

Filing Receipt

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DOCKET NO. 51089

APPLICATION OF DONALD E.	§	PUBLIC UTILITY COMMISSION
WILSON DBA QUIET VILLAGE II DBA	§	
QV UTILITY AND CSWR-TEXAS	§	OF TEXAS
UTILITY OPERATING COMPANY,	§	
LLC FOR SALE, TRANSFER, OR	§	
MERGER OF FACILITIES AND	§	
CERTIFICATE RIGHTS IN HIDALGO	§	
COUNTY	§	

NOTICE OF APPROVAL

This Notice of Approval addresses the application of Donald E. Wilson dba Quiet Village II dba QV Utility and CSWR-Texas Utility Operating Company, LLC for the sale, transfer, or merger of facilities and certificate rights in Hidalgo County. The Commission approves the sale and transfer of all facilities and certificated service areas held under QV Utility's water certificate of convenience and necessity (CCN) number 12730 and sewer CCN number 20780 to CSWR-Texas, the cancellation of QV Utility's water CCN number 12730 and sewer CCN number 20780, and the amendment of CSWR-Texas's water CCN number 13290 and sewer CCN number 21120 to include the certificated service areas previously included in QV Utility's CCN numbers 12730 and 20780.

I. Findings of Fact

The Commission makes the following findings of fact.

Applicants

- 1. QV Utility is an investor-owned utility that operates, maintains, and controls facilities in Hidalgo County for providing water service under CCN number 12730 and sewer service under CCN number 20780.
- QV Utility owns and operates a public water system registered with the Texas Commission on Environmental Quality (TCEQ) under identification number 1080221.
- 3. QV Utility provides sewer service through an agreement with the City of Donna.
- 4. CSWR-Texas is a Texas limited liability company registered with the Texas secretary of state under file number 803367893.

Application

- 5. On July 20, 2020, QV Utility and CSWR-Texas filed the application at issue in this proceeding.
- 6. QV Utility and CSWR-Texas filed supplements to the application on November 3 and 4, 2020.
- 7. In the application, the applicants seek approval of the following transaction: (a) CSWR-Texas will acquire all of QV Utility's facilities and water and sewer certificated service areas under CCN numbers 12730 and 20780; (b) QV Utility's CCN numbers 12730 and 20780 will be cancelled; and (c) CSWR-Texas's CCN numbers 13290 and 21120 will be amended to include the certificated service areas previously included in QV Utility's CCNs.
- 8. The requested area, which is identical for water and sewer, comprises approximately 18.5 acres and 165 current connections.
- 9. The requested area is located approximately one mile west of downtown Donna and is generally bounded on the north by a line roughly 150 feet north of and parallel to North Quiet Village Drive, on the east by a line roughly 100 feet east of and parallel to East Quiet Village Drive, on the south by a line roughly 150 feet south of and parallel to South Quiet Village Drive, and on the west by a line roughly 150 feet west of and parallel to West Quiet Village Drive.
- 10. In Order No. 7 filed on November 10, 2020, the administrative law judge (ALJ) found the application administratively complete.

Notice

- 11. On December 4, 2020, CSWR-Texas filed the affidavit of Josiah Cox, president and manager of CSWR-Texas, attesting that notice was provided to all current customers of QV Utility, neighboring utilities, and affected parties on December 3, 2020.
- 12. In Order No. 8 filed on December 17, 2020, the ALJ found the notice sufficient.

Evidentiary Record

13. On March 3, 2021, the parties filed a joint motion to admit evidence.

- In Order No. 9 filed on March 11, 2021, the ALJ admitted the following evidence into the 14. record of this proceeding: (a) the application filed on July 20, 2020; (b) confidential attachments to the application filed on July 27, 2020; (c) QV Utility's response to Commission Staff's first request for information, question 1-1, filed on October 13, 2020; (d) OV Utility's response to Commission Staff's first request for information, question 1-2, filed on October 16, 2020; (e) CSWR-Texas's responses to Commission Staff's first request for information filed on October 29, 2020; (f) CSWR-Texas's confidential attachments to its responses to Commission Staff's first request for information filed on October 30, 2020; (g) CSWR-Texas's first supplement to the application filed on November 3, 2020; (h) confidential attachment to the first supplement to the application filed on November 4, 2020; (i) CSWR-Texas's affidavit of notice to current customers, neighboring utilities, and affected parties filed on December 4, 2020; (j) CSWR-Texas's confidential attachment to the affidavit of notice, Exhibit B, filed on December 7, 2020; (k) CSWR-Texas's supplemental response to Commission Staff's first request for information filed on December 7, 2020; (1) CSWR-Texas's confidential attachments to its supplemental response to Commission Staff's first request for information filed on December 8, 2020; (m) Commission Staff's recommendation on sufficiency of notice filed on December 14, 2020; (n) CSWR-Texas's second supplemental response to Commission Staff's first request for information and confidential attachments filed on December 16, 2020; (o) CSWR-Texas's third supplemental response to Commission Staff's first request for information filed on January 8, 2021; (p) CSWR-Texas's confidential attachments to its third supplemental response to Commission Staff's first request for information filed on January 11, 2021; and (g) Commission Staff's recommendation on the transaction and confidential attachments filed on February 3, 2021.
- 15. On November 16, 2021, the applicants and Commission Staff filed a joint supplemental motion to admit evidence.
- 16. In Order No. 12 filed on November 18, 2021, the ALJ admitted the following supplemental evidence into the record of this proceeding: (a) the applicants' bill of sale filed on September 10, 2021; (b) Commission Staff's recommendation on the sufficiency of the closing documents filed on September 24, 2021; (c) the applicants' consent forms filed on November 5 and 9, 2021; and (d) the final maps, certificates, and tariffs as attached to the

supplemental joint motion to admit evidence and proposed notice of approval filed on November 16, 2021.

Cumulative Recommendation

- 17. In Order No. 2 filed on August 20, 2020, the ALJ directed Commission Staff to cumulatively consider all CSWR-Texas related dockets involving the sale, transfer, or merger of public water systems and sewer systems. The ALJ specifically required that, when formulating its recommendation, Commission Staff was to consider whether CSWR-Texas had adequate financial, managerial, and technical capability for providing continuous and adequate service to the systems being transferred as a whole rather than on an individual basis.
- 18. On February 3, 2021, Commission Staff filed its recommendation regarding the transaction in this docket recommending that CSWR-Texas has the financial, managerial, and technical capability to provide continuous and adequate service to all areas included in this docket and Docket Nos. 50251, 150276, 250311, 350989, 451026, 551065, 651118, 751031, 8

¹ Application of JRM Water LLC and CSWR-Texas Utility Operating Company, LLC For Sale, Transfer, or Merger of Facilities and Certificate Rights in Victoria County, Docket No. 50251, Notice of Approval (Mar. 12, 2021).

² Application of North Victoria Utilities, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Victoria County, Docket No. 50276, Notice of Approval (Mar. 11, 2021).

³ Application of Copano Heights Water Company and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Aransas County, Docket No. 50311, Notice of Approval (Mar. 17 2021).

⁴ Application of Ranch Country of Water Systems, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Austin County, Docket No. 50989, Notice of Approval (Apr. 23, 2021).

⁵ Application of Tall Pines Utility, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Harris County, Docket No. 51026, Notice of Approval (Apr. 23, 2021).

⁶ Application of Treetop Utilities, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Parker County, Docket No. 51065, Corrected Notice of Approval (Mar. 10, 2021).

⁷ Application of Shady Oaks Water Supply Company, LLC and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Wilson County, Docket No. 51118, Ntice of Approval (Mar. 18, 2021).

⁸ Application of Council Creek Village, Inc. dba Council Creek Village dba South Council Creek 2 and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Burnet County, Docket No. 51031, Notice of Approval (Apr. 14, 2021).

51130,9 51047,10 and 51146.11

<u>Sale</u>

- 19. In Order No. 10 filed on March 15, 2021, the ALJ approved the sale and transaction to proceed and required the applicants to file proof that the transaction had closed, and the customer deposits had been addressed.
- 20. On September 10, 2021, the applicants filed notice that the sale had closed on September 9, 2021, and confirmed that there were no outstanding customer deposits that needed to be addressed.
- 21. In Order No. 11 filed on September 27, 2021, the ALJ found the closing documents sufficient.

System Compliance

- 22. QV Utility's public water system number 1080221 is not currently in compliance with the drinking water rules of the TCEQ.
- 23. CSWR-Texas intends to invest the capital required to make the upgrades, renovations, and repairs necessary to bring the water system into compliance with TCEQ regulations and to ensure customers received safe and reliable service.
- 24. CSWR-Texas has demonstrated a compliance status that is adequate for approval of the sale to proceed.

Adequacy of Existing Service

25. QV Utility provides water service to the 18.5-acre requested area through its public water system number 1080221 and such service has been continuous.

