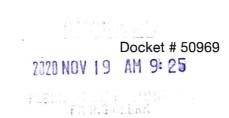


Control Number: 50969



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Addendum StartPage: 0



November 19, 2020

PUC Commission Staff 1701 N. Congress Ave PO Box 13326 Austin, TX 78711-3326

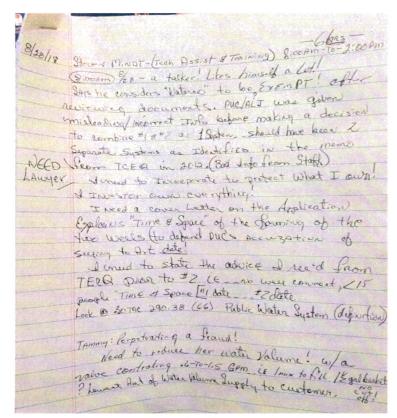
RE: LETTER OF CONCERN — WATERCO REFUSED TO SUBMIT COMPLETED APPLICATION AFTER ASSISTANCE FROM TRW

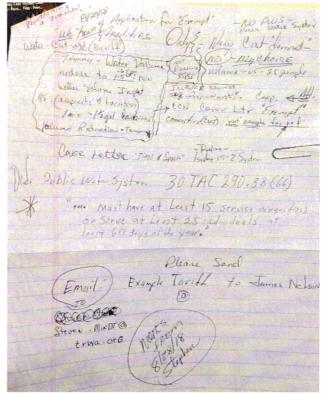
RE: FOLLOW UP INFORMATION REGARDING TCEQ INVESTIGATION IN 2012

Commission Staff,

WATERCO owner, James Nelson began receiving assistance from TRW representative, Steven Mindt, on 8.28.2018.

As you can see from his notes, James Nelson was provided with information regarding an exempt status instead of the public water service provider requiring a CCN.





Notes provided by Gloria Moore. Gloria Moore is named in my formal complaint in Docket #47411.

In the PUC Hearing on October 16, 2020, James Nelson mentioned he is all confused about request for tariff increases and yet in the notes he requests example to be sent to him on 8.28.2018.

PUC Commission consistently uses the fact that James Nelson has the desire to become incompliance and complete the CCN application however, he has been saying this for 4 years and yet with TRW assistance, James Nelson has not completed a CCN application since the CCN requirement has been set.

In the PUC Hearing on October 16, 2020, James Nelson painted a false picture of the 2012 Compliance Investigation on the 142 Keck Street well. He portrayed his efforts in calling TCEQ to request a look at his Walnut St well and was given an exempt status at that time. This could not be further from the truth.

Here is the document from TCEQ regarding the 2012 Compliance Investigation due to a complaint filed with TCEQ by a resident of Nocona Lake Estates.

N/A

Texas Commission on Environmental Quality **Investigation Report**

The TCEQ is committed to accessibility. If you need assistance in accessing this document, please contact oce@iccq texas gos

Customer: NELSON JAMES Customer Number: CN604134213

Regulated Entity Name: NOCONA LAKE COMMUNITY WATER 2 Regulated Entity Number: RN106503808

Investigation # 1030240

Investigator: JENNELLE CRANE

Site Classification GW <=50 CONNECTION

Conducted. 07/26/2012 -- 07/26/2012

No Industry Code Assigned

Program(s): PUBLIC WATER SYSTEM/SUPPLY

Location: 188 OAK ST NOCONA TX MONTAGUE COUNTY Investigation Type: Compliance Investigation

Additional ID(s)

Address: 188 OAK ST, NOCONA, TX, 76255

Local Unit: REGION ox - ABILENE

Activity Type(s): PWSACTGWFC - Active Status/Ground Water Focused

Principal(s)

Name

RESPONDENT MR JAMES NELSON

Contact(s)

Role Title Name Phone Cell (214) 336-5604 PARTICIPATED OWNER MR JAMES R NELSON NOTIFIED OWNER MR JAMES R NELSON Cell (214) 336-5604 REGULATED ENTITY MAIL OWNER MR JAMES R NELSON Cell (214) 336-5604

Other Staff Member(s)

Name QA Reviewer CLIFFORD MOORE Supervisor

Associated Check List

<u>Checklist Name</u> PWS FOCUSED INVESTIGATION - ACTIVE AND INACTIVE WATER SYSTEMS EVALUATION

<u>Unit Name</u> Keck Street Well

Investigation Comments.

NOCONA LAKE COMMUNITY WATER COMPANY #2 (KECK STREET WELL)

NOCONA LAKE COMMUNITY WATER 2 - NOCONA 7/26/2012 Inv # - 1030240 Page 2 of 3 MONTAGET COUNTY INTRODUCTION
On July 26 2012, Ms. Jeannelle Crame Texts Commission on Environmental Quality (TCFQ), Abdenc Region
Investigator, conducted a Locused Investigation, Active/Invetive at Keek Street Well located at 188 Ook Street,
Neems (Vont gaie County). Texts: Mr. Lunes Nelson, owner was notified of the investigation on July 23, 2012
A klater was sent to the facility to document that the Keek Street Wells not a public water system at this time. Daily Activity
On July 20-2012, Ms. Crane arrived at Mr. Nelson's residence and spoke with Mr. Nelson'ng irrhing his business
W. Crane moted that the Keek Strict well serves 5 houses on Keek Strict in it. Lake Noron. He at red that out of
the five houses only two wen perminent residences with two people bring on each house. The other three howes
are westernal houses. Ms. Crane drave down keek Strict and confirmed that there are only 5 houses that were in
the strict. GENERAL LACIDITY AND PROCESS INFORMATION Kee Street Wells located in Sec. Street Labe Norma [Montague County]. Jean-Water from one well is discharged to fixe residences, doing Keel. Street. Two residences are permanent residences and three are week homes. Current Isoforcement Action A letter was sent to the facility to document that the Keck Street Well is not a public water system at this time Complaints Nove been filed against this system ADDITIONAL INFORMATION Conclusions and Recommendations. A letter was sent to the fitchity to document that the Keck Street Well is not a public water system at this time. No Violations Associated to this Investigation

The residence's in Nocona Lake Estates know the amount of water connections have exceeded 15 connections. All efforts to defraud the regulating agencies here in Texas result in retaliation to those who stand up. This person who filed this complaint, and I have spoke extensively regarding this complaint and the events in 2012 leading up to the complaint being filed with TCEQ.

James Nelson, owner of WATERCO should be held to the rules and regulations set forth by the State of Texas. Delays in application requirements and deadlines for information should not be waived due to his continued desire to prove he is an exempt water service provider with fraudulent information. Results show he is not capable. The application requirements or deadlines should not be waived due to any political connections James Nelson might have.

The PUC required CCN was made known to James Nelson in the fall of 2017. PUC has not received a COMPLETED CCN application from WATERCO to date.

Will James Nelson's new found desire to work with TRW and PUC to bring WATERCO incompliance overcome his complete disdain for the government with their hands in his business?

Respectfully submitted,

Tammy Bean 179 Oak Street Nocona, Texas 76255 940.600.2540