

Control Number: 50721



Item Number: 194

Addendum StartPage: 0



SOAH DOCKET NO. 473-21-0946.W§321 11/17 | 2 PM 1: 45 **PUC DOCKET NO. 50721**

APPLICATION OF CRYSTAL CLEAR § BEFORE THE STATE OFFICE

WATER, INC. FOR AUTHORITY TO § OF CHANGE RATES § ADMINISTRATIVE HEARINGS

CRYSTAL CLEAR WATER, INC.'S FIRST SUPPLEMENTAL RESPONSE TO COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION

To: Public Utility Commission of Texas (Commission), by and through its attorney of record, Rustin Tawater, Legal Division, 1701 N. Congress Avenue, P.O. Box 13326, Austin, Texas 78701.

COMES NOW, Crystal Clear Water, Inc. ("CCWI"), by and through its undersigned attorneys of record, and files its First Supplemental Response to Public Utility Commission Staff's Second Request for Information ("RFI") to Crystal Clear. This response is timely filed. Pursuant to 16 Tex. Admin. Code ("TAC") § 22.144(c)(2)(F), Crystal Clear agrees and stipulates that all parties may treat the responses as if the answers were filed under oath.

If a responsive document exceeds 99 pages, the response will indicate that the attachment is voluminous. Voluminous documents will be provided electronically, and pursuant to 16 TAC § 22.144(h)(2), the document will be made available for inspection at the offices of CCWI's attorneys, Lloyd Gosselink Rochelle and Townsend, P.C., located at 816 Congress Avenue, Suite 1900, Austin, Texas 78701. Please call Christina Thompson at (512) 322-5826 during regular business hours to make an appointment to review the documents.

Pursuant to 16 TAC § 22.144(h)(4), an index of the voluminous documents is provided below.

CRYSTAL CLEAR'S FIRST SUPPLEMENTAL RESPONSE TO COMMISSION STAFF'S SECOND RFI

I. **VOLUMINOUS INDEX**

No.	Date	Title or Description	Preparer	Page Range	No. of Pages
2-4	05/03/20	Supplemental CCWI	Robert Payne	CCWI	155
		Exhibit 2-4 – CCWI		Exhibit 2-4	
		General Ledger (with		Pages 1-155	
		Line Numbers)			

Respectfully submitted,

LLOYD GOSSELINK ROCHELLE & TOWNSEND, P.C.

816 Congress Avenue, Suite 1900 Austin, Texas 78701

(512) 322-5800

(512) 472-0532 (Fax)

DAVID J. KLEIN

State Bar No. 24041257 dklein@lglawfirm.com

DANIELLE LAM

State Bar No. 24121709

dlam@lglawfirm.com

ATTORNEYS FOR CRYSTAL CLEAR WATER, INC.

CERTIFICATE OF SERVICE

I certify that, unless otherwise ordered by the presiding officer, notice of the filing of this document was provided to all parties of record via electronic mail on May 12, 2021, in accordance with the Order Suspending Rules, issued in Project No. 50664.

David J. Klein

CRYSTAL CLEAR'S FIRST SUPPLEMENTAL RESPONSE TO COMMISSION STAFF'S SECOND RFI

Staff 2-4 For each expense in the general ledger, please provide the line number on Schedule I-1 of the application in which the expense is included. Please provide the name and account number for each general ledger account.

SUPPLEMENTAL RESPONSE:

Please see Supplemental CCWI Exhibit 2-4, which includes CCWI's General Ledger for the test year with a column indicating the corresponding line number from Schedule I-1 (provided as a *voluminous* attachment). General Ledger entries with the notation "-SPLIT-" were payments that were split across multiple accounts. CCWI is unable to determine how such payments were allocated across its accounts and therefore it cannot indicate the corresponding Schedule I-1 line number for those entries. CCWI cannot indicate "Bad debt expense" (Line 14) because such unpaid invoices are not recorded in a separate "Bad Debt "account. CCWI also did not separately record "Other plant maintenance" (Line 9). These expenses were likely recorded under "Materials" (Line 6).

