ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Local Transport (Cont'd)

(2) Direct Trunked Transport (Cont'd)

Except as specified for ESALT, Direct Trunked Transport rates (M) consist of a Direct Trunked Facility rate specified in Section 17.2.2(8)(1), following, which is applied on a per mile basis and a Direct Trunked Termination rate which is applied at each end of measured segment of the Direct Trunked Transport Facility (e.g., at the end office, tandem, hub, and serving wire center).

Direct Trunked Transport rates for ESALT consist of: 1) an ESALT (N) Direct Trunked Facility (DTF) rate specified in Section 17.2, following, which is applied on a per facility basis based on the capacity ordered by the customer (i.e., 2 Mbps, 10 Mbps or 50 Mbps)and on whether the ESALT DTF is provided entirely within the Telephone Company's operating territory or jointly provided with another telephone company to a serving wire center located outside of the Telephone Company's operating territory and 2) an ESALT Direct Trunked Termination (DTT) rate specified in Section 17.2, following, which is applied at each end of the ESALT DTF (i.e., at the serving wire center serving the customer's designated premises and either the end office, host office, or tandem office) at the same capacity as the capacity of the associated ESAL T Direct Trunked Facility segment.

The type of ESALT Direct Trunked Facility required will depend upon the configuration of the customer's service as follows:

- ESALT DTF-E1 is required when the ESALT SWC and SWC serving the customer designated premises are located within the Telephone Company's operating territory.

- ESALT DTF-E2 is required when the customer designated premises is located outside of the Telephone Company's operating territory in an adjacent operating territory and the ESALT is jointly provided with another telephone company.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Local Transport (Cont'd)

(2) Direct Trunked Transport (Cont'd)

- ESALT DTF-E3 is required when the customer designated premises is located outside of the Telephone Company's operating territory in a non-adjacent operating territory where the airline distance between the ESALT SWC and SWC serving the customer designated premises is 50 airline miles or less and the ESALT is jointly provided with another telephone company.

- ESALT DTF-E4 is required when the customer designated premises is located outside of the Telephone Company's operating territory in a non-adjacent operating territory where the airline distance between the ESALT SWC and SWC serving the customer designated premises is between 51 and 75 airline miles and the ESALT is jointly provided with another telephone company. When the customer designated premises is located in a non-adjacent operating territory, ESALT is not available when the airline distance between the SWC serving the customer designated premises and the ESALT SWC is greater than 75 airline miles.

When the Direct Trunked Facility Mileage Is zero, neither the Direct Trunked Facility nor the Direct Trunked Termination Rate will apply.

The Direct Trunked Facility rate recovers a portion of the costs of transmission facilities, including intermediate transmission network equipment, between the end points of the interoffice circuits.

The Direct Trunked Termination rate specified in Section 17.2.2(8)(2), following, recovers a portion of the costs of the network equipment that is necessary for the termination of each end of the Direct Trunked Facility.

The minimum period for which High Capacity DS3 Direct Trunked Transport or Ethernet Switched Access Local Transport is available (C) is twelve months.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Local Transport (Cont'd)

(3) Tandem Switched Transport

The Tandem Switched Transport rate elements recover a portion of the costs associated with a communications path between a tandem and an end office on circuits that are switched at a tandem switch.

Tandem Switched Transport rates consist of a Tandem Switching rate, a Tandem Switched Facility rate, and a Tandem Switched Termination rate.

In those instances where an SSP equipped end office is capable of handling 800 traffic on a direct trunked basis but incapable of handling 800 series (other than the 800 service access code) traffic on a direct trunked basis, a full credit will be provided for tandem switched transport charges associated with FGC and FGD service for 888 traffic delivered at the tandem. This results in all 800 series traffic being rated as direct trunked transport regardless of whether the SSP equipped end office is capable of handling 800 series (other than the 800 service access code) traffic on a direct trunked basis. Those SSP equipped end offices that cannot accommodate direct trunking of originating 800 series (other than the 800 service access code) traffic are identified in NECA TARIFF F.C.C. NO. 4.

(a) The Tandem Switching rate recovers a portion of the costs of switching traffic through an access tandem. The Tandem Switching rate specified in 17.2.2(C)(3), following, is applied on a per access minute per tandem basis for all originating and all terminating minutes of use switched at the tandem. Tandem locations are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

(b) The Tandem Switched Facility rate recovers a portion of the costs of transmission facilities, including intermediate transmission circuit equipment, between the end points of interoffice circuits. The Tandem Switched Facility rate specified in 17.2.2(C)(1). following, is applied on a per access minute per mile basis for all originating and terminating minutes of use routed over the facility.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Local Transport (Cont'd)

(3) Tandem Switched Transport (Cont'd)

(c) The Tandem Switched Termination rate recovers a portion of the costs of circuit equipment necessary for the termination of each end of each measured segment of the Tandem Switched Facility. The Tandem Switched Termination rate specified in 17.2.2(C)(2), following, is applied on a per access minute basis (for all originating and terminating minutes of use routed over the facility) at each end of each measured segment of Tandem Switched Facility (e.g., at the end office, Feature Group A dial tone office, host office and the access tandem). When the Tandem Switched Facility mileage is zero, neither the Tandem Switched Facility rate nor the Tandem Switched Termination rate will apply.

(4) Reserved for Future Use

(5) Multiplexing

Multiplexing provides an arrangement for converting a single, higher capacity or bandwidth circuit to several lower capacity or bandwidth circuits.

When a derived channel is itself multiplexed to derive additional channels with a lesser capacity, this is referred to as cascade multiplexing. When cascade multiplexing occurs, a charge for the additional multiplexing function applies. When cascade multiplexing is performed at different hubbing locations, Direct Trunked Transport charges also apply between the hubs.

Multiplexing is only available at wire centers identified In NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF NO. 4.

The following multiplexing arrangements are offered for use with Switched Access Service.

(a) DS3 to DS1 Multiplexing charges specified in Section 17.2.2(8)(3), following, apply when a High Capacity DS3 Entrance Facility or High Capacity DS3 Direct Trunked Transport is connected with High Capacity DS1 Direct Trunked Transport. The DS3 to DS1 multiplexer will convert a 44. 736 Mbps channel to 28 DS1 channels using digital time division multiplexing.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Local Transport (Cont'd)

(5) Multiplexing

(b) DS1 to Voice Grade Multiplexing charges specified in Section 17.2.2(8)(3), following, apply when a High Capacity DS1 Entrance Facility or High Capacity DS1 Direct Trunked Transport is connected with Voice Grade Direct Trunked Transport. However, a DS1 to Voice Grade Multiplexing Charge does not apply when a High Capacity DS1 Entrance Facility or High Capacity DS1 Direct Trunked Transport is terminated at an electronic end office and only Switched Access Service is provided over the DS1 facility (i.e., Voice Grade Special Access channels are not derived). The DS1 to Voice Grade multiplexer will convert a 1.544 Mbps channel to 24 Voice Grade channels.

(6) Reserved for Future Use

(7) Reserved for Future Use

(8) Interface Groups

Ten Interface Groups are provided for terminating the Entrance Facility at the customer's designated premises. Technical specifications concerning the available interface groups are set forth in Section 15.1 following.

(9) Nonchargeable Optional Features

Where transmission facilities permit, the individual transmission path between the customer's designated premises and the first point of switching may, at the option of the customer, be provided with the following optional features as set forth and described in Section 15.1.1 (E) following.

- Supervisory Signaling
- Customer Specified Entry Switch Receive Level
- Customer Specification of Local Transport Termination
- Clear Channel Capability

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Local Transport (Cont'd)

(9) Nonchargeable Optional Features (Cont'd)

When a customer utilizes Signaling System 7 (SS?) signaling, the following optional features are made available and are described in Section 6.10.1, following.

- Calling Party Number
- Carrier Selection Parameter
- Charge Number Parameter
- Carrier Identification Parameter

(10) Chargeable Optional Features

800 Data Base Access Service is provided to all customers in conjunction with FGC and FGD switched access service. A Basic or Vertical Feature Query charge, as set forth in 17.2.7 following, is assessed for each query launched to the 800 data base. The Basic Query provides the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of 800 calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical Feature Query provides this same customer identification function in addition to vertical features which may include: (1) call validation (ensuring that calls originate from subscribed service areas); (2) POTS translation of 800 numbers (which is generally necessary for the routing of 800 calls); (3) alternate POTS translation (which allows subscribers to vary the routing of 800 calls based on factors such as time of day, place of origination of the call, etc.); (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3)).

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Local Transport (Cont'd)

(10) Chargeable Optional Features (Cont'd)

When ordered for use with ESALT Direct Trunked Facility provided entirely within the Telephone Company's operating territory, the ESALT Real Time Class of Service/Quality of Service (RT CoS/QoS) option provides service performance commitments on transmissions using the Telephone Company's Ethernet local transport network. ESALT RT CoS/QoS is provided as set forth in Section 6.10.3(8), following.

When ordered for use with ESALT Entrance Facility, the ESALT Entrance Facility Protection (ESALT EFP) option provides backup protection using the Telephone Company's Ethernet local transport network. ESALT EFP is provided as set forth in Section 6.10.3(C), following.

(B) End Office

The End Office rate category establishes the charges related to the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the local end office. The End Office rate category includes the Local Switching and Information Surcharge rate elements. Directory Assistance Service is set forth in Section 9 following.

(1) Local Switching

The Local Switching rate element establishes the charges related to the use of end office switching equipment, the terminations in the end office of end user lines, the terminations of calls at Telephone Company Intercept Operators or recordings, the STP costs, and the SS7 signaling function between the end office and the Signaling Transfer point.

Local Switching does not apply to FGB and FGD Switched Access Services associated with Wireless Switching Centers (WSC) directly interconnected to a Telephone Company access tandem office.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(B) End Office (Cont'd)

(1) Local Switching (Cont'd)

Rates for Local Switching 1 and Local Switching 2 are set forth in Section 17.2.3(A) following. The application of these rates with respect to individual Feature Groups is as set forth in Section 6.4.1(C) following.

There are four types of functions included in the Local Switching rate element: Common Switching, Transport Termination, Line Termination and Intercept. These are described in (a) through (d) following.

(a) Common Switching

Common Switching provides the local end office switching functions associated with the various access switching arrangements (i.e., Feature Group). The Common Switching arrangements provided for the various Feature Group arrangements are described in Sections 6.5 through 6.8 following.

Included as part of Common Switching are various nonchargeable optional features which the customer can order to meet the customer's specific communications requirements. These optional features are described in Section 6.10.1 following.

(b) Transport Termination

Transport Termination functions provide for the line or trunk side arrangements which terminate the Local Transport facilities. Included as part of these functions are various nonchargeable optional termination arrangements. These optional terminating arrangements are described in Section 6.10.2 following.

The number of Transport Terminations provided will be determined by the Telephone Company as set forth in Section 6.2.5 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(B) End Office (Cont'd)

(1) Local Switching (Cont'd)

(c) Line Termination

Line Termination provides for the terminations of end user lines in the local end office. There are two types of Line Terminations (i.e., Common Line Terminations and Special Access Service Terminations utilized in the provision of WATS or WATS-type services at Telephone Company designated WATS Serving Offices).

The above Special Access Service Terminations are differentiated by line side vs. trunk side terminations. In addition, there are various types of originating and terminating line side terminations depending on the type of signaling associated with the Special Access Service. Line side terminations are available with either dial pulse or dual tone multifrequency address signaling.

