



Control Number: 50721



Item Number: 45

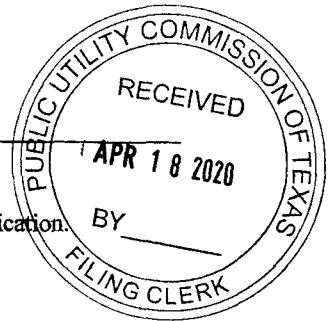
Addendum StartPage: 0

Anticipated July 15, 2020

1991

Date Current Rate Change Notice Delivered

Date of Last Rate Change



\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

PUCT DOCKET NO. 50721

### RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

#### CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Glynda Last Name: Seovel

Phone Number: 512-629-5309 Fax Number: N/A

Address, City, State: Clifton, TX 76634

Location where service is received: 1050 FM 2841 Clifton, TX 76634  
(if different from the mailing address)

Please fill out the following:

#### I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

*while we understand the need for an increase, over 250% increase seems unreasonable. Perhaps such an increase could be spread over 2-5 years. all at once, this could present undue hardship on many seniors & others on fixed income.*

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protester:

Glynda Seovel

Date: 4-14-2020

Si desea informacion en Espanol, puede llamar al  
1-888-782-8477

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RATEPAYER COMMENTS/REQUESTS TO INTERVENE

PUCT DOCKET 50721

Our water quality is very poor. It is not drinkable, quite marginal for washing clothes and filled with minerals that are damaging to our home's water systems. I doubt that anyone would protest a rate increase if the water quality was acceptable – or if the increase would pay to improve the water quality.

Had the owners come to us with a plan for improving our water quality, even in stages, and adjusting their rates accordingly, this would have been much more palatable. Paying more to have the same level of water quality just does not seem reasonable.

Michael and Glynda Scovel  
1050 FM 2841  
Clifton, Texas 76634  
512-629-5309