

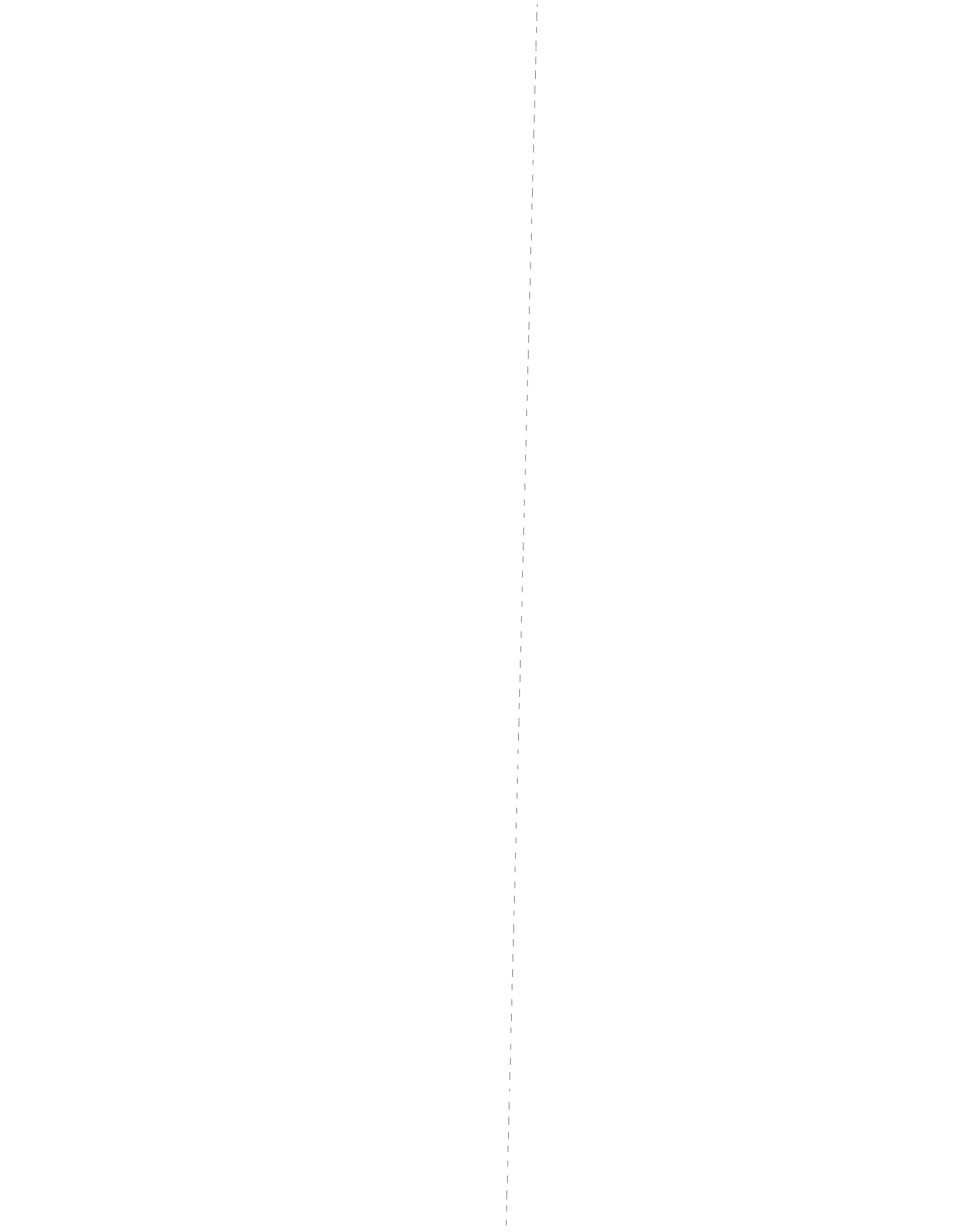


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**SOAH DOCKET NO. 473-21-0246.WS
DOCKET NO. 51091**

2021 FEB -5 PM 12:00

COMPLAINT OF RIO ANCHO HOMEOWNERS ASSOCIATION AND DAVID AND DOREEN MEYERS AGAINST AQUA TEXAS, INC.	§ § § § §	BEFORE THE STATE OFFICE OF ADMINISTRATIVE HEARING
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**COMMISSION STAFF'S UNOPPOSED REQUEST FOR PREHEARING
CONFERENCE**

On July 20, 2020 certain customers receiving retail water service from Aqua Texas, Inc. (Aqua) in the Rio Ancho subdivision (Subdivision) filed a Formal Complaint (Complaint) at the Public Utility Commission of Texas (Commission). The Complaint involves alleged instances of low water pressure and loss of water service in the Subdivision since at least 2018.

On September 29, 2020, the Commission referred the case to the State Office of Administrative Hearing (SOAH). On December 3, 2020, the SOAH administrative law judge (ALJ) conducted a prehearing conference. On January 22, 2021, the ALJ issued Order No. 2, memorializing the prehearing conference; denying the motion to dismiss, and requiring the Parties to file an agreed procedural schedule and any agreed procedures or, absent agreement, alternative proposed schedules and procedures or request for prehearing conference. The ALJ required filing 14 days after the date of Order No. 2.¹ Therefore, this pleading is timely.

II. Request for Prehearing Conference

Staff requests, and the parties do not oppose, a prehearing conference in order to clarify the issues and requests of the parties, including a referral of the case to mediation, contested factual allegations of system adequacy and drought restrictions, procedural schedules, and submission of evidence. The parties believe that a prehearing conference will better serve the efficient processing of this docket by affording them the opportunity to clarify the proposed requests and directly respond to any questions.

¹ Order No. 2 states, "the parties **SHALL** file by **14 days after the date of this order**" which was timestamped January 22, 2021. Therefore, 14 days after January 22, 2021 would be February 5, 2021.

All parties can be available on the morning of March 2, 2021, and request that a prehearing conference be scheduled for that date.

III. Conclusion

Staff respectfully requests that a prehearing conference be scheduled for the morning of March 2, 2021.

Dated: February 5, 2021

Respectfully submitted,

**PUBLIC UTILITY COMMISSION OF TEXAS
LEGAL DIVISION**

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/s/ M. Justin Ackley

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CERTIFICATE OF SERVICE

I certify that, unless otherwise ordered by the presiding officer, notice of the filing of this document was provided to all parties of record via electronic mail on February 5, 2021, in accordance with the Order Suspending Rules, issued in Project No. 50664.

/s/ M. Justin Ackley
M. Justin Ackley