(d) Intercept

The Intercept function provides for the termination of a call at Telephone Company Intercept operator or recording. The operator or recording tells a caller why a call, as dialed, could not be completed and, if possible, provides the correct number.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(B) End Office (Cont'd)

(3) FCC Transitional Charge

In compliance with the Federal Communications Commission's Report and Order and Further Notice of Proposed Rulemaking in CC Docket Nos. 96-45 and 01-92; GN Docket No. 09-51; WC Docket Nos. 03-109, 05-337, 07-135, and 10-90; and WT Docket No. 10-208, adopted October 7, 2011 and released November 18, 2011 (FCC 11-161) and pursuant to the Federal Communications Commission's Part 51 Interconnection Rules at §51.909(b)(2)(v), the FCC Transitional Charge rate element is applicable between July 1, 2012 and July 1, 2013.

The FCC Transitional Charge rate is assessed to a customer based on the total number of access minutes in the terminating direction only. The FCC Transitional Charge rate is set forth in Section 17.2.3(C), following.

The FCC Transitional Charge does not apply to FGB and FGD Switched Access Services associated with Wireless Switching Centers (WSCs) directly interconnected to a Telephone Company tandem office.

The number of end office switching transmission paths will be determined as set forth in Section 6.2.5 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(C) Chargeable Optional Features

Where facilities permit, the Telephone Company will, at the option of the customer, provide the following chargeable optional features.

(1) Interim NXX Translation

The Interim NXX Translation rate element provides for customer identification of non-data base services when calls are directed by end users in the 1+SAC+NXX-XXXX (i.e., 1+900+NXX-XXXX) format. The NXX codes are assigned to specific customers in conformance with the North American Numbering Plan (NANP). NXX code assignment(s) will be made by the Bellcore NANP Coordinator. The Telephone Company will use the NXX code to identify the customer to whose point of termination the traffic is to be delivered, (i.e., at appropriately equipped electronic end offices, access tandems or through contracted arrangements with other parties). It is then the responsibility of the customer to do any further translation the customer deems necessary to route the call. Customer assigned NXX codes which have not been ordered will be blocked.

A nonrecurring charge, as set forth in Section 17.2.1(B) following, is associated with this optional feature. This nonrecurring charge is assessed by the Telephone Company on a per order, per LATA or Market Area basis. The nonrecurring charge is assessed only by the Telephone Company that provides the final translation function.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(C) Chargeable Optional Features (Cont'd)

(1) Interim NXX Translation (Cont'd)

A Telephone Company is said to have provided the final Interim NXX Translation when its translation identifies the customer's traffic and this traffic is then delivered to the customer's point of termination without any further translation. The description and application of this charge with respect to FGC and FGD is as set forth in Section 6.4.1(B)(2) following.

(2) Operator Transfer Service

Operator Transfer Service may be provided with FGC or FGD Switched Access Service at Telephone Company designated Operator Services locations. Operator Transfer Service is an originating service. The rate is assessed per 0- call transferred to a customer's operator. A 0- call is considered transferred when the Telephone Company Operator activates the switch transferring the call to designated customer and the customer acknowledges receipt.

In addition to the Operator Transfer Service charge described above and in Section 6.10.4 following, FGC or FGD Switched Access rates and charges as set forth in Sections 6.4.1(B)(1) and 6.4.1(C) following and Carrier Common Line Charges as set forth in Section 3.8.5 preceding will apply per minute of use for Operator Transfer Service.

Operator Transfer Service charges, provided for in this tariff, are applied only to those calls actually transferred by the Telephone Company to the customer's operator.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(C) Chargeable Optional Features (Cont'd)

(3) 800 Data Base Access Service

800 Data Base Access Service is provided to all customers in conjunction with FGC and FGD switched access service. When a 1+800+NXX+XXXX call is originated by an end user, the Telephone Company will utilize the Signaling System 7 (SS7) network to query an 800 data base to identify the customer to whom the call will be delivered and provide vertical features based on the dialed ten digits. The call will then be routed to the identified customer over FGC or FGD switched access.

A Basic or Vertical Feature Query charge, as set forth in 17.2.7 following, is assessed for each query launched to the data base, which identifies the customer to whom the call will be delivered. The Basic Query provide the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of 800 calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical Feature Query provides the same customer identification as the basic query and vertical features which may include: (1) call validation (ensuring that calls originate from subscribed service areas); (2) POTS translation of 800 numbers (which is generally necessary for the routing of 800 calls); (3) alternate POTS translation (which allows subscribers to vary the routing of 800 calls based on factors such as time of day, place of origination of the call, etc.); (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3)).

The description and application of this charge with respect to FGC or FGD is set forth in 6.4.1.(C)(8) and 6.4.1(C) following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.4 Special Facilities Routing

Any customer may request that the facilities used to provide Switched Access Service be specially routed. The regulations for Special Facilities Routing (i.e., Avoidance, Diversity and Cable-Only) are set forth in Section 11 following.

6.1.5 Design Layout Report

At the request of the customer, the Telephone Company will provide to the customer the makeup of the facilities and services provided from the customer's premises to the first point of switching. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever these facilities are materially changed.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.2 Undertaking of the Telephone Company

In addition to the obligations of the Telephone Company set forth in Section 2 preceding, the Telephone Company has certain other obligations concerning only the provision of Switched Access Service. These obligations are as follows.

6.2.1 Network Management

The Telephone Company will administer its network to insure the provision of acceptable service levels to all telecommunications users of the Telephone Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connections with little or no delay encountered within the Telephone Company network. The Telephone Company maintains the right to apply protective controls (i.e., those actions, such as call gapping, which selectively cancel the completion of traffic) over any traffic carried over its network, including that associated with customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Telephone Company or customer facilities, natural disasters, mass calling or national security demands. In the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer, the customer will be granted a Credit Allowance for Service Interruption as set forth in Section 2.4.4(B)(3) preceding.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.2 Undertaking of the Telephone Company (Cont'd)

6.2.2 Transmission Specifications

Each Switched Access Service transmission path is provided with standard transmission specifications. There are three different standard specifications (Types A, B and C). The standard for a particular transmission path is dependent on the Feature Group, the Interface Group and whether the service is directly routed or via an access tandem. The available transmission specifications are set forth in Section 15.1.2 following. Data Transmission Parameters are also provided with each Switched Access Service transmission path. The Telephone Company will, upon notification by the customer that the data parameters set forth in Section 15.1.3 following are not being met, conduct tests independently or in cooperation with the customer, and take any necessary action to insure that the data parameters are met.

The Telephone Company will maintain existing transmission specifications on functioning service configurations installed prior to the effective date of this tariff, except that service configurations having performance specifications exceeding the standards set forth in Section 15.1.2 following will be maintained at the performance levels specified.

The transmission specifications concerning Switched Access Service are limits which, when exceeded, may require the immediate corrective action of the Telephone Company. The transmission specifications are set forth in Section 15.1.2 following. Acceptance limits are set forth in Technical Reference TR-NWT-000334. This Technical Reference also provides the basis for determining Switched Access Service maintenance limits.

FGC and FGD trunks equipped for Operator Transfer Service are subject to FGC and FGD transmission specification, respectively, unless otherwise specified.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.2 Undertaking of the Telephone Company (Cont'd)

6.2.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Telephone Company through its own service evaluation routines, may also be made available to the customer based on previously arranged intervals and format. These data provide information on overall end-to-end call completion and non-completion performance (i.e., customer equipment blockage, failure results and transmission performance). These data do not include service performance data which are provided under other tariff sections (i.e., testing service results). If data are to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

6.2.4 Testing

(A) Acceptance Testing

At no additional charge, the Telephone Company will, at the customer's request, cooperatively test at the time of installation, the following parameters: loss, C-Notched Noise, C-Message Noise, 3-Tone Slope, dc Continuity and Operational Signaling. When the Local Transport is provided with Interface Groups 2 through 10, and the Transport Termination is two-wire (i.e., there is a four-wire to two-wire conversion in Local Transport), balance parameters (equal level echo path loss) may also be tested.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.2 Undertaking of the Telephone Company (Cont'd)

6.2.4 Testing (Cont'd)

(B) Routine Testing

At no additional charge, the Telephone Company will, at the customer's request, test after installation on an automatic or manual basis, 1004 Hz loss, C-Message Noise and Balance (Return loss).

In the case of automatic testing, the customer shall provide remote office test lines and 105 test lines with associated responders or their functional equivalent.

The frequency of these tests will be that which is mutually agreed upon by the customer and the Telephone Company, but shall consist of not less than quarterly 1004 Hz Loss and C-Message Noise tests and an annual Balance test. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

Additional tests may be ordered as set forth in Section 13.3.1 following. Charges for these additional tests are set forth in Section 17.4.4 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.2 Undertaking of the Telephone Company (Cont'd)

6.2.5 Determination of Number of Transmission Paths

For FGA and FGB, which are ordered on a per line or per trunk basis respectively, and FGD when ordered on a per trunk basis by customers other than MTS/WATS providers, the customer specifies the number of transmission paths in the order for service.

The Telephone Company will determine the number of Switched Access Service transmission paths to be provided for the Switched Access FGC and FGD busy hour minutes of capacity ordered. The number of transmission paths will be developed using the total busy hour minutes of capacity by type (as described in Section 6.1.1(B) preceding) for the end offices for each Feature Group ordered from a customer's designated premises. The total busy hour minutes of capacity by type (i.e., originating, terminating, IDDD, Operator) for the end office will be converted to transmission paths using standard Telephone Company traffic engineering methods. The number of ransmission paths provided shall be the number required based on (1) the use of access tandem switches and end office switches, (2) the use of the end office switches only, or (3) the use of the tandem switches only.

6.2.6 Trunk Group Measurement Reports

Subject to availability, the Telephone Company will make available trunk group data in the form of usage in CCS, peg count, and overflow to the customer based on previously agreed to intervals.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.3 Obligations of the Customer

In addition to the obligations of the customer set forth in Section 2 preceding, the customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

6.3.1 Report Requirements

Customers are responsible for providing the following reports to the Telephone Company, when applicable.

(A) Jurisdictional Reports

When a customer orders Switched Access Service for both interstate and intrastate use, the customer is responsible for providing reports as set forth in Section 2.3.11 preceding. Charges will be apportioned in accordance with those reports. The method to be used for determining the intrastate charges is set forth in Section 2.3.12 preceding.

(B) Code Screening Reports

When a customer orders service class routing, trunk access limitation, or call gapping arrangements it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.3 Obligations of the Customer (Cont'd)

6.3.2 Trunk Group Measurement Reports

With the agreement of the customer, trunk group data in the form of usage in CCS, peg count, and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Telephone Company. This data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

6.3.3 Supervisory Signaling

The customer's facilities shall provide the necessary on-hook, off-hook, answer and disconnect supervision.

6.3.4 Short Duration Mass Calling Requirements

When a customer offers service for which a substantial call volume is expected during a short period of time (i.e., 900 service media stimulated events), the customer must notify the Telephone Company at least 48 hours in advance of each peak period. Notification should include the nature, time, duration, and frequency of the event, an estimated call volume, and the telephone number(s) to be used.

On the basis of the information provided, the Telephone Company may invoke network management controls, (i.e., call gapping and code blocking) to reduce the probability of excessive network congestion. The Telephone Company will work cooperatively with the customer to determine the appropriate level of such control.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.3 Obligations of the Customer (Cont'd)

6.3.5 Call Signaling

Depending on the signaling system used by the customer in its network, the customer's facilities shall transmit the following call signaling information to the Telephone Company on traffic the customer's end users originate which is handed off for termination on the Telephone Company's network.

