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APPLICATION OF QUADVEST LP TO AMEND A SEWER CERTIFICATE OF CONVENIENCE AND NECESSITY IN HARRIS COUNTY

2021 FEB -4 PH 3: 06 PUBLIC UTILITY COMMISSION 3: 06 OF TEXAS

JOINT PROPOSED FINDINGS OF FACT AND CONCLUSIONS OF LAW AND PROPOSED NOTICE OF APPROVAL

On November 15, 2019, Quadvest, L.P. (Quadvest) filed an application to amend its water Certificate of Convenience and Necessity (CCN) number 11612 and sewer CCN number 20952 in Harris County under Docket No. 50244. The requested area includes approximately 50 acres and currently has 0 customers. On August 25, 2020, Quadvest filed a request to separate the water and sewer CCNs. On November 3, 2020, the Commission administrative law judge (ALJ) filed Order No. 1 granting the motion to sever and restyling the docket. Order No. 3 directed the Staff of the Public Utility Commission of Texas (Staff) and Quadvest (collectively, the Parties) to jointly file proposed findings of fact and conclusions of law by February 4, 2021. Therefore, this pleading is timely filed.

I. MOTION TO ADMIT EVIDENCE

The Parties request the entry of the following items into the record of this proceeding: (a) Quadvest's application and confidential attachment, filed on November 15, 2019 (Docket No. 50244, AIS Item Nos. 1 and 2); (b) Quadvest's responses to deficiencies, filed on January 7, 2020 (Docket No. 50244, AIS Item No. 6); (c) Quadvest's affidavit of publication, filed on March 30, 2020 (Docket No. 50244, AIS Item No. 10); (d) Quadvest's affidavit of notice to neighboring utilities and affected parties, filed on March 31, 2020 (Docket No. 50244, AIS Item No. 11); (e) Quadvest's neighboring notices, filed on April 16, 2020 (Docket No. 50244, AIS Item No. 14); (f) Quadvest's request to separate water and sewer, filed on August 25, 2020 (Docket No. 50244, AIS No. 25); (g) Quadvest's consent form, filed on January 14, 2021 (AIS No. 8); and (h) Staff's final recommendation with attached map, certificate, and tariff, filed on January 25, 2021 (AIS Item No. 9).

II. JOINT PROPOSED NOTICE OF APPROVAL

The Parties have agreed on the attached proposed notice of approval, which would approve Quadvest's application to amend its sewer CCN number 20952. The Parties request that the Commission adopt the findings of fact, conclusions of law, and ordering paragraphs from the notice of approval.

III. CONCLUSION

The Parties respectfully request that the items listed above be admitted into the record of \cdot this proceeding as evidence and that the attached proposed notice of approval be adopted.

Dated: February 4, 2021

Respectfully submitted,

PUBLIC UTILITY COMMISSION OF TEXAS LEGAL DIVISION

Rachelle Nicolette Robles Division Director

Rashmin J. Asher Managing Attorney

/s/ Kourtnee Jinks Kourtnee Jinks State Bar No. 24097146 1701 N. Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326 (512) 936-7265 (512) 936-7268 (facsimile) kourtnee.jinks@puc.texas.gov **DUBOIS, BRYANT & CAMPBELL, LLP**

Peter T. Grégg State Bar No. 00784174 303 Colorado, Suite 2300 Austin, Texas 78701 (512) 457-8000 (512) 457-8008 (fax) pgregg@dbcllp.com

ATTORNEYS FOR QUADVEST, L.P.

DOCKET NO. 51431

CERTIFICATE OF SERVICE

I certify that, unless otherwise ordered by the presiding officer, notice of the filing of this document was provided to all parties of record via electronic mail on February 4, 2021, in accordance with the Order Suspending Rules, issued in Project No. 50664.

DOCKET NO. 51431

APPLICATION OF QUADVEST LP TO	§	PUBLIC UTILITY COMMISSION
AMEND A SEWER CERTIFICATE OF	§	
CONVENIENCE AND NECESSITY IN	§	OF TEXAS
HARRIS COUNTY	§	

PROPOSED NOTICE OF APPROVAL

This notice of approval addresses the application of Quadvest, LP (Quadvest) to amend its sewer certificate of convenience and necessity (CCN) number 20952. The Commission amends sewer CCN number 20952 to include the requested 50-acre area to the extent provided in the Notice of Approval.

