

**MEMBER SERVICES TARIFF**

**ENHANCED CENTRAL OFFICE BASED SERVICES**

**II. CALLER ID SERVICE**

**A. General**

Caller ID Service permits a customer to manage incoming and outgoing calls to their residence or business local exchange access line more effectively. For incoming calls, Caller ID Service functions only when the central office that serves the originating call as well as the customer's serving central office are both equipped for the service. For outgoing calls, Caller ID Service functions only when the customer's serving central office as well as the central office that serves the called number are both equipped for the services. Caller ID Services are only offered where technical facilities are available.

Caller ID Service applies to single line residence and business service, excluding pay telephone service.

In cases of emergency, an operator may assist the caller to override conditions imposed by Caller ID Service on a telephone line.

**B. Service Description**

Caller ID Service (Caller ID) is the general category of the following services which assist customers in the management of incoming calls.

1. **Calling Number Delivery (CND)** - Allows the transmission of the Calling Party Number (CPN) to the subscriber's access line. When a line equipped with Calling Number Delivery is on-hook, CPN is transmitted across the line during the silent interval between the first and second ring. Calling Number Delivery subscribers must provide and connect their own compatible customer premises equipment (CPE) to process the CPN transmission.

2. **Calling Name Delivery (CNAM)** - Allows the Caller ID subscriber to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. When a Calling Name Delivery equipped line is on-hook, the calling party name is transmitted across the line during the silent interval between the first and second ring. Calling Name Delivery subscribers must provide and connect their own compatible CPE to process the CNAM transmission.

3. **Anonymous Call Block** - Allows customers to automatically reject all calls from anyone who uses Complete Blocking - Per Line (per-line blocking) or Selective Blocking - Per Call (per-call blocking). The blocked calls will be routed to a message that instructs them to hang up, remove their blocking and call again.

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CONTROL# **32607**  
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Effective: Upon Approval

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ENHANCED CENTRAL OFFICE BASED SERVICES

II. CALLER ID SERVICE (Continued)

B. Service Description (Continued)

4. **Call Waiting ID** - Allows for the display of the name and/or number of a new caller on the Customer Premises Equipment (CPE) when a person is already speaking on the telephone and receives another call. This service allows the customer to decide if he wants to answer the new incoming call.

Call Waiting ID is offered subject to the following limitations:

- a. Customers must also subscribe to Call Waiting and Calling Name and Number Delivery. T
- b. Customers are responsible for furnishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. T
- c. Available only where central office facilities permit.

C. General Regulations

1. Any calling party may prevent the delivery of their CPN and CNAM to the called party by dialing an access code (\*67 on their touch tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code activates Selective Blocking-per call (per-call blocking). Per-call blocking is available at no charge.

If a calling party activates blocking, the CPN and CNAM will not be transmitted across the line. Instead, Caller ID subscribers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

Complete Blocking-per line (per-line blocking) will be offered at no charge to a particular customer upon the customer's request to the Public Utility Commission, otherwise a monthly recurring charge applies. Customers who request per-line blocking also have the ability to unblock their line on a per-call basis by dialing an access code (\*82 or 1182) immediately prior to placing the call. The \*82 (or 1182) access code deactivates per-line blocking and delivers the CPN and calling party name for that call. Per-line blocking is automatically reactivated when the customer terminates the call. The Cooperative will automatically implement per-line blocking on access lines which are non-published or non-listed at no charge in order to ensure the privacy expected by customers subscribing to these services once Caller ID Service is implemented in the service area.

The blocking of CPN and CNAM will not be provided on calls originating from pay telephone services.

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JUL -1 '11 DOCKET 39419

Issued By: Robbie L. Allen, General Manager  
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Effective: Upon Approval

MEMBER SERVICES TARIFF

ENHANCED CENTRAL OFFICE BASED SERVICES

II. CALLER ID SERVICE (Continued)

C. General Regulations (Continued)

2. Caller ID Service will be provided in connection with individual and multiline residence and business lines. Although this service is available on line-side PBX trunk connections, it is not available on trunk-side PBX connections, such as DID. In addition, pay telephone services are excluded from this tariff offering.

3. Caller ID Service is offered on a subscription basis which requires the customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to Caller ID or not, has per-call blocking capability, unless that customer is calling from a pay telephone service.

4. The Cooperative shall make every attempt to ensure that the telephone number of subscribers' non published and/or nonlisted service is not transmitted. However, the Cooperative shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a telephone number which the calling party has requested to be omitted from the telephone directory/directory listings or the disclosing of such telephone number to any person.

The Cooperative shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing or misleading for any reason.

The Cooperative shall not be liable for any and all claims for damages caused by a telecommunications utility failure to transmit the privacy indicator to the called party when such indicator has been passed on to the telecommunication utility by the Cooperative.

5. A person may not use Caller ID service to compile and sell specific local call information without the affirmative consent or approval of the originating telephone customer. This restriction does not prohibit the Caller ID subscriber from:

- a. verifying network performance or testing the provision of caller identification service;
- b. compiling, using, and disclosing aggregate Caller ID information; or
- c. complying with applicable law or legal process.

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**ENHANCED CENTRAL OFFICE BASED SERVICES**

**II. CALLER ID SERVICE (Continued)**

**D. Feature Interactions**

1. Caller ID information will not be displayed under the following conditions:
  - a. If the called party is off-hook.
  - b. If the called party answers during the first ring interval.
2. Caller ID is not available with services based on distinctive ringing which have a silent interval length insufficient for CPN and CNAM transmission. T
3. Identification of specific stations or extensions served by customer premise equipment is not possible. The main directory number and name associated with the customer premise equipment will be displayed. T
4. Caller ID will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.
5. When Caller ID service is provided in connection with line-side PBX trunk connections, the Cooperative makes no guarantee that the calling party information will be delivered in a manner such that the customer's equipment will be able to transmit that information to the stations or extensions serviced by the customer premise equipment. Customers subscribing to Caller ID services in conjunction with line-side PBX connections are responsible for the provision of compatible customer premise equipment which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with Caller ID Services on line-side PBX connections will be the responsibility of the customer. The Cooperative assumes no liability and will be held harmless for any damage to the customer's equipment due solely to the transmission of the calling party information or for any incompatibility of the customer's equipment to perform satisfactorily with the information transmitted.

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II. CALLER ID SERVICE (Continued)

E. State and Local Government Undercover Operations Special Service Arrangements

1. The parameters of the special service arrangement are as follows: State and Local government entities authorized to conduct undercover or surreptitious civil or criminal investigations, where the existence or conduct of an investigation or the identity of the investigator may be disclosed or compromised by Calling Number Delivery Service and Calling Name Delivery Service, may be eligible to receive at no charge, for a period not to exceed ninety (90) calendar days, Key System Trunk local exchange service access lines which allow for multiline hunting (as offered in this local exchange tariff) and Tone Dialing; both services to be used only in connection with a service arrangement that will mask the identity of the calling number. In addition, any nonrecurring charges and the FCC Subscriber Line charge associated with these access lines will be waived. All monthly and nonrecurring charges will begin to accrue for each access line on the 91st calendar in-service day.

2. The services provided under the special service arrangement will be offered only in exchanges where Caller ID Service, as furnished by the Cooperative, is available.

3. Each State or Local government entity must request and receive sponsorship, on an individual access line basis, from the Texas Attorney General for access or subscription to this special service arrangement. The special service arrangement must be requested by the Texas Attorney General on behalf of any State or Local government entity which, in the judgment of the Texas Attorney General, is authorized to conduct undercover or surreptitious civil or criminal investigations.

4. For the purpose of requesting the special service arrangement, the State Attorney General will designate a representative that will act as liaison between all State and Local government agencies and the Cooperative. The Cooperative will also designate a representative to coordinate with the State Attorney General representative. In addition, the Cooperative will establish internal procedures to administer requests for the special service arrangement.

5. The total number of in-service local exchange access lines and Tone Dialing services provided for under the special arrangement for use by all State and/or Local government entities in the conduct of undercover or surreptitious civil or criminal investigations cannot exceed ten (10) at any given time.

6. The Texas Attorney General will be responsible for ensuring that the services provided at no charge under the special service arrangement are to be used only by authorized representative(s) of State and/or Local government entities and only in the conduct of undercover or surreptitious civil or criminal investigations.

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JUL - 1 '11 DOCKET 39419

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Effective: Upon Approval

MEMBER SERVICES TARIFF

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II. CALLER ID SERVICE (Continued)

F. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated. (1)

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Anonymous Call Block	1.00	1.00
Call Waiting ID	1.00	1.00
Complete Blocking-Per Line (2)	1.00	2.00
Calling Name Delivery and Calling Number Delivery	4.95	7.50

- (1) Service Charges are applicable in accordance with Section 5 of this tariff.  
(2) Complete Blocking-Per line will be offered at no charge to a particular customer if the commission receives from the customer written certification that the customer has a compelling need for per line blocking.

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JUL -1 '11 DOCKET 39419

CONTROL #

Issued By: Robbie L. Allen, General Manager  
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Effective: Upon Approval

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ENHANCED CENTRAL OFFICE BASED SERVICES

III. CALLING SERVICE PACKAGES

A. General

1. Calling Service Packages enables residence and business customers to subscribe to a package of multiple services and receive discounted rates for these services on their monthly bills.

2. Customers may design and customize their own Calling Service Packages by selecting specific services from Section 10 and 11 of this Tariff and other non-regulated services as specified in the Cooperative's informational notice filing with the Public Utility Commission of Texas. Services from these sections can still be purchased on an individual basis under the terms specified in appropriate sections of this Tariff.

3. Calling Service Packages are subject to the availability and limitations specified in this Tariff for the individual services and are available where technology permits.

B. Services

The following services, available on an individual basis as specified in other sections of this Tariff, are the regulated services available for packaging:

Anonymous Call Block  
Automatic Busy Redial  
Automatic Call Return  
Call Block  
Call Forwarding - All  
Call Forwarding - Busy  
Call Forwarding - No Answer  
Calling Name Delivery and Number Delivery (Caller ID - Name and Number)  
Call Waiting/Cancel Call Waiting  
Call Waiting ID  
Complete Blocking-Per Line  
Special Call Acceptance  
Special Call Forwarding  
Speed Calling (30 code)  
Three Way Calling

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JUL -1 '11 DOCKET 39419

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ENHANCED CENTRAL OFFICE BASED SERVICES

III. CALLING SERVICE PACKAGES (Continued)

C. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for each local access line with which these packages are associated. (1) (2) (3) (4)

	<u>Monthly Rates</u>	
	<u>Residence</u>	<u>Business</u>
Calling Service Package, 5 services	\$ 8.00	\$ 25.00
Calling Service Package, All services	10.00	32.50

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- (1) A maximum installation charge of \$10.00 per line shall be applicable for establishing or changing Calling Service Packages.
- (2) The applicable installation charge shown in paragraph (1) preceding will apply for existing features when the telephone number is changed at customer's request and/or convenience, in addition to the applicable service charge for a number change.
- (3) The installation charge will not apply on outside moves of service if there is no telephone number change of if a telephone number is changed for Cooperative's reasons.
- (4) The Cooperative will issue a bill credit for a one-time temporary discount of not more than 25% from the tariff rate to customers when they purchase one or more Caller ID Service listed above during the promotional period of October 18, 2010 to October 22, 2010. The bill credit will be reflected in the customer's November bill. The bill credit given to any customer that has a single line or multiple lines during this promotional period excludes any applicable taxes, surcharges and other fees applicable to the monthly recurring rates or non-recurring service charges for the optional services.



MEMBER SERVICES TARIFF

ENHANCED CENTRAL OFFICE BASED SERVICES

IV. FEATURE PACKAGES

A. Pick 5 Features

1. Rules and Regulations

a. The following package is available to qualifying existing or new residential or business customers as indicated below and upon availability for each serving area.

b. All requests for packaged services are subject to the Rules and Regulations found in this Member Services Tariff.

c. Applicable service charges as specified in Section 5 of this Member Services Tariff may apply for customer requests to add or change the packages defined herein.

d. Billing for packages provisioned to a single customer account or location will be reflected on a single customer bill, and will not be separated on a per line basis.

e. The following packages cannot be used to qualify the customer for any other tarified service.

f. The services are furnished only where adequate and suitable facilities permit.

g. Individual features and services included in the package(s) described below are subject to the tariff specifications outlined for such features or services in other areas of this or other Cooperative tariffs.

Issued By: Steven Steele, CEO/General Manager  
Box 228, Quitman, TX 75783

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August 11, 2016 Tariff No. 46246

TARIFF CLERK

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**MEMBER SERVICES TARIFF**

**ENHANCED CENTRAL OFFICE BASED SERVICES**

**IV. FEATURE PACKAGES (Continued)**

**A. Pick 5 Features (Continued)**

**1. Rules and Regulations (Continued)**

- h. The following package may not be split between multiple locations.
- i. Certain features may be de-selected from the following package at the customer's option without charge. No adjustment is made to the package price whether any of these features are included or not.
- j. The component services of the following package may be purchased individually at their respective stand-alone tariffed or non-tariffed rates.
- k. Discounted monthly rates for any other combinations of the services provided in the following package, as specified elsewhere in this tariff, do not apply under package subscriptions.
- l. The following package may be included in other larger packages and marketed under other names. The following package may also be combined with other additional services at a jointly marketed price that exceeds the package's tariff price.

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August 11, 2016 Tariff No. 46246

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ENHANCED CENTRAL OFFICE BASED SERVICES

IV. FEATURE PACKAGES (Continued)

A. Pick 5 Features (Continued)

2. Service Description

The following Pick 5 Feature Package is available to existing or new residential or business customers. Customers may choose five of the following features.

- Anonymous Call Block
- Call Forwarding All
- Call Forwarding Busy
- Call Forwarding No Answer
- Call Waiting
- Call Waiting ID
- Cancel Call Waiting
- Caller ID (Name and Number)
- Speed Calling (30 code)
- Selective Call Rejection
- Three Way Calling

3. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for each local access line with which these packages are associated.

