



Control Number: 50721



Item Number: 63

Addendum StartPage: 0

Ralph and Shirley Dahl
141 CR 3260
Clifton, Texas 76634

April 15, 2020

2020 APR 27 AM 11:13
RECEIVED
PUBLIC UTILITY COMMISSION
AUSTIN, TEXAS

Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-33R

Dear Commission Members:

We are responding to a recent packet we received from the Crystal Clear Water, Inc., 122 South Ave. D. of Clifton, Texas 76634. This packet contained rate increases for this water company serving our area.

First, we agree that the company should raise its rates; however, raising them at the proposed rates are highly questionable. I am enclosing an analyzation of all water companies in Bosque County. Notice their highest rates are not close to what Crystal Clear proposes.

Secondly, when analyzing the proposals, there is an **increase** for 5,000 gallons at **111%**; the **increase** for 10,000 gallons is **133%**.

Next, when viewing the "Notice of Proposed Rate Change Water" sheet, the proposed changes look much higher. 5/8" has **--66% increase**; 1" has **--231% increase**. 1 1/2 is added **--232%**. Tier 1 is an **increase of 161%**; Tier 2 is an **increase of 178%**. Then if that is not enough, an **additional fee of 1%** is to be added to the minimal monthly charge **plus an additional 1% to be added to the gallonage fee!**

Lastly, the Miscellaneous Fees (Transfer Fee and Returned Check Charge) **increased 100%**.

As a consumer and viewing the enclosed comparisons to other Bosque County Companies to the rates proposed by Crystal Clear, we feel there is a marked disparity to all consumers served by this company. Please consider this request for a hearing to adjust the proposal of change amounts to a reasonable amount to be raised periodically, not all at once!

We appreciate your kind consideration to our request.

Sincerely,

Ralph A. Dahl
Shirley A. Dahl
Ralph and Shirley Dahl
Enclosures 4

**Crystal Clear Water Rate Increase
Bosque County, TX.**

4/14/2020

Robert Payne is proposing a 133% rate increase on the water system we use.

If you disagree with this, you need to sign the protest sheet and return it to the PUC.

We must submit this form with 10 copies within 35 days of this proposal.

Comparable Rates per 10,000 gallons in Bosque County, TX.

Childress Creek \$42.00 base cost, \$3.25 per 1,000 (10,000 gal \$74.50)

Mustang Valley \$42.00 base cost, \$3.25 per 1,000 (10,000 gal \$74.50)

City of Clifton \$44.53 up to 3,000 gal, \$3.75 up to 7,000 gal, \$5.36 up to 15,000 gal, (10,000 gal. \$75.61)

City of Meridian \$38.50 up to 2,000 gal, \$32.00 up to 10,000 gal (10,000 gal. \$70.50)

All the water systems mentioned, are in a lot better condition than ours and are comparable on their rates. I agree that Mr. Payne needs a rate increase but within reason.

Our system has been down several times and water pressure is weak a good part of the time.

Water Annual Revenue Increase

Water Pass-Through Annual Revenue Increase

Sewer Annual Revenue Increase

Anticipated July 15, 2020

Airport & Whispering Ridge 6/1/2008

Date Current Rate Change Notice Delivered

Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

PUCT DOCKET NO.

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: RAUL Last Name: DAHL
Phone Number: 254-760-9686 Fax Number: 254-675-3175 (City of Nellie Pederson Library)
Address, City, State: 141 CR 3260, CLIFTON, TEX 76634

Location where service is received: Same As Above
(if different from the mailing address) Existing mo. August
Please fill out the following: 5,000 gallons - \$39.00 to \$82.37 = 111% Increase
10,000 gallons - \$57.75 to \$134.57 = 133% Increase

I wish to PROTEST the following proposed rate action/s: COST IS DOUBLING PLUS
☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

The Cost of utilities were a major consideration when deciding to make our home here. We are Retirees and our "salaries" have never increased. We feel that the increase is much larger than necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor:

Ralph L. Dahl Date: 4-14-1920
Shirley A. Dahl

Si desea información en Español, puede llamar al
1-888-782-8477

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

Crystal Clear Water, Inc. Airport/Whispering

0180032 / 0180081

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: July 10,2020

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

Necessary to maintain a constant and safe water supply

BILLING COMPARISON

Water

Existin	5,000	gallons:			Proposed	5,000	gallons:	\$	82.37	/	
g	\$		39.00	/mo	Proposed	5,000	gallons:	\$	82.37	mo = 111% increase	
Existin	10,000	gallons:	\$	57.75	/mo	Proposed	10,000	gallons:	\$	134.57	1 = 133% increase
g										mo	

Water – Pass Through Charges

Existin					Proposed				/	
g	5,000	gallons:	\$		Proposed	5,000	gallons:	\$		mo
Existin	10,000	gallons:	\$		Proposed	10,000	gallons:	\$		/
g										mo

Sewer

Existin	5,000	gallons:	\$		Proposed	5,000	gallons:	\$		/
g				/mo						mo

Crystal Clear Water, Inc.— Airport and Crystal Clear Water, Inc. – Whispering Ridge

Subdivision(s) or System(s) Affected by Rate Change

122 South Ave D

Clifton

Texas

76634

Company Address

City

State

Zip

254-675-3551

Company Phone Number

\$120,294.06 (Total for all of
Crystal Clear water, Inc.)

NOTICE OF PROPOSED RATE CHANGE - WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		1000	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8"		\$	28.00	5/8"		\$	46.47 = 66% Increase
3/4"		\$		3/4"		\$	
1"		\$	35.00	1"		\$	116.16 = 231% Increase
1 1/2"		\$	N/A	1 1/2"		\$	232.33 Increase
2"		\$		2"		\$	↓
3"		\$		3"		\$	all Increase
Other:		\$		Other:		\$	
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	1001 to 5000 gals.	\$	2.75 /1000 gals.	Tier 1	0 to 5000 gals.	\$	7.18 /1000 gals. 141% Increase
Tier 2	5001 to 10000 gals.	\$	3.75 /1000 gals.	Tier 2	5001 to 10000 gals.	\$	10.44 /1000 gals. 178% Increase
Tier 3	to gals.	\$	/1000 gals.	Tier 3	>10000 to gals.	\$	14.68 /1000 gals. all ↑
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	1000.00	Tap Fee		\$	2500.00
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	25.00	Customer's Request		\$	Increase
Transfer Fee		\$	25.00	Transfer Fee		\$	50.00 100% Increase
Late Charge		\$	5.00	Late Charge (Indicate either \$5.00 or 10%)		\$	10%
Returned Check Charge		\$	25.00	Returned Check Charge		\$	50.00 100% Increase
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$	25.00	Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.