

Control Number: 50895

Item Number: 37

Addendum StartPage: 0

DOCKET NO. 50895

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APPLICATION OF CHAMPS WATER	§	PUBLIC UTILITY COMMISSION
COMPANY AND MIDWAY WATER	8	OF TEXAS
UTILITIES, INC. FOR SALE,	§	OF TEXAS
TRANSFER, OR MERGER OF	§	
FACILITIES AND CERTIFICATE	§	
RIGHTS IN HARRIS AND	§	
MONTGOMERY COUNTIES	§	

SUPPLEMENTAL JOINT MOTION TO ADMIT EVIDENCE AND PROPOSED NOTICE OF APPROVAL

On June 1, 2020, Champs Water Company (Champs) and Midway Water Utilities, Inc. (Midway) (collectively, Applicants) filed an application for approval of the sale, transfer, or merger of facilities and certificate rights in Harris and Montgomery Counties. Midway seeks approval to acquire facilities and to transfer all of Champs' water and sewer service area under certificates of convenience and necessity (CCN) numbers 10972 and 20385, respectively. On August 3, 2020, August 4, 2020, August 10, 2020, and August 18, 2020, Applicants filed supplements to the application.

On May 7, 2021, the administrative law judge filed Order No. 11, establishing a deadline of June 18, 2021 for the Applicants, the City of Houston, and Staff of the Public Utility Commission of Texas (Commission Staff) (collectively, the Parties) to file a proposed notice of approval. Therefore, this pleading is timely filed.

I. SUPPLEMENTAL MOTION TO ADMIT EVIDENCE

The Parties request the entry of the following items into the record of this proceeding:

- a. Close of sale documents between Champs and Midway filed on April 15, 2021 (Interchange Item No. 29);
- b. Confidential List of Customer Deposits filed on April 16, 2021 (Interchange Item No. 30);
- c. Commission Staff's Recommendation on Sufficiency of Closing Documents and Proposed Procedural Schedule filed on April 30, 2021 (Interchange Item No. 31);
- d. Midway's Consent Form filed on June 11, 2021 (Interchange Item No. 35);
- e. Champs' Consent Form filed on June 17, 2021 (Interchange Item No. 36); and

f. the maps, certificates, and tariff attached to the supplemental joint motion to admit evidence and joint proposed notice of approval filed on June 18, 2021.

II. JOINT PROPOSED NOTICE OF APPROVAL

The Parties respectfully request that the Commission approve the attached Joint Proposed Notice of Approval.

III. CONCLUSION

The Parties respectfully request that the Commission grant this Supplemental Motion to Admit Evidence and adopt the attached Joint Proposed Notice of Approval.

Dated: June 18, 2021

Respectfully submitted,

PUBLIC UTILITY COMMISSION OF TEXAS LEGAL DIVISION

Rachelle Nicolette Robles Division Director

Rashmin J. Asher Managing Attorney

/s/ Justin C. Adkins

Justin C. Adkins
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DOCKET NO. 50895 CERTIFICATE OF SERVICE

I certify that, unless otherwise ordered by the presiding officer, notice of the filing of this document was provided to all parties of record via electronic mail on June 18, 2021, in accordance with the Order Suspending Rules, issued in Project No. 50664.

/s/ Justin C. Adkins	
Justin C. Adkins	

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DOCKET NO. 50895

APPLICATION OF CHAMPS WATER	§	PUBLIC UTILITY COMMISSION
COMPANY AND MIDWAY WATER	§	
UTILITIES, INC. FOR SALE,	§	OF TEXAS
TRANSFER, OR MERGER OF	§	
FACILITIES AND CERTIFICATE	§	
RIGHTS IN HARRIS AND	§	
MONTGOMERY COUNTIES	§	

JOINT PROPOSED NOTICE OF APPROVAL

This Notice of Approval addresses the application of Champs Water Company (Champs) and Midway Water Utilities, Inc. (Midway) (collectively, Applicants) for approval of the sale, transfer, or merger (STM) of facilities and certificate rights in Harris and Montgomery Counties. The Commission approves the sale and transfer of all of Champ's water and wastewater facilities and service areas under water certificate of convenience and necessity (CCN) number 10972 and sewer CCN number 20385 to Midway, the cancellation of Champ's water and sewer CCNs, and the amendment of Midway's water CCN No. 12087 and sewer CCN number 20705 to include the areas previously included in Champ's water and sewer CCNs.

I. Findings of Fact

The Commission makes the following findings of fact:

Applicants

- 1. Champs is a domestic for-profit corporation registered with the Texas secretary of state under filing number 107050700.
- Champs operates, maintains, and controls facilities for providing water and sewer services in Montgomery and Harris Counties under CCN numbers 10972 and 20385, respectively
- 3. Champs owns public water systems registered with the Texas Commission on Environmental Quality (TCEQ) under identification numbers 1010410, 1010517, 1011708, 1010670, 1010192, 1010028, 1011999, and 1700684, and water quality discharge permit numbers 11739001, 12730001, 11005001, 11158001, and 10436001, 12571001.

- 4. Midway is a domestic for-profit corporation registered with the Texas secretary of state under file number 111387200.
- 5. Midway operates, maintains, and controls facilities for providing water and sewer services in Grayson, Hill, Johnson, and Palo Pinto counties under CCN numbers 12087 and 20705, respectively.

Application

- 6. On June 1, 2020, the applicants filed an application for approval to transfer all facilities, service areas, and CCN numbers 10972 and 20385, respectively, to Midway Water.
- 7. On August 3, 4, 10, and 18 and September 24, 2020, applicants filed supplements to the application.
- 8. This application involves 708 acres of water service area and 1,500 water service connections and 543 acres of sewer service area and 1,273 sewer service connections.
- 9. The public water systems (PWS), water quality discharge permits (WQ), and requested areas subject to this transaction are described as follows:

Harris County

• Aldine Forest (PWS 1010410; and WQ 11739-001); water and sewer The requested area is located approximately 8.6 miles southwest of downtown Humble, Texas, and is generally bounded on the north by approximately 1,200 feet north of Lauder Road; on the east by Chrisman Road; on the south by Lauder Road; and on the west by Reeveston Road. The total requested area includes approximately 16.1 acres, 48 current water customers, and 46 current sewer customers.

• Mading Lane (PWS 1010517); water only

The requested area is located approximately 10.8 miles southwest of downtown Humble, Texas, and is generally bounded on the north by Blue Bell Road; on the east by Airline Drive; on the south by Shane Street; and on the west by North Freeway (IH-45). The total requested area includes approximately 32.1 acres and 113 current water customers.

- North Belt Forest (PWS 1011999; WQ 12571001); water and sewer The requested area is located approximately 3.2 miles south of downtown Humble, Texas, and is generally bounded on the north by Lexus Drive; on the east by 2,100 feet east of Wilson Road; on the south by Loggia Lane; and on the west by Mesa Drive. The total requested area includes approximately 205 acres and 467 current water and sewer customers.
- Parkland Estates (PWS 1010192; WQ 11158001); water and sewer The requested area is located approximately 5.4 miles southwest of downtown Humble, Texas, and is generally bounded on the north by Aldine Bender Road; on the east by Rawlings Street, on the south by Nueces Park Drive; and on the west by Old Humble Road. The total requested area includes approximately 19.6 acres, 86 current water customers, and 69 current sewer customers.
- West Montgomery (PWS 1010670; WQ 11005001); water and sewer

 The requested area is located approximately 13.6 miles southwest of downtown

 Humble, Texas, and is generally bounded on the north by West Mount Houston Road;

 on the east by Cora Street; on the south by Vesta Drive; and on the west by Streamside

 Drive. The total requested area includes approximately 218.2 acres, 356 current water

 customers, and 351 current sewer customers.
- Western Homes (PWS 1010028; WQ 10436001); water and sewer The requested area is located approximately 8.7 miles southwest of downtown Humble, Texas, and is generally bounded on the north by Connoryale Road; on the east by Aldine Westfield Road; on the south by Isom Street; and on the west by Chrisman Road. The total requested water area includes approximately 63 acres, 285 current water customers. The total requested sewer includes approximately 68 acres and 280 current sewer customers.
- Whisper Meadows (PWS 1011708; WQ 12730001); water and sewer

The requested area is located approximately 4.6 miles southeast of downtown Tomball, Texas, and is generally bounded on the north by the intersection of Huffsmith Kohrville Road and Wind Pine Lane; on the east by Huffsmith Kohrville Road; on the south by Solomon Road; and on the west by Coons Road. The total requested area includes approximately 16.4 acres, 61 current water customers and 60 current sewer customers.

Montgomery County

• Rolling Forest (PWS 1700684); water only

The requested area is located approximately 3.5 miles northeast of downtown Magnolia, Texas, and is generally bounded on the north by the intersection of farm-to-market (FM) 149 and Allyson Road; on the east by FM 149; on the south by FM 1488; and on the west by Mill Creek Road. The total requested area includes approximately 137.2 acres and 84 current water customers.

10. In Order No. 5 filed on September 8, 2020, the ALJ deemed the application, as supplemented, administratively complete.

