



Control Number: 50944



Item Number: 292

Addendum StartPage: 0

PUCT DOCKET NO. 50944

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

RECEIVED
2020 AUG 11 AM 11:15
PUBLIC UTILITY COMMISSION
FILING CLERK

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: THOMAS Last Name: OTTO
Phone Number: (210) 698-3821 Fax Number: ---
Email Address: Retiree62@SBCGlobal.net
Address, City, State: 25111 N. Saddle Trail San Antonio, TX 78255
Location where service is received: SAME IN Stage Coach Hills
(if different from the mailing address) (See page 13)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

- See attached Protest (3 Pages)

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor: Thomas W. Otto Date: 8/5/20

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

202

8/5/20

Subject: PUCT Docket # 50944 - Protest

Purpose of this document is to protest the filing for a RATE increase in my neighborhood & water district: Stage Coach Hills in Bexar County - Addressed on page 13 of the filing/document sent by Menarch Utilities to "Valued Customers."

There appear to me to be so many things wrong with this document/filing that I will just address a few:

① The "notice" was printed - no dated - on July 15. Per the document, page 3, the RATE increase is to be effective 8/19/20. That is exactly 35 days after the date "typed" on the notice. Per the filing (page 3 - Bold faced), the "Effective date of Proposed Increase: August 19, 2020 (must be at least 35 days after notice is provided to customers..."

Obviously, if the notice is dated July 15, (and it is), it is impossible for me to have received it "at least 35 days" in advance. This should invalidate the entire filing!

② The notice cover letter states very proudly: "You should also know Monarch has not proposed a rate change in the past 4 years..."

This is strange since on page 13 Monarch clearly states that my neighborhood (Stage Coach Hills) had a rate increase on 9/24/19 - (9/24/19): "Date of last Rate Change: 9/24/19". That is less than 1 year - much less 4.

I believe giving erroneous notice to customers should invalidate the "Required" notice - otherwise what is the purpose of a notice to customers - citizens of Texas.

③ Along this same line, this will be the 2nd increase for those neighborhoods listed on page 13 in less than a year. My understanding (16 Tx Adm Code Chapter 24) is that you cannot have 2 in less than a year - with very limited exceptions of which this does not appear to qualify!

Again, this should invalidate the filing for Stage Coach Hills!

④ Finally, while they say the "average" increase is 3.92% - I understand averages - our increased is proposed to be 6.7% for the

1st year and 13.5% for the 1st 2 ^③ years — quite a lot for a neighborhood that just had a rate increase — per Mountain's own document — less than a year ago.

I am sure a careful review by the PUC will find many more reasons the rate increases requested for Stage Coach Hills (Beverly City) (Page 13) are not equitable nor justified.

I am asking the PUC to thoroughly analyze, review, examine and do the right thing with regard to this filing!

If you should wish to discuss with me, please contact me @ (210) 698-3821

Thanks

Thomas W. Otto

8/5/20