



Control Number: 50944



Item Number: 502

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**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

2020 OCT 16 AM 9:51

PUCT PUBLIC UTILITY COMMISSION OF TEXAS  
FILING CLERK

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Kurt Last Name: Johnson

Phone Number: 214-674-1041 Fax Number: \_\_\_\_\_

Email Address: Kurtajohnson@live.com

Address, City, State: 325 Chaparral Dr. Richardson, TX 75080

Location where service is received: 512 Turner Dr. Trinidad, TX 75163  
(if different from the mailing address)

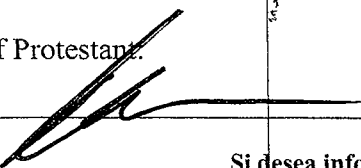
Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Please see attached letter

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestant: 

Date: 10-13-2020

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline  
at  
**512-936-7136**

October 12, 2020

PUCT Docket No. 50944

Kurt Johnson, Rate Payer Comments:

Members of the Commission,

We spend the majority of our time (5 days a week) at our primary residence in Richardson, TX. Our 2<sup>nd</sup> home at 512 Turner Dr. in Trinidad is only used on the weekends. We use far more water each month in Richardson, yet my average water bill from Monarch is 10% higher than the bill from the City of Richardson.

How is this possible?

Monarch utility rates are already nearly double the rates of West Cedar Creek Municipal Utility District which serves the majority of homeowners on the west side of Cedar Creek Lake and many of our neighboring subdivisions.

If it is not possible for Monarch to earn a reasonable profit on their investment and still remain somewhat competitive with other area utilities, it seems only logical they should be caused to negotiate a reasonable sale to the local MUD with a much larger customer base. I am sure WCCMUD would be a willing participant.

The PUC is doing a disservice to the tax paying community by allowing Monarch to gouge rate payers just because they creatively justify rates. I understand capital and operating costs are real, and the customer base is insufficient to spread costs out to many households, but at what point is too much too much? Our community would best be served if Monarch would transfer water rights to WCCMUD whose utilities parallel Monarch's in many areas.

Please help us to end the monopoly now. Thank you for your time.

Kurt A. Johnson  
325 Chaparral Dr.  
Richardson, Texas 75080  
Ph: 214-674-1041  
Email: [kurtajohnson@live.com](mailto:kurtajohnson@live.com)