



Control Number: 50902



Item Number: 14

Addendum StartPage: 0

2021 JAN 11 AM 10:59

Note: Sent this letter to Chelford City MUD district's engineer on January 8th, 2021.

Re: 15831 Bellaire Blvd Water Service Request- Board of Directors BCC'ed



Tina Quazi

Fri 1/8/2021 9:28 AM

To: Taylor Reed

Cc: customercare@sieriv.com, Norman Scholes; Dick Yale, David Green, Rick VanDyke

Mr. Reed,

- The documents that you have attached are unrelated to my water service request.
- Chelford City MUD approved the water supply to the property and installed the permanent meter.
- Your company and Chelford City MUD performed a survey in my property without any authorization. that is trespassing and unlawful access to the private property.
- Your complaints are not relevant as a water service provider; Chelford city MUD is not in a business to inspect my property's parking lots, driveway, construction, and stormwater drainage and is not an engineering company for any property improvement or construction inspection. Also, I did not hire your company to do any parking lot inspections.
- **Chelford City MUD district duty: The Chelford City MUD only certifies that the District has water plant capacity, wastewater treatment plant capacity plus water line and sanitary sewer line transmission capacity to handle the flows from this tract.**
- The Water volume requirement is **NOT** changed for this tract. Water service was **ON** at this location
- I am simply requesting to turn on the water service on the existing permanent meter for this property.

Sincerely,

Sharwat Quazi (Property Owner)

13127 Sleepy Creek Mdws

Houston, TX 77083

[Tina.quazi@hotmail.com](mailto:Tina.quazi@hotmail.com)

January 9, 2021

**To: Judge of Public Utility Commission of Texas**

PUC Docket No. 50902 Order 3 - Sharwat Quazi - Chelford City Mud

From: Mrs. Sharwat Quazi

It has been over nine months since I have had this issue, and there have been **NO** resolutions. PUC handles public complaints against utility companies, and that is the reason why I filed a formal complaint with PUC.

From my understanding, the last communication from PUC Staff stated under section "III. Conclusion" was to dismiss this case because there is some type of internal issue with the CCN number for Chelford City MUD. As a consumer, I am a victim of this situation that is between PUC and Chelford City MUD.

PUC is supposed to represent the Public Interest of Utility Customers and **I respectfully request PUC to resolve my issue with Chelford City MUD.**

I am still in communication with Chelford City MUD to resolve this issue and sent the attached PDF: "Letter to Chelford MUD District Engineer Taylor Reed", on January 8, 2021 to Chelford City MUD District Engineer, Mr. Taylor Reed, and I am waiting for a response.

I have all other utilities services, such as Electricity, Gas, and Telephone in my property. Without water I am unable to open my store. **My sincere request to the Judge is, while this case is pending, please send an order to Chelford City MUD to turn on the water service on the existing permanent meter so I can move forward and open my store.**

Respectfully,  
Sharwat Quazi (Property Owner)  
[tina.quazi@hotmail.com](mailto:tina.quazi@hotmail.com)