



Control Number: 50944



Item Number: 495

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RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

2020 OCT 14 AM 9:16

PUBLIC UTILITY COMMISSION
FILING CLERK

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Cheryl Last Name: Gardner
Phone Number: 214-600-0242 Fax Number: _____
Email Address: Cheryl.Shamrock@gmail.com
Address, City, State: 300 MISTLETOE DR RICHARDSON, TX 75081
Location where service is received: 205 INDIAN BLANKET
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestant:

Gardner Date: 10/8/20

Si desca informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at
512-936-7136

Cheryl Gardner – 205 Indian Blanket, water board neighborhood, Trinidad Texas 75163

Re: Monarch Utilities (owned by SW Water company) proposed rate hike

While I am new to the community we are shocked at Monarch's excessive price (more so than Dallas water utilities) and the water is unfit to drink.

I have learned they're 30% higher from neighboring communities who use other providers (west cedar creek municipal) like Beachwood estates, an adjacent community to ours. Monarch has a monopoly on our neighborhood OF WHICH, the water is undrinkable! If the community were able to choose a provider, Monarch Utilities would definitely be out of business.

Please help us with this proposed increase **AND** please research the water quality as well.

Sincerely,

Cheryl Gardner