(A) Signaling System 7 (SS7) Signaling

When the customer uses SS7 signaling, it will transmit the Calling Party Number (CPN) or, if different from the CPN, the Charge Number (CN) information in the SS7 signaling stream.

(B) Multi-Frequency (MF) Signaling

When the customer uses MF signaling, it will transmit the number of the calling party or, if different from the number of the calling party, the Charge Number (CN) information in the MF Automatic Number identification (AN I) field.

(C) Internet Protocol (IP) Signaling

When the customer uses IP signaling, it will transmit the telephone number of the calling party or, if different from the telephone number, the billing number of the calling party.

When the customer uses IP signaling in conjunction with ESALT, it will transmit call signaling data that must either: 1) conform to an active 10- digit North American Numbering Plan or directory number which is associated with the geographic location of the originating calling party (i.e., Calling Party Number and/or Automatic Number Identification) or 2) represent IP equivalent call signaling that is mutually agreed upon by the customer and Telephone Company at the time the customer places its order for ESALT.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

6.4.1 Description and Application of Rates and Charges

There are two types of rates and charges that apply to Switched Access Service: recurring (usage and flat rates) and nonrecurring charges. These rates and charges are applied differently to the various rate elements as set forth in (C) following.

(A) Recurring Rates

(1) Usage Rates for Switched Access Service are rates that apply on a per access minute or a per call basis. Access minute charges and per call charges are accumulated over a monthly period.

(2) Flat Rates for Switched Access Service are rates that apply on a per month per rate element basis.

(B) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Switched Access Service are: installation of service, Interim NXX Translation optional feature and service rearrangements.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(B) Nonrecurring Charges (Cont'd)

(1) Installation of Service

For Entrance Facilities, a Local Transport nonrecurring installation charge, as set forth in 17.2.1(A) following, will be applied at the serving wire center for each Entrance Facility installed.

Except as specified below for ESALT, when Direct Trunked Transport is ordered to the end office, a Local Transport nonrecurring trunk activation charge, as set forth in 17.2.1 (E) following, will be applied at the end office on a per order basis for each group of 24 Direct Trunked Transport trunks or fraction thereof that is activated at the end office.

Except as specified below for ESA LT, when Direct Trunked Transport is ordered to the access tandem, a Local Transport nonrecurring trunk activation charge, as set forth in 17.2.1(E) following, will be applied at the access tandem on a per order basis for each group of 24 Direct Trunked Transport trunks or fraction thereof that is activated at the access tandem.

A maximum of 24 trunks can be activated on a DS1 facility and a maximum of 672 trunks can be activated on a DS3 facility.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(B) Nonrecurring Charges (Cont'd)

(1) Installation of Service

For example, if a customer orders a DS1 Entrance Facility and requests activation of 18 of the available circuits, the customer will be charged one Local Transport High Capacity DS1 Installation nonrecurring charge at the serving wire center and one Direct Trunked Transport Activation nonrecurring charge at the end office. If at a later date the customer requests the activation of three more circuits, the customer will then be charged an additional Direct Trunked Transport Activation nonrecurring charge. These charges are in addition to the Access Order Charge as specified in 17.4.1 (A) following.

An ESALT Direct Trunked Termination nonrecurring charge, as specified in Section 17.2.1(F), following, will be applied per ESALT Direct Trunked Termination installed.

(2) Interim NXX Translation Optional Feature

This nonrecurring charge applies to the initial order for the installation of the Interim NXX Translation optional feature with FGC or FGD Switched Access Service and for each subsequent order received to add or change NXX translation codes. This charge, if applicable, applies whether this optional feature is installed coincident with or at any time subsequent to the installation of Switched Access Services. This charge is applied by the Telephone Company per order, per LATA or Market Area. When it is necessary for multiple telephone companies to provide the translation function, the nonrecurring charge is assessed only by the Telephone Company that provides the final translation function which identifies the customer's traffic and this traffic is then delivered to the customer's point of termination without any further translation.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(B) Nonrecurring Charges (Cont'd)

(3) Service Rearrangements

All changes to existing services other than changes involving administrative activities and the off-hook supervisory signaling of FGA Access Services, will be treated as a discontinuance of the existing service and an installation of a new service. The nonrecurring charge described in (1) preceding will apply for this work activity. Moves that change the physical location of the point of termination are described and charged for as set forth in Section 6.4.4 following.

- If, due to technical limitations of the Telephone Company, a customer could not combine its Interim NXX traffic with its other trunk side Switched Access Services, no charge shall apply to combine these trunk groups when it becomes technically possible.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(B) Nonrecurring Charges (Cont'd)

(3) Service Rearrangements (Cont'd)

Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows:

- change of customer name,
- change of customer or customer's end user premises address when the change of address is not a result of a physical relocation of equipment,
- change in billing data (name, address, or contact name or telephone number),
- change of agency authorization,
- change of customer circuit identification,
- change of billing account number,
- change of customer test line number,
- change of customer or customer's end user contact name or telephone number, and
- change of jurisdiction.

Changes and additions to existing Switched Access Services which are necessary due to Telephone Company initiated network reconfigurations, and required to provide the same grade of service to the customer that existed prior to the reconfiguration, will be made without charge to the customer. Charges will apply to those changes and additions which are in excess of those required to provide the same grade of service and/or capacity. Grade of service will be as determined by industry standard engineering tables.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(B) Nonrecurring Charges (Cont'd)

(3) Service Rearrangements (Cont'd)

For additions, changes or modifications to an optional feature which has a separate nonrecurring charge, that nonrecurring charge will apply.

When an optional feature is not required on each transmission path, but rather for an entire transmission path group, an end office or an access tandem switch, only one such charge will apply (i.e., it will not apply per transmission path).

When the Clear Channel Capability optional feature is installed on an existing facility, the addition will be treated as a discontinuance and start of service and all associated non-recurring charges will apply. For conversion of FGC and FGD trunks from multifrequency address signaling to SS7 signaling or from SS7 signaling to multifrequency address signaling, nonrecurring charges will apply as set forth in Section 17.2.1(D), following.

(C) Application of Rates

Rates are applied as premium rates.

The application of these rates is dependent upon the Feature Group, type of Entrance Facility, and type of transport (e.g., Direct Trunked Transport, Tandem Switched Transport, type of multiplexing).

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

The following rules provide the basis for applying the rates and charges:

(1) Premium Rates

Premium rates apply to all FGA, FGB, FGC and FGD access minutes.

In addition, premium rates apply to the following Local Transport rate elements:

- Entrance Facility
- Direct Trunked Facility
- Direct Trunked Termination
- Multiplexing
- Tandem Switched Facility
- Tandem Switched Termination
- Tandem Switching

(2) Reserved for Future Use

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(3) Reserved for Future Use

(4) Reserved for Future Use

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(4) Reserved for Future Use (Cont'd)

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(4) Reserved for Future Use (Cont'd)

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(4) Reserved for Future Use (Cont'd)

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(5) Unmeasured FGA and FGB Access Services

Where originating and/or terminating measurement capability does not exist for FGA or FGB Switched Access Services provided to the first point of switching, the number of access minutes that will be assumed are as set forth following in Sections 6.5.4 and 6.6.4 respectively.

(6) Reserved For Future Use

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(7) Reserved

This section is reserved for future use.

(8) 800 Data Base Access Service

A basic Query or Vertical Feature Query charge applies for each query that is launched to an 800 data base and identifies the customer to whom the call will be delivered. Query charges, as set forth in 17.2.7, will only be applied by those companies whose wire centers are identified as assessing query charges in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

When FGC or FGD switched access service is used for the provision of 800 Data Base Access Service and the total minutes of use and/or count of queries can be determined for each customer at a tandem or SSP but can not be determined by individual end office, an allocation method will be utilized to determine minutes of use and/or queries by end office and customer. For each end office a ratio will be developed and applied against the total minutes of use and/or count of queries for a given customer as determined by the tandem or SSP. These ratios will be developed by dividing the unidentified originating 800 minutes of use at an end office by the total unidentified originating minutes of use in all end offices subtending the tandem or SSP.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(8) 800 Data Base Access Service (Cont'd)

For example, assume:

- Three end offices (EO-1, EO-2, and Eo-3) subtend a tandem

  EO-1 measures 2,000 minutes of 800 use
  EO-2 measures 3,000 minutes of 800 use
  EO-1 measures 5,000 minutes of 800 use
  10,000 TOTAL

- The tandem delivers 800 usage to two customers:

  IC-A has 4,000 minutes of use
  IC-B has 6,000 minutes of use

- The allocation ratio for EO-1 is 20%

  2,000/10,000

- The minutes of use to be billed by EO-1 are

  800 to IC-A (20% X 4,000)
  1,200 to IC-B (20% X 6,000)
  2,000 TOTAL

6.4.2 Minimum Monthly Charge

Switched Access Service is subject to a minimum monthly charge. The minimum monthly charge applies for the total capacity provided and is calculated as follows.

For usage rated Local Transport and End Office rate elements, the minimum monthly charge is the sum of the recurring charges set forth in Sections 17.2.2 and 17.2.3 following for either the actual measured usage or the assumed usage prorated to the number of days or major fraction of days based on a 30 day month.

For flat rated Local Transport rate elements, the minimum monthly charge is the sum of the recurring charges set forth in Section 17.2.2, following, prorated to the number of days or major fraction of days on a 30 day month..

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.3 Change of Switched Access Service Arrangements

Changes from one type of Feature Group to another will be treated as a discontinuance of one type of service and a start of another. Nonrecurring charges will apply with one exception. When a customer upgrades a FGA or FGB service to a FGD service and when FGC is upgraded to FGD coincident with the availability of FGD in an end office, the nonrecurring charges will not apply and minimum period obligations will not change, (i.e., the time elapsed in the existing minimum period obligation will be credited to the minimum period obligations for FGD service) subject to the following limitations.

In order to avoid the imposition of nonrecurring charges, a customer which is a participant in the presubscription allocation process (i.e., is on the presubscription ballot) must:

- submit its order to disconnect FGA and/or FGB within 30 days after the date the results of the final allocation of customers in an end office are actually received by the customer; and,

- make the effective date for disconnection of the FGA and/or FGB Access Services no later than 60 days after the final allocation results are received by the customer.

A customer which is not a participant in the allocation process (i.e., is not on the presubscription ballot) is subject to the same rules preceding. The time frames for the non-participating customer(s) are the same as those which apply to the last customer to receive the results of the final allocation of customers in an end office who is a participant in the allocation process. For all other changes from one type of Feature Group to another, new minimum period obligations will be established.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.4 Moves

A move involves a change in the physical location of one of the following:

- the point of termination at the customer designated premises; or,
- the customer designated premises.

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(A) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the installation nonrecurring charge for the capacity affected. There will be no change in the minimum period requirements.

(B) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

6.4.5 Local Information Delivery Services

Calls over Switched Access Service in the terminating direction to certain community information services will be rated under the applicable rates for Switched Access Service as set forth in Section 17.2 following. In addition, the charges per call as specified under the Telephone Company's local and/or general exchange service tariffs, (i.e., 976 (DIAL-IT) Network Services), will also apply.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.6 Mileage Measurement

The mileage to be used to determine the monthly rate for Local Transport is calculated on the airline distance between the end office switch, which may be a Remote Switching Module, (where the call carried by Local Transport originates or terminates) and the customer's serving wire center.

When Direct Trunked Transport is ordered between the serving wire center and the end office, mileage is normally measured in one segment from the serving wire center to the end office. When Direct Trunked Transport is ordered between a serving wire center and a tandem and Tandem Switched Transport is ordered between the tandem and the end office, mileage is calculated separately for each segment. Exceptions to these methods are as set forth in (A) through (I) following.