I. Findings of Fact

The Commission makes the following findings of fact.

<u>Applicant</u>

- 1. Quadvest is a for-profit corporation registered with the Texas secretary of state under filing number 800539284.
- 2. Quadvest is a retail public utility that provides sewer service in Harris County, Texas under sewer CCN number 20952.
- 3. Quadvest's Texas Commission on Environmental Quality (TCEQ) Wastewater Permits that will be providing service to the requested area is Decker Rosehill WWTP, WQ0015825001.

Application

- 4. On November 15, 2019, Quadvest filed an application to amend its water CCN number 11612 and its sewer CCN number 20952 in Harris County to add approximately 50 acres to its certificated service areas. (See Docket No. 50244).
- On August 25, 2020, Quadvest requested the water and sewer be separated. (See Docket No. 50244)
- 6. Order No. 1 issued on November 3, 2020, granted the motion to sever.

- 7. The requested area is located approximately 5 miles west of downtown Tomball, Texas, and is generally bounded on the north by Spring Creek; on the east by Country Hill; on the south by Waller Tomball Road/FM 2920; and on the west by Decker Prairie-Rosehill Road.
- 8. The requested area includes approximately 50 total acres and includes 0 current customers.
- 9. In Order No. 3 filed on February 21, 2020, the administrative law judge (ALJ) found the application administratively complete. (See Docket No. 50244).

<u>Notice</u>

- On March 30, 2020, Quadvest filed the affidavit of Victoria Bond, AIR Clerk for the *Houston Chronicle*, attesting to publication of notice in the *Houston Chronicle dba Tomball Potpourri*, a newspaper of general circulation in Harris County, on February 26, 2020 and March 4, 2020. (See Docket No. 50244)
- 11. On March 31, 2020, Quadvest filed the affidavit of Yvette McNellie, Quadvest's authorized representative, attesting that notice was mailed to neighboring utilities, county authorities, municipalities, and affected parties on February 21, 2020. (See Docket No. 50244)
- In Order No. 4 filed on April 8, 2020, the ALJ found the notice sufficient. (See Docket No. 50244)

Maps, Tariff, and Certificates

- 13. On December 8, 2020, Commission Staff emailed the proposed map, certificate, and tariff to Quadvest.
- 14. On January 14, 2021, Quadvest filed its consent to the proposed map, certificate, and tariff.
- 15. On January 25, 2021, Commission Staff filed its recommendation on final disposition.

Evidentiary Record

- 16. On February 4, 2021, the Parties filed an agreed motion to admit evidence and proposed notice of approval.
- 17. Order No. ______ issued on ______, 2021, admitted the following into evidence: (a) Quadvest's application and confidential attachment, filed on November 15, 2019 (see Docket No. 50244); (b) Quadvest's responses to deficiencies, filed on January 7, 2020 (see Docket No.

50244); (c) Quadvest's affidavit of publication, filed on March 30, 2020 (see Docket No. 50244); (d) Quadvest's affidavit of notice to neighboring utilities and affected parties, filed on March 31, 2020 (see Docket No. 50244); (e) Quadvest's neighboring notices, filed on April 16, 2020 (see Docket No. 50244); (f) Quadvest's request to separate water and sewer, filed on August 25, 2020 (see Docket No. 50244); (g) Quadvest's consent form, filed on January 14, 2021; and (h) Staff's final recommendation with attached map, certificate, and tariff, filed on January 25, 2021.

Adequacy of Existing Service—TWC § 13.246(c)(1), 16 TAC § 24.227(e)(1)

- 18. Quadvest has several Texas Commission on Environmental Quality (TCEQ) Wastewater Permits. The Wastewater Permit that will be providing service to the requested area is Decker Rosehill WWTP, WQ0015825001.
- 19. Service is not currently being provided to this area as there are no customers currently in the requested area.

<u>Need for Additional Service—TWC § 13.246(c)(2), 16 TAC §24.227(e)(2)</u>

20. There is a need for service as the sole property owner of the requested area is developing a subdivision and has requested service from Quadvest to serve the future customers.