Prepared by: Robert Payne, President of CCWI Sponsored by: Robert Payne, President of CCWI

CRYSTAL CLEAR'S FIRST SUPPLEMENTAL RESPONSE TO COMMISSION STAFF'S SECOND RFI

Staff 2-6 Please provide contracts, if any, for all test year contract work included on page 12, Schedule II-3 of the application. Please provide invoices substantiating all contract work.

SUPPLEMENTAL RESPONSE:

Please see Supplemental CCWI Exhibit 2-6, which includes invoices and receipts for contract work performed in the test year and in 2020.

If additional documents are located, CCWI will supplement its response.

Prepared by: Robert Payne, President of CCWI Sponsored by: Robert Payne, President of CCWI

CRYSTAL CLEAR'S FIRST SUPPLEMENTAL RESPONSE TO COMMISSION STAFF'S SECOND RFI

Staff 2-12 Please provide supporting documentation and detailed invoices for Office Services and Rentals.

SUPPLEMENTAL RESPONSE:

Please see Supplemental CCWI Exhibit 2-12, including CCWI's electric, water, sewer, sanitation, gas, office phone, internet, and cell phone expenses incurred during 2020. If additional documents are located, CCWI will supplement its response.

Prepared by: Robert Payne, President of CCWI Sponsored by: Robert Payne, President of CCWI

SUPPLEMENTAL CCWI EXHIBIT 2-6

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Page 8 of 107

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Page 9 of 107



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Gerald Motherspau

Butch

222 FM 934 Blum, Tx. 76627

BILL TO

Crystal Clear Water 121S, Ave.D Clifton, Tx. 7663

INVOICE #

2019-1001

INVOICE DATE

09/03/2019

DESCRIPTION

AMOUNT

Water Operation-Lakeline & Glen Shores

800.00

TOTAL

\$800.00

\$235.00 - Meter Readings \$565.00 - Operator

-pard CR1714 G1-419

That you payment is due upon receipt.

222 FM 934 Blum, Tx. 76627 214-218-9813

BIL TO

Crystal Clear Water 121 S. Ave.D Clifton, Tx. 76634

INVOICE #

2019-1004

INVOIGE BATE

10/01/2019

DESCRIPTION

Water Operations-Lakeline & Glen Shores

800.00

TOTAL

3800.00

For October
\$235.00 Meter Reading
\$565.00 Operator

Pard por 1722

Payment is due upon receipt.

222 FM 934 Blum, Tx. 76627 214-218-9813

BILL TO

Crystal Clear Water 121 S. Ave.D Clifton, Tx. 76634

WWOIGE #

2019-1006

INVOICE DATE

11/05/2019

Water Operations-Lakeline & Glen Shores

800.00

TOTAL

\$800.00

\$235.00. Meter Reading \$565.00. Operator

Month of November 11-5-19 CK 1731

Payment is due upon receipt.

222 FM 934 Blum, Tx. 76627 214-218-9813

BILLTO

Crystal Clear Water 121S, Ave.D Clifton.Tx, 76634

INVOICE #

2019-1009

INVOICE DATE

12/03/2019

Lakeline-Glen Shores Meter Reads 156 Meters @ 1.50 per meter

234.00

TOTAL

\$234.00

Pack 1745 1010 12-3-19 12-3-19 12-3-19

Payment is due upon receipt.
Call if any questions.

Invoice No.