⁹ Application of Laguna Vista Limited and Laguna Tres, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Hood County, Docket No. 51130, Notice of Approval (Apr. 20, 2021).

Application of Jones-Owen Company dba South Silver Creek I, II, and III and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Travis County, Docket No. 51047, Notice of Approval (Apr. 19, 2021).

¹¹ Application of Abraxas Corporation and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Parker County, Docket No. 51146, Notice of Approval (Apr. 23, 2021).

- Once the transaction is finalized and CSWR-Texas completes the planned upgrades, renovations, and repairs, public water system number 1080221 will be capable of providing continuous and adequate service to the 18.5-acre requested area.
- 27. QV Utility provides sewer service to its customers through an agreement with the City of Donna and such service has been continuous and adequate.

Need for Additional Service

- 28. There is a continuing need for water and sewer service because QV Utility is currently serving 165 existing connections in the 18.5-acre requested area.
- 29. There have been no specific requests for additional water or sewer service within the 18.5-acre requested area.

Effect of Approving the Transaction

- 30. Existing and future customers will be better served through CSWR-Texas's ownership and operation of public water system number 1080221 due to improvements in the utility service, operations, maintenance, and customer service.
- 31. Approving the transaction and granting the CCN amendment will obligate CSWR-Texas to provide water and sewer service to current and future customers in the 18.5-acre requested area.
- 32. Because this application is to transfer only existing facilities, customers, and service area, there will be no effect on any other retail public utility serving the proximate area.
- 33. Approving the sale and transfer to proceed will enable CSWR-Texas to provide upgrades to the water system necessary to improve the water system, ensure compliance with TCEQ regulations, and ensure customers receive safe and reliable service.

Ability to Serve: Managerial and Technical

- 34. QV Utility's public water system number 1080221 is currently providing service to 165 connections in the 18.5-acre requested area with adequate capacity to meet the demands in the requested area.
- 35. CSWR-Texas employs or contracts with TCEQ-licensed water operators who will operate the public water system.

- 36. CSWR-Texas has access to an adequate supply of water and is capable of providing water that meets the requirements of chapter 341 of the Texas Health and Safety Code, chapter 13 of the Texas Water Code (TWC) and the TCEQ's rules.
- 37. CSWR-Texas has the technical and managerial capability to provide adequate and continuous service to the 18.5-acre requested area.
- 38. CSWR-Texas will maintain the agreement with the City of Donna allowing it to provide sewer service to its customers.

Ability to Serve: Financial Ability and Stability

- 39. CSWR, LLC, the immediate parent of company of CSWR-Texas, is capable, available, and willing to cover temporary cash shortages, and has a debt-to-equity ratio of less than one, satisfying the leverage test.
- 40. CSWR, LLC provided a written guarantee of coverage of temporary cash shortages and demonstrated it has sufficient cash available to cover any projected operations and maintenance shortages in the first five years of operations after completion of the transaction and possesses the cash and leverage ability to pay for capital improvements and necessary equity investments, satisfying the operations test.
- 41. CSWR-Texas demonstrated the financial capability and stability to provide continuous and adequate service to the 18.5-acre requested area.

Financial Assurance

42. There is no need to require CSWR-Texas to provide a bond or other financial assurance to ensure continuous and adequate service.

Regionalization or Consolidation

43. CSWR-Texas will not need to construct a physically separate water system or sewer system to continue serving the 18.5-acre requested area; therefore, concerns of regionalization or consolidation do not apply.

Feasibility of Obtaining Service from Additional Retail Public Utility

44. The 18.5-acre requested area is currently being served by QV Utility and there will be no changes to land uses or existing CCN boundaries. Therefore, it is not feasible to obtain service from another utility.

Environmental Integrity and Effect on the Land

- 45. The 18.5-acre requested area will continue to be served with existing infrastructure.
- There will be minimal effects on environmental integrity and on the land as a result of CSWR-Texas's planned upgrades, renovations, and repairs to the water system.

Improvement in Service or Lowering of Cost to Consumers

- Water service to the 18.5-acre requested area will likely improve due to planned upgrades, renovations, and repairs to the water system.
- 48. The rates charged to customers in the requested area will not change as a result of the proposed transaction because CSWR-Texas will adopt QV Utility's currently tariffed rates upon consummation of the transaction.

Tariffs, Maps, and Certificates

- 49. On October 26, 2021, Commission Staff emailed to the applicants the final proposed maps, certificates, and tariffs related to this docket.
- 50. On November 5, 2021, QV Utility filed its consent form concurring with the proposed final maps, certificates, and tariffs.
- 51. On November 9, 2021, CSWR-Texas filed its consent form concurring with the proposed final maps, certificates, and tariffs.
- 52. The final maps, certificates, and tariffs, were included as attachments to the joint supplemental motion to admit evidence, filed on November 16, 2021.

Informal Disposition

- 53. More than 15 days have passed since the completion of the notice provided in this docket.
- No person filed a protest or motion to intervene.
- 55. OV Utility, CSWR-Texas, and Commission Staff are the only parties to this proceeding.
- No party requested a hearing and no hearing is needed.
- 57. Commission Staff recommended approval of the application.
- 58. This decision is not adverse to any party.

II. Conclusions of Law

The Commission makes the following conclusions of law.

- 1. The Commission has authority over this proceeding under TWC §§ 13.041, 13.241, 13.244, 13.246, 13.251, and 13.301.
- 2. QV Utility and CSWR-Texas are retail public utilities as defined by TWC § 13.002(19) and 16 Texas Administrative Code (TAC) § 24.3(31).
- 3. The application meets the requirements of TWC § 13.244.
- 4. QV Utility and CSWR-Texas provided notice of the application in compliance with TWC § 13.301(a) and 16 TAC § 24.239(a) through (c).
- 5. The Commission processed the application as required by the TWC, the Administrative Procedure Act, ¹² and Commission Rules.
- 6. QV Utility and CSWR-Texas complied with the requirements of 16 TAC § 24.239(k) with respect to customer deposits.
- 7. QV Utility and CSWR-Texas completed the sale within the time required by 16 TAC § 24.239(m).
- 8. After consideration of the factors in TWC § 13.246(c) and 16 TAC §§ 24.227(e) and 24.239(h)(5), CSWR-Texas has demonstrated adequate financial, managerial, and technical capability for providing continuous and adequate service to the requested area as required by TWC § 13.301(b) and 16 TAC § 24.239(e).
- 9. It is not necessary for CSWR-Texas to provide bond or other financial assurance under TWC §§ 13.246(d) and 13.301(c).
- 10. QV Utility and CSWR-Texas demonstrated that the sale of QV Utility's water and sewer facilities, the transfer of the water and sewer certificated service areas held under QV Utility's CCN numbers 12730 and 20780 to CSWR Texas, and the amendment of CSWR Texas's CCN numbers 13290 and 21120 will serve the public interest and is necessary for

¹² Tex. Gov't Code §§ 2001.001-.903.

- the service, accommodation, convenience, and safety of the public as required by TWC § 13.301(d) and (e).
- 11. CSWR-Texas meets the requirements of TWC § 13.241(b) and (c) to provide water and sewer utility service.
- 12. CSWR-Texas must record a certified copy of the certificates granted and maps approved by this Notice of Approval, along with a boundary description of the service area, in the real property records of Hidalgo County within 31 days of receiving this Notice of Approval and submit to the Commission evidence of the recording as required by TWC § 13.257(r) and (s).
- 13. The requirements for informal disposition under 16 TAC § 22.35 have been met in this proceeding.

III. Ordering Paragraphs

In accordance with these findings of fact and conclusions of law, the Commission issues the following orders.

- 1. The Commission approves the sale and transfer of QV Utility's water and sewer facilities, the transfer of the water and sewer certificated service areas held under QV Utility's CCN numbers 12730 and 20780 to CSWR-Texas, and the amendment of CSWR-Texas's CCN numbers 13290 and 21120.
- 2. The Commission cancels QV Utility's water CCN number 12730 and sewer CCN number 20780.
- 3. The Commission approves the maps and tariffs attached to this Notice of Approval.
- 4. The Commission issues the certificates attached to this Notice of Approval.
- 5. CSWR-Texas must provide water service to every customer or applicant for service within the approved certificated service area under water CCN number 13290 that requests service and meets the terms of CSWR-Texas's water service, and such service must be continuous and adequate.

6. CSWR-Texas must provide sewer service to every customer or applicant for service within the approved area under sewer CCN number 21120 that requests service and meets the terms of CSWR-Texas's sewer service, and such service must be continuous and adequate.

7. CSWR-Texas must comply with the recording requirements in TWC § 13.257(r) and (s) for the area in Hidalgo County affected by the application and must submit to the Commission evidence of the recording no later than 45 days after receipt of the Notice of Approval.

