

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

II. LOCAL EXCHANGE SERVICE RATES

A. Monthly Local Exchange Access Service Rates (Continued)

Exchange (NPA-NXX)/ EAS Exchange(s):	Bus. Acc. Line	Res. Acc. Line	Bus. Key Trk (1)
Golden (903-768) Dry Creek Mineola	\$28.10	\$22.29	\$34.70
Jim Hogg (903-967) Dry Creek Quitman	\$28.10	\$22.29	\$34.70
Pecan Gap (903-359) Ben Franklin Roxton	\$28.10	\$22.29	\$34.70
Roxton (903-346) Ben Franklin Pecan Gap	\$28.10	\$22.29	\$34.70
Sandy Creek (903-629) Winnsboro Wynne	\$28.10	\$22.29	\$34.70

(1) Business Trunk rates apply to Key Systems, PBX Systems, and other services as may be identified throughout this tariff.

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Issued By: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

Effective: January 1, 2019

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

II. LOCAL EXCHANGE SERVICE RATES

A. Monthly Local Exchange Access Service Rates (Continued)

Exchange (NPA-NXX)/ EAS Exchange(s):	Bus. Acc. Line	Res. Acc. Line	Bus. Key Trk (1)
Talco (903-379)	\$28.10	\$22.29	\$34.70
Wynne (903-365) Cypress Springs Dry Creek Sandy Creek Winnsboro	\$28.10	\$22.29	\$34.70
Yantis (903-383)	\$28.10	\$22.29	\$34.70

(1) Business Trunk rates apply to Key Systems, PBX Systems, and other services as may be identified throughout this tariff.

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Issued By: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

Effective: January 1, 2019

MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

B. Residential Packages

	Monthly Rate (1)
1. Two-Lines with Internet, Advanced Features, and Nationwide Toll Calling	\$79.99
- 2 Local Residential Access Lines with Tone Dialing on both lines	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope (6)	
- Optional Services - Any or all of the following services (2)	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Call Block	
Anonymous Call Block	
Calling Name and Number Delivery	
- Nationwide Toll Calling (3)	
- DSL NSPEED 256 with unlimited access to the Internet (4)(5)	

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CONTROL # \_\_\_\_\_

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Toll Calling is provided by Peoples Communications, Inc. Certain restrictions apply.
- (4) DSL/Internet Service is provided by Peoples Communications, Inc. Customers can upgrade DSL NSPEED 256 to a higher speed for an additional monthly fee.
- (5) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (6) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

B. Residential Packages (Continued)

	Monthly Rate (1)
2. Two-Lines with Advanced Features and Nationwide Toll Calling	\$59.99
- 2 Residential Access Lines with Tone Dialing on both lines	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope (5)	
- Optional Services - Any or all of the following services (2)	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Call Block	
Anonymous Call Block	
Calling Name and Number Delivery	
- Nationwide Toll Calling (3)	
- <i>OPTIONAL: Add Dial-Up Internet access for \$11.95 per month (4)</i>	

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CONTROL # \_\_\_\_\_

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Toll Calling is provided by Peoples Communications, Inc. Certain restrictions apply.
- (4) Dial-Up Internet Access is provided by Peoples Communications, Inc. Certain restrictions apply.
- (5) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

B. Residential Packages (Continued)

	Monthly Rate (1)
3. Peoples Choice Premium	\$139.99
- Two Local Residential Access Lines with Tone Dialing	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope (7)	
- Optional Services – Choice of up to nine (9) of the following services: (2)	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Call Block	
Anonymous Call Block	
Caller ID – Calling Name and Number Delivery	
Voicemail (6)	
- Unlimited Nationwide Toll Calling (3)	
- DSL NSPEED 2MB with unlimited access to the Internet (4)(5)	

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CONTROL # \_\_\_\_\_

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers that sign up for Peoples packages will receive a total of nine optional services that can be placed on either line.
- (3) Toll Calling is provided by Peoples Communication, Inc. Certain restrictions may apply.
- (4) DSL/Internet Service is provided by Peoples Communication, Inc.
- (5) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (6) Voicemail is a non-regulated service and is included in the package rate.
- (7) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

MEMBER SERVICES TARIFF

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MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

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B. Residential Packages (Continued)

Monthly  
Rate (1)

4. Peoples Choice Select Plus \$99.99
- Two Local Residential Access Lines with Tone Dialing
  - Expanded Local Calling Service and
  - Toll-Free One-Way Local Calling Scope (7)
  - Optional Services – Choice of up to nine (9) of the following services: (2)
    - Call Forwarding
    - Call Forwarding-Busy
    - Call Forwarding-No Answer
    - Call Waiting w/ Cancel Call Waiting
    - Speed Calling
    - Three Way Calling
    - Call Block
    - Anonymous Call Block
    - Caller ID – Calling Name and Number Delivery
    - Voicemail (6)
  - Unlimited Nationwide Toll Calling (3)
  - DSL NSPEED 1MB with unlimited access to the Internet (4) (5)

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- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers that sign up for Peoples packages will receive a total of nine optional services that can be placed on either line.
- (3) Toll Calling is provided by Peoples Communication, Inc. Certain restrictions may apply.
- (4) DSL/Internet Service is provided by Peoples Communication, Inc. Customers can upgrade DSL NSPEED up to 2MB for an additional monthly fee.
- (5) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (6) Voicemail is a non-regulated service and is included in the package rate.
- (7) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 4

2nd Revised Page 4.1.3

Replacing 1st Revised Page 4.1.3 of TEXAS  
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MEMBER SERVICES TARIFF

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II. LOCAL EXCHANGE SERVICES RATES (Continued)

B. Residential Packages (Continued)

Monthly  
Rate (1)

5. Peoples Choice Select

\$89.99

- Two Local Residential Access Lines with Tone Dialing
- Expanded Local Calling Service and
- Toll-Free One-Way Local Calling Scope (7)
- Optional Services – Choice of up to nine (9) of the following services: (2)
  - Call Forwarding
  - Call Forwarding-Busy
  - Call Forwarding-No Answer
  - Call Waiting w/ Cancel Call Waiting
  - Speed Calling
  - Three Way Calling
  - Call Block
  - Anonymous Call Block
  - Caller ID – Calling Name and Number Delivery
  - Voicemail (6)
- Nationwide Toll Calling (3)
- DSL NSPEED 1MB with unlimited access to the Internet (4) (5)

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers that sign up for Peoples packages will receive a total of nine optional services that can be placed on either line.
- (3) Toll Calling is provided by Peoples Communication, Inc. Certain restrictions may apply.
- (4) DSL/Internet Service is provided by Peoples Communication, Inc. Customers can upgrade DSL NSPEED up to 2MB for an additional monthly fee.
- (5) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (6) Voicemail is a non-regulated service and is included in the package rate.
- (7) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

Issued By: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

Effective: June 1, 2013

MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

B. Residential Packages (Continued)

	Monthly Rate (1)
6. Peoples Choice Basic	\$79.99
- Two Local Residential Access Lines with Tone Dialing	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope (7)	
- Optional Services – Choice of up to nine (9) of the following services: (2)	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Call Block	
Anonymous Call Block	
Caller ID – Calling Name and Number Delivery	
Voicemail (6)	
- Nationwide Toll Calling (3)	
- DSL NSPEED 512K with unlimited access to the Internet (4) (5)	

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- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers that sign up for Peoples packages will receive a total of nine optional services that can be placed on either line.
- (3) Toll Calling is provided by Peoples Communication, Inc. Certain restrictions may apply.
- (4) DSL/Internet Service is provided by Peoples Communication, Inc. Customers can upgrade DSL NSPEED up to 2MB for an additional monthly fee.
- (5) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (6) Voicemail is a non-regulated service and is included in the package rate.
- (7) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.



MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

B. Residential Packages (Continued)

	Monthly Rate (1)
7. Two-Lines with Advanced Features and Nationwide Toll Calling-II	\$59.99
- 2 Residential Access Lines with Tone Dialing on both lines	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope on both lines (7)	
- Optional Services – Choice of up to nine (9) of the following services (2)	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Anonymous Call Block	
Calling Name and Number Delivery	
Call Waiting ID (3)	
Voicemail (4)	
- Nationwide Calling Plan (5)	
- OPTIONAL: Add Dial-Up Internet access for \$11.95 per month (6)	

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- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Call Waiting and Calling Name and Number Delivery is required to subscribe to Call Waiting ID.
- (4) Voicemail is a non-regulated service and is included in the package rate.
- (5) Nationwide Calling Plan is provided by Peoples Communication, Inc. and is capped at 2,000 minutes per month. A rate of \$.10 per minute is applied after the initial 2,000 minutes.
- (6) Dial-Up Internet Access is provided by Peoples Communication, Inc. Certain restrictions apply.
- (7) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

**MEMBER SERVICES TARIFF**

**II. LOCAL EXCHANGE SERVICES RATES (Continued)**

**B. Residential Packages (Continued)**

	<b>Monthly Rate (1)</b>
<b>8. Peoples Choice Premium-II</b>	<b>\$139.99</b>
- Two Local Residential Access Lines with Tone Dialing	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope on both lines (8)	
- Optional Services – Choice of up to nine (9) of the following services: (2)	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Anonymous Call Block	
Calling Name and Number Delivery	
Call Waiting ID (3)	
Voicemail (4)	
- Unlimited Nationwide Calling Plan (5)	
- DSL NSPEED 4MB with unlimited access to the Internet (6)(7)	
<b>Optional: DSL NSPEED 6MB with unlimited access to the internet for an extra \$50 per month, where technically feasible. (6)(7)</b>	

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- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Call Waiting and Calling Name and Number Delivery is required to subscribe to Call Waiting ID.
- (4) Voicemail is a non-regulated service and is included in the package rate.
- (5) Unlimited Nationwide Calling Plan is provided by Peoples Communication, Inc. Certain restrictions apply.
- (6) DSL/Internet Service is provided by Peoples Communication, Inc.
- (7) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL Service, early termination fee does not apply.
- (8) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

**MEMBER SERVICES TARIFF**

**II. LOCAL EXCHANGE SERVICES RATES (Continued)**

**B. Residential Packages (Continued)**

	<b>Monthly Rate (1)</b>
<b>9. Peoples Choice Select Plus-II</b>	<b>\$99.99</b>
- Two Local Residential Access Lines with Tone Dialing	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope on both lines (8)	
- Optional Services – Choice of up to nine (9) of the following services: (2)	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Anonymous Call Block	
Calling Name and Number Delivery	
Call Waiting ID (3)	
Voicemail (4)	
- Unlimited Nationwide Calling Plan (5)	
- DSL NSPEED 2MB with unlimited access to the Internet (6)(7)	

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- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Call Waiting and Calling Name and Number Delivery is required to subscribe to Call Waiting ID.
- (4) Voicemail is a non-regulated service and is included in the package rate.
- (5) Unlimited Nationwide Calling Plan is provided by Peoples Communication, Inc. Certain restrictions apply.
- (6) DSL/Internet Service is provided by Peoples Communication, Inc.
- (7) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL Service, early termination fee does not apply.
- (8) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

**MEMBER SERVICES TARIFF**

**II. LOCAL EXCHANGE SERVICES RATES (Continued)**

**B. Residential Packages (Continued)**

	<b>Monthly Rate (1)</b>
<b>10. Peoples Choice Select-II</b>	<b>\$89.99</b>
- Two Local Residential Access Lines with Tone Dialing	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope (8)	
- Optional Services – Choice of up to nine (9) of the following services: (2)	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Anonymous Call Block	
Calling Name and Number Delivery	
Call Waiting ID (3)	
Voicemail (4)	
- Unlimited Nationwide Calling Plan (5)	
- DSL NSPEED 2MB with unlimited access to the Internet (6)(7)	

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- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Call Waiting and Calling Name and Number Delivery Service required to subscribe to Call Waiting ID.
- (4) Voicemail is a non-regulated service and is included in the package rate.
- (5) Unlimited Nationwide Calling Plan is provided by Peoples Communication, Inc. Certain restrictions apply.
- (6) DSL/Internet Service is provided by Peoples Communication, Inc.
- (7) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL Service, early termination fee does not apply.
- (8) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

B. Residential Packages (Continued)

	Monthly Rate (1)
11. Peoples Choice Basic-II	\$79.99
- Two Local Residential Access Lines with Tone Dialing	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope on both lines (8)	
- Optional Services – Choice of up to nine (9) of the following services: (2)	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Anonymous Call Block	
Calling Name and Number Delivery	
Call Waiting ID (3)	
Voicemail (4)	
- Unlimited Nationwide Calling Plan (5)	
- DSL NSPEED 1MB with unlimited access to the Internet (6)(7)	

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Call Waiting and Calling Name and Number Delivery is required to subscribe to Call Waiting ID.
- (4) Voicemail is a non-regulated service and is included in the package rate.
- (5) Unlimited Nationwide Calling Plan is provided by Peoples Communication, Inc. Certain restrictions apply.
- (6) DSL/Internet Service is provided by Peoples Communication, Inc.
- (7) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL Service, early termination fee does not apply.
- (8) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

**MEMBER SERVICES TARIFF**

**III. LOCAL EXCHANGE SERVICES RATES (Continued)**

**B. Residential Packages**

	<b>Monthly Rate (1)</b>
<b>12. Peoples Standard</b>	<b>\$39.99</b>
- 1 Local Residential Access line with Tone Dialing	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope (6)	
- Optional Services – Choice of up to nine (9) of the following services	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Anonymous Call Block	
Calling Name and Number Delivery	
Call Waiting ID (3)	
Voice Mail (4)	
- Nationwide Calling Plan (5)	

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- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Call Waiting and Calling Name and Number Delivery is required to subscribe to Call Waiting ID.
- (4) Voicemail is a non-regulated service and is included in the package rate.
- (5) Nationwide Calling Plan is provided by Peoples Communication, Inc. and is capped at 2,000 minutes per month. A rate of \$.10 per minute is applied after the initial 2,000 minutes.
- (6) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

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MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

C. Business Packages

	Monthly Rate (1)	
1. Two-Lines with Internet, Advanced Features, and Nationwide Toll Calling	\$99.99	
- 2 Business Access Lines with Tone Dialing on both lines		
- Expanded Local Calling Service and		T
- Toll-Free One-Way Local Calling Scope (6)		N
- Optional Services - Any or all of the following services (2)		
Call Forwarding		
Call Forwarding-Busy		
Call Forwarding-No Answer		
Call Waiting w/ Cancel Call Waiting		
Speed Calling		
Three Way Calling		
Call Block		
Anonymous Call Block		
Calling Name and Number Delivery		
- Nationwide Toll Calling (3)		
- DSL NSPEED 256 with unlimited access to the Internet (4) (5)		

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CONTROL # \_\_\_\_\_

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Toll Calling is provided by Peoples Communications, Inc. Certain restrictions apply.
- (4) Dial-Up and DSL/Internet Services are provided by Peoples Communications, Inc. Customers can upgrade DSL NSPEED 256 to a higher speed for an additional monthly fee.
- (5) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (6) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICE RATES (Continued)

C. Business Packages (Continued)

	Monthly Rate (1)
2. Two-Lines with Advanced Features and Nationwide Toll Calling	\$79.99
- 2 Business Access Lines with Tone Dialing on both lines	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope (6)	
- Optional Services - Any or all of the following services (2)	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Call Block	
Anonymous Call Block	
Calling Name and Number Delivery	
- Nationwide Toll Calling (3)	
- <i>OPTIONAL: Add Dial-Up Internet access for \$11.95 per month (4)(5)</i>	

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

JUN - 1 '13 4 1 3 7 4

CONTROL # \_\_\_\_\_

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Toll Calling is provided by Peoples Communications, Inc. Certain restrictions apply.
- (4) Dial-Up and DSL/Internet Services are provided by Peoples Communications, Inc. Customers can upgrade DSL NSPEED 256 to a higher speed for an additional monthly fee.
- (5) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (6) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this ackage to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.



MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

C. Business Packages (Continued)

Monthly  
Rate (1)

3. Peoples Choice Premium

\$159.95

- Two Local Business Access Lines with Tone Dialing
- Expanded Local Calling Service and
- Toll-Free One-Way Local Calling Scope (7)
- Optional Services – Choice of up to nine (9) of the following services: (2)
  - Call Forwarding
  - Call Forwarding-Busy
  - Call Forwarding-No Answer
  - Call Waiting w/ Cancel Call Waiting
  - Speed Calling
  - Three Way Calling
  - Call Block
  - Anonymous Call Block
  - Caller ID – Calling Name and Number Delivery
  - Voicemail (6)
- Unlimited Nationwide Toll Calling (3)
- DSL NSPEED 2MB with unlimited access to the Internet (4) (5)

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JUN -1 '13  
CONTROL #  
DOCKET 41374

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers that sign up for Peoples packages will receive a total of nine optional services that can be placed on either line.
- (3) Toll Calling is provided by Peoples Communication, Inc. Certain restrictions may apply.
- (4) DSL/Internet Service is provided by Peoples Communication, Inc.
- (5) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (6) Voicemail is a non-regulated service and is included in the package rate.
- (7) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

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MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

C. Business Packages (Continued)

	Monthly Rate (1)
4. Peoples Choice Select Plus	\$119.99
- Two Local Business Access Lines with Tone Dialing	
- Expanded Local Calling Service and	
- Toll-Free One-Way Local Calling Scope (7)	
- Optional Services – Choice of up to nine (9) of the following services: (2)	
Call Forwarding	
Call Forwarding-Busy	
Call Forwarding-No Answer	
Call Waiting w/ Cancel Call Waiting	
Speed Calling	
Three Way Calling	
Call Block	
Anonymous Call Block	
Caller ID – Calling Name and Number Delivery	
Voicemail (6)	
- Unlimited Nationwide Toll Calling (3)	
- DSL NSPEED 1MB with unlimited access to the Internet (4) (5)	

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

JUN - 1 '13 4 1 3 7 4  
DOCKET

CONTROL # \_\_\_\_\_

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers that sign up for Peoples packages will receive a total of nine optional services that can be placed on either line.
- (3) Toll Calling is provided by Peoples Communication, Inc. Certain restrictions may apply.
- (4) DSL/Internet Service is provided by Peoples Communication, Inc. Customers can upgrade DSL NSPEED up to 2MB for an additional monthly fee.
- (5) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (6) Voicemail is a non-regulated service and is included in the package rate.
- (7) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

**MEMBER SERVICES TARIFF**

**II. LOCAL EXCHANGE SERVICES RATES (Continued)**

**C. Business Packages (Continued)**

**Monthly  
Rate (1)**

**5. Peoples Choice Select**

**\$109.95**

- **Two Local Business Access Lines with Tone Dialing**
- **Expanded Local Calling Service and**
- **Toll-Free One-Way Local Calling Scope (7)**
- **Optional Services** – Choice of up to nine (9) of the following services: (2)
  - Call Forwarding
  - Call Forwarding-Busy
  - Call Forwarding-No Answer
  - Call Waiting w/ Cancel Call Waiting
  - Speed Calling
  - Three Way Calling
  - Call Block
  - Anonymous Call Block
  - Caller ID – Calling Name and Number Delivery
  - Voicemail (6)
- **Nationwide Toll Calling (3)**

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**PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED**

JUN -1 '13  
DOCKET  
41374

**CONTROL #**

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers that sign up for Peoples packages will receive a total of nine optional services that can be placed on either line.
- (3) Toll Calling is provided by Peoples Communication, Inc. Certain restrictions may apply.
- (4) DSL/Internet Service is provided by Peoples Communication, Inc. Customers can upgrade DSL NSPEED up to 2MB for an additional monthly fee.
- (5) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (6) Voicemail is a non-regulated service and is included in the package rate.
- (7) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

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MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

C. Business Packages (Continued)

	Monthly Rate (1)	
6. Peoples Choice Basic	\$99.99	
- Two Local Business Access Lines with Tone Dialing		
- Expanded Local Calling Service and		T
- Toll-Free One-Way Local Calling Scope (7)		N
- Optional Services – Choice of up to nine (9) of the following services: (2)		
Call Forwarding		
Call Forwarding-Busy		
Call Forwarding-No Answer		
Call Waiting w/ Cancel Call Waiting		
Speed Calling		
Three Way Calling		
Call Block		
Anonymous Call Block		
Caller ID – Calling Name and Number Delivery		
Voicemail (6)		
- Nationwide Toll Calling (3)		
- DSL NSPEED 512K with unlimited access to the Internet (4) (5)		

PUBLIC UTILITY COMMISSION OF TEXAS  
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41374  
CONTROL #

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers that sign up for Peoples packages will receive a total of nine optional services that can be placed on either line.
- (3) Toll Calling is provided by Peoples Communication, Inc. Certain restrictions may apply.
- (4) DSL/Internet Service is provided by Peoples Communication, Inc. Customers can upgrade DSL NSPEED up to 2MB for an additional monthly fee.
- (5) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (6) Voicemail is a non-regulated service and is included in the package rate.
- (7) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICE RATES (Continued)

C. Business Packages (Continued)

	Monthly Rate (1)	
7. Two-Lines with Advanced Features and Nationwide Toll Calling-II	\$79.99	
- 2 Business Access Lines with Tone Dialing on both lines		
- Expanded Local Calling Service on both lines and		T
- Toll-Free One-Way Local Calling Scope on both lines (7)		N
- Optional Services – Choice of up to nine (9) of the following services (2)		
Call Forwarding		
Call Forwarding-Busy		
Call Forwarding-No Answer		
Call Waiting w/ Cancel Call Waiting		
Speed Calling		
Three Way Calling		
Anonymous Call Block		
Calling Name and Number Delivery		
Call Waiting ID (3)		
Voicemail (4)		
- Nationwide Calling Plan (5)		
- OPTIONAL: Add Dial-Up Internet access for \$11.95 per month (6)		

PUBLIC UTILITY COMMISSION OF TEXAS  
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JUN - 1 '13 DOCKET 41374

CONTROL # \_\_\_\_\_

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Call Waiting and Calling Number Delivery is required to subscribe to Call Waiting ID.
- (4) Voicemail is a non-regulated service and is included in the package rate.
- (5) Nationwide Calling Plan is provided by Peoples Communication, Inc. and is capped at 2,000 minutes per month. A rate of \$.10 per minute is applied after the initial 2,000 minutes.
- (6) Dial-Up Internet Access is provided by Peoples Communication, Inc. Certain restrictions apply.
- (7) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

MEMBER SERVICES TARIFF

III. LOCAL EXCHANGE SERVICES RATES (Continued)

C. Business Packages (Continued)

Monthly  
Rate (1)

8. Peoples Choice Premium-II

\$159.95

- Two Local Business Access Lines with Tone Dialing
- Expanded Local Calling Service and
- Toll-Free One-Way Local Calling Scope (8)
- Optional Services -- Choice of up to nine (9) of the following services: (2)
  - Call Forwarding
  - Call Forwarding-Busy
  - Call Forwarding-No Answer
  - Call Waiting w/ Cancel Call Waiting
  - Speed Calling
  - Three Way Calling
  - Call Block
  - Anonymous Call Block
  - Calling Name and Number Delivery
  - Call Waiting ID (3)
  - Voicemail (4)
- Unlimited Nationwide Calling Plan (5)
- DSL NSPEED 4MB with unlimited access to the Internet (6) (7)

PUBLIC UTILITY COMMISSION OF TEXAS  
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CONTROL # 41374  
DOCKET

Optional: DSL NSPEED 6MB with unlimited access to the  
internet for an extra \$50 per month, where technically  
feasible. (6)(7)

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Call Waiting and Calling Name and Number Delivery is required to subscribe to Call Waiting ID.
- (4) Voicemail is a non-regulated service and is included in the package rate.
- (5) Unlimited Nationwide Calling Plan is provided by Peoples Communication, Inc. Certain restrictions may apply.
- (6) DSL/Internet Service is provided by Peoples Communication, Inc.
- (7) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (8) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

C. Business Packages (Continued)

Monthly  
Rate (1)

9. Peoples Choice Select Plus-II

\$119.99

- Two Local Business Access Lines with Tone Dialing
- Expanded Local Calling Service AND
- Toll-Free One-Way Local Calling Scope (8)
- Optional Services – Choice of up to nine (9) of the following services: (2)
  - Call Forwarding
  - Call Forwarding-Busy
  - Call Forwarding-No Answer
  - Call Waiting w/ Cancel Call Waiting
  - Speed Calling
  - Three Way Calling
  - Anonymous Call Block
  - Calling Name and Number Delivery
  - Call Waiting ID (3)
  - Voicemail (4)
- Unlimited Nationwide Calling Plan (5)
- DSL NSPEED 2MB with unlimited access to the Internet (6)(7)

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PUBLIC UTILITY COMMISSION OF TEXAS  
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JUN -1 '13 4 1 3 7 4  
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CONTROL # \_\_\_\_\_

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Call Waiting and Calling Name and Number Delivery is required to subscribe to Call Waiting ID.
- (4) Voicemail is a non-regulated service and is included in the package rate.
- (5) Unlimited Nationwide Calling Plan is provided by Peoples Communication, Inc. Certain restrictions may apply.
- (6) DSL/Internet Service is provided by Peoples Communication, Inc.
- (7) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (8) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

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MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

C. Business Packages (Continued)

	Monthly Rate (1)	
10. Peoples Choice Select-II	\$109.95	
- Two Local Business Access Lines with Tone Dialing		
- Expanded Local Calling Service and		T
- Toll-Free One-Way Local Calling Scope (8)		N
- Optional Services – Choice of up to nine (9) of the following services: (2)		
Call Forwarding		
Call Forwarding-Busy		
Call Forwarding-No Answer		
Call Waiting w/ Cancel Call Waiting		
Speed Calling		
Three Way Calling		
Anonymous Call Block		
Calling Name and Number Delivery		
Call Waiting ID (3)		
Voicemail (4)		
- Nationwide Calling Plan (5)		
- DSL NSPEED 2MB with unlimited access to the Internet (6) (7)		

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED  
JUN -1 '13 41374  
CONTROL #

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Call Waiting and Calling Name and Number Delivery is required to subscribe to Call Waiting ID.
- (4) Voicemail is a non-regulated service and is included in the package rate.
- (5) Nationwide Calling Plan is provided by Peoples Communication, Inc. and is capped at 2,000 minutes per month. A rate of \$.10 per minute is applied after the initial 2,000 minutes.
- (6) DSL/Internet Service is provided by Peoples Communication, Inc.
- (7) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (8) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.



MEMBER SERVICES TARIFF

II. LOCAL EXCHANGE SERVICES RATES (Continued)

D. Business Packages (Continued)

11. Peoples Choice Basic-II

Monthly  
Rate (1)

\$99.99

- Two Local Business Access Lines with Tone Dialing
- Expanded Local Calling Service and
- Toll-Free One-Way Local Calling Scope (8)
- Optional Services – Choice of up to nine (9) of the following services: (2)
  - Call Forwarding
  - Call Forwarding-Busy
  - Call Forwarding-No Answer
  - Call Waiting w/ Cancel Call Waiting
  - Speed Calling
  - Three Way Calling
  - Anonymous Call Block
  - Calling Name and Number Delivery
  - Call Waiting ID (3)
  - Voicemail (4)
- Nationwide Calling Plan (5)
- DSL NSPEED 1MB with unlimited access to the Internet (6) (7)

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

JUN - 1 '13 4 1 3 7 4  
DOCKET  
CONTROL #

- (1) Rates do not include applicable state and federal taxes and surcharges or the End User Common Line Charge, as approved in the Cooperative's Interstate Access Service Tariff, National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5.
- (2) Customers can choose a total of nine optional services for both lines. For example, five optional services on the first line and four optional services on the second line.
- (3) Call Waiting and Calling Name and Number Delivery is required to subscribe to Call Waiting ID.
- (4) Voicemail is a non-regulated service and is included in the package rate.
- (5) Nationwide Calling Plan is provided by Peoples Communication, Inc. and is capped at 2,000 minutes per month. A rate of \$.10 per minute is applied after the initial 2,000 minutes.
- (6) DSL/Internet Service is provided by Peoples Communication, Inc.
- (7) Package prices do not include installation and equipment charges for DSL. Equipment is free with a one-year term contract for DSL service. Early termination fee is \$250. If a customer cancels package subscription but continues DSL service, early termination fee does not apply.
- (8) Effective June 1, 2013, the non-optional Toll-Free One-Way Local Calling Scope is included as part of this package to subscribers. The description of the local calling scope and applicable exchanges are listed in this Section on Page 11.

PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 4  
1st Revised Page 5  
Replacing Original Page 5  
EXHIBIT A

PUBLIC UTILITY COMMISSION OF TEXAS		MEMBER SERVICES TARIFF	
RECEIVED			
MAY - 9 '05	DOCKET	APPLICATION FOR MEMBERSHIP AND FOR TELEPHONE SERVICE	
CONTROL	31079	PEOPLES TELEPHONE COOPERATIVE, INC.	
TARIFF CLERK		P. O. BOX 228	
		QUITMAN, TEXAS 75783	

The undersigned (hereinafter called the "Applicant") hereby applies for membership in and agrees to take telephone service from PEOPLES TELEPHONE COOPERATIVE, INC. (hereinafter called the "Cooperative"), for the purpose of furnishing telephone service upon the following terms and conditions. The Applicant will pay at time of signing this application, a membership fee of \$10.00 plus connection fees. The Applicant will take from the Cooperative, telephone service to be used on the premises described below and will pay therefore monthly at rates to be determined from time to time in accordance with the TEXAS PUC. The Applicant will grant to the Cooperative the right-of-way easement to construct, operate, and maintain a telephone line or system on the land described below and in or upon all streets, roads, or highways abutting said land. The Applicant will comply with and be bound by the provisions of the charter and by-laws of the Cooperative, and such rules and regulations as may from time to time be adopted by the Cooperative. The Applicant hereby understands that the Cooperative may distribute Capital Credits from time to time and the Applicant agrees that the Cooperative may offset any Capital Credits due Applicant from any source against any outstanding bill for which Applicant is wholly or partly responsible, although the Cooperative is not required to so offset. All records are in the name of the applicant.

DATE \_\_\_\_\_

(SIGNATURE OF APPLICANT, DO NOT PRINT)

DRIVERS LICENSE NUMBERS:

APPLICANT \_\_\_\_\_ SPOUSE \_\_\_\_\_

SOCIAL SECURITY NUMBERS:

APPLICANT \_\_\_\_\_

SPOUSE \_\_\_\_\_

(EXTRA LISTING)

SPOUSE'S NAME \_\_\_\_\_

(APPLICANT'S BILLING ADDRESS)

NAME OF TELEPHONE COMPANY YOU HAD SERVICE  
SERVICE WITH LAST \_\_\_\_\_

CAN BE CONTACTED AT: \_\_\_\_\_  
(PHONE NUMBER)

PREVIOUS TELEPHONE NUMBER \_\_\_\_\_

LAND DESCRIPTION: NO. OF ACRES \_\_\_\_\_

PREVIOUS ADDRESS \_\_\_\_\_

LOT NO. \_\_\_\_\_ LOCATED ON \_\_\_\_\_ ROAD  
OR STREET APPROX. \_\_\_\_\_ MILES (N S E W) OF

DATE SERVICE WAS DISCONNECTED \_\_\_\_\_

TOWN: \_\_\_\_\_

APPLICANT EMPLOYED BY: \_\_\_\_\_

(NAME)

(NAME OF DEVELOPMENT OR COMMUNITY)

(ADDRESS AND TELEPHONE NUMBER)

OWNER: \_\_\_\_\_  
(NAME OF OWNER AND ADDRESS)

NAME, ADDRESS AND TELEPHONE NUMBER OF TWO  
BUSINESS CREDIT REFERENCES AND NAME OF BANK  
YOU USE.