Where applicable, the V&H coordinates method is used to determine mileage. This method is set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4 for Wire Center Information (V&H coordinates).

Mileage rates are set forth in Section 17.2.2 following. To determine the rate to be billed, first compute the airline mileage using the V&H coordinates method. If the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage and applying the rates, then multiply the mileage by the appropriate rate, (see matrix in (H) following).

Exceptions to the mileage measurement rules are as follows:

(A) Feature Group C – LEC IntraLATA Toll Network

Direct Trunked Transport is not available on the FGC LEC IntraLATA Toll Network, only Tandem Switched Transport is available. Tandem Switched Transport charges will be calculated in accordance with the Texas Intrastate IntraLATA Compensation Plan (TIICP). For a FGC LEC intraLATA toll call, the Tandem Switched Facility segment will be measured from the Designated Primary Toll Carrier (DPTC) FGC intraLATA toll tandem office to the terminating LEC end office or host office. For a FGC LEC 800 call, the Tandem Switched Facility segment will be measured from the originating LEC end office or host office to the DPTC FGC intraLATA toll tandem office. If the LEC end office is a remote office, another segment of Tandem Switched Facility will be measured from the remote office to the host office. If the LEC has an intraLATA toll tandem office in the call path, the Tandem Switching charge will be applicable at the intraLATA toll tandem office.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.6 Mileage Measurement (Cont'd)

(A) Feature Group C – LEC IntraLATA Toll Network (Cont'd)

When FGC LEC intraLATA toll calls terminate at Wireless Switching Centers (WSCs) directly interconnected to a LEC intraLATA toll tandem office, the Tandem Switched Facility will be measured from the DPTC FGC intraLATA toll tandem office to the terminating LEC intraLATA toll tandem office to which the WSC is interconnected. The Tandem Switching charge will be applicable at the terminating LEC intraLATA toll tandem office.

(B) Feature Group A (FGA) - Originating Usage

Direct Trunked Transport mileage for premium rated access minutes in the originating direction over FGA Switched Access Service will be calculated on an airline basis, using the V&H coordinates method. The mileage measurement will be between the first point of switching (end office switch where the FGA switching dial tone is provided) and the customer's serving wire center for the Switched Access Service provided.

(C) Feature Group A (FGA) - Terminating Usage

The Local Transport mileage for terminating FGA Switched Access Service when the Telephone Company provides Direct Trunked Transport will be measured in two segments. Direct Trunked Transport mileage will be measured between the customer's serving wire center and the first point of switching (i.e., the end office switch where the FGA switching dial tone is provided). Tandem Switched Transport mileage will be measured between the first point of switching and the terminating end office.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.6 Mileage Measurement (Cont'd)

(D) Feature Groups B, C and D - Alternate Traffic Routing

When the Alternate Traffic Routing optional feature is provided with FGB, FGC or FGD, the Local Transport access minutes will be apportioned between the two trunk groups used to provide this feature. Such apportionment will be made using: (1) actual minutes of use, if available, (2) standard Telephone Company traffic engineering methodology and will be based on the last trunk CCS desired for the high usage group, as described in Section 6.10.1(L) following, and the total busy hour minutes of capacity ordered to the end office, when the feature is provided at an end office switch, or to the subtending end offices when the feature is provided at an access tandem switch; or, (3) an apportionment mutually agreed to by the Telephone Company and the customer. This apportionment will serve as the basis for Local Transport mileage calculation.

(E) Feature Group C (FGC) - Multiple CDPs

When terminating FGC Switched Access Service is provided from multiple customer designated premises to an end office not equipped with measurement capabilities, the total Local Transport access minutes for that end office will be apportioned among the trunk groups accessing the end office on the basis of the individual busy hour minutes of capacity ordered for each of those trunk groups. This apportionment will serve as the basis for Local Transport mileage calculation.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.6 Mileage Measurement (Cont'd)

(F) Feature Groups A, B, C and D - WATS

The Tandem Switched Transport Facility for FGA, FGB, FGC and FGD Switched Access Service connected with Special Access Service at a WATS Serving Office will be measured between the WATS Serving Office (when measured access minutes of use are used) or between the FGA entry switch (when assumed minutes of use are used) and the serving wire center for the customer designated premises.

(G) Feature Groups B and D - WSCs Directly Interconnected to Access Tandems

The Local Transport mileage for FGB and FGD Switched Access Service provided to Wireless Switching Centers (WSCs) directly interconnected to a Telephone Company access tandem office will be determined on an airline basis, using the V&H coordinate method. The mileage will be measured between the customer's serving wire center and the Telephone Company access tandem office to which the WSC is interconnected.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.6 Mileage Measurement (Cont'd)

(H) Feature Groups B, C and D – Remote Offices

The Local Transport mileage for FGB, FGC, and FGD Switched Access Service provided to a Remote Office will be measured in multiple segments.

When the facility is directly trunked to the Host Office, Direct Trunked Facility mileage will be measured between the customer's serving wire center and the Host Office, and Tandem Switched Facility mileage will be measured between the Host Office and the Remote Office. The Tandem Switching charge will not apply.

When the facility is routed through a tandem to the Host Office, Direct Trunked Facility will be measured from the customer's serving wire center to the tandem, Tandem Switched Facility will be measured from the tandem to the host, and another segment of Tandem Switched Facility will be measured from the host to the remote. A Tandem Switching charge will be applicable at the tandem.

(I) Use of Telephone Company Hub

When multiplexing is performed at Telephone Company Hubs, mileage is computed and rates applied separately for each segment of the Local Transport Direct Trunked Facility (i.e., customer's serving wire center to Hub, Hub to Hub, and/or Hub to end office).

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.7 Mixed Use

Mixed use occurs when Switched Access Service and Special Access Service are provided over the same High Capacity service through a common interface. The regulations governing the provision of Mixed Use Facilities are set forth in Section 5.2.4 preceding and Section 7.2.7 following.

6.4.8 Message Unit Credit for Feature Group A (FGA)

Calls from end users to the seven digit local telephone numbers associated with FGA Switched Access Service are subject to Telephone Company local and/or general exchange service tariff charges (including message unit and toll charges as applicable). The monthly bills rendered to customers for their FGA Switched Access Service will include a credit to reflect any message unit charges collected from their end users under the Telephone Company's local and/or general exchange service tariffs. When the customer is provided FGA service where measurement capability does not exist, the credit will apply to access minutes not to exceed the assumed originating access minutes. No credit will apply for any terminating FGA access minutes. The message unit credit for originating access minutes will be based on the generally applicable message unit charges of the Telephone Company.

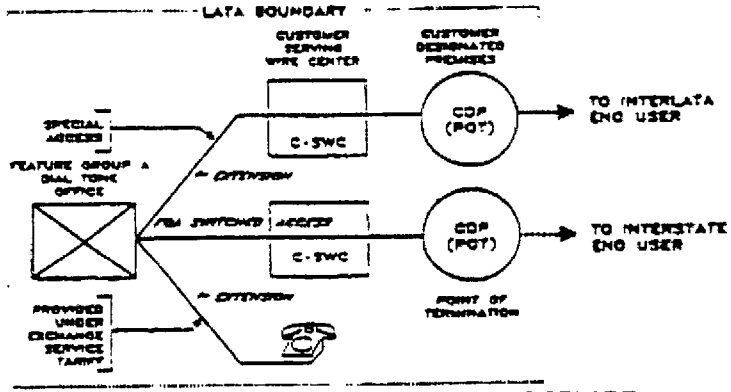
ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.9 Application of Rates for Feature Group A (FGA) Extension Service

FGA Switched Access Service is available with extensions, (i.e., additional terminations of the service at different customer designated premises in the same LATA as the FGA dial tone office or a LATA other than the LATA where the FGA dial tone office is located). FGA extensions within the same LATA as the FGA dial tone office are provided and charged under the Telephone Company's local and/or general exchange service tariffs. FGA extensions located in a LATA other than the LATA where the FGA dial tone office is located are provided and charged as Special Access Service. The rate elements which apply are: Voice Grade, Special Access Line, Special Transport, if applicable, and Facility Interface Combination (with signaling). All appropriate monthly rates and nonrecurring charges set forth in Section 17.3 following will apply.



FEATURE GROUP A EXTENSION SERVICE

In the above example, two CDPs are utilized to better illustrate the concept. From a practical standpoint, both the Switched Access and Special Access Services could be routed via the same CDP.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.10 Centralized Equal Access Arrangement

The Telephone Company will designate the first point(s) of switching and routing to be used where equal access traffic is provided through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Description and Provision of Feature Group A (FGA

6.5.1 Description

(A) FGA Access, which is available to all customers, provides line side access to Telephone Company end office switches with an associated seven digit local telephone number for the customer's use in originating communications from and terminating communications to an Interexchange Carrier's Intrastate Service or a customer provided intrastate communications capability. The customer must specify the Interexchange Carrier to which the FGA service is connected or, in the alternative, specify the means by which the FGA access communications is transported to another exchange.

Special Access Services utilized for connection with FGA at Telephone Company designated WATS Serving Offices, as set forth in Section 7 following, may be ordered separately by a customer other than the customer which orders the FGA Switched Access Service for the provision of WATS-type services. Special Access Services are ordered as set forth in Section 5.2 preceding.

FGA Access is arranged for use by the customer in the provision of its foreign dial tone service, second dial tone service, or switched private network service. FGA Access is not available for use by end users as a stand alone service arrangement to terminate calls within the LATA.

(B) FGA Switching is provided at all end office switches. At the option of the customer, FGA is provided on a single or multiple line group basis and is arranged for originating calling only, terminating calling only, or two-way calling which are specified by the customer's order for service.

(C) FGA provides a line side termination at the first point of switching (i.e., dial tone office). The line side termination will be provided with either ground start supervisory signaling or loop start supervisory signaling. The type of signaling is at the option of the customer.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.1 Description (Cont'd)

(D) The Telephone Company shall select the first point of switching, within the selected LATA, at which the line side termination is to be provided unless the customer requests a different first point of switching and Telephone Company facilities and measurement capabilities, where necessary, are available to accommodate such a request.

(E) A seven digit local telephone number assigned by the Telephone Company is provided for access to FGA switching in the originating direction. The seven digit local telephone number will be associated with the selected end office switch and is of the form NXX-XXXX.

If the customer requests a specific seven digit telephone number that is not currently assigned, and the Telephone Company, with reasonable effort, can comply with that request, the requested number will be assigned to the customer.

(F) FGA switching, when used in the terminating direction, is arranged with dial tone start-dial signaling. When used in the terminating direction, FGA switching may, at the option of the customer, be arranged for dial pulse or dual tone multifrequency address signaling, subject to availability of equipment at the first point of switching. When FGA switching is provided in a hunt group or uniform call distribution arrangement, all FGA switching will be arranged for the same type of address signaling.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.1 Description (Cont'd)

(G) No address signaling is provided by the Telephone Company when FGA switching is used in the originating direction. Address signaling, in such cases, if required by the customer, must be provided by the customer's end user using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Telephone Company and will be subject to the ordinary transmission capabilities of the Local Transport provided.

(H) FGA switching, when used in the terminating direction, may be used to access valid NXXs in the LATA, local operator service (0- and 0+), Directory Assistance (411 where available and 555-1212), emergency reporting service (911 where available), exchange telephone repair (611 where available), time or weather announcement services of the Telephone Company, community information services of an information service provider, and other customers' services (by dialing the appropriate digits).

