation of this tariff, the Company will promptly provide written notification to the Pay Telephone Service Provider citing the specific tariff provisions being violated. The notice must advise the Pay Telephone Service Provider that service may be disconnected unless the Pay Telephone Service Provider notifies the Company, in writing, of the correction within 20 days of receipt of the notice.

2. If, after 20 days of receipt of the notice, the Company has received no written notice from the Pay Telephone Service Provider that the violation has been corrected, the Company may disconnect the service until such time as the Pay Telephone Service Provider complies with the provision of this tariff.

3. In accordance with Substantive Rule 23.54(j), the Pay Telephone Service Provider has the right to file a complaint and delay the suspension of service pending resolution of the complaint with the Commission, provided the Pay Telephone Service Provider supplies a copy of the complaint that indicates it was filed with the Commission, within the 20 days of receipt of the notice of the violation.

D. Rates and Charges

	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>	
Pay Telephone Access Service Access Line, each	(1)	(2)	CT
Originating Line Screening	\$3.00	(2)	T
Billed Number Screening	No Charge	No Charge	
Coin Supervision Additive Service	NECA FCC No. 5 17.4.4(N)	(2)	T
(1) Applicable Business Monthly Local Exchange Access Line Rate as specified in Section 1 of this Tariff.			N N
(2) Applicable Service Charges are set forth in Section 2 of this tariff. Service Charges for business access lines will be applicable.			T

By: Toney Prather
Title: President

MISCELLANEOUS SERVICES

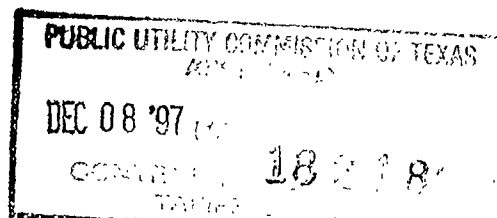
XII. EDUCATIONAL PERCENTAGE DISCOUNT RATES (E-RATES)

School, library or consortia are eligible for application of the Federal Communication Commission's Educational Percentage Discount Rates (E-Rates) for North Texas' services pursuant to 47 C.F.R. Part 54. To receive these discounts, a school, library or consortia must meet the Federal requirements, and the discounts must be applied to existing contracts as specified by the Federal Communications Commission's requirements or to services resulting from contracts pursuant to North Texas' voluntary participation in the Federal bidding process.

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N

By: Toney Prather
Title: President



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MISCELLANEOUS SERVICES

XIII. PUBLIC ENTITY HC1 SERVICE

Eligible entities described in §58.253(a) of the Public Utility Regulatory Act (PURA) or their authorized representatives may order discounted intraLATA interexchange dedicated high capacity (1.544 Mbps) service ("Public Entity HC1 Service"). In order to qualify for this service, at least one point of termination of this service must be located on an eligible entity's premises. Public Entity HC1 Service will be provided under the terms and conditions of the Telephone Company's Intrastate Access Service Tariff and at the lowest rate offered for the corresponding service by any local exchange company electing incentive regulation under Chapter 58 of PURA.

Qualifying educational institutions or libraries may either elect the rate treatment provided in this subsection or the discount provided pursuant to the Company's intrastate tariffs, as described in PURA §57.022.

Public Entity HC1 Service is available only for the exclusive, or shared use, of eligible entities, and will be provided only to eligible entities located in an exchange area served by the Company. Customers who obtain service under this section and are not eligible entities will have such services disconnected or will be charged standard tariffed rates for the service. Resale or sharing of Public Entity HC1 Service, or the use of Public Entity HC1 Service in the resale of local or long distance service is prohibited.

Rates for Public Entity HC1 Service apply for: (1) service provided between an eligible entity's premises where the service is between exchanges wholly within the Company's service area; (2) service provided from an eligible entity's premises in the Company's service area up to the point of interconnection with the facilities of another carrier, or carriers; or (3) service provided from an eligible entity's premises in the Company's service area to an Interexchange Carrier's ("IXC") point of presence in the same LATA. The rates and regulations of other carriers or IXCs apply where any portion of the service is provided by other carriers or IXCs. Standard rates for equivalent services in other intrastate tariffs of the Company will apply when an eligible entity requests only transport mileage and neither terminating location is within the Company's service area, or an eligible entity orders additional features with Public Entity HC1 Service.

