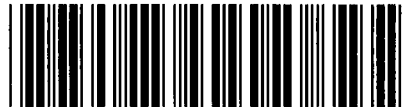




Control Number: 50944



Item Number: 537

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PUCT DOCKET NO. 50944

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to

PROTEST 10/22 AM 9:14

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Michael & Risa ~~Parker~~ Last Name: Parker

Phone Number: 972-838-7801 Fax Number: \_\_\_\_\_

Email Address: michaelparker609@gmail.com

Address, City, State: 216 Yucca St. Trinidad, TX 75163

Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.



I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestant:  Date: 10-15-2020

Si desea informacion en Espanol, puede llamar al  
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at 512-936-7136

October 15, 2020

PUCT Docket No. 50944

Members of the Commission,

My wife and I, in preparation for retirement, moved to the Waterboard Subdivision 2 years ago. Having lived in multiple states as well as other cities in the state of Texas, we have never incurred the exorbitant water and sewer rates as those with Monarch Utilities. The monopoly they have on this section of the lake has gouged the tax payers unjustly. The water district just down the road from us, WCCMUD, the tax payers pay about a 1/4 of what we pay for water and sewer.

If Monarch can not make a reasonable profit off of this small section of the cedar creek lake area maybe they need to sell the water rights to WCCMUD, who have a much larger customer base. At the very least we as customers should be able to have a choice in the utility company we choose.

Even at these high prices we are paying, we incur water outage or low water pressure on average about once a week. Not only do we ask you to please reject this increase, but to also help us to end this monopoly on water and sewer for this small area of cedar creek lake.

Thank you for your consideration in this matter.

Mike and Risa Parker  
216 Yucca St,  
Trinidad. TX 75163  
michaelparker609@gmail.com