



Control Number: 50944



Item Number: 78

Addendum StartPage: 0

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

20 JUL 27 AM 10:55

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: JERALD Last Name: CAYWOOD

Phone Number: 817 458 2316 Fax Number: —

Email Address: j.caywood@hotmail.com

Address, City, State: 125 GARNET DR., WEATHERFORD, TX 76087

Location where service is received: _____
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor:

Jerald Caywood Date: 7/23/2020

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

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**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE § 13.187**

Monarch Utilities I L.P.

10983 and 20899

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 2,946 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: August 19, 2020

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

The main reason for the proposed rate change is to recover capital investments of over \$35.1 million Monarch has spent over the past four-and-a-half years to maintain and improve its systems in order to provide quality water and wastewater service to customers.

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>See</u>	/mo	Proposed	5,000 gallons: \$	<u>See</u>	/mo
Existing	10,000 gallons: \$	<u>Attached</u>	/mo	Proposed	10,000 gallons: \$	<u>Attached</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>See</u>	/mo	Proposed	5,000 gallons: \$	<u>See</u>	/mo
Existing	10,000 gallons: \$	<u>Attached</u>	/mo	Proposed	10,000 gallons: \$	<u>Attached</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u>See Attached</u>	/mo	Proposed	5,000 gallons: \$	<u>See Attached</u>	/mo
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Please see attached list of subdivisions and systems affected.

Subdivision(s) or System(s) Affected by Rate Change

<u>12535 Reed Rd.</u>	<u>Sugar Land</u>	<u>TX</u>	<u>77478</u>
Company Address	City	State	Zip

(866) 654-7992
Company Phone Number

<u>\$3,329,311</u>	<u>(\$816,717)</u>	<u>\$653,549</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>July 15, 2020</u>	<u>See Attached</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

JULY 23, 2020

JERALD CAYWOOD
125 GARNET DR.
WEATHERFORD, TX 76087

PUBLIC UTILITY COMMISSION OF TEXAS
1701 NORTH CONGRESS AVENUE
P.O. BOX 13326
AUSTIN, TX 78711-3326

RE: PUCT DOCKET NO. 50944

DEAR COMMISSIONER:

I AM PROTESTING THE PROPOSED RATE INCREASE OF MONARCH UTILITIES I L.P. MY PROTECT IS BASED ON THE FOLLOWING:

I HAVE BEEN A RESIDENTIAL CUSTOMER, AT THE SAME ADDRESS, SINCE DECEMBER 2004. FOR THE FIRST TWO YEARS WE USED THE WATER FROM THE TAP. WE WERE FORCED, BY THE POOR QUALITY OF THE WATER, TO PURCHASE VARIOUS WATER FILTERS FOR DRINKING AND COOKING WATER. THE WATER WAS SO FOUL THE DOG WOULD NOT DRINK IT. AS A MATTER OF FACT IT MADE HER ILL. BOTTLED WATER WAS USED FOR DRINKING AND COOKING UNTIL JUNE 2010. WE HAVE BEEN RENTING A WHOLE HOUSE WATER SOFTENING SYSTEM WITH ADDITIONAL FILTERS TO PURIFY THE WATER AT THE KITCHEN SINK. TDS WAS 570, PH 7.5, HARDNESS 15 gpg, AND CHLORINE 1.5. IN APRIL 2017 THE HOT WATER HEATER HAD TO BE CHANGED, OUT OF A 50 GALLON TANK 30 GALLONS WAS SEDIMENT. I AM PAYING OVER \$150.00 PER MONTH FOR WATER AND A SYSTEM TO MAKE IT USABLE. THE WATER COMPANY ROUNDS UP TO THE NEAREST 1,000 GALLONS SO EVERY MONTH I PAY FOR WATER NOT USED.

IF MONARCH PROVIDED CLEAN GOOD WATER OUT OF THE TAP HAVING TO ACCEPT A RATE INCREASE WOULD BE TOLERABLE BUT THAT IS NOT THE CASE! WE LIVE WITH SERVICE INTERRUPTIONS AND LOW WATER PRESSURE EVERY TIME A WORK CREW IS IN THE AREA.

I PROTEST ANY RATE INCREASE FOR MONARCH UTILITIES UNTIL THE WATER QUALITY IS HIGH ENOUGH I DON'T HAVE TO USE AN ADDITIONAL WATER SYSTEM.

SINCERELY,

Jerald Caywood
JERALD CAYWOOD