Notice

- 11. On September 23, and under confidential seal on September 24, 2020, applicants filed the affidavit of George H. Freitag, Texas Regulatory Manager of Midway, attesting that notice was mailed to current customers, neighboring utilities, county authorities, municipalities, groundwater conversation districts, and affected parties on September 18, 2020.
- 12. In Order No. 6 filed on October 16, 2020, the ALJ deemed the notice sufficient.

Intervenor

- 13. On June 16,2020, the City of Houston filed a motion to intervene.
- 14. In Order No. 4 filed on July 6, 2020, the ALJ granted the City of Houston's motion to intervene.

Evidentiary Record

15. On December 15, 2020, applicants and Commission Staff filed an agreed motion to admit evidence.

- 16. On December 22, 2020, the applicants and Commission Staff filed a joint statement representing that the City of Houston is in agreement with the joint proposed notice of approval filed on December 15, 2020.
- 17. In Order No. 7 filed on December 16, 2020, the ALJ admitted the following evidence into the record: (a) the application and all attachments filed on June 1, 2020; (b) Commission Staff's recommendation on administrative completeness and proposed notice and attached memorandum filed on July 1, 2020; (c) applicants' supplement to the application filed on August 3, 2020; (d) applicants' supplement to the application deficiencies filed on August 10, 2020; (f) applicants' supplement to the application filed on August 18, 2020; (g) Commission Staff's supplemental recommendation on administrative completeness and proposed procedural schedule filed on September 3, 2020; (h) applicants' proof of notice filed on September 23, 2020; (i) applicants' confidential notice mailing list filed on September 24, 2020; (j) Commission Staff's recommendation on sufficiency of notice filed on October 15, 2020; and (k) Commission Staff's recommendation on approval of the transaction to proceed and attachments filed on November 2, 2020.
- 18. On June 18, 2021, the parties filed a supplemental joint motion to admit evidence.
- 19. In Order No. 12 filed on _________, 2021 the ALJ admitted the following evidence into the record: (a) Close of sale documents between Champs and Midway filed on April 15, 2021; (b) Confidential List of Customer Deposits filed on April 16, 2021; (c) Commission Staff's Recommendation on Sufficiency of Closing Documents and Proposed Procedural Schedule filed on April 30, 2021; (d) Midway's Consent Form filed on June 11, 2021; (d) Champs' Consent Form filed on June 17, 2021; and (e) the maps, certificates, and tariff attached to the supplemental joint motion to admit evidence and joint proposed notice of approval filed on June 18, 2021.

Sale

20. In Order No. 9 filed on December 22, 2020, the ALJ approved the sale and transaction to proceed and required the applicants to file proof that the transaction had closed, and that customer deposits had been addressed.

- 21. On April 15, 2021, the applicants filed notice that the sale had closed on March 24, 2021 and confirmed that Midway will be responsible for all customer deposits previously held by Champs.
- 22. In Order No. 10 filed on May 3, 2021, the ALJ found the closing documents sufficient.

<u>System Compliance—Texas Water Code (TWC) § 13.301(e)(3)(A); 16 Texas Administrative</u> Code (TAC) §§ 24.227(a), 24.239(h)(3)(A), (h)(5)(I)

- 23. Midway has not been subject of any enforcement action by the Commission, TCEQ, Texas Department of State Health Services, the Office of Attorney General, or the United States Environmental Protection Agency in the past five years.
- 24. Champs has several violations listed in the TCEQ database.
- 25. Midway plans to resolve Champ's violations and bring the public water systems to standard following transfer.
- 26. Midway does not have any violations listed in the TCEQ database.
- 27. The applicants have demonstrated a compliance status that is adequate for approval of the transaction to proceed.

Adequacy of Existing Service—TWC § 13.246(c)(1); 16 TAC §§ 24,227(e)(1), 24.239(h)(5)(A)

28. Champs Water has been providing adequate water and wastewater services to the areas being transferred.

Need for Additional Service—TWC § 13.246(c)(2); 16 TAC §§ 24.227(e)(2), 24.239(h)(5)(B)

- 29. There are 1,500 existing water customers and 1,273 existing sewer customers in the requested areas.
- 30. Midway has received no new requests for services and is not requesting to add additional uncertificated area.
- 31. The application transfers only existing facilities, customers, and service areas.

Effect of Approving the Transaction—TWC § 13.246(c)(3); 16 TAC §§ 24.227(e)(3), 24.239(h)(5)(C)

- 32. Champs and Midway are the only utilities affected by this sale and transfer.
- 33. Champs is already operating and maintaining the public water systems subject to this transaction; therefore, there will be no effect on any other retail public utility serving the proximate areas.

- 34. The requested areas are already certificated; therefore, there will be no effect on existing landowners.
- 35. Utilities within a two-mile radius of the requested areas were notified; no protests or adverse comments were received from any other utility.

Ability to Serve: Managerial and Technical—TWC §§ 13.241(a), 13.246(c)(4), 13.301(b), (e)(2); 16 TAC §§ 24.227(a), (e)(4); 24.239(e), (h)(5)(D)

- 36. Champs has sufficient capacity to service the requested areas.
- 37. Midway has a sufficient number of licensed water and wastewater operators and the managerial and technical capability to provide continuous and adequate service to the requested water and wastewater service areas.
- 38. No additional construction is necessary for Midway to serve the requested areas.
- 39. Midway Water has access to an adequate supply of water and is capable of providing drinking water that meets the requirements of Chapter 341 of the Texas Health and Safety Code, Chapter 13 of the TWC, and the TCEQ's rules.
- 40. Midway is capable of meeting the TCEQ's criteria for sewer treatment plants and the requirements of Chapter 13 of the TWC.
- 41. Midway has the managerial and technical capability to provide continuous and adequate service to the existing customers in the requested areas.

Ability to Serve: Financial Ability and Stability—TWC §§ 13.241(a), 13.246(c)(6), 13.301(b); 16 TAC §§ 24.11(e), 24.227(a), (e)(6), and 24.239(e), (h)(5)(F)

- 42. Midway Water has a debt-to-equity ratio of less than one, satisfying the leverage test.
- 43. Midway has sufficient cash available to cover any projected operations and maintenance shortages during the first five years after the completion of the proposed sale and transfer, satisfying the operations test.
- 44. Midway has demonstrated the financial capability and stability to provide continuous and adequate retail water and wastewater services to the requested areas.

Financial Assurance—TWC §§ 13.246(d), 13.301(c); 16 TAC §§ 24.227(f), 24.239(f)

45. There is no need to require Midway to provide a bond or other financial assurance to ensure continuous and adequate service.

Feasibility of Obtaining Service from Adjacent Retail Public Utility—TWC § 13.246(c)(5); 16 TAC §§ 24.227(e)(5), 24.239(h)(5)(E)

- 46. The requested areas have existing facilities and are currently being served by Champs.
- 47. Notice was provided to utilities within a two-mile radius and no protests or requests to opt out were received regarding the proposed transaction.
- 48. It is not feasible for an adjacent utility or retail public utility to provide service to the requested areas.

Environmental Integrity and Effect on the Land—TWC §§ 13.246(c)(7), (c)(9); 16 TAC §§ 24.227(e)(7), (e)(9), 24.239(h)(5)(G)

- 49. The environmental integrity of the land will not be affected as no additional construction is needed to provide services to the requested areas.
- 50. The transfer does not require additional construction; therefore, there will be no adverse on the environmental integrity or effect on the land.
- 51. Midway's future improvements to the systems, when needed, will only minimally and temporarily affect the environmental integrity or effect on the land.

<u>Improvement in Service or Lowering Cost to Consumers—TWC § 13.246(c)(8); 16 TAC §§ 24.227(e)(8), 24.239(h)(5)(H)</u>

- 52. All customers will be charged the same rates they were charged before the transaction.
- 53. Current and future customers will continue to receive the same level of service in the requested areas.

Regionalization or Consolidation—TWC § 13.241(d); 16 TAC § 24.227(b)

54. Construction of a physically separate water system is not necessary to continue providing water and wastewater services in the requested areas.

Maps, Certificates, and Tariffs

- On June 4, 2021, Commission Staff emailed to the applicants the final proposed maps, certificates, and tariffs related to this docket.
- 56. On June 8, 2021 and June 11, 2021 Commission Staff emailed to Midway the revised water tariff related to this docket.
- 57. On June 11, 2021, Midway filed its consent form concurring with the proposed final maps, certificates, and tariffs.

- 58. On June 17, 2021, Champs filed its consent form concurring with the proposed final maps, certificates, and tariffs.
- 59. On June 18, 2021, the final maps, certificates, and tariffs were included as attachments to the joint supplemental motion to admit evidence and proposed notice of approval.

Informal Disposition

- 60. More than 15 days have passed since the completion of notice provided in this docket.
- 61. The City of Houston timely filed for and was granted intervention.
- 62. Champs, Midway, the City of Houston, and Commission Staff are the only parties to this proceeding.
- 63. No party requested a hearing, and no hearing is needed.
- 64. Commission Staff recommended approval of the application.
- 65. The decision is not adverse to any party.

