



Control Number: 50902



Item Number: 12

Addendum StartPage: 0



December 30, 2020

To: Public Utility Commission of Texas
PUC Docket No. 50902 Order 3 – Sharwat Quazi – Chelford City Mud
From: Mrs. Sharwat Quazi

It has been over nine months since I have had this issue, and there have been NO resolutions. PUC handles public complaints against utility companies, and that is the reason I filed a formal complaint with PUC.

I have been trying to open my store since the beginning of this year, but Chelford City MUD unlawfully refused to provide water service. I had water in my property since January 2019 (Account No. ELB90106-1061583101), and MUD unlawfully disconnected my water and took my permanent water meter (No. 70290826) away since the beginning of 2020 without any notice. I have always paid water bills and MUD taxes on time.

I have all other utilities services, such as Telephone, Gas, and Electricity in my property. Without water I am unable to open my store. Please help us resolve this issue with Chelford City MUD.

PDF Doc Attached: 15831 Bellaire Blvd Chelford City MUD Water Bill

Sincerely,
Sharwat Quazi
13127 Sleepy Creek MDWS
Houston, TX 77083
tina.quazi@hotmail.com

SHARWAT, QUAZI

MAKE CHECK PAYABLE TO: CHELFORD CITY MUD P O BOX 4824 HOUSTON TX 77210-4824	SERVICE ADDRESS		ACCOUNT NUMBER																									
	15831 BELLAIRE BLVD		ELB 90106-1061583101																									
	SERVICE PERIOD	FROM TO	BILLING DATE																									
	01/18/19	02/14/19	02/15/19																									
Readings and Consumption <table border="0"> <tr> <td>Meter No.</td> <td>Read Date</td> <td>Type</td> </tr> <tr> <td>70290826</td> <td>02/07/19</td> <td>W-GLS</td> </tr> <tr> <td>Current</td> <td>Prior</td> <td>Usage</td> </tr> <tr> <td>15.7</td> <td>15.7</td> <td>0.0</td> </tr> </table>	Meter No.	Read Date	Type	70290826	02/07/19	W-GLS	Current	Prior	Usage	15.7	15.7	0.0	TOTAL GALLONS 		<table border="0"> <tr> <th>DESCRIPTION</th> <th>AMOUNT</th> </tr> <tr> <td>WATER</td> <td>6.77</td> </tr> <tr> <td>SEWER</td> <td>7.23</td> </tr> <tr> <td>TCEQ FEE</td> <td>0.07</td> </tr> <tr> <td>TRANSFER FEE</td> <td>27.00</td> </tr> <tr> <td>THIS MONTH</td> <td>41.07</td> </tr> </table> <p><i>Chase cut# 1010</i> <i>Paid 2/24/2019</i></p>		DESCRIPTION	AMOUNT	WATER	6.77	SEWER	7.23	TCEQ FEE	0.07	TRANSFER FEE	27.00	THIS MONTH	41.07
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SHARWAT, QUAZI

MESSAGES

Pay your bill at www.sienv.com

Si Environmental, LLC
www.sienv.com
 832-490-1600 Customer Care
 832-490-1601 24/7 Emergency
 1-877-382-7414 Toll Free
 888-943-8103 Payments

The Damaging Effects of Grease on Your Pipes

When you pour hot grease down your drain, the grease sticks to the inside of the pipe. While many people believe that running hot water down the drain can alleviate the problem, they are wrong. Eventually, the pipes and grease will cool causing the grease to stick to the pipe's surfaces. It may take awhile, but slowly and surely, grease will block up your entire pipe, leaving you with a drainage maintenance disaster on your hands. Just like the healthcare costs of fixing clogged arteries, fixing clogged drains can cost you upwards of several hundred dollars. If at all possible, try to dispose of your grease in a jar or a container. Your pipes will thank you!