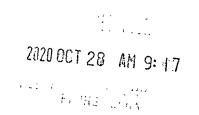


Control Number: 50969



Item Number: 15

Addendum StartPage: 0



Docket # 47411 Docket # 49532 Docket # 50969

October 27, 2020

PUC Commission Staff 1701 N. Congress Ave PO Box 13326 Austin, Tx 78711-3326

RE: WATERCO'S INTIMIDATION TACTICS BEGAN WHEN I GAVE ME STATEMENT ON

THE PUBLIC HEARING CALL ON OCTOBER 16, 2020.

RE: WATERCO'S NON-PERMITTED SEPTIC SYSTEMS GO UNCHECKED

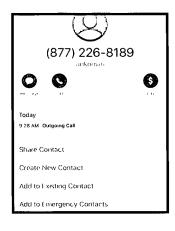
RE: WATERCO'S TCEQ TOTAL COLIFORM IN WELL #2 AT 140 KECK STREET

VIOLATIONS

Commission Staff,

Immediately after I hung up the telephone from giving my statement to the PUC Commissioners, I noticed Waterco owner, James Nelson and his son, Jay Nelson, positioned in their "stalking" position with their vehicle. I went about my business and came back to see them still position with the vehicle, got my phone ready to take a video while stepping outside. The Nelson's drove away.

Phone Call Record:



Public Hearing started at:

1 b 17 APPM MERGO TRAT AT app DATABALLI,
16 7 36 5 T on 5 1day, the 16th day of Actober 2000 re17 above equicked batter name or for fuering at the rubble
18 ULTITY CONTACT OF OF TOPAS, 170 Note: Congress Averua19 b 1... TB T and 90 1dams audich Teas
20 commissioners Merriy g Moot Defore Denny T work? R
21 CHAIMPHA, and ARTHUR C DIANDREA and SHELL BOTATH
22 COMMISSIONERS and the following proceedings with

My statement started at: 66:6 minutes into the meeting.

Bean 6.16, 12.3 28.8, 28.9, 66 6 66.7, 66.7 66:18, 66 21 66:23, 72 19





1st Photo taken at: 10:50 am

2nd Photo taken at: 11:00 am



This is not a coincidence. This is the intimidation tactics in which you want to provide state assistance to in order to become incompliance.

Here is a photo submitted in Docket 47411-Item #77 with the same positioning of the vehicle. Video of this is available which shows they troll my house after watching my front door.

Here is a photo of Jay Nelson standing in the same area watching my front door.



And another photo with Jay Nelson watching my front door in the same area.

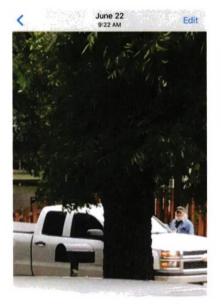
Starting this pattern of behavior up again, tells me the Nelson's have the support of the Montague County Sheriff Department and if I call the MCSO, they will support the Nelson's in their efforts of stalking and intimidation and say I have no ground to stand on due to the fact Sheriff Thomas will not acknowledge the complaint I filed with PUC and TCEQ.





Over the years, I have shown the PUC Comission staff, Texas Rangers, Sheriff Marshall Thomas and his deputies this pattern of behavior. Many photos and videos are in my files. However, I find Sheriff Thomas does not acknowledge the coordination efforts of James Nelson, owner of WATERCO, and the events happening with TCEQ and PUC. But yet Sheriff Thomas has not confirmed the reasons for the retaliation I have received from James Nelson, owner of WATERCO and his friends and family. I am sure they spend some time together to make something up when they read this.

Here is WATERCO's tenant Vern Malone and Jay Nelson - just by coincidence - having a conversation at the entrance of my drive way at 9:15 am in the morning.



Right: Here is Jay Nelson circling my house which appears to be the day one of the TRW employees is assisting James Nelson with his CCN application.







This type of "gangsta" behavior is tolerated by MCSO and Nelson's friends and family without regard to the basic rights I have as an American and Texas as a property owner.

As in Docket 47411-Item 77, you can see the transcript of Deputy Brandon Fischer working with Jay Nelson, after I reported Jay Nelson swerved at me with his car to the Montague County Sheriff Office. The Deputy slips up and says: Which Fischer knew damn well he just got through talking with Art Bolduc, friends and WELCO buyer. I have many records of MCSO

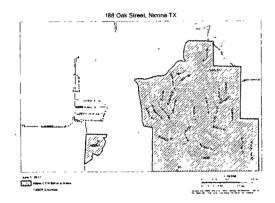
@ 13:39	Fischer:	I stopped and talked to - I guess your dad. And they were telling me something about her pulling up behind you taking pictures of the back of your car while you were trying to leave. At first I was thinking that's what the whole deal was about but Apparently, that happened after you tired to lift her.
@ 14:10	Nelson:	I didn't even see the woman until she pulled up behind this car right?

contacting Jay Nelson's dad, James Nelson, prior to or instead of working with Jay Nelson directly.

In the PUC Hearing on October 16, 2020, there was mention of no other water service system near Nocona Lake Estates. However, when I spoke to PUC in June of 2017, I was sent this map with a note stating that here is not a public water system in Nocona Lake Estates.

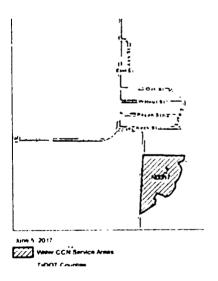
Docket 47411 - Item #1 - Exhibit A - Page 12

As you can see, there is a Water System in very close proximity of Nocona Lake Estates.



