



Control Number: 50944



Item Number: 184

Addendum StartPage: 0

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

2020 AUG 11 10:18 AM

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: PAUL Last Name: COVILL

Phone Number: 218 251-0663 Fax Number: _____

Email Address: MAGPAUL14@YAHOO.COM

Address, City, State: 22 CATAMARAN CT GORDON VILLE TEXAS 76245

Location where service is received: YES
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protester:

Paul Covill Date: 07-22-2020

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136

To: Director of Public Utility Commission of Texas
From: Paul Covill Sherwood Shores (0910040)
Subject: Protest of rate increase action.
Date: 07/28/2020

Dear Sir I am writing this to inform you of future legal actions, if deem necessary.

In regards to Monarch Utilities. (Rate Increase.)

I am sending you information for your concern, before your approve water rate increase.

1. Absolute no one can drink this water, or does drink it.
2. We have contact the Monarch utilities for inspections of the quality of their water, with not results taken. We have ask them to why our plumbing corrodes, in less then 6 months.
3. Every week we have broken water lines in this area, the pipes are old and corroded.
4. The P.H. of the water is not constant.
5. The T.D.S of the water is above 350 ppm.
6. No one drinks this water.
7. We have been buying bottle water for the last two years.

We at Sherwood Shores are ask you to deny this request until the Quality of the water is corrected and repairs have been made. To increase the quality of the water in this area.

Sincerely

Paul Covill

Sherwood Shores Texas.

Messages LTE

9:58 AM



General

Monarch Utilities. I would like to encourage everyone who has Monarch Utilities for their water to send in the form enclosed in the packet you received in the mail advising of their request for a rate increase. Monarch charges double what Northwest Water charges. Minimum for Northwest is \$26.50 Monarch \$49.30 and now



Comment

General



Kendall Davis
Sherwood Shores

The town of Marshall Creek took the water company to court, and the court upheld the sh**ty water. That was 30 years ago. Nothing, and I mean nothing has changed. The TX PUC is not accessible when it comes to water regulation law, and it does not care, and nor do our state lawmakers.

7 hr ago **Thank Reply**



neighborhoods

Thank **Comment** **8** **12**



Dwayne Landry

Sherwood Shores

I agree why should we pay for water that's horrible. It's too much for to little. Thank you Pam Nelms.

17 hr ago **Thank** **Reply** **2**



Thomas Robertson

Sherwood Shores

Amen!

17 hr ago **Thank** **Reply** **2**



Tonya Reese

Sherwood Shores

I received the booklet but



Comment



General



Kendall Davis

Sherwood Shores

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7 hr ago **Thank** **Reply**



Lisa Snyder · Locust

Great idea!!!



General



Kendall Davis

Sherwood Shores

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7 hr ago **Thank** **Reply**



Lisa Snyder · Locust

Great idea!!!

General

 **James Cromer**
Sherwood Shores


Totally agree. Their water lines are completely shot, and every time they do a repair the water turns brown and clogs up... [See more](#)


14 hr ago **Thank Reply** 😊 3

 **Kendall Davis**
Sherwood Shores

I went through this same exact s**t in Marshall Creek, Texas. The Texas Public Utility Commission is of no help. South... [See more](#)

7 hr ago **Thank Reply** 😊 1

 **Kendall Davis**

 Comment

Handwritten text, possibly a signature or a name, located at the top of the page. The text is faint and difficult to read.