Charges for FGA terminating calls requiring operator assistance or calls to 611 or 911 will only apply where sufficient call details are available. Additional non-access charges will also be billed on a separate account for (1) an operator surcharge, as set forth in the local exchange tariffs, for local operator assistance (0- and 0+) calls; (2) calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, (i.e., 976 (DIAL IT) Network Services); and, (3) calls from a FGA line to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.1 Description (Cont'd)

(H) (Cont'd)

For calls to Directory Assistance (411 and 555-1212, whichever is available), Local Transport rates for FGA Switched Access Service will not apply. Instead, calls to this service are subject to a Directory Transport per call rate as set forth in Section 17.6.2(B) following. Additionally, calls to Directory Assistance are subject to the Directory Assistance Service Call rate as set forth in Section 17.6.2(A) following.

(I) When a FGA switching arrangement for an individual customer (a single line or entire hunt group) is discontinued at an end office, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with the number dialed has been disconnected.

(J) Except as provided for in Section 6.1.3(A)(1), preceding, FGA will be provisioned over an Entrance Facility from the customer's premises to the customer's serving wire center.

FGA service, when used in the originating direction, will be provisioned as Direct Trunked Transport from the first point of switching (i.e., the end office switch where FGA switching dial tone is provided) to the customer's serving wire center.

FGA service, when used in the terminating direction, will be provisioned as Direct Trunked Transport from the customer's serving wire center to the first point of switching and provisioned as Tandem Switched Transport from the first point of switching to the terminating end office. The Tandem Switching charge will not apply.

(K) FGA service may not be used in conjunction with ESALT.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.2 Optional Features

Following are the various nonchargeable optional features that are available in lieu of, or in addition to, the standard features provided with FGA. They are provided as Common Switching, Transport Termination or Local Transport options.

(A) Common Switching Options

Descriptions of the common switching optional features are set forth in Section 6.10 following.

(1) Call Denial on Line or Hunt Group

(2) Service Code Denial on Line or Hunt Group

(3) Hunt Group Arrangement

(4) Uniform Call Distribution Arrangement

(5) Nonhunting Number for Use with Hunt Group or Uniform Call Distribution Arrangement

(6) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS-Type Service

(7) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS-Type Service

(8) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS-Type Service

(9) Nonhunting Number Associated with a Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS-Type Service

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.2 Optional Features (Cont'd)

(B) Transport Termination Options

(1) Two-way operation with dial pulse address signaling and loop start supervisory signaling
(2) Two-way operation with dial pulse address signaling and ground start supervisory signaling
(3) Two-way operation with dual tone multifrequency address signaling and loop start supervisory signaling
(4) Two-way operation with dual tone multifrequency address signaling and ground start supervisory signaling
(5) Terminating operation with dial pulse address signaling and loop start supervisory signaling
(6) Terminating operation with dial pulse address signaling and ground start supervisory signaling
(7) Terminating operation with dual tone multifrequency address signaling and loop start supervisory signaling
(8) Terminating operation with dual tone multifrequency address signaling and ground start supervisory signaling
(9) Originating operation with loop start supervisory signaling
(10) Originating operation with ground start supervisory signaling

(C) Local Transport Options

(1) Supervisory Signaling (as set forth in Section 15.1.1(E) following)
(2) Customer Specified Entry Switch Receive Level (as set forth in Section 15.1.1(E) following)

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.3 Optional Features Provided In Local Tariffs

Certain other features which may be available in connection with FGA (i.e., Speed Calling, Remote Call Forwarding, Bill Number Screening, IntraLATA extensions) are provided under the Telephone Company's local and/or general exchange service tariffs.

6.5.4 Measuring Access Minutes

Customer FGA traffic to end offices will be measured (i.e., recorded) or assumed by the Telephone Company at end office switches. Originating and terminating calls will be measured (i.e., recorded) or assumed by the Telephone Company to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

For terminating calls over FGA and for originating calls over FGA (when the off-hook supervisory signal is provided by the customer's equipment before the called party answers), the measured minutes are the chargeable access minutes. For originating calls over FGA (when the off-hook supervisory signal is forwarded by the customer's equipment when the called party answers), chargeable originating access minutes are derived from recorded minutes using the same formula as set forth in Section 6.7.4 following for FGC.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.4 Measuring Access Minutes (Cont'd)

For originating calls over FGA, usage measurement begins when the originating FGA first point of switching receives an off-hook supervisory signal forwarded from the customer's point of termination. This off-hook signal may be provided by the customer's equipment before the called party answers, or forwarded by the customer's equipment when the called party answers.

The measurement of originating call usage over FGA ends when the originating FGA first point of switching receives an on-hook supervisory signal from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

For terminating calls over FGA, usage measurement begins when the terminating FGA first point of switching receives an off-hook supervisory signal from the terminating end user's end office indicating the terminating end user has answered. The measurement of terminating call usage over FGA ends when the terminating FGA first point of switching receives an on-hook supervisory signal from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

FGA access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each line or hunt group, and are then rounded up to the nearest access minute for each line or hunt group.

Assumed minutes are used for FGA services which originate or terminate in end offices not equipped with measurement capabilities and, in such cases, are the chargeable access minutes.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.4 Measuring Access Minutes (Cont'd)

Where originating and terminating measurement capability does not exist for FGA provided to the first point of switching, the number of access minutes per line per month will be assumed, as set forth in Section 17.2.5(A) following, when the line is arranged for two-way calling.

Where measurement capability exists for either originating or terminating usage, but not both, on a line arranged for two- way calling, the number of access minutes per line per month will be assumed usage, as set forth in Section 17.2.5(A) following, or the measured usage, whichever is greater. If the usage in the measured direction exceeds the assumed access minutes per line per month, no usage will be assigned in the unmeasured direction. If the measured usage is less than the assumed access minutes per line per month, the usage in the unmeasured direction will be the assumed usage, as set forth in Section 17.2.5 following, for that unmeasured direction except that the total of measured and assumed minutes in such instances will not exceed the total assumed usage designated for two-way calling as set forth in Section 17.2.5(A) following. If the total exceeds the assumed minutes set forth in Section 17.2.5 following, the assigned minutes shall be reduced so that the total of measured and unmeasured minutes equals the assumed minutes for two-way calling set forth in Section 17.2.5(A) following.

Additionally, when the line is arranged for one-way calling and there is no measurement capability for that direction, assumed originating access minutes, as set forth in Section 17.2.5(B) following, will be assigned for originating calling only lines and assumed terminating access minutes, as set forth in Section 17.2.5(C) following, will be assigned for terminating calling only lines.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.4 Measuring Access Minutes (Cont'd)

The following matrix illustrates the application of assumed access minutes for FGA as set forth in Sections 17.2.5(A), (B) and (C) following.

Service Ordered As	Can Measure Originating	Can't Measure Originating	Can Measure Terminating	Can't Measure Terminating
Originating Only	Actual	1510	N/A	N/A
Terminating Only	N/A	N/A	Actual	2685
Both Originating and Terminating (originating measurement greater than 4195)	Actual	N/A	N/A	0
Both Originating and Terminating (originating measurement equal or less than 4195)	Actual	N/A	N/A	0 to 2685*
Both Originating and Terminating (terminating measurement greater than 4195)	N/A	0	Actual	N/A
Both Originating and Terminating (terminating measurement equal or less than 4195)	N/A	0 to 1510*	Actual	N/A

*Sum of actual and assumed cannot exceed 4195. Reduce assumed minutes of use if necessary.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.4 Measuring Access Minutes (Cont'd)

Notwithstanding the preceding, when FGA is used for the provision of WATS-type service where measurement capability exists at the WATS Serving Office but not at the FGA first point of switching, the measured WATS-type originating and/or terminating minutes of use shall be separately summed and compared to their respective total assumed originating and/or terminating minutes of use. The number of access minutes per line per month will be the assumed or the measured usage, whichever is greater.

6.5.5 Testing Capabilities

FGA is provided, in the terminating direction where equipment is available, with seven digit access to balance (100 type) test line and milliwatt (102 type) test line. In addition to the tests described in Section 6.2.4 preceding which are included with the installation of service and as ongoing routine testing, Additional Cooperative Acceptance Testing and Additional Manual Testing are available as set forth in Section 13.3.1 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB)

6.6.1 Description

(A) FGB Access, which is available to all customers, provides trunk side access to Telephone Company end office switches with an associated uniform 950-XXXX access code. FGB trunk side access is provided for the customer's use in originating communications from and terminating communications to an Interexchange Carrier's Intrastate Service or a customer-provided intrastate communications capability. The customer must specify the Interexchange Carrier to which the FGB service is connected or, in the alternative, specify the means by which the FGB access communications is transported to another exchange.

Special Access Services utilized for connection with FGB at Telephone Company designated WATS Serving Offices as set forth in Section 7 following may be ordered separately by a customer other than the customer which orders the FGB Switched Access Service for the provision of WATS or WATS-type services. Special Access Services are ordered as set forth in Section 5.2 preceding.

(B) FGB, when directly routed to an end office (i.e., provided without the use of an access tandem switch), is provided at appropriately equipped Telephone Company electronic end office switches. When provided via Telephone Company designated electronic access tandem switches, FGB switching is provided at Telephone Company electronic and electromechanical end office switches.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.1 Description (Cont'd)

(C) FGB is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with wink start start-pulsing signals and answer and disconnect supervisory signaling.

(D) FGB switching is provided with multifrequency address signaling in both the originating and terminating directions. Except for FGB switching provided with the automatic number identification (ANI) or rotary dial station signaling arrangements as set forth respectively in Sections 6.10.1(F) and 6.10.2(A) following, any other address signaling in the originating direction, if required by the customer, must be provided by the customer's end user using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Telephone Company and will be subject to the ordinary transmission capabilities of the Local Transport provided.

(E) The access code for FGB switching is a uniform access code. The form of the uniform access code is 950-XXXX. A uniform access code(s) will be assigned to the customer for the customer's domestic communications and another will be assigned to the customer for its international communications, if required. These access codes will be the assigned access numbers of all FGB switched access service provided to the customer by the Telephone Company.

(F) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGB switching is ordered. When required by technical limitations, a separate trunk group will be established for each type of FGB switching arrangement provided. Different types of FGB or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.1 Description (Cont'd)

(G) FGB switching, when used in the terminating direction, may be used to access valid NXXs in the LATA, time or weather announcement services of the Telephone Company, community information services of an information service provider and other customers' services (by dialing the appropriate digits). When directly routed to an end office, only those valid NXX codes served by that end office may be accessed. When routed through an access tandem, only those valid NXX codes served by end offices subtending the access tandem may be accessed.

The customer will also be billed additional non-access charges for calls to certain community information services for which rates are applicable under Telephone Company exchange service tariffs, (i.e., 976 (DIAL-IT) Network Service). Additionally, non-access charges will also be billed for calls from a FGB trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer.

Calls in the terminating direction will not be completed to 950-XXXX access code, local operator assistance (0-and 0+), Directory Assistance (411 and 555-1212), service codes 611 and 911 or 101XXXX access codes. Calls will be completed to Directory Assistance (NPA-555-1212 or 555-1212) when FGB switching is combined with Directory Assistance (DA) switching. The combination of FGB Switched Access Service with DA Service is provided as set forth in Section 9 following. FGB may not be switched, in the terminating direction, to Switched Access Service FGB, FGC and FGD.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.1 Description (Cont'd)

(H) When all FGB switching arrangements are discontinued at an end office and/or in a LATA, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with the number dialed has been disconnected.

(I) FGB service may not be used in conjunction with ESALT.

