

Control Number: 50944



Item Number: 161

Addendum StartPage: 0

PUCT DOCKET NO. 50944

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

2020 AUG -3 AM 9:33
PUBLIC UTILITY COMMISSION
FILING CLERK

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Vickie Last Name: Lankford

Phone Number: 817-688-8834 Fax Number: _____

Email Address: vicklank@hotmail.com

Address, City, State: P.O. Box 911 Mansfield TX 76063

Location where service is received: 9508 Johns Rd. - Alvarado, TX 76009
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Please see attached

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor: Vickie Lankford Date: 7-27-2020

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

161

PUCT DOCKET NO. 50944

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE § 13.187**

Monarch Utilities I L.P.

10983 and 20899

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 2,946 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: August 19, 2020

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

The main reason for the proposed rate change is to recover capital investments of over \$35.1 million Monarch has spent over the past four-and-a-half years to maintain and improve its systems in order to provide quality water and wastewater service to customers.

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>See</u>	/mo	Proposed	5,000 gallons: \$	<u>See</u>	/mo
Existing	10,000 gallons: \$	<u>Attached</u>	/mo	Proposed	10,000 gallons: \$	<u>Attached</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>See</u>	/mo	Proposed	5,000 gallons: \$	<u>See</u>	/mo
Existing	10,000 gallons: \$	<u>Attached</u>	/mo	Proposed	10,000 gallons: \$	<u>Attached</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u>See Attached</u>	/mo	Proposed	5,000 gallons: \$	<u>See Attached</u>	/mo
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Please see attached list of subdivisions and systems affected.

Subdivision(s) or System(s) Affected by Rate Change

<u>12535 Reed Rd.</u>	<u>Sugar Land</u>	<u>TX</u>	<u>77478</u>
Company Address	City	State	Zip

(866) 654-7992
Company Phone Number

<u>\$3,329,311</u>	<u>(\$816,717)</u>	<u>\$653,549</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>July 15, 2020</u>	<u>See Attached</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326
PUCT DOCKET NO. 50944

July 27, 2020

Dear Sir or Ma'am:

I am writing you to express the disgusting proposal for a rate increase from Monarch Utilities. This Company in the past 10 years or so, has requested a rate increase almost every year of their existence in the Homesteads. I am enclosing a copy of my latest bill. As you can see, my water usage in dollars was \$14.94, but the final bill is \$63.49. I live about 3 miles from a co-worker, her service is with Crest Water Company, and she is only charged for water usage and taxes. Monarch Utilities start their base fee at \$49.30 plus taxes and other fees. This is price gauging at its finest!! Now they want an almost 4% rate increase. This is a company that preys on Rural Areas and charges them ridiculous rates then continually ask for rate increases time and time again.

These are very serious times for us all. So many people do not have a job and don't know where their next meal will come from, and here comes Monarch Utilities asking for more money that a lot of people do not have. Monarch Utilities is trying to add an extra unnecessary financial burden. This is pure GREED! I ask that you fairly look at these trying times for us all, and reject this greedy rate increase from Monarch Utilities.

Sincerely,



Vickie Lankford
9508 Johns Rd.
Alvarado, TX 76009
P.O Box 911
Mansfield, TX 76063



Monarch Utilities I L.P.

A SouthWest Water Company

Customer Service: 866-654-7992
Emergencies: 866-654-7992
Visit us online: www.swwc.com/texas

Account Number: 001000020777
Invoice Number: 180031654007

Billing Date: 07/23/2020

Total Amount Due By: 08/08/2020

Service Address:
9508 JOHNS RD
ALVARADO TX 76009



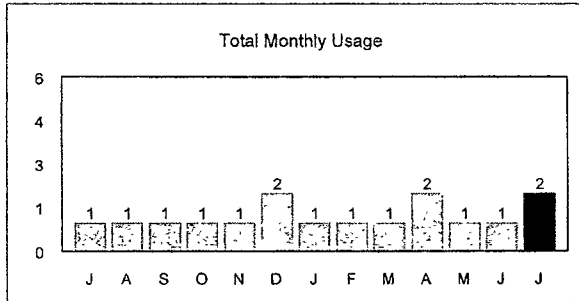
Current Reading Based on Actual

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Rate Type	Meter Read Dates		Number Of Days	Meter Reading		Usage KGAL	Meter Number
	From	To		Previous	Current		
5/8" - R	06/17/20	07/16/20	30	33.0	35.0	2.0	7961844

*KGal (1000 Gallons) Average Consumption = 1.3

Water Usage History - 13 Month Usage in KGal*



□ Previous Month's Usage ■ Current Month's Usage

Account Summary

Previous Bill Amount **\$55.25**
 Payment Received 07/06/20 - Thank You **-\$55.25**
 (Payments after 5:00pm will NOT reflect on this invoice.)
Balance \$0.00

Current Billing and Other Basic Charges

Water Base **\$49.30**
 Water Usage **\$14.94**
 Federal Tax Cut Credit - Water **-\$2.76**
 Water Pass-Through Gal. Charge **\$1.38**
 TX. Comm Environ Quality **\$0.63**

Total Current Charges \$63.49

Total Amount Due By 08/08/20 \$63.49

Total Amount Due After 08/08/20 \$69.84

Message Center

In accordance with the TX Public Utilities advisement, beginning June 13, 2020, accounts with past due balances are subject to late fees and disconnection of services. Please pay your bill by the due date or call to set up a payment extension or payment arrangement today.

*pd. \$63.49
ck# 6573
8-1-2020*

See Reverse for Exciting News about our Customer Portal

----- Please detach and return the bottom portion with your payment, or pay online at www.swwc.com/myaccount -----