



Control Number: 50944



Item Number: 567

Addendum StartPage: 0

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

RECEIVED  
2020 NOV -3 AM 10:49  
PUBLIC UTILITY COMMISSION OF TEXAS  
FILING CLERK

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: KATHRYN ~~BAILEY~~ Last Name: BAILEY  
Phone Number: 214-620-4110 Fax Number: \_\_\_\_\_  
Email Address: texas.baileys@gmail.com  
Address, City, State: 12074 TERRAZZO LN, FRISCO, TX 75035  
Location where service is received: 137 AZALEA CT, TRINIDAD, TX 75163  
(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Please see attached pages.

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor:

*Kathryn Bailey*

Date: 11/2/2020

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline  
at  
**512-936-7136**

567

Commissioners,

My primary home is in Frisco, Tx. My second home is in Trinidad, Tx where Southwest is my water provider. Please see the attached copies of water bills for both properties. Please note the base rate in Frisco is \$18.40, compared to Trinidad's \$49.30. The sewer rate is \$45.28 in Frisco versus \$75.26 in Trinidad. I pay roughly the same amount for water at both properties, while my usage is drastically different. I ask that you intervene on the proposed rate hike by Southwest Water Company, as their rates are already excessive.

Support: 855-427-9525  
Voice: 972-292-5575  
Fax: 972-292-5585  
Hours: Fri 8:00 AM - 5:00 PM

E-mail: [utilitybilling@friscotexas.gov](mailto:utilitybilling@friscotexas.gov)  
City Website: [www.friscotexas.gov](http://www.friscotexas.gov)  
Environmental Services: 972-292-5900  
Public Works/After Hours: 972-292-5800

### ACCOUNT INFORMATION

Account Name: KATHRYN A BAILEY	Cycle: 03
Account Number: 14-2795-01	Billing Days: 30
Service Address:	12074 TERRAZZO LANE
Service Period:	08/31/2020 to 09/30/2020
Billing Date: 10/06/2020	Due Date: 10/27/2020

### ACCOUNT ACTIVITY

Last Bill Amount	120.46
Last Payment 09/29/20	-120.46
Balance Forward	\$0.00

### METER READINGS

Meter	Previous	Current	Usage
49438211	1712600	1728300	15700
Water Base Charge			\$18.40
Water Use Tier - One	130 @	\$0.4000	\$52.00
Water Use Tier - Two	7 @	\$0.4650	\$3.26
<b>Total Water Charges:</b>			<b>\$73.66</b>

### CURRENT CHARGES

Water	\$73.66
Stormwater	\$4.14
Sewer	\$45.28
Garbage	\$15.00
Tax	\$1.24
<b>Total New Charges Due 10/27/2020:</b>	<b>\$139.32</b>

### AMOUNT DUE

**TOTAL AMOUNT DUE: \$139.32**  
*Bank Draft - Do Not Pay*

**Account Number:** 001000096878  
**Invoice Number:** 180051414757  
**Billing Date:** 10/29/2020  
**Total Amount Due By:** 11/14/2020  
**Service Address:**  
 137 AZALEA CT  
 TRINIDAD TX 75163



Number Of Days	Meter Reading		Usage KGAL	Meter Number
	Previous	Current		
31	26.0	28.0	2.0	7895148

### Account Summary

<b>Previous Bill Amount</b>	<b>\$136.87</b>
Payment Received 10/17/20 - Thank You (Payments after 5:00pm will NOT reflect on this invoice.)	-\$136.87
<b>Balance</b>	<b>\$0.00</b>
<b>Current Billing and Other Basic Charges</b>	
Water Base	\$49.30
Sewer Base	\$75.26
Water Usage	\$14.94
Federal Tax Cut Credit - Water	-\$2.76
Federal Tax Cut Credit - Sewer	-\$2.61
Water Pass-Through Gal. Charge	\$1.38
TX. Comm Environ Quality	\$1.36
<b>Total Current Charges</b>	<b>\$136.87</b>
<b>Current Account Balance</b>	<b>\$136.87</b>

Sincerely,

Kathryn Bailey