By: Toney Prather
Title: President

PUBLIC UTILITY COMMISSION OF TEXAS
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MISCELLANEOUS SERVICES

XIV. TOLL BLOCK - LONG DISTANCE CARRIER INITIATED

A. General

Toll Block - Long Distance Carrier Initiated, is provided to long distance carriers who provide service to residential customers. Long distance carriers may request this toll block service from the Company for customers who owe them for unpaid long distance service.

B. Service

Toll Block - Long Distance Carrier Initiated allows carriers to restrict residential customers from long distance service upon request by the long distance carrier to the Company. A long distance carrier that provides either InterLATA service or IntraLATA service or both to a residential customer may request toll blocking to that customer.

The service will prohibit the customer from making InterLATA and IntraLATA 1+. 0+ and 0- calls. Where technically feasible, access to toll-free numbers will be permitted.

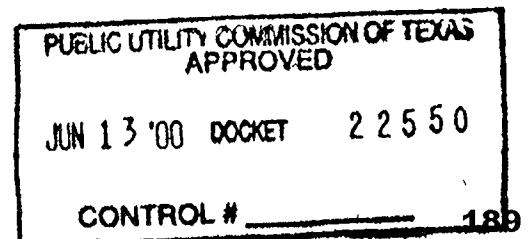
C. Service Provisioning

Toll Block - Long Distance Carrier Initiated is available for residential one party service.

D. Limitation of Liability

The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit by an LDC, damages arising out of mistakes, omissions, interruptions, delays or errors, or defects occurring in the course of furnishing any aspect of Toll Block - Long Distance Carrier Initiated service, shall not exceed an amount equivalent to the proportionate charge to the LDC for the period in service during which such mistake, omission, interruption, delay, error, or defect in the service occurs and continues. In addition, the liability sections of other sections of the tariff are incorporated by reference.

By: Toney Prather
Title: President



MISCELLANEOUS SERVICES

XIV. TOLL BLOCK - LONG DISTANCE CARRIER INITIATED

E. Request for Service

The request for toll block service - long distance carrier initiated, from the long distance carrier to the Company shall be in writing.

F. Application of Rates

(A) The nonrecurring installation charge will be applied to each request.

(B) The recurring rate is assessed on a per month per access line basis.

G. Rates and Charges

Nonrecurring Charge \$10.00

Recurring Monthly Rate \$ 1.50

By: Toney Prather
Title: President

PUBLIC UTILITY COMMISSION OF TEXAS APPROVED		
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MISCELLANEOUS SERVICES

XV. 811 DIALING SERVICE

A. General

811 Service is a three-digit abbreviated local dialing arrangement that allows local exchange end-users to reach the provider(s) of the state's One Call Notification system (811 Customer). 811 Service is used by the One Call Notification system to provide advance notice of excavation activities to underground facility operators pursuant to Federal Communications Commission's Sixth Report and Order (FCC 05-59) in CC Docket 92-105.

811 Service determines the central office serving the calling party, converts the dialed digits to a Customer provided designated Routing Telephone Number (RTN) and routes the call over the public switched telephone network utilizing Advanced Intelligent Network platforms and features.

B. Regulations

In addition to the following rules and regulations, the Rules and Regulations in Section 7 of the Company's Local Exchange Tariff shall also apply.

1. 811 Service is offered subject to the availability of facilities and is not available for resale.

2. There can be only one 811 Customer for each stand alone, host, or remote central office NPA-NXX serving area. The Company will route calls based on the serving central office.

3. The Customer must provide a toll-free number to the Company to ensure that toll charges are not incurred by the end-user.

4. 811 Service can be accessed only by end-users who subscribe to the Company's local exchange service, and by end-users who obtain service from an entity that utilizes the Company's local switching to provide dial tone service to its end-users.

