

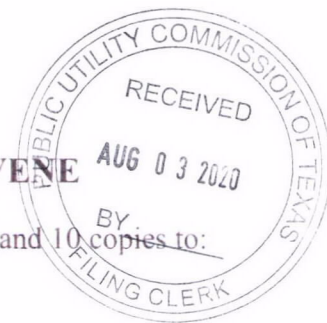
Control Number: 50944



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PUCT DOCKET NO. 50944



**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to **PROTEST** the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

**CUSTOMER INFORMATION** (to be completed by customers submitting protests)

First Name: Linda Last Name: Patillo

Phone Number: 210-679-7825 Fax Number: 210-679-7825

Email Address: twosteplin@yahoo.com

Address, City, State: 11920 Poinciana St, San Antonio, TX 78245-3354

Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

see attachments

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor:

Linda Patillo

Date: 8-1-2020

**Si desea informacion en Espanol, puede llamar al  
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline  
at  
512-936-7136**

Linda Patillo's Comments for Protest in regards to

PUCT DOCKET # 50944

1. Attached is a spreadsheet showing the previously negotiated rate increases when we were under Southwest Water/Water Services INC. and the rate increases that Monarch Utilities is proposing. As you can see, the percentage of rate increases each year is **ridiculous** and the overall increase from our current rates to the last year of their rate increase is **astronomical**.
2. This spreadsheet also shows the disparity between the different groups of water usage. Previously negotiated amounts were within the same percentage range. With the proposed rates, the percentages are all over the place with the minimum usage with the highest increases and the largest usage with an actual decrease. Why are they penalizing the customer who is trying to conserve water with much higher rates that a customer using high amounts of water that are rewarded with much lower rate and even decreases. How is that fair? Especially in these days of drought and water restrictions.
3. The main lines in this subdivision are over 40 years old.
4. The water hydrants are small and painted black as they do not meet code. They are of no use if there is a fire.
5. There have not been any major improvements in our subdivision in years.
6. Lastly, their rates of increases are way higher than even the yearly inflation rates.