Effect of Granting the Amendment—TWC § 13.246(c)(3), 16 TAC § 24.227(e)(3)

- 21. Granting the amendment will result in Quadvest being a certificated entity for the requested area and will allow Quadvest to provide adequate and continuous service.
- 22. Granting the amendment will allow Quadvest to provide the landowner with a wastewater provider that is available for the subdivision that is being developed.
- 23. There is one landowner in the requested area who requested Quadvest provide wastewater service to the future customers.
- 24. There will be no effect on any retail public utility service in the proximate area.
- 25. All retail public utilities in the proximate area were provided notice of the transaction taking place in this application and any requests to intervene were denied.

<u>Ability to Serve: Managerial and Technical—TWC §§ 13.241(a), 13.246(c)(4); 16 TAC § 24.227(a), (e)(4)</u>

- 26. The Wastewater Permit that will be providing service to the requested area is Decker Rosehill WWTP, WQ0015825001.
- 27. Quadvest does not have any violations listed in the TCEQ database.
- 28. Quadvest has received approval from TCEQ for the construction of the facilities needed in order to provide service to the requested area.

Service from Other Utilities—TWC § 13.246(c)(5); 16 TAC § 24.227(e)(5)

- 29. Quadvest received a request for service for the requested area from the sole landowner.
- 30. Quadvest has approved TCEQ plans to build facilities in the requested area to serve future customers and will have sufficient capacity to serve the area.

Regionalization or Consolidation—TWC § 13.241(d), 16 TAC § 24.227(b)

31. Quadvest will build a separate facility to serve the subdivision being built by the landowner.

<u>Ability to Serve: Financial Ability and Stability---TWC §§ 13.241(a), 13.246(c)(6), 16 TAC</u> §§ 24.11(e), 24.227(a), (e)(6)

- 32. Quadvest reports a debt service coverage ratio that is more than 1.25, which satisfies the leverage test.
- 33. Quadvest's projected financial statements for five years indicate cash flow shortages. However, the financial statements indicate that Quadvest generates sufficient annual net income and maintains a sufficient cash balance to cover the projected annual shortages.
- 34. Sufficient cash balances to cover projected annual shortages indicates financial stability and financial and managerial capability.
- 35. Quadvest has the financial ability and financial stability to pay for the facilities necessary to provide continuous and adequate service to the requested area.

Financial Assurance—TWC § 13.246(d), 16 TAC § 24.227(f)

36. There is no need to require Quadvest to provide a bond or other financial assurance to ensure continuous and adequate service.

<u>Environmental Integrity—TWC § 13.246(c)(7); 16 TAC § 24.227(e)(7) and Effect on the</u> Land—TWC § 13.246(c)(9); 16 TAC § 24.227(e)(9)

37. The environmental integrity of the land will be maintained because the landowner will be able to develop the property around a centralized sewer system instead of requiring several septic systems to serve future customers.

Improvement in Service and Lowering of Cost—TWC § 13.246(c)(8); 16 TAC § 4.227(e)(8)

38. Quadvest is not currently serving customers within the requested area and granting the CCN amendment will allow for service to future customers.

Informal Disposition

- 39. More than 15 days have passed since the completion of notice provided in this docket.
- 40. Any protest or motion to intervene was denied.
- 41. Quadvest and Commission Staff are the only parties to this proceeding.
- 42. No party requested a hearing and no hearing is needed.
- 43. Commission Staff recommended that the application be approved.
- 44. The decision is not adverse to any party.

II. Conclusions of Law

The Commission makes the following conclusions of law.

- 1. The Commission has jurisdiction over this proceeding under TWC §§ 13.041, 13.241, 13.244, and 13.246.
- Quadvest is a retail public utility as defined by TWC § 13.002(19) and 16 Texas Administrative Code (TAC) § 24.3(31).
- 3. Notice of the application complies with TWC § 13.246 and 16 TAC § 24.235.