8. Within ten days of the date of the Notice of Approval, Commission Staff must provide a clean copy of the tariffs approved by this Notice of Approval to central records to be marked *Approved* and filed in the Commission's tariff books.

9. The Commission denies all other motions and any other requests for general or specific relief, if not expressly granted.

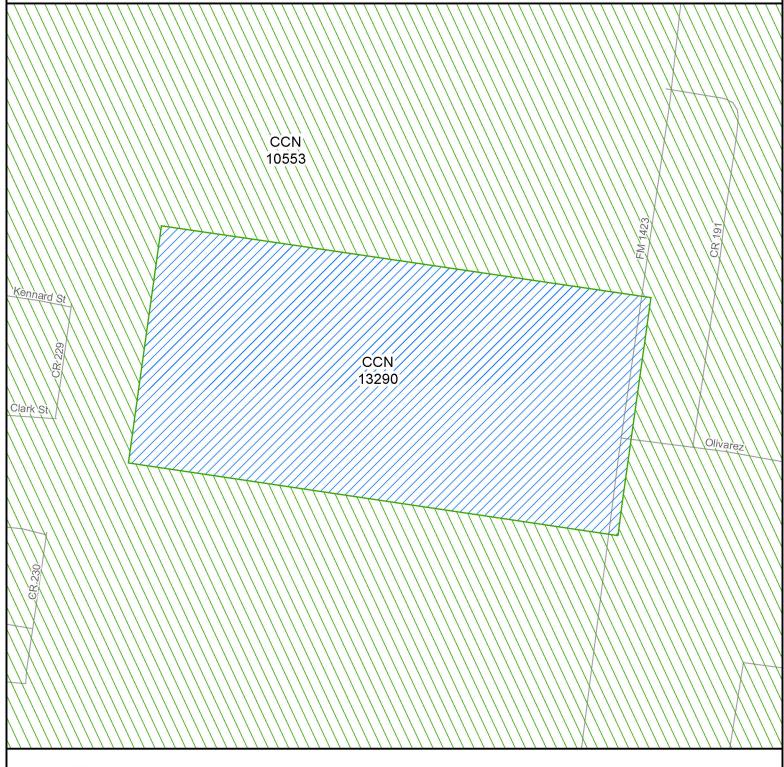
Signed at Austin, Texas the 18th day of November 2021.

PUBLIC UTILITY COMMISSION OF TEXAS

HUNTER BURKHALTER

CHIEF ADMINISTRATIVE LAW JUDGE

CSWR-Texas Utility Operating Company, LLC
Portion of Water CCN No. 13290
PUC Docket No. 51089
Transferred all of Donald E. Wilson dba Q V Utility, CCN No. 12730 in Hidalgo County





Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

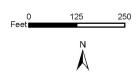
Water CCN



13290 - CSWR-Texas Utility Operating Company LLC

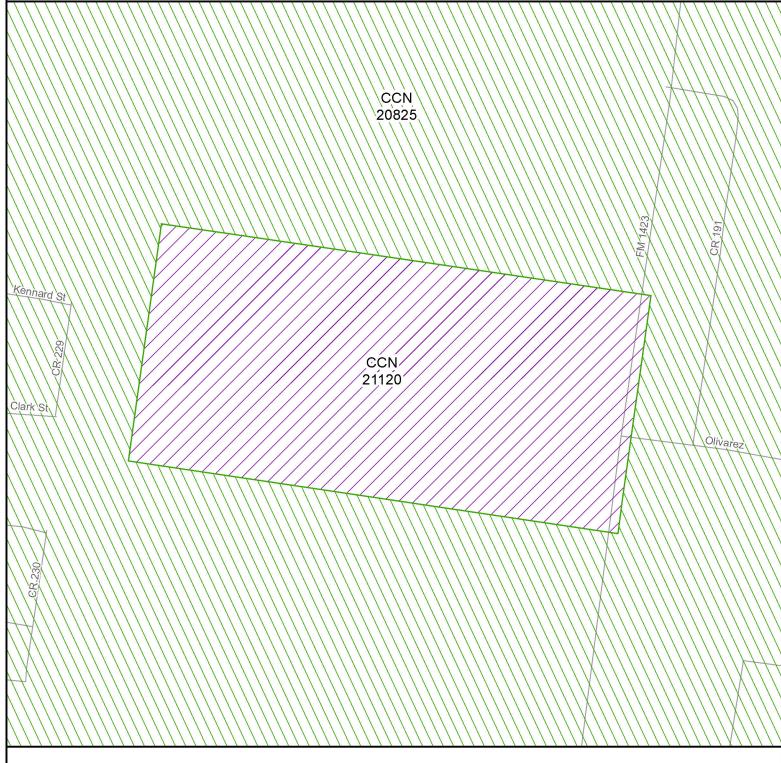


│ 10553 - North Alamo WSC



Map by: Komal Patel Date created: November 20, 2020 Project Path: n:\finalmapping\ 51089CSWRWater.mxd

CSWR-Texas Utility Operating Company, LLC Portion of Sewer CCN No. 21120 PUC Docket No. 51089 Transferred all of Donald E. Wilson dba Q V Utility, CCN No. 20780 in Hidalgo County





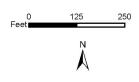
Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

Sewer CCN

21120 - CSWR-Texas Utility Operating Company LLC



√ 20825 - City of Donna



Map by: Komal Patel Date created: November 20, 2020 Project Path: n:\finalmapping\ 51089CSWRSewer.mxd



Public Utility Commission of Texas

By These Presents Be It Known To All That

CSWR-Texas Utility Operating Company, LLC

having obtained certification to provide water utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, CSWR-Texas Utility Operating Company, LLC is entitled to this

Certificate of Convenience and Necessity No. 13290

to provide continuous and adequate water utility service to that service area or those service areas in Aransas, Austin, Burleson, Burnet, Guadalupe, Harris, Hays, Hidalgo, Hood, Lubbock, Parker, Victoria, Wilson, and Wood Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 51089 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the CSWR-Texas Utility Operating Company, LLC to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.



Public Utility Commission of Texas

By These Presents Be It Known To All That

CSWR-Texas Utility Operating Company, LLC

having obtained certification to provide sewer utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, CSWR-Texas Utility Operating Company, LLC is entitled to this

Certificate of Convenience and Necessity No. 21120

to provide continuous and adequate sewer utility service to that service area or those service areas in Hidalgo, Hood, and Parker Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 51089 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the CSWR-Texas Utility Operating Company, LLC to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.

<u>CSWR – Texas Utility Operating Company, LLC</u> (Utility Name)

1650 Des Peres Rd Suite 303 (Business Address)

St. Louis, MO 63131 (City, State, Zip Code) (866) 301-7725 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

13290

This tariff is effective in the following counties:

Aransas, Austin, Burleson, Burnet, Guadalupe, Harris, Hidalgo, Hood, Parker, Victoria and Wilson

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions or public water systems:

See List

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 RATE SCHEDULE	
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APPENDIX A DROUGHT CONTINGENCY PLAN	
APPENDIX B SAMPLE SERVICE AGREEMENT	

LIST OF SUBDIVISIONS AND SYSTEMS

SUBDIVISION	PWS	COUNTY
Arrowhead Water System	2470025	Wilson
Coleto Water Company,	2350036	Victoria
Copano Heights Unit 1 & 2, Water System	0040017	Aransas
Council Creek Village	0270014	Burnet
Hickory Hill Water	2470018	Victoria
Hillside Estates Water System	0080049	Austin
Hilltop Home Addition	1840034	Parker
Hilltop Park	1840034	Parker
Laguna Vista	1110095	Hood
Laguna Tres	1110019	Hood
Meadowview Estates	0080051	Austin
Meadowview Estates II	0080059	Austin
North Victoria Utilities	2350049	Victoria
Oak Hollow Estates, Oak Hollow Park	2470019	Wilson
Quiet Village II Subdivision, Quiet Village II	1080221	Hidalgo
Settlers Crossing Water System	0080058	Austin
Settlers Crossing Water System 2	0080060	Austin
Settlers Estates Sec II	0080056	Austin
Settlers Meadows Water System	0080055	Austin
Shady Oaks Subdivision	2350036	Victoria
Shady Oaks Water Company	2470017	Wilson
South Council Creek 1	0270079	Burnet
South Council Creek 2	0270080	Burnet
South Silver Creek I, II, III	0270041	Burnet
Tall Pines Utility	1010220	Harris
Treetops Phase 1	1840134	Parker

Coleto Water Company, Shady Oaks Subdivision (Formerly James R. Maib dba H2O Systems Plus, Inc)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size Monthly Minimum Charge Gallonage Charge 5/8" or 3/4" \$28.00 (Includes 0 gallons) \$3.00 per 1000 gallons thereafter FORM OF PAYMENT: The utility will accept the following forms of payment: Money Order Credit Card Cash X Check X Other (specify THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS. PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ. Section 1.02 - Miscellaneous Fees TAP FEE \$350.00 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS. ON THIS TARIFF. TAP FEE (Large meter) Actual Cost TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED. THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED. METER TEST FEE \$25.00 THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS

RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

<u>CSWR – Texas Utility Operating Company, LLC</u>

Coleto Water Company, Shady Oaks Subdivision (Formerly James R. Maib dba H2O Systems Plus, Inc)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE (CONTINUED)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS
TARIFF): a) Nonpayment of bill (Maximum \$25.00)
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE \$35.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Gallonage Charge

North Victoria Utilities

(Formerly North Victoria Utilities, Inc.)