	<u>Monthly Rates</u>	
	<u>Residence</u>	<u>Business</u>
Pick 5 Features	\$ 5.00	\$ 8.00

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Box 228, Quitman, TX 75783

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EFFECTIVE

August 11, 2016 Tariff No. 46246

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

Section 11  
7th Revised Contents  
Replacing 6th Revised Contents

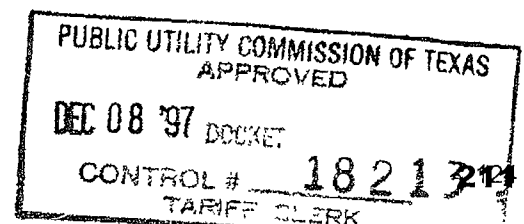
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Issued By: Max Newton, Manager  
Box 228, Quitman, TX 75783

Effective:

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MISCELLANEOUS SERVICE ARRANGEMENTS

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Issued By: Max Newton, Manager  
Box 228, Quitman, TX 75783

PUBLIC UTILITY COMMISSION OF TEXAS

APPROVED

Jan 9, 2017 Tariff No. 46675

TARIFF CLERK

MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

I. CUSTOM CALLING SERVICES

A. General

1. Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more or more of the following custom calling features:

a. Calling Waiting - By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. This permits putting the first call on hold so that a second call can be answered.

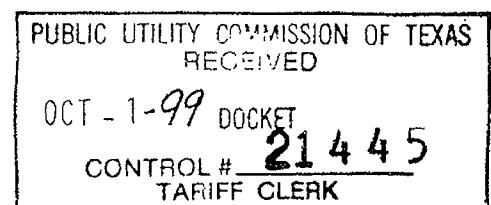
b. Cancel Call Waiting - Permits a customer to disable the Call Waiting feature for the duration of one call. The feature is activated by dialing a special code prior to placing a call or during an established call. It is automatically deactivated when the customer disconnects from the call. When Cancel Call Waiting is activated, anyone calling the number will receive the normal busy treatment.

c. Call Forwarding -All- Permits a customer to transfer all incoming calls to another dialable telephone number. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between his call forwarding equipment and the distant telephone to which the call was transferred.

d. Call Forwarding - Busy and/or No Answer - Enables an incoming call to be automatically directed to a predetermined alternate telephone number if the intended call destination is busy and/or not answered after a specified number of rings.

e. Three-Way Calling - Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The transmission quality may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

f. Speed Calling - Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Speed Calling has a capacity for 30 codes, (30 telephone numbers).



Issued By: Max Newton, Manager  
Box 228, Quitman, TX 75783

Effective: October 11, 1999

MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

I. CUSTOM CALLING SERVICES (Continued)

2. Custom Calling Services can be provided in connection with individual line residence and business service. PBX and Rotary line groups must have all lines in group equipped. Pay telephone service is excluded from this service.

3. Custom Calling Services that may require Tone Dialing Services will be provided in addition to the rate for Tone Dialing Service.

4. Other facilities requested by customers and not detrimental to this service or other services of the Cooperative will be furnished in accordance with regulations and at the rates specified in the applicable sections of this tariff.

B. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for each line with which these features are associated: (1) (3)

	Monthly Rates	
	Residence	Business
Call Waiting/Cancel Call Waiting	\$2.25	\$2.25
Call Forwarding - All	1.25	1.25
Call Forwarding - Busy	2.00	3.00
Call Forwarding - No Answer	2.00	3.00
Three Way Calling	2.00	2.00
Speed Calling (30 code)	1.25	1.25
Custom Calling 4-Pak	4.75	4.75
Call Forwarding - Busy <u>and/or</u>		
Call Forwarding - No Answer		
With Voice Mail Service (2)	5.00	5.00

- (1) Service Charges are applicable in accordance with Section 5 of this tariff.
- (2) Voicemail is a non-regulated service and is included in the package rate. This service is available where technically feasible.
- (3) The Cooperative will issue a bill credit for a one-time temporary discount of not more than 25% from the tariff rate to customers when they purchase one or more Custom Calling Services listed above during the promotional period of October 18, 2010 to October 22, 2010. The bill credit will be reflected in the customer's November bill. The bill credit given to any customer that has a single line or multiple lines during this promotional period excludes any applicable taxes, surcharges and other fees applicable to the monthly recurring rates or non-recurring service charges for the optional services.

MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

I. CUSTOM CALLING SERVICES (Continued)

D. Remote Office Service (ROS)

1. Remote Office Service (ROS) is offered to customers in other Cooperative Exchanges wishing to provide toll-free dialing to the customers located in the local area calling scope of exchanges equipped with Call Forwarding and Call Waiting Custom Calling Services. A central office line is connected and programmed to forward all incoming calls to the Remote Office Service number to another Exchange that would normally require a customer to place a toll call. The calls are transferred automatically to the distant exchange number. The customer in the distant exchange agrees to pay all direct dial long distance charges incurred with this service. A directory listing of the Remote Office Service number is provided in the alphabetical, and yellow page section if desired, of the serving exchange at no additional charge.

2. Rates and Charges

- a. Applicable business line rate in serving exchange Equipped for Call Forwarding and Call Waiting, plus;
- b. Call Forwarding and Call Waiting business line charges applicable to serving exchanges equipped, plus;
- c. Direct Dial Long Distance charges to distant number for all incoming calls forwarded plus;
- d. Service Connection, and/or Line Connection charges applicable in the serving exchange.

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MISCELLANEOUS SERVICE ARRANGEMENTS

II. EXTENSION LINE MILEAGE

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A. Mileage Charges apply to the additional circuit required where extension stations, auxiliary equipment or P.B.X. stations are located in a building other than the building in which the main station or P.B.X. equipment is located.

B. Rates and Charges

1. Application of rates and charges

The rates and charges set forth below apply if the necessary facilities are available. If unusual expenditures are involved in making facilities available, the customer may be required to pay an additional charge to cover the unusual expenditure and/or to contract for service beyond the initial service period.

a. Detached Extensions

- (1) For each two-point extension channel, mileage is computed for the airline distance between buildings.
- (2) For each multi-point channel, mileage is computed for the total airline distance from each building to the main station.
- (3) Mileage based on airline measurement between locations of main and extension stations when provided by the Cooperative.

2. Rates and Charges

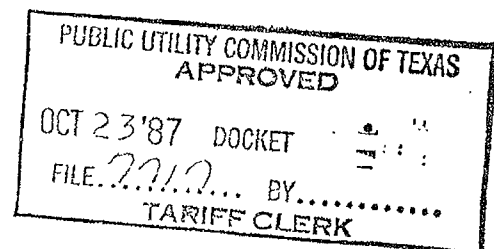
	Mo. Rate
a. Extension Line Mileage	
First 1/4 mile or fraction	\$2.80
Each additional 1/4 mile, or fraction	.70

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MISCELLANEOUS SERVICE ARRANGEMENTS

III TONE DIALING SERVICE

A. General

Tone Dialing Service provides for the origination of telephone calls through the use of a pushbutton tone pad rather than a standard rotary dial.

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B. Rates and Charges

Tone Dialing Access

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Monthly Rate

Tone Dialing access is required for each central office line, trunk, channel or network access line to provide

Tone Dialing

No Charge (1)

IV. TELEPHONE CALLING CARD SERVICE

Telephone Calling Cards may be issued to customers who have established telephone service and shall have established and maintained proper credit as set forth in Section 3, Part IV, Establishment and Maintenance of Credit.

Telephone Calling Cards permit the customer to place toll (long distance) calls from locations other than the telephone number the card is issued on and are valid only for charging calls to the telephone number to which it is keyed.

Telephone Calling Cards may be issued as Full Service Calling Cards which authorize calls from any telephone service to be charged to the Calling Card by the card holder. Calling Cards issued to provide Restricted Service authorize calls from any telephone service to only the number on which the Calling Card is issued by the card holder.

The customer will be responsible for all calls made with the assigned Calling Card. The Cooperative must be notified at once if the card is lost or stolen.

- (1) Tone Dialing Service is included with Residential and Business Local Exchange Access Line Service.

MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

IV. TELEPHONE CALLING CARD SERVICE (Continued)

TM

Telephone Calling Cards are not transferable and become void when the telephone service to which the card is keyed has been disconnected. Cards can be cancelled at the discretion of the Cooperative for valid cause and remain the property of the Cooperative.

Calling Cards may be issued on an annual basis and will be reissued with a new number automatically before the expiration date, provided the customer has properly maintained credit as specified in Section 3.

V. SEASONAL AND VACATION SERVICE

A. General

Seasonal and Vacation Service is provided to customers whose requirements for telephone services are less than that which might normally be provided in any twelve (12) month period.

Upon request from a customer having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Credit card or third number long distance charges may be charged to a number that is on vacation rates.

Vacation service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. A restoration of service charge will be made when service is restored. If service is restored at a location other than where service was suspended, the applicable service charges will apply.

Charges may be billed in total prior to the suspension of service or monthly at the option of the Cooperative.

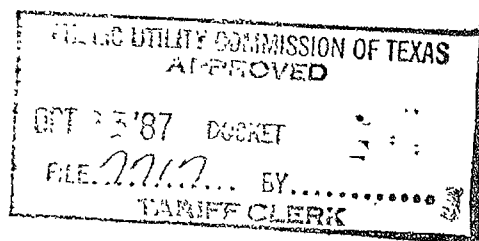
B. Rates

The monthly rate will be based upon 50% of the regular rate for the central office access line suspended for a minimum of 30 days and a maximum of 180 days.

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MISCELLANEOUS SERVICE ARRANGEMENTS

VI. INTRAEXCHANGE PRIVATE LINE SERVICES AND CHANNELS

A. General

1. Intraexchange Private Line Service is facilities furnished by the Cooperative for telecommunications, signaling, telemetry and electrical control purposes, solely for the use of a customer within the same Exchange Service Area.

2. Channels for services not specifically named elsewhere in this tariff, and for purposes other than telecommunications will be furnished where facilities are available and where, in the judgment of the Cooperative, the use to be made of such channels is not contrary to Cooperative regulations or detrimental to other services.

3. The Cooperative does not represent to furnish channels with a transmission level of a grade better than circuits used for normal telecommunications. Higher grade channels will be provided only when physically and economically practicable on the part of the Cooperative as provided in Paragraph 4 below.

4. Channels, when adaptable, may be used for alarm, telemetry, teletypewriter, control and other similar services at the same charges. If modifications are required, additional monthly rates, installation and/or construction charges based upon costs will be applicable as provided in Section 6, Special Service Arrangements.

5. Private line service may not be connected to the telecommunications network for local exchange service or long distance message service.

6. Channels, for use in connection with interexchange facilities for radio broadcasts; channels between pick-up points and a radio station and studio, between studio and/or station and transmitter will be furnished at published rates of the the Private Line Services Tariff which Southwestern Bell Telephone Company has on file with the Public Utility Commission of Texas.

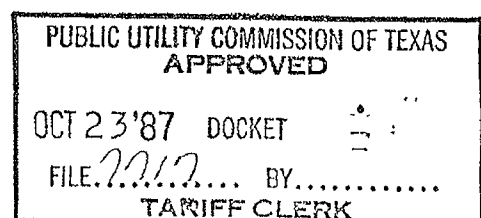
B. Rates for Intraexchange Private Line Service and Channels

The following rates are applicable to all standard types of channels listed above:

	Mo. Rate
For the initial 1/4 mile or fraction thereof,	\$3.00
For each additional 1/4 mile or fraction thereof,	1.00

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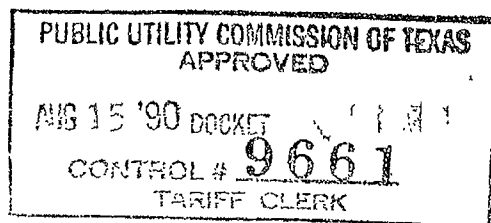
VII. EMPLOYEE'S TELEPHONE SERVICE

Employees will be granted a fifty (50) percent concession on one residence access line, plus one hundred (100) percent concession on no more than one service order per six (6) month period.

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VIII. OTHER RULES AND REGULATIONS

In addition to rules and regulations set forth in this tariff section, the General Rules and Regulations established in Section 3, are also applicable to any services and facilities provided herein.



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MISCELLANEOUS SERVICE ARRANGEMENTS

IX. PAY-PER-CALL INFORMATION SERVICES CALL BLOCKING

A. GENERAL

1. Pay-per-call information services are services that allow a caller to dial a specified 1-900-XXX-XXXX or 976-XXXX number. Such services routinely deliver, for a predetermined (sometimes time-sensitive) fee, a pre-recorded or live message or interactive program.

2. The Cooperative transports the call and bills the member on behalf of the information provider.

3. All access to the pay-per-call information services must be blocked in areas where restricting access to pay-per-call information services is not technically possible.

4. The member shall request, either orally or in writing, to receive or to block access to pay-per-call information services. The Cooperative will send a post-paid ballot to all existing end-users allowing them to choose one of the following options:

- a. Members electing to restrict access will block access to all pay-per-call information services (900 and 976 services) when a call is placed to a 1-900-XXX-XXXX or 976-XXXX number.
- b. Members electing not to restrict access to pay-per-call information services will have access to all pay-per-call information services (900 and 976 services) available in the service area.

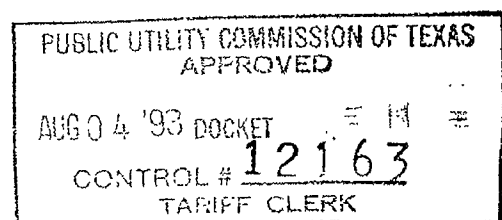
5. All new members will be polled at the time of their service order as to whether they want access to Pay-Per-Call Information Services. There will be no charge to the end-user for the first blocking request, but there may be a non-recurring charge for subsequent blocking requests.

B. The Cooperative may not disconnect a member's local telephone service for non-payment of charges for pay-per-call information service. The Cooperative may implement involuntary blocking of pay-per-call information service for nonpayment of charges for pay-per-call information service.

C. Rates and Charges

1. There will be no charge to the member for the first blocking request.
2. Charge for blocking, Secondary Service  
subsequent request. Order Charge(1)

(1) See Section 5, III., for applicable service charges.



MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

X. TOLL RESTRICTION SERVICE

A. General

1. Toll Restriction Service is an optional service which prohibits anyone from originating a direct dialed (1+), or an operator assisted (0 or 0+) outgoing long distance call from a designated local exchange access line. Any such calls when attempted will be intercepted.