- 4. The Commission processed the application in accordance with the requirements of the Administrative Procedure Act,¹ the TWC, and Commission rules.
- 5. After consideration of the factors in TWC § 13.246(c) and 16 TAC § 24.227(e), Quadvest demonstrated the financial, managerial, and technical capability to provide continuous and adequate service to the requested service area and its current service area in Harris County as required by TWC § 13.241(a) and 16 TAC § 24.227.
- The amendment to sewer CCN number 20952 is necessary for the service, accommodation, convenience, and safety of the public as required by TWC § 13.246(b) and 16 TAC § 24.227(c).
- 7. Quadvest must record a certified copy of the approved map for the certificate amendment, along with a boundary description of the service area, in the real property records of Harris County within 30 days of receiving this Notice of Approval and submit to the Commission evidence of the recording in accordance with TWC § 13.257(r) and (s).
- 8. The requirements for informal disposition in 16 TAC § 22.35 have been met in this proceeding.

III. Ordering Paragraphs

In accordance with these findings of fact and conclusions of law, the Commission issues the following orders.

- 1. The Commission amends Quadvest's sewer CCN number 20952 as described in this Notice of Approval and shown on the attached map.
- 2. The Commission grants the certificate and tariff attached to this Notice of Approval.
- Quadvest must serve every customer and applicant for service within the approved area under CCN number 20952 who requests sewer service and meets the terms of Quadvest's sewer service, and such service must be continuous and adequate.
- Quadvest must comply with the recording requirements in TWC §§ 13.257(r) and (s) for the area in Harris County affected by this application.
- 5. Quadvest must file in this docket proof of the recording required in ordering paragraph 7 no later than 45 days after the date this Notice of Approval is signed.

¹ Tex. Gov't Code §§ 2001.001–2001.903.

- 6. Within ten days of the date of this Notice of Approval, Commission Staff must provide a clean copy of the tariff approved by this Notice of Approval to Central Records to be marked *Approved* and filed in the Commission's tariff book.
- 7. The Commission denies all other motions and any other requests for general or specific relief that have not been expressly granted.

Signed at Austin, Texas the _____ day of _____ 2021.

ADMINISTRATIVE LAW JUDGE



Public Utility Commission of Texas

By These Presents Be It Known To All That

Quadvest, L.P.

having obtained certification to provide sewer utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Quadvest, L.P. is entitled to this

Certificate of Convenience and Necessity No. 20952

to provide continuous and adequate sewer utility service to that service area or those service areas in Harris, Fort Bend, Montgomery, Liberty and Waller Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 51431 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the Quadvest, L.P. to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.

Issued at Austin, Texas, this _____day of _____2020.



SEWER UTILITY TARIFF Docket No. 51431

Quadvest, L.P. (Utility Name) P. O. Box 409 (Business Address)

Tomball, Texas 77377 (City, State, Zip Code) 281/356-5347 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

<u>20952</u>

This tariff is effective in the following county:

Harris, Fort Bend, Montgomery, Liberty, and Waller

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions and water quality permit numbers:

See attached list.

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0	RATE SCHEDULE.	2
SECTION 2.0	SERVICE RULES AND POLICIES	5
SECTION 3.0	EXTENSION POLICY	1

Bauer Landing	WQ0014675-001
Old Town Spring	WQ0013819-001
Bella Vista	WQ0015061-001
Benders Landing Estates	WQ0014755-001
Caddo Village*	WQ0012670-001
Camino Real	WQ0015452-001
Victoria Station*	WQ0015003-001
(Formerly HMW SUD)	
Creekside Village	WQ0014531-001
Decker Oaks Estates	WQ0015003-001
Decker Prairie Rosehill	WQ0015825-001
Freeman Ranch	
Grande San Jacinto	WQ0015192-001
Lake House*	WQ0015101-001
(Formerly Cane Island)	
Lakes of Fairhaven*	WQ0014434-001
Lake Pointe Estates*	Purchased Sewer
Lone Star Ranch	WQ0014029-001
Lakes of Magnolia	WQ0014542-001
Olympia Falls	WQ0015747-001
Magnolia Reserve	WQ0015317-001
Mill Creek WWTP	WQ0015800-001
Mostyn Manor	WQ0014711-001
Mostyn Springs	WQ0014711-001
Ranch Hill	WQ0015676-001
Rancho San Vicente	WQ0015061-001
Summerset Estates	WQ0014029-001
Telge Jarvis	WQ0015336-001
Villa Nueva	WQ0015061-001
Village of Decker Oaks	WQ0015003-001

LIST OF SUBDIVISION AND SYSTEMS

*Caddo Village, Victoria Station, Lake House, Lakes of Fairhaven, and Lake Pointe Estates have separate tariff pages.