2502

IN	VO	ICE	
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- Cust	omer —		
Name	Crystal Clear Water, Inc.	Invoice Date	11/30/2019
Address City	122 South /Avenue D Clifton State TX ZIP 76634	Month of Oper	ation- Nov 2019
Phone	Fax:		
Qty	Description	Rate	TOTAL
16	Lakeline Acres Water - 120 meters	\$24.00	\$384.00
	Start 11-14-19 = 16 days 120 x 6 = \$720.00		
, 1	30 days = \$720.00 = \$24.00 per day	•	
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16	Glenshores Water - 28 meters 28 x \$6.00 = \$168.00	\$5.60	\$89.60
•	\$168.00 / 30 = \$5.60 per day	,	,
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	David C. Posten		
		TOTAL Due	\$473.60
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Invoice No.

2518

28 Glenshores Water 28 meters \$6.00 \$ 3 Routine water samples for November - Waco lab \$15.00	
120 Lakeline Acres Water - 120 meters \$6:00. \$ 28 Glenshores Water - 28 meters \$6:00 \$ 3 Routine water samples for November - Waco lab \$15.00 \$ The TCEQ confirmed that Lakeline Acres does NOT need to collect a raw well sample. I will not be collecting a raw well sample in January 2020.	2019
3 Routine water samples for November - Waco lab \$15.00 3 Routine water samples for December - Waco lab \$15.00 The TCEQ confirmed that Lakeline Acres does NOT need to collect a raw well sample. I will not be collecting a raw well sample in January 2020.	L 720:00
3 Routine water samples for December - Waco lab \$15.00 The TCEQ confirmed that Lakeline Acres does NOT need to collect a raw well sample. I will not be collecting a raw well sample in January 2020.	68.00
The TCEQ confirmed that Lakeline Acres does NOT need to collect a raw well sample. I will not be collecting a raw well sample in January 2020.	45.00
to collect a raw well sample. I will not be collecting a raw well sample in January 2020.	45.00
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Thank You) O	
David C. Posten	754 7-20°
TOTAL Due \$9	78.00
Office Use Only	

Invoice No.

2584

INVOICE -

_	- Cust	tomer ———				
	Name	Crystal Clear Water, Ir	ic.		Invoice Date	1/31/2020
	Address	122 South /Avenue D			_	
	City	Clifton	State TX	ZIP 76634	Month of Op	eration- Jan 2020
	Phone	Fax:				
	Qty		Descriptio	n	Rate	TOTAL
	120	Lakeline Acres Water	120 meters		\$6.0	0 \$720.00
	28	Glenshores Water 28	meters		\$6.0	0 \$168.007
	. 2	Routine water samples	s for January	- Waco lab	\$15.0	0 \$30.00
	1	FedEx prints & scan			\$12.8	3\$12.83

\$338-00°

CK 1766

Thank You,

David C. Posten

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Offic	e Ūse	Only	-		-	-		
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Invoice No.

2550

INVOICE =

Cus	tomer	- INVOICE
Name	Crystal Clear Water, Inc.	Invoice Date 2/29/2020
Address City Phone	122 South /Avenue D Clifton State TX ZIP 76634 Fax	Month of Operation- Feb 2020
Qty 120	Description Lakeline Acres Water - 120 meters	Rate TOTAL \$720.00
28	Glenshores Water -: 28 meters	A AVMA MILANO
2	Routine water samples - Waco lab	\$15.00 \$30.00

\$888 °°

Thank You,

TOTAL Due

\$918.00

COLD CF 1778

Invoice No.

2566

INVOICE -

Custo	omer ———				
Name	Crystal Clear Water,	Inc.			
Address	122 South /Avenue I	D		•	
City	Clifton	State TX	ZIP 7	6634	
Phone	Fax:		•		 •

Invoice Date 3/31/2020

Month of Operation- Mar 2020

Qty 120	Description Lakeline Acres Water - 120 meters	Rate \$6.00	TOTAL \$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00

\$88°00

Thank You,

David C. Posten

TOTAL Due

\$918.00

Invoice No.

