



Control Number: 50944



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SOAH DOCKET NO. 473-20-4709.WS  
PUC DOCKET NO. 50944



APPLICATION OF MONARCH            ]]    BEFORE THE STATE OFFICE  
UTILITIES I, L.P. FOR AUTHORITY]]            OF  
TO CHANGE WATER RATES            ]]    ADMINISTRATIVE HEARINGS

**INTERVENOR KATHY NIELSEN'S OBJECTION  
TO MONARCH'S REQUEST TO STRIKE 4 INTERVENORS**

Monarch filed a request to dismiss the 4 customers Stephanie Klieber, Cheryl Gardner, Kelley Meza and Tina Millard for not filing a Position of Statement by October 20, 2020.

I object to dismissing these people in this Cause and pray that the Court grant leniency:

1. It is very difficult for the average citizen to understand and to follow all these new rules and proceedings. In all the previous interactions with Monarch, we had face to face meetings within the communities and at each meeting we were told what we might do or not do. Now, this is all on the Internet and for most of us older than 20, trying to figure out what to do in these proceedings is difficult at best. There has been no visible (on paper) clarification of what citizens should do and not as the orders, etc. have all been given on the Internet.
2. From the huge number of complaints filed in this Cause, it must be obvious to anyone that there is great customer dis-satisfaction with Monarch's request for even higher rates. People think they can write in a complaint and that it will be heard.
3. These 4 people have shown a decided interest in this Cause and for them have made an honest effort to contribute. They probably just don't know what to do.

Can Monarch be so afraid of permitting these 4 people to voice their opinion that they want to dismiss their ability to do so?

Monarch's effort to dismiss these people is clear indication that Monarch is not a "community" service provider. Monarch should be proud of their service and help these people know what to do.

Respectfully submitted,

*Kathy Nielsen*

Kathy Nielsen

12094 Joyce Lane

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Certificate of Service, SOAH Do. 473-20-4709.ws, PUC Do. 50944

I hereby certify that copy of the foregoing document was served as per PUC rules of service this 26th day of October, 2020.

*Kathy Nielsen*  
Kathy Nielsen

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