(Utility Name)

Meter Size

SECTION 1.0 -- RATE SCHEDULE

Monthly Minimum Charge

Section 1.01 - Rates

Section 1.02 - Miscellaneous Fees

TAP FEE

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL
5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

METER TEST FEE

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

<u>CSWR – Texas Utility Operating Company, LLC</u>

North Victoria Utilities

(Formerly North Victoria Utilities, Inc.)

(Utility Name)

SECTION 1.0 – RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEE DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF TH TARIFF):	IIS
a) Nonpayment of bill (Maximum \$25.00)	<u>)0</u>
b) Customer's request that service be disconnected	<u>)()</u>
TRANSFER FEE	
LATE CHARGE (FITHER \$5.00 OR 10% OF THE BILL)	ററ
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANC TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.	CE
RETURNED CHECK CHARGE \$28.0	00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.	
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.0	<u> </u>
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BIL	ĹL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREAS RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(0)	SE

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

CSWR – Texas Utility Operating Company, LLC

Copano Heights Unit 1 & 2, Water System (Formerly Copano Heights)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size: 5/8" or 3/4" 3/4" 1" 11/2" 2" 3"	Monthly Minimum Charge \$31.91 (including 0 gallons) \$47.87 \$79.78 \$159.55 \$255.28 \$478.65	Gallonage Charge \$6.60* per 1,000 gallons
purchased water from the C	\$797.75 e includes an increase of \$0.19 from \$6.41 to 20 City of Rockport, adjusted for 9.22% water loss. (2) The utility will accept the following forms of pay	Tariff Control No. 50483)

Cash X, Check X, Money Order X, Credit Card ___, Other (specify) ____ THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ.

Section 1.02 - Miscellaneous Fee

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

TAP FEE (Unique Costs) Actual Cost FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large Meter) Actual Cost TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR FOR THE METER INSTALLED.

METER RELOCATION FEE Actual Cost, not to exceed Tap Fee THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

METER TEST FEE \$25.00

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

CSWR – Texas Utility Operating Company, LLC

Copano Heights Unit 1 & 2, Water System (Formerly Copano Heights)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE
a) Nonpayment of bill (Maximum \$25)\$25.00
b) Customer's request that service be disconnected $$\frac{525.00}{}$
TRANSER FEE \$25.00
TRANSER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)\$5.00
A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE \$25.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RETURNED CHECK CHARGE
COMMERCIAL & NON-RESIDENTIAL DEPOSIT
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]
I INE EVTENSION AND CONSTDUCTION CHADGES.

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE:

Changes in fees imposed by any non-affiliated third-party water supplier or underground water district having jurisdiction over the Utility shall be passed through as an adjustment to the water gallonage charge according to the following formula:

R = G/(1-L), where

R =the proposed pass-through rate;

G = the new gallonage charge (per 1,000 gallons) by source supplier;

L = the actual line loss for the preceding 12 months.

Treetops Phase 1

(Formerly Treetops Utilities, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size:Monthly Minimum ChargeGallonage Charge5/8" or 3/4"\$22.00 (including 2,000 gallons)\$2.15 per 1,000 gallons

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card ___, Other (specify)___
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE
USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ.

Section 1.02 - Miscellaneous Fee

TAP FEE.....\$500.00

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

METER TEST FEE \$25.00

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

<u>CSWR – Texas Utility Operating Company, LLC</u>

Treetops Phase 1

(Formerly Treetops Utilities, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE
c) Nonpayment of bill (Maximum \$25)
d) Customer's request that service be disconnected
TRANSER FEE THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) \$5.00
A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE \$25.00
RETURNED CHECK CHARGE \$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST. CUSTOMER DEPOSIT RETURNED CHECK CHARGE
CUSTOMER DEPOSIT RETURNED CHECK CHARGE
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST. CUSTOMER DEPOSIT RETURNED CHECK CHARGE

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

<u>CSWR – Texas Utility Operating Company, LLC</u>

Arrowhead Water System, Hickory Hill Water, Shady Oaks Water Company

(Formerly Shady Oaks Water Supply Company, LLC)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size 5/8" or 3/4"	Monthly Minimum Charge \$28.97 (Includes 1000 gallons)	Gallonage Charge \$2.00 per 1000 gallons thereafter
1" 1½" 2"	\$ <u>72.42</u> \$ <u>144.85</u> \$231.76	
3" 4"	\$ <u>434.55</u> \$ <u>660.51</u>	
Cash X, Check X, THE UTILITY MAY	The utility will accept the following forms of p Money Order X, Credit Card _ REQUIRE EXACT CHANGE FOR PAYMENTS A SING MORE THAN \$1.00 IN SMALL COINS. A WR SS.	, Other (specify) ND MAY REFUSE TO ACCEPT
REGULATORY ASSESSM PUC RULES REQUIRE T TO REMIT THE FEE TO	IENT HE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE TCEQ.	THE RETAIL MONTHLY BILL AND
Section 1.02 - Miscellaneou	s Fees	
TAP FEE COVERS THE U	JTILITY'S COSTS FOR MATERIALS AND LABOR TO IN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERM	STALL A STANDARD RESIDENTIAL
TAP FEE (Unique costs) FOR EXAMPLE, A ROAL	D BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS	
	Y'S ACTUAL COST FOR MATERIALS AND LABOR FOR	
METER RELOCATION FE THIS FEE MAY BE CHAI	EE <u>Actual Relocatio</u> RGED IF A CUSTOMER REQUESTS THAT AN EXISTING	on Cost, Not to Exceed Tap Fee G METER BE RELOCATED.
SECOND METER TEST	JLD REFLECT THE UTILITY'S COST MAY BE CHARGE WITHIN A TWO-YEAR PERIOD AND THE TEST ELY. THE FEE MAY NOT EXCEED \$25.	\$25.00 GED IF A CUSTOMER REQUESTS A INDICATES THAT THE METER IS

CSWR – Texas Utility Operating Company, LLC

Arrowhead Water System, Hickory Hill Water, Shady Oaks Water Company (Formerly Shady Oaks Water Supply Company, LLC) (Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF TARIFF):	
a) Nonpayment of bill (Maximum \$25.00)\$	25 00
b) Customer's request that service be disconnected\$	35.00
b) Customer's request that service be disconnected	<u> </u>
TRANSFER FEE \$	25.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SEL	<u>23.00</u> ВИСЕ
LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.	KVICE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)	\$5.00
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BAL	ANCE
TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.	
RETURNED CHECK CHARGE\$	<u> 20.00</u>
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.	
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$	<u>50.00</u>
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL	BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:	
WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCE	REASE
RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)	(2)(G)

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

CSWR – Texas Utility Operating Company, LLC Oak Hollow Estates, Oak Hollow Park

(Formerly C Willow Water Company)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size Monthly Minimum Charge 5/8" or 3/4" \$28.00 (Includes 0 gallons)

RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

Gallonage Charge
\$2.75 per 1,000 gallons
from 0 to 5,999 gallons
\$3.00 per 1,000 gallons
from 6,000 to 15,999 gallons
\$3.25 per_1,000 gallons
from 16,000 to 20,999 gallons
\$3.50 per 1,000 gallons
from 21,000 gallons and thereafter

FORM OF PAYMENT: The utility will accept the following forms of payment: Check X, Money Order X, Credit Card Cash X. Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS. PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ. Section 1.02 - Miscellaneous Fees TAP FEE......\$400.00 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF. FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS. TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED. THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS

<u>CSWR – Texas Utility Operating Company, LLC</u>

Oak Hollow Estates, Oak Hollow Park (Formerly C Willow Water Company)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE	
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAD DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 CTARIFF):	OF THIS
a) Nonpayment of bill (Maximum \$25.00)	\$25.00
b) Customer's request that service be disconnected	\$35.00
, 1	
TRANSFER FEE	\$35.00
TRANSFER FEE	CATION
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)	.\$ <u>5.00</u>
TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.	LANCE
RETURNED CHECK CHARGE	\$ <u>25.00</u>
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY=S DOCUMENTABLE COST.	
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)	\$ <u>50.00</u>
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL	BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASED TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(8)]	