Sewer Utility Tariff Page No. 2

Quadvest, L.P.

SECTION 1.0 - RATE SCHEDULE

Rates Effective April 8, 2013			
Meter Size	Monthly Flat Rate		
	(Includes 0 gallons)		
5/8" x 3/4"	<u>\$67.50</u>		
3/4"	<u>\$67.50</u>		
1"	<u>\$67.50</u>		
11/2"	<u>\$337.50</u>		
2"	<u>\$540.00</u>		
3"	<u>\$1,012.50</u>		
4"	\$1,687.50		
6"	<u>\$3,375.00</u>		
8"	\$5,400.00		
10"	\$7,762.50		

Residential sewer service will be billed the monthly flat rate only.

Non-residential service connections will be billed the monthly flat rate plus \$3.33 per 1,000 gallons of actual water meter usage as supplied by the water utility.

Rates Effective January 8, 2014

Meter Size	Monthly Flat Rate
	(Includes 0 gallons)
5/8" x 3/4"	<u>\$76.00</u>
3/4"	<u>\$76.00</u>
1"	<u>\$76.00</u>
11/2"	<u>\$380.00</u>
2"	<u>\$608.00</u>
3"	<u>\$1,140.00</u>
4"	<u>\$1,900.00</u>
6"	<u>\$3,800.00</u>
8"	<u>\$6,080.00</u>
10"	<u>\$8,740.00</u>

Residential sewer service will be billed the monthly flat rate only.

Non-residential service connections will be billed the monthly flat rate plus \$3.33 per 1,000 gallons of actual water meter usage as supplied by the water utility.

SECTION 1.0 - RATE SCHEDULE (Continued)

FEDERAL TAX CHANGE CREDIT RIDER (Tariff Control No. 48323)

Monthly Fixed Rate	May 1, 2018-December 31, 2018	January 1, 2019
Adjustment		
5/8" x 3/4"	\$(6.82)	\$(4.66)
3/4"	\$(6.82)	\$(4.66)
1"	\$(6.82)	\$(4.66)
1 1/2"	\$(34.08)	\$(23.31)
2"	\$(54.54)	\$(37.29)
3"	\$(102.25)	\$(69.92)
4"	\$(170.42)	\$(116.53)
6"	\$(340.84)	\$(233.06)
8"	\$(545.35)	\$(372.89)
10"	\$(783.94)	\$(536.03)

FORM OF PAYMENT: The utility will accept the following forms of payment:

- Cash X_, Check X_, Money Order_X_, Credit Card X_, Other (specify) Bank Draft THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1 00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS

Section 1.02 - Miscellaneous Fees

- TAP FEE (Unique costs)<u>Actual Cost</u> FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

SECTION 1.0 - RATE SCHEDULE (Continued)

RECONNECTION FEE

KEU	THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF) [.]
	a) Non-payment of bill (Maximum \$25.00)\$25.00
	b) Customer's request that service be disconnected $\frac{50.00}{50.00}$
TRA	NSFER FEE
LAT	E CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RET	URNED CHECK CHARGE
CUS	STOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.00
CON	MMERCIAL & NON-RESIDENTIAL DEPOSIT
SER	VICE RELOCATION FEE
SEA	SONAL RECONNECTION FEE: base rate times number of months off the system not to exceed six months when leave and return within a twelve-month period.

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TAC 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Sewer Utility Tariff Page No. 3

<u>Quadvest, L.P.</u> <u>Caddo Village</u> (Formerly Caddo Village dba Ranch Utilities L.P.)