II. Conclusions of Law

The Commission makes the following conclusions of law:

- 1. The Commission has authority over this proceeding under TWC §§ 13.041, 13.241, 13.244, 13.246, 13.251, and 13.301.
- 2. Champs and Midway are retail public utilities as defined by TWC § 13.002(19) and 16 TAC § 24.3(31).
- 3. Champs and Midway provided notice of the application that complies with TWC §§ 13.246 and 13.301(a)(2) and 16 TAC § 24.239(a)-(c).
- 4. The Commission processed the application as required by the TWC, the Administrative Procedure Act, and Commission Rules.
- 5. Champs and Midway completed the sale within the time frame required by 16 TAC § 24.239(m).
- 6. Champs and Midway complied with the requirements of 16 TAC § 24.239(k) with respect to customer deposits.
- 7. After consideration of the factors in TWC § 13.246(c) and 16 TAC § 24.227(e) and 24.239(h)(5), Midway has demonstrated adequate financial, managerial, and technical

¹ Tex. Gov't Code §§ 2001.001-.903.

- capability to provide continuous and adequate service to the requested area as required by TWC § 13.301(b) and 16 TAC § 24.239(e).
- 8. It is not necessary for Midway to provide bond or other financial assurance under TWC §§ 13.246(d) and 13.301(c).
- 9. Champs and Midway demonstrated that the sale of Champs' water and sewer facilities and the transfer of the water and sewer service area as held under water CCN number 10972 and sewer CCN number 20385 from Champs to Midway and the amendment of Midway's water CCN number 12087 and sewer CCN 20705 will serve the public interest and is necessary for the service, accommodation, convenience, and safety of the public as required by TWC § 13.301(d) and (e).
- 10. Midway must record a certified copy of its certificates granted and maps approved by this Notice of Approval, along with a boundary description of the service area, in the real property records of Harris and Montgomery Counties within 31 days of receiving this Notice of Approval and submit to the Commission evidence of the recording as required by TWC § 13.257(r) and (s).
- 11. The requirements for informal disposition under 16 TAC § 22.35 have been met in this proceeding.

III. Ordering Paragraphs

In accordance with these findings of fact and conclusions of law, the Commission issues the following orders:

- 1. The Commission approves the sale and transfer of all of Champs' facilities and water and sewer service areas under water CCN number 10972 and sewer CCN number 20385 to Midway, the cancellation of Champs' water CCN number 10972 and sewer CCN number 20385, and the amendment of Midway's water CCN number 12087 and sewer CCN number 20705 to include the facilities and service areas previously included in Champs' water CCN number 10972 and sewer CNN number 20385, to the extent provided in this Notice of Approval.
- 2. The Commission approves the maps and tariffs attached to this Notice of Approval.
- 3. The Commission issues the certificate attached to this Notice of Approval.

4. Midway must provide service to every customer or applicant for service within the approved areas under water CCN number 12087 and sewer CCN number 20705 that requests water or sewer service and meets the terms of Midway's water or sewer service, and such service must be continuous and adequate.

5. Midway must comply with the recording requirements in TWC § 13.257(r) and (s) for the areas in Harris and Montgomery Counties affected by the application and must submit to the Commission evidence of the recording no later than 45 days after receipt of the Notice of Approval.

6. Within ten days of the date of the Notice of Approval, Commission Staff must provide a clean copy of the approved tariff to Central Records to be marked *Approved* and filed in the Commission's tariff books.

7. The Commission denies all other motions and any other requests for general or specific relief, if not expressly granted.

Signed at Austin, Texas the day of June 2021.

PUBLIC UTILITY COMMISSION OF TEXAS

GREGORY R. SIEMANKOWSKI ADMINISTRATIVE LAW JUDGE

Midway Water Utilities, Inc. Portion of Sewer CCN No. 20705 PUC Docket No. 50895 Transferred all of Champs Water, CCN No. 20385 in Harris County





Water CCN



20705 - Midway Water Utilities Inc

Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701 Map by: Komal Patel Date created: May 27, 2021 Project Name: 50895MidwayWaterMap1S.mxd

450

900

Midway Water Utilities, Inc. Portion of Water CCN No. 12087 PUC Docket No. 50895 Transferred all of Champs Water, CCN No. 10972 in Harris County





Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

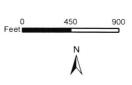
Water CCN



12087 - Midway Water Utilities Inc



13260 - Undine Texas LLC



Map by: Komal Patel Date created: May 27, 2021 Project Name: 50895MidwayWaterMap1W.mxd

Midway Water Utilities, Inc. Portion of Sewer CCN No. 20705 PUC Docket No. 50895 Transferred all of Champs Water, CCN No. 20385 in Harris County

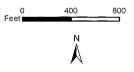




Water CCN

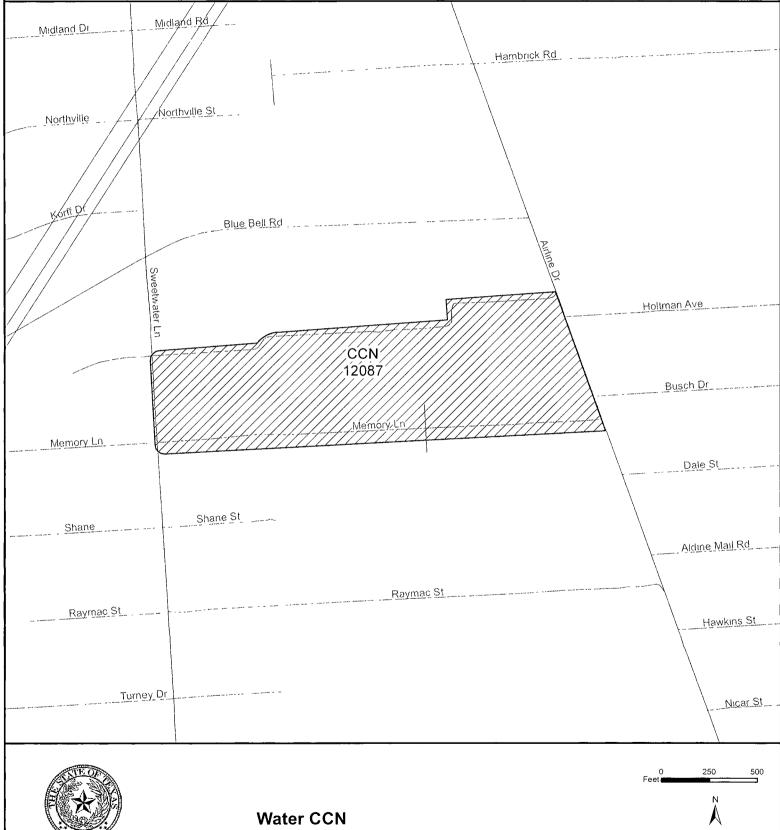


20705 - Midway Water Utilities Inc



Map by Komal Patel Date created May 27, 2021 Project Name 50895MidwayWaterMap2S mxd

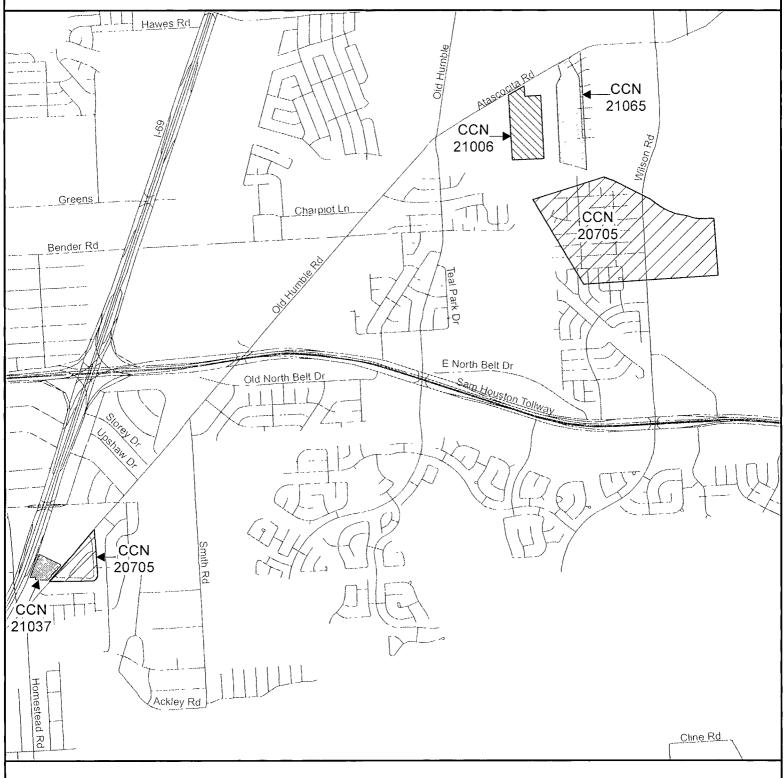
Midway Water Utilities, Inc. Portion of Water CCN No. 12087 PUC Docket No. 50895 Transferred all of Champs Water, CCN No. 10972 in Harris County



