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(1)

To: The Public Utility Comm. of Texas

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From - Charles <sup>707</sup> & Sara <sup>637</sup> Caple

PUBLIC UTILITY COMMISSION  
FILING CLERK

Customers of: SWEPCO

DOCKET # 51415

AS ~~the~~ citizens of Texas AND customers of SWEPCO WE ARE ~~the~~ PROTESTING THE PROPOSED RATE INCREASE BY SWEPCO. \$15<sup>00</sup> A MONTH INCREASE IS CRAZY. THEY ASK FOR ~~we~~ GET A RATE INCREASE ABOUT EVERY 6 MONTHS. A \$15<sup>00</sup> A MONTH INCREASE IS HIWAY ROBBERY. THAT MEANS \$15<sup>00</sup> A MONTH LESS IN PRESCRIPTIONS. IT IS THE COMMISSIONS DUTY TO PROTECT THE CITIZENS OF TEXAS JUST AS MUCH AS MAKING SURE OF THE FAIRNESS OF RATE INCREASES.

1162

(2)

1-21-2021

Also, SWEPCO's bill this month arrived NOT ONLY 7 DAYS BEFORE it WAS DUE, BUT inside with the Bill WAS the NOTIFICATION of RATE INCREASE PROPOSAL. IT ARRIVED ON 1-19-21 with the ~~present~~ proposed RATE INCREASE ASKED FOR ON 10-3-2020 SWEPCO DIDN'T EVEN SEND OUT THE PROPOSED NOTICE UNTIL AFTER 45 DAYS. HOW DOES THAT LOOK TO THE PUBLIC. THE PUC NEEDS TO TURN DOWN A \$15<sup>00</sup> A MONTH PER household gouge!

Charles & SARA CAPLE

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