SECTION 1.0--RATE SCHEDULE (Continued)

Meter Size	Monthly Minimum Charge	Gallonage Charge
Residential (Flat Rate)	<u>\$53.50</u>	Including all gallons for all meters

Commercial (based upon water meter size):

Flat rates including all gallons for all meters

11/2"	<u>\$267.50</u>
2"	\$428.00
3"	\$802.50
4"	\$1,337.50
6"	\$2,675.00
8"	\$4,280.00
10"	\$6,152.50

FEDERAL TAX CHANGE CREDIT RIDER (Tariff Control No. 48323)

Monthly Fixed Rate	May 1, 2018-December 31, 2018	January 1, 2019
Adjustment		
5/8" x 3/4"	\$(1.08)	\$(0.78)
3⁄4"	\$(1.08)	\$(0.78)
1"	\$(1.80)	\$(1.31)
1 1/2"	\$(5.39)	\$(3.92)
2"	\$(8.63)	\$(6.26)
3"	\$(16.18)	\$(11.75)
4"	\$(26.97)	\$(19.58)
6"	\$(53.95)	\$(39.15)
8"	\$(86.31)	\$(62.64)
10"	\$(124.08)	\$(90.05)

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card X, Other (Specify) Bank Draft (THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS)

Quadvest, L.P. Caddo Village (Formerly Caddo Village dba Ranch Utilities L.P.)

SECTION 1.0--RATE SCHEDULE (Continued)

Section 1.02--Miscellaneous Fces

TAP FEE (Large meter)<u>Actual Cost</u> TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR TAP SIZE INSTALLED.

TAP FEE (Pressure Sewer) any water meter sizeActual Cost
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR TAP SIZE INSTALLED.
CUSTOMER SHALL OWN AND MAINTIAN ALL REQUIRED GRINDER PUMPS AND APPURTENANCES.

RECONNECTION FEE

THE RECONNECT FEE WILL	BE CHARGED BEFORE SERVICE CAT	N BE RESTORED TO A CUSTOMER
WHO HAS BEEN DISCONNECT	TED FOR THE FOLLOWING REASONS.	
a) Nonpayment of bill (M	laximum \$25.00)	<u>\$25.00</u>

CUSTOMER DEPOSIT (Maximum \$50).....

SEASONAL RECONNECTION FEE:

BASE RATE FOR METER SIZE TIMES NUMBER OF MONTHS OFF THE SYSTEM NOT TO EXCEED SIX MONTHS WHEN LEAVE AND RETURN WITHIN A TWELVE MONTH PERIOD.

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC \S 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3 0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

<u>Quadvest, L.P.</u> <u>Victoria Station</u> (Formerly H-M-W Special Utility District)

SECTION 1.0 - RATE SCHEDULE

Meter Size	Monthly Flat Rate
5/8" x 3/4"	<u>\$33.00</u>
1"	<u>\$55.00</u>
1 1/2"	<u>\$110.00</u>
2"	<u>\$176.00</u>
21/2"	<u>\$264.00</u>
3"	<u>\$330.00</u>
4"	<u>\$550.00</u>

Residential sewer service will be billed the monthly flat rate plus $\underline{\$7.00}$ per 1,000 gallons of actual water meter usage.

For sewer rate purposes, residential water usage is based on the average water consumption for December, January and February and is reset annually. Users without usage experience for those months shall be billed $\frac{63.00}{100}$ per month, based on a $\frac{5}{8}$ " meter. Non-residential customers are billed on each month's metered water consumption.

FEDERAL TAX CHANGE CREDIT RIDER (Tariff Control No. 48323)

Monthly Fixed Rate	May 1, 2018-December 31, 2018	January 1, 2019
<u>Adjustment</u>		
5/8" x 3/4"	\$(1.08)	\$(0.78)
3/4 ****	\$(1.08)	\$(0.78)
1"	\$(1.80)	\$(1.31)
1 1/2"	\$(3.60)	\$(2.61)
2"	\$(5.75)	\$(4.18)
21/2"	\$(8.63)	\$(6.26)
3"	\$(10.79)	\$(7.83)
4"	\$(17.98)	\$(13.05)

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X_, Check X_, Money Order X_, Credit Card X, Other (specify) Bank Draft

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1 00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

Section 1.02 - Miscellaneous Fees

 TAP FEE (Non-Standard)......Actual Cost

 TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR TAP SIZE INSTALLED.