5. 811 Service will not complete calls dialed using 1+, 0+, 0-operator assisted, 101XXXX, or inmate calls. 811 calls are not permitted where local calling is restricted.

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XV. 811 DIALING SERVICE (Continued)

B. Regulations (Continued)

6. The Customer is responsible for informing all local exchange service providers operating within its designated geographical area of any call centers it establishes. Any change to the terminating number(s) is the customer's responsibility. A 60-day written notice is required for any planned number change to ensure that timely number translations occur at each Central Office.

7. 811 Service does not include operator assisted calls, and will only be available to PBX and Key switching system when those systems have been correctly programmed. The Company does not undertake to perform nor shall it be responsible for such programming.

8. Caller ID information from the originating number is not provided to the 811 Customer on a real-time basis.

9. The Company will make every effort to route 811 calls to the appropriate call center(s); however, it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening Acts of God that interfere with telephone service and/or with routing. The Company's obligation under 811 applies solely to the transmission of the call and ends upon call completion to the Customer-provided designated RTN. The Company reserves the right to discontinue the service, if interruption of 811 is necessary to prevent or protect against fraud or otherwise protect Company personnel, facilities or services.

10. 811 Service is provided solely for the benefit of the Customer. The provision of such service shall not be interpreted, construed, or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity, including end users of the Company or any providers of telecommunications service.

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XV. 811 DIALING SERVICE (Continued)

C. Explanation of Terms

811 Customer: The entity providing, with appropriate state authority, the excavation notice service under Texas Statutes, Chapter 251 of the Utilities Code.

Calling Party: The end user in a Company Exchange placing an 811 call.

Terminating Number: The local or toll free number subscribed to by the 811 Customer.

D. 811 Service Rates and Charges

The Company reserves the right to revise this tariff at a later date if charges are deemed appropriate or, if network rearrangements made by the Company or at customer request in the future require the Company to incur additional costs.

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XVI. DIRECTORY ASSISTANCE SERVICE

A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining local and intraLATA directory information. National Directory Assistance services and rates are located in Section 5 on Page 40.

2. The rates set forth below apply to calls from customer whose requests for local or intraLATA directory information are handled by the Company's Directory Assistance Provider and billed to its customers.

B. Regulations

1. A customer request for directory assistance is any call to a directory assistance attendant.

2. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant. Each additional listing request after the 1st two is \$1.50 each. Customers desiring more than one listing per call should inform the Directory Assistance attendant at the beginning of the call. Calls placed from pay telephones may only request a maximum of two (2) telephone numbers per call.

3. Where the customer places a call to the Directory Assistant attendant via an operator or has Directory Assistance charges billed to a telephone calling card, or a telephone number other than the originating number, the call shall be considered alternately billed. If dial facilities are not available, a call placed to Directory Assistance via an operator shall be considered as Customer dialed.

4. No credit will be given for requested telephone numbers that are nonpublished or nonlisted. No credit will be given for requested telephone numbers that are not found in the directory.

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MISCELLANEOUS SERVICES

XVI. DIRECTORY ASSISTANCE SERVICE (Continued)

B. Regulations (Continued)

5. Charges for Directory Assistance Service are not applicable to calls placed from Hospitals, or from pay telephones as provided for in the Pay Telephone Access Service Tariff in Section 5 of the Company's Local Exchange Tariff. However, an end user may alternatively bill Directory Assistance from pay telephones to a calling card.

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6. Charges for Directory Assistance Service are not applicable to calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory upon presentation of a certificate signed by any physician or issued by any agency recognized by the state as having the authority to certify such handicaps. Customers will be provided instructions for convenient use when they are not at their primary residence.

C. Rates and Charges

<u>Directory Assistance Service</u>	<u>Rate Per Use</u>
Direct Dialed	\$1.50
Alternately Billed	\$2.25

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MISCELLANEOUS SERVICES

XVII. DIRECTORY ASSISTANCE CALL COMPLETION

A. General

1. Directory Assistance Call Completion (DACC) is a service that provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance (DA) operator. The call may be completed automatically or by the Directory Assistance operator.

2. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telecommunications Company Calling card.

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3. Where facilities permit DACC will be offered to all classes of services. Charges for DACC are not applicable to calls placed for Hospitals, or from pay telephones as provided for in the Pay Telephone Access Service Tariff in Section 5 of the Company's Local Exchange Tariff. However, an end user may alternatively bill DACC from a pay telephone to a calling card.

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B. Description of Service

The three types of DACC offered are as follows:

1. Fully-Automated DACC - The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" from a Touch-Tone telephone when prompted by the DACC announcement.

2. Semi-Automated DACC - The customer receives the requested directory number and then requests the operator to complete the call.

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C. Allowances

There are no allowances for DACC. The DA of portion of the call is still governed by the DA section of this tariff.

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XVII. DIRECTORY ASSISTANCE CALL COMPLETION (Continued)

D. Exemptions

1. For local calls, charges for DACC are not applicable to calls placed by those customers whose physical, visual or reading handicaps prevent them from using the telephone directory.

2. For intraLATA calls, the rate for fully-automated DACC and the appropriate long distance message charges will apply to calls placed by customers described above.

3. There is no charge if the called number is busy or there is no answer.

E. Rates and Charges

1. The rates and charges set forth below for DACC are in addition to the DA rate, as well as the Long Distance Message Telecommunications Service usage rates, or local message rates, if applicable.

<u>Directory Assistance Call Completion</u>	<u>Per Call Rate</u>
Fully-Automated DACC	
- Sent-Paid, Non-Coin	\$0.25
- Calling Card	\$1.50
Semi-Automated DACC	
- Sent-Paid, Non-Coin	\$0.60
- Calling Card	\$2.00

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MISCELLANEOUS SERVICES

XVIII. NATIONAL DIRECTORY ASSISTANCE SERVICE

A. General

1. National Directory Assistance (National DA) is a service whereby customers may request assistance in determining listing information on a nationwide basis. Requests for local or intraLATA listings are billed under Local Directory Assistance.

2. The customer will be charged for each call; customers may request up to two (2) listings per call. Customers desiring more than one listing should inform the National DA operator at the beginning of the call that they want multiple listings.

3. The National DA rate applies per call whether or not the number is provided; this includes requests for numbers which are non-published or non-listed.

4. There are no billing exemptions or allowances for National DA service requests.

5. Charges for National DA are not applicable to calls made from Hospitals, or from pay telephones as provided for in the Pay Telephone Access Service Tariff in Section 5 of the Company's Local Exchange Tariff. However, an end user may alternatively bill National DA from pay telephones to a calling card.

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B. Rates and Charges

Schedule of charges for all exchanges:

<u>National DA Service</u>	<u>Rate Per Call (1)</u>
Sent Paid Requests	\$1.99
Alternately Billed Requests (2)	\$2.25

(1) Up to two (2) listing requests can be made per call.

(2) National DA requests may be billed alternatively by using a calling card.

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XIX. BUSINESS CATEGORY SEARCH

A. General

1. Business Category Search (BCS) provides customers with the ability to request business telephone numbers, by city, for a specified category of business, when they do not know the name of the business they are seeking. This service is available to business and residential customers.

2. The directory assistance attendant searches and retrieves listing randomly, on a geographic basis by city, and/or by using information such as an address, intersection, or business location, from a business category that the directory assistance attendant believes matches the customer's request. A listing is the name, address and telephone number of a business. The directory assistance attendant will suggest three business names to the customer from the retrieved listings, unless fewer listings are retrieved, in which case only those business names retrieved will be suggested. The directory assistant attendant will provide the business address(es) to the suggested business name(s), if requested by the customer. If the customer does not want the telephone number(s) for the suggested business name(s), additional searches can be requested.

3. The Company's Directory Assistance Provider will make good faith efforts to eliminate a business customer's listing from this service upon written notice. However, it is not possible to ensure that a business listing will be permanently removed from this service unless the business customer subscribes to non-published service. Permanent removal of a listing is available with non-published service.

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