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2. Toll Restriction Service will be provided to business and residence one-party flat rate service.

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3. Toll Restriction Service will not be provided to business and residence PBX equipment or to Pay Telephone Access Service.

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4. A local seven digit call (XXX-XXXX) is not restricted.

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5. The minimum contract period for Toll Restriction Service is one month.

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6. The customer indemnifies and saves harmless the Cooperative from any and all claims, losses or damages that may be caused by Toll Restriction Service.

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B. Rates and Charges

The following rates and charges apply in addition to the appropriate Service Connection Charges found in Section 5, III of this Tariff.

	<u>Monthly Rates (1)</u>		T
	<u>Residence</u>	<u>Business</u>	
Toll Restriction, per line equipped	\$2.10	\$2.10	T
(1) A Secondary Service Order Charge and a Line Connection Charge are applicable when Toll Restriction Service is added to an existing business or residence access line.			T

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

Section 11  
1st Revised Page 11  
Replacing Original Page 11

**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**IX. DISTANCE LEARNING DISCOUNT**

Upon submission of an affidavit that complies with the requirements of the Public Utility Commission of Texas' Substantive Rule §26.141, an eligible educational institution or library may obtain discounts on any rate or service that is predominantly used for distance learning or information sharing purposes. The percentage discount as determined by the Commission's Rule, shall apply to any tariffed service that is ordered out of this member services tariff or any tariff that the Cooperative concurs or otherwise participates in.

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

Section 11  
Original Page 12

MISCELLANEOUS SERVICES

XII. EDUCATIONAL PERCENTAGE DISCOUNT RATES (E-RATES)

School, library or consortia are eligible for application of the Federal Communication Commission's Educational Percentage Discount Rates (E-Rates) for Peoples' services pursuant to 47 C.F.R. Part 54. To receive these discounts, a school, library or consortia must meet the Federal requirements, and the discounts must be applied to existing contracts as specified by the Federal Communications Commission's requirements or to services resulting from contracts pursuant to Peoples' voluntary participation in the Federal bidding process.

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XIII. DIRECTORY ASSISTANCE SERVICE

A. General

1. The Cooperative furnishes Directory Assistance Service whereby customers may request assistance in determining directory information.
2. The rates and exemptions set forth below apply to customer requests for Directory Assistance service in determining or attempting to determine the telephone number, customer name and/or address of any party located in, or thought to be located in, the local calling area. Calls will be completed on a sent paid basis upon request.
3. The charges specified in this tariff will be applicable to all customers except: (a) Hospitals; or (b) Residence customers who are unable to use a telephone directory because of a visual or physical handicap which can be confirmed by a physician or appropriate group or agency having authority to certify such handicaps.
4. A call to Local Directory is defined as a call: (a) Resulting in obtaining a maximum of two telephone numbers, customer names and/or addresses; or (b) Resulting in obtaining no telephone number, customer name and/or address there was no such listing or there was a nonpublished listing.
5. The caller should advise the operator, at the beginning of the call, if two listings will be requested.
6. There will be a charge for all customer calls to Local Directory Assistance, except as specified preceding.

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XIII. DIRECTORY ASSISTANCE SERVICE (Continued)

B. Rates and Charges

1. The following charge will apply for each call made to Local Directory Assistance and for calls connected to Local Directory Assistance by the '0' operator (maximum of two requests per call).
2. When a customer places a call to the Directory Assistance attendant and has directory assistance charges billed to a calling card or a telephone number other than the originating number, a Service Charge will apply as shown in the Peoples Telephone Cooperative, Inc.'s Long Distance Telecommunications Service Tariff, Section 2, Sheet 2.

	<u>Rate</u>
Local Directory Assistance, each call	\$1.50

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XIV. DIRECTORY ASSISTANCE CALL COMPLETION**

**A. General**

Directory Assistance Call Completion (DACC) is a service that provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance (DA) operator. The call may be completed automatically or by the Directory Assistance operator.

The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telecommunications Company calling card, billing to a third number, or collect.

Where facilities permit, DACC will be offered to all classes of service with the following exception:

- Call completion is not available from pay telephones.
- Call completion is not available from Hotels.

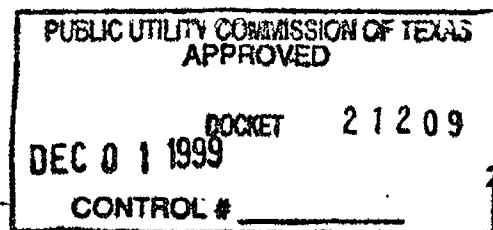
**B. Description of Service**

The three types of DACC offered are as follows:

1. Fully-Automated DACC - The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" from a Touch-Tone telephone when prompted by the DACC announcement.
2. Semi-Automated DACC - The customer receives the requested directory number and then requests the operator to provide call completion to the requested number.
3. Person-to-Person DACC - The customer receives the requested directory number and then requests the operator to complete the call to a specified person.

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MISCELLANEOUS SERVICE ARRANGEMENTS

XIV. DIRECTORY ASSISTANCE CALL COMPLETION (Continued)

C. Allowances

There are no allowances for DACC, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as stated in the Directory Assistance Service section of this tariff.

D. Exemptions

1. For local calls, charges for DACC are not applicable to calls placed by those customers whose physical, visual or reading handicaps prevent them from using the telephone directory.
2. For intraLATA calls, the rate for fully-automated DACC and the appropriate long distance message charges will apply to calls placed by customers described above.

E. Rates and Charges (1)

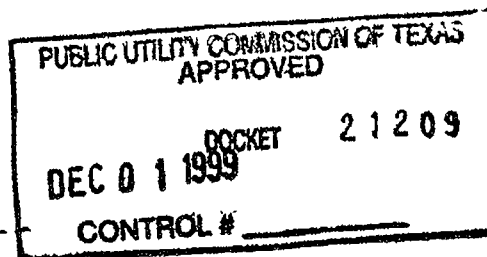
The rates and charges set forth below for DACC are in addition to the Directory Assistance rate, as well as the Long Distance Message Telecommunications Service usage rates, or local message rates, if applicable.

<u>Directory Assistance Call Completion</u>	<u>Per Call Rate</u>
Fully-Automated DACC	
- Sent-Paid, NonCoin	\$0.30
- Telecommunications Company Calling Card	\$0.30
- Collect, or Bill to Third Number	\$1.00
Semi-Automated DACC	
- Sent-Paid or Telecommunications Company Calling Card	\$0.60
- Collect, or Bill to Third Number	\$1.20
Person-to-Person DACC	\$2.60

- (1) There is no charge if the called number is busy or there is no answer.

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MISCELLANEOUS SERVICE ARRANGEMENTS

**XV. PUBLIC ENTITY HC1 SERVICE**

Eligible entities described in §58.253(a) of the Public Utility Regulatory Act (PURA) or their authorized representatives may order discounted intraLATA interexchange dedicated high capacity (1.544 Mbps) service ("Public Entity HC1 Service"). In order to qualify for this service, at least one point of termination of this service must be located on an eligible entity's premises. Public Entity HC1 Service will be provided under the terms and conditions of the Telephone Company's Intrastate Access Service Tariff and at the lowest rate offered for the corresponding service by any local exchange company electing incentive regulation under Chapter 58 of PURA.

Qualifying educational institutions or libraries may either elect the rate treatment provided in this subsection or the discount provided pursuant to the Company's intrastate tariffs, as described in PURA §57.022.

Public Entity HC1 Service is available only for the exclusive, or shared use, of eligible entities, and will be provided only to eligible entities located in an exchange area served by the Company. Customers who obtain service under this section and are not eligible entities will have such services disconnected or will be charged standard tariffed rates for the service. Resale or sharing of Public Entity HC1 Service, or the use of Public Entity HC1 Service in the resale of local or long distance service is prohibited.

Rates for Public Entity HC1 Service apply for: (1) service provided between an eligible entity's premises where the service is between exchanges wholly within the Company's service area; (2) service provided from an eligible entity's premises in the Company's service area up to the point of interconnection with the facilities of another carrier, or carriers; or (3) service provided from an eligible entity's premises in the Company's service area to an Interexchange Carrier's ("IXC") point of presence in the same LATA. The rates and regulations of other carriers or IXCs apply where any portion of the service is provided by other carriers or IXCs. Standard rates for equivalent services in other intrastate tariffs of the Company will apply when an eligible entity requests only transport mileage and neither terminating location is within the Company's service area, or an eligible entity orders additional features with Public Entity HC1 Service.

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XVI. TOLL BLOCK - LONG DISTANCE CARRIER INITIATED**

**A. General**

Toll Block - Long Distance Carrier Initiated, is provided to long distance carriers who provide service to residential customers. Long distance carriers may request this toll block service from the Cooperative for customers who owe them for unpaid long distance service.

**B. Service**

Toll Block - Long Distance Carrier Initiated allows carriers to restrict residential customers from long distance service upon request by the long distance carrier to the Cooperative. A long distance carrier that provides either InterLATA service or IntraLATA service or both to a residential customer may request toll blocking to that customer.

The service will prohibit the customer from making InterLATA and IntraLATA 1+ . 0+ and 0- calls. Where technically feasible, access to toll-free numbers will be permitted.

**C. Service Provisioning**

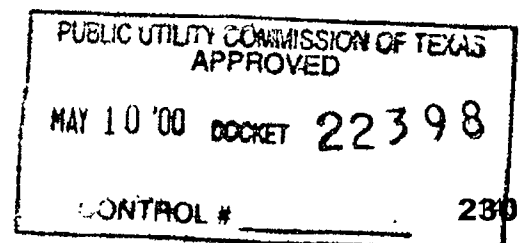
Toll Block - Long Distance Carrier Initiated is available for residential one party service.

**D. Limitation of Liability**

The Cooperative's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit by an LDC, damages arising out of mistakes, omissions, interruptions, delays or errors, or defects occurring in the course of furnishing any aspect of Toll Block - Long Distance Carrier Initiated service, shall not exceed an amount equivalent to the proportionate charge to the LDC for the period in service during which such mistake, omission, interruption, delay, error, or defect in the service occurs and continues. In addition, the liability sections of other sections of the tariff are incorporated by reference.

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XVI. TOLL BLOCK - LONG DISTANCE CARRIER INITIATED**

**E. Request for Service**

The request for toll block service - long distance carrier initiated, from the long distance carrier to the Cooperative shall be in writing.

**F. Application of Rates**

(A) The nonrecurring installation charge will be applied to each request.

(B) The recurring rate is assessed on a per month per access line basis.

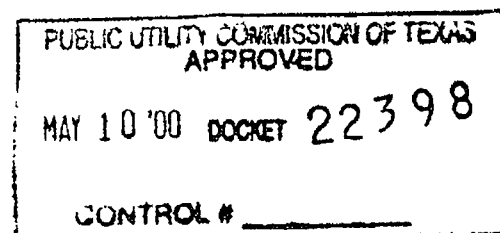
**G. Rates and Charges**

Nonrecurring Charge                      \$10.00

Recurring Monthly Rate                      \$ 1.50

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MISCELLANEOUS SERVICE ARRANGEMENTS

XVII. DIRECT INWARD DIALING (DID) SERVICE

A. General

1. DID Service consists of the central office switching equipment necessary to provide direct inward dialing from the local exchange and long distance telecommunications network to stations and attendant positions associated with customer premises switching systems and central office based hosted services. T
2. The provision of DID Service is subject to the availability of Cooperative facilities and telephone numbers and the utilization of appropriate customer premises equipment.
3. DID Service must be provided on all lines in a trunk or access line group arranged for inward service. The service does not contemplate the routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or access line group.
4. The operational characteristics of interface signals between Cooperative-provided connecting arrangements and customer-provided switching equipment must conform to Cooperative specifications.
5. The Cooperative shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Cooperative render any customer-provided facilities obsolete, require modification of or otherwise affect the use or performance of such facilities.
6. The Cooperative will provide directory listings in accordance with the regulations included in this tariff. DID numbers furnished under these provisions are not entitled to free directory listings.
7. Customer-premises switching systems must be able to intercept unused numbers transmitted to the switching equipment.
8. The rates and charges for this service contemplate the use of standard Cooperative equipment and serving arrangements.
9. DID telephone numbers are normally provided on a consecutive number basis. However, the blocks may be provided on a nonconsecutive basis if this is within the normal limitations of the serving office. The Cooperative retains its rights to the telephone numbers used in DID Service.

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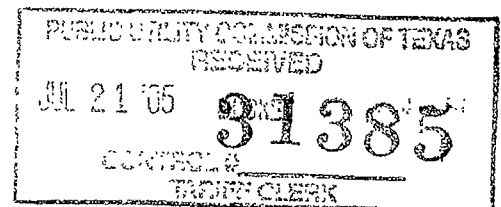
MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XVII. DIRECT INWARD DIALING (DID) SERVICE (Continued)

A. General (Continued)

10. DID numbers are available to customers in two different categories: (1) quantity of 100 or less, and (2) quantities greater than 100. Customers may request the first 100 DID numbers at the quantities, rates, and charges specified in the following section, listed under Category 1. When more than 100 DID numbers are requested, the rates and charges, specified under Category 2, will apply.
11. The temporary removal of one or more numbers from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in subsection B, following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When that block of DID numbers is disconnected then the temporarily removed number must also be disconnected. When the temporarily removed number is disconnected, the entire block must be disconnected.
12. The re-instatement of one or more numbers to a DID number block, for use by the customer, is offered, subject to the availability of facilities, at the charge specified in subsection B, following. In such cases, the customer shall pay the appropriate rate for the original number block of DID numbers.



MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XVII. DIRECT INWARD DIALING (DID) SERVICE (Continued)

B. Rates and Charges <sup>(1) (2)</sup>

	Monthly Rate	Installation Charge
Direct Inward Dialing Service:		
Per Trunk Group:		
<u>Category 1 (100 DID numbers or less)</u>		
First Block of 100 DID Numbers Assigned	\$158.95	\$148.35
First Block of 10 DID Numbers Assigned	\$23.95	\$108.75
Each Additional Block of 10 DID Numbers Assigned Over the First Block of 10 DID Numbers	\$15.00	\$4.40
Each Single DID Number Assigned Individually	\$1.00	\$10.50 <sup>(3)</sup>
Each Additional Single DID Number Assigned Individually	\$1.00	\$10.50 <sup>(4)</sup>

<sup>(1)</sup> Business Trunk charges, as provided in Section 4 of this tariff, are in addition to the rates and charges for DID Service.