Quadvest, L.P. Victoria Station (Formerly H-M-W Special Utility District)

SECTION 1.0 - RATE SCHEDULE

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2 0 OF THIS TARIFF) a) Non-payment of bill (Maximum \$25.00)\$25.00			
TRANSFER FEE			
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)			
RETURNED CHECK CHARGE			
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.00			
COMMERCIAL & NON-RESIDENTIAL DEPOSIT			
EQUIPMENT DAMAGE FEE: Actual Costs IF FACILITIES OR EQUIPMENT HAVE BEEN DAMAGED DUE TO TAMPERING, NEGLIGENCE, OR UNAUTHORIZED USE OF EQUIPMENT, RIGHT-OF-WAY, OR DUE TO OTHER ACTS FOR WHICH THE UTILITY INCURS LOSSES OR DAMAGES SHOWN TO BE CAUSED BY THE CUSTOMER, THE CUSTOMER SHALL BE LIABLE FOR THE ACTUAL COSTS FOR ALL LABOR, MATERIAL, AND EQUIPMENT USE FEES NECESSARY FOR REPAIR, REPLACEMENT, OR OTHER CORRECTIVE ACTIONS TAKEN BY THE UTILITY .THE UTILITY SHALL PROVIDE AN ITEMIZED BILL OF SUCH CHARGES TO THE CUSTOMER EXCEPT IN CASES OF METER TAMPERING OR SERVICE DIVERSION, THE UTILITY MAY NOT DISCONNECT SERVICE, OR REFUSE RECONNECTION, OF A CUSTOMER REFUSING TO PAY DAMAGE CHARGES.			
CUSTOMER SERVICE INSPECTION FEE			

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3 0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE

Quadvest, L.P Lake House, Lakes of Fairhaven, Lake Pointe Estates (Formerly Westside Water, LLC)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	Gallonage Charge
5/8"	10000 (Includes all gallons - Residential)	<u>\$4.50</u> per 1000 gallons for
3/4"	\$ <u>70.00</u>	all gallons - Non-residential
1"	<u>\$70.00</u>	
11/2"	<u>\$70.00</u>	
2"	<u>\$373.36</u>	
3"	<u>\$700.05</u>	
4"	<u>\$1400.10</u>	

FEDERAL TAX CHANGE CREDIT RIDER (Tariff Control No. 48323

Monthly Fixed Rate	May 1, 2018-December 31, 2018	January 1, 2019
<u>Adjustment</u>		
5/8" x 3/4"	\$(1.08)	\$(0.78)
3/4"	\$(1.08)	\$(0.78)
1"	\$(1.08)	\$(0.78)
11/2"	\$(1.08)	\$(0.78)
2"	\$(5.75)	\$(4.18)
3"	\$(10.79)	\$(7.83)
4"	\$(21.58)	\$(15.66)

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card X, Other (specify) Bank Draft THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1 00 IN SMALL COINS A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS

Section 1.02 - Miscellaneous Fees

TAP FEE (Large meter)<u>Actual Cost</u> TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED

Docket No. 51431

Sewer Tariff Page No. 5a

Quadvest, L.P Lake House, Lakes of Fairhaven, Lake Pointe Estates (Formerly Westside Water, LLC)

SECTION 1.0 – RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00)...... b) Customer's request that service be disconnected\$40,00 TRANSFER FEE\$40.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED. PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINOUENT BILLS A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. RETURNED CHECK CHARGE\$35.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST. CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.00 COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL GOVERNMENTAL TESTING. INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TAC § 24.25(b)(2)(G)].

LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE

Docket No. 51431

SECTION 2.0 – SERVICE RULES AND POLICIES

The utility will have the most current Public Utility Commission of Texas (PUC or Commission) Rules, Chapter 24, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.01 – Application for Sewer Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

Section 2.02 – Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the utility refused to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the Commission.

Section 2.03 - Fees and Charges & Easements Required Before Service Can Be Connected

(A) <u>Customer Deposits</u>

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 – Miscellaneous Fces of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings

Refund of deposit – If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive months without being delinquent.

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

(B) <u>Tap or Reconnect Fees</u>

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rate in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located.