(J) For FGB Switched Access Service to a Mobile Telephone Switching Office (MTSO) directly interconnected to a Telephone Company access tandem office, the customer will be billed only the Local Transport premium rate elements for the FGB usage. The mileage used to determine the monthly rate for the local transport rate elements is as set forth in Section 6.4.6(G) preceding.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.2 Optional Features

Following are descriptions of the various nonchargeable optional features that are available in lieu of, or in addition to, the standard features provided with FGB. They are set forth in (A), (B) and (C) following and are provided as Common Switching, Transport Termination and Local Transport options. Additionally, other optional features provided in local tariffs are set forth in (D) following.

(A) Common Switching Options

Descriptions of the common switching optional features are set forth in Section 6.10 following.

(1) Automatic Number Identification (ANI)

(2) Up to 7 Digit Outpulsing of Access Digits to Customer

(3) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Service

(4) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Service

(5) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Service

(6) Nonhunting Number Associated with Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Service

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.2 Optional Features (Cont'd)

(B) Transport Termination Options

(1) Rotary Dial Station Signaling

(C) Local Transport Options

(1) Customer Specification of Local Transport Termination

(2) Optional Supervisory Signaling

(3) Customer Specified Entry Switch Receive Level

Inasmuch as these options concern transmission levels and signaling they are set forth in Section 15.1.1 following.

(D) Optional Features Provided in Local Tariffs

Another feature, Bill Number Screening, which may be available in connection with FGB, is provided under the Telephone Company's local and/or general exchange service tariffs.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.3 Design and Traffic Routing

For FGB, the trunk directionality and traffic routing of the Switched Access Service between the customer designated premises and the entry switch are determined by the customer's order for service; except, the Telephone Company will designate the first point(s) of switching and routing to be used where equal access is provided through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. Additionally, the customer may order the optional feature Customer Specification of Local Transport Termination as set forth in Section 15.1.1 following.

6.6.4 Measuring Access Minutes

Customer traffic to end offices will be measured (i.e., recorded) or assumed by the Telephone Company at end office switches or access tandem switches. Originating and terminating calls will be measured (i.e., recorded) or assumed by the Telephone Company to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

For both originating and terminating calls over FGB the measured minutes are the chargeable access minutes.

For originating calls over FGB, usage measurement begins when the originating FGB first point of switching receives answer supervision forwarded from the customer's point of termination, indicating the customer's equipment has answered.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.4 Measuring Access Minutes (Cont'd)

The measurement of originating call usage over FGB ends when the originating FGB first point of switching receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

For terminating calls over FGB, usage measurement begins when the terminating FGB first point of switching receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over FGB ends when the terminating FGB first point of switching receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

FGB access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

Assumed minutes are used for FGB services which originate or terminate in end offices not equipped with measurement capabilities and in such cases are the chargeable access minutes.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.4 Measuring Access Minutes (Cont'd)

Where originating and terminating measurement capability does not exist for FGB provided to the first point of switching, the number of access minutes per trunk per month will be assumed, as set forth in Section 17.2.5(D) following, when the trunk is arranged for two-way calling.

Where measurement capability exists for either originating or terminating usage, but not both, on a trunk arranged for two-way calling, the number of access minutes per trunk per month will be assumed usage, as set forth in Section 17.2.5(D) following, or the measured usage, whichever is greater. If the usage in the measured direction exceeds the assumed access minutes per trunk per month, no usage will be assigned in the unmeasured direction. If the measured usage is less than the assumed access minutes per trunk per month, the usage in the unmeasured direction will be the assumed usage, as set forth in Section 17.2.5 following, for that unmeasured direction except that the total of measured and assumed minutes in such instances will not exceed the total assumed usage designated for two-way calling set forth in Section 17.2.5(D) following. If the total exceeds the assumed minutes set forth in Section 17.2.5 following, the assigned minutes shall be reduced so that the total of measured and unmeasured minutes equals the assumed minutes for two-way calling set forth in Section 17.2.5(D) following.

Additionally, when the trunk is arranged for one-way calling and there is no measurement capability for that direction, assumed originating access minutes, as set forth in Section 17.2.5(E) following, will be assigned for originating calling only trunks and assumed terminating access minutes, as set forth in Section 17.2.5(F) following, will be assigned for terminating calling only trunks.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.4 Measuring Access Minutes (Cont'd)

The following matrix illustrates the application of assumed access minutes for FGB as set forth in Sections 17.2.5(D), (E) and (F) following.

Service Ordered As	Can Measure Originating	Can't Measure Originating	Can Measure Terminating	Can't Measure Terminating
Originating Only	Actual	3132	N/A	N/A
Terminating Only	N/A	N/A	Actual	5568
Both Originating and Terminating (originating measurement greater than 8700)	Actual	N/A	N/A	0
Both Originating and Terminating (originating measurement equal or less than 8700)	Actual	N/A	N/A	0 to 5568*
Both Originating and Terminating (terminating measurement greater than 8700)	N/A	0	Actual	N/A
Both Originating and Terminating (terminating measurement equal or less than 8700)	N/A	0 to 3132*	Actual	N/A

*Sum of actual and assumed cannot exceed 8700. Reduce assumed minutes of use if necessary.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.4 Measuring Access Minutes (Cont'd)

Notwithstanding the preceding, when FGB is used for the provision of WATS or WATS-type service where measurement capability exists at the WATS Serving Office but not at the FGB first point of switching, the measured WATS or WATS-type originating and/or terminating minutes of use shall be separately summed and compared to their respective total assumed originating and/or terminating minutes of use. The number of minutes per trunk per month will be the assumed or the measured usage, whichever is greater.

When FGB is ordered at an access tandem and end office specific usage measurement is not available, the actual or assumed originating and/or terminating minutes of use as determined by the Telephone Company providing the access tandem will be apportioned among all subtending end offices. For each end office, such apportionment shall be based on the ratio of the total number of subscriber lines in each end office subtending the access tandem to the total number of subscriber lines associated with all end offices subtending the access tandem. For purposes of administering this regulation, subscriber lines are defined as exchange service lines, Centrex lines and Centrex-type lines provided by the telephone companies under local and/or general exchange service tariffs. The resulting ratio for each end office is then applied to the total access area originating and/or terminating minutes of use to determine originating and/or terminating minutes of use to be assigned for billing purposes to each subtending end office in the access area.

The ratio used to calculate the access minutes will be determined by the Telephone Company and provided to the customer upon his request within 15 days of the receipt of such request.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.5 Testing Capabilities

FGB is provided, in the terminating direction where equipment is available, with seven digit access to balance (100 type) test line, milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, data transmission (107 type) test line, loop around test line, short circuit test line and open circuit test line. In addition to the tests described in Section 6.2.4 preceding which are included with the installation of service and as ongoing routine testing, Additional Cooperative Acceptance Testing, Additional Automatic Testing, and Additional Manual Testing are available as set forth in Section 13.3.1 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC

6.7.1 Description

(A) FGC Access provides trunk side access to Telephone Company end office switches for the customer's use in originating and terminating communications. Originating and terminating FGC Access is available to providers of MTS and WATS. Originating FGC Access is available to all customers when used to provide the Interim NXX Translation optional feature or 800 Data Base Service. Terminating FGC access is available to all customers other than providers of MTS and WATS when such access is used in conjunction with the provision of the Interim NXX Translation optional feature, or 800 Data Base Service, but only for purposes of testing. Existing FGC Access will be converted to FGD Access when FGD Access becomes available in an end office.

Special Access Services utilized for connection with FGC at Telephone Company designated WATS Serving Offices as set forth in Section 7 following may be ordered separately by a customer other than the customer which orders the FGC Switched Access Service (i.e., a provider of MTS and WATS) for the provision of WATS Services. Special Access Services are ordered as set forth in Section 5.2 preceding.

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.1 Description (Cont'd)

(B) FGC switching is provided at all end office switches unless FGD end office switching is provided in the same office. When FGD switching is available, FGC switching will not be provided. FGC is provided at Telephone Company end office switches on a direct trunk basis or via Telephone Company designated access tandem switches. FGC switching is furnished to providers of MTS and WATS. Additionally, originating FGC switching is available to all customers when used to provide the Interim NXX Translation optional feature or 800 Data Base Service. Terminating FGC switching is available to all customers who are not MTS and WATS providers only when such terminating access is for purposes of testing FGC facilities provided in conjunction with the Interim NXX Translation optional feature or 800 Data Base Service.

(C) FGC is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with answer and disconnect supervisory signaling. Wink start start-pulsing signals are provided in all offices where available. In those offices where wink start start-pulsing signals are not available, delay dial start-pulsing signals will be provided, unless immediate dial pulse signaling is provided, in which case no start-pulsing signals are provided.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.1 Description (Cont'd)

(D) FGC is provided with multifrequency address signaling except in certain electromechanical end office switches where multifrequency signaling is not available. In such switches, the address signaling will be dial pulse or immediate dial pulse signaling, whichever is available. Up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such called party number signals will be subject to the ordinary transmission capabilities of the Local Transport provided.

(E) No access code is required for FGC switching. The telephone number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the customer's end user is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and, when the end office is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.1 Description (Cont'd)

(F) FGC switching, when used in the terminating direction, may be used to access valid NXXs in the LATA, time or weather announcement services of the Telephone Company, community information services of an information provider, and other customer's services (by dialing the appropriate codes) when the services can be reached using valid NXX codes. When directly routed to an end office, only those valid NXX codes served by that office may be accessed. When routed through an access tandem, only those valid NXX codes served by offices subtending the access tandem may be accessed. Where measurement capabilities exist, the customer will also be billed additional non-access charges for calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, (i.e., 976 (DIAL IT) Network Services). Additionally, non-access charges will also be billed for calls from a FGC trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer. Calls in the terminating direction will not be completed to 950-XXXX access codes, local operator assistance (0- and 0+), Directory Assistance (411 and 555-1212), service codes 611 and 911 and 101XXXX access codes. Calls will be completed to Directory Assistance (NPA-555-1212 or 555-1212) when FGC switching is combined with Directory Assistance switching. The combination of FGC Switched Access Service with DA Service is provided as set forth in Section 9 following. FGC may not be switched, in the terminating direction, to Switched Access Service FGB, FGC or FGD..

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.1 Description (Cont'd)

(G) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGC switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGC switching arrangement provided. Different types of FGC or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.

(H) Unless prohibited by technical limitations the providers of MTS and WATS may, at their option, combine Interim NXX Translation traffic in the same trunk group arrangement with their non-Interim NXX Translation traffic. When required by technical considerations, or when provided to a customer other than the provider of MTS and WATS, or at the request of the customer (i.e., provider of MTS and WATS), a separate trunk group will be established for Interim NXX Translation traffic.

(I) Operator Transfer Service may be provided with FGC Switched Access Service at Telephone Company designated Operator Services locations.

The Telephone Company will provide Operator Transfer Service for calls originating from telephone numbers associated with exchange service lines in end offices subtending the Operator Services location. Operator Transfer Service is provided as set forth in Section 6.10.4 following.

(J) FGC switching is provided with multifrequency address signaling or out of band SS7 signaling where technically feasible. With multifrequency address signaling and SS7 signaling, up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such address signals will be subject to the ordinary transmission capabilities of the Local Transport provided.

(K) FGC service may not be used in conjunction with ESALT.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.2 Optional Features

Following are descriptions of the various nonchargeable and chargeable optional features that are available in lieu of, or in addition to, the standard features provided with FGC. Nonchargeable optional features are provided as Common Switching, Transport Termination and Local Transport options as set forth in (A) through (C) following. Chargeable optional features are set forth in (D) following.