<sup>(2)</sup> Service Connection Charges, as provided in Section 5, apply to DID Service.

<sup>(3)</sup> Applicable to first unit ordered, per request, per customer premises, per installation date.

<sup>(4)</sup> Applicable to all other units ordered in addition to the initial unit per premises, per installation date.

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XVII. DIRECT INWARD DIALING (DID) SERVICE (Continued)

B. Rates and Charges <sup>(1)(2)</sup> (continued)

	Monthly Rate	Installation Charge
<u>Category 2 (Greater than 100 DID numbers)</u>		
Each Additional Block of 100 DID Numbers Assigned Over the First 100 DID Numbers	\$13.35	\$148.35
Each Additional Block of 10 DID Numbers Assigned Over the First 100 DID Numbers	\$1.35	\$14.85
Each Single DID Number Assigned Individually	\$1.00	\$10.50 <sup>(3)</sup>
Each Additional Single DID Number Assigned Individually	\$1.00	\$10.50 <sup>(4)</sup>
<u>Removal of a Number from DID Number Block, per DID Number</u>		
1st DID Number, per order	--	\$200.00
Each Additional DID number, per order	--	\$20.00
<u>Re-instatement of a Number to DID Number Block</u>		
1st DID Number, per order	--	\$200.00
Each Additional DID number, per order	--	\$20.00

<sup>(1)</sup> Business Trunk charges, as provided in Section 4 of this tariff, are in addition to the rates and charges for DID Service.

<sup>(2)</sup> Service Connection Charges, as provided in Section 5, apply to DID Service.

<sup>(3)</sup> Applicable to first unit ordered, per request, per customer premises, per installation date.

<sup>(4)</sup> Applicable to all other units ordered in addition to the initial unit per premises, per installation date.

**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XVIII. 811 DIALING SERVICE**

**A. General**

811 Service is a three-digit abbreviated local dialing arrangement that allows local exchange end-users to reach the provider(s) of the state's One Call Notification system (811 Customer). 811 Service is used by the One Call Notification system to provide advance notice of excavation activities to underground facility operators pursuant to Federal Communications Commission's Sixth Report and Order (FCC 05-59) in CC Docket 92-105.

811 Service determines the central office serving the calling party, converts the dialed digits to a Customer provided designated Routing Telephone Number (RTN) and routes the call over the public switched telephone network utilizing Advanced Intelligent Network platforms and features.

**B. Regulations**

In addition to the following rules and regulations, the Rules and Regulations in Section 3 of the Cooperative's Member Services Tariff shall also apply.

1. 811 Service is offered subject to the availability of facilities and is not available for resale.

2. There can be only one 811 Customer for each stand alone, host, or remote central office NPA-NXX serving area. The Cooperative will route calls based on the serving central office.

3. The Customer must provide a toll-free number to the Cooperative to ensure that toll charges are not incurred by the end-user.

4. 811 Service can be accessed only by end-users who subscribe to the Cooperative's local exchange service, and by end-users who obtain service from an entity that utilizes the Cooperative's local switching to provide dial tone service to its end-users.

5. 811 Service will not complete calls dialed using 1+, 0+, 0-operator assisted, 101XXXX, or inmate calls. 811 calls are not permitted where local calling is restricted.

6. The Customer is responsible for informing all local exchange service providers operating within its designated geographical area of any call centers it establishes. Any change to the terminating number(s) is the customer's responsibility. A 60-day written notice is required for any planned number change to ensure that timely number translations occur at each Central Office.

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XVIII. 811 DIALING SERVICE (Continued)**

**B. Regulations (Continued)**

7. 811 Service does not include operator assisted calls, and will only be available to PBX and Key switching system when those systems have been correctly programmed. The Cooperative does not undertake to perform nor shall it be responsible for such programming.

8. Caller ID information from the originating number is not provided to the 811 Customer on a real-time basis.

9. The Cooperative will make every effort to route 811 calls to the appropriate call center(s); however, it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening Acts of God that interfere with telephone service and/or with routing. The Cooperative's obligation under 811 applies solely to the transmission of the call and ends upon call completion to the Customer-provided designated RTN. The Cooperative reserves the right to discontinue the service, if interruption of 811 is necessary to prevent or protect against fraud or otherwise protect Cooperative personnel, facilities or services.

10. 811 Service is provided solely for the benefit of the Customer. The provision of such service shall not be interpreted, construed, or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity, including end users of the Cooperative or any providers of telecommunications service.

**C. Explanation of Terms**

811 Customer: The entity providing, with appropriate state authority, the excavation notice service under Texas Statutes, Chapter 251 of the Utilities Code.

Calling Party: The end user in a Cooperative Exchange placing an 811 call.

Terminating Number: The local or toll free number subscribed to by the 811 Customer.

**D. 811 Service Rates and Charges**

The Cooperative reserves the right to revise this tariff at a later date if charges are deemed appropriate or, if network rearrangements made by the Cooperative or at customer request in the future require the Cooperative to incur additional costs.

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**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XIX. IP CENTREX**

**A. General**

1. IP Centrex is a central office based service which provides key type features to multi-line business customers.
2. All IP Centrex lines, trunk access or intra-group access, require both the switching access and loop access components in order for service to be offered by the Telephone Company. The service also requires a sufficient broadband connection. Broadband is not a tarified component of this service.
3. IP Centrex will be offered in wire centers where such equipment exists to provide the service. Customers must use Internet Protocol (IP)-capable telephony devices for all features to work properly.
4. One directory listing is provided without charge for each IP Centrex system. Additional directory listings for IP Centrex stations may be provided to the customer at the regular business extra listing rate according to the regulations set forth in Section 7 of this tariff.
5. The customer will order the quantity of lines to have trunk access to the public switched network and the remaining quantity of lines to have intra-group only access, subject to Telephone Company standards. Any request to deviate from these standards will be rated on an individual case basis. Any trunk access connections terminating in a key system or PBX will be assessed the Key Trunk rate found in Section 4 of this tariff.
6. Tie lines for direct connections between IP Centrex groups and other systems are provided primarily for communication between stations within each system.
7. All general Rules and Regulations found in Section 3 of this tariff apply to the provision of IP Centrex service.
8. IP Centrex lines and extensions may be terminated at the customer's single premises or at different premises served by the same central office.

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XIX. IP CENTREX SERVICE (Continued)**

**A. General (Continued)**

9. The service is not available for use with residential service or Pay Telephone Access Service.
10. IP Centrex Service may not be used to resell local or long distance service.
11. E911 Service accessible via IP Centrex Service is subject to limitations as outlined in Section 3. II.I, General Rules and Regulations.

**B. IP Centrex Package**

1. Trunk access provides a maximum quantity of IP Centrex stations full access simultaneously to the entire public switched network. This maximum quantity is referred to as IP Centrex Trunk Access lines.
2. Intra-group only access provides a customer's IP Centrex stations restricted access only to other stations within the predefined IP Centrex group. This access is referred to as intra-group (IG) lines.
3. IP Centrex customers subscribe to service based on the total number of access lines which may process trunk access calling simultaneously. All lines ordered by the customer have the capability for trunk access. However, only a given quantity of lines ordered by the customer can process trunk access calling simultaneously.
4. IP Centrex is equipped with basic components such as abbreviated station-to-station dialing, Abbreviated Dialing (aka Speed Dialing), Basic Auto Attendant, Music on Hold, Hunting Group capabilities, Call Transfer, Call Park/Pickup, and a Corporate Directory. The customer may order additional optional features or feature packages as provided for herein or in Section 11 of this tariff.
5. End user taxes, fees and surcharges will be billed as set forth in this or other Cooperative tariffs. For example, End User Common Line (EUCL) charges and Access Recovery Charges (ARC) will be billed as set forth in the Cooperative's Interstate Access Tariff on file with the Federal Communications Commission.

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MISCELLANEOUS SERVICE ARRANGEMENTS

XIX. IP CENTREX SERVICE (Continued)

C. Definitions

Abbreviated Dialing Codes

1) An arrangement where typically 3, 4, or 5 digits are used to call another station within the same customer group; or (2) Frequently called telephone numbers may be accessed by dialing single or multiple digits. Telephone numbers are programmed into the IP Centrex system and correspond to assigned digits also known as Speed Calling.

Customer Group

A collection of stations where calls originate and terminate within the IP Centrex system of a single IP Centrex customer.

Hunting

A search through a group of numbers until an idle station is found or the first number of the group is reached. Used to avoid having incoming calls receive busy signals. The customer group to be searched and the sequence in which the search will be performed are defined by the IP Centrex customer at the time the system is installed.

Queue

Incoming or outgoing calls are automatically placed on hold when all lines are busy. Each held call is completed in the order calls were received (i.e., the first call into the system will be the first call served), when the next telephone line becomes available.

Switching Access

All facilities, excluding Loop Access facilities, for usage of the telecommunications switching network either for access to and from the public switched network (Trunk Switching Access), or for intercommunication only between stations within each IP Centrex system (Intra-Group Switching Access).

Loop Access

All facilities, including outside plant and central office circuit facilities, from the customer's premises to their IP Centrex service central office.

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XIX. IP CENTREX SERVICE (Continued)

D. Rates (1)

	Monthly Rate
1. SWITCHING ACCESS	
a. Centrex Trunk	(2)
b. Intra-Group Switched Access, per connection	\$3.60
2. LOOP EQUIVALENT	
Per Station	\$6.10
3. OPTIONAL FEATURE PACKAGE (includes Call Waiting, Call Forwarding and Three-Way Calling)	
Per Station	\$0.30

(1) Applicable service charges will apply, per Section 5 of this tariff.

(2) Applicable rates for Business Access Lines or Business Key Trunks shall be applied per Section 4.II.A.

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

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Replacing 2nd Revised Contents Page 1 T

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 13  
2nd Revised Contents Page 1  
Replacing 1st Revised Contents Page 1

**MEMBER SERVICES TARIFF**

**CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES**

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Issued By: Max Newton, Manager  
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Effective:

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MEMBER SERVICES TARIFF

CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES

I. GENERAL

A. Application

This section contains regulations, rates and charges, for the connection of certain customer-provided equipment and facilities to the Cooperative's telecommunications network.

In addition to the provisions of this tariff section, the General Rules and Regulations of the Cooperative as set forth in this Member Services Tariff are also applicable to all services and facilities of the Cooperative furnished for connection with customer-provided equipment and facilities as specified in this section.

B. Basis of Connection

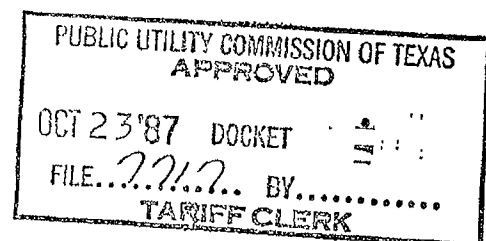
1. Customer circuitry, and communications systems may be used with the facilities furnished by the Cooperative for telecommunications services as provided in the following paragraphs of this Section and Section 3 of the Member Services Tariff. In all such cases the customer-provided terminal equipment or communications systems will be so constructed, maintained and operated as to work satisfactorily with the facilities of the Cooperative.

2. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Cooperative unless the customer-provided terminal equipment or protective circuitry meet the requirements of Part 68 of the FCC Rules and Regulations.

3. Customer-provided terminal equipment or communications systems that serve a location which the Cooperative considers impracticable to serve because of hazard or inaccessibility may be connected with telecommunications service only by means of connecting equipment furnished by the Cooperative unless the customer provided terminal equipment, communications systems, protective circuitry, or premise wiring meets the requirements of Part 68 of the FCC Rules and Regulations as specified in this Section, Part II.

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MEMBER SERVICES TARIFF

CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES

I. GENERAL (Continued)

C. Responsibility of the Cooperative

1. The Cooperative shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment, protective circuitry, or communications systems. Telecommunications service is not represented as adapted to the use of customer-provided terminal equipment or systems. Where such are connected to Cooperative facilities, the responsibility of the Cooperative shall be limited to the furnishing of facilities suitable for telecommunications service; subject to this responsibility the Cooperative shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment, protective circuitry, or systems (2) or for the quality of, or defects in, such transmission, or (3) the reception of signals by customer-provided equipment, protective circuitry or systems.

2. The Cooperative will not be responsible to the customer or otherwise, if changes, as reasonably required in the operation of its business and which are not inconsistent with Part 68 of the FCC Rules and Regulations, in the Cooperative's communications facilities, equipment, operations or procedures renders the customer-provided terminal equipment, protective circuitry, or communications system obsolete or require modification or alteration of such equipment. The Cooperative will give at least 90 days notice in writing if such changes can reasonably be expected to occur, allowing the customer an opportunity to maintain uninterrupted service.

D. Liability of the Cooperative

1. The Cooperative will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Cooperative.

2. The Cooperative will not be liable for damages arising out of injuries to persons or property from voltages or currents transmitted over the facilities of the Cooperative caused by customer-provided terminal equipment or protective circuitry.

E. Notification to the Cooperative

The customer shall give proper notice of intention to the Cooperative before any connection of terminal equipment or protective circuitry is made, providing to the Cooperative the line to which such connection is to be made, the FCC Registration Number and Ringer Equivalence of the registered terminal equipment or registered protective circuitry so as to comply with the FCC Rules and Regulations in accordance with Part III, A, 5 of this Section. The customer shall give notice to the Cooperative upon final disconnection of such equipment or circuitry from the particular line(s).

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MEMBER SERVICES TARIFF

CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES

I. GENERAL (Continued)

F. Responsibility of the Customer

1. The customer indemnifies and saves the Cooperative harmless against claims for infringement of patents arising from combining such equipment or systems with, or using it in connection with, facilities of the Cooperative; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Cooperative.

2. The customer must provide all the electrical power necessary for the operation of customer-provided communications systems equipment and associated lines to the point of interconnection.

3. The customer shall provide premises wiring that is installed in compliance with Part 68 of the FCC Rules and Regulations and applicable provisions of the National Electric Code and the National Electrical Safety Code.

