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FORMAL COMPLAINT OF	§	PUBLIC UTILITY COMMISSION
RIO ANCHO HOMEOWNERS	§	
ASSOCIATION and DAVID AND	§	OF TEXAS
DOREEN MEYERS AGAINST	§	
AQUA TEXAS, INC.		

COMPLAINANTS' AND RESPONDENTS STATUS REPORT

TO: THE PRESIDING ADMINISTRATIVE LAW JUDGE AT THE STATE OFFICE OF ADMINISTRATIVE HEARINGS:

COME NOW, Complainants Rio Ancho Homeowners Association, et al. ("Complainants") and Aqua Texas, Inc. ("Aqua") (collectively, the "Parties"), and file this status report ("Status Report") in the above-styled docket. Complainants and Aqua would respectfully show as follows:

I. BACKGROUND

On July 21, 2020, Complainants filed with the Public Utility Commission of Texas (the "Commission") a Formal Complaint against Aqua complaining that Aqua's public water system serving the Rio Ancho Subdivision is inadequate to provide continuous and reliable water service to residents of the subdivision. Aqua responded alleging its system met PUC requirements. This matter has been referred to the State Office of Administrative Hearings ("SOAH") for a contested case hearing. A SOAH prehearing conference was held in this matter on March 2, 2021, and SOAH Order No. 4 was entered adopting a pre-hearing schedule and setting this matter for a hearing on the merits to begin September 7, 2021.

II. STATUS REPORT

Since the issuance of Order No. 4, the Parties have met the deadlines for the pre-hearing filings and the matter is on track to proceed to a formal contested case hearing on September 7, 2021. The Parties have been unable, despite efforts to resolve the issues raised by the complaint,

to reach agreement on a settlement of this complaint. A court reporter has been engaged by the Parties.

III. CONCLUSION

For the above-stated reasons, the Parties respectfully request that the SOAH Administrative Law Judge accept this Status Report and proceed with the formal hearing scheduled to begin at 9:00 a.m. on September 7, 2021.

Respectfully submitted,



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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of this document was served on counsel for Aqua Texas, Inc., as required by order or in accordance with 16 TEX. ADMIN. CODE § 22.74, on this 1st day of September, 2021, as follows:

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A handwritten signature in black ink, appearing to read "Russell S. Johnson", written over a horizontal line.

Russell S. Johnson