COUNTY: \_\_\_\_\_ SCHOOL DIST. \_\_\_\_\_

1. \_\_\_\_\_

WATER DISTRICT \_\_\_\_\_

2. \_\_\_\_\_

NAME OF BANK: \_\_\_\_\_

ELECTRIC SERVICE FROM: \_\_\_\_\_

BELOW TO BE FILLED OUT BY COOPERATIVE	
TEL NO _____	RT NO _____
TEL MAP NO _____	
RES _____	BUS _____
EXCHANGE _____	
AMOUNT PAID _____	
MEMBERSHIP _____	DATE _____
CONNECTION _____	DATE _____
DEPOSIT _____	DATE _____
CREDIT CLASS _____	BY: _____
MEMBERSHIP NO _____	

Issued By: Robbie Allen, Manager  
Box 228, Quitman, TX 75783

Effective:

PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 4  
1st Revised Page 6  
Replacing Original Page 6  
EXHIBIT B, PAGE 1

MEMBER SERVICES TARIFF

PEOPLES TELEPHONE COOPERATIVE, INC.

TERMINATION AGREEMENT

_____ (Name of Customer)	_____ (Telephone No.)
_____ (Address)	_____ (City, State)

This agreement between Customer and Peoples Telephone Cooperative, Inc., (Cooperative), shall take effect on the date of acceptance by Cooperative noted hereon and extend for a term ending on the last day of the Minimum Contract Period as defined below, and is executed in compliance with the Cooperative's Tariff in connection with the installation of the following described equipment, facilities or service provided for the Customer at the address stated above:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

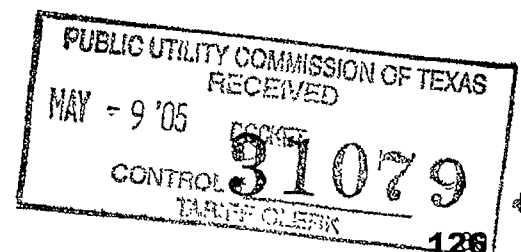
In the event that the use of the equipment, facilities or service described above is terminated by the Customer for any reason other than failure by the Cooperative substantially to perform its obligations to Customer in connection with such equipment, facilities or service, and such termination occurs within \_\_\_\_\_

Months after the date of installation endorsed hereon (the Minimum Contract Period), Customer agrees to pay Cooperative within thirty (30) days of such termination, at Cooperative's offices in Quitman, Wood County, Texas, a termination charge equal to \$ \_\_\_\_\_ reduced by \_\_\_\_\_ for each month which has elapsed in the Minimum Contract Period prior to such termination, with a further proportionate reduction for any fractional part of a month which may also have elapsed. Where the use of only a portion of said equipment, facilities or service is terminated during the Minimum Contract Period, the termination charge specified above will be proportionately reduced on the basis of the ratio of (a) the original installed cost of that portion of the equipment, facilities or service the use of which is terminated to (b) the original installed cost of all the equipment, facilities or service described above.

(Continued next page)

Issued By: Robbie Allen, Manager  
Box 228, Quitman, TX 75783

Effective:



PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 4  
5th Revised Page 7  
Replacing 4th Revised Page 7  
EXHIBIT B, PAGE 2

MEMBER SERVICES TARIFF

TERMINATION AGREEMENT (Continued)

Page Two

PEOPLES TELEPHONE COOPERATIVE, INC.  
TERMINATION AGREEMENT

Relocation of any portion of the equipment, facilities or service described above, either on the or to a different premises shall be considered as a termination under the terms of this agreement, unless otherwise specified in the Cooperative's Tariff.

If, at the Customer's request, engineering, manufacturing or installation work once begun is stopped and the installation is not completed, the Customer agrees to pay Cooperative in the manner set out above and within thirty (30) days of such stoppage the net costs incurred by the Cooperative prior to and as a result of such stoppage.

Date \_\_\_\_\_, 20\_\_\_\_

Signed \_\_\_\_\_  
(Name of Customer)

By \_\_\_\_\_

Title \_\_\_\_\_

Accepted: \_\_\_\_\_, 20\_\_\_\_

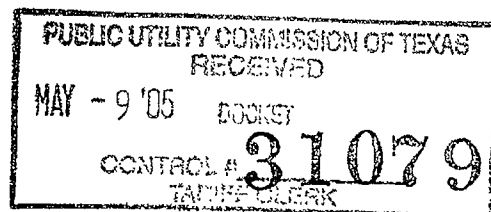
PEOPLES TELEPHONE COOPERATIVE, INC.

By \_\_\_\_\_  
(Manager)

Date of Installation:

\_\_\_\_\_, 20\_\_\_\_

Service Order No. \_\_\_\_\_



Issued By: Robbie Allen, Manager  
Box 228, Quitman, TX 75783

Effective:

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

III. EXPANDED LOCAL CALLING SERVICE (ELC)

1. Expanded Local Calling Service (ELC) is an arrangement whereby communities expand their basic calling scope to include single or multiple exchanges as set forth in Substantive Rule §26.219.

ELC is a non-optional service subject to the rates specified in paragraph 2. The monthly rate additives will apply to all residence and business customers of the exchanges listed in paragraph 2. ELCS is included in the monthly access line rates as specified in Section 4, II, A of this tariff. These rates will apply as of the date of implementation ordered by the Commission and until Peoples Telephone Cooperative, Inc.'s next general rate change.

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2. Rate Schedule - Calling Area

Exchange	Per Access Line Monthly Rate	
<b>Ben Franklin</b> ELC to the Commerce, Cooper, and Paris Exchanges.		
Business	\$0.00	R
Residence	\$0.00	R
<b>Campbell</b> ELC to the Commerce and Sulphur Springs Exchanges.		
Business	\$0.00	R
Residence	\$0.00	R
<b>Cypress Springs</b> Pursuant to SWB's Project No. 13707 there is ELC between Pittsburg and Cypress Springs.		
<b>Dry Creek</b> ELC to the Alba, Mineola, Sandy Creek, Tyler, Winnsboro, and Yantis Exchanges.		
Business	\$0.00	R
Residence	\$0.00	R
<b>Glade Branch (1)</b> ELC to the Mt. Pleasant, Pittsburg, Winfield, Winnsboro and Wynne Exchanges.		
Business	\$0.00	R
Residence	\$0.00	R
ELC to Sulphur Springs Exchange.		
Business	\$0.00	R
Residence	\$0.00	R
Pursuant to Peoples' Project No. 31178 there is ELC between Talco and Glade Branch.		

Issued By: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

Public Utility Commission of Texas

Approved: June 2, 2017  
Effective: June 1, 2017  
Control No. **47149**  
Tariff Clerk

**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**III. EXPANDED LOCAL CALLING SERVICE (ELC) (Continued)**

2. Rate Schedule - Calling Area (Continued)

Exchange	Per Access Line Monthly Rate	
<b>Golden</b> ELC to the Grand Saline, Hawkins, Lindale/Swan, Pine Mills, Quitman, Tyler and Winnsboro Exchanges.		
Business	\$0.00	R
Residence	\$0.00	R
Pursuant to Contel's Project No. 14790 there is ELC between Alba and Golden.		
<b>Jim Hogg</b> ELC to the Mineola, Sandy Creek, Tyler and Winnsboro Exchanges.		
Business	\$0.00	R
Residence	\$0.00	R
Pursuant to Contel's Project No. 12918 there is ELC between Pine Mills and Jim Hogg.		
<b>Pecan Gap</b> ELC to the Commerce, Cooper, Ladonia, and Paris Exchanges.		
Business	\$0.00	R
Residence	\$0.00	R
<b>Roxton</b> ELC to the Paris Exchange.		
Business	\$0.00	R
Residence	\$0.00	R
Pursuant to United's Project No. 12825 there is ELC between Cooper and Roxton. Pursuant to Contel's Project No. 13088 there is ELC between Windom and Roxton.		
<b>Sandy Creek</b> ELC to the Mineola, Quitman, Sulphur Springs and Tyler Exchanges.		
Business	\$0.00	R
Residence	\$0.00	R
Pursuant to Peoples' Project No. 13935 there is ELC between Dry Creek and Sandy Creek. Pursuant to Peoples' Project No. 15304 there is ELC between Jim Hogg and Sandy Creek. Pursuant to Contel's Project No. 12918 there is ELC between Pine Mills and Sandy Creek.		

Issued By: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

**Public Utility Commission of Texas**

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Tariff Clerk

**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**III. EXPANDED LOCAL CALLING SERVICE (ELC) (Continued)**

2. Rate Schedule - Calling Area (Continued)

**Exchange**

Per Access Line  
Monthly Rate

**Talco (1)**

ELC to the Glade Branch, Mt. Pleasant, Paris, Pittsburg and Sulphur Springs Exchanges.

Business \$0.00

R

Residence \$0.00

R

Pursuant to Contel's Project No. 15152 there is ELC between Bogata and Talco.

Pursuant to GTE's Project No. 13929 there is ELC between Mt. Vernon and Talco.

Pursuant to SWB's Project No. 13312 there is ELC between Omaha and Talco.

**Wynne**

ELC to the Mineola, Mt. Pleasant, Quitman, Sulphur Springs and Tyler Exchanges.

Business \$0.00

R

Residence \$0.00

R

Pursuant to Peoples' Project No. 13844 there is ELC between Glade Branch and Wynne.

Pursuant to Contel's Project No. 12918 there is ELC between Pine Mills and Wynne.

Pursuant to SWB's Project No. 13707 there is ELC between Pittsburg and Wynne.

**Yantis**

ELC to the Quitman, Sulphur Springs, and Winnsboro Exchanges.

Business \$0.00

R

Residence \$0.00

R

Pursuant to Contel's Project No. 12906 there is ELC between Alba and Yantis.

Pursuant to Contel's Project No. 13581 there is ELC between Como and Yantis.

Pursuant to Peoples' Project No. 13935 there is ELC between Dry Creek and Yantis.

- (1) The Commission approved ELCS for customers in the Talco Exchange to the Exchanges of Glade Branch, Pittsburg, and Sulphur Springs in Project No. 31178 on December 19, 2005. The Paris Exchange is docketed at the Commission in Docket No. 31950 until SBC Texas receives approval from the FCC for a limited boundary modification to transport calls across a LATA.

Issued By: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

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MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

IV. TOLL-FREE ONE-WAY LOCAL CALLING SCOPE

A. Toll-Free One-Way Local Calling Scope is a non-optional local calling arrangement that permits a Peoples Telephone Cooperative, Inc. incumbent local exchange carrier (PTC ILEC) customer to call other PTC ILEC customers or customers of other telephone companies/cooperatives where an extended calling arrangement has been formed. Both the calling and called parties must be physically located in the exchange area served by the Cooperative or the telephone company/cooperative with which an extended calling arrangement has been formed for the call to be completed as a local call. To qualify for a toll-free call, a customer must dial customers located in the exchanges listed below using 10-digit dialing.

B. Areas Included in Toll-Free One-Way Local Calling Scope

<u>PTC ILEC Home Exchanges</u> <u>(NPA/NXX):</u>	<u>Toll-Free One-Way Calling To:</u>	
Ben Franklin (903-325) Campbell (903-862) Cypress Springs (903-860) Dry Creek (903-878) Glade Branch (903-588) Golden (903-768) Jim Hogg (903-967) Pecan Gap (903-359) Roxton (903-346) Sandy Creek (903-629) Talco (903-379) Wynne (903-365) Yantis (903-383)	Peoples Telephone Cooperative, Inc.	Ben Franklin (903-325) Campbell (903-862) Cypress Springs (903-860) Dry Creek (903-878) Glade Branch (903-588) Golden (903-768) Jim Hogg (903-967) Pecan Gap (903-359) Roxton (903-346) Sandy Creek (903-629) Talco (903-379) Wynne (903-365) Yantis (903-383)
	Blossom Telephone Company	Blossom (903-982)
	Cumby Telephone Cooperative, Inc.	Cumby (903-994)
	Etex Telephone Cooperative, Inc.	Bettie (903-762) Harleton (903-777) Mims (903-755) Pine Acres (903-797) Pritchett (903-734) Ore City (903-968) Rosewood (903-725)

PUBLIC UTILITY COMMISSION OF TEXAS

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Dec. 1, 2014 Tariff No. 43756

TARIFF CLERK

Issued By: Steven Steele, General Manager  
Box 228, Quitman, TX 75783



PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 4  
8th Revised Page 12  
Replacing 7th Revised Page 12

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

IV. RESERVED FOR FUTURE USE

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PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

JUN -1 '13 41374

CONTROL # \_\_\_\_\_

Issued By: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

Effective: June 1, 2013

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 4  
4th Revised Page 13  
Replacing 3rd Revised Page 13

MEMBER SERVICES TARIFF  
LOCAL EXCHANGE SERVICE

IV. RESERVED FOR FUTURE USE

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PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

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CONTROL # \_\_\_\_\_

Issued By: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

Effective: June 1, 2013

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**V. STATE LIFELINE PROGRAM**

The State Lifeline Program ("State Lifeline") is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers.

**A. General**

1. A qualifying low-income customer subscribing to State Lifeline shall receive federal and state reductions to their monthly tariffed residential local exchange access line rate.

2. Nothing in this section shall prohibit a customer who is otherwise eligible for the State Lifeline from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications service.

3. State Lifeline rate reductions apply only to basic network service and do not apply to non-basic services, regulated or non-regulated, such as long distance service or custom calling services. Customers may subscribe to these services, where available, at their discretion. If the customer subscribes to a bundled service, where available, the discount shall only apply to the basic network service portion of the bundled service.

4. State Lifeline rate reductions do not apply to service connection charges.

5. The Cooperative may not disconnect the service of a State Lifeline customer for the non-payment of toll charges unless the Cooperative has received a waiver from the Commission allowing disconnection of service for this reason.

6. Upon subscribing to State Lifeline, a customer will be offered a subscription, at no charge, to toll blocking service (in exchanges where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.

7. The Cooperative will waive number portability charges, subject to the tariff, for the Lifeline customer.

8. State Lifeline rate reductions will not be available on a retroactive basis except as directed by LIDA or the Commission.

Issued by: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

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Dec. 2, 2016      Tariff No. 46539

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**MEMBER SERVICES TARIFF**  
**LOCAL EXCHANGE SERVICE**

**V. STATE LIFELINE PROGRAM (Continued)**

**B. Designated Lifeline Program Services**

The Company shall offer the voice telephony services defined to be qualified, or designated, Lifeline Program service pursuant to 16 TAC § 26.412(e).

**C. State Eligibility Requirement**

**1. Qualifying Low-income (Eligible) Customer Criteria**

State Lifeline rate reductions will be provided per eligible customer. The applicant must certify that their annual household income is at or below 150% of the annual federal poverty guidelines, be an eligible resident of Tribal lands, or participate in, or have a person or child who resides in the customer household who participates in, a program identified in 16 TAC § 26.412(d) regarding consumer qualifications for Lifeline.

**2. Obligations of the Customer**

a. A current customer of the Cooperative may be automatically enrolled in State Lifeline by their participation in the qualifying programs or they may self-enroll by contacting the Texas Low-Income Discount Administrator (LIDA).

b. A customer who is eligible for State Lifeline, but does not have telephone service at the time of application, shall be responsible for initiating a request for service from the Cooperative.

3. The LIDA reviews the customer application received and determines if the customer meets the eligibility criteria. The LIDA shall provide a list of eligible customers to the Cooperative on a monthly basis.

4. State Lifeline customers will lose their State Lifeline eligibility once they cease to meet income criteria or cease to participate in one of the qualified programs. Customers will be notified by the LIDA for loss of eligibility and an opportunity given to prove eligibility. Reduced billing under State Lifeline will be terminated if eligibility ceases.

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Box 228, Quitman, TX 75783

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**V. STATE LIFELINE PROGRAM (Continued)**

**D. Deposit and Credit Requirements**

1. The Cooperative shall be prohibited from charging a service deposit in order to initiate the State Lifeline if the eligible customer voluntarily elects to receive toll blocking.

2. The Cooperative may charge a service deposit if:

a. The eligible customer denies subscription to toll blocking upon subscribing to State Lifeline.

b. The Cooperative receives a Commission waiver from having to provide toll blocking due to technical limitations.

3. In instances where the Cooperative may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Cooperative are also applicable to eligible customers of State Lifeline.

**E. Service Connection Charges**

1. Service connection charges do not apply to eligible customers with existing, qualifying service converting to State Lifeline.

