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November 19, 2020

PUC Commission Staff  
1701 N. Congress Ave  
PO Box 13326  
Austin, TX 78711-3326

**RE: LETTER OF CONCERN — WATERCO REFUSED TO SUBMIT COMPLETED APPLICATION AFTER ASSISTANCE FROM TRW**

**RE: FOLLOW UP INFORMATION REGARDING TCEQ INVESTIGATION IN 2012**

Commission Staff,

WATERCO owner, James Nelson began receiving assistance from TRW representative, Steven Mindt, on 8.28.2018.

As you can see from his notes, James Nelson was provided with information regarding an exempt status instead of the public water service provider requiring a CCN.

8/22/18 Steven Mindt (Tech Assist & Training) 8:00am - 10:20am  
8:00am 8/28 - a talker! Likes himself a lot!  
Says he considers "Waterco" to be EXEMPT! after  
reviewing documents. PUC/ALT was given  
misleading/incorrect info before making a decision  
to combine #1 & #2 as 1 system. should have been 2  
separate systems as identified in the memo  
from TCEQ in 2012 (Bad info from Staff)  
NEED Lawyer  
I need to incorporate to protect what I own!  
I investor own everything.  
I need a cover letter on the Application.  
Explains "Time & Space" of the Spawning of the  
two wells to defend PUC's accusation of  
sneaking to Art date!  
I need to state the advice I rec'd from  
TCEQ prior to #2 (i.e. -- no well connect, <15  
people "Time & Space" [1] date -- #2 date  
look @ 30 TAC 290.38 (66) Public Water System (definition)  
Tammy: Perpetrating a fraud!  
Need to reduce her water volume! w/a  
valve controlling 1.5-1.5 GPM. i.e. 1 min to fill 1/2 gal bucket  
? lowest Amt of Water Volume Supply to customer. cut off!

Application for Exempt - NO PWS System  
Water - Cut off (Tammy) Only - New Cost "domed"  
Tammy - Water Volume needed to 1.5 GPM min  
Water Volume Inlet 45 (expected & location)  
1 min - Legal limitation  
Volume Reduction - Tammy  
not passing size  
Volume - 15 - 25 people  
TCEQ Cover Ltr "Exempt"  
Connection (Cost) not payable for, yet!  
Case letter "Time & Space" Tammy - 2 System  
No. Public Water System 30 TAC 290.38 (66)  
\* "one must have at least 15 service connections  
or serve at least 25 individuals at  
least 60 days of the year."  
Please Send  
Email: Example Tariff to James Nelson  
Steven Mindt  
trwa.org  
Notes from 8/28/18 Steven

Notes provided by Gloria Moore. Gloria Moore is named in my formal complaint in Docket #47411.

In the PUC Hearing on October 16, 2020, James Nelson mentioned he is all confused about request for tariff increases and yet in the notes he requests example to be sent to him on 8.28.2018.

PUC Commission consistently uses the fact that James Nelson has the desire to become in compliance and complete the CCN application however, he has been saying this for 4 years and yet with TRW assistance, James Nelson has not completed a CCN application since the CCN requirement has been set.

In the PUC Hearing on October 16, 2020, James Nelson painted a false picture of the 2012 Compliance Investigation on the 142 Keck Street well. He portrayed his efforts in calling TCEQ to request a look at his Walnut St well and was given an exempt status at that time. This could not be further from the truth.

Here is the document from TCEQ regarding the 2012 Compliance Investigation due to a complaint filed with TCEQ by a resident of Nocona Lake Estates.

