



Control Number: 50944



Item Number: 259

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PUCT DOCKET NO. 50944

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

2020 AUG 10 AM 10:20
PUBLIC UTILITY COMMISSION
FILING CLERK

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Gloria & J.F. Last Name: Richardson

Phone Number: (830) 522-3243 Fax Number: _____

Email Address: glo_10@hotmail.com

Address, City, State: 299 Vista Ridge, Bandera, Texas 78003-4259

Location where service is received: _____
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Please See Attachment

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestant: Gloria Richardson

J.F. Sonny Richardson Date: July 25, 2020

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136

PUCT DOCKET NO. 50944

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE § 13.187**

Monarch Utilities I L.P.

10983 and 20899

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 2,946 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: August 19, 2020

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest)

Reason(s) for Proposed Rate Change:

The main reason for the proposed rate change is to recover capital investments of over \$35.1 million Monarch has spent over the past four-and-a-half years to maintain and improve its systems in order to provide quality water and wastewater service to customers.

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>See</u>	/mo	Proposed	5,000 gallons: \$	<u>See</u>	/mo
Existing	10,000 gallons: \$	<u>Attached</u>	/mo	Proposed	10,000 gallons: \$	<u>Attached</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>See</u>	/mo	Proposed	5,000 gallons: \$	<u>See</u>	/mo
Existing	10,000 gallons: \$	<u>Attached</u>	/mo	Proposed	10,000 gallons: \$	<u>Attached</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u>See Attached</u>	/mo	Proposed	5,000 gallons: \$	<u>See Attached</u>	/mo
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Please see attached list of subdivisions and systems affected.

Subdivision(s) or System(s) Affected by Rate Change

<u>12535 Reed Rd.</u>	<u>Sugar Land</u>	<u>TX</u>	<u>77478</u>
Company Address	City	State	Zip

(866) 654-7992
Company Phone Number

<u>\$3,329,311</u>	<u>(\$816,717)</u>	<u>\$653,549</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>July 15, 2020</u>	<u>See Attached</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

July 25, 2020

Gloria & J.F. "Sonny" Richardson
299 Vista Ridge
Bandera, Texas 78003
(830) 522-3243

Public Utility Commission of Texas
Filing Clerk
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

RE: Protest Monarch Utilities L.P. Rates

We are writing today to protest the rates of Monarch Utilites and their proposed Rate Increase...

We purchased a home in December, 2019 in Bandera County..and moved permanent to this area by January, 2020. Much to our surprise to find that Monarch Utiities charge MONTHLY fees to their customers just for being a customer not even counting costs of the water used. Not many places we know of charge people to just be a customer. We are paying \$49.30 monthly fees to Monarch, and additional for the actual water used since we moved here. Thus for we elderly people, our water bill runs over \$80 a month. We moved here from Leon County...NEVER had to pay to be their customer, merely paid for the water used. Our bill ran at a normal rate of around \$25-\$30 month. Now, Monarch is wanting to increase that rate to \$54.15 per month plus the water used. I'm not sure what exactly happened to this part of the world, but County taxes are outlandish, property valuations outlandish...even Farm Bureau advises to pay Membership here in the Hill Country is \$10 higher than Central Texas and we only have Life Insurance through them.

It is our opinion that perhaps they should rethink their charge increase...Paying to just get the privilege to be a customer is ridiculous. We retired living on Social Security perhaps should get an "Over 65 or Homestead" consideration like the County Tax Office gives us...It is our opinion, Reflect price/Cost of water, but don't agree with these "hand me money if you want the privilege to pay for water through us"...

Appreciate your time and consideration for those who will make the decision to "stick it to 'em" or "enough gouging is enough"!!!

Sincerely,

Gloria & J.F. "Sonny" Richardson

Gloria Richardson

J.F. Sonny Richardson