2. Service connection charges do apply when:

a. Existing eligible customers request additional non-qualifying services at the time Lifeline Program reduced billing is initiated.

b. New customers (those without existing local exchange access service) eligible for the State Lifeline and establishing qualifying service.

c. Any subsequent moves or changes after the initial connection to the State Lifeline.

3. Applicable service connection charges for the Cooperative are specified in Section 5 of this tariff.

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Box 228, Quitman, TX 75783

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**V. STATE LIFELINE PROGRAM (Continued)**

**F. Lifeline Program Rate Reduction**

1. Implementation

The Cooperative shall provide reduced billing for all State Lifeline eligible customers within its service area after receipt of the list of eligible customers from the LIDA. In instances where the customer makes direct inquiries regarding participation in State Lifeline to the Cooperative, the Cooperative shall make every effort to assist the customer by explaining the necessary steps to become eligible to participate in State Lifeline and direct the customer to the LIDA for completion of the required forms for eligibility certification.

If the eligible customer's existing telephone service arrangements meet State Lifeline criteria, the Cooperative shall provide reduced billing as indicated above.

2. Amounts

The Cooperative shall apply State Lifeline rate reductions, per eligible customer, as described below

a. State Reduction. The Cooperative shall give qualifying low-income consumers a state-approved reduction of up to a maximum of \$3.50 in the monthly amount of intrastate charges due in addition to the Area Discount described below.

b. Area Discount. The Lifeline Area Discount is \$0.38.

c. Combined Lifeline discounts. The Cooperative shall apply the above discounts, however, the combined discounts shall not result in a rate of less than zero charged for the customer's basic local service.

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Dec. 2, 2016 Tariff No. 46539

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**LOCAL EXCHANGE SERVICE**

**VI. FEDERAL LIFELINE PROGRAM**

The federal Lifeline Program is a retail local service offering designed to make telephone and/or broadband service available at reduced rates to qualifying low-income customers.

**A. General**

1. A qualifying low-income customer subscribing to designated federal Lifeline Program Services, as outlined below, is eligible to receive federal reductions to either his/her monthly tariffed residential local exchange access line rate and federal subscriber line charge or his/her monthly retail rate for an eligible broadband service. The qualifying low-income customer can only receive one federal discount on one service option.

2. Nothing in this section shall prohibit a customer who is otherwise eligible for the federal Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications service.

3. The federal Lifeline Program rate reductions do not apply to service connection charges, except that customers eligible for the Tribal Link Up Program will receive a 100% reduction, up to \$100.00, on applicable service connection charges, as provided in Section 5 of this tariff.

4. The Cooperative may not disconnect the service of a federal Lifeline Program customer for the non-payment of toll charges unless the Cooperative has received a waiver from the Commission allowing disconnection of service for this reason.

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VI. FEDERAL LIFELINE PROGRAM (Continued)**

**A. General (Continued)**

5. Upon subscribing to the federal Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service (in exchanges where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.

6. The Cooperative will waive number portability charges, subject to the tariff, for the Lifeline customer.

7. The federal Lifeline Program rate reductions will only be issued on a going-forward basis and will not be available on a retroactive basis except as directed by LIDA or the Commission.

8. The federal Lifeline Program credit will be pro-rated on the basis of a 30-day month from the effective date of the customer's application.

9. Partial payments made by Lifeline customers will be applied first toward charges for local service.

**B. Designated Federal Lifeline Program Services**

1. The Cooperative shall offer the voice telephony service and broadband service or functionalities defined to be qualified, or designated, federal Lifeline Program service as enumerated in 47 Code of Federal Regulations §54.101(a)(1) and (2) (relating to Supported Services for Rural, Insular and High Cost Areas).

2. For voice service, the federal Lifeline Program rate reductions apply only to basic local exchange service and do not apply to non-basic services, regulated or non-regulated, such as long distance service or custom calling services. Customers may subscribe to these services, where available, at their discretion.

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VI. FEDERAL LIFELINE PROGRAM (Continued)**

**B. Designated Federal Lifeline Program Services (Continued)**

3. For broadband service, the federal Lifeline Program rate reductions apply to the monthly recurring retail rate for eligible broadband service provisioned by the Cooperative or its affiliated Internet Service Provider.

4. All designated federal Lifeline Program services are subject to minimum service standards delineated in 47 Code of Federal Regulations §54.408.

**C. Eligibility Requirement**

1. Qualifying Low-income (Eligible) Customer Criteria

The federal Lifeline Program rate reductions will be provided per eligible customer, limited to one discount per eligible household location. The applicant must certify that their annual household income is at or below 135% of the annual federal poverty guidelines, be an eligible resident of Tribal lands, or participate in, or have a person or child who resides in the customer household who participates in, a program identified in 47 Code of Federal Regulations § 54.409.

2. Obligations of the Customer

a. A current customer of the Cooperative may be automatically enrolled in the federal Lifeline Program by their participation in the qualifying programs or they may self-enroll by contacting the Texas Low-Income Discount Administrator (LIDA).

b. A customer who is eligible for the federal Lifeline Program, but does not subscribe to a designated federal Lifeline Program service at the time of application, shall be responsible for initiating a request for a designated federal Lifeline Program service from the Cooperative before any federal Lifeline Program discounts will be administered.

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Box 228, Quitman, TX 75783

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VI. FEDERAL LIFELINE PROGRAM (Continued)**

**C. Eligibility Requirement (Continued)**

3. The LIDA reviews the customer application received and determines if the customer meets the eligibility criteria for the federal Lifeline Program. The LIDA shall provide a list of eligible customers to the Cooperative on a monthly basis.

4. Federal Lifeline Program customers will lose their federal Lifeline Program eligibility once they cease to meet income criteria or cease to participate in one of the qualified programs. Customers will be notified by the LIDA for loss of eligibility and an opportunity given to prove eligibility. Reduced billing under the federal Lifeline Program will be terminated if eligibility ceases.

**D. Deposit and Credit Requirements**

1. The Cooperative shall be prohibited from charging a service deposit for Lifeline voice-only service plans in order to initiate the federal Lifeline Program if the eligible customer voluntarily elects to receive toll blocking.

2. The Cooperative may charge a service deposit if:

a. The eligible customer denies subscription to toll blocking upon subscribing to the federal Lifeline Program.

b. The Cooperative receives a waiver from having to provide toll blocking due to technical limitations.

3. In instances where the Cooperative may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Cooperative are also applicable to eligible customers of the federal Lifeline Program.

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Box 228, Quitman, TX 75783

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Dec. 2, 2016      Tariff No. 46539

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VI. FEDERAL LIFELINE PROGRAM (Continued)**

**E. Service Connection and Charges**

1. Service connection charges do not apply to eligible customers with existing, qualifying service converting to the federal Lifeline Program.

2. Service connection charges may apply when:

a. Existing eligible customers request additional non-qualifying services at the time federal Lifeline Program reduced billing is initiated, or anytime thereafter.

b. New customers (those without existing local exchange access service) eligible for the federal Lifeline Program first order a designated federal Lifeline Program service.

c. Existing eligible customers request any subsequent moves or changes to their service after the initial connection to the federal Lifeline Program.

3. In instances where service connection charges apply, customers qualifying for the federal Lifeline Program may qualify for the Tribal Link-Up Program and may be eligible to receive a reduction in the applicable service connection charges as provided in Section 5 (specific to this Cooperative's tariff) of this tariff.

4. Applicable service connection charges for the Cooperative are specified in Section 5 of this tariff.

Issued by: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

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Dec. 2, 2016 Tariff No. 46539

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VI. FEDERAL LIFELINE PROGRAM (Continued)**

**F. Federal Lifeline Program Rate Reduction**

The Cooperative shall provide reduced billing for all federal Lifeline Program eligible customers within its service area after receipt of the list of eligible customers from the LIDA. In instances where the customer makes direct inquiries regarding participation in the Lifeline program to the Cooperative, the Cooperative shall make every effort to assist the customer by explaining the necessary steps to become eligible to participate in the Lifeline Program and direct the customer to the LIDA for completion of the required forms for eligibility certification.

1. If the eligible customer's existing voice or broadband service arrangements meet the federal Lifeline Program criteria, the Cooperative shall provide reduced billing as indicated above.

2. If the eligible customer's existing voice or broadband service arrangements do not meet the federal Lifeline Program criteria, the Cooperative shall:

a. advise the eligible customer by direct mail of the impending termination of his or her Lifeline service; and

b. allow a subscriber 30 days following the date of the impending termination letter required to demonstrate continued eligibility.

c. If the eligible customer chooses to make the necessary changes to their service arrangements, the eligible customer will receive reduced billing per the federal Lifeline Program at the time the change is effective or at the time new service is established.

3. If the Cooperative charges a federal End User Common Line Charge (a.k.a. Federal Subscriber Line Charge), the federal Lifeline Program support amount must be applied to waive the federal End User Common Line Charge for federal Lifeline Program subscribers.

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VI. FEDERAL LIFELINE PROGRAM (Continued)**

**G. Federal Lifeline Program Support Amount**

The Cooperative shall apply federal Lifeline Program rate reductions, per eligible customer, as described below.

1. The Cooperative shall grant federal support to qualifying low-income consumers up to \$9.25 per month, subject to the support amount directed by the Federal Communications Commission in 47 Code of Federal Regulations § 54.403 regarding Lifeline support amount.

2. The federal Lifeline Program discounts shall not result in a rate of less than zero charged for the customer's qualifying voice or broadband service.

3. Tribal Lands Support Amount (where applicable). Additional federal Lifeline support of up to \$25 per month will be made available to qualifying eligible residents of Tribal lands.

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Box 228, Quitman, TX 75783

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Dec. 2, 2016      Tariff No. 46539

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VII. PREPAID LOCAL TELEPHONE SERVICE**

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**A. General**

1. Prepaid Local Telephone Service (PLTS) provides eligible customers a one-time opportunity to maintain their local telephone service with the Cooperative.

2. PLTS is offered by the Cooperative in accordance with the Public Utility Commission of Texas' Substantive Rules relating to Prepaid Local Telephone Service.

**B. PLTS Services**

Customers subscribing to PLTS will receive only the following services:

1. Residential local exchange access line service
2. If applicable, mandatory services, including extended area service, expanded local calling service, or extended metropolitan service
3. Residential tone dialing service
4. Access to 911 service
5. Access to dual party relay service
6. The ability to report service problems seven days a week
7. Access to the business office
8. Primary residential directory listing
9. Toll blocking service
10. Non-published service and non-listed service, at the customer's option

**C. Eligibility Requirements**

1. Customers eligible to receive PLTS include:
  - a. Current residential customers who have not been disconnected from the network, but have received a notice following suspension of service for non-payment for services; and
  - b. Former residential customers who have been disconnected from the network due to the existence of indebtedness to any dominant certificated telecommunications (DCTU) or other telecommunications carrier.

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Box 228, Quitman, TX 75783

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Dec. 2, 2016      Tariff No. 46539

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VII. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

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**C. Eligibility Requirements (Continued)**

2. Customers who have been disconnected from PLTS by the Cooperative are no longer eligible to receive PLTS from the Cooperative.

3. Business customers are not eligible to receive PLTS from the Cooperative.

**D. PLTS Terms and Conditions**

1. Eligible customers must contact the Cooperative during the Cooperative's regular business hours to subscribe to PLTS. Within twenty-four (24) hours of receiving the customer's request, the Cooperative shall mail the customer a confirmation letter detailing the customer's rights and responsibilities upon enrollment in the PLTS plan and the rates, terms, and conditions of the PLTS plan as described in this tariff.

2. Customers subscribing to PLTS shall have mandatory toll blocking and usage-sensitive service blocking placed on their line. Customers subscribing to PLTS shall not place or receive calls, including intraLATA and interLATA long distance or other usage-sensitive services, for which additional charges are billed to the customer's local telephone bill by the Cooperative, through tariffs or contracts, nor shall customers subscribe to any other services offered by the Cooperative that are not included in a subscription to PLTS.

3. Deferred Payment Plan

a. General

(1) Customers subscribing to PLTS may be required to enter into a deferred payment plan with the Cooperative to pay any outstanding debt owed to the Cooperative for services previously received under basic local telecommunications service and now received under PLTS.

(2) The Cooperative shall not require the PLTS customer to enter into a deferred payment plan to pay any outstanding debt for any services that will not be received by the customer under PLTS including, but not limited to, intraLATA and interLATA long distance services.

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**PUBLIC UTILITY COMMISSION OF TEXAS**

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Dec. 2, 2016 Tariff No. 46539

TARIFF CLERK

**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VII. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

T

**D. PLTS Terms and Conditions (Continued)**

3. Deferred Payment Plan (Continued)

a. General (Continued)

(3) If the Cooperative cannot determine the amount of outstanding debt the PLTS customer owes for the services previously received under basic local telecommunications service and now received under PLTS, the Cooperative shall not require the PLTS customer to enter into a deferred payment plan.

b. Deferred Payment Plan Amount

To determine the deferred payment plan amount, the Cooperative shall:

(1) determine the amount the customer owes for the services previously received under basic local telecommunications service and now receives under PLTS;

(2) apply any undesignated partial payment made by the customer prior to the customer's subscription to PLTS to past debt owed to the Cooperative as determined under (1) of this subparagraph; and

(3) not reallocate any undesignated partial payments assigned under 2) of this subparagraph to amounts yet to be incurred for basic local telecommunications service.

c. The Cooperative shall not require the applicant entering into a deferred payment plan under this paragraph to make monthly payments which exceed the greater of \$10 per month or 1/12 of the outstanding debt.

d. If the Cooperative and PLTS customer enter into a deferred payment plan under this paragraph, the initial deferred payment shall be billed beginning with the third billing cycle after initiation of PLTS service and shall be billed on a monthly basis thereafter.

4. Customers subscribing to PLTS shall not be required to make a deposit.

Issued by: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

**PUBLIC UTILITY COMMISSION OF TEXAS**

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Dec. 2, 2016 Tariff No. 46539

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VII. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

T

**D. PLTS Terms and Conditions (Continued)**

5. Disconnection of PLTS

a. Disconnection with notice

The Cooperative may disconnect PLTS after notice for any of the following reasons:

(1) failure of the PLTS customer to comply with the terms of a deferred payment plan for PLTS;

(2) upon conclusion of all periods for which an advance payment has been applied to the PLTS account and when the customer's PLTS account has a zero balance; or

(3) violation of the Cooperative's rules pertaining to the use of PLTS in a manner which interferes with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

b. Disconnection without notice

The Cooperative may immediately disconnect PLTS without notice for any of the following reasons:

(1) if the customer accrues new billable charges for toll or other services on their telephone bill that are not defined as PLTS services;

(2) where a known dangerous condition exists for as long as the condition exists; or

(3) where service is connected without authority by a person who has not applied for the service or who has reconnected service without authority following termination of service.

Issued by: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

**PUBLIC UTILITY COMMISSION OF TEXAS**

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Dec. 2, 2016 Tariff No. 46539

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VII. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

T

**D. PLTS Terms and Conditions (Continued)**

5. Disconnection of PLTS (Continued)

c. The Cooperative retains the right to apply any credit in the disconnected PLTS customer's account to the customer's outstanding balances owed to the Cooperative for telecommunications services.

6. Customers disconnected from PLTS shall receive a final notice from the Cooperative stating that the customer is permanently disconnected from PLTS and shall not be eligible for PLTS from the Cooperative again. That notice shall also state the terms and conditions that the customer must satisfy before the customer can return to basic local telecommunications service with the Cooperative.

**E. Return to Basic Local Telecommunications Service**

1. A customer subscribing to PLTS may return to basic local telecommunications service provided the customer:

a. has paid all outstanding debt to the Cooperative in full, including indebtedness for the carriage charges of interexchange carriers where the Cooperative bills those charges pursuant to tariffs or contracts; and

b. has paid all bills for PLTS.

2. Upon the customer's completion of the obligations listed above, the Cooperative shall notify the customer:

a. of the eligibility requirements for returning to basic local telecommunications service without PLTS restrictions;

b. of the option to receive basic local telecommunications service with toll blocking and/or usage-sensitive blocking pursuant to the Cooperative's tariffed rates, if applicable, and such toll blocking and usage-sensitive blocking can be removed at any time, upon the customer's request; and

c. of the need to contact the Cooperative if the customer wants to return to basic local telecommunications service.