Texas Commission on Environmental Quality Investigation Report		N/A	
The TCEQ is committed to accessibility. If you need assistance in accessing this document, please contact oco@tceq.texas.gov			
Customer: NELSON, JAMES Customer Number: CN604134213			
Regulated Entity Name: NOCONA LAKE COMMUNITY WATER 2 Regulated Entity Number: RN106503808			
Investigation # 1030240	Incident Numbers		
Investigator: JENNELLE CRANE	Site Classification GW <=50 CONNECTION		
Conducted: 07/26/2012 -- 07/26/2012	No Industry Code Assigned		
Program(s): PUBLIC WATER SYSTEM/SUPPLY			
Investigation Type: Compliance Investigation	Location: 188 OAK ST NOCONA TX MONTAGUE COUNTY		
Additional ID(s)			
Address: 188 OAK ST, NOCONA, TX, 76255	Local Unit: REGION 03 - ABILENE Activity Type(s): PWSACTGWFC - Active Status/Ground Water Focused		
<u>Principal(s)</u>			
Role	Name		
RESPONDENT	MR JAMES NELSON		
<u>Contact(s)</u>			
Role	Title	Name	Phone
PARTICIPATED IN	OWNER	MR JAMES R NELSON	Cell (214) 336-5604
NOTIFIED	OWNER	MR JAMES R NELSON	Cell (214) 336-5604
REGULATED ENTITY MAIL CONTACT	OWNER	MR JAMES R NELSON	Cell (214) 336-5604
<u>Other Staff Member(s)</u>			
Role	Name		
QA Reviewer	CLIFFORD MOORE		
Supervisor	CLIFFORD MOORE		
Associated Check List			
Checklist Name	Unit Name		
PWS FOCUSED INVESTIGATION - ACTIVE AND INACTIVE WATER SYSTEMS EVALUATION	Keck Street Well		
<u>Investigation Comments:</u> NOCONA LAKE COMMUNITY WATER COMPANY #2 (KECK STREET WELL)			

NOCONA LAKE COMMUNITY WATER 2 - NOCONA	
7/26/2012 Inv # - 1030240	
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MONTAGUE COUNTY	
INTRODUCTION	
On July 26, 2012, Ms. Jennelle Crane, Texas Commission on Environmental Quality (TCEQ), Abilene Region Investigator, conducted a Focused Investigation, Active/Inactive, at Keck Street well located at 188 Oak Street, Nocona (Montague County), Texas. Mr. James Nelson, owner, was notified of the investigation on July 23, 2012. A letter was sent to the facility to document that the Keck Street Well is not a public water system at this time.	
Daily Activity	
On July 26, 2012, Ms. Crane arrived at Mr. Nelson's residence and spoke with Mr. Nelson regarding his business. Ms. Crane noted that the Keck Street well serves 5 houses on Keck Street in Lake Nocona. He stated that out of the five houses only two were permanent residences with two people living in each house. The other three houses are weekend homes. Ms. Crane drove down Keck Street and confirmed that there are only 5 houses that were on the street.	
OWNER FACILITY AND PROCESS INFORMATION	
Keck Street Well is located on Keck Street, Lake Nocona (Montague County), Texas. Water from one well is discharged to five residences along Keck Street. Two residences are permanent residences and three are weekend homes.	
BACKGROUND	
Current Enforcement Action A letter was sent to the facility to document that the Keck Street Well is not a public water system at this time.	
Complaints	
No complaints have been filed against this system.	
Agencies/County Orders	
This facility has not been sent to enforcement in the past five years.	
ADDITIONAL INFORMATION	
Conclusions and Recommendations A letter was sent to the facility to document that the Keck Street Well is not a public water system at this time.	
No Violations Associated to this Investigation	

The residence's in Nocona Lake Estates know the amount of water connections have exceeded 15 connections. All efforts to defraud the regulating agencies here in Texas result in retaliation to those who stand up. This person who filed this complaint, and I have spoke extensively regarding this complaint and the events in 2012 leading up to the complaint being filed with TCEQ.

**James Nelson, owner of WATERCO should be held to the rules and regulations set forth by the State of Texas. Delays in application requirements and deadlines for information should not be waived due to his continued desire to prove he is an exempt water service provider with fraudulent information. Results show he is not capable. The application requirements or deadlines should not be waived due to any political connections James Nelson might have.**

**The PUC required CCN was made known to James Nelson in the fall of 2017. PUC has not received a COMPLETED CCN application from WATERCO to date.**

**Will James Nelson's new found desire to work with TRW and PUC to bring WATERCO in compliance overcome his complete disdain for the government with their hands in his business?**

Respectfully submitted,

Tammy Bean  
179 Oak Street  
Nocona, Texas 76255  
940.600.2540