Public Utility Commission of Texas 1701 N Congress Ave Austin, TX 78701 12087 - Midawy Water Utilities Inc

Map by Komal Patel Date created May 27, 2021 Project Name 50895MidwayWaterMap2W mxd

Midway Water Utilities, Inc. Portion of Sewer CCN No. 20705 PUC Docket No. 50895 Transferred all of Champs Water, CCN No. 20385 in Harris County





Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

Water CCN

20705 - Midway Water Utilities Inc

21037 - BC Humble Enterprises LLC

21006 - Atascocita Village MHP

21065 - Aqua Texas Inc

0 1,250 2,500 Feet

Map by Komal Patel Date created May 27, 2021 Project Name 50895MidwayWaterMap3S mxd

Midway Water Utilities, Inc. Portion of Water CCN No. 12087 PUC Docket No. 50895 Transferred all of Champs Water, CCN No. 10972 in Harris County





Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

Water CCN

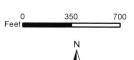
12087 - Midway Water Utilities Inc

1111

N0062 - Aldine ISD Raymond Elementary School



13260 - Undine Texas LLC



Map by: Komal Patel Date created: May 27, 2021 Project Name: 50895MidwayWaterMap3W.mxd

Midway Water Utilities, Inc. Portion of Sewer CCN No. 20705 PUC Docket No. 50895 Transferred all of Champs Water, CCN No. 20385 in Harris County



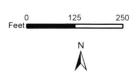


Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

Water CCN

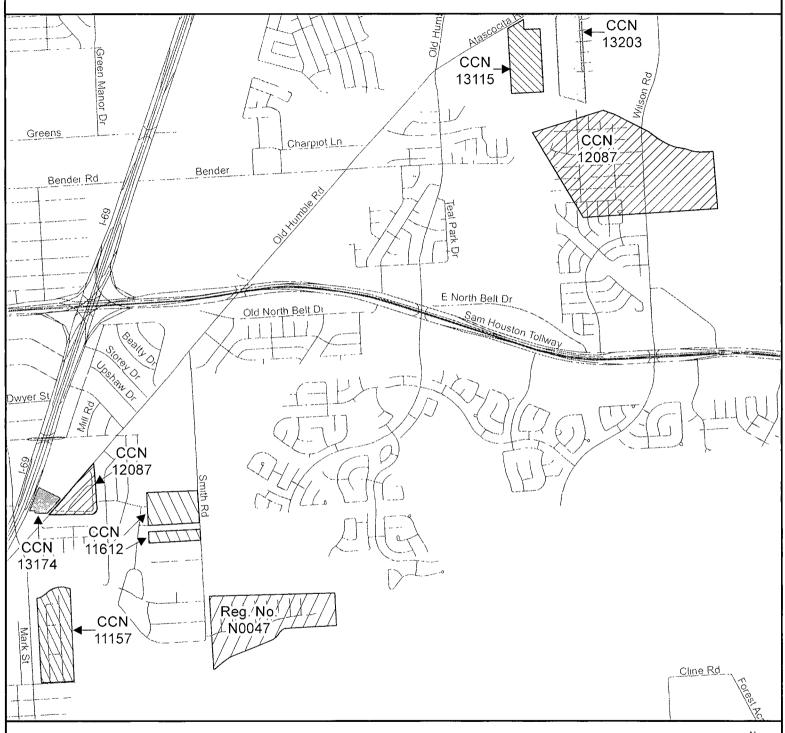


20705 - Midway Water Utilities Inc



Map by: Komal Patel Date created: May 27, 2021 Project Name: 50895MidwayWaterMap4S.mxd

Midway Water Utilities, Inc. Portion of Water CCN No. 12087 PUC Docket No. 50895 Transferred all of Champs Water, CCN No. 10972 in Harris County







12087 - Midway Water Utilities Inc



13174 - BC Humble Enterprises LLC



11612 - Quadvest LP



N0047 - Shearer Oak Knoll Water System



13115 - Atascocita Village MHP



13203 - Aqua Texas Inc



11157 - Aqua Utilities Inc

Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

1,250 2,500

Map by Komal Patel Date created May 27, 2021 Project Name 50895MidwayWaterMap4W mxd

Midway Water Utilities, Inc. Portion of Water CCN No. 12087 PUC Docket No. 50895 Transferred all of Champs Water, CCN No. 10972 in Harris County

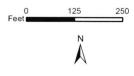




Water CCN



12087 - Midway Water Utilities Inc



Map by: Komal Patel Date created: May 27, 2021 Project Name: 50895MidwayWaterMap5W.mxd

Midway Water Utilities, Inc. Portion of Water CCN No. 12087 PUC Docket No. 50895 Transferred all of Champs Water, CCN No. 10972 in Montgomery County



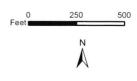


Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

Water CCN



12087 - Midway Water Utilities Inc



Map by: Komal Patel Date created: May 27, 2021 Project Name: 50895MidwayWaterMap6W.mxd



Public Utility Commission of Texas

By These Presents Be It Known To All That

Midway Water Utilities, Inc.

having obtained certification to provide water utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Midway Water Utilities, Inc. is entitled to this

Certificate of Convenience and Necessity No. 12087

to provide continuous and adequate water utility service to that service area or those service areas in Grayson, Harris, Hill, Johnson, Montgomery, and Palo Pinto Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 50895 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the Midway Water Utilities, Inc. to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.



Public Utility Commission of Texas

By These Presents Be It Known To All That

Midway Water Utilities, Inc.

having obtained certification to provide sewer utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Midway Water Utilities, Inc. is entitled to this

Certificate of Convenience and Necessity No. 20705

to provide continuous and adequate sewer utility service to that service area or those service areas in Grayson, Harris, Hill, Johnson, and Palo Pinto Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 50895 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the Midway Water Utilities, Inc. to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.

WATER UTILITY TARIFF

Docket Number: 50895

Midway Water Utilities, Inc. (Utility Name)

12535 Reed Rd., (Business Address)

Sugar Land, TX 77478 (City, State, Zip Code)

(866) 654-7992 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

12087

This tariff is effective in the following counties:

Grayson, Harris, Hill, Johnson, Montgomery, and Palo Pinto

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions and public water systems:

See attached list.

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 RA	ATE SCHEDULE2	2
SECTION 2.0 SE	RVICE RULES AND POLICIES	7
SECTION 3.0 EX	TENSION POLICY1	4

APPENDIX A -- DROUGHT CONTINGENCY PLAN

APPENDIX B – SAMPLE SERVICE AGREEMENT

APPENDIX C - APPLICATION FOR SERVICE

LIST OF SUBDIVISIONS

SUBDIVISION	PWS ID NUMBER	COUNTY STATE
Aldine Forest	1010410	Harris
The Cliffs	1820061	Palo Pinto
Mading Lane	1010517	Harris
North Belt Forest	1011999	Harris
Parkland Estates	1010192	Harris
The Retreat Water Supply	1260127	Johnson
Rock Creek	0910147	Grayson
Rolling Forest	1700684	Montgomery
West Montgomery	1010670	Harris
Western Homes	1010028	Harris
Whisper Meadows	1011708	Harris
White Bluff	1090073	Hill

Gallonage Charge (Over Minimum)

\$3.50 per 1,000 gallons for 0-3,000 gallons

Meter Size:

5/8" or 3/4"

SECTION 1.0 - RATE SCHEDULE

Monthly Minimum Charge

Section 1.01 - Rates

Monthly base rate including no gallons

<u>\$37.28</u>

1" \$93.19 1½" \$186.38 2" \$298.21	\$4.00 per 1,000 gallons for 3,001-10,000 gallons \$6.50 per 1,000 gallons for 10,001-15,000 gallons \$10.50 per 1,000 gallons for 15,001-20,000 gallons \$10.50 per 1,000 gallons for 20,001 and over
	1 2 1 1
REGULATORY ASSESSMENT PUC RULES REQUIRE THE UTILITY TO BILL AND TO REMIT TO THE TCEQ.	COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY
Section 1.02 - Miscellaneous Fees	
TAP FEE COVERS THE UTILITY'S COS	\$675.00 STS FOR MATERIALS AND LABOR TO INSTALL A STANDARD ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF
	ST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED
METER RELOCATION FEE THIS FEE MAY BE CHARGED IF A CUST	ACTUAL RELOCATION COST, NOT TO EXCEED TAP FEE OMER REQUESTS THAT AN EXISTING METER BE RELOCATED
THIS FEE WHICH SHOULD REFLECT REQUESTS A SECOND METER TEST W	THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER ITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT

THE METER IS RECORDING ACCURATELY THE FEE MAY NOT EXCEED \$25

SECTION 1.0 - RATE SCHEDULE (Continued)

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LATE	PUC RU CHARG	RGE (EITHER \$5 00 OR 10% OF THE BILL)	ILLS. A LATE
RETU		O CHECK CHARGE	
CUST	OMER	R DEPOSIT RESIDENTIAL (Maximum \$50)	<u>NONE</u>
COM	MERCL	CIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED	ANNUAL BILL
GOVE	WHEN INCREA	ENTAL TESTING, INSPECTION AND COSTS SURCHARGE N AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE EASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATE [24 25(b)(2)(G)]	
LINE	REFER	ENSION AND CONSTRUCTION CHARGES: R TO SECTION 3.0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARG TRUCTION IS NECESSARY TO PROVIDE SERVICE	

The Retreat Water Supply

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Monthly base rate including no gallons

Meter Size:	Monthly Minimum Charge	Gallonage Charge (Over Minimum)
5/8" or 3/4"	<u>\$49.60</u>	\$2.54 per 1,000 gallons 0-3,000 gallons
1"	<u>\$124.01</u>	\$3.50 per 1,000 gallons 3,001-10,000 gallons
$1\frac{1}{2}$ "	<u>\$248.02</u>	\$4.83 per 1,000 gallons 10,001-15,000 gallons
2"	<u>\$396.84</u>	\$6.68 per 1,000 gallons 15,001-20,000 gallons
3"	<u>\$744.07</u>	\$9.22 per 1,000 gallons 20,001 and over gallons

Pass-Through Fee

Additional Gallonage Charge- Effective June 1, 2012:

<u>\$0.20</u> / 1,000 gallons for the Prairielands Groundwater Conservation District Water Production Fee, for The Retreat and White Bluff customers only.