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Dec. 2, 2016      Tariff No. 46539

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VII. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

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**E. Return to Basic Local Telecommunications Service (Continued)**

3. After receiving notice from the Cooperative and after fulfilling the customer obligations referenced above, in order to subscribe to basic local telecommunications service, the customer shall:

a. request subscription to basic local telecommunication service from the Cooperative; and

b. pay the service restoral or service connection charges, if applicable and assessed by the Cooperative.

**F. PLTS Rates, Charges and Payments**

1. PLTS Rates

a. The monthly rate for PLTS shall include only the following:

(1) the applicable residential tariffed rate (or lifeline rate, if applicable) for services included in the PLTS services definition referenced in this section;

(2) tariffed charges for non-published and non-listed service, if requested by the customer; and

(3) surcharges and fees established or authorized by a governmental entity that are billed by the Cooperative, including but not limited to 911, subscriber line charge, sales tax, and municipal fees.

b. Late charges shall not be assessed to a PLTS customer.

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Dec. 2, 2016 Tariff No. 46539

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**MEMBER SERVICES TARIFF**

**LOCAL EXCHANGE SERVICE**

**VII. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

T

**F. PLTS Rates, Charges and Payments (Continued)**

**2. PLTS Nonrecurring Charges**

a. If the customer subscribes to PLTS within ten (10) days from the date the Cooperative mailed notification of PLTS eligibility to that customer, the Cooperative shall defer recovery of service connection charges, as referenced in Section 5 of this tariff, until the customer returns to basic local telecommunications service.

b. If the customer does not subscribe to PLTS within ten (10) days from the date the Cooperative mailed notification of PLTS eligibility to that customer, the Cooperative may charge service connection charges, as referenced in Section 5 of this tariff, to that customer when subscribing to PLTS.

c. If the Cooperative suspends basic local service prior to disconnection, the Cooperative shall defer recovery of the tariffed service restoral charges until the PLTS subscribing customer leaves PLTS to return to basic local telecommunications service.

**3. Payments Under PLTS**

a. The Cooperative may require the residential customer of PLTS to make an initial payment for service, which shall not exceed:

(1) the monthly rate for PLTS, as described above, for up to two (2) months of service under the PLTS plan; and

(2) PLTS nonrecurring charges, as described above, if applicable.

b. The Cooperative shall not require subsequent monthly payments for PLTS that exceed the monthly rates for PLTS services. The due date of monthly payments under PLTS shall be based on the Cooperative's regular billing cycle.

c. The customer may be required to make payments under a deferred payment plan as previously referenced in this section.

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Box 228, Quitman, TX 75783

<b>PUBLIC UTILITY COMMISSION OF TEXAS</b>	
<b>EFFECTIVE</b>	
Dec. 2, 2016	<u>Tariff No. 46539</u>
TARIFF CLERK	

MEMBER SERVICES TARIFF

SERVICE CHARGES

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MEMBER SERVICES TARIFF

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

SERVICE CHARGES

NEW 15 '08 DOCKET 36225

I. GENERAL

A. The charges specified in this Section for the connection, move or change of service contemplate work being performed by the Cooperative employees involved at a time when overtime wages do not apply. CONTROL # \_\_\_\_\_

B. If the customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours or days, or on holidays, or interrupts work once begun, an additional charge based on additional costs involved applies.

C. Service Charges for the following functions are required to establish, add to, move or change telephone service for a business or residence class of service:

1. Service Ordering Charge - receiving, recording and processing information in connection with a customer request for service. One Service Ordering Charge is applicable per customer request, per due date, per premises. However, when multiple service orders are required for Cooperative reasons, only one Service Ordering Charge applies.

2. Line Connection or Rearrangement Charge - the charge for performing all or part of the operations associated with the connection of the line extending from the service central office to the customer's premises. It includes, but is not limited to establishing or changing central office connections, cable cross connections, Network Interface, line and station transfers and connecting to a terminal or building terminal or moving the drop wire or protector block.

The Network Interface is a Company-provided standard jack or its equivalent at the point of connection between the telecommunications network and Cooperative facilities and the premises wiring of the customer.

For standard (non-key) services, it is located at the Customer's premises as close as possible to the protector and utility entrance (i.e., point of minimum penetration) at a location that is accessible to the Customer. In all cases where an access line terminates in common equipment, the Network Interface must be located within twenty-five feet of the common equipment.

3. Restoration of Service Charge - applicable for restoration of service following a suspension of service.

4. Termination Charge - applicable for a customer's request for discontinuance of an item of service prior to the expiration of the initial service period designated for such item.

5. Maintenance of Service Charge - applicable for work performed where a service difficulty or trouble report results from customer-provided facilities and/or wiring whether or not such equipment or systems are legally connected in accordance with the terms of Section 13 of this Tariff.

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**MEMBER SERVICES TARIFF**

**SERVICE CHARGES**

**I. GENERAL (Continued)**

C. Service Charges for the following functions are required to establish, add to, move or change telephone service for a business or residence class of service: (Continued)

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**II. APPLICATION**

**A. General**

1. Service charges are applicable for all services furnished to the customer as indicated throughout this tariff except as provided hereinafter.

2. Where the service desired requires more than one of the multi-element charges described in this tariff, the total charge is the sum of the separate charges for each function required except as hereinafter provided.

3. Service reestablished after the destruction of the customer's premises by fire, flood or other similar causes beyond the customer's control, where the same amount of service is reestablished within a reasonable period of time at the time at the same or different location. If, under the preceding conditions, service is installed at another location and then subsequently reestablished at the original location, all Service Charges will apply for the subsequent installation.

4. Service charges may be required to be paid at the time of application for service.

**B. Service Charges Not Applicable**

1. Service charges are not applicable for:

- a. Normal maintenance and repair of the Cooperative's equipment and service.
- b. Change or correction in name or billing address when there is not a change in responsibility and no connection, disconnection, move or change in the service.
- c. Customer-provided telephone sets or other terminal equipment connected by the customer when no line connection or customer premises work is required

Issued By: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

**Public Utility Commission of Texas**

**Approved:** June 6, 2016  
**Effective:** June 1, 2016  
**Control No. 45830**  
**Tariff Clerk**

## SERVICE CHARGES

**B. Service Charges Not Applicable (Continued)**

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NOV 15 '08 DOCKET 36225

Effective: Upon Approval

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**MEMBER SERVICES TARIFF**

**SERVICE CHARGES**

**II. APPLICATION (Continued)**

**C. Service Order Charges**

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1. A service order charge will be applicable in addition to the appropriate line connection work charge.

2. The primary service order charge is applicable for requests for initial connection of service and connection of additional local exchange access lines, private lines, off-premise extension lines, or tie lines to be an established service, and transfer of service involving change in name and responsibility whether or not there is a lapse in service.

3. The secondary service charge is applicable for requests for number change, change or establishment of directory listings, change from business to residence service or residence to business service, and for changes or additions of directory listings including dual name listings.

4. The primary service order charge and the secondary service order charge cannot be applied on the same order. When an order requires work for which both the primary and secondary service order charges would otherwise be applied, only the primary service order charge is applicable.

5. The incidental service order charge is applicable when a customer requests additions or changes of service which requires a change to the central office data base.

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**D. Line Connection Work Charge**

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1. The line connection work charge is applicable for work in the central office and for work done in providing or rearranging the drop wire or outdoor circuit on the customer's premises required in:

- a. Connection or reconnection of local exchange access lines, local private lines, off-premise extension line, and tie lines.
- b. Number changes on local exchange lines and trunks.
- c. Restoration of service from vacation service.

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

NOV 15 '08 DOCKET 36225

CONTROL # \_\_\_\_\_

**MEMBER SERVICES TARIFF**

**SERVICE CHARGES**

**II. APPLICATION (Continued)**

**D. Line Connection Work Charge (Continued)**

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2. One line connection charge applies for each line or restored and for each telephone number changed. The primary line connection charge is applicable for initial connection of service and additional connection of local exchange access lines. The secondary line connection charge is applicable for all other requests.

When two or more segments of a local private line, tie line or off-premise extension line are bridged in the central office, only one line connection charge will apply for each line.

3. The line connection charge does not apply for transfer of service when there is no lapse in service.

4. Network Interface

a. The Network Interface for the connection of customer premises inside wire consists of a standard registration jack or its equivalent and is provided as part of the Exchange or Special Access Line. The Network Interface will be installed at the customer's premises at a location determined by the Cooperative which is accessible to the customer. The normal location of the Network Interface would be in close proximity to the protector, or equivalent, where the Cooperative facilities enter the customer's premises, whenever possible. At the Cooperative's discretion, the protector is the Network Interface if no other jack or device has been installed for that purpose.

b. Responsibility of the Customer

(1) The customer assumes the risk of loss of service, damage to property or death to or injury caused either in total or in part by the premises wire. The customer will save the Cooperative harmless from any and all liability, claims or damage suits arising out of the customer's wire provision or maintenance activity.

(2) As specified by Section 13 of this Tariff, the customer is responsible for payments of charges when the Cooperative makes a repair visit to the premises and the difficulty is found to be in premises wiring, jacks or customer equipment.

PUBLIC UTILITY COMMISSION OF TEXAS  
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NOV 15 '08 DOCKET 36225

CONTROL # \_\_\_\_\_

MEMBER SERVICES TARIFF

SERVICE CHARGES

III. SCHEDULE OF CHARGES

A. Rates for all exchanges:

1.	Service Order:	<u>Residence</u>	<u>Business</u>
	a. Primary	\$15.00	\$20.00
	b. Secondary	\$ 6.00	\$ 9.00
2.	Line Connection Charges, per access line		
	a. Primary	\$10.00	\$15.00
	b. Secondary	\$ 6.00	\$ 9.00
3.	Maintenance of Service Charge		
	Minimum per trip required	\$25.00	\$25.00
	Each additional hour or fraction	\$25.00	\$25.00
4.	Termination Service Charge (1)	\$-----	\$-----
5.	Restoration Service Charge (2)	\$-----	\$-----
6.	Premises Visit Charge, per visit	\$12.00	\$14.00

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- 1) The termination service charge is determined by the number of months remaining on the service contract. Please see Page 7 in this section for the termination service charge.
- (2) The restoration service charge is for a customer that has service suspended for non-payment or a customer that requests the service be temporarily suspended. Please see Page 7 for the restoration service charge.

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APPROVED

Oct. 10, 2017 Tariff No. 47646

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**MEMBER SERVICES TARIFF**

**SERVICE CHARGES**

**IV. TERMINATION CHARGE**

A. The termination charge is determined by multiplying the monthly charges by the number of months remaining in the service contract.

B. When a customer discontinues one or more units of a group of the same item, the equipment installed last shall be considered as the equipment first discontinued.

C. When a customer cancels an order for service, which is subject to a termination charge, prior to the establishment of that service, a charge applies equal to the costs incurred by the Cooperative in engineering, ordering, providing the equipment and disposing of it, less credits obtained through disposal. In no event will the customer be liable for charges that exceed the termination charges associated with the cancelled service.

**V. RESTORATION OF SERVICE CHARGE**

A. In the event service is suspended for non-payment of charges, such service will be restored upon payment of charges due, or a deferred payment agreement is entered into, and in addition, a restoration charge as follows:

Restoration of Service Charge (Non-payment of Charges)	\$25.00
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B. When, at the request of a customer, service is temporarily suspended, a service charge as shown will apply for the subsequent restoration of that service:

Restoration of Service Charge (Customer's Request)

- a. Service Order, secondary
- b. Line Connection, secondary

**VI. MAINTENANCE OF SERVICE CHARGE**

Application for work performed where a service difficulty or trouble report results from customer-provided facilities and/or wiring whether or not such equipment or systems are legally connected in accordance with the terms of Section 13 of this Tariff.

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

NOV 15 '08 OCTOBER 36225

CONTROL # \_\_\_\_\_

**PEOPLES TELEPHONE COOPERATIVE, INC.**  
**QUITMAN, TEXAS**

**SECTION 5**  
7th Revised Page 8  
Replacing 6th Revised Page 8  
And Cancelling Pages 9 and 10

**MEMBER SERVICES TARIFF**

**SERVICE CHARGES**

**VII. RESERVED FOR FUTURE USE**

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Issued By: Steven Steele, General Manager  
Box 228, Quitman, TX 75783

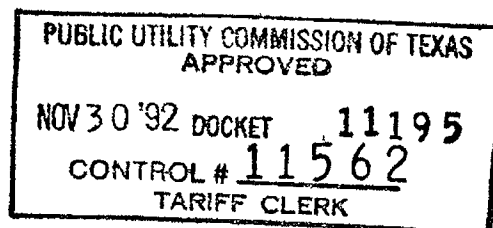
Effective: April 2, 2012

MEMBER SERVICES TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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**MEMBER SERVICES TARIFF**

**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**I. LINE EXTENSIONS, CONSTRUCTION AND INSTALLATION**

**A. General**

Facilities of the Cooperative will be extended in accordance with provisions of Part II, "Line Extensions" of this Section.

Special charges in the form of installation and/or construction charges, monthly charges, or both, may be applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:

1. Conditions require the provision of special equipment, or unusual or non-standard methods of plant construction, installation or maintenance.

2. The customer's location requires the use of costly private right-of-way.

3. The proposed service is of a temporary nature and the plant to be placed would not all be of value to the Cooperative in the general conduct of its business upon discontinuance of that service, the customer shall be charged the estimated cost of construction and removal of the plant, which would not be of value to the Cooperative less the estimated immediate net recovery value of the material used. The Cooperative may require the customer to pay the cost of construction plus the cost of removal, less salvage, for temporary construction performed in advance of permanent construction or to provide temporary service.

4. Title to all construction, as specified within this Tariff, provided wholly or partially at a customer's expense is vested in the Cooperative.

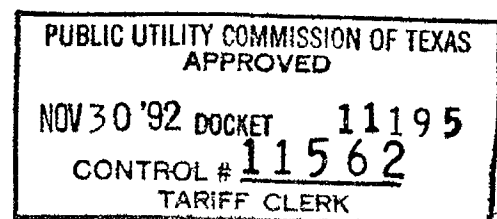
5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Cooperative for such attachments is borne by the customer.

6. The customer is required to pay construction charges as made by another Cooperative providing facilities connecting with the facilities of the Cooperative.

7. The Cooperative shall serve each qualified applicant for service within its certificated area as rapidly as is practical.

a. Applications for new residential service requiring line extensions will be filled as quickly as possible and shall be filled within 90 days unless unavailability of materials or other situations which are reasonably beyond the control of the Cooperative cause unavoidable delays. Drop wire less than 300 feet in length which connects the Cooperative distribution facility to the customer premises is not considered a line extension. For this section, facility placement which requires a permit for a road or railroad crossing will be classed as a line extension.

(Continued next page)



**MEMBER SERVICES TARIFF**

**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**I. LINE EXTENSIONS, CONSTRUCTION AND INSTALLATION (Continued)**

7. (Continued)

b. If facilities are not available, the Cooperative shall inform the customer within 10 working days of receipt of the application, giving the customer an estimated completion date.

c. Any construction cost options such as rebates to the customer, sharing of construction costs between the Cooperative and the customer, or sharing of costs between the customer and other applicants shall be explained to the customer following assessment of necessary line work.

**II. LINE EXTENSIONS**

**A. Facilities to be Provided Without Construction Charge**

The Cooperative will furnish adequate telephone service to the largest practicable number of users in the Cooperative's service area.

1. Under normal conditions, the Cooperative will:

a. Extend its distributing plant to furnish service to any applicant without requiring a construction charge, except for temporary or speculative type service.

b. Furnish service to all applicants for service for which REA construction funds have been provided, without payment by such applicants of any extra charge as a contribution to the cost of construction of facilities to provide such service.

2. The Cooperative will extend its distributing plant to applicants in areas where facilities are not available under the following conditions and limitations:

a. Applicants may, at the option of the Cooperative, be required to execute a termination agreement in the amount of 12 months exchange service in cases where no construction charges are applicable.