For installation of premise wiring other than residential one and two-line service, wiring must comply with regulations as provided under this Section, Part II, Installation of Premise Wiring, and Part 68 of the FCC Rules and Regulations.

4. Where telecommunications service is available under this tariff for use in connection with customer-provided terminal equipment, protective circuitry, or communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Cooperative. Such use is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Cooperative employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Cooperative; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Cooperative's service.

5. Upon suitable notification to the customer, the Cooperative may make such tests and inspections as may be necessary to determine that the above requirements are being fulfilled in connection with the installation, operation and maintenance of customer-owned facilities or equipment. The Cooperative may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from these requirements.

6. Upon notice from the Cooperative that the customer-provided terminal equipment or protective circuitry is causing or is likely to cause hazard or interference to the telephone network the customer shall make such changes as shall be necessary to remove or prevent such hazard or interference.

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EQUIPMENT AND FACILITIES

I. GENERAL (Continued)

F. Responsibility of the Customer (Continued)

6. (Continued)

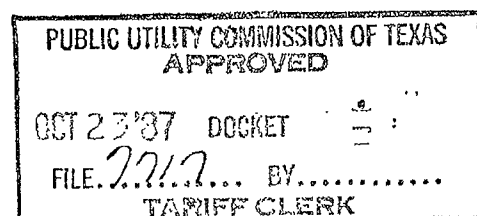
However, where proper notice is not practicable, the Cooperative may temporarily discontinue service immediately if such action is deemed reasonable under the circumstances. The customer will be notified of such temporary discontinuance and afforded an opportunity to correct the conditions causing the temporary discontinuance.

The customer shall be responsible for the payment of Cooperative charges, as specified below, for visits by the Cooperative to the customer's premises where a service difficulty or trouble report results from customer-provided facilities whether or not such equipment or systems are legally connected in accordance with the terms of this Section.

7. Customers providing their own equipment or facilities shall reimburse the Cooperative for damages to facilities or equipment of the Cooperative caused by the negligence or willful act of the customer or resulting from improper use of the Cooperative facilities, or due to malfunction of any facilities or equipment provided by other than the Cooperative.

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**MEMBER SERVICES TARIFF**

**CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES**

**I. GENERAL (Continued)**

**G. Reserved for Future Use**

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**H. Violation of Regulations**

When any customer-provided equipment, protective circuitry or communications system is used with telecommunications service in violation of any of the provisions in this tariff, the Cooperative will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or systems or correct the violation and shall confirm in writing to the Cooperative within 10 days, following the receipt of written notice from the Cooperative, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Cooperative within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of the tariff.

**I. Lawfully Connected Equipment**

1. Terminal equipment and/or protective circuitry lawfully connected directly to the Cooperative's exchange facilities in each exchange as of October 27, 1977, where compatible, may continue to be connected for the life of the equipment in the same or a compatible exchange without being registered, unless subsequently modified.

2. Entire PBX or key telephone systems, including their equipment, premise wiring and protective apparatus (if any), directly connected to the Cooperative's exchange facilities in each exchange, on June 1, 1978, may remain lawfully connected to the telephone network for the life of the equipment without being registered, unless subsequently modified.

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CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES

I. GENERAL (Continued)

I. Lawfully Connected Equipment (Continued)

3. Installations of PBX or key telephone systems including additions to existing systems, made before January 1, 1980, without being registered, may remain lawfully connected for life without being registered, unless subsequently modified provided that:

- a. any premises wiring added conforms to the Part 68 Rules and Regulations,
- b. any equipment added is of a type that was directly connected to the telephone network as of June 1, 1978.

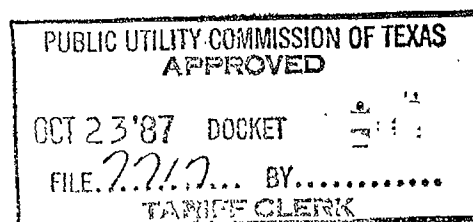
4. Changes to PBX or key telephone systems covered in Paragraph 2 and 3 above, may only be made by the manufacturer of the PBX or key telephone system, or a representative authorized and trained by the manufacturer.

5. Terminal equipment and protective circuitry of a type lawfully connected directly to the Cooperative's exchange facilities in each exchange as of October 17, 1977, where compatible, was allowed to be connected thereafter in the same or compatible exchange until July 1, 1979, at which time all terminal equipment and protective circuitry, other than terminal equipment and protective circuitry covered in Paragraph I-1 above, must be registered in accordance with Part 68 of the FCC Rules and Regulations.

6. PBX or key telephone systems of a type lawfully connected directly to the Cooperative's exchange facilities in each exchange as of October 17, 1977, where compatible, were allowed to be connected after June 1, 1978, in the same or compatible exchange until January 1, 1980, at which time all PBX or key telephone systems covered in Paragraph I, 2 and 3 above, must be registered in accordance with Part 68 of the FCC Rules and Regulations. All premises wiring must conform to rules specified in Part 68 of the FCC Rules and Regulations. Changes to PBX or key telephone systems covered in this paragraph may only be made by the manufacturer of the PBX or key telephone system, or a duly authorized agent of the manufacturer.

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CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES

I. GENERAL (Continued)

I. Lawfully Connected Equipment (Continued)

7. Terminal equipment, protective circuitry, and PBX or key telephone systems, of a type not lawfully connected directly to the Cooperative's exchange facilities in each exchange on October 17, 1977, where compatible, may be directly connected after July 1, 1979, in the same or a compatible exchange only if the customer-provided terminal equipment, protective circuitry or PBX or key telephone system has been registered in accordance with Part 68 of the FCC Rules and Regulations.

8. PBX or key telephone systems of a type lawfully connected directly to the Cooperative's exchange facilities in each exchange as of October 17, 1977, or registered in accordance with Part 68 of the FCC Rules and Regulations, and are presently connected to the Cooperative's exchange facilities by protective apparatus, may remove such protective apparatus and connect directly if the following conditions are met:

- a. Any premises wiring whose classification is changed thereby is qualified as if newly installed under Part 68 of the FCC Rules and Regulations.
- b. All equipments in the system are of a type directly connected to the telephone network as of October 17, 1977, or are registered in accordance with Part 68 of the FCC Rules and Regulations.

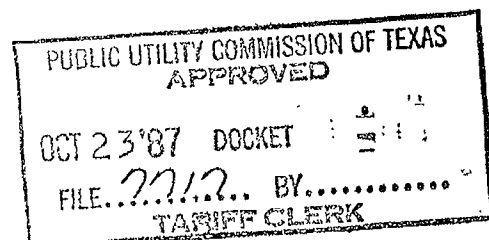
9. Terminal equipment not registered nor grandfathered in accordance with Part 68 of the FCC Rules and Regulations may be connected to the network pursuant to the tariff provisions in effect prior to October 17, 1977, requiring customer-provided protective circuitry registered in accordance with Part 68 of the FCC Rules and Regulations.

10. Modifications to systems and installations involving unregistered equipment are covered as follows:

- a. The use of other than fully-protected premise wiring is considered a modification under Part 68 of the FCC Rules and Regulations. As an exception to the general requirement that no modification is permitted to unregistered equipment whose use is permitted under Part 68, certain modifications are authorized herein.

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MEMBER SERVICES TARIFF

CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES

I. GENERAL (Continued)

I. Lawfully Connected Equipment (Continued)

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10. (Continued)

- b. Other than fully-protected premises wiring may be used if it is qualified in accordance with the procedures and requirements as specified in this Section, Part II. B. Since there is no registrant of unregistered equipment, the training and authority required by the above referenced paragraph will have to be received from the equipment's manufacturer.
- c. Existing separate, identifiable and discrete protective apparatus may be removed, or replaced with apparatus of lesser protective function, provided that any premises wiring to which the telephone network is thereby exposed conforms to Paragraph b. above. Minor modifications to existing unregistered equipments are authorized to facilitate installation of premises wiring, so long as they are performed under the responsible supervision and control of a person who complies with the requirements specified in Part II, B, below. Since there is no registrant of unregistered equipment, the training and authority required by Part II, B, will have to be received from the manufacturer of the equipment so modified.

II. INSTALLATION OF PREMISES WIRING

Premises wiring connects separately housed equipment entities or system components to one another, or connects an equipment entity or system component with the telephone network interface, located at the customer's premises and not within an equipment housing.

A. Fully Protected Premises Wiring

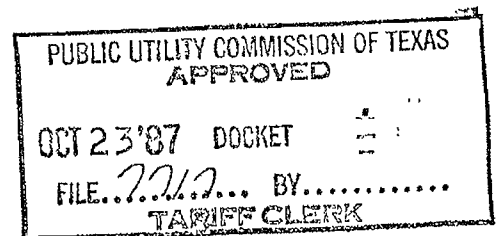
- 1. Fully protected premises wiring is premises wiring which is either:
  - a. No greater than 25 feet in length (measured linearly between the points where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used. Such wiring shall either be pre-connected to the equipment or circuitry, or may be so connected by the user (or

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CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES

II. INSTALLATION OF PREMISES WIRING (Continued)

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A. Fully Protected Premises Wiring (Continued)

1. a. (Continued)

others) if it is demonstrated in the registration application that such connection by the untrained will not result in harm, using relatively fail-safe means.

b. A cord which complies with the previous paragraph and which is extended once by a connectorized FCC registered extension cord which itself complies with the previous sub-section. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.

c. Wiring located in an equipment room with restricted access provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Paragraph B below.

d. Electrically behind registered (or grandfathered) equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

2. Protected Premises Wiring Requiring Acceptance Testing for Imbalance:

Premises wiring which is electrically behind registered (or grandfathered) equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.

3. Unprotected premises wiring is all premises wiring other than described above.

B. Other Than Fully-Protected Premises Wiring

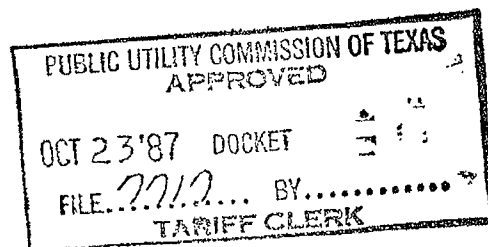
1. Types of Wiring Authorized:

a. Between Equipment Entities -- Unprotected premises wiring, and protected premises wiring requiring acceptance testing for imbalance, may be used to connect separately housed equipment entities to one another.

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MEMBER SERVICES TARIFF

CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES

II. INSTALLATION OF PREMISES WIRING (Continued)

B. Other Than Fully-Protected Premises Wiring (Continued)

1. (Continued)

- b. Between an Equipment Entity and the Network Interface(s) -- Fully-protected premises wiring shall be used to connect equipment entities to the telephone network interface unless the Cooperative is unwilling or unable to locate the interface within twenty-five feet of the equipment entity on reasonable request. In any such case, other than fully-protected premises wiring may be used if otherwise in accordance with these rules.
- c. Hardware Protection as Part of the Cooperative's Facilities -- In any case where the Cooperative chooses to provide (and the customer chooses to accept, except as authorized in Part 68 of the FCC Rules and Regulations) hardware protection on the network side of the interface(s), the presence of such hardware protection will affect the classification of premises wiring under Part 68 of the FCC Rules and Regulations for the purpose of this section.

2. Installation Personnel

Operations associated with the installation, connection, reconfiguration and removal (other than final removal of the entire premises communications system) of other than fully-protected premises wiring shall be performed under the supervision and control of a supervisor, as defined in Paragraph 3, below. The supervisor and installer may be the same person.

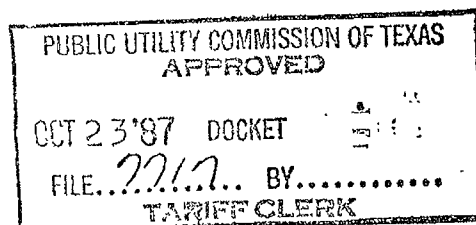
3. Supervision

Operations by installation personnel shall be performed under the responsible supervision and control of a person who:

- a. Has had at least six months of on-the-job experience in the installation of telephone terminal equipment or of wiring used with such equipment;

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MEMBER SERVICES TARIFF

CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES

II. INSTALLATION OF PREMISES WIRING (Continued)

B. Other Than Fully-Protected Premises Wiring (Continued)

3. Supervision(Continued)

- b. Has been trained by the registrant of the equipment to which the wiring is to be connected in the proper performance of any operations by installation personnel which could affect that equipment's continued compliance with Part 68 of the FCC Rules and Regulations:
- c. Has received written authority from the registrant to assure that the operations by installation personnel will be performed in such a manner as to comply with these rules:
- d. Or, in lieu of paragraphs a. through c. of this Section, is a licensed professional engineer in the jurisdiction in which the installation is performed.

4. Affidavit

The supervisor responsible for customer-provided equipment shall prepare and furnish the Cooperative a notarized affidavit ten days in advance of the installation of the premise wiring. This affidavit will contain:

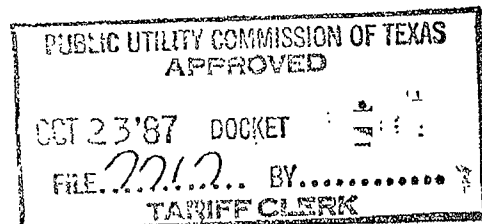
- a. Supervisor's qualifications
- b. Supervisor's agency authority
- c. Dates the wiring installation will take place
- d. The affiliation of the installation personnel
- e. National and local codes to which installation conforms
- f. Manufacturer and a brief description of the wire that will be used
- g. Conformance with the wire to recognized standard
- h. The dates when acceptance testing for imbalance will take place

Such affidavit is also to be kept with the customer-provided equipment at all times.

(Continued next page)

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MEMBER SERVICES TARIFF

CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES

II. INSTALLATION OF PREMISES WIRING (Continued)

B. Other Than Fully-Protected Premises Wiring (Continued)

5. Workmanship and Material Requirements

Wiring shall be installed so as to assure that there is adequate power wiring and grounded surfaces. Wiring is required to be sheathed in an insulation jacket in addition to the insulation enclosing individual conductors unless located in an equipment enclosure or in an equipment room with restricted access; it shall be assured that this physical and electrical protection is not damaged or abraded during placement of the wiring. Any intentional removal of wiring insulation or a sheath for connections or splices shall be accomplished by removing the minimum amount of insulation necessary to make the connection or splice, and insulation equivalent to that provided by the wire and its sheath shall be suitably restored, either by placement of the splices or connections in an appropriate enclosure, or equipment rooms with insulated connectors or splicing means.

