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**DOCKET NO. 51156**

**COMPLAINT OF SHANEKA L. BUSBY §  
BAKER AGAINST THE VERANDA §  
APARTMENTS AND DENTON PUBLIC §  
FACILITY CORPORATION §**

**PUBLIC UTILITY COMMISSION**

**OF TEXAS**

2021 JUL 12 PM 12:20

FILED

**COMMISSION STAFF'S STATUS REPORT**

On August 10, 2020, Shaneka L. Busby Baker (Ms. Baker) filed a formal complaint against the Veranda Apartments (The Veranda) and Denton Public Facility Corporation (DPFC) (collectively, parties) for charges regarding water service.

On June 22, 2021, the administrative law judge (ALJ) filed Order No. 11, establishing a deadline of July 12, 2021 for Staff of the Public Utility Commission of Texas (Staff) to file a status report on the settlement negotiations and propose a procedural schedule for further processing, if appropriate. Therefore, this pleading is timely filed.

**I. STATUS REPORT**

The parties have reached a settlement in principle. However, it is Staff's understanding that the parties have been unable to come to a resolution regarding finalization of the documents and ledgers which are subject to the settlement agreement. The parties are working in good faith to finalize the agreement; however, in the event all issues are not finalized, a hearing may be necessary. Per the terms of the agreement, if all issues are satisfactorily addressed, Ms. Baker has agreed to withdraw the complaint in this case.

**II. PROPOSED PROCEDURAL SCHEDULE**

In light of the outstanding issues relating to the parties' settlement of this matter, Staff proposes that a deadline of August 26, 2021 be set for Staff to file a subsequent status report in order to allow Ms. Baker to file a request to withdraw the complaint or request a hearing in this matter, and the ALJ to rule on such a request.

**III. CONCLUSION**

Staff respectfully requests issuance of an order setting a deadline of August 26, 2021 for Staff to file a subsequent status report.

Dated: July 12, 2021

Respectfully submitted,

**PUBLIC UTILITY COMMISSION OF TEXAS  
LEGAL DIVISION**

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/s/ Justin C. Adkins

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CERTIFICATE OF SERVICE**

I certify that, unless otherwise ordered by the presiding officer, notice of the filing of this document was provided to all parties of record via electronic mail on July 12, 2021, in accordance with the Order Suspending Rules, issued in Project No. 50664.

/s/ Justin C. Adkins

Justin C. Adkins