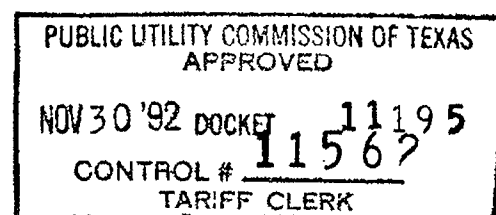
b. When developers request telephone facilities be made available for prospective residents without costs other than the regular service charges, the developer shall pay any construction charges that would otherwise be required of the prospective residents.

3. Plant extension provisions are subject to the following restrictions:

a. All costs will be computed on a current basis. Material cost will be computed on the basis of the extension of one circuit to the applicant.

b. The type of cable plant extension will be determined by the Cooperative as dictated by current and future circumstances, situations and forecasts, and the cost will be estimated accordingly.

(Continued next page)





**MEMBER SERVICES TARIFF**

**CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**II. LINE EXTENSIONS (Continued)**

**A. Facilities to be Provided Without Construction Charge (Continued)**

**3. Plant extension provisions are subject to the following restrictions: (Continued)**

c. The plant extension charges specified in this tariff shall not apply to service requests of a remote commercial operation (request for telemetering service at a remote pipeline location) where it is determined by the Cooperative that there will be no residential growth potential in the foreseeable future. Any and all costs of this nature shall be borne by the customer.

**B. Poles on Private Property**

Poles on private property to be used in serving an individual customer will be furnished by the Cooperative at no cost to the customer. Poles requested by the customer, in excess of those deemed necessary by the Cooperative, will be charged to the customer at the installed cost. Ownership and maintenance of such poles is vested in the Cooperative.

**C. Provisions of Private Right-Of-Way**

The Cooperative's obligation to provide service through line extensions is solely dependent upon its ability to secure, retain and maintain suitable rights-of-way without reasonable expense. When conditions require, applicants shall provide, without expense to the Cooperative, private right-of-way as needed.

Any and all private right-of-way or permit requirements, and any and all associated costs, will be the responsibility of the applicant, and must be furnished before a plant extension project begins.

**III. SPECIAL CONSTRUCTION**

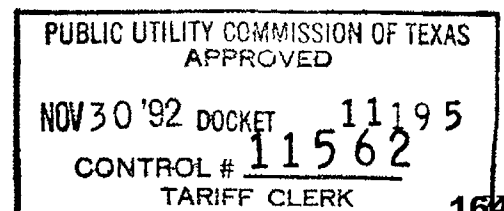
**A. Private Property**

1. An average amount of entrance and distribution facilities may be furnished by the Cooperative provided the facilities are of the standard type normally furnished for the particular location or kind of service.

2. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose; or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant may be required to pay the costs over and above those applicable for a normal installation.

3. The customer will provide the Cooperative upon request and without charge written permission for the placing of Cooperative's facilities on the property.

(Continued next page)



MEMBER SERVICES TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

B. Underground Facilities

1. When requested by the applicant, all distribution and service lines, except pedestals, installed within a development shall be installed underground, shall conform to the Cooperative's construction standards, and shall be owned and maintained by the Cooperative. Such installation shall be performed by the Cooperative or by such other entity as the Cooperative may authorize to do the work.

2. The applicant for the telephone service to a development or a lot therein shall:

a. At his own cost, provide the Cooperative with easements satisfactory to the Cooperative for installation, maintenance, alteration, replacement and repair of distribution and service lines and related facilities.

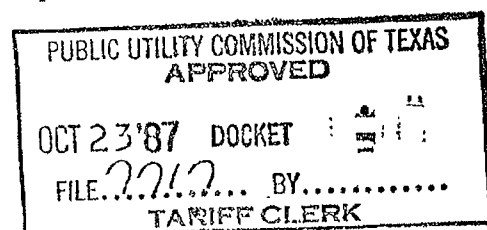
b. At his own cost, clear the ground, in which the aforesaid facilities are to be installed, of trees, stumps and other obstructions, provide a trench for such facilities according to Cooperative specifications and backfill to rough grade. It is understood that the telephone facilities may be installed in the same trench as facilities to be installed for the purpose of providing electric service to the development, if installed in accordance with the National Electric Safety Code as from time to time amended, unless, in the judgment of the Cooperative, such joint installation would be dangerous or impractical because of lack of cooperation with the power company or other reasons beyond the control of the Cooperative.

c. Request installation of the facilities at such time that the aforesaid facilities may be installed before curbs, pavements and sidewalks are installed; keep the trenches in which the facilities are to be installed, or the path to be utilized for installation of underground facilities "plowing in" (as distinguished from "trenching"), clear of machinery and other obstructions during the installation, and will otherwise cooperate with the Cooperative to avoid unnecessary costs.

d. Deposit with the Cooperative, if requested to do so, prior to the commencement of the installation of the facilities referred to above, an amount equal to the Cooperative's estimated costs of installing the facilities within the development. Such deposit is conditioned upon the agreement of the Cooperative to refund, semi-annually, to the applicant for each customer located within the development receiving telephone service from the Cooperative within the period of five (5) years from the date of installation of facilities that percentage of the total deposit that each lot bears to the total number of lots in the development. All sums not refunded within the five-year period shall become the property of the Cooperative.

Issued By: Max Newton, Manager  
Box 228, Quitman, TX 75783

Effective:



MEMBER SERVICES TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

B. Underground Facilities (Continued)

2. (Continued)

e. If after the acceptance of application for service the design of the development is changed in a manner which required recomputation of the Cooperative's estimated installation costs, or the estimated costs of installation are increased for any other reason not the fault of the Cooperative, and a deposit has been requested or obtained, the deposit amount may be increased and the Cooperative may defer or discontinue installation of facilities until such time as the additional amount of the deposit has been received by the Cooperative.

f. Reimburse the Cooperative for damage to, or destruction or removal of, underground facilities within the development, during the period of development, by persons, firms or corporations other than the Cooperative or its agents, employees or contractors.

3. The above provisions shall apply to underground service for mobile home parks with the exception that no refund of the deposit as set out in paragraph (4) above shall be applicable.

4. At the expense of the applicant, underground service may be provided on a temporary basis during the construction of residential or commercial properties. If all or part of the facilities are utilized in providing service to the residence or commercial property, an adjustment of costs will be made.

5. The Cooperative proposes to replace existing overhead facilities with underground facilities as said existing overhead facilities are replaced in the normal operation of the Cooperative. If a customer or customers request the removal and replacement of existing overhead facilities with underground facilities prior to the time for normal replacement, such replacement will be done at the discretion of the Cooperative at the expense of the customer or customers.

6. Underground service connections to new individual residences, new mobile homes and new apartments containing less than five (5) family units, from existing overhead facilities will be provided at the request of the customer, if the customer pays to the Cooperative a sum equal to the difference between the estimated cost of the overhead facilities and the estimated cost of underground facilities, and provides to the Cooperative easements adequate for the installation, maintenance, alteration, replacement or repair of distribution and service lines and related facilities.

7. Underground service to shopping centers and other commercial developments will be provided on the same basis as underground service to residential developments as hereinabove set out.

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MEMBER SERVICES TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

C. Temporary Service

Where plant construction is required to provide any service or facility, temporary in character, or where it is necessary to place temporary construction in advance in permanent construction in order to meet the customer's requirements, the Cooperative may require the applicant to pay the non-recoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

D. Service Provided to Movable Premises

1. When telephone service is provided to movable premises by means of aerial plant, a clearance pole shall be provided if needed in the opinion of the Cooperative. The customer shall place, own and maintain the pole, however, if the customer elects, the Cooperative will place, own and maintain the pole and bill the customer the cost of placing the pole.

2. The clearance pole must comply with specifications determined to be applicable by the Cooperative.

E. These rules and regulations shall not amend or supersede the Cooperative line extension policy as set out in this tariff.

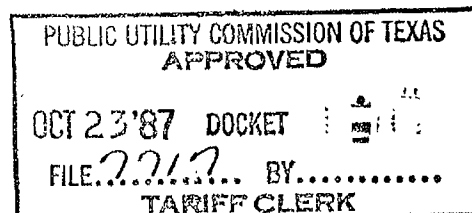
IV. SPECIAL SERVICE ARRANGEMENTS

A. General

If the requirements of customers cannot be met with the regularly offered service arrangements, special service arrangements will be furnished where practical. Special service arrangements will be furnished when practical, by the Cooperative, at charges equivalent to the estimated cost of furnishing such equipment and arrangements if in connection with and not detrimental to any of the services furnished under the Cooperative's Tariffs.

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MEMBER SERVICES TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

IV. SPECIAL SERVICE ARRANGEMENTS (Continued)

TM

B. Rates and Charges

1. Computation

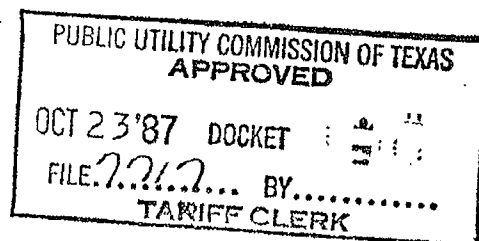
- a. Rates for special service arrangements are equivalent to the estimated costs of furnishing the special service arrangement.
- b. Estimated cost consists of an estimate of the total cost to the Cooperative in providing the special service arrangement including:
  - (1) Cost of maintenance
  - (2) Cost of operation
  - (3) Depreciation on the estimated cost installed of any facilities used to provide the special service arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
  - (4) General Administration expenses, including taxes on the basis of average charges for these items.
  - (5) Any other item of expenses associated with the particular special service arrangement.
  - (6) An amount, computed on the estimated cost installed of the facilities used to provide the special service arrangement, for return on investment.
- c. Estimated cost installed mentioned above includes cost of equipment and materials provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way, and other items which are chargeable to the capital accounts.
- d. Special service arrangement rates are subject to review and revision conditioned upon changing costs.
- e. At such time as a special service arrangement becomes a tariff offering, the tariff rate or rates will apply.

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(Continued next page)

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QUITMAN, TEXAS

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## MEMBER SERVICES TARIFF

### CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

#### IV. SPECIAL SERVICE ARRANGEMENTS (Continued)

##### B. Rates and Charges (Continued)

##### 1. Computation (Continued)

f. The following rate treatments may be used in connection with charges for special service arrangements.

(1) Monthly rental and termination agreement <sup>(1)</sup> with or without an installation charge.

(2) Monthly rental with or without an installation charge.

(3) Installation charge only.

Note: (1) See Termination Agreement, Section 4, Exhibit B.

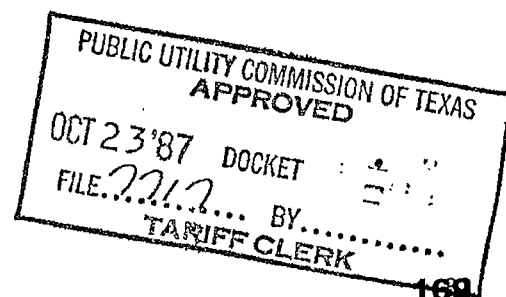
#### V. OTHER REGULATIONS

A. Applicants may be required to make advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the opinion of the Cooperative there is evidence of credit risk. A cash deposit may also be required as discussed under "Deposits".

B. Line extensions and special service arrangements are further subject to the regulations specified in the Tariffs of this Cooperative, as they now exist, and any revisions, additions or supplements thereto by superseding issues are hereby made a part of this Tariff.

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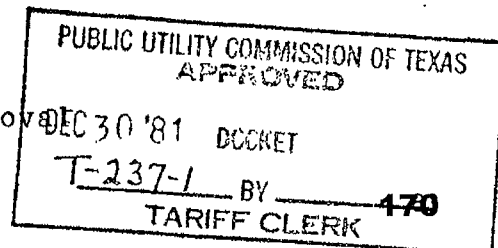
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MEMBER SERVICES TARIFF  
DIRECTORY PUBLICATION AND USE

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MEMBER SERVICES TARIFF

DIRECTORY PUBLICATION AND USE

I. DIRECTORY LISTINGS

A. General Regulations

The regulations for directory listings, as provided in this Section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical listing of names of customers.

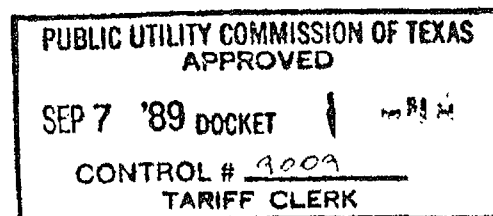
The alphabetical listing of names of customers is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use customer's service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate use of directory service or is otherwise objectionable or unnecessary for purposes of identification.

1. Names in directory listings shall be limited to the following in connection with residential service:

- a. The individual name of the customer as listed on the customer's application for membership in the Cooperative, or N
- b. The individual name of a member of the customer's family, or N
- c. Any such listing deemed necessary by the Cooperative.
- d. Any listing other than an individual name will be considered a business service listing with exception of those specified in this Tariff.

2. In connection with business service:

- a. The individual name of the customer, or
- b. The name under which the customer is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or



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MEMBER SERVICES TARIFF

DIRECTORY PUBLICATION AND USE

I. DIRECTORY LISTINGS (Continued)

A. General Regulations (Continued)

2. (Continued)

- c. The name under which a business is actually being conducted by someone other than the customer and which the customer is authorized by such other to use, or
- d. The individual names of the officers, partners, or employees of customer, or
- e. The names of departments when such listings are deemed necessary from a public reference viewpoint.

3. Whenever any question arises as to the right of a customer to list the name of a business which they claim they are authorized to represent or to use a listing which includes the trade name of another, the Cooperative may require the customer to provide written authorization to use such name, from the owner of such name, addressed to the Cooperative for the acceptance, insertion or continuance of such listings. The Cooperative may refuse to accept or to delete such listings where such written authority is not furnished or such authority is withdrawn by the owner, in writing, to the Cooperative.

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MEMBER SERVICES TARIFF  
DIRECTORY PUBLICATION AND USE

I. DIRECTORY LISTINGS (Continued)

B. Primary Listing

One listing termed the primary listing, is provided without charge for each separate customer service. When two or more main station lines are consecutively operated, the first number of the group is considered the primary listing.

The primary listing must be the actual name of the customer, as shown on the application for membership, to whom service is rendered or:

N  
N

1. In the case of residence service, the name of a member of the customer's family or household. Also, a dual name primary listing may be provided for two persons who share the same surname and reside at the same address or for a person known by two first names. This listing is comprised of a surname, two first names, address and telephone number.

2. When providing a primary listing for two individuals and an extra line is required for that primary listing, extra line charges will apply.

3. In the case of business service, the name of the business or of a member, officer, employee, or representative thereof, or the name of another business which the customer owns controls or represents.

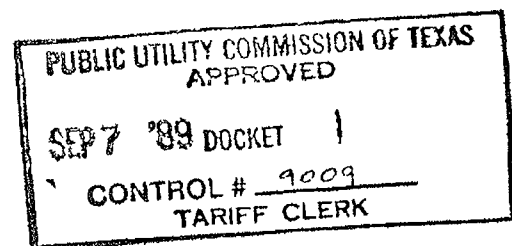
4. No name, whether actual or assumed, or phrase will be listed when in the opinion of the Cooperative the name or phrase is requested for advertising purposes or to gain special position or prominence in the directory. No name or phrase will be listed which in the opinion of the Cooperative is likely to mislead or deceive the public.

5. The name of a party for whom service is contracted for by another insofar as it meets the above requirements.

6. An additional listing reversing the order of the individual's given name may be obtained at the rates specified for regular additional listings as specified in rates following. The restriction of no more than two individuals' names applies only to listings involving two individuals' names.

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MEMBER SERVICES TARIFF

DIRECTORY PUBLICATION AND USE

I. DIRECTORY LISTING (Continued)

C. Extra Listings

TM

1. Business extra listings may be the names of partners or members of the firm, if the customer is a partnership or firm; the names of the officers of the corporation, if the customer is a corporation; and for any business establishment, the names of business associates or employees of the customer. Business extra listings may be the bonafide names of individuals, firms or corporations which the customer owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity such as service, agency, or commodity designations are not accepted.