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X , Check X , Money Order X , Credit Card X , Other (specify)

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS

Section 1.02 - Miscellaneous Fees

METER RELOCATION FEE<u>ACTUAL RELOCATION COST, NOT TO EXCEED TAP FEE</u>
THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

METER TEST FEE\$25.00

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

The Retreat Water Supply

b)

SECTION 1.0 - RATE SCHEDULE (Continued)

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

COMMERCIAL & NON-RESIDENTIAL DEPOSIT...... 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TAC \S 24 25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE

Pass-through Provision:

Pursuant to PUC Substantive Rule §24.25(b)(2)(A)(viii)

"Minor Tariff Change to allow the addition of a production fee charged by a groundwater conservation district as a separate item calculated by multiplying the customer's total consumption, including the number of gallons in the base bill, if any, by the actual production fee per thousand gallons".

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Monthly base rate including no gallons

Meter Size:	Monthly Minimum Charge	Gallonage Charge (Over Minimum)
5/8" or 3/4"	<u>\$17.19</u>	\$1.52 per 1,000 gallons for 0-3,000 gallons
1"	<u>\$42.98</u>	\$2.13 per 1,000 gallons for 3,001-10,000 gallons
11/2"	<u>\$85.95</u>	\$2.83 per 1,000 gallons for 10,001-15,000 gallons
2"	<u>\$137.52</u>	\$3.82 per 1,000 gallons for 15,001-20,000 gallons
		\$4.18 per 1,000 gallons for 20,001 and over

Additional Gallonage Charge - Effective June 1, 2012: \$0.20 / 1,000 gallons for the Prairielands Groundwater Conservation District Water Production Fee, for The Retreat and White Bluff customers only.

FORM OF PAYMENT: The utility will accept the following forms of payment: Cash X, Check X, Money Order X, Credit Card X, Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS. PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL Section 1.02 - Miscellaneous Fees TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF

LISTED ON THIS TARIFF.

TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED

METER RELOCATION FEEACTUAL RELOCATION COST, NOT TO EXCEED TAP FEE THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED

METER TEST FEE\$25.00 THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

White Bluff

SECTION 1.0 - RATE SCHEDULE (Continued)

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

COMMERCIAL & NON-RESIDENTIAL DEPOSIT......1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TAC § 24 25(b)(2)(G)].

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3 0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Pass-through Provision:

Pursuant to PUC Substantive Rule §24.25(b)(2)(A)(viii)

"Minor Tariff Change to allow the addition of a production fee charged by a groundwater conservation district as a separate item calculated by multiplying the customer's total consumption, including the number of gallons in the base bill, if any, by the actual production fee per thousand gallons".

Rock Creek Resort

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	\$30.00 (Includes 0 gallons)	\$3.63 per 1000 gallons, 1st 2,000 gallons
1"	<u>\$75.00</u>	\$3.91 per 1000 gallons, 2,001- 10,000 gallons
11/2"	<u>\$150.00</u>	\$4.91 per 1000 gallons thereafter
2"	<u>\$240.00</u>	
3"	<u>\$450.00</u>	

Northwest Grayson County WCID No. 1 Purchased Water Pass-Through

\$270.09 / number of meter equivalents at the beginning of the monthly billing cycle *Tariff Control No. 48523*

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash \underline{X} , Check \underline{X} , Money Order \underline{X} , Credit Card \underline{X} , Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

Section 1.02 - Miscellaneous Fees

Rock Creek Resort

SECTION 1.0 - RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF) a) Non-payment of bill (Maximum \$25.00)
TRANSFER FEE \$25.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASERATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW

CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE

Rock Creek Resort

SECTION 1.0 - RATE SCHEDULE (Continued)

PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE:

Changes in fees imposed by any non-affiliated third-party water supplier or underground water district having jurisdiction over the Utility shall be passed through as a separate tariff gallonage charge according to the following formula:

$$G = (R \times 1)/(1-L)$$

 $M = (E + A)/T$

Where:

G = Pass-through gallonage charge, rounded to the nearest one cent

R = Rate (per 1,000 gallons) charged by Northwest Grayson County WCID No. 1

I = Imputed water subject to the pass-through clause, expressed as the percentage of water expected to be purchased (in gallons) divided by total water to be produced from all sources

L = Actual system average line loss for the preceding 12 months not to exceed 0.15

M = Monthly base charge

E = Established Northwest Grayson County WCID No. I monthly base charge

A = Annual under recovery amount resulting from take or pay contract*

T = Total number of accounts at the beginning of the monthly billing cycle

^{*}Annual under recovery amount resulting from take or pay contract will only consider any water not taken by the utility but required to pay for in the take or pay contract. This amount will be divided by 12 months. This annual true-up will be required at March 1 of each year to be filed as a new application with the Commission.

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates		
Meter Size	Monthly Minimum Rate	Gallonage Charge
	(includes -0- gallons all meters)	
5/8 or 3/4"	<u>\$14.44</u>	\$2.25* per 1000 gallons for
3/4"	<u>\$21.65</u>	the first 10,000 gallons plus
1"	<u>\$36.09</u>	\$2.00* per 1000 gallons thereafter
1 ½"	<u>\$72.18</u>	
2"	<u>\$115.49</u>	
3"	<u>\$216.55</u>	
4"	\$360.9 <u>1</u>	
6"	\$721.83	

^{*}Plus City of Houston Groundwater Reduction Plan fees beginning June 22, 2010, of \$1.02 per 1,000 gallons for affected customers in Harris County (*Tariff Control No. 46880*).

CONSERVATION GALLONAGE SURCHARGE:

THERE WILL BE A SURCHARGE OF \$2.00 PER 1,000 GALLONS FOR EVERY 1,000 GALLON BILLING UNIT METERED AFTER THE FIRST 10,000 GALLONS EACH BILLING CYCLE. THE REVENUES COLLECTED FROM CONSERVATION BLOCK SURCHARGE SHALL BE ESCROWED INTO AN INTEREST BEARING ACCOUNT AND ONLY SPENT ON WATER CAPACITY-RELATED PROJECTS BENEFITTING THE CUSTOMERS OF CHAMP=S WATER COMPANY OR ON CONSERVATION PROJECTS THAT WILL DEFER THE NEED TO ADD ADDITIONAL WATER SERVICE CAPACITIES ON THE SYSTEM TO SERVE THOSE SAME CUSTOMERS. FOR COMMERCIAL CUSTOMERS HAVING MORE THAN ONE CONSUMING FACILITY BEHIND A MASTER METER, THE SURCHARGE WILL NOT GO INTO EFFECT UNTIL THEIR CONSUMPTION HAS REACHED THE NUMBER OF CONSUMING FACILITIES TIMES 10,000 GALLONS. EACH POINT OF WATER USAGE IS DEEMED TO BE A POINT OF WATER CONSUMPTION THAT WOULD NORMALLY HAVE ITS OWN INDIVIDUAL WATER METER UNDER RULES 290.44(D)(4) AND 291.89(A)(4). THIS COULD BE A BUILDING, AN IRRIGATION WATER METER, OR A SWIMMING POOL METER THE AVERAGE ANNUALIZED CONSUMPTION OF THE CUSTOMERS OF CHAMP=S WATER COMPANY IS BELOW 10,000 GALLONS PER MONTH. THIS SURCHARGE IS TO ENCOURAGE THAT AVERAGE TO REMAIN AT A LEVEL CONSIDERED SUFFICIENT FOR ORDINARY DOMESTIC POTABLE WATER NEEDS AND A REASONABLE AMOUNTS FOR NECESSARY OUTSIDE WATER USAGE.

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TO		ASSESSN REQUIRE TH								

^{*}Plus Lone Star Conservation District fees beginning June 22, 2010, of \$.007 per 1,000 gallons for affected customers in Rolling Forest (*Tariff Control No. 36743*).