6. Specifications as to types of wiring, building and electrical codes, limitations on electrical signals, acceptance testing for imbalance, extraordinary procedures, etc., are to be complied with as specified in Part 68 of the FCC Rules and Regulations.

III. CUSTOMER-PROVIDED TERMINAL EQUIPMENT (Continued)

A. Connection of FCC Registered Equipment

FCC registered terminal equipment, protective circuitry, data equipment or communications systems, excluding coin telephones, may be directly connected to the Cooperative's exchange facilities in accordance with 1. through 8. following:

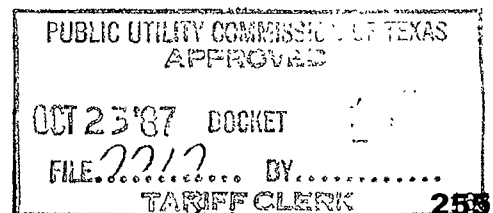
1. Customer-provided terminal equipment, protective circuitry, data equipment, or communications systems, directly connected to exchange facilities must be registered in accordance with Part 68 of the FCC Rules and Regulations.

2. Customer-provided terminal equipment, protective circuitry, data equipment, or communications systems may not be directly connected to party line service.

3. Customer-provided terminal equipment, protective circuitry, data equipment or communications systems connected to exchange facilities, (except for Cooperative-provided line test devices) shall be made through standard plugs and standard jacks so as to allow for easy and immediate connection or disconnection. Standards for plugs and jacks are as specified in Part 68 of the FCC Rules and Regulations.

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MEMBER SERVICES TARIFF

CONNECTION WITH CERTAIN CUSTOMER-PROVIDED  
EQUIPMENT AND FACILITIES

III. CUSTOMER-PROVIDED TERMINAL EQUIPMENT (Continued)

A. Connection of FCC Registered Equipment(Continued)

4. One Cooperative-provided device with line test capability may be connected to the line at the discretion of the Cooperative.

5. Customers desiring to connect terminal equipment, protective circuitry, data equipment, or communications systems, to the Cooperative's exchange facilities, before such connection is made, are required to notify the Cooperative of:

- a. The FCC Registration Number, and
- b. The Ringer Equivalence Number of the registered terminal equipment or registered protective circuitry, and;
- c. The line number or directory number to which the terminal equipment, protective circuitry, or data equipment will be connected.
- d. Other such information that may be required to assure the compatibility of the connected equipment.

The Cooperative will maintain a written record of the information provided by the customer. A customer who fails to notify the Cooperative of such connection or is otherwise in violation of Part 68 of the FCC Rules and Regulations will be subject to disconnection of said equipment.

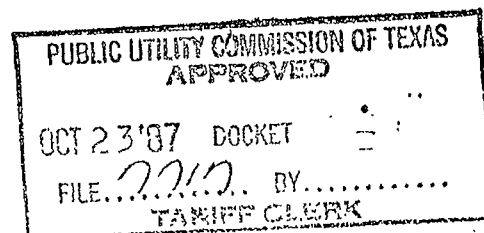
6. Customers shall give notice to the Cooperative upon final disconnection of customer-provided terminal equipment, protective circuitry, data equipment, or from the particular line or directory number(s).

7. In the event customer-provided terminal equipment or protective circuitry causes harm to the telephone network, the Cooperative will, where practicable, notify the customer that temporary discontinuance of service may be required; however, where prior notice is not practicable, the Cooperative may temporarily discontinue service if such action is reasonable in the circumstances. In case of such temporary discontinuance, the Cooperative will, (1) promptly notify the customer of such temporary discontinuance, and (2) inform the customer of his right to bring complaint to the FCC pursuant to the procedures set forth in Part 68 of the FCC Rules and Regulations.

8. Technical information concerning interface parameters sufficient to allow the customer to properly interconnect his terminal equipment, including the number of ringers which may be connected to a particular telephone line shall be provided by the Cooperative upon request.

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

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MEMBER SERVICES TARIFF

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**PEOPLES TELEPHONE COOPERATIVE, INC.**  
**QUITMAN, TEXAS**

**SECTION 14**

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 15  
4th Revised Contents  
Replacing 3rd Revised Contents

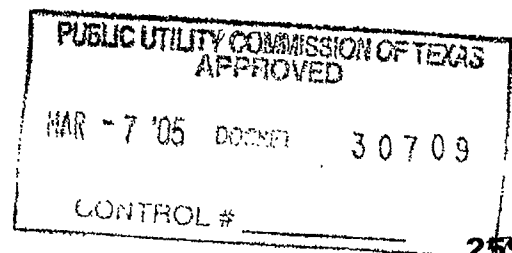
MEMBER SERVICES TARIFF

INTERCITY SERVICES

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D



MEMBER SERVICES TARIFF

INTERCITY SERVICES

I. FOREIGN EXCHANGE SERVICE

A. General

Foreign exchange service is exchange service furnished to a customer from an exchange other than the one in which he is located and served.

Foreign exchange service is not in accordance with the general plan of furnishing telephone service and will be furnished only under special conditions where the service is warranted by the circumstances and if satisfactory arrangements can be made where a connecting company is involved.

The Cooperative is not obligated to furnish such service, particularly where it involves undue expense or impairment of the service furnished the general public.

B. Provision of Service

Foreign exchange service is furnished only in connection with one party (individual line) or key system trunk. If the customer is receiving foreign exchange service in an exchange of the Cooperative, the customer must have existing individual line or key system, from the local exchange at the same location where the foreign exchange service is to be installed.

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Extension stations may be connected to foreign exchange service on the same premises, provided transmission and signaling conditions permit.

C. Rates and Charges

Customers having foreign exchange service are subject to the rates, rules and regulations of the exchange from which such service is provided.

All local service and equipment provided the customer by the Cooperative other than the foreign exchange service is subject to the rates, rules and regulations contained in the Member Services Tariff of the Cooperative.

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MEMBER SERVICES TARIFF

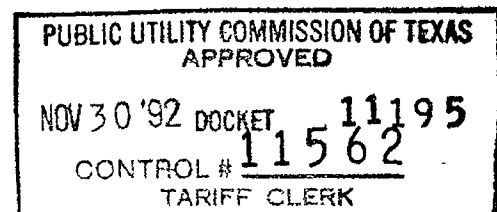
INTERCITY SERVICES

I. FOREIGN EXCHANGE SERVICE (Continued)

D. Application of Rates

Applicable tariff rates cover only normal conditions where all necessary facilities are available. If facilities are not available and unusual expenditures are involved in their provision, the customer may be required to pay an additional charge to cover the unusual expenditure as provided under Section 6 of this Tariff or enter into a contract for service beyond the initial period or both.

Interexchange channels will be provided in accordance with the regulations for Foreign Exchange Service as shown in the applicable tariffs of the connecting company or companies involved. Charges for portions of the service provided by the Cooperative shall be in accordance with applicable tariffs of the Cooperative for interexchange private line services and other tariffs as appropriate.



MEMBER SERVICES TARIFF  
FOREIGN EXCHANGE SERVICE

II. CONTIGUOUS FOREIGN EXCHANGE SERVICE

TM

A. General

Contiguous Foreign Exchange Service is exchange service extended to a customer residing in an exchange of the Cooperative that is contiguous to another exchange of the Cooperative from which the service is provided. The calling scope of the service is limited to the calling scope of the serving exchange.

B. Provision of Service

1. Construction charges will be required for all new or reinforcing facilities when required to provide this service as covered in Section 6, Part II, B., where facilities are not available or cannot be reasonably provided.

2. This service may be provided in addition to service from the normal serving exchange in which the customer resides.

3. Directory listings for the customer of Contiguous Foreign Exchange Service will be listed in the serving exchange directory listings.

TM

4. Extensions may be provided with this service to any location that would qualify elsewhere in this tariff as an inside extension. Detached extensions may be installed provided the detached extension is not to a residence or business location of another customer or a location not solely owned or operated by the customer contracting for this service.

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MEMBER SERVICES TARIFF

FOREIGN EXCHANGE SERVICE

II. CONTIGUOUS FOREIGN EXCHANGE SERVICE (Continued)

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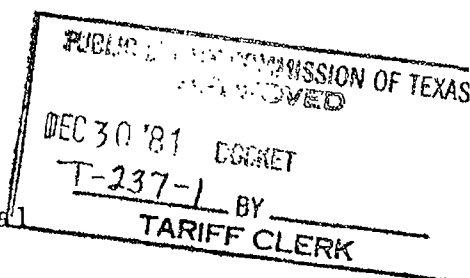
C. Rates and Charges

1. The established one-party business or residence rate of the serving exchange will apply in addition to any applicable rules, regulations or other charges provided for in this tariff,
2. Interexchange Channel Mileage charges based on airline measurement from foreign central office rate center to customer's serving central office rate center.

Mo. Rate I.N.C.

- |   |         |    |
|---|---------|----|
| a. Interexchange Channel,<br>Per mile or fraction,    | \$ 3.00 |    |
| b. Central Office Termination,<br>Each central office | 15.00   |    |
| c. Testing and Alignment Charge                       | \$15.00 | TM |

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 15  
5th Revised Page 5  
Replacing 4th Revised Page 5

**MEMBER SERVICES TARIFF**

**INTERCITY SERVICES**

**II. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE TARIFF** T

The rates, charges, rules, and regulations for intraLATA toll service as provided by Peoples Telephone Cooperative, Inc. is contained in the Peoples Telephone Cooperative, Inc. Long Distance Message Telecommunications Service Tariff that is on file with the Public Utility Commission of Texas. C

At the option of the Cooperative, Billed Number Screening will be furnished to control instances of fraud associated with billed to third number, station-to-station or person-to-person collect service or in response to a customer request. C

The term "Billed Number Screening" denotes an arrangement whereby, at the time of call origination, billed to third number, station-to-station or person-to-person collect calls are screened for customer preauthorized or Cooperative-directed non-acceptance.

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 15  
1st Revised Page 6  
Replacing Original Page 6

MEMBER SERVICES TARIFF

INTERCITY SERVICES

III. CONCURRENCE WITH PRIVATE LINE SERVICES TARIFF

T

As of the effective date of this Tariff, Peoples Telephone Cooperative, Inc. cancels its concurrence in the standard Intrastate Private Line Services Tariff rates of Southwestern Bell Telephone Company and grandfathers these services for existing customers at existing locations. Any change to grandfathered services or accounts after the effective date of this Tariff will void the grandfathered status of the service and will be considered a new service request. New service requests for intraLATA interexchange private line services will be offered by Peoples Telephone Cooperative, Inc. in accordance with the Special Access Service rates, charges, rules and regulations of the TSTCI Intrastate Access Service Tariff on file with the Public Utility Commission of Texas. As an issuing carrier of the TSTCI Intrastate Access Service Tariff, Peoples Telephone Cooperative, Inc. makes itself subject to such rates, charges, rules and regulations until this issuing carrier status is revoked or canceled. Peoples Telephone Cooperative, Inc. expressly reserves the right to cancel this issuing carrier status when it appears that such cancellation is appropriate.

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MEMBER SERVICES TARIFF

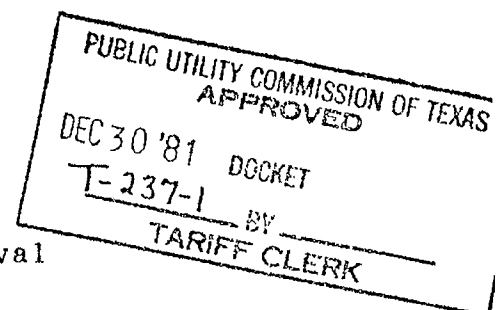
INTERCITY SERVICES

IV. CONCURRENCE WITH CONNECTING CARRIER'S WIDE AREA  
TELECOMMUNICATIONS SERVICE TARIFFS

TM

Unless otherwise provided for in the Tariffs filed by Peoples Telephone Cooperative, Inc., the Peoples Telephone Cooperative, Inc., concurs in the standard Wide Area Telecommunications Service Tariff which Southwestern Bell Telephone Company has on file with the Public Utility Commission of Texas. This concurrence includes the rules and regulations governing each service, as well as the rates, including all amendments, revisions or successive issues of such tariffs, and Peoples Telephone Cooperative, Inc., makes itself a party to such rates, charges, rules and regulations until this concurrence is revoked or cancelled by either company. Subject to the jurisdiction of the Public Utility Commission of Texas, Peoples Telephone Cooperative, Inc., expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

TM



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MEMBER SERVICES TARIFF

INTERCITY SERVICES

V. SPECIAL CALLING PLAN - YANTIS EXCHANGE

Customers in the Yantis Exchange may participate in a TM Special Calling Plan for originating station-to-station calls to the Sulphur Springs and Como Exchanges. Participants in this service will receive a credit on any originating station-to-station call from their telephone to numbers in the Sulphur Springs and Como Exchanges. Credit will not apply to any calls placed at the operator-assisted rates, i.e., (Collect, Person-to-Person, Credit Card or Third Number Billing calls).

A. Maximum credit on station-to-station calls:

1. From Yantis to Sulphur Springs,  
per call \$ .20
2. From Yantis to Como, per call .15

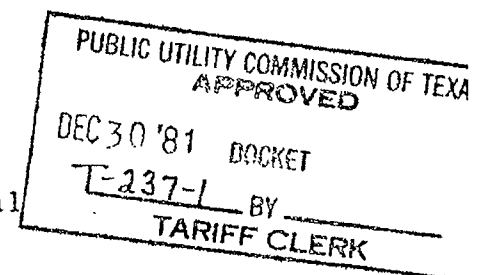
B. Monthly rate for Special Calling Plan 1.50

C. The Special Calling Plan becomes effective on the first day of the month following execution of an agreement to participate in this service.

D. The agreement covering the Special Calling Plan can be terminated by either party, the Cooperative or the Customer, by one party giving the other party thirty (30) days written notice of desire to cancel. See Exhibit A, Section 15, Intercity Services.

