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**DOCKET NO. 51156**

**COMPLAINT OF SHANEKA L. BUSBY § PUBLIC UTILITY COMMISSION**  
**BAKER AGAINST THE VERANDA §**  
**APARTMENTS AND DENTON PUBLIC § OF TEXAS**  
**FACILITY CORPORATION §**

**COMMISSION STAFF'S SUPPLEMENTAL STATUS REPORT**

On August 10, 2020, Shaneka L. Busby Baker (Ms. Baker) filed a formal complaint against the Veranda Apartments (The Veranda) and Denton Public Facility Corporation (DPFC) (collectively, parties) for charges regarding water service.

On May 4, 2021, the administrative law judge (ALJ) filed Order No. 9, establishing a deadline of May 21, 2021 for Staff of the Public Utility Commission of Texas (Staff) to file a status report on the settlement negotiations and propose a procedural schedule for further processing, if appropriate. Therefore, this pleading is timely filed.

**I. STATUS REPORT**

Staff has conferred with the parties and been informed that there is a potential misunderstanding or dispute regarding the billing amounts on Ms. Baker's water bill. However, Staff understands the parties are actively seeking to resolve this matter. Staff understands that a resolution is forthcoming.

**II. PROPOSED PROCEDURAL SCHEDULE**

In light of the parties' pending resolution of a dispute regarding billing in this matter, Staff proposes that a deadline of June 21, 2021 be set for Staff to file a subsequent status report in order to allow the parties to resolve the dispute and Ms. Baker to file a request to dismiss the complaint, if appropriate, and the ALJ to rule on such a request.

**III. CONCLUSION**

Staff respectfully requests issuance of an order setting a deadline of June 21, 2021 for Staff to file a subsequent status report.

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Dated: May 21, 2021

Respectfully submitted,

**PUBLIC UTILITY COMMISSION OF TEXAS  
LEGAL DIVISION**

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/s/ Justin C. Adkins

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CERTIFICATE OF SERVICE**

I certify that, unless otherwise ordered by the presiding officer, notice of the filing of this document was provided to all parties of record via electronic mail on May 21, 2021, in accordance with the Order Suspending Rules, issued in Project No. 50664.

/s/ Justin C. Adkins

Justin C. Adkins