(A) Common Switching Options

Descriptions of the common switching optional features are set forth in Section 6.10 following.

(1) Automatic Number Identification (ANI)

(2) Signaling Options

(a) Delay Dial Start-Pulsing Signaling

(b) Immediate Dial Pulse Address Signaling

(c) Dial Pulse Address Signaling

(3) Service Class Routing

(4) Alternate Traffic Routing

(5) Trunk Access Limitation

(6) Band Advance Arrangement Associated with Special Access Service Utilized in the Provision of WATS Service

(7) End Office End User Line Service Screening for Use with Special Access Service Utilized in the Provision of WATS Service

(8) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS Service

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.2 Optional Features (Cont'd)

(A) Common Switching Options (Cont'd)

(9) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS Service

(10) Nonhunting Number Associated with a Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS Service

(11) Digital Switched Service

(B) Transport Termination Options

(1) Operator Trunk - Coin, Non-Coin, or Combined Coin and Non-Coin

The Operator Trunk Option is set forth in Section 6.10.2(B) following.

(C) Local Transport Options

One optional feature is available with Local Transport associated with FGC. That optional feature is Supervisory Signaling and, due to its technical nature, is set forth in Section 15.1.1 following.

(1) Supervisory Signaling

The Supervisory Signaling optional feature, due to its technical nature, is set forth in Section 15.1.1, following.

(2) Signaling System 7 (SS7)

The SS7 optional feature allows the customer to send and receive signals for out of band call set up and is available with FGC. This option requires the establishment of a signaling connection between the customer's designated premises and a Telephone Company Signaling Transfer Point (STP).

SS7 is provided in both the originating and terminating direction on FGC and each signaling connection is provisioned for two way SS7 signaling information.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.2 Optional Features (Cont'd)

(C) Local Transport Options (Cont'd)

(3) Multifrequency Address Signaling

(4) Calling Party Number (CPN)

(5) Charge Number Parameter (CNP)

(6) Clear Channel Capability

The Clear Channel Capability optional feature, due to its technical nature, is set forth in Section 15.1.1, following.

(D) Chargeable Optional Features

(1) The Interim NXX Translation optional feature is set forth in Section 6.10.3(A) following.

(2) The Operator Transfer Service optional feature is set forth in Section 6.10.4 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.3 Design and Traffic Routing

For FGC, the Telephone Company shall design and determine the routing of Switched Access Service. Additionally, for Tandem Switched Transport, the Telephone Company will design and determine the routing from the first point of switching to the end office. The Telephone Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Telephone Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment.

Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment, and actual traffic patterns.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.4 Measuring Access Minutes

Customer traffic to end offices will be measured (i.e., recorded) by the Telephone Company at end office switches or access tandem switches. Originating and terminating calls will be measured or imputed by the Telephone Company to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

For terminating calls over FGC when measurement capability exists, the measured minutes are the chargeable access minutes. For originating calls over FGC, chargeable originating access minutes are derived from recorded minutes in the following manner:

Step 1: Obtain recorded originating minutes and messages from the appropriate recording data.

Step 2: Obtain the total attempts by dividing the originating measured messages by the completion ratio. Completion ratios (CR) are obtained separately for the major call categories such as DDD, operator, 800, 900, Directory Assistance and international from a sample study which analyzes the ultimate completion status of the total attempts which receive acknowledgement from the customer. That is, Measured Messages divided by Completion Ratio equals Total Attempts.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.4 Measuring Access Minutes (Cont'd)

Step 3: Obtain the total non-conversation time additive (NCTA) by multiplying the total attempts (obtained in Step 2) by the NCTA per attempt ratio. The NCTA per attempt ratio is obtained from the sample study identified in Step 2 by measuring the non-conversation time associated with both completed and incompleted attempts. The total NCTA is the time on a completed attempt from customer acknowledgement of receipt of call to called party answer (set up and ringing) plus the time on an incompleted attempt from customer acknowledgement of call until the access tandem or end office receives a disconnect signal (ring - no answer, busy or network blockage). That is, Total Attempts times Non-Conversation Time per Attempt Ratio equals Total NCTA.

Step 4: Obtain total chargeable originating access minutes by adding the total NCTA (obtained in Step 3) to the recorded originating measured minutes (obtained in Step 1). That is, Measured Minutes plus NCTA equals Chargeable Originating Access Minutes

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.4 Measuring Access Minutes (Cont'd)

Following is an example which illustrates how the chargeable originating access minutes are derived from the measured originating minutes using this formula.

Where:
Measured Minutes (M. Min.) = 7,000
Measured Messages (M. Mes.) = 1,000
Completion Ratio (CR) = .75
NCTA per Attempt = .4

(1) Total Attempts = $\frac{1{,}000(\text{M. Mes.})}{.75\ (\text{CR})}$ = 1,333.3

(2) Total NCTA = .4 (NCTA per Attempt) x 1,333.3 = 533.33

(3) Total Chargeable Originating Access Minutes =
7,000(M. Min.) + 533.33(NCTA) = 7,533.33

FGC access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.4 Measuring Access Minutes (Cont'd)

Originating Usage

For originating calls over FGC, provided with Multi-Frequency Signaling, usage measurement begins when the originating FGC first point of switching receives answer supervision from the customer's point of termination, indicating the called party has answered.

For originating calls over FGC provided with Signaling System 7 (SS7) Signaling when the FGC end office is not routed through an access tandem for connection to the customer, usage measurement begins when the SS7 Initial Address Message is sent from the Service Switching Point (SSP) to the Signal Transfer Point(STP).

For originating calls over FGC provided with Signaling System 7 (SS7) Signaling when the FGC end office is routed through a tandem for connection to the customer, usage measurement begins when the FGC end office receives the SS7 Exit Message from the tandem.

The measurement of originating call usage over FGC provided with Multi-Frequency Signaling ends when the originating FGC first point of switching receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

The measurement of originating call usage over FGC provided with SS7 Signaling ends when the originating FGC end office receives an SS7 Release Message indicating either the originating or terminating end user has disconnected.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.4 Measuring Access Minutes (Cont'd)

Terminating Usage

For terminating calls over FGC the chargeable access minutes are either measured or derived. For terminating calls over FGC where measurement capability does not exist, terminating FGC usage is derived from originating usage, excluding usage from calls to closed end services or Directory Assistance Services.

For terminating calls over FGC provided with Multi-Frequency Signaling, where measurement capability exists, the measurement of chargeable access minutes begins when the terminating FGC first point of switching receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered. This measurement ends when the terminating FGC first point of switching receives an on-hook supervisory signal from the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

For terminating calls over FGC with SS7 signaling, usage measurement begins when the terminating recording switch receives answer supervision from the terminating end user. The Telephone Company switch receives answer supervision and sends the indication to the customer in the form of an answer message. The measurement of terminating FGC call usage ends when the entry switch receives or sends a Release Message, whichever occurs first.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.5 Design Blocking Probability

The Telephone Company will design the facilities used in the provision of Switched Access Service FGC to meet the blocking probability criteria as set forth in (A) and (B) following.

(A) For FGC, the design blocking objective will be no greater than one percent (.01) between the point of termination at the customer's designated premises and the first point of switching when traffic is directly routed without an alternate route. Standard traffic engineering methods will be used by the Telephone Company to determine the number of transmission paths required to achieve this level of blocking.

(B) The Telephone Company will perform routine measurement functions to assure that an adequate number of transmission paths are in service. The Telephone Company will recommend that additional capacity (i.e., busy hour minutes of capacity) be ordered by the customer when additional paths are required to reduce the measured blocking to the designed blocking level. For the capacity ordered, the design blocking objective is assumed to have been met if the routine measurements show that the measured blocking does not exceed the threshold listed in the following tables.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.5 Design Blocking Probability (Cont'd)

(B) (Cont'd)

(1) For transmission paths carrying only first routed traffic direct between an end office and customer's designated premises without an alternate route, and for paths carrying only overflow traffic, the measured blocking thresholds are as follows:

Number of Transmission Paths Per Trunk Group	Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group			
	15-20 Measurements	11-14 Measurements	7-10 Measurements	3-6 Measurements
2	7.0%	8.0%	9.0%	14.0%
3	5.0%	6.0%	7.0%	9.0%
4	5.0%	6.0%	7.0%	8.0%
5-6	4.0%	5.0%	6.0%	7.0%
7 or more	3.0%	3.5%	4.0%	6.0%

(2) For transmission paths carrying first routed traffic between an end office and customer's designated premises via an access tandem, the measured blocking thresholds are as follows:

Number of Transmission Paths Per Trunk Group	Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group			
	15-20 Measurements	11-14 Measurements	7-10 Measurements	3-6 Measurements
2	4.5%	5.5%	69.0%	9.5%
3	3.5%	4.0%	4.5%	6.0%
4	3.5%	4.0%	4.5%	5.5%
5-6	2.5%	3.5%	4.0%	4.5%
7 or more	2.0%	2.5%	3.0%	4.0%

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.7 Description and Provision of Feature Group C (FGC) (Cont'd)

6.7.6 Testing Capabilities

FGC is provided, in the terminating direction where equipment is available, with seven digit access to balance (100 type) test line, milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, data transmission (107 type) test line, loop around test line, short circuit test line and open circuit test line. In addition to the tests described in Section 6.2.4 preceding which are included with the installation of service and as ongoing routine testing, Additional Cooperative Acceptance Testing, Additional Automatic Testing and Additional Manual Testing are available as set forth in Section 13.3.1 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD)

6.8.1 Description

(A) FGD Access, which is available to all customers, provides trunk side access to Telephone Company end office switches.

Special Access Services utilized for connection with FGD at Telephone Company designated WATS Serving Offices as set forth in Section 7 following may be ordered separately by a customer other than the customer which orders the FGD Switched Access Service for the provision of WATS or WATS-type services. Special Access Services are ordered as set forth in Section 5.2 preceding.

(B) FGD is provided at Telephone Company designated end office switches whether routed directly or via Telephone Company designated electronic access tandem switches. The Telephone Company will designate the first point(s) of switching for FGD services where the Telephone Company elects to provide equal access through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

(C) FGD is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with wink start start-pulsing signals and answer and disconnect supervisory signaling.

(D) FGD switching is provided with multifrequency address signaling or out of band SS7 signaling. With multifrequency address signaling and SS7 signaling, up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such address signals will be subject to the ordinary transmission capabilities of the Local Transport provided.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.1 Description (Cont'd)

(E) FGD switching, when used in the terminating direction, may be used to access valid NXXs in the LATA, time or weather announcement services of the Telephone Company, community information services of an information service provider, and other customers' services (by dialing the appropriate codes) when such services can be reached using valid NXX codes. When directly routed to an end office, only those valid NXX codes served by that office may be accessed. When routed through an access tandem, only those valid NXX codes served by end offices subtending the access tandem may be accessed. The customer will also be billed additional non-access charges for calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, (i.e., 976 (DIAL IT) Network Service). Additionally, non-access charges will also be billed for calls from a FGD trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that cust omer. Calls in the terminating direction will not be completed to 950-XXXX access codes, local operator assistance (0- and 0+), Directory Assistance (411 and 555-1212), service codes 611 and 911 and 101XXXX access codes. Calls will be completed to Directory Assistance (NPA-555-1212 or 555-1212) when FGD switching is combined with Directory Assistance switching. The combination of FGD Switched Access Service with DA Service is provided as set forth in Section 9 following. FGD may not be switched, in the terminating direction, to Switched Access Service FGB, FGC or FGD.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.1 Description (Cont'd)

(F) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGD switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGD switching arrangement provided. Different types of FGD or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.

