



Control Number: 50944



Item Number: 526

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PUCT DOCKET NO. 50944

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

2020 OCT 21 AM 9:40  
PUCST  
FILING CLERK

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Ken Last Name: Rempe  
Phone Number: 972 998 5857 Fax Number: \_\_\_\_\_  
Email Address: kcjsr tx@gmail.com  
Address, City, State: 1405 Pawnee Trail  
Location where service is received: 317 Indiani Blanket Lane  
(if different from the mailing address) Trinidad, TX 75163

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Monarch charges very high base rates: On average \$125.00/month - charged even if no water or little water used.

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protester:

[Signature] Date: 8-13-2020

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at  
**512-936-7136**

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October 10, 2020

PUCT Docket No. 50944

Monarch Rate Payer Comments for PUC Commission

To All Members of the PUC Commission,

Please review all protests in this matter and earnestly consider refusing the proposal for the rate hike that Monarch is requesting.

The current rates that Monarch charges for customers in the Waterboard HOA area are excessive compared to other water utility companies serving similar communities on this lake. The Base charge for both Sewer and Water are extremely high. Average Water base rate is \$50.00, and Sewer base rate is \$75.00. These fees are charged monthly and even if no services are utilized for any given month the bill for service is still \$125.00 plus taxes. It is understood that base fees need to be charged and collected to operate, maintain, and purchase equipment however these monthly base fees are excessive and have continued to increase.

Also, in any given month, we are notified of a leak in the area which affects water pressure sometimes leaving consumers with little or no pressure. This should be a rare occurrence not monthly. With the high fees charged, consumers in the areas served by Monarch should receive better quality in the maintenance of the water and sewer systems and have fewer outages and leaks.

As others have stated in their protests, the PUC is doing a disservice to the communities that pay taxes and utility fees to allow Monarch to charge excessive fees. Please help end the price gouging and help keep the utility costs at reasonable rates to ensure that members of the communities that are required to be served by Monarch can enjoy affordable water and sewer rates.

Thank you for your time in reviewing all the protests regarding this matter and reject the rate hike.

Ken & Carolyn Rempe  
317 Indian Blanket Lane  
Trinidad, TX 75163