TM

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MEMBER SERVICES TARIFF

INTERCITY SERVICES

CONTRACT FOR SPECIAL CALLING PLAN - YANTIS EXCHANGE

This agreement between the Peoples Telephone Cooperative, Inc., a corporation organized under the laws of the State of Texas, herein called the Cooperative, and the undersigned Member of the Cooperative, witnesseth:

The Cooperative agrees to furnish such Member with a flat rate, to call the Sulphur Springs and Como Exchanges and the undersigned Member agrees to pay the Cooperative the sum of \$1.50 per month, plus tax, in addition to the Member's present rate.

For this payment, the Cooperative agrees to:

1. Pay twenty cents (\$0.20) of any Station-to-Station call made by the undersigned Member from Yantis to Sulphur Springs, Texas.
2. Pay fifteen cents (\$0.15) of any Station-to-Station call made by the undersigned Member from Yantis to Como, Texas.
3. The Cooperative will not pay for Collect, Person-to-Person, Credit Card, or Third Number calls or in excess of twenty cents (\$0.20) per Station-to-Station call to Sulphur Springs, Texas and fifteen cents (\$0.15) per Station-to-Station call to Como, Texas.
4. This agreement becomes effective on the first day of the month following the date executed by Member.
5. This contract can be terminated by either party giving the other party thirty (30) days written notice of desire to cancel.

Date \_\_\_\_\_ 19 \_\_\_\_\_

Member \_\_\_\_\_

Telephone No. \_\_\_\_\_

Peoples Telephone Cooperative, Inc.

By \_\_\_\_\_ Title \_\_\_\_\_

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## INTERCITY SERVICES

### VI. INTRASTATE ACCESS SERVICES TARIFF

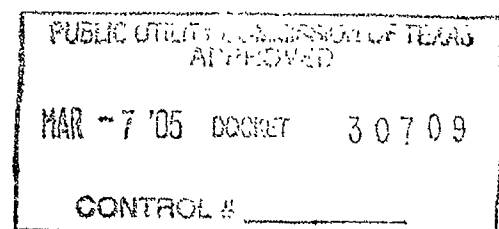
Peoples Telephone Cooperative, Inc. is an issuing carrier of the TSTCI Intrastate Access Service Tariff that is on file with the Public Utility Commission of Texas for providing Switched Access, Special Access Services and other miscellaneous services within the State of Texas. Peoples Telephone Cooperative, Inc. makes itself subject to such rates, charges, rules and regulations until this issuing carrier status is revoked or canceled. Peoples Telephone Cooperative, Inc. expressly reserves the right to cancel this issuing carrier status when it appears that such cancellation is appropriate.

The provision of such services by Peoples Telephone Cooperative, Inc., as set forth in the TSTCI Intrastate Access Service Tariff, does not constitute a joint undertaking with the customer for the furnishing of any service.

### VII. OTHER RULES AND REGULATIONS

In addition to the rules and regulations set forth in this tariff section, the General Rules and Regulations established in Section 3, are also applicable to any service and facilities provided herein.

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## **STAFF 1-4**

**Q1 2017**



**Texas Universal Service Fund**

**Financial Report**

**September - November 2016**

**Pursuant to Project 39939**

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23	Texas Universal Service Fund Administrative Fee
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25	Texas USF Unclaimed Funds
26	Texas Universal Service Fund Collection Agency Fee

Texas Universal Service Fund  
Cash Flow  
September - November 2016

Statement of Cash Flows	
Beginning Balance	\$194,210,633.58
Cash Flows from Operating Activities:	
Receipts from Contributors	\$56,579,399.22
Interest Income	\$195,959.23
	<hr/>
	\$56,775,358.45
Telecommunications Program Expenditures:	
Small & Rural ILEC Support	\$22,419,444.52
PURA Support	\$486,229.86
Lifeline Support	\$1,459,052.14
High Cost Support	\$27,538,124.35
High Cost Uncertificated Support	\$41,026.46
IntraLATA Support	\$121,083.64
56.025 FUSF Loss Recovery	\$1,748,788.00
Tel-Assistance Support	\$988.07
Texas Telecommunications Relay Service	\$534,798.54
Specialized Telecommunications Assistance Program	\$3,451,057.32
Specialized Telecommunications Assistance Program Refunds	\$0.00
Audio Newspapers Program	\$37,387.50
Total Quarterly Income	<hr/>
	\$57,837,980.40
Administrative Expenditures:	
Texas Commission for the Deaf and Hard of Hearing	\$146,624.21
Texas Low Income Discount Administrator	\$1,495,731.16
Public Utility Commission of Texas	\$94,924.26
Accounts Receivable Refunds	\$10.43
Texas Universal Service Fund Administrative Fees	\$223,176.00
Texas USF External Audit	\$0.00
Texas USF Unclaimed Funds	\$0.00
Collection Agency Recovery Fee	\$0.00
Total Quarterly Administrative Expenditures	<hr/>
	\$1,960,466.06
Ending Cash and Cash Equivalents	\$191,187,545.57

**Texas Universal Service Fund  
Small and Rural ILEC Support  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
Alenco Communications, Inc.	\$511,770.00
Big Bend Telephone Company	\$899,382.00
Blossom Telephone Company Inc.	\$20,234.00
Border To Border Communications	\$76,753.00
Brazoria Telephone Company	\$733,321.00
Brazos Telecommunications, Inc.	\$187,270.00
Brazos Telephone Cooperative Inc.	\$181,096.00
Cameron Telephone Company - Texas	\$132,184.00
Cap Rock Telephone Cooperative Inc.	\$340,615.00
Central Texas Telephone Co-op	\$627,972.00
Century Tel of Lake Dallas Inc.	\$288,513.00
Century Tel of Port Aransas Inc.	\$114,930.00
Century Tel of San Marcos, Inc.	\$661,473.00
CGKC&H RCLP dba West Central Wireless	\$96,244.20
Coleman County Tel Co-op	\$162,029.00
Colorado Valley Tel Coop.	\$456,116.00
Community Telephone Company Inc.	\$171,189.00
Consolidated Comm of Fort Bend Company	\$517,898.08
Consolidated Comm of Texas Company	\$1,705,773.38
Cumby Telephone Cooperative-ILEC	\$77,189.00
Dell Telephone Cooperative Inc	\$109,175.00
DialTone Services, LP	\$259,939.54
E N M R Telephone Cooperative	\$64,792.00
Eastex Telephone Cooperative Inc	\$1,508,004.00
Electra Telephone Company Inc	\$184,142.00
Etex Telephone Cooperative	\$840,457.00
ETS Telephone dba En-Touch Systems	\$52,670.84
Five Area Telephone Coop.	\$223,989.00
Ganado Telephone Company Inc.	\$289,029.00
Grande Communications Networks LLC	\$214,157.70
Guadalupe Valley Telephone Coop.	\$881,392.27
Hill Country Telephone Cooperative	\$969,637.00
Industry Telephone Company	\$272,822.00
La Ward Telephone Exchange, Inc.	\$129,323.00
Lake Livingston Telephone	\$196,835.00
Lipan Telephone Company Inc	\$194,423.00
Livingston Telephone Company	\$149,971.00
Mid-Plains Rural Telephone Cooperative	\$184,089.00
Mid-Tex Cellular Limited	\$18,846.44
Muenster Telephone Corporation of Texas	\$449,886.00
North Texas Telephone Company	\$39,040.00
Peoples Telephone Cooperative	\$501,631.00
Poka-Lambro Telephone Cooperative Inc.	\$599,836.00
Riviera Telephone Company	\$274,085.00
Santa Rosa Telephone Cooperative Inc.	\$132,750.00

Payee	Disbursement
South Plains Telephone Cooperative Inc.	\$310,611.00
Southwest Arkansas Telephone Cooperative	\$9,933.00
Southwest Texas Telephone Company	\$581,810.00
Tatum Telephone Company	\$149,803.00
Taylor Telephone Cooperative Inc	\$312,930.00
Texas RSA 15B2 Limited Partnership	\$112,356.22
Texas Windstream, Inc. fka Alltel	\$773,637.60
Totecom Communications, LLC	\$167,716.00
Valley Telephone Cooperative, Inc.	\$1,570,105.00
West Central Wireless (C T Cube, LLC)	\$8,143.20
West Plains Telecommunications Inc.	\$215,918.00
West Texas Rural Telephone Cooperative	\$323,917.00
Wes-Texas Telephone Cooperative Inc.	\$176,466.00
Windstream Communications Kerrville, LP	\$385,348.44
Windstream Sugar Land, Inc	\$415,035.61
XIT Rural Telephone Cooperative Inc.	\$202,840.00
	<hr/>
<b>Total</b>	<b>\$22,419,444.52</b>

**Texas Universal Service Fund  
PURA Support  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
Big Bend Telephone Company, Inc.	\$395,954.25
Cap Rock Telephone CoOp	\$120,496.26
Century Tel of Lake Dallas Inc.	(\$93,523.17)
Livingston Telephone Company	\$33,428.76
Muenster Telephone Corporation of Texas	\$23,418.51
North Texas Telephone Company	<u>\$6,455.25</u>
<b>Total</b>	<b>\$486,229.86</b>

**Texas Universal Service Fund  
Lifeline Support  
September - November 2016**

Payee	Disbursement
Alenco Communications, Inc.	\$199.50
AMA Communications DBA AMA TechTel Com	\$2,647.50
Big Bend Telephone Company, Inc.	\$2,977.03
Blossom Telephone Company Inc.	\$336.00
Brazoria Telephone Company	\$1,356.30
Brazos Telecommunications, Inc.	\$1,823.50
Brazos Telephone Cooperative Inc.	\$287.00
Cameron Telephone Company - Texas	\$161.00
Cap Rock Telephone Cooperative Inc.	\$1,449.00
Central Telephone Co. of Texas, Inc.	\$19,476.04
Central Texas Telephone Co-op	\$1,433.92
Century Tel of Lake Dallas Inc.	\$203.00
Century Tel of Northwest Louisiana, Inc.	\$94.50
Century Tel of Port Aransas Inc.	\$73.50
Century Tel of San Marcos, Inc.	\$1,249.50
CGKC&H RCLP dba West Central Wireless	\$441.70
Coleman County Tel Co-op	\$571.20
Colorado Valley Tel Coop.	\$1,069.12
Community Telephone Company Inc.	\$210.00
Connexions Telecom /FEC Com	\$353.10
Consolidated Comm of Fort Bend Company	\$2,174.60
Consolidated Comm of Texas Company	\$13,981.35
Cumby Telephone Cooperative-CLEC	\$1,106.70
Cumby Telephone Cooperative-ILEC	\$220.50
Dell Telephone Cooperative Inc	\$63.00
E N M R Telephone Cooperative	\$196.00
Eastex Telephone Cooperative Inc	\$7,292.81
Electra Telephone Company Inc	\$1,062.46
Etex Telephone Cooperative	\$5,564.00
ETS Telephone dba En-Touch Systems	\$190.38
Everybody's Phone Company	\$1,331.95
Five Area Telephone Coop.	\$238.00
Frontier Southwest Inc	\$140,745.58
Ganado Telephone Company Inc.	\$681.38
GCEC Technologies	\$24.50
Grande Communications Networks LLC	\$15,273.84
Guadalupe Valley Comms Systems, L.P.	\$185.50
Guadalupe Valley Telephone Coop.	\$2,733.90
Hill Country Telephone Cooperative	\$18,912.50
Industry Telephone Company	\$259.00
La Ward Telephone Exchange, Inc.	\$10.50
Lake Livingston Telephone	\$194.81
Lipan Telephone Company Inc	\$182.00
Livingston Telephone Company	\$1,911.00
Matrix Telecom	\$170.76

<b>Payee</b>	<b>Disbursement</b>
Mid-Plains Rural Telephone Cooperative	\$280.00
Mid-Tex Cellular Limited	\$445.40
Muenster Telephone Corporation of Texas	\$376.84
North Texas Telephone Company	\$229.50
NTS Communications Inc.	\$4,515.57
NTS Telephone Company LLC	\$392.57
Panhandle Telecommunication Systems, Inc	\$669.50
Panhandle Telephone Cooperative Inc.	\$10.50
Pathwayz Communications Inc.	\$191.70
Peoples Telephone Cooperative	\$2,440.52
Poka-Lambro Telephone Cooperative Inc.	\$399.50
Riviera Telephone Company	\$360.00
Santa Rosa Telephone Cooperative - CLEC	\$3,527.75
Santa Rosa Telephone Cooperative Inc.	\$563.50
Smartcom Telephone LLC	\$128.40
South Plains Telephone Cooperative Inc.	\$1,022.36
Southwest Arkansas Telephone Cooperative	\$108.50
Southwest Texas Telephone Company	\$892.50
Southwestern Bell Telephone Company	\$1,096,392.54
Tatum Telephone Company	\$1,241.46
Taylor Telephone Cooperative Inc	\$1,116.83
Texas RSA 15B2 Limited Partnership	\$85.40
Texas Windstream, Inc. fka Alltel	\$1,958.80
Totecom Communications, LLC	\$1,300.50
United Telephone Co of Texas	\$21,796.32
Valley Telephone Cooperative, Inc.	\$2,383.50
Valor Telecom of TX, dba Windstream SW	\$51,539.71
VTX Telecom, LLC	\$1,274.40
Web Fire Communications Inc.	\$44.94
West Central Wireless (C T Cube, LLC)	\$1,288.80
West Plains Telecommunications Inc.	\$2,178.51
West Texas Rural Telephone Cooperative	\$89.47
Wes-Tex Telecommunications, Inc. CLEC	\$247.71
Wes-Texas Telephone Cooperative Inc.	\$86.46
Windstream Communications Kerrville, LP	\$1,565.85
Windstream Sugar Land, Inc	\$4,853.64
WT Services, Inc.	\$1,059.71
XIT Rural Telephone Cooperative Inc.	\$168.00
XIT Telecommunications & Technology Inc.	\$705.55
<b>Total</b>	<b>\$1,459,052.14</b>