2582

INVOICE -

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	rystal Clear Water, Inc). 			Invoice Date 4/30/2020
Address 12	22 South /Avenue D				
City CI	lifton	State TX	ZIP 7663	4	Month of Operation- April 2020
Phone	Fax:				

Qty 120	Description Lakeline Acres Water . 120 meters	Rate \$6.00	TOTAL \$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00



Pard 189, 20

Thank You,
David C. Posten

TOTAL Due \$918.00

Office Use Only

Page 27 of 107

Invoice No.

2598

INVOICE -

Cust	tomer —		
Name	Crystal Clear Water, Inc.	Invoice Date 5/31	/2020
Address City Phone	122 South Avenue D Clifton State TX ZIP 76634	Month of Operation	1- May 2020
THORE	Fax:		
Qty 120	Description Lakeline Acres Water - 120 meters	Rate \$6:00	TOTAL \$720:00
28	Glenshores Water - 28 meters	\$6,00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
1	Call out to check Lakeline low pressure 5-15-20 @ 15.00 Found 1 booster pump breaker tripped and 2 bad fuses for the second pump. Reset and replaced - pumps cycled	\$55.00	\$55.00
7.5	TCEQ at site 5-26-20 - Lakeline	\$55.00	\$412.50

\$883.00°

Dadck 1815

Thank You,

David C. Posten

TOTAL Due

\$1,385.50

Office Use Only

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Invoice No.

2614

INVOICE =

Name	Crystal Clear Water, Ir	ar.	
	122 South Avenue D		•
City	Clifton	State TX	ZIP 76634
Phone	Fax:	-	

Invoice Date 6/30/2020

Month of Operation- June 2020

Qty 120	Description Lakeline Acres Water - 120 meters	Rate \$6.00	TOTAL \$720.00
28	Glenshores Water - 28 meters	\$6,00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
2	Collect low pressure sample 6-24-20 @ 19:20 - valve install. Deliver to Hillsboro lab 6-25-20	\$55.00	\$110.00
1	Hillsboro lab fee	\$19.00	\$19.00
2	TCEQ at site 6-3-20 - Lakeline	\$55.00	\$110.00



Pd 7.620

David C. Posten

TOTAL Due

\$1,157.00

Page 23 of 42

David C. Posten

P.O. Box 168 Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2630

INVOICE ===

Cust	omer —			
Name	Crystal Clear Water, Ir	nc.		
Address	122 South Avenue D			
City	Clifton	State TX	ZIP 76634	
Phone	Fax:	-		

Invoice Date 7/31/2020

Month of Operation- July 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
2	Collect low pressure sample 7-1-20 @ 17:45 - Lakeline valve install. Deliver to Hillsboro lab 7-2-20	\$55.00	\$110.00
1	Hillsboro lab fee	\$19.00	\$19.00
1.5	Collect low pressure sample 7-5-20 and deliver to Waco lab 7-6-20. Electrical issue	\$55.00	\$82.50
1	Waco lab fee	\$15.00	\$15.00

David C. Posten

TOTAL Due

\$1,144.50

Page 24 of 42

David C. Posten P.O. Box 168 Clifton, TX 76634

Customer

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2662

INVOICE =

Name	Crystal Clear Water, Inc.
Addrage	122 Couth Assessed D

122 South Avenue D Clifton City

Phone Fax: State TX ZIP 76634

Invoice Date 9/29/2020

Month of Operation- Sep 2020

Qty 120	Description Łakeline Acres Water = 120 meters	Rate \$6.00	TOTAL \$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
1	9-2 low pressure sample - Hillsboro lab	\$19.00	\$19.00
1	Collect sample and deliver to lab	\$55.00	\$55.00
1	9-4 - well repair - Hillsboro lab	\$19.00	\$19.00
1	Collect sample and deliver to lab	\$55.00	\$55.00
1	Hillsboro lab weekend fee	\$25.00	\$25.00

pdq. 29.20

TOTAL Due

\$1,091.00

Invoice No.