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Tall Pines Utility

(Formerly K & L Utility Service, Inc. dba Tall Pines Utility, Inc.) (Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size 5/8" or 3/4" 1"	Monthly Minimum Charge \$48.61 (Includes 0 gallons) \$121.53	Gallonage Charge \$1.69 per 1000 gallons
North Harris County Regiona	al Water Authority Fee	\$\frac{1.75 (per 1,000 gallons)}{}\$
Cash \underline{X} , Check \underline{X} , THE UTILITY MAY REQU	The utility will accept the following forms of Money Order X, Credit Card UIRE EXACT CHANGE FOR PAYMENTS AND MAY ROOIN SMALL COINS. A WRITTEN RECEIPT WILL BI	Other (specify)_ EFUSE TO ACCEPT PAYMENTS MADE
REGULATORY ASSESSMED PUC RULES REQUIRE TO TO REMIT THE FEE TO TO	IENT HE UTILITY TO COLLECT A FEE OF ONE PERCENT THE TCEQ.	OF THE RETAIL MONTHLY BILL AND
Section 1.02 - Miscellaneou	s Fees	
TAP FEETAP FEE COVERS THE U 5/8" or 3/4" METER. AN	UTILITY'S COSTS FOR MATERIALS AND LABOR TO ADDITIONAL FEE TO COVER UNIQUE COSTS IS PE	\$350.00 INSTALL A STANDARD RESIDENTIAL RMITTED IF LISTED ON THIS TARIFF.
TAP FEE (Unique costs) FOR EXAMPLE, A ROAD	BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIO	
TAP FEE (Large meter) TAP FEE IS THE UTILITY	Y'S ACTUAL COST FOR MATERIALS AND LABOR FO	OR METER SIZE INSTALLED.
	EE <u>Actual Relocat</u> RGED IF A CUSTOMER REQUESTS THAT AN EXISTI	
SECOND METER TEST	JLD REFLECT THE UTILITY'S COST MAY BE CHA WITHIN A TWO-YEAR PERIOD AND THE TEST ELY. THE FEE MAY NOT EXCEED \$25.	RGED IF A CUSTOMER REQUESTS A INDICATES THAT THE METER IS

CSWR – Texas Utility Operating Company, LLC

Tall Pines Utility

(Formerly K & L Utility Service, Inc. dba Tall Pines Utility, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS

- b) Customer's request that service be disconnected \$25.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) _______ 10% A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE

TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE \$30.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)......\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT......1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Tall Pines Utility

(Formerly K & L Utility Service, Inc. dba Tall Pines Utility, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

Pass Through Provision:

For Utilities subject to changes in costs imposed by any non-affiliated provider of purchased water or sewer or a groundwater conservation district having jurisdiction over the Utility, these increases (decreases) shall be passed through as an adjustment to the gallonage charge according to the formula:

AG = G + B/(1-L), Where:

AG = adjusted gallonage charge, rounded to nearest one cent

G = approved gallonage charge, per 1,000 gallons

B = changed in fee (per 1,000 gallons)

L = water or sewer line loss for preceding 12 months, not to exceed 0.15 (15%)

<u>CSWR – Texas Utility Operating Company, LLC</u> **South Silver Creek I, II, III**

(Formerly Jones Owen Company)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size
5/8" or 3/4"

Monthly Minimum Charge
\$70.00 (Includes 0 gallons)

\$4.00 per 1,000 gallons, 1st 4,000 gallons
\$6.00 per 1,000 gallons, 4,001 gallons and thereafter

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card ___, Other (specify)_
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE
USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

Section 1.02 - Miscellaneous Fees

METER RELOCATION FEE

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

<u>CSWR – Texas Utility Operating Company, LLC</u>

South Silver Creek I, II, III

(Formerly Jones Owen Company)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEE DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THI TARIFF):	S
a) Nonpayment of bill (Maximum \$25.00)	0
b) Customer's request that service be disconnected \$50.0	0
	Ť
TRANSFER FEE \$50.0	Λ
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVIC LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.	E
LUCATION WHEN THE SERVICE IS NOT DISCONNECTED.	
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)	6
A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANC	Ē
TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.	
RETURNED CHECK CHARGE \$25.0	Λ
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.	$\underline{\circ}$
RETURNED CHECK CHARGES MOST BE DASED ON THE OTILITY S DOCUMENTABLE COST.	
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.0	<u>0</u>
COMMERCIAL & NON-RESIDENTIAL DEPOSIT	т
COMMERCIAL & NON-RESIDENTIAL DEL OSTI	ᆫ
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREAS RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G	
	/ 1

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Council Creek Village, South Council Creek 1, South Council Creek 2 (Formerly Council Creek, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size Monthly Minimum Charge Gallonage Charge

Section 1.01 - Rates

Meter SizeMonthly Minimum ChargeGallonage Charge5/8" or 3/4"\$70.00 (Includes 0 gallons)\$4.00 per 1,000 gallons, 1st 4,000 gallons

\$6.00 per 1,000 gallons, 4,001 gallons and thereafter

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card ___, Other (specify)__
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE
USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

Section 1.02 - Miscellaneous Fees

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

METER TEST FEE _______<u>\$25.00</u>

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

Council Creek Village, South Council Creek 1, South Council Creek 2 (Formerly Council Creek, Inc.)

CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
,
a) Nonpayment of bill (Maximum \$25.00)
b) Customer's request that service be disconnected <u>\$50.00</u>
TRANSFER FEE
BOCKTION WILLY THE BERTIED IS NOT BISCONNECTED.
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE \$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50). <u>\$50.00</u>
COMMERCIAL & NON-RESIDENTIAL DEPOSIT
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:
WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES:
REFER TO SECTION 3.0-EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW

Water Tariff Page No. 11

Hillside Estates Water System, Meadowview Estates, Meadowview Estates II,

Settlers Estates Sec II, Settlers Crossing Water System, Settlers Crossing Water System 2,

Settlers Meadows Water System

(Formerly Ranch Country of Texas, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter SizeMonthly Minimum ChargeGallonage Charge5/8" or 3/4"\$25.00 (Includes 5.000 gallons)\$2.00 per 1,000 gallons thereafter

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card ___, Other (specify)_
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE
USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

TO REMIT THE FEE TO THE TCEQ.

Section 1.02 – Miscellaneous Fees

TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" METER PLUS UNIQUE COSTS AS PERMITTED BY PUC RULE AT COST.

TAP FEE IS BASED ON THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METERS LARGER THAN STANDARD 5/8" METERS.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS RELOCATION OF AN EXISTING METER.

METER TEST FEE \$25.00

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

Water Tariff Page No. 11a

Hillside Estates Water System, Meadowview Estates, Meadowview Estates II,

Settlers Estates Sec II, Settlers Crossing Water System, Settlers Crossing Water System 2,

Settlers Meadows Water System

(Formerly Ranch Country of Texas, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

TRANSFER FEE \$20.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) _______\$5.00 A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

- RETURNED CHECK CHARGE \$25.00
- CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50).......\$50.00

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS. THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Laguna Vista

(Formerly Laguna Vista, Ltd.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size 5/8" or 3/4" 1" 1½" 2" 3"	Monthly Minimum Charge \$29.91 (Includes 0 gallons) \$44.86 \$74.77 \$149.55 \$239.28	\$ <u>2.30</u>	Gallonage Charge per 1,000 gallons thereafter
Cash \underline{X} , Check \underline{X} ,	ЛРЕ EXACT CHANGE FOR \overline{PA} YMEN	Credit Card, TS AND MAY REFUSE TO	Other (specify)

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ.

Section 1.02 – Miscellaneous Fees

AP FEE <u>\$500.00</u>
TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR
STANDARD RESIDENTIAL CONNECTION OF 5/8" METER PLUS UNIQUE COSTS AS PERMITTED BY PUC RULE AT
COST.

TAP FEE (Unique costs)Actual Cost
FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE IS BASED ON THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METERS LARGER THAN STANDARD 5/8" METERS.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS RELOCATION OF AN EXISTING METER.

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

Laguna Vista

(Formerly Laguna Vista, Ltd.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00) \$25.00 b) Customer's request \$35.00 TRANSFER FEE \$35.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED. LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) \$10% A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. RETURNED CHECK CHARGE \$15.00 CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) \$50.00

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Laguna Tres

(Formerly Laguna Tres, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size 5/8" or 3/4" 1" 1½" 2"	<u>Monthly Minimum Charge</u> \$ <u>29.91</u> (Includes <u>0</u> gallons) \$ <u>44.86</u> \$ <u>74.77</u> \$149.55	Gallonage Charge \$2.30 per 1,000 gallons thereafter
3"	\$ <u>239.28</u>	
FORM OF PAYMENT: 7	The utility will accept the following forms of	f payment:
Cash \underline{X} , Check \underline{X} ,	<i>y</i> =	
THE UTILITY MAY REQ	JIRE EXACT CHANGE FOR PAYMENTS AND MAY R	EFUSE TO ACCEPT PAYMENTS MADE

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ.

USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

Section 1.02 – Miscellaneous Fees

TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" METER PLUS UNIQUE COSTS AS PERMITTED BY PUC RULE AT COST.

TAP FEE (Unique costs) Actual Cost FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large Meter) _____Actual Cost TAP FEE IS BASED ON THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METERS LARGER THAN STANDARD 5/8" METERS.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS RELOCATION OF AN EXISTING METER.

METER TEST FEE \$25.00 THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A

SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

Laguna Tres

(Formerly Laguna Tres, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE	<u>\$15.00</u>

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Hilltop Home Addition, Hilltop Estates (Formerly Abraxas Corporation)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size Monthly Minimum Charge Gallonage Charge 5/8" or 3/4" \$23.70 (Includes 0 gallons) \$3.30 per 1,000 over the minumr FORM OF PAYMENT: The utility will accept the following forms of payment: Check X, Money Order X, Credit Card Other (specify) Cash X, THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS. PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ. Section 1.02 – Miscellaneous Fees TAP FEE......\$700.00 TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" METER PLUS UNIQUE COSTS AS PERMITTED BY PUC RULE AT TAP FEE (Unique costs) Actual Cost FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS. TAP FEE IS BASED ON THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METERS LARGER THAN STANDARD 5/8" METERS. THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS RELOCATION OF AN EXISTING METER. METER TEST FEE \$25.00 THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS

RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

Hilltop Home Addition, Hilltop Estates (Formerly Abraxas Corporation)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEED DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THE TARIFF):	
a) Nonpayment of bill (Maximum \$25.00)	5.00
b) Customer's request	
FRANSFER FEE <u>\$45.0</u>	<u>5.00</u>
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.	ЛСЕ
ATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANG TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.	<u>.0%</u> NCE
RETURNED CHECK CHARGE \$30.0	<u>).00</u>
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)	<u>).00</u>
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BII	<u> 3ILL</u>
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(C)	

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Gallonage Charge

Quiet Village II Subdivision, Quiet Village II (Formerly Donald E. Wilson dba QV Utility)

(Utility Name)

Meter Size:

Section 1.01 - Rates

For Water and Sewer

5/8" or 3/4"	\$12.62 (Includes 0 gallons)	\$3.84 per 1,000 gallons
Cash X, Check	The utility will accept the following form at X, Money Order X, Credit (REQUIRE EXACT CHANGE FOR PAYMENTS AND NOT \$1.00 IN SMALL COINS. A WRITTEN RECEIPT W	Card, Other (specify) MAY REFUSE TO ACCEPT PAYMENTS MADE
REGULATORY ASSEST PUC RULES REQUIRED TO REMIT THE FEE	SSMENTRE THE UTILITY TO COLLECT A FEE OF ONE PERO TO THE TCEQ.	
Section 1.02 – Miscellar	neous Fees	
TAP FEE COVERS T	HE UTILITY'S COSTS FOR MATERIALS AND LABO AN ADDITIONAL FEE TO COVER UNIQUE COSTS	R TO INSTALL A STANDARD RESIDENTIAL
TAP FEE (Unique Costs FOR EXAMPLE, A R	s) OAD BORE FOR CUSTOMERS OUTSIDE OF SUBDI	
TAP FEE (Large Meter) TAP FEE IS THE UTILITY	Y'S ACTUAL COST FOR MATERIALS AND LABOR	FOR METER SIZE INSTALLED.
METER RELOCATION THIS FEE MAY BE C	N FEE	elocation Cost, Not to Exceed Tap Fee EXISTING METER BE RELOCATED
SECOND METER T	HOULD REFLECT THE UTILITY'S COST MAY BE EST WITHIN A TWO-YEAR PERIOD AND THE RATELY. THE FEE MAY NOT EXCEED \$25.	

Monthly Minimum Charge

Quiet Village II Subdivision, Quiet Village II (Formerly Donald E. Wilson dba QV Utility)

CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS B DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF TARIFF): a) Nonpayment of bill (Maximum \$25.00)	THIS 5.00
TRANSFER FEE THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERV	0.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERV LOCATION WHEN THE SERVICE IS NOT DISCONNECTED	ЛСЕ
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)	5.00
PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.	ЛΑΥ
RETURNED CHECK CHARGE <u>\$2</u>	<u>5.00</u>
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.	
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$5	0.00
COMMERCIAL & NON-RESIDENTIAL DEPOSIT	BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:	
WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCRIRATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2	
LINE EXTENSION AND CONSTRUCTION CHARGES:	
REFER TO SECTION 3.0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN	NEW

CSWR – Texas Utility Operating Company, LLC Quiet Village II Subdivision, Quiet Village II (Formerly Donald E. Wilson dba QV Utility) (Utility Name)

Section 1.03 – Purchased Water and Sewer Adjustment Clause

Upon a notice from the City of Donna of a change in price in the cost of purchased water or sewer service, the Utility may (after notice has been given to the ratepayers and the Commission) adjust its rates in accordance with the Tariff provisions.

The adjustment to the utility's rate structure will be calculated as set for the below:

I. Adjusted Monthly Minimum Charge – Current Monthly Minimum Charge + "A" + "B"

Where:

- "A" = Change in Price of Purchase Water from the City of Donna---which is---{Change in the monthly minimum Price divided by the number of customers} + {2 times the Change in Price per 1,000 gallons of water}
- "B" = Change in Price of Purchased Sewer Service from the City of Donna---which is--{Change in the monthly minimum Price of Purchases Sewer Service divided by the
 number of customers} + {2 times the Change in Price per 1,000 gallons of Purchased
 Sewer Service times 0.80}
- II. Adjusted Gallonage Charge = Current Gallonage Charge + "X" + "Y"

Where:

"X" = Change in Price per 1,000 gallons of Purchased Water from the City of Donna "Y" = Change in Price per 1,000 gallons of Purchased Sewer Service from the City of Donna times 0.80

Change as used above is the algebraic summation of the Price imposed by the City of Donna subsequent to the date of this Tariff (New Price) and the Price existing on the date this Tariff was approved (Old Price), i.e. New Price minus Old Price.

Number of customers as used above is the number existing customers at the beginning of the period in which a Change in Price becomes effective.

SECTION 2.0 - SERVICE RULES AND POLICIES

The utility will have the most current Public Utility Commission of Texas (PUC or Commission) rules relating to Water and Wastewater Utility regulations, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.01 - Application for Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

Section 2.02 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the commission

Section 2.03 - Fees and Charges and Easements Required Before Service Can Be Connected

(A) <u>Customer Deposits</u>

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

Refund of deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any customer who has paid 18 consecutive billings without being delinquent.

SECTION 2.0 - SERVICE RULES AND POLICIES (Continued)

(B) <u>Tap or Reconnect Fees</u>

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located.

Fees in addition to the regular tap fee may be charged to cover unique costs not normally incurred as permitted by 16 TAC § 24.163(a)(1)(C) if they are listed on this approved tariff. For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

(C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the Utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

Section 2.04 - Utility Response to Applications for Service

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers will not be allowed to use the utility's cutoff valve on the utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers must install and maintain a cutoff valve on their side of the meter.

SECTION 2.0 - SERVICE RULES AND POLICIES (Continued)

No direct connection between a public water supply system and any potential source of contamination or between a public water supply system and a private water source (ex. private well) will be allowed. A customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises.

Section 2.06 - Customer Service Inspections

Applicants for new service connections or facilities which have undergone extensive plumbing modifications are required to furnish the utility a completed customer service inspection certificate. The inspection certificate shall certify that the establishment is in compliance with the Texas Commission on Environmental Quality (TCEQ) Rules and Regulations for Public Water Systems, 30 TAC § 290.46(j). The utility is not required to perform these inspections for the applicant/customer but will assist the applicant/customer in locating and obtaining the services of a certified inspector.

Section 2.07 - Back Flow Prevention Devices

No water connection shall be allowed to any residence or establishment where an actual or potential contamination hazard exists unless the public water facilities are protected from contamination by either an approved air gap, backflow prevention assembly, or other approved device. The type of device or backflow prevention assembly required shall be determined by the specific potential hazard identified in 30 TAC § 290.47(f) Appendix F, Assessment of Hazards and Selection of Assemblies of the TCEQ Rules and Regulations for Public Water Systems.