2. Residence extra listings may be the names of the customer's immediate family or household members.

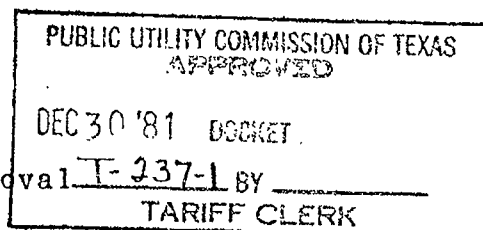
3. In connection with semi-public telephone service, residence extra listings are allowed in the names of permanent guests or tenants at that location. Business extra listings in connection with semi-public stations are furnished under the regulations as specified in Paragraph C. 1. above.

4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Cooperative it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of a PBX station or extension station, installed on premises of the customer, but at an address different from that of the switchboard, or main station using the telephone number of the primary listing.

5. Customers, whose names may commonly be spelled in more than one way, may arrange for additional listings under the alternate spelling at the rate for regular extra listings.

6. Regular extra listings are furnished at the rate quoted in Part I. Paragraph K, of this Section.

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MEMBER SERVICES TARIFF

DIRECTORY PUBLICATION AND USE

I. DIRECTORY LISTINGS (Continued)

D. Special Types and Cross-Reference Listings

TM

Duplicate and cross-reference listings:

1. Duplicate listings, listings of nicknames, abbreviated names, which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Cooperative, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purpose.

2. Cross-reference listings are permitted when their use will facilitate in the handling of telephone calls.

3. The regular extra listing rate applies for each duplicate or cross reference listing.

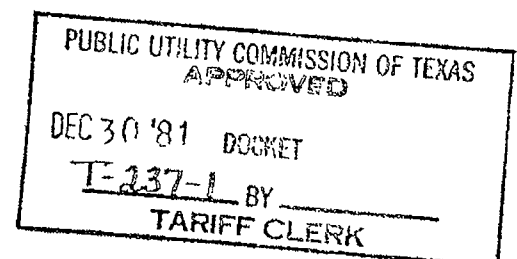
E. Alternate Call Number Listings

1. Listing of an alternate telephone number, other than those covered under Paragraph H, "Office Hour Listings" of this Section, to be called in case no answer is received, is permitted for customers of all classes of service.

2. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately-listed service is required before the alternate listing is furnished.

3. The regular extra listing rates and conditions apply to each alternate listing.

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**MEMBER SERVICES TARIFF**  
**DIRECTORY PUBLICATION AND USE**

**I. DIRECTORY LISTINGS (Continued)**

**F. Foreign Listings**

TM

Foreign listings are listings in the alphabetical listings of an exchange other than the exchange in which the listed service is furnished. The foreign exchange listing rate applicable in the exchange in which the listing appears applies to each foreign listing.

**G. Extra Lines of Information**

Listings of other lines of information which are not required by the Cooperative in order to efficiently handle telephone traffic are not included in the regular charges for service. Regular extra listing rates apply to the listing of other information desired by the customer in connection with his listing. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory, at extra charge, whenever night connections are provided.

**H. Office Hour Listings**

Listings of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Customers may have their office hours appear in connection with their listings, by paying the rates for regular extra listings or extra lines of information.

**I. Temporary Tenant Listings**

1. Residence customers who lease their premises and request the Cooperative to provide service to their tenant without change in contract, may arrange for listing of such tenant provided that the customer and the tenant do not occupy the premises at one same time.

2. All billing and contractual arrangements for all services and facilities remain unchanged, the customer being responsible for the payment of all charges.

3. The regular extra listing rate applies for each temporary tenant listing.

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**MEMBER SERVICES TARIFF**

**DIRECTORY PUBLICATION AND USE**

**I. DIRECTORY LISTINGS (Continued)**

**J. Contract Period**

The length of contract period for directory listings where the listings actually appear in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.

**K. Rates for Directory Listings, Monthly**

	Bus. and Res. Rate
1. Extra Directory Listing (1) - All Exchanges	\$ .25
2. Special or Cross-Reference Listing	.25
3. Alternate Call Number Listing	.25
4. Foreign Listing	.25
5. Extra Line of Information, each	.25
6. Office Hour Listing	.25
7. Temporary Tenant Listing	.25

Note: (1) Extra Listing charges date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the customer may desire. Such listing shall continue through the issue of the directory.

**L. Changes in Directory Listings**

Charge for Changing Directory Listing	Secondary Service Order Charge
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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

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CONTROL #

MEMBER SERVICES TARIFF

DIRECTORY PUBLICATION AND USE

II. NONPUBLISHED TELEPHONE NUMBER SERVICE

Nonpublished telephone number is an arrangement made at the request of the customer whereby the customer's telephone number is not listed in the telephone directory or in the information records available to the general public.

A. Incoming calls to nonpublished numbers will be completed only when the calling party places the call by telephone number. The Cooperative will adhere to this regulation notwithstanding any claim made by the calling party.

B. In the absence of gross negligence or willful misconduct, the Cooperative assumes no liability for publishing or disclosing a nonpublished number.

C. The rate for nonpublished service does not apply to Public or Semi-public telephone service or service in addition to the regularly listed service for the same customer at the same location, e.g., additional lines in a rotary group.

D. A customer residing in an E911 Service district forfeits the privacy afforded by nonpublished service and/or nonlisted telephone service to the extent that the customer's name, telephone number and the address associated with the service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.

E. Rates and Charges

	Monthly Rate	T
1. Nonpublished number service, Per number		
a. All exchanges	\$1.00	R T
2. Secondary Service Order Charge		T
3. C.O. Access Charge		

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CONTROL #

**MEMBER SERVICES TARIFF**

**DIRECTORY PUBLICATION AND USE**

**III. PUBLICATION AND USE OF TELEPHONE DIRECTORIES**

**A. Publication and Distribution**

Telephone directories shall normally be published annually, listing names, addresses and telephone numbers of all customers, except public telephones and telephone service not published at customer's request. N

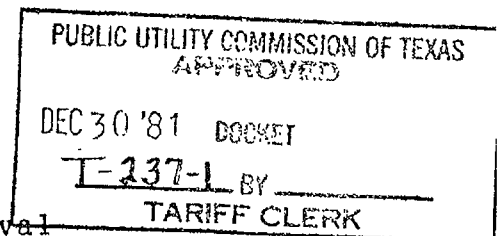
The Cooperative will furnish to its customers one copy of each telephone directory without charge for all main stations served by that directory, and, if requested, one copy per station. Directories containing listings of other areas will be furnished at the discretion of the Cooperative at a reasonable charge. TM

The Cooperative shall list each customer with directory assistance within seventy-two (72) hours after service connection, except those numbers unlisted at the request of the customer.

**B. Ownership and Use**

Directories furnished to customers remain the property of the Cooperative and are provided to customers only as an aid to the use of the telephone service, and are to be returned to the Cooperative upon request. Customers must not deface or mutilate directories. The Cooperative shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the customer.

No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Cooperative shall be used on or in connection with any directory furnished by the Cooperative. TM



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MEMBER SERVICES TARIFF

DIRECTORY PUBLICATION AND USE

III. PUBLICATION AND USE OF TELEPHONE DIRECTORIES (Continued)

C. Directory Errors and Omissions

1. The Cooperative, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Cooperative be a party to controversies arising between the customers or others as a result of listings published in its directories. TM

2. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata adjustment of the charge for such part of the customer's service as is affected, the maximum reduction not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing, the proper listing.

3. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "information operator" shall attach to the Cooperative. In the case of additional or extra listings for which a charge is made, the Cooperative's liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues. TM

4. A number shall be changed at no charge if a customer's number is incorrectly listed in the directory, and is a working number, and if the customer to whom the incorrect number is assigned requests the change. If the incorrect number is not a working number, and is a usable number, the customer's number shall be changed to the listed number at no charge if requested. N

5. No liability for damages arising from publishing the telephone number of nonpublished service in the telephone directory or disclosing the telephone number of any person shall attach to the Cooperative. Where such number is published in the telephone directory, the Cooperative's liability shall be limited to a refund of the monthly charges applied to this service by the Cooperative for nonpublished service. N

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MEMBER SERVICES TARIFF

DIRECTORY PUBLICATION AND USE

III. PUBLICATION AND USE OF TELEPHONE DIRECTORIES (Continued)

C. Directory Errors and Omissions (Continued)

6. The customer indemnifies and saves the Cooperative N harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a nonpublished telephone number upon request, or by the publication of a number of a nonpublished service in the telephone directory, or disclosing of such number to any person.

7. The Cooperative's directory is protected from N unauthorized use of directory listings by copyright.

D. Termination of Directory Listings

1. In the case of directory listings where the TM listing has appeared in the directory, the charge is due as billed through the end of the directory period except that, in the following cases, charges will be continued only to the date of termination of the extra listing, subject, however, to minimum charge for one month if:

- a. The contract for the main service is terminated.
- b. The listed party becomes a customer to another class of exchange service.
- c. The listed party is deceased.

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 8  
3rd Revised Contents  
Replacing 2nd Revised Contents

**MEMBER SERVICES TARIFF**

<b>8. PAY TELEPHONE ACCESS SERVICE</b>		<b>T</b>
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Violation of Tariff . . . . .	9	T
Rates and Charges . . . . .	10	T

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MEMBER SERVICES TARIFF

8. PAY TELEPHONE ACCESS SERVICE

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A. General

1. Pay Telephone Access Service is service furnished for connection with a pay telephone which is accessible to members of the general public and where the end user pays for local and toll calls from such instrument on a per call basis. Pay Telephone Access Service shall consist of a two-way or, optionally, a one-way originating only business access line. The pay telephone shall be constructed, maintained and operated to work satisfactorily with facilities provided by the Cooperative.

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A telephone is not a pay telephone if:

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- a. All local and "1+ toll free" calls from such telephone are free to the end user;

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- b. It is a coinless telephone provided in guest rooms by a hotel/motel.

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2. A maximum of one pay telephone may be connected to any Pay Telephone Access Service access line.

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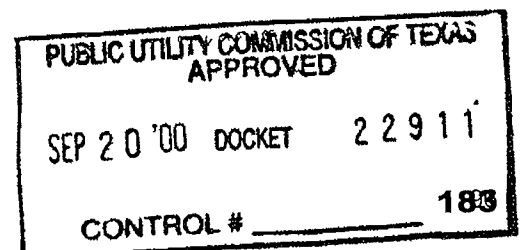
3. Directory listings will be provided under the regulations of this tariff governing the furnishing of listings for business customers at the customer's request.

4. Service connection charges for business access line service shall be applicable for Pay Telephone Access Service.

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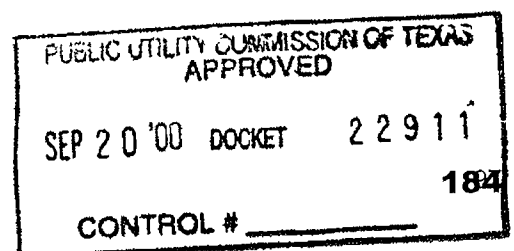
**MEMBER SERVICES TARIFF**

**8. PAY TELEPHONE ACCESS SERVICE (Continued) T**

**A. General (Continued)**

5. Pay Telephone Access Service may not have extension telephones attached unless the pay telephone displays a notice that legibly and conspicuously states in capital letters, "YOUR CONVERSATION MAY BE OVERHEARD BECAUSE AN EXTENSION TELEPHONE IS ATTACHED TO THIS PHONE LINE." T
6. Pay Telephone Access Service will not be provided in conjunction with foreign exchange service or rotary line service. T
7. Pay Telephone Access Service may be connected to, from, or through any end user provided telecommunication switching system, or through the Cooperative's central office based PBX-type switching system provided that the Pay Telephone Service Provider meets all of the requirements of Commission's Substantive Rules related to Pay Telephone Access Service and complies with all legislation and rules regarding E911 and 911 service. The Pay Telephone Service Provider shall ensure access to E911, 911 and/or 0- for emergency purposes. This access configuration shall not be allowed if it prevents usage measurement by the Cooperative. T
8. Call Screening Services are available to the Pay Telephone Service Provider for the screening of outgoing and incoming calls. Regardless of whether call screening is available, the Cooperative will not bill the call if the number that the call was billed to has been clearly identified as a pay telephone to the local exchange carrier operator at the time an "0+," "0-," third number, or collect call is placed; otherwise, the appropriate Long Distance Telecommunications charges will apply. Calls billed through the Cooperative in violation of any specific Originating Line or Billed Number Screening restriction will be removed from the Pay Telephone Service Provider's bill by the Cooperative. The Cooperative will only be responsible for refunds or adjustments of charges for calls placed through non-Cooperative operators when those calls are billed through the Cooperative. T

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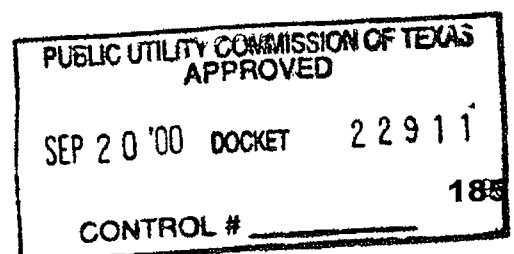
**8. PAY TELEPHONE ACCESS SERVICE (Continued)** T

**A. General (Continued)**

**8. (Continued)**

- a. **Originating Line Screening** will be provided where technically feasible, at the Pay Telephone Service Provider's option, at the rates shown in D, following. T  
The Cooperative offers limited Originating Line Screening for calls that T  
originate from the pay telephones. Originating Line Screening provides T  
screening into the operator, whether the call originated by use of T  
"1010XXX+0," "1010XXX+01," "950-XXXX," or "1+ toll free" access T  
codes, or otherwise reached through an operator, to prevent calls from being T  
billed to the line. This service is implemented by sending two information  
digits with the Automatic Number Identification of the originating line.
- b. **Billed Number Screening** is a service which, through operator screening, T  
prevents incoming collect and/or third number billed calls from being billed to T  
the Pay Telephone Service Provider. The Pay Telephone Service Provider's T  
telephone number is included in a database made available to companies that  
provide validation services. Information in the database indicates whether  
incoming collect and third number billed calls will be allowed for billing to the  
Pay Telephone Service Provider's line. Operator screening of incoming collect, T  
international collect, and third number billed calls is available to Local  
Exchange Companies or Carriers (OSPs or IXC's) that access the validation  
database.

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PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 8  
4th Revised Page 4  
Replacing 3rd Revised Page 4

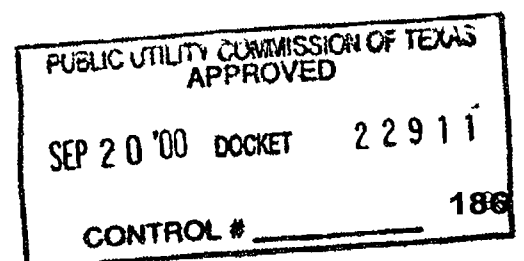
**MEMBER SERVICES TARIFF**

**8. PAY TELEPHONE ACCESS SERVICE (Continued)** T

**A. General (Continued)**

- 9. Access for Pay Telephone Service Providers shall be available in all exchanges of the Cooperative. T
- 10. SECTION 3 of this tariff, General Rules and Regulations Applicable to all Customers, is applicable to Pay Telephone Access Service. T
- 11. Except as otherwise indicated, the requirements for pay telephones as outlined in this tariff do apply to pay telephones accessible to inmates of confinement facilities. T

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MEMBER SERVICES TARIFF

8. PAY TELEPHONE ACCESS SERVICE (Continued) T
- B. Responsibility of the Pay Telephone Service Provider T
1. The Pay Telephone Service Provider shall be responsible for the installation, maintenance, and operation of the pay telephone used in connection with Pay Telephone Access Service. T  
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The Cooperative will not initiate a maintenance service call or take any other action in response to a trouble report on a pay telephone until such a time as requested by the Pay Telephone Service Provider or its agent. The Pay Telephone Service Provider must advise the Cooperative of the identity of the Pay Telephone Service Provider or agent authorized to request a service call. T
  2. The Pay Telephone Service Provider shall be responsible for the payment of all local and toll message charges including any long distance directory assistance calls, third number billed calls, or calls accepted as collect by this type of service, except as provided in Substantive Rule §26.347. T
  3. Pay telephones used in connection with Pay Telephone Access Service must be registered in compliance with the Federal Communications (FCC) Part 68 Registration Program or connected behind an FCC-registered coupler. T
  4. The Pay Telephone Service Provider must comply with all applicable Federal, State and Local laws and regulations including those concerning the use of these telephones by disabled and/or hearing- or speech-impaired persons. The Pay Telephone Service Provider shall also comply with all State and Federal regulations relating to information to be posted at the instrument, including specifically, the local coin rate. T  
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**MEMBER SERVICES TARIFF**

**8. PAY TELEPHONE ACCESS SERVICE (Continued)** T

**B. Responsibility of the Pay Telephone Service Provider (Continued)** T

5. The Pay Telephone Service Provider shall sign an agreement to indemnify and hold the Cooperative harmless from any and all loss, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of detailed toll billing records to the Pay Telephone Service Provider by the Cooperative including, but not limited to, any disclosure of said detailed toll billing records by the Pay Telephone Service Provider. T  
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6. A Pay Telephone Service Provider may not impose a time limit on local calls. T

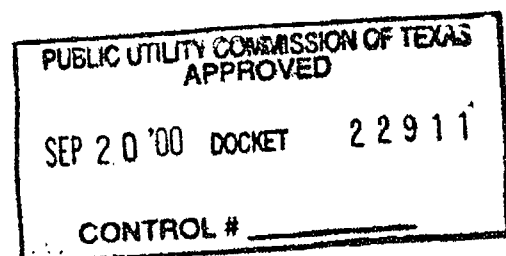
7. Pay telephones must have the following operational characteristics that: T

- a. Give the caller the ability to access an operator service, which shall be available 24 hours a day at no charge and without requiring a coin or a credit card;

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If 0- calls are routed to an operator other than the Cooperative-provided operator then, upon the end user's request, a transfer or redirection to the Cooperative-provided operator shall be available at no charge and without requiring a coin or credit card.

