



Control Number: 50721



Item Number: 64

Addendum StartPage: 0

Anticipated July 15, 2020

1991

Date Current Rate Change Notice Delivered

Date of Last Rate Change

\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

**PUCT DOCKET NO.**

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

**CUSTOMER INFORMATION (to be completed by customers submitting protests)**

First Name: Patrick & Renee Last Name: Caulley

Phone Number: 9724135802 Fax Number: \_\_\_\_\_

Address, City, State: 335 CR 1430 Clifton TX 76634

Location where service is received: "  
(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

*See attached.*

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor:

Patrick M. Caulley Renee M. Caulley Date: 4/18/2020

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

64

Crystal Clear Water Inc.  
122 S Ave D  
Clifton, Tx 76634

April 20, 2020

To Whom It May Concern

The proposed increase in water rates, a 350% to 400% increase, is very substantial. For many in the neighborhood on fixed income, I see hard choices. Unfortunately, water is a monopoly hence no alternatives are possible. No tradeoffs can be made.

With no upfront transparency other than history that neither the residents nor Crystal Clear Water influenced, it is difficult to support.

During the past months, we have been designing a new home that will replace the current one at 339 CR 1630 as a forever retirement home. Part of the design is a water treatment and filtration system costing in excess of \$4000.00. This is necessary because of the quality of our current water in the neighborhood. The current water results in stains on plumbing fixtures, clothes, and washed cars. We found it necessary to add a drinking water system to our home 4 years ago to ensure hydration and cooking with tap water were not averse to our long term health.

We are requesting the following aspects be provided:

1. Full transparency of the profit and loss of Crystal Clear Water for the Lakeline Subdivision for the last 2 years and proforma for this next year without the rate increase and with the rate increase.
2. Full transparency into the condition of the full system supporting the subdivision and quality of water from independent engineering report that is consistent with county/state/EPA regulations.
3. Full transparency of the next five years of operational improvements that are being planned to ensure delivery of safe and quality water.

Sincerely,

 

Pat and Renee' (Nutt) Cauley  
Owners of 335 CR 1630, residents of 339 CR 1630.

Hubert Nutt Jr.  
- Owner of 339 CR 1630

~~cc: Crystal Clear Water~~ 972-413-5802