The use of a backflow prevention assembly at the service connection shall be considered as additional backflow protection and shall not negate the use of backflow protection on internal hazards as outlined and enforced by local plumbing codes. When a customer service inspection certificate indicates that an adequate internal cross-connection control program is in effect, backflow protection at the water service entrance or meter is not required.

At any residence or establishment where it has been determined by a customer service inspection, that there is no actual or potential contamination hazard, as referenced in 30 TAC § 290.47(f) Appendix F, Assessment of Hazards and Selection of Assemblies of the TCEQ Rules and Regulations for Public Water Systems, then a backflow prevention assembly or device is not required. Outside hose bibs do require, at a minimum, the installation and maintenance of a working atmospheric vacuum breaker.

All backflow prevention assemblies or devices shall be tested upon installation by a TCEQ certified backflow prevention assembly tester and certified to be operating within specifications. Backflow prevention assemblies which are installed to provide protection against health hazards must also be tested and certified to be operating within specifications at least annually by a certified backflow prevention assembly tester.

If the utility determines that a backflow prevention assembly or device is required, the utility will provide the customer or applicant with a list of TCEQ certified backflow prevention assembly testers. The customer will be responsible for the cost of installation and testing, if any, of backflow prevention assembly or device. The customer should contact several qualified installers to compare prices before installation. The customer must pay for any required maintenance and annual testing and must furnish a copy of the test results demonstrating that the assembly is functioning properly to the utility within 30 days after the anniversary date of the installation unless a different date is agreed upon.

SECTION 2.0 - SERVICE RULES AND POLICIES (Continued)

Section 2.08 - Access to Customer's Premises

The utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, testing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours and the utility personnel will attempt to notify the customer that they will be working on the customer's property. The customer may require any utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the utility, and the purpose of their entry.

All customers or service applicants shall provide access to meters and utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.09 - Meter Requirements, Readings, and Testing

One meter is required for each residential, commercial, or industrial connection. All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers.

Meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

Section 2.10 - Billing

(A) Regular Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance.

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

(B) Late Fees

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

(C) Information on Bill

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

(D) <u>Prorated Bills</u> - If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.11- Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank, shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve-month period, the customer shall be required to pay a deposit if one has not already been paid.

Section 2.12 - Service Disconnection

(A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

Docket No. 51089

SECTION 2.0 -- SERVICE RULES AND POLICIES (Continued)

(B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Section 2.13 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

Service will be reconnected within 24 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

Section 2.14 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Section 2.15 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the PUC or TCEQ, the utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

Section 2.16 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the PUC complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.17 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

SECTION 3.0 - EXTENSION POLICY

<u>Section 3.01 - Standard Extension Requirements</u>

Line Extension and Construction Charges: No Contribution in Aid of Construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

Unless an exception is granted by the PUC, the residential service applicant shall not be required to pay for costs of main extensions greater than 2" in diameter for water distribution and pressure wastewater collection lines and 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the PUC if:

- a) adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the utility's burden to justify that a larger diameter pipe is required for adequate service;
- b) or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

If an exception is granted, the Utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

The utility shall bear the cost of any over-sizing of water distribution lines or wastewater collection lines necessary to serve other potential service applicants for customers in the immediate area.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certificated area, industrial, and wholesale customers shall be treated as developers. A service applicant requesting a one-inch meter for a lawn sprinkler system to service a residential lot is not considered nonstandard service.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

SECTION 3.0 - EXTENSION POLICY (Continued)

Section 3.02 - Costs Utilities Shall Bear

The utility will bear the full cost of any oversizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Within its certificate area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

The Utility is not required to extend service to any applicant outside of its certificated service area and will only do so under terms and conditions mutually agreeable to the Utility and the applicant, in compliance with PUC rules and policies, and upon extension of the Utility's certificated service area boundaries by the PUC.

Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163(d). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by 16 TAC § 24.163(d)(4), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

SECTION 3.0 - EXTENSION POLICY (Continued)

Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

Section 3.05 - Applying for Service

The Utility will provide a written service application form to the applicant for each request for service received by the Utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant. Service application forms will be available at the Utility's business office during normal weekday business hours. Service applications will be sent by prepaid first-class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. The tap request must be accompanied with a diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line. The actual point of connection and meter installation must be readily accessible to Utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers.

If the Utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the Utility's nearest service main with adequate capacity to service the applicant's full potential service demand. Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the Utility. If no agreement on location can be made, the applicant may refer the matter to the PUC for resolution.

Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the Utility's requirements for service contained in this tariff, PUC rules and/or PUC order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all necessary easements and rights-of-way necessary to provide service to the requested location, (4) delivered an executed customer service inspection certificate to the Utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

Docket No. 51089

SECTION 3.0 - EXTENSION POLICY (Continued)

The Utility shall serve each qualified service applicant within its certificated service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by PUC rules.

Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the Utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.

APPENDIX A -- DROUGHT CONTINGENCY PLAN (Utility must attach copy of TCEQ approved Drought Contingency Plan)

APPENDIX B

Chapter 290.47(b) Sample Service Agreement SERVICE AGREEMENT

- I. PURPOSE. The NAME OF WATER SYSTEM is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the NAME OF WATER SYSTEM will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENT. The following are the terms of the service agreement between the NAME OF WATER SYSTEM (the Water System) and NAME OF CUSTOMER (the Customer).
 - A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
 - C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
 - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE:_	
DATE:	



SEWER UTILITY TARIFF Docket Number: 51089

<u>CSWR – Texas Utility Operating Company, LLC</u> (Utility Name)

1650 Des Peres Rd Suite 303 (Business Address)

St. Louis, MO 63131

(City, State, Zip Code)

(866) 301-7725 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

21120

This tariff is effective in the following counties:

Hidalgo, Hood and Parker

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions and systems:

Hilltop Home Addition, Hilltop Estates (WQ # 11086-001)

Laguna Vista Subdivision, (WQ # pending)

Quiet Village II Subdivision (no permit)

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 RATE SCHEDULE	2
SECTION 2.0 SERVICE RULES AND POLICIES	5
SECTION 3.0 EXTENSION POLICY	10

APPENDIX A - APPLICATION FOR SERVICE

Hilltop Home Addition, Hilltop Estates (Formerly Abraxas Corporation)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Meter Size Monthly Minimum Charge Gallonage Charge 5/8" or 3/4" \$3.10 per 1,000 over the minimum \$14.69 (Includes 0 gallons)

FORM OF PAYMENT: The utility will accept the following forms of payment:

Check \underline{X} , Money Order \underline{X} , Credit Card ____, Other (specify) ____ THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS Cash \underline{X} , MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ.

Section 1.02 - Miscellaneous Fees

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

TAP FEE (Unique costs) ______Actual Cost FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

Hilltop Home Addition, Hilltop Estates (Formerly Abraxas Corporation)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00)
b) Customer's request that service be disconnected
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

(Formerly Laguna Vista, Ltd.) (Utility Name)

SECTION 1.0 - RATE SCHEDULE

Connection Type	
Flat Rate per Month per Connection	\$ <u>25.00</u>
FORM OF PAYMENT: The utility will accept the following forms of payment:	
Cash X, Check X, Money Order X, Credit Card, Other (spectrum of the utility may require exact change for payments and may refuse to accept paymed using more than \$1.00 in small coins. A written receipt will be given for payments.	ify)_ YMENTS OR CASH
REGULATORY ASSESSMENT	
Section 1.02 - Miscellaneous Fees	
TAP FEE TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STA RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF ON THIS TARIFF.	
TAP FEE (Unique costs)	<u>al Cost</u> EAS.
TAP FEE (Large meter)	al Cost LED.