This system is owned by Eddie Fenoglio. Eddie Fenoglio has the Oak Shores system across the lake. I have spoken to Eddie Fenoglio regarding the 2 non-permitted systems James Nelson, owner of WATERCO, has near the well at 142 Walnut St. The County Judge explained to me Eddie Fenoglio is responsible for investigations and permitting.

Mr. Fenoglio confirmed the 2 wells are not permitted and not over 150 away from the public water system. Mr. Fenoglio also "guaranteed" me Nelson knows exactly what he is doing.



In May 2019, I met with County Attorney Clay Riddle and County Judge Rick Lewis regarding the non permitted septic systems at 142 Walnut Street near the WATERCO public water system. I also spoke to them regarding the non permitted water systems near the 140 Keck Street public water system of WATERCO. I was directed to speak with Eddie Fenoglio regarding these non permitted septic systems of James Nelson, Owner of WATERCO.

Eddie Fenoglio. Septic System Authorized Agent Montague County R1 1 Box 63A Montague. Texas 76251

RE: FORMAL COMPLAINT REQUESTING INVESTIGATION OF NON-PERMITTED SEPTIC

Mr. Fenoglio

In regards to our conversation yesterday, I have been advised to file a formal complaint.

Please accept this letter as a formal complaint requesting investigations of the non-permitted reade accept in a fector as a law later than the properties accept in the non-permits explic system in Nocona Lake Estates. As I mentioned, these non-permitted spetic system on James Nelson's property have been witnessed by residents and one former resident in Nocona Lake Estates.

As I mentioned, my priority concern is the septic systems placed around the WATERCO public water systems. The locations are:

Lot 18, Blk 3 - Nocona Lake Estates - on Walnut Street
 140 Keck Street

Thank you for confirming the septic systems on Walnut Street have not been permitted by Montague County.

Included in this packet you will find:

- Images with locations of non-permitted septic systems.
 Information provided by Upper Trinity Ground Water Conservation District
 Information provided by TCEO
 Information regarding PUC
 Documents provided by one former resident of Nocona Lake Estates

You will also find a copy of the document submitted by Nelson withdrawing his application for Exempt Status with the PUC.

I am waiting on further information from TCEQ in regards to the quality of water provided by WATERCO.

I would like a copy of the findings of this investigation.

Respectfully submitted.

Tammy Bean 179 Oak Street Nocona, Texas 76255 940.600.2540

• Verizon LTE 11:55 PM <

> I'm not sure. I was talking to a neighbor about what we had discussed, I didnt mention your name. The neighbor says that he pulled up when they were installing the tanks and Nelson acted for shifty. Didnt wanna answer any questions about what the tanks were for.



Jim Nelson owns these 4 properties

In the past few months I received these text messages from people who live here in Nocona Lake Estates.



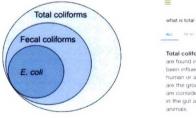
Apparently there are two septic tanks in the pritchetts back yard behind my house that are permitted. Supposedly there is only supposed to be one there.

That's info from a neighbor, I dont know that for a fact.

Are not permitted**

<

I believe it was August 2019, Total Coliform was found at the distribution points on WATERCO's Keck Street Well. As TCEQ explained it to me, the worst bacteria you can find in your water is E.Coli. The second worst bacteria in the water you can find is Total Coliform. Fecal Total Coliform was not found but Total Coliform, which is bacteria from fecal matter was found in the Keck Street well.



Total coliforms include bacteria that are found in the soil, in water that has been influenced by surface water, and in human or animal waste. Fecal **coliforms** are the group of the **total coliforms** that are considered to be present specifically in the gut and feces of warm-blooded

G Mg e

(2)

Here are the VIOLATIONS for WATERCO regarding the Keck Street Well.



Also, in the hearing it was mentioned you all would determine whether or not WATERCO had to provide me with water. I have proven with the actual document my service was not a temporary service. Over these years, it has been made know that the WATERCO BOARD which made a decision to disconnect my water was found to be BOGUS. The PUC Rules and Regulations lay out the reasons one can disconnect ones service which I have and will continue to prove my bill is current.

CHAPTER 24. SUBSTANTIVE RULES APPLICABLE TO WATER AND SEWER SERVICE PROVIDERS.

Subchapter F. CUSTOMER SERVICE AND PROTECTION.

It is NOW and always has been my concern the how politics play into this situation without acknowledging and adhering to the rules and laws of Texas. I have talked about Nelson has a great partnership with Montague County Sheriff's office where he is able to manufacture narratives and evidence to accomplish what he wants. Who give the MCSO the authority to allow this to happen? Who gives the PUC the authority to decide whether or not my water can be disconnect when I have followed all the PUC rules?

Politicization of this small community public water service is wrong. James Nelson, owner of WATERCO, said himself he can not afford to bring this water system into compliance. PUC Rules & Regulation show the company has to show they can financial back these efforts. The Rules & Regulation also say the company has to show they can manage the public water service properly. After 18-19 years of being in business he still can not manage a public water service properly.

IGNORING HOW JAMES NELSON CREATED THIS PROBLEM AND MOVING FORWARD WITH WATERCO UNABLE TO FUND THE IMPROVEMENTS FOR NOCONA LAKE ESTATES — IS NOT WHAT RIGHT LOOKS LIKE

Tammy Bean 179 Oak Street Nocona, Texas 76255 940.600.2540

DECLARATION: I would never do anything to bring harm to my body. I would never commit suicide. I am a very good swim ner.