SECTION 1.0 -- RATE SCHEDULE (Continued)

Section 1.02 - Miscellaneous Fees
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL
TAP FEE
TAP FEE (Unique costs)
TAP FEE (Large meter)ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED
METER INSTALLATION FEE
METER RELOCATION FEE
METER CONVERSION FEE
AMR METER CONVERSION FEE
DAMAGED METER AND APPURTENANCES FEE

INCLUDE REPLACEMENT OF METERS THAT HAVE HAD THEIR LOCKING EYES BROKEN OFF THE

FLANGES IN ADDITION, A \$10.00 PENALTY WILL BE LEVIED TO DETER FUTURE TAMPERING.

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non payment of bill (Maximum \$25.00)......\$25.00
- b) Customer's request that service be disconnected......<u>\$40.00</u>

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

SEASONAL RECONNECTION FEE

BASE RATE FOR METER SIZE TIMES NUMBER OF MONTHS OFF THE SYSTEM NOT TO EXCEED SIX MONTHS WHEN LEAVE AND RETURN WITHIN A TWELVE MONTH PERIOD.

LOCK REMOVAL OR DAMAGE FEE\$10.00

THIS FEE SHALL BE ACCESSED TO THE ACCOUNT HOLDER OF ANY DELINQUENT ACCOUNT THAT HAS BEEN TERMINATED FOR NON-PAYMENT BY LOCKING THE METER AND THE LOCK HAS SUBSEQUENTLY BEEN REMOVED OR DAMAGED WITHOUT AUTHORIZATION BY THE UTILITY IN ORDER TO RESTORE WATER SERVICE TO THE ACCOUNT HOLDER=S ORIGINAL PLACE OF SERVICE. THIS FEE SHALL NOT BE CHARGED IF THE DAMAGED METER FEE IS CHARGED.

CUSTOMER SERVICE INSPECTION FEES<u>\$75.00</u>

SERVICE APPLICANTS ARE FREE TO HAVE CUSTOMER SERVICE INSPECTIONS REQUIRED BY TCEQ RULE 290 46(j) BY ANY STATE-LCENSED INSPECTOR OF THEIR CHOICE THEY ARE ENCOURAGED TO USE A THIRD PARTY INSPECTOR AND NOT AN EMPLOYEE OF THE UTILITY. HOWEVER, IF THEY REQUEST THE UTILITY TO PERFORM THE INSPECTION, IT WILL BE DONE AT A MARKET PRICE. SINCE THIS IS NOT A FUNCTION OF PUBLIC WATER UTILITY SERVICE, PERFORMING CUSTOMER SERVICE INSPECTIONS MUST TAKE LOWER PRIORITY TO FULFILLING UTILITY SERVICE RESPONSIBILITIES UNDER THE TCEQ'S CHAPTER 290 AND 291 RULES

SECTION 1.0 -- RATE SCHEDULE (Continued)

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3 0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE:

Changes in fees imposed by any non-affiliated third party water supplier or underground water district having jurisdiction over the Utility shall be passed through as an adjustment to the water gallonage charge according to the following formula. These changes shall be passed on to only those customers located in system(s) receiving service from the wholesale supplier or subject to the jurisdiction of the district in question:

AG = G/(1-L), where

AG = adjusted gallonage charge, rounded to the nearest one cent:

G = approved gallonage charge (per 1,000 gallons);

L = system average line loss for preceding 12 months not to exceed 0.15

TEMPORARY WATER RATE:

Unless otherwise superseded by PUC order or rule, if the Utility is ordered by a court or governmental body of competent jurisdiction to reduce its pumpage, production or water sales, the Utility shall be authorized to increase its approved gallonage charge according to the formula:

$$TGC = \frac{\csc + (prr)(\csc)(r)}{(1.0-r)}$$

Where:

TGC = temporary gallonage charge

cgc = current gallonage charge

r = water use reduction expressed as a decimal fraction (the pumping

restriction)

prr = percentage of revenues to be recovered expressed as a decimal fraction,

for this tariff prr shall equal 0.5.

To implement the Temporary Water Rate, the utility must comply with all notice and other requirements of 16 TAC 24.25 (j).

SECTION 2.0 -- SERVICE RULES AND POLICIES

The utility will have the most current Public Utility Commission of Texas (PUC or Commission) Rules, Chapter 24, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.01 - Application for Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

Section 2.02 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the Commission.

Section 2.03 - Fees and Charges & Easements Required Before Service Can Be Connected

(A) <u>Customer Deposits</u>

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

Refund of deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any customer who has paid 18 consecutive billings without being delinquent.

(B) Tap or Reconnect Fees

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located.

Fees in addition to the regular tap fee may be charged if listed specifically in Section 1 to cover unique costs not normally incurred as permitted by 16 TAC §24.163(a)(1)(C). For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

(C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the Utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

Section 2.04 - Utility Response to Applications for Service

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers will not be allowed to use the utility's cutoff valve on the utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers may be required to install and maintain a cutoff valve on their side of the meter.

No direct connection between a public water supply system and any potential source of contamination or between a public water supply system and a private water source (ex. private well) will be allowed. A customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises.

Section 2.06 - Customer Service Inspections

Applicants for new service connections or facilities which have undergone extensive plumbing modifications are required to furnish the utility a completed customer service inspection certificate. The inspection certificate shall certify that the establishment is in compliance with the Texas Commission on Environment Quality (TCEQ) Rules and Regulations for Public Water Systems, 30 TAC § 290.46(j). The Utility is not required to perform these inspections for the applicant/customer but will assist the applicant/customer in locating and obtaining the services of a certified inspector.

Section 2.07 - Back Flow Prevention Devices

No water connection shall be allowed to any residence or establishment where an actual or potential contamination hazard exists unless the public water facilities are protected from contamination by either an approved air gap, backflow prevention assembly, or other approved device. The type of device or backflow prevention assembly required shall be determined by the specific potential hazard identified in 30 TAC § 290.47(i) Appendix I, Assessment of Hazards and Selection of Assemblies of the TCEQ Rules and Regulations for Public Water Systems.

The use of a backflow prevention assembly at the service connection shall be considered as additional backflow protection and shall not negate the use of backflow protection on internal hazards as outlined and enforced by local plumbing codes. When a customer service inspection certificate indicates that an adequate internal cross-connection control program is in effect, backflow protection at the water service entrance or meter is not required.

At any residence or establishment where it has been determined by a customer service inspection, that there is no actual or potential contamination hazard, as referenced in Section 30 TAC § 290.47(i) Appendix I, Assessment of Hazards and Selection of Assemblies of the TCEQ Rules and Regulations for Public Water Systems, then a backflow prevention assembly or device is not required. Outside hose bibs do require, at a minimum, the installation and maintenance of a working atmospheric vacuum breaker.

All backflow prevention assemblies or devices shall be tested upon installation by a TCEQ certified backflow prevention assembly tester and certified to be operating within specifications. Backflow prevention assemblies which are installed to provide protection against health hazards must also be tested and certified to be operating within specifications at least annually by a certified backflow prevention assembly tester.

If the utility determines that a backflow prevention assembly or device is required, the utility will provide the customer or applicant with a list of TCEQ certified backflow prevention assembly testers. The customer will be responsible for the cost of installation and testing, if any, of backflow prevention assembly or device. The customer should contact several qualified installers to compare prices before installation. The customer must pay for any required maintenance and annual testing and must furnish a copy of the test results demonstrating that the assembly is functioning properly to the utility within 30 days after the anniversary date of the installation unless a different date is agreed upon.

Section 2.08 - Access to Customer's Premises

The utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, testing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours and the utility personnel will attempt to notify the customer that they will be working on the customer's property. The customer may require any utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the utility, and the purpose of their entry.

All customers or service applicants shall provide access to meters and utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.09 - Meter Requirements, Readings, and Testing

One meter is required for each residential, commercial, or industrial connection. All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers.

Meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility.

If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

Section 2.10 - Billing

(A) Regular Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

(B) Late Fees

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

(C) Information on Bill

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

(D) <u>Prorated Bills</u> - If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.11- Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank, shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order.

If a customer has two returned payments within a twelve-month period, the customer shall be required to pay a deposit if one has not already been paid.

Section 2.12 - Service Disconnection

(A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

(B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Section 2.13 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

Service will be reconnected within 36 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

Section 2.14 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Section 2.15 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

Section 2.16 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through PUC complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.17 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

SECTION 3.0 -- EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

Line Extension and Construction Charges: No Contributions in Aid of Construction may be required of any customer except as provided for in the approved extension policy.

The Utility is not required to extend service to any applicant outside of its certified service area and will only do so under terms and conditions mutually agreeable to the Utility and the applicant, in compliance with PUC rules and policies, and upon extension of the Utility's certified service area boundaries by the PUC.

The applicant for service will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

Section 3.02 - Costs Utilities and Service Applicants Shall Bear

Within its certified area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision.

