



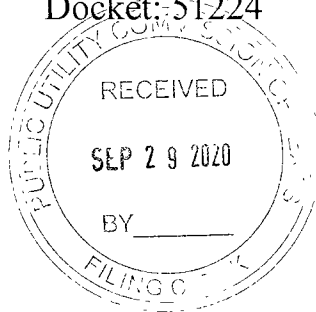
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COMPLAINT OF JOHN
BLALOCK AGAINST
MERCY WATER
SUPPLY
CORPORATION



PUBLIC UTILITY
COMMISSION OF
TEXAS

PICTURE EVIDENCE TOWARDS HOW LONG IT SHOULD TAKE MERCY
WATER SUPPLY CORPORATION TO RESTORE SERVICE TO JOHN
BLALOCK

The photographic evidence attached to this document is of Mr. Blalock's odometer showing how far it is from the meter to Mercy Water Supply Corporation's office, which is 1.4 miles (2.8 for a complete trip). And, also photos showing the numbers currently on the meter, and of the padlock that Mercy put on the meter to lock it out, which is all they would have to remove to restore water service to Mr. Blalock pending the outcome of the proceedings of the formal complaint. This is different from the work that Mercy has previously stated would need to be done to restore service to Mr. Blalock, since Mr. Blalock had already fixed the pipes broken by workers hired by Mr. Rodz before the issues leading to the informal complaint and the formal complaint.

Taking into account the simple removal of the lock, the distance between the meter and Mercy, and the size of Mercy's service area the restoral of service should be done by the end of business for Mercy on the 29th day of September 2020.

Conclusion

It should not take Mercy longer than 30 minutes, including travel, to remove the lock on the meter, since it is also the meter in question that was originally installed for Reba Ivey for 1611 Bowen Loop.

Request for Relief

Mr. Blalock respectful request for the commission staff or the ALJ to grant permission for Mr. Blalock to remove the lock personally with his personal tools (i.e. bolt cutters) as long as he is not damaging the meter, if Mercy has not removed the lock and restored service by 4:00 pm on the 30th day of September 2020.

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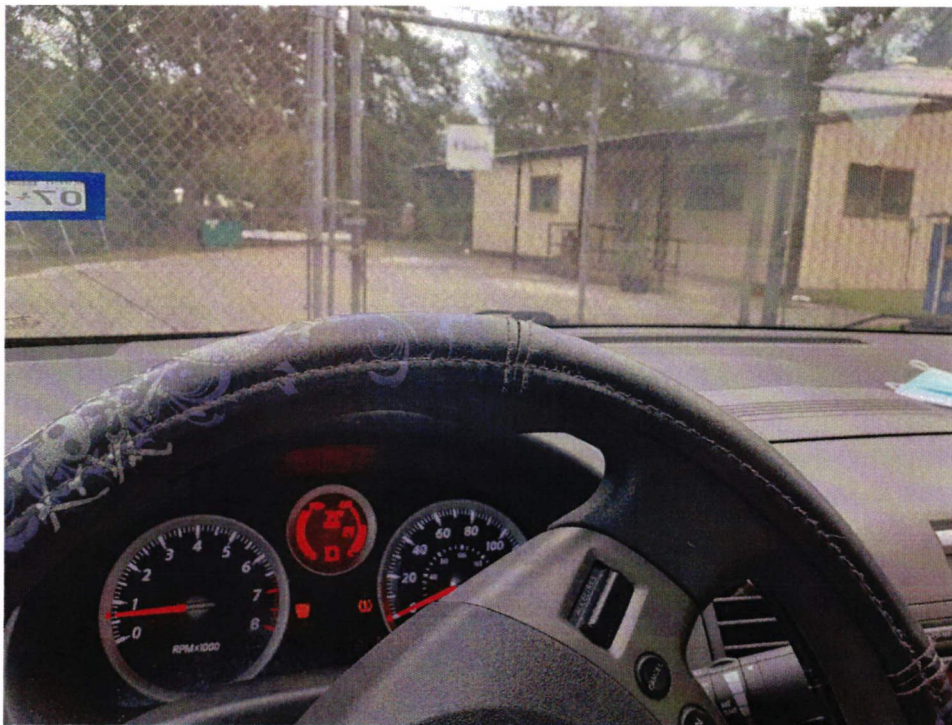
PUBLIC UTILITY
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Exhibit A

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COMPLAINT OF JOHN
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Exhibit C

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