(G) The access code for FGD switching is a uniform access code of the form 101XXXX. A uniform access code(s) will be the assigned number of all FGD access provided to the customer by the Telephone Company. No access code is required for calls to a customer over FGD Switched Access Service if the end user's telephone exchange service is arranged for presubscription to that customer, as set forth in Section 13.4 following.

Where no access code is required, the number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the customer's end user is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and, when the end office is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.

When the 101XXXX access code is used, FGD switching also provides for dialing the digit 0 for access to the customer's operator, 911 for access to the Telephone Company's emergency reporting service, or the end-of-dialing digit (#) for cut-through access to the customer designated premises..

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.1 Description (Cont'd)

(H) FGD switching will be arranged to accept calls from telephone exchange service locations without the need for dialing the 101XXXX uniform access code. Each telephone exchange service line may be marked with a code to identify which 101XXXX code its calls will be directed to for interLATA and intraLATA service.

(I) Unless prohibited by technical limitations, the customer's Interim NXX Translation and/or 800 Data Base traffic may, at the option of the customer, be combined in the same trunk group arrangement with the customer's non-Interim NXX Translation and/or 800 Data Base traffic. When required by technical limitations, or at the request of the customer, a separate trunk group will be established for Interim NXX Translation and/or 800 Data Base traffic.

(J) When a customer has had FGB access in an end office and subsequently replaces the FGB access with FGD access, at the mutual agreement of the customer and the Telephone Company, the Telephone Company will direct calls dialed by the customer's end users using the customer's previous FGB access code to the customer's FGD access service. The customer must be prepared to handle normally dialed FGD calls, as well as calls dialed with the FGB access code which requires the customer to receive additional address signaling from the end user. Such calls will be rated as FGD. The Telephone Company may, with 90 days written notice to the customer, discontinue this arrangement.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.1 Description (Cont'd)

(K) For FGD switched access service to a Mobile Telephone Switching Office (MTSO) directly interconnected to a Telephone Company access tandem office, the customer will be billed only the Local Transport premium rate elements for the FGD usage. The mileage used to determine the monthly rate for the local transport rate elements is as set forth in Section 6.4.6(G) preceding.

(L) Operator Transfer Service (forwarding of 0- calls) may be provided with FGD Switched Access Service at Telephone Company designated Operator Services locations.

The Telephone Company will provide Operator Transfer Service for calls originating from telephone numbers associated with exchange service lines in end offices subtending the Operator Services location. Operator Transfer Service is provided as set forth in Section 6.10.4 following.

(M) For FGD Switched Access Service between an end user's premises and an ESAL T SWC, the customer will be billed the applicable Local Switching and Tandem Switched Transport rate elements for its FGD usage. The mileage used to determine the monthly rate for the Tandem Switched Facility, when required, is as set forth in Section 6.4.6, preceding.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.2 Optional Features

Following are the various nonchargeable and chargeable optional features that are available in lieu of, or in addition to, the standard features provided with FGD. Nonchargeable Optional Features are provided as Common Switching, Transport Termination and Local Transport options as set forth in (A) through (C) following. Chargeable optional features are set forth in (D) following.

(A) Common Switching Options

Descriptions of the common switching optional features are set forth in Section 6.10.1 following.

(1) Automatic Number Identification (ANI)

(2) Service Class Routing

(3) Alternate Traffic Routing

(4) Trunk Access Limitation

(5) Call Gapping Arrangement

(6) Reserved for Future Use

(7) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Service

(8) End Office End User Line Service Screening for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Service

(9) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Service

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.2 Optional Features (Cont'd)

(A) Common Switching Options (Cont'd)

(10) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Service

(11) Nonhunting Number Associated with Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Service

(12) Digital Switched 56 Service

(B) Transport Termination Options

(1) Operator Trunk - Full Feature

The Operator Trunk optional feature is set forth in Section 6.10.2(C) following.

(C) Local Transport Options

(1) Supervisory Signaling

The Supervisory Signaling optional feature, due to its technical nature, is set forth in Section 15.1.1, following.

(2) Signaling System 7 (SS7)

The SS7 optional feature allows the customer to send and receive signals for out of band call set up and is available with FGD. This option requires the establishment of a signaling connection between the customer's designated premises and a Telephone Company's Signaling Transfer Point (STP).

SS7 is provided in both the originating and terminating direction on FGD and each signaling connection is provisioned for two-way SS7 signaling information.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.2 Optional Features (Cont'd)

(C) Local Transport Options (Cont'd)

(3) Multifrequency Address Signaling

(4) Calling Party Number (CPN) Parameter

(5) Charge Number Parameter /CNP)

(6) Carrier Selection Parameter (CSP)

(7) Clear Channel Capability

The Clear Channel Capability optional feature, due to its technical nature, is set forth in Section 15.1.1, following.

(8) Carrier Identification Parameter (CIP)

(D) Chargeable Optional Features

(1) The Interim NXX Translation optional feature is set forth in Section 6.10.3(A) following.

(2) ESALT Real Time Class of Service/Quality of Service (RT CoS/QoS)

The ESALT RT CoS/QoS optional feature is set forth In section 6.10.3(8) following.

(3) ESALT Entrance Facility Protection (EFP)

The ESALT EFP optional feature is set forth in section 6.10.3(C) following.

(4) The Operator Transfer Service optional feature is set forth in Section 6.10.4 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.3 Design and Traffic Routing

For FGD, the Telephone Company shall design and determine the routing of Tandem Switched Transport service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the end offices where busy hour minutes of capacity are ordered. The Telephone Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Telephone Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment.

For FGD Direct Trunked Transport service, the Telephone Company will determine the routing of Switched Access Service from the point of interface to the first point of switching or, if the customer specifies one or more hub locations for multiplexing, from the point of interface to the hub location, from one hub location to another hub location, and/or from a hub location to the first point of switching.

Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment, and the Telephone Company traffic routing plans. The Telephone Company will designate the first point(s) of switching and routing to be used where equal access is provided through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

6.8.4 Measuring Access Minutes

Customer traffic to end offices will be recorded at end office switches or access tandem switches. Originating and terminating calls will be measured or derived to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

FGD access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.4 Measuring Access Minutes (Cont'd)

Originating Usage

For originating calls over FGD the measured minutes are the chargeable access minutes.

For originating calls over FGD, provided with Multi-Frequency Signaling, usage measurement begins when the originating FGD first point of switching receives the first wink supervisory signal forwarded from the customer's point of termination.

For originating calls over FGD provided with Signaling System 7 (SS7) Signaling when the FGD end office is not routed through an access tandem for connection to the customer, usage measurement begins when the SS7 Initial Address Message is sent from the Service Switching Point (SSP) to the Signal Transfer Point (STP).

For originating calls over FGD provided with Signaling System 7 (SS7) Signaling when the FGD end office is routed through a tandem for connection to the customer, usage measurement begins when the FGD end office receives the SS7 Exit Message from the tandem.

The measurement of originating call usage over FGD provided with Multi-Frequency Signaling ends when the originating FGD first point of switching receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

The measurement of originating call usage over FGD provided with SS7 Signaling ends when the originating FGD end office receives an SS7 Release Message indicating either the originating or terminating end user has disconnected.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.4 Measuring Access Minutes (Cont'd)

Terminating Usage

For terminating calls over FGD the chargeable access minutes are either measured or derived.

For terminating calls over FGD provided with Multi-Frequency Signaling, where measurement capability exists, the measurement of chargeable access minutes begins when the terminating FGD first point of switching receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered. This measurement ends when the terminating FGD first point of switching receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

For terminating calls over FGD, where measurement capability does not exist, terminating FGD usage is derived from originating usage, excluding usage from calls to closed end services or Directory Assistance Services.

For terminating calls over FGD with SS7 signaling, usage measurement begins when the terminating recording switch receives answer supervision from the terminating end user. The Telephone Company switch receives answer supervision and sends the indication to the customer in the form of an answer message. The measurement of terminating FGD call usage ends when the entry switch receives or sends a Release Message, whichever occurs first.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.5 Design Blocking Probability

The Telephone Company will design the facilities used in the provision of Switched Access Service FGD to meet the blocking probability criteria as set forth in (A) and (B) following.

(A) For FGD, the design blocking objective will be no greater than one percent (.01) between the point of termination at the customer's designated premises and the end office switch, whether the traffic is directly routed without an alternate route or routed via an access tandem. Standard traffic engineering methods as set forth in reference document Telecommunications Transmission Engineering - Volume 3 - Networks and Services, (Chapters 6-7) will be used by the Telephone Company to determine the number of transmission paths required to achieve this level of blocking.

(B) The Telephone Company will perform routine measurement functions to assure that an adequate number of transmission paths are in service. The Telephone Company will recommend that additional capacity (i.e., busy hour minutes of capacity or trunks) be ordered by the customer when additional paths are required to reduce the measured blocking to the designed blocking level. For the capacity ordered, the design blocking objective is assumed to have been met if the routine measurements show that the measured blocking does not exceed the threshold listed in the following tables.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.5 Design Blocking Probability (Cont'd)

(B) (Cont'd)

(1) For transmission paths carrying only first routed traffic direct between an end office and customer's designated premises without an alternate route, and for paths carrying only overflow traffic, the measured blocking thresholds are as follows:

Number of Transmission Paths Per Trunk Group	Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group			
	15-20 Measurements	11-14 Measurements	7-10 Measurements	3-6 Measurements
2	7.0%	8.0%	9.0%	14.0%
3	5.0%	6.0%	7.0%	9.0%
4	5.0%	6.0%	7.0%	8.0%
5-6	4.0%	5.0%	6.0%	7.0%
7 or more	3.0%	3.5%	4.0%	6.0%

(2) For transmission paths carrying first routed traffic between an end office and customer's designated premises via an access tandem, the measured blocking thresholds are as follows:

Number of Transmission Paths Per Trunk Group	Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group			
	15-20 Measurements	11-14 Measurements	7-10 Measurements	3-6 Measurements
2	4.50%	5.5%	6.0%	9.5%
3	3.5%	4.0%	4.5%	6.0%
4	3.5%	4.0%	4.5%	5.5%
5-6	2.5%	3.5%	4.0%	4.5%
7 or more	2.0%	2.5%	3.0%	4.0%

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.8 Description and Provision of Feature Group D (FGD) (Cont'd)

6.8.6 Network Blocking Charge

The customer will be notified by the Telephone Company to increase its capacity (busy hour minutes of capacity or quantities of trunks) when excessive trunk group blocking occurs on groups carrying FGD traffic and the measured access minutes for that hour exceed the capacity purchased. Excessive trunk group blocking occurs when the blocking thresholds stated below are exceeded. They are predicated on time consistent, hourly measurements over a 30 day period excluding Saturdays, Sundays and national holidays. If the order for additional capacity has not been received by the Telephone Company within 15 days of the notification, the Telephone Company will bill the customer, at the rate set forth in Section 17.2.2 following, for each overflow in excess of the blocking threshold when (1) the average "30 day period" overflow exceeds the threshold level for any particular hour and (2) the "30 day period" measured average originating or two-way usage for the same clock hour exceeds the capacity purchased.

Blocking Thresholds

Trunks in Service	1%	1/2%
1-2	7.0%	4.5%
3-4	5.0%	3.5%
5-6	4.0%	2.5%
7 or greater	3.0%	2.0%

The 1% blocking threshold is for transmission paths carrying traffic direct (without an alternate route) between an end office and a customer's premises. The 1/2% blocking threshold is for transmission paths carrying first routed traffic between an end office and a customer's premises via an access tandem.