



Control Number: 50944



Item Number: 336

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RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

2020 AUG 17 AM 9:50
FILED IN PUCT

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Karen Last Name: Bielor
Phone Number: 972-564-3224 Fax Number: None
Email Address: bbsmom@live.com
Address, City, State: PO Box 55167 Mesquite, TX 75185
Location where service is received: 20468 Marillac
(if different from the mailing address) Trinidad, TX 75163

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Attached

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor: [Signature] Date: 7/20/20

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

To Whom It May Concern:

The proposed increase by Monarch Utilities LLP should be denied. They are charging excessive rates already and any increase will create a greater hardship on residents.

Monarch charges base prices far above water companies in other areas.

Base Rates As Follows (with No additional Usage Charges):

Monarch:

Sewer Base	\$75.26
Water Base	\$49.30

****TOTAL BILLED \$124.56 per month whether you live in the home or not
It is unfathomable!!!!**

Comparing nearby Towns Sewer and Water Base Rates:

Mabank:	Sewer	\$21.50
	Water	\$33.50
Kemp:	Sewer	\$40.57
	Water	\$33.50
Log Cabin:	Sewer	\$44.00
	Water:	\$33.50

Many residents are on fixed incomes and are unable to afford the base charges and any "additional" use charges. A family with multiple children, possibly with a elderly parent or parents, will be heavily burdened by an increase. Residents could potentially be forced to choose food or running water and sewage.

Monarch Utilities rate increase request is for corporate profitability, not to supply an affordable and safe water system to customers. The water quality is extremely poor forcing residents to purchase drinking water. Monarch Utilities LLP, is not a company that originated in Texas, but in California, under Southwest Water Company, serving 6 (six) states.

Please do not give into their corporate greed by granting this increase. It will only hurt residents and our families, as we are having a difficult time paying their outrages rates and feeding our families.

Karen Bieler