



Filing Receipt

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Item Number - 383

August 28, 2023

Re: Letter of Support for the Ratepayers and PUC Staff

Dear Commissioners:

On behalf of the Windermere Oaks Tennis Village Property Owners' Association Board, I am writing this letter to express our strong support for the Ratepayers and the Staff of the Public Utility Commission of Texas in regard to the ongoing Ratepayers Appeal of the Windermere Oaks Water Supply Corporation rates adopted in February 2020.

As the President of the Windermere Oaks Tennis Village Property Owners' Association, Inc., I believe it is my fiduciary responsibility to advocate for the best interests of our members. Tennis Village is a close-knit community nestled within Windermere Oaks Water Supply Corporation's service area consisting of 26 homes sharing a single large grinder pump. The homes were built prior to 1980 and water consumption is typically conservative.

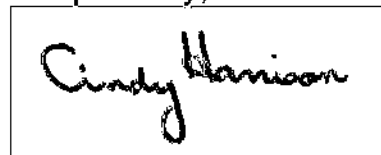
Over the past three and a half years, the increased rates have become unfair, unreasonably high and financially burdensome. In addition, the increased rates do not provide any improved service.

It is extremely concerning that these unusually high rates were primarily increased to pay for legal fees associated with the representation of Directors and this rate appeal of the Windermere Water Oaks Water Supply Corporation. Tennis Village residents continue to pay unjust rates to pay for the Board's legal fees.

I urge the Commission to adopt the rates recommended by the PUC Staff which are just and reasonable.

Thank you very much for your attention to this matter and your commitment to upholding principles of fairness with utility rates.

Respectfully,

A rectangular box containing a handwritten signature in black ink that reads "Cindy Harrison".

Cindy Harrison
President

Windermere Tennis Village Property Owners' Association