Laguna Vista

(Formerly Laguna Vista, Ltd.)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS
BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0
OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00)
b) Customer's request that service be disconnected
TD ANCEED FEE
TRANSFER FEE
LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.
LATE CHARGE (EITHER \$5.00 OR 100/ OF THE DILL)
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COSTONER DEI OSIT RESIDERTITAE (Maximum 450)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:
WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY
INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC

LINE EXTENSION AND CONSTRUCTION CHARGES:

§ 24.25(b)(2)(G)]

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Gallonage Charge

<u>CSWR – Texas Utility Operating Company, LLC</u>

Quiet Village II Subdivision, Quiet Village II (Formerly Donald E. Wilson dba QV Utility)

(Utility Name)

Meter Size:

Section 1.01 - Rates

For Water and Sewer

5/8" or 3/4"	\$12.62 (Includes 0 gallons)	\$3.84 per 1,000 gallons
Cash \underline{X} , Check \underline{X} , THE UTILITY MAY REQU	e utility will accept the following for Money Order X, Creative EXACT CHANGE FOR PAYMENTS AN \$1.00 IN SMALL COINS. A WRITT	* *
	E UTILITY TO COLLECT A FEE OF ONE	PERCENT OF THE RETAIL MONTHLY BILL
Section 1.02 – Miscellaneous	Fees	
		\$275.00 AND LABOR TO INSTALL A STANDARD R UNIQUE COSTS IS PERMITTED IF LISTED
TAP FEE (Unique Costs) FOR EXAMPLE, A ROAD F	3ORE FOR CUSTOMERS OUTSIDE OF SU	
TAP FEE (Large Meter) TAP FEE IS THE UTILITY'S AC	TUAL COST FOR MATERIALS AND LAB	OR FOR METER SIZE INSTALLED.
BEEN DISCONNECTED FO OF THIS TARIFF): a) Nonpayment o	or the following reasons (or other bill (Maximum \$25.00)	E RESTORED TO A CUSTOMER WHO HAS IER REASONS LISTED UNDER SECTION 2.0 \$\frac{25.00}{30.00}\$
THE TRANSFER FEE WIL		\$30.00 ACCOUNT NAME AT THE SAME SERVICE
PUC RULES ALLOW A O	NE-TIME PENALTY TO BE CHARGED O	\$5.00 P. DELINQUENT BILLS. A LATE CHARGE TY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHAR RETURNED CHECK CHAR	GE GES MUST BE BASED ON THE UTILITY	

Monthly Minimum Charge

Quiet Village II Subdivision, Quiet Village II (Formerly Donald E. Wilson dba QV Utility)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE (Continued)

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) \$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Section 1.03 – Purchased Water and Sewer Adjustment Clause

Upon a notice from the City of Donna of a change in price in the cost of purchased water or sewer service, the Utility may (after notice has been given to the ratepayers and the Commission) adjust its rates in accordance with the Tariff provisions.

The adjustment to the utility's rate structure will be calculated as set for the below:

I. Adjusted Monthly Minimum Charge – Current Monthly Minimum Charge + "A" + "B"

Where:

- "A" = Change in Price of Purchase Water from the City of Donna---which is---{Change in the monthly minimum Price divided by the number of customers} + {2 times the Change in Price per 1,000 gallons of water}
- "B" = Change in Price of Purchased Sewer Service from the City of Donna---which is--{Change in the monthly minimum Price of Purchases Sewer Service divided by the
 number of customers} + {2 times the Change in Price per 1,000 gallons of Purchased
 Sewer Service times 0.80}
- II. Adjusted Gallonage Charge = Current Gallonage Charge + "X" + "Y"

Where:

- "X" = Change in Price per 1,000 gallons of Purchased Water from the City of Donna
- "Y" = Change in Price per 1,000 gallons of Purchased Sewer Service from the City of Donna times 0.80

Change as used above is the algebraic summation of the Price imposed by the City of Donna subsequent to the date of this Tariff (New Price) and the Price existing on the date this Tariff was approved (Old Price), i.e. New Price minus Old Price.

Number of customers as used above is the number existing customers at the beginning of the period in which a Change in Price becomes effective.

Docket No. 51089

SECTION 2.0 -- SERVICE RULES AND POLICIES

The utility will have the most current Public Utility Commission of Texas (PUC or Commission) Rules, Chapter 24, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.01 - Application for Sewer Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

Section 2.02 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the Commission.

Section 2.03 - Fees and Charges & Easements Required Before Service Can Be Connected

(A) Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

<u>Refund of deposit.</u> If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive billings without being delinquent.

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

(B) <u>Tap or Reconnect Fees</u>

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction.

If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located.

Fees in addition to the regular tap fee may be charged if listed specifically in Section 1 to cover unique costs not normally incurred as permitted by 16 TAC § 24.163(b)(1)(C). For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

(C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the Utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

Section 2.04 - Utility Response to Applications for Service

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers will not be allowed to use the utility's cutoff valve on the utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers may be required to install and maintain a cutoff valve on their side of the meter.

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

<u>Section 2.06 - Customer Service Inspections</u>

Applicants for new service connections or facilities which have undergone extensive plumbing modifications are required to furnish the utility a completed customer service inspection certificate. The inspection certificate shall certify that the establishment is in compliance with the Texas Commission on Environmental Quality (TCEQ) Rules and Regulations for Public Water Systems, 30 TAC § 290.46(j). The Utility is not required to perform these inspections for the applicant/customer but will assist the applicant/customer in locating and obtaining the services of a certified inspector.

Section 2.07 - Access to Customer's Premises

The utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, testing, inspecting or repairing sewer mains or other equipment used in connection with its provision of sewer service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the utility system including inspecting the customer's plumbing for code, plumbing or tariff violations.

The customer shall allow the utility and its personnel access to the customer's property to conduct any sewer quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours and the utility personnel will attempt to notify the customer that they will be working on the customer's property. The customer may require any utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the utility, and the purpose of their entry.

All customers or service applicants shall provide access to utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.08 - Billing

(A) Regular Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance.

The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

(B) Late Fees

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

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SECTION 2.0 -- SERVICE RULES AND POLICIES (Continued)

(C) Information on Bill

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

(D) Prorated Bills

If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.09- Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank, shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve-month period, the customer shall be required to pay a deposit if one has not already been paid.

Section 2.10 - Service Disconnection

(A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Section 2.11 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

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SECTION 2.0 -- SERVICE RULES AND POLICIES (Continued)

Service will be reconnected within 36 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

Section 2.12 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Section 2.13 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and collection facilities of sufficient size and capacity to provide a continuous and adequate service for all reasonable consumer uses and to treat sewage and discharge effluent of the quality required by its discharge permit issued by the TCEQ. Unless otherwise authorized by PUC and TCEQ, the utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

Section 2.14 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the PUC complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.15 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

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SECTION 3.0 -- EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

<u>Line Extension and Construction Charges</u>. No Contribution in Aid of Construction may be required of any customer except as provided for in this approved tariff.

The Utility is not required to extend service to any applicant outside of its certified service area and will only do so under terms and conditions mutually agreeable to the Utility and the applicant, in compliance with PUC rules and policies, and upon extension of the Utility's certified service area boundaries by the PUC.

The applicant for service will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

Section 3.02 - Costs Utilities and Service Applicants Shall Bear

Within its certified area, the utility will pay the cost of the first 200 feet of any sewer main or distribution line necessary to extend service to an individual residential customer within a platted subdivision.

However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Unless an exception is granted by the PUC, the residential service applicant shall not be required to pay for costs of main extensions greater than 2" in diameter for water distribution and pressure wastewater collection lines and 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the PUC if:

- adequate service cannot be provided to the applicant using the maximum line sizes listed due
 to distance or elevation, in which case, it shall be the utility's burden to justify that a larger
 diameter pipe is required for adequate service;
- or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

SECTION 3.0 -- EXTENSION POLICY (Continued)

If an exception is granted, by the PUC, the utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certified area, industrial, and wholesale customers shall be treated as developers. A service applicant requesting a one inch meter for a lawn sprinkler system to service a residential lot is not considered nonstandard service.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

The utility will bear the full cost of any over-sizing of sewer mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, collection, transmission, pumping, or treatment of sewage or the TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for sewer treatment.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163(d). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by 16 TAC § 24.163(d)(4), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

SECTION 3.0 -- EXTENSION POLICY (Continued)

A utility may only charge a developer standby fees for unrecovered costs of facilities committed to a developer's property under the following circumstances:

- Under a contract and only in accordance with the terms of the contract; or
- if service is not being provided to a lot or lots within two years after installation of facilities necessary to provide service to the lots has been completed and if the standby fees are included on the utilities approved tariff after a rate change application has been filed. The fees cannot be billed to the developer or collected until the standby fees have been approved by the commission or executive director.
- for purposes of this section, a manufactured housing rental community can only be charged standby fees under a contract or if the utility installs the facilities necessary to provide individually metered service to each of the rental lots or spaces in the community.

Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services.

Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

Section 3.05 - Applying for Service

The Utility will provide a written service application form to the applicant for each request for service received by the Utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant. Service application forms will be available at the Utility's business office during normal weekday business hours. Service applications will be sent by prepaid first-class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. A diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line may also be required with the tap request.

SECTION 3.0 -- EXTENSION POLICY (Continued)

The actual point of connection and meter installation must be readily accessible to Utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers. If the Utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the Utility's nearest service main with adequate capacity to service the applicant's full potential service demand. Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the Utility. If no agreement on location can be made, the applicant may refer the matter to the PUC for resolution.

Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the Utility's requirements for service contained in this tariff, PUC rules and/or PUC order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all easements and rights-of-way required to

provide service to the requested location, (4) delivered an executed customer service inspection certificate to the Utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

The utility shall serve each qualified service applicant within its certified service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by PUC rules.

Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the Utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.

APPENDIX A -- APPLICATION FOR SERVICE (Utility Must Attach Blank Copy)