



Control Number: 50944



Item Number: 64

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RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

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**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Deborah Last Name: Ellis
Phone Number: 936-689-4441 Fax Number: _____
Email Address: Debiaellis@gmail.com
Address, City, State: 9812 N. Crystal Springs Conroe Tx 77303
Location where service is received: _____
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor: Deborah Ellis Date: 7-19-2020

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

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July 19, 2020

Filing Clerk

Public Utility commission of Texas

1701 North Congress Avenue

P.O. Box 13326

Austin, Texas 78711-3326

PUCK DOCKET NO. 50944

This concerns the water rates at The Crystal Springs, Conroe TX subdivision.

They would like to raise the rates of our water. For a family of two (both retired) it now costs us \$100 for water. Half the time it is not drinkable. They turn it off without notice or warning. So if one of us are in the shower when they decide they need to do something, we end up covered in soap and shampoo. But yet here they are again wanting to raise the rates.

Thank you for your time,

Deborah Ellis

