



Control Number: 50944



Item Number: 116

Addendum StartPage: 0

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

2020 JUL 30 AM 9:27

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Patrick Last Name: Hansen
Phone Number: 830-431-8339 Fax Number: _____
Email Address: pchansen00@yahoo.com
Address, City, State: Sisterdale, Tx 78006
Location where service is received: 133 Brandenburg Ct.
(if different from the mailing address) Sisterdale

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

I feel the proposed rates are ridiculous, not to mention the 5 phase rate increase is basically robbing the customers. See attached

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor:

[Handwritten Signature]

Date: 7/20/20

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

PUCT DOCKET NO. 50944

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE § 13.187**

Monarch Utilities I L.P.

10983 and 20899

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 2,946 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: August 19, 2020

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

The main reason for the proposed rate change is to recover capital investments of over \$35.1 million Monarch has spent over the past four-and-a-half years to maintain and improve its systems in order to provide quality water and wastewater service to customers.

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>See</u>	/mo	Proposed	5,000 gallons: \$	<u>See</u>	/mo
Existing	10,000 gallons: \$	<u>Attached</u>	/mo	Proposed	10,000 gallons: \$	<u>Attached</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>See</u>	/mo	Proposed	5,000 gallons: \$	<u>See</u>	/mo
Existing	10,000 gallons: \$	<u>Attached</u>	/mo	Proposed	10,000 gallons: \$	<u>Attached</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u>See Attached</u>	/mo	Proposed	5,000 gallons: \$	<u>See Attached</u>	/mo
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Please see attached list of subdivisions and systems affected.

Subdivision(s) or System(s) Affected by Rate Change

<u>12535 Reed Rd.</u>	<u>Sugar Land</u>	<u>TX</u>	<u>77478</u>
Company Address	City	State	Zip

(866) 654-7992
Company Phone Number

<u>\$3,329,311</u>	<u>(\$816,717)</u>	<u>\$653,549</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>July 15, 2020</u>	<u>See Attached</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

We live in a rural area where we are not allowed the rights to our own wells, locking us into water companies. They in turn nickle & dime customers until broke.

Plus more than a dozen times we have BROWN water throughout the year. It is disgusting to bathe in much less drink. Leading us to go buy drinking water until it's clear. That means an extra trip to town, about 40 miles round trip. The current rates are fair but ~~the~~ all 5 phases of increase are ridiculous!

Pat Han

P.S. When we were notified of the change from SWWC to Monarch it stated "no rate increase to customers".

Handwritten notes on lined paper, including a red horizontal line across the top. The text is mostly illegible due to blurriness and fading.

Docket 50944

RECEIVED
2020 JUL 30 AM 11:29
This is in regards to the phrases of rate increase that I am protesting. I wanted to include this information and sealed the envelope before doing so. This highlighted states that changing from SNNC to Monarch will not effect customers rates & services!

Patrick Hansen
133 Brandenburg Ct.
~~PO~~ Sisterdale, TX 78006

1. The first step is to identify the problem.

2. Next, we need to gather information about the problem.

Do not forget!

the south by State Highway 27; and on the west by Schladoer Lane. The requested area includes approximately 219 total acres and 108 current customers.

Windwood Oaks Water System (PWS 1330141)

The requested area is located approximately 6 miles southeast of downtown Kerrville, Texas, and is generally bounded on the north by Oak Wood Road East; on the east by Turtle Creek and Lower Turtle Creek Road; on the south by Ranch Road 2771; and on the west by Ranch Road 2771 and Turtle Creek. The requested area includes approximately 48 total acres and 20 current customers.

Woodhaven Mobile Home Park (PWS 1330024)

The requested area is located approximately 1 mile east of downtown Ingram, Texas, and is generally bounded on the north by State Highway 27; on the east by Nichols Cemetery LP; on the south by Rowland Lane; and on the west by Riverview Road. The requested area includes approximately 17 total acres and 32 current customers.

Medina County:

Rocky Creek Subdivision Water System (PWS 1630038)

The requested area is located approximately 11.5 miles northwest of downtown Castroville, Texas, and is generally bounded on the north by County Road 265; on the east by County Road 271; on the south by Quihi Creek; and on the west by County Road 265. The requested area includes approximately 312 total acres and 40 current customers.

The entire requested areas subject to this transaction includes approximately 8,258 total acres and 3,905 current customers.

Maps showing the requested areas to be transferred can be found at <https://bit.ly/2Zu0PHV>.

~~This transaction will not have an effect on the current customer's rates and services.~~

Persons who wish to intervene in the proceeding or comment upon action sought should contact the Public Utility Commission, P.O. Box 13326, Austin, Texas 78711-3326, or call the Public Utility Commission at (512) 936-7120 or (888) 782-8477. Hearing- and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136. The deadline for intervention in the proceeding is (30 days from the mailing or publication of notice, whichever occurs later, unless otherwise provided by the presiding officer). You must send a letter requesting intervention to the commission which is received by that date.

If a valid public hearing is requested, the Commission will forward the application to the State Office of Administrative Hearings (SOAH) for a hearing. If no settlement is reached and an evidentiary hearing is held, SOAH will submit a recommendation to the Commission for final decision. An evidentiary hearing is a legal proceeding similar to a civil trial in state district court.

Si desea información en español, puede llamar al 1-888-782-8477.

Jeffrey McIntyre, President
Utility Representative

Monarch Utilities I L.P.
Utility Name