Fees in addition to the regular tap fee may be charged to cover unique costs not normally incurred as permitted by 16 TAC § 24.163(a)(1)(C) if they are listed on this approved tariff. For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

(C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the Utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

Section 2.04 - Utility Response to Applications for Service

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap and utility cut-off and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the tap location to the place of consumption. Customers will not be allowed to use the utility's cutoff.

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

2.06 - Access to Customer's Premises

All customers or service applicants shall provide access to utility cutoffs at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.10 - Billing

(A) <u>Regular Billing</u>

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

(B) Late Fees

A late penalty of either \$5.00 or 10% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

(C) Information on Bill

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that the complaint may be filed with the Commission.

(D) Prorated Bills

If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.11- Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank, shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve month period, the customer shall be required to pay a deposit if one has not already been paid.

Section 2.12 - Service Disconnection

(A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered. The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

(B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Section 2.13 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition. Service will be reconnected within 24 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

Section 2.14 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Section 2.15 - Quality of Service

The utility will plan, furnish, and maintain and operate production, treatment, storage, transmission, and collection facilities of sufficient size and capacity to provide continuous and adequate service for all reasonable consumer uses and to treat sewage and discharge effluent of

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

the quality required by its discharge permit issued by the Commission. Unless otherwise authorized by the Commission, the utility will maintain facilities as described in the PUC and TCEQ Rules.

Section 2.16 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the PUC complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.17 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

SECTION 3.0 -- EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

Line Extension and Construction Charges: No Contribution in Aid of Construction may be required of any customer except as provided for in this approved extension policy.

The Utility is not required to extend service to any applicant outside of its certified service area and will only do so under terms and conditions mutually agreeable to the Utility and the applicant, in compliance with PUC rules and policies, and upon extension of the Utility's certified service area boundaries by the PUC.

The applicant for service will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

Section 3.02 - Costs Utilities and Service Applicants Shall Bear

Within its certified area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision.

However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest collection line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Unless an exception is granted by the PUC, the residential service applicant shall not be required to pay for costs of main extensions greater than 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the PUC if:

- adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the utility's burden to justify that a larger diameter pipe is required for adequate service;
- or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

SECTION 3.0 -- EXTENSION POLICY (Continued)

If an exception is granted, the Utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certified area, industrial, and wholesale customers shall be treated as developers.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

The utility will bear the full cost of any over-sizing of sewer mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, collection, transmission, pumping, or treatment of sewage or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163(c). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by 16 TAC § 24.163(c)(3), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

A utility may only charge a developer standby fees for unrecovered costs of facilities committed to a developer's property under the following circumstances:

SECTION 3.0 -- EXTENSION POLICY (Continued)

- Under a contract and only in accordance with the terms of the contract; or
- if service is not being provided to a lot or lots within two years after installation of facilities necessary to provide service to the lots has been completed and if the standby fees are included on the utility's approved tariff after a rate change application has been filed. The fees cannot be billed to the developer or collected until the standby fees have been approved by the commission or executive director.
- For purposes of this section, a manufactured housing rental community can only be charged standby fees under a contract or if the utility installs the facilities necessary to provide individually metered service to each of the rental lots or spaces in the community.

Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

Section 3.05 - Applying for Service

The Utility will provide a written service application form to the applicant for each request for service received by the Utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant.

Service application forms will be available at the Utility's business office during normal weekday business hours. Service applications will be sent by prepaid first class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. A diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line may also be required with the tap request. The actual point of connection and meter installation must be readily accessible to Utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers. If the Utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the Utility's nearest service main with adequate capacity to

SECTION 3.0 -- EXTENSION POLICY (Continued)

service the applicant's full potential service demand. Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the Utility. If no agreement on location can be made, the applicant may refer the matter to the PUC for resolution.

Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the Utility's requirements for service contained in this tariff, PUC rules and/or PUC order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all easements and rights-of-way required to provide service to the requested location, (4) delivered an executed customer service inspection certificate to the Utility, if applicable, and (5) has exceuted a customer service application for each location to which service is being requested.

The Utility shall serve each qualified service applicant within its certified service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by PUC rules.

Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the Utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.