**Texas Universal Service Fund  
High Cost Support  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
AMA Communications dbaAMA TechTel Comm	\$2,558,690.13
Central Telephone Co of Texas	\$2,331,661.68
CGKC&H RCLP dba West Central Wireless	\$437,373.41
Cumby Telephone Cooperative-CLEC	\$330,878.49
DialTone Services, LP	\$1,323,530.06
ETS Telephone dba En-Touch Systems	\$10,324.86
Frontier Southwest Inc	\$4,452,774.38
GCEC Technologies	\$3,888.02
Guadalupe Valley Comms Systems, L.P.	\$15,963.09
Mid-Tex Cellular Limited	\$73,896.71
Panhandle Telecommunication Systems, Inc	\$176,362.62
Santa Rosa Telephone Cooperative - CLEC	\$735,497.32
Texas RSA 15B2 Limited Partnership	\$73,119.69
United Telephone Co of Texas	\$2,531,318.19
Valor Telecom of TX, dba Windstream SW	\$11,284,333.40
VTX Telecom, LLC	\$365,311.71
West Central Wireless (C T Cube, LLC)	\$606,930.47
Worldcall Interconnect Inc	\$18,450.88
WT Services, Inc.	\$6,918.17
XIT Telecommunications & Technology Inc.	<u>\$200,901.07</u>
<b>Total</b>	<b>\$27,538,124.35</b>

**Texas Universal Service Fund  
High Cost Uncertificated Support  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
DialTone Services, LP	\$41,000.42
Southwestern Bell Telephone Company	<u>\$26.04</u>
<b>Total</b>	<b>\$41,026.46</b>

**Texas Universal Service Fund  
IntraLATA Support  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
Big Bend Telephone Company, Inc.	\$10,536.18
Brazoria Telephone Company	\$3,689.16
Brazos Telecommunications, Inc.	\$5,929.92
Brazos Telephone Cooperative Inc.	\$2,975.19
Cameron Telephone Company - Texas	\$2,390.52
Central Texas Telephone Co-op	\$2,232.54
Community Telephone Company Inc.	\$4,140.06
Eastex Telephone Cooperative Inc	\$2,000.31
Electra Telephone Company Inc	\$2,890.22
Etex Telephone Cooperative	\$22,253.94
Five Area Telephone Coop.	\$1,055.25
Ganado Telephone Company Inc.	\$10,643.90
Guadalupe Valley Telephone Coop.	\$1,886.67
Hill Country Telephone Cooperative	\$8,490.12
North Texas Telephone Company	\$0.00
Southwest Texas Telephone Company	\$2,523.63
Valley Telephone Cooperative, Inc.	\$9,202.95
West Plains Telecommunications Inc.	<u>\$28,243.08</u>
<b>Total</b>	<b>\$121,083.64</b>

**Texas Universal Service Fund  
56.025 FUSF Loss Recovery Support  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
Border To Border Communications	\$859,754.00
Dell Telephone Coop	<u>\$889,034.00</u>
<b>Total</b>	<b>\$1,748,788.00</b>

**Texas Universal Service Fund  
Tel-Assistance Support  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
Eastex Telephone Cooperative Inc	\$195.75
Southwest Arkansas Telephone Coop	\$19.80
Texas Windstream, Inc. fka Alltel	\$244.32
Valor Telecom of TX, dba Windstream SW	\$210.87
Windstream Sugar Land, Inc	<u>\$317.33</u>
<b>Total</b>	<b>\$988.07</b>

**Texas Universal Service Fund  
Texas Telecommunications Relay Service  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
Sprint	<u>\$534,798.54</u>
<b>Total</b>	<b>\$534,798.54</b>

**Texas Universal Service Fund  
Specialized Telecommunication Assistive Program  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
A & D MORGAN INC	\$29,528.04
ABSOLUTE QUALITY HEARING INC	\$787.44
ACUITY AUDIO LLC	\$748.84
ADVANCED AUDIOLOGY AND HEARING TECHNOLOG	\$1,059.20
AFFORDABLE HEARING INC	\$5,061.50
AHS AUDIOLOGY & HEARING CARE LLC	\$679.44
ALL DIGITAL COMPUTERS & WIRELESS	\$3,159.99
ALLISON AUDIOLOGY & HEARING AID CENTER	\$990.00
AMERICANS FOR BETTER HEARING FOUNDATION	\$24,382.00
ANDERSON AUDIOLOGY	\$1,175.00
ARLINGTON AUDIOLOGY INC	\$1,885.00
ASSISTIVE TECHNOLOGY UNLIMITED	\$172,066.34
ATOS MEDICAL INC	\$2,933.00
AUDIBLE HEARING CENTERS LLC	\$1,290.35
AUDIOLOGY CARE GROUP INC	\$1,719.82
AUDIOLOGY SERVICES COMPANY USA, LLC.	\$2,340.00
AUDISTS INC	\$200.00
AUSTIN OTOLOGICAL ASSOCIATES PA	\$393.63
BARRY KIENHOLZ HEARING AID CENTERS	\$200.00
BAXTER HEARING SPECIALISTS LLC	\$5,545.75
BEK MEDICAL INC	\$12,502.90
BELTONE HEARING	\$18,359.94
BENKE EAR NOSE AND THROAT CLINIC PA	\$230.00
BETTER HEARING CLINIC INC	\$12,990.00
BHTTG INC	\$2,000.00
BILLEDEAUX HEARING CENTER LLC	\$14,500.00
BIOMEDICAL ENGINEERING TECHNICIANS INC	\$380,489.20
BRASSINE AUDIOLOGY PLLC	\$200.00
BROOKS HEARING CLINIC	\$4,099.75
BROWN HEARING CENTERS	\$18,610.74
BUTLER & BURNS EAR NOSE & THROAT ASSOC	\$200.00
CEDAR CREEK HEARING CENTER	\$2,150.00
CLEAR CHOICE HEARING SOLUTIONS LLC	\$4,629.69
CLEAR HEARING LLC	\$395.92
COLE AUDIOLOGY LAB AT SFASU	\$600.00
COLORFUL HEARING	\$775.00
COPLEY HEARING CENTER	\$1,609.80
CORNERSTONE AUDIOLOGY PLLC	\$400.00
CUERO AUDIOLOGY PA	\$1,061.13
CZOP INC	\$196.90
D HARDT ENTERPRISES INC	\$2,933.94
DALLAS OTOLARYNGOLOGY ASSOCIATES	\$1,890.00
DAN HARVILLE	\$10,925.00
DATECK	\$12,172.87
DCLC ENTERPRISE LLC	\$14,338.00
DR AMIN MUSANI AUD	\$480.00
DR CATHRYN COMSTOCK	\$4,632.44
EAR LEVEL COMMUNICATIONS INC	\$26,992.14

Payee	Disbursement
EL PASO HEARING AID CENTER INC	\$751.25
ENHANCED HEARING PROFESSIONALS INC	\$200.00
ESTES AUDIOLOGY PA	\$400.00
FAMILY HEARING CENTER	\$1,185.00
GRAND HEARING CENTER	\$6,555.00
GREEN PLANET DISTRIBUTION LLC	\$8,283.62
GRIFFIN LABORATORIES	\$838.00
GUDS COMMUNICATIONS LLC	\$37,227.19
HAESLY RETAIL SERVICES INC	\$987.00
HARRIS COMMUNICATIONS INC	\$578.90
HEAR AGAIN HEARING AIDS	\$1,009.86
HEARCARE INC.	\$1,925.00
HEARD IT THROUGH THE GRAPEVINE AUDIOLOGY	\$400.00
HEARING AID CENTER	\$1,059.45
HEARING AID COMPANY OF TEXAS	\$6,113.60
HEARING AID SPECIALISTS LLC	\$11,376.87
HEARING AIDS INC	\$2,440.00
HEARING HEALTH SERVICES LLC	\$2,725.00
HEARING PARTNERS OF TEXAS	\$982.50
HEARING PROFESSIONAL CENTER	\$200.00
HEARING SYSTEMS INC	\$11,688.05
HEARING TECHNOLOGIES INC	\$1,840.00
HELPING PEOPLE HEAR INC	\$8,050.00
HIGHLAND LAKES AUDIOLOGY	\$1,200.00
HILL COUNTRY AUDIOLOGY	\$400.00
HILL COUNTRY AUDIOLOGY SERVICE	\$1,331.66
HITEC GROUP INTERNATIONAL INC	\$260,961.46
IMPROVEABILITY LLC	\$14,795.25
JACK JONES HEARING CENTERS INC	\$6,448.36
JACK JORDAN JONES ENT INC	\$11,284.05
JAMES D STEELE INC	\$1,060.00
JAMES G UNDERWOOD SERVICES INC	\$599.67
JL MIGUEZ INC	\$9,944.45
JOSEPH A GERACI INC	\$10,599.00
KERRY ORMSON EDD AUD	\$629.80
KEVIN LUNDE MD PA	\$860.00
KISA KARES LLC	\$97,440.52
KOS/DANCHAK AUDIOLOGY & HEARING AIDS LLC	\$800.00
LAUDER ENTERPRISES INC	\$3,533.00
LAURA A CARR	\$9,777.87
LIFESTYLE HEARING CORP USA INC	\$3,832.60
LIFETIME HEARING CARE INC	\$28,606.95
LINGGRAPHICARE AMERICA INC	\$24,495.00
LIVE BETTER ENTERPRISES LLC	\$12,640.00
LIVINGSTON HEARING AID CENTER INC	\$5,160.00
LONGHORN HEARING LLC	\$573.45
LOVE TO HEAR AGAIN INC	\$143.96
MARILYN M HINRICHS AUD	\$4,270.00
MARQUARDT AUDIOLOGY AND HEARING AIDS	\$230.00
MAXEAR INC	\$1,598.66
MCCARTYS ENTERPRISES, INC	\$52,827.00
MCCRAE HEARING VENTURES INC	\$4,164.00



Payee	Disbursement
MCLEAN AUDIOLOGY	\$412.32
METX, LLC	\$1,449.86
MICAH CANDICE INC	\$230.00
MICHAEL W CASSELL CORPORATION	\$11,796.24
MORACARE	\$1,150.00
MORAYO COMMUNICATIONS	\$4,025.00
NORTH HOUSTON HEARING SOLUTIONS LLC	\$809.90
NORTHEAST HOUSTON HEARING SERVICES INC	\$3,847.06
NORTHLAND HEARING CENTERS INC.	\$96,594.26
PHASE SEMINARS LLC	\$10,572.00
PHELAN HEARING CENTER	\$1,451.07
PREMIER HEARING CENTER	\$4,556.25
PRENTKE ROMICH COMPANY	\$99,835.00
RANGELS INC	\$2,362.50
RAPID ASSIST TECHNOLOGY INC	\$127,626.19
SALLY E MUHLBACH AUD PLLC	\$6,539.95
SALTILLO CORPORATION	\$8,035.00
SCARBOROUGH HEARING AIDS	\$2,030.00
SOLBRIG HEARING CENTER INC	\$1,121.75
SOUTHWESTERN HEALTH DEVELOPMENT CORPORAT	\$399.86
SPRINT SOLUTIONS INC	\$11,974.81
STOUT FAMILY HEARING LLC	\$809.85
T & G SNOOK	\$1,290.00
TELTEX INC	\$56,999.17
TECAS ADAPTIVE COMMUNICATION DEVICES	\$45,084.92
TEXAS PROFESSIONAL HEARING CENTER INC	\$3,164.94
THE CENTER FOR AUDIOLOGY	\$587.38
THE HEARING CENTERS OF EAR MEDICAL GROUP	\$820.00
THE HEARING DOCTOR	\$916.00
THE HEARING PLACE OF TEXAS LLC	\$4,569.00
THE NEXT STEP INC	\$4,888.32
THE UNIVERSITY OF TEXAS AT DALLAS	\$4,206.57
TOBII DYNAVOX LLC	\$1,272,410.79
TURNING POINT THERAPY & TECHNOLOGY INC	\$20,351.28
TY J MANUEL	\$1,649.70
TZB & RJB ENTERPRISES, LLC	\$110,473.75
UNCLE PERRY, LLC	\$22,077.20
VALLEY ASSOCIATION FOR INDEPENDENT LIVIN	\$11,474.23
VICTORIA HEARING CENTER, LLC	\$1,100.00
WEITBRECHT COMMUNICATIONS INC	\$1,403.50
WILSONS HEARING AID SERVICE	\$1,553.00
XINGSU ZHU	\$1,704.00
YDLG LLC	\$3,171.00
<b>TOTAL</b>	<b>\$3,451,057.32</b>

Texas Universal Service Fund  
Specialized Telecommunications Assistance Program Refunds  
September - November 2016

Payee	Disbursement
NONE	<u>\$0.00</u>
Total	\$0.00

Texas Universal Service Fund  
Audio Newspaper Program  
September - November 2016

Payee	Disbursement
National Federation of the Blind	<u>\$37,387.50</u>
Total	\$37,387.50

**Texas Universal Service Fund  
Texas Commission for the Deaf and Hard of Hearing  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
<b>Department of Assistive Rehabilitation Services</b>	<u><b>\$146,624.21</b></u>
<b>Total</b>	<b>\$146,624.21</b>

Texas Universal Service Fund  
Texas Low Income Discount Administrator  
September - November 2016

Payee	Disbursement
Solix	<u>\$1,495,731.16</u>
Total	\$1,495,731.16

Texas Universal Service Fund  
Public Utility Commission of Texas  
September - November 2016

Payee	Disbursement
Public Utility Commission of Texas	<u>\$94,924.26</u>
Total	\$94,924.26

**Texas Universal Service Fund  
Account Receivable Refunds  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
T-Red Management	\$10.43
	<hr/>
<b>Total</b>	<b>\$10.43</b>

**Texas Universal Service Fund  
Texas Universal Service Fund Administrative Fee  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
<b>Solix</b>	<u><b>\$223,176.00</b></u>
<b>Total</b>	<b>\$223,176.00</b>



Texas Universal Service Fund  
Texas USF External Audit  
September - November 2016

Payee	Disbursement
None	<u>\$0.00</u>
Total	\$0.00

**Texas Universal Service Fund  
Texas USF Unclaimed Funds  
September - November 2016**

<b>Payee</b>	<b>Disbursement</b>
None this Quarter	<u>\$0.00</u>
<b>Total</b>	<b>\$0.00</b>

Texas Universal Service Fund  
TUSF Collection Agency Fee  
September - November 2016

Payee	Disbursement
None the Quarter	<u>\$0.00</u>
<b>Total</b>	<b>\$0.00</b>

**Q2 2017**