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**MEMBER SERVICES TARIFF**

8. **PAY TELEPHONE ACCESS SERVICE (Continued)** T
- B. Responsibility of the Pay Telephone Service Provider (Continued)** T
7. Pay telephones must have the following operational characteristics that: (Continued) T
- b. Allow 911 calls to be outpulsed directly to the Public Service Answering Point, where 911 Emergency Service is available;
- If 911 Emergency Service is not available, the caller must be instructed to dial "0," which will allow the caller to be directly connected to the Telephone Cooperative operator or an Operator Service Provider that is in compliance with the requirements of Commission's Substantive Rules related to Operator Services. Provision of access to 911 Emergency Services or to the operator must be at no charge and without requiring a coin or a credit card. T
- c. Give the caller the ability to access Directory Assistance which access shall be available 24 hours a day; D
- d. Allow the completion of local calls; and,
- e. Allow the completion of "1+toll free" and toll calls, including interexchange carrier calls which are accessed by dialing codes "950-XXXX" and "1010XXX+0" (where Equal Access and Originating Line Screening is available in the exchange). Access by dialing codes will be at no charge to the end user. T

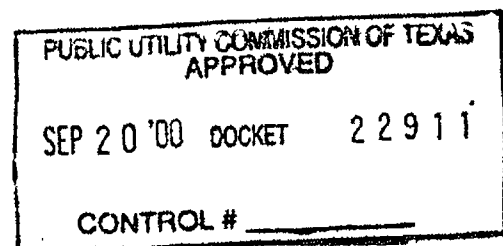
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MEMBER SERVICES TARIFF

8. PAY TELEPHONE ACCESS SERVICE (Continued) T
- B. Responsibility of the Pay Telephone Service Provider (Continued) T
8. Direct dialed international calls and access to IXC's by "1010XXX+1" may be blocked. T
9. A pay telephone that uses automated call completion technology to complete operator service calls must have the following operational characteristics that: T
- a. Audibly and distinctly identify itself to the caller upon answering;
  - b. Audibly and distinctly identify itself to the billed party, if the billed party is different from the caller;
  - c. Provide a mechanism for a caller to obtain rate information, without charge, 24 hours a day, seven days a week; and,
  - d. Permit the caller or billed party to terminate the call, prior to completion, at no charge.
10. If the Pay Telephone Service Provider uses automated call completion technology to complete operator service calls, and if validation information is available for calls that the Pay Telephone Service Provider will bill through the Cooperative, the Pay Telephone Service Provider is required to validate the call and is allowed to submit the call for billing only if the call was validated. T T T

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**MEMBER SERVICES TARIFF**

**8. PAY TELEPHONE ACCESS SERVICE (Continued)** T

**B. Responsibility of the Pay Telephone Service Provider (Continued)** T

11. A Pay Telephone Service Provider that does not hold a certificate of convenience and necessity must register with the Public Utility Commission of Texas. The Cooperative shall not provide Pay Telephone Access Service to a person required to be registered under Substantive Rule §26.102 unless that person provides a Commission supplied proof of registration. T

12. The requirements of paragraphs 2, 4, 6 and 7 do not apply to pay telephones accessible to inmates of confinement facilities. T

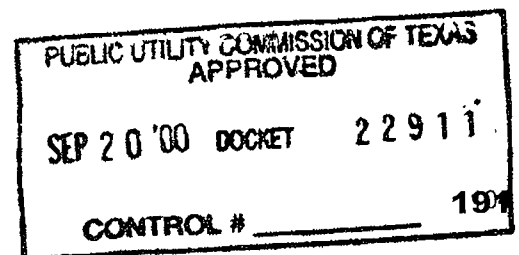
**C. Violation of Tariff**

1. Where any pay telephone is in violation of this tariff, the Cooperative will promptly provide written notification to the Pay Telephone Service Provider citing the specific tariff provisions being violated. The notice must advise the Pay Telephone Service Provider that service may be disconnected unless the Pay Telephone Service Provider notifies the Cooperative, in writing, of the correction within 20 days of receipt of the notice. T

2. If, after 20 days of receipt of the notice, the Cooperative has received no written notice from the Pay Telephone Service Provider that the violation has been corrected, the Cooperative may disconnect the service until such time as the Pay Telephone Service Provider complies with the provision of this tariff. T

3. In accordance with Substantive Rule §26.342, the Pay Telephone Service Provider has the right to file a complaint and delay the suspension of service pending resolution of the complaint with the Commission, provided the Pay Telephone Service Provider supplies a copy of the complaint that indicates it was filed with the Commission, within the 20 days of receipt of the notice of the violation. T

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MEMBER SERVICES TARIFF

8. PAY TELEPHONE ACCESS SERVICE (Continued) T

D. Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
Pay Telephone Access Service Access Line, each	\$17.35	(1)	
Originating Line Screening	\$ 2.00	(1)	R
			D

- (1) Applicable Service Charges are set forth in SECTION 5, Paragraph VII of this tariff. Service Charges for business access lines will be applicable.

PUBLIC UTILITY COMMISSION OF TEXAS  
11/15/2012

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CONTROL #

PEOPLES TELEPHONE COOPERATIVE, INC.  
QUITMAN, TEXAS

SECTION 9  
4th Revised Contents Page 1  
Replacing 3rd Revised Contents Page 1

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Issued By: Robbie L. Allen, General Manager  
Box 228, Quitman, TX 75783

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MEMBER SERVICES TARIFF

ENHANCED CENTRAL OFFICE BASED SERVICES

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Box 228, Quitman, TX 75783

PUBLIC UTILITY COMMISSION OF TEXAS

EFFECTIVE

August 11, 2016 Tariff No. 46246

TARIFF CLERK

**MEMBER SERVICES TARIFF**

**ENHANCED CENTRAL OFFICE BASED SERVICES**

**I. ENHANCED CUSTOM CALLING SERVICES**

**A. General**

Enhanced Custom Calling Services permit a customer to manage incoming and outgoing calls to their residence or business local exchange access line more effectively. For incoming calls, Enhanced Custom Calling Services function only when the central office that serves the originating call as well as the customer's serving central office are both equipped for the services. For outgoing calls, Enhanced Custom Calling Services function only when the customer's serving central office as well as the central office that serves the called number are both equipped for the services.

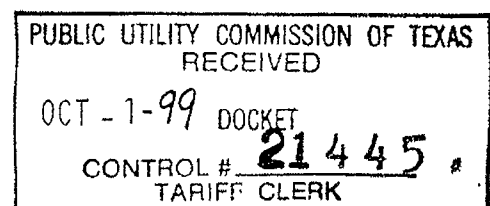
Enhanced Custom Calling Services apply to single line residence and business service, excluding pay telephone service. Enhanced Custom Calling Services are only offered where technical facilities are available.

A monthly recurring rate applies to all Enhanced Custom Calling Services with the exception of Call Tracing, which is billed at an individual charge when the feature is successfully invoked.

In cases of emergency, an operator may assist the caller to override conditions imposed by Enhanced Custom Calling Services on a telephone line except in instances where Special Call Acceptance is implemented on the telephone line.

Both seven and ten digit telephone numbers can be identified and/or selected with Enhanced Custom Calling Services.

Enhanced Custom Calling Services operate in conjunction with Caller ID Services as described in this Section.



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Box 228, Quitman, TX 75783

Effective: October 11, 1999



**MEMBER SERVICES TARIFF**

**ENHANCED CENTRAL OFFICE BASED SERVICES**

**I. ENHANCED CUSTOM CALLING SERVICES (Continued)**

**B. Services**

Enhanced Custom Calling Services are optional telephone service arrangements which provide one or more of the following features:

1. **Call Block** (aka Selective Call Rejection) - Permits the customer to reject calls from any of the numbers on the customer's Call Block list (maximum of twelve (12) specified telephone numbers). A customer may create, by dialing an activation code, the list of telephone numbers. In addition, if a customer receives an unwanted call from an unknown telephone number, the customer may block future calls from that unknown number by immediately dialing the Call Block activation code after the unwanted call is terminated. T

The Cooperative's equipment will review all incoming calls and block those from numbers that appear on the customer's list. Blocked telephone numbers on the customer's list are directed to a Cooperative recorded announcement. All other calls terminate as usual.

Standard call completion will occur if a call originates from a central office that is not equipped for Enhanced Custom Calling functions. This feature functions only when the originating and terminating central offices of the call are both equipped for Enhanced Custom Calling functions.

2. **Automatic Call Return** - Permits the customer to automatically redial the telephone number of the most recently completed incoming unblocked local call or call attempt by dialing an activation code. Automatic Call Return can be used to return a call whether the customer answered the call or not. If the redialed number is busy, the Cooperative's equipment will monitor the redialed number in an attempt to establish the call. When both lines are idle, the customer is notified by a distinctive ring, and when the customer picks up the receiver, the call is automatically placed.

Automatic Call Return cannot operate when a call originates from a central office that is not equipped for Enhanced Custom Calling functions. In addition, this feature will not operate when the calling party's (redialed) number has been Call Forwarded.

3. **Automatic Busy Redial** - This feature will automatically store and redial the last number a customer dialed. When the customer reaches a busy number, the customer can activate Automatic Busy Redial and the Cooperative's equipment will monitor the number the customer called and ring the customer back when the number is available. Once the customer picks up the receiver, the call is automatically placed.

The Automatic Busy Redial feature will not operate to monitor and place a call to a telephone number served by a central office that is not equipped for Enhanced Custom Calling functions. Neither will it operate if the calling number is currently Call Forwarded, nor if the call is made from a line or trunk from a multi-line hunt group that has no associated telephone number.

Issued By: Steven Steele, CEO/General Manager  
Box 228, Quitman, TX 75783

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August 11, 2016 Tariff No. 46246

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MEMBER SERVICES TARIFF

ENHANCED CENTRAL OFFICE BASED SERVICES

I. ENHANCED CUSTOM CALLING SERVICES (Continued)

B. Services (Continued)

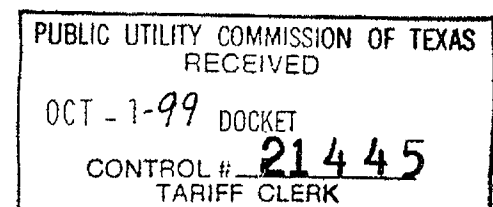
4. **Special Call Forwarding** - Permits a customer to choose which calls should be forwarded to an alternate telephone number within the customer's local calling scope, Extended Area Calling scope, or Long Distance Telecommunications Network (where facilities permit). A customer may create, by dialing an activation code, the list of a maximum to twelve (12) telephone numbers to be forwarded.

The Cooperative's equipment will screen incoming calls and forward only those calls from numbers that appear on the customer's list.

The customer is responsible for the charges associated with each toll call between his/her local call access line equipped with Special Call Forwarding and the distant exchange access line to which the call was transferred.

5. **Special Call Acceptance** - Permits a customer to select a maximum of twelve (12) specified telephone numbers within the customer's local calling scope, Extended Area Calling scope, or Long Distance Telecommunications Network (where facilities permit) from which the customer is receiving calls. A customer may create, by dialing an activation code, the screening list of telephone numbers from which the customer is accepting calls.

The Cooperative's equipment will screen incoming calls and forward calls to the customer only if the caller's number appears on the customer's screening list. When a call is placed to the customer from a number not on the screening list, the caller receives an announcement indicating that the called party does not wish to receive calls at this time.



MEMBER SERVICES TARIFF

ENHANCED CENTRAL OFFICE BASED SERVICES

I. ENHANCED CUSTOM CALLING SERVICES (Continued)

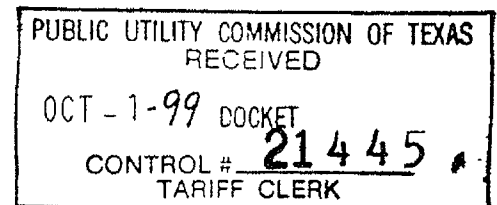
B. Services (Continued)

6. **Call Tracing (1)** - Permits the customer to initiate an attempted trace of the last completed incoming call immediately after the call is terminated. Call Tracing is billed per successful trace invoked by the customer.

If the call originates from a station served by a PBX or multi-line hunt group, only the main number will be identified by the trace.

If a trace is successful, the Cooperative's equipment will record the incoming call detail. Call detail does not include recording of the telephone conversation. The Cooperative will not provide any call detail which results from a trace to the customer subscribing to Call Tracing. The Cooperative will provide the call detail of a successful trace only to appropriate law enforcement authorities when the Cooperative receives a proper request.

If a customer wishes that further action be taken regarding a successful trace, the customer is responsible to initiate contact with the appropriate law enforcement agencies who, in turn, should contact the Cooperative's business office during normal business hours to obtain the specific records for that customer.



- (1) At its option, or upon receipt of a proper request from a law enforcement agency, the Cooperative will set up a temporary tracing arrangement, for an additional charge, using Manual Call Tracing. This may occur when, in the judgement of the Cooperative or law enforcement agency, the unwanted call(s) present a serious threat of bodily harm or destruction of property. When the customer is located in an exchange where Call Tracing is not available or the unwanted calls originate from a central office that is not equipped for Enhanced Custom Calling functions or linked to appropriate facilities, Manual Call Tracing may be invoked.

MEMBER SERVICES TARIFF

ENHANCED CENTRAL OFFICE BASED SERVICES

I. ENHANCED CUSTOM CALLING SERVICES (Continued)

C. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated. (1)

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Call Block	\$ 2.00	\$ 3.00
Automatic Call Return	3.00	4.00
Automatic Busy Redial	2.00	3.00
Special Call Forwarding	2.00	3.00
Special Call Acceptance	2.00	3.00
	<u>Monthly Rate</u>	<u>Per Successful Trace</u>
Call Tracing	No Charge	\$10.00

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- (1) The Cooperative will issue a bill credit for a one-time temporary discount of not more than 25% from the tariff rate to customers when they purchase one or more Enhanced Custom Calling Services listed above with the exception of Call Tracing during the promotional period of October 18, 2010 to October 22, 2010. The bill credit will be reflected in the customer's November bill. The bill credit given to any customer that has a single line or multiple lines during this promotional period excludes any applicable taxes, surcharges and other fees applicable to the monthly recurring rates or non-recurring service charges for the optional services.

Issued By: Robbie L. Allen, General Manager  
Box 228, Quitman, TX 75783

Effective: Upon Approval