



## **Filing Receipt**

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December 11, 2023

Jeff Walker  
Board Member  
Windermere Oaks Water Supply Corporation  
202 Sky King Drive  
Spicewood, Texas 78669

Kathleen Jackson, Interim Chair  
Will McAdams, Commissioner  
Lori Cobos, Commissioner  
Jimmy Glotfelty, Commissioner  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
Austin, TX 78701

RE:WOWSC Board Members in support of PUC Staffs recommendations in the Rate Appeal Case 50788

Dear Chairwoman Jackson and Commissioners,

Mr. Rene Ffrench and I are newly elected members of the WOWSC Board of Directors as of April of 2023. The WOWSC members spoke loudly at this election, that they wanted change. The Members voted off two of the four Board Members who started this Rate Case ordeal in the first place. As noted in the numerous filings, the rate increase in question was orchestrated by a group of WOWSC Board Members at the time and was never approved by the Membership. This was unacceptable, and still is. This is a Member Owned, Member Controlled corporation, and needs to be managed that way.

Mr. Ffrench and I are making significant headway in righting the wrongs done in the past. Think about this for a moment, several of the past Board Members increased Rates without a member vote, and then when the Rate Payers challenged the Rate increase, the Board spends over \$1 million defending their position. How does that happen with a Member Owned, Member Controlled WSC, unless you have a Board that does not represent the best interest of the Corporation and/or Members.

In addition, Mr. Ffrench and I believe the Corporation was misguided by the WOWSC lead law firm during the Rate Appeal case. Again, how does a Member Owned Corporation legally challenge their own Members?

The PUC Staff recommendations are honest and truthful and can be implemented by the WOWSC. Mr. Ffrench and I are requesting the Commission to accept the PUC Staff's recommendation. Mr. Ffrench and I have a "go forward" plan in place that supports Staffs recommendation, allowing the Commission to have faith in their decision. We will also be working with PUC DICE to provide additional guidance for our Bylaws, Rate management and membership guidelines.

Thank you Commissioners, for all your time and consideration on this filing.

Best Regards

*Jeff Walker*

Jeff Walker  
WOWSC Board Member

*Rene French*

Rene French  
WOWSC Board Member

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1 See Windermere Oaks Water Supply Corporation Bylaws Article 2

2 See Windermere Oaks Water Supply Corporation Bylaws Article 8