However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Unless an exception is granted by the PUC, the residential service applicant shall not be required to pay for costs of main extensions greater than 2" in diameter for water distribution and pressure wastewater collection lines and 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the PUC if:

- adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the utility's burden to justify that a larger diameter pipe is required for adequate service;
- or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

If an exception is granted, the Utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certified area, industrial, and wholesale customers shall be treated as developers. A service applicant requesting a one inch meter for a lawn sprinkler system to service a residential lot is not considered nonstandard service.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

The utility will bear the full cost of any over-sizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction may not be required of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with Texas Commission on Environment Quality minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or Texas Commission on Environment Quality minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163(d). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by 16 TAC § 24.161(e)(3), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

A utility may only charge a developer standby fees for unrecovered costs of facilities committed to a developer's property under the following circumstances:

- Under a contract and only in accordance with the terms of the contract; or
- if service is not being provided to a lot or lots within two years after installation of facilities necessary to provide service to the lots has been completed and if the standby fees are included on the utility's approved tariff after a rate change application has been filed. The fees cannot be billed to the developer or collected until the standby fees have been approved by the commission or executive director.
- For purposes of this section, a manufactured housing rental community can only be charged standby fees under a contract or if the utility installs the facilities necessary to provide individually metered service to each of the rental lots or spaces in the community.

Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

Section 3.05 - Applying for Service

The Utility will provide a written service application form to the applicant for each request for service received by the Utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant. Service application forms will be available at the Utility's business office during normal weekday business hours. Service applications will be sent by prepaid first-class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. A diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line may also be required with the tap request. The actual point of connection and meter installation must be readily accessible to Utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers.

If the Utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the Utility's nearest service main with adequate capacity to service the applicant's full potential service demand. Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the Utility. If no agreement on location can be made, the applicant may refer the matter to the PUC for resolution.

Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the Utility's requirements for service contained in this tariff, PUC rules and/or PUC order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all easements and rights-of-way required to provide service to the requested location, (4) delivered an executed customer service inspection certificate to the Utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

The Utility shall serve each qualified service applicant within its certified service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by PUC rules.

Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the Utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.

APPENDIX A - DROUGHT CONTINGENCY PLAN

(This page incorporates by reference the utility's Drought Contingency Plan, as approved and periodically amended by the Texas Commission on Environmental Quality.)

APPENDIX B -- SAMPLE SERVICE AGREEMENT From 30 TAC Chapter 290.47(b), Appendix B SERVICE AGREEMENT

- I. PURPOSE. The NAME OF WATER SYSTEM is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the NAME OF WATER SYSTEM will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENT. The following are the terms of the service agreement between the NAME OF WATER SYSTEM (the Water System) and NAME OF CUSTOMER (the Customer).
 - A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
 - C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
 - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE:	
DATE:	

APPENDIX C -- APPLICATION FOR SERVICE (Utility Must Attach Blank Copy)

SEWER UTILITY TARIFF

Docket Number: 50895

Midway Water Utilities, Inc. (Utility Name)

12535 Reed Rd., (Business Address)

Sugar Land, TX 77478 (City, State, Zip Code)

(866) 654-7992 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

20705

This tariff is effective in the following counties:

Grayson, Harris, Hill, Johnson, and Palo Pinto

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions and public water systems:

See attached list.

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 RATE SCHEDULE	2
SECTION 2.0 SERVICE RULES AND POLICIES	7
SECTION 3.0 EXTENSION POLICY	12

APPENDIX A -- SAMPLE SERVICE AGREEMENT APPENDIX B – APPLICATION FOR SERVICE

LIST OF SUBDIVISIONS

SUBDIVISION	WQID NUMBER	COUNTY
Aldine Forest	WQ0011739-001	Harris
The Cliffs	WQ0002789-000	Palo Pinto
North Belt Forest	WQ0012571-001	Harris
Parkland Estates	WQ0011158-001	Harris
The Retreat	WQ0014373-001	Johnson
Rock Creek	WQ0014783-001	Grayson
Western Homes	WQ0010436-001	Harris
Whisper Meadows	WQ0012730-001	Harris
White Bluff	WQ0013786-002	Hill
West Montgomery	WQ0011005-001	Harris

The Cliffs

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Meter Size:	Monthly Minimum Charge	Gallonage Charge
	(3,000 gallons included)	
5/8" or 3/4"	<u>\$66.00</u>	\$12.00 per 1,000 gallons
1"	<u>\$126.00</u>	
11/2"	<u>\$216.00</u>	
2"	<u>\$324.00</u>	

Gallonage charges are determined based on average consumption for the winter months which are December, January, and February.

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card X, Other (specify)

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1 00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

Section 1.02 - Miscellaneous Fees

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2 0 OF THIS TARIFF).

Midway Water Utilities, Inc. Sewer Tariff Page No. 2a The Cliffs
SECTION 1.0 - RATE SCHEDULE (Continued)
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
TRANSFER FEE
RETURNED CHECK CHARGE
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)none
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TAC § 24 25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

The Retreat Water Supply

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Meter Size:	Monthly Minimum Charge	Gallonage Charge (Over Minimum)
	(3,000 gallons included)	
5/8" or 3/4"	<u>\$67.12</u>	\$0.00 per 1,000 gallons for 0-3,000 gallons
1"	<u>\$167.80</u>	\$11.19 per 1,000 gallons for 3,001-12,000 gallons
11/2"	<u>\$335.59</u>	\$0.00 per 1,000 gallons for 12,001+ gallons
2"	<u>\$536.95</u>	
3"	<u>\$1,006.78</u>	

Gallonage charges are determined based on average consumption for the winter months which are December, January, and February. The total billed sewer volume amount is capped at 12,000 gallons.

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card X, Other (specify)

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

Section 1.02 - Miscellaneous Fees

METER RELOCATION FEE ______ ACTUAL RELOCATION COST, NOT TO EXCEED TAP FEE THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

The Retreat Water Supply

SECTION 1.0 - RATE SCHEDULE (Continued)

LATE	CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
TRAN	SFER FEE
RETU	RNED CHECK CHARGE
CUST	OMER DEPOSIT RESIDENTIAL (Maximum \$50) <u>NONE</u>
COMN	MERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL
GOVE	RNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TAC § 24 25(b)(2)(G)]
LINE	EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3 0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW

CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Meter Size:	Monthly Minimum Charge	
5/8" or 3/4"	\$87.00	
1"	<u>\$217.50</u>	
11/2"	<u>\$435.00</u>	
2"	<u>\$696.00</u>	
3"	<u>\$1,035.00</u>	
Cash X , Check X THE UTILITY I	NT: The utility will accept the following forms of payment: \(\) , Money Order \(\times \) , Credit Card \(\times \) , Other (specify) \(\times \) MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO .DE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL B MENTS.	ACCEPT SE GIVEN
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Section 1.02 - Miscel	<u>llaneous Fees</u>	
TAP FEE COVE		ANDARD
	nnection Tap) <u>ACTU</u> UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR TAP SIZE INSTALI	
BEEN DISCONN	CT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER VIECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER	
2 0 OF THIS TAR	(IFF)	

SECTION 1.0 - RATE SCHEDULE (Continued)

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)	10%
PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED BILLING	A LATE CHARGE
TRANSFER FEE	\$40.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT TH LOCATION WHEN THE SERVICE IS NOT DISCONNECTED	E SAME SERVICE
RETURNED CHECK CHARGE	\$20.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE C	
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)	<u>NONE</u>
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATI	ED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE	
WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, TH INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WAT TAC § 24.25(b)(2)(G)]	

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3 0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Meter Size:	Monthly Minimum Charge	Gallonage Charge
	(3,000 gallons included)	
5/8" or 3/4"	<u>\$19.69</u>	\$3.64 per 1,000 gallons
1"	<u>\$49.23</u>	
11/2 "	<u>\$98.45</u>	
2"	<u>\$157.52</u>	

Gallonage charges are determined based on average consumption for the winter months which are December, January, and February.

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card X, Other (specify)

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

Section 1.02 - Miscellaneous Fees

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF).

\$25.00

a) Nonpayment of bill (Maximum \$25.00) <u>\$</u>	<u> 25.00</u>
b) Customer's request that service be disconnected\$4	40.00

SECTION 1.0 - RATE SCHEDULE (Continued)

LATE CI	HARGE (EITHER \$5.00 OR 10% OF THE BILL) <u>10%</u>
PU M	JC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS A LATE CHARGE AY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS
Bl	ILLING.
	FER FEE\$40.00
	HE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE OCATION WHEN THE SERVICE IS NOT DISCONNECTED
	NED CHECK CHARGE \$20.00
RI	ETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTON	MER DEPOSIT RESIDENTIAL (Maximum \$50) <u>NONE</u>
COMME	ERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL
	NMENTAL TESTING, INSPECTION AND COSTS SURCHARGE
IN	HEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY ICREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 AC § 24.25(b)(2)(G)]
	WENGLON AND CONCEDUCTION CHARGES

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE

SECTION 1.0 - RATE SCHEDULE

Residential Rates		Commercial Rates	
Meter Size	Monthly Minimum Charge	Meter Size	Monthly Minimum Charge
5/8" or 3/4" or	(Includes <u>0</u> gallons)	5/8" or 3/4" or	(Includes 0 gallons)
unmetered	\$11.88	unmetered	\$11.88
3/4"	\$17.82	3/4"	\$17.82
1"	\$29.70	1"	\$29.70
12"	\$59.30	12"	\$59.30
10 m 1		2"	\$95.03
		3"	\$178.18
		4"	\$296.96
The state of the s		6"	\$593.92

RESIDENTIAL CUSTOMERS' GALLONAGE CHARGE SHALL BE BASED ON THE WINTER AVERAGE OF THEIR WATER CONSUMPTION DURING THE MONTHS OF DECEMBER, JANUARY AND FEBRUARY. WINTER AVERAGES SHALL BE RECOMPUTED EACH MARCH BASED ON THE PRECEDING DECEMBER - FEBRUARY WATER METER READINGS. RESIDENTIAL CUSTOMERS WHO DO NOT HAVE A WINTER CONSUMPTION HISTORY SHALL BE IMPUTED THE WINTER CONSUMPTION AVERAGE FOR THE SYSTEM IN WHICH THEY RESIDE UNTIL THEY ESTABLISH THEIR OWN HISTORY. COMMERCIAL CUSTOMERS SHALL NOT BE SUBJECT TO WINTER AVERAGING THEIR BILLS SHALL BE CALCULATED ON THEIR ACTUAL WATER CONSUMPTION EACH MONTH YEAR ROUND FORM OF PAYMENT: The utility will accept the following forms of payment: Money Order X, Credit Card, Check X, Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1 00 IN SMALL COINS A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS. TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL. Section 1.02 - Miscellaneous Fees CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)......\$50.00 COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL METER RELOCATION ACTUAL COST TO RELOCATE THAT METER THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS RELOCATION OF AN EXISTING SERVICE CONNECTION

RETURNED CHECK CHARGE \$20.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY=S DOCUMENTABLE COST

SECTION 1.0 - RATE SCHEDULE

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2 0 OF THIS TARIFF)

- a) Non payment of bill (Maximum \$25.00)......<u>\$25.00</u>

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

SEASONAL RECONNECTION FEE

BASE RATE FOR METER SIZE TIMES NUMBER OF MONTHS OFF THE SYSTEM NOT TO EXCEED SIX MONTHS WHEN LEAVE AND RETURN WITHIN A TWELVE MONTH PERIOD

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC 24.25 (b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 2 20 SPECIFIC UTILITY SERVICE RULES AND SECTION 3.20 UTILITY SPECIFIC EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES.

REPAIRS AND MAINTENANCE OF CUSTOMERS PLUMBING INCURRED COST:

IF A CUSTOMER REPORTS A BLOCKAGE OR OTHER SERVICE PROBLEM AND THE FAULT IS FOUND TO BE WITH THE CUSTOMER=S PRIVATE PLUMBING, I.E., A BLOCKAGE IN THE CUSTOMER=S SERVICE LINE UPSTREAM FROM THE POINT OF CONNECTION TO THE UTILITY=S COLLECTION LINE, AND IF THE CUSTOMER REQUESTS THE UTILITY TO PERFORM THE REPAIRS, THEY WILL BE CHARGED THE SAME HOURLY LABOR AND EQUIPMENT CHARGES THE UTILITY'S AFFILIATE COMPANY CHARGES THIRD PARTY CUSTOMERS

SECTION 2.0 -- SERVICE RULES AND POLICIES

The utility will have the most current Public Utility Commission (PUC or Commission) Rules, Chapter 24, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.01 - Application for Sewer Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

Section 2.02 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the Commission.

Section 2.03 - Fees and Charges & Easements Required Before Service Can Be Connected

(A) Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

<u>Refund of deposit</u>. - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any customer who has paid 18 consecutive billings without being delinquent.

(B) Tap or Reconnect Fees

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located.

Fees in addition to the regular tap fee may be charged to cover unique costs not normally incurred as permitted by 16 TAC §24.163(a)(1)(C) if they are listed on this approved tariff. For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

(C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the Utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

Section 2.04 - Utility Response to Applications for Service

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap and utility cut-off and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the tap location to the place of consumption. Customers will not be allowed to use the utility's cutoff.

2.06 Access to Customer's Premises

All customers or service applicants shall provide access to utility cutoffs at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.07 - Back Flow Prevention Devices

No water connection shall be made to any establishment where an actual or potential contamination or system hazard exists without an approved air gap or mechanical backflow prevention assembly. The air gap or backflow prevention assembly shall be installed in accordance with the American Water Works Association (AWWA) standards C510, C511 and AWWA Manual M14 or the University of Southern California Manual of Cross-Connection Control, current edition. The backflow assembly installation by a licensed plumber shall occur at the customer's expense.

The back flow assembly shall be tested upon installation by a recognized prevention assembly tester and certified to be operating within specifications. Back flow prevention assemblies which are installed to provide protection against high health hazards must be tested and certified to be operating within specifications at least annually by a recognized back flow prevention device tester. The maintenance and testing of the back flow assembly shall occur at the customer's expense.

Section 2.10 - Billing

(A) Regular Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

(B) Late Fees

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

(C) Information on Bill

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

(D) Prorated Bills

If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.11- Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank, shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve month period, the customer shall be required to pay a deposit if one has not already been paid.

Section 2.12 - Service Disconnection

(A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

(B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Section 2.13 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

Service will be reconnected within 24 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

Section 2.14 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Section 2.15 - Quality of Service

The utility will plan, furnish, and maintain and operate production, treatment, storage, transmission, and collection facilities of sufficient size and capacity to provide continuous and adequate service for all reasonable consumer uses and to treat sewage and discharge effluent of the quality required by its discharge permit issued by the Commission. Unless otherwise authorized by the Commission, the utility will maintain facilities as described in the PUC Rules.

Section 2.16 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the PUC complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

Section 2.17 - Customer Liability

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

SECTION 3.0 -- EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

Line Extension and Construction Charges. No contribution in aid of construction may be required of any customer except as provided for in this approved extension policy.

The Utility is not required to extend service to any applicant outside of its certified service area and will only do so under terms and conditions mutually agreeable to the Utility and the applicant, in compliance with PUC rules and policies, and upon extension of the Utility's certified service area boundaries by the PUC.

The applicant for service will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

The Utility is not required to extend service to any applicant outside of its certificated service area and will only do so under terms and conditions mutually agreeable to the Utility and the applicant, in compliance with PUC rules and policies, and upon extension of the Utility's certificated service area boundaries by the PUC.

Section 3.02 - Costs Utilities and Service Applicants Shall Bear

Within its certified area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision.

However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest collection line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer maybe charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Unless an exception is granted by the PUC, the residential service applicant shall not be required to pay for costs of main extensions greater than 6" in diameter for wastewater lines.

Exceptions may be granted by the PUC if:

- adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the utility's burden to justify that a larger diameter pipe is required for adequate service; or
- larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

If an exception is granted, the Utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certified area, industrial, and wholesale customers shall be treated as developers.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

The utility will bear the full cost of any over-sizing of sewer mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional treatment facilities. Contributions in aid of construction of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with Texas Commission on Environmental Quality (TCEQ) minimum design criteria for facilities used in the production, collection, transmission, pumping, or treatment of sewage or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163(d). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by 16 TAC § 24.161(e)(3), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

A utility may only charge a developer standby fees for unrecovered costs of facilities committed to a developer's property under the following circumstances:

- Under a contract and only in accordance with the terms of the contract; or
- If service is not being provided to a lot or lots within two years after installation of facilities necessary to provide service to the lots has been completed and if the standby fees are included on the utility's approved tariff after a rate change application has been filed. The fees cannot be billed to the developer or collected until the standby fees have been approved by the commission or executive director.

For purposes of this section, a manufactured housing rental community can only be charged standby fees under a contract or if the utility installs the facilities necessary to provide individually metered service to each of the rental lots or spaces in the community.

Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

Section 3.05 - Applying for Service

The Utility will provide a written service application form to the applicant for each request for service received by the Utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant.

Service application forms will be available at the Utility's business office during normal weekday business hours. Service applications will be sent by prepaid first class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. A diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line may also be required with the tap request. The actual point of connection and meter installation must be readily accessible to Utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers. If the Utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the Utility's nearest service main with adequate capacity to service the applicant's full potential service demand. Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the Utility. If no agreement on location can be made, the applicant may refer the matter to the PUC for resolution.

Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the Utility's requirements for service contained in this tariff, PUC rules and/or PUC order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all easements and rights-of-way required to provide service to the requested location, (4) delivered an executed customer service inspection certificate to the Utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

The Utility shall serve each qualified service applicant within its certified service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by PUC rules.

Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the Utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.

APPENDIX A -- SAMPLE SERVICE AGREEMENT (Utility Must Attach Blank Copy)

APPENDIX B -- APPLICATION FOR SERVICE (Utility Must Attach Blank Copy)