2678

INVOICE -

Cust	omer ———			
Name	Crystal Clear Water,	Inc.) (
Address	122 South Avenue D)	Managaman Namasana at and the	-
City	Clifton	State TX	ZIP 76634	
Phone	Fax:	and all the second	AND MARKS OFFICERS THE	-

Invoice Date 10/30/2020

Month	of	Operation-	Oct	2020

	Qty	Description	Rate	TOTAL
	120	Lakeline Acres Water = 120 meters	\$ 6.00	\$720.00
	28	Glenshores Water - 28 meters	\$6.00	\$168.00
	2	Routine water samples - Waco lab	\$15.00	\$30.00
!	1	10-26 low pressure sample - Waco lab	\$15.00	\$15.00
	1	Collect sample and deliver to lab	\$55.00	\$55.00
	2	On-site - 10-26-20 - low pressure - Submonitor tripped reset and OK. Operated system by hand until auto cycle.	\$55.00	\$110.00



pard Check 566

Thank You,

David C. Posten

TOTAL Due

\$1,098.00

Phone

Invoice No.

2694

INVOICE -

- Customer

Name Crystal Clear Water, Inc.

Address 122 South Avenue D

City Clifton State TX ZIP 76634

Fax:

Invoice Date 11/30/2020

Month of Operation- Nov 2020

	Qty 120	Description Lakeline Acres Water 120 meters	Rate \$6.00	TOTAL \$720.00
	28	Glenshores Water - 28 meters	\$6.00	\$168.00
	2	Routine water samples - Waco lab	\$15.00	\$30.00
1	1	EML invoice 20100137 - 10-20-20 samples TDS, Sulfates, Iron & shipping - paid by David Posten	\$125.50	\$125.50

\$86.00°

ipaed ck 0609

Thank You,

Caved

David C. Posten

TOTAL Due

\$1,043.50

David C. Posten

Invoice No.

2710

P.O. Box 168 Clifton, TX 76634 Phone 254-675-1018 Fax 254-675-1018

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Name Crystal Clear Water, Inc.	
Address 122 South Avenue D	
City Clifton State TX ZIP 76634	
Phone Fax:	

Invoice Date 12/31/2020

Month of Operation- Dec 2020

Qty 120	Description Lakeline Acres Water - 120 meters	Rate \$6,00	TOTAL \$720.00
28	Glenshores Water -: 28-mêters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
1	Zoom meeting 12-31-20 with TCEQ - Dean Sharp Assistance program	\$55.00	\$55.00

\$885 CO

Thank You,

David C. Posten

TOTAL Due

\$973.00

222 FM 934 Blum, Tx. 76627 214-218-9813

BILL TO

Crystal Clear Water 121S. Ave.D Clifton, Tx. 76634

INVOICE #

2019-1011

INVOICE DATE

01/07/2020

AMOUNT

234.00

Lakeline-Glen Shores- Meter Reads 156 Meters @ 1.75 per meter

150

TOTAL

\$234.00

Should be 1.50 per meter

Poud CL 1757 1-7-2020 \$234.00

Payment is due upon receipt.
Call if any questions.

invoice

FROM

Gerald Motherspau 222 FM 934 Blum, Tx. 76627

BILL TO

Crystal Clear Water 121S. Ave.D Clifton,Tx. 7663 INVOICE #

2019-1012

INVOICE DATE

02/06/2020

DESCRIPTION

AMOUNT

LAKELINE- GLEN SHORES METER READS 161 METERS @ 1.75 =281.75 281.75

TOTAL

\$281.75

Pad 34 Pad 769 2.7.90

TERMS & CONDITIONS

Payment is due upon receipt.

Page 36 of 107



222 FM 934 Blum, Tx. 76627 214-218-9813

BILL TO

Crystal Clear Water 121S. Ave.D Clifton,Tx. 76634

INVOICE #

2020-1016

INVOICE DATE

04/02/2020

Lakeline - Glen Shore Meter Reads 163 @ 1.50 per meter = 244.50

TOTAL

Brain Eoff- 155 CR