



Control Number: 50944



Item Number: 536

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RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

OCT 22 AM 9:13

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Betty Last Name: Shackelford

Phone Number: 901-826-0517 Fax Number: _____

Email Address: bjss45@aol.com

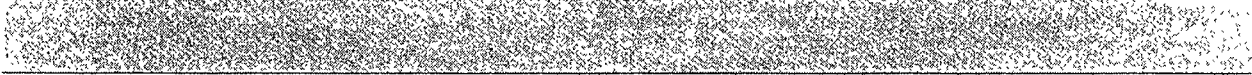
Address, City, State: 216 Yucca Street Trinidad, TX 75163

Location where service is received: 209 Yucca Street Trinidad, TX 75163
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.



I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestant:

Betty Shackelford Date: 10-15-2020

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at ...
512-936-7136

October 15, 2020

PUCT Docket No. 50944

Members of the Commission,

As a senior citizen living on a fixed income, the proposed increase from Monarch Utility will create more difficulties for me. I have friends that are customers of WCCMUD that pay about 1/4 of what I pay currently for water and sewer. My view is I should be able to have a choice in the utility company I choose, just like I do with electrical companies.

Even at these high prices I am paying, I incur water outage or low water pressure on average about once a week. Not only do I ask you to please reject this increase, but to also help us to end this monopoly on water and sewer for this small area of Cedar Creek lake.

Thank you for your consideration in this matter.

Betty Shackelford
209 Yucca St,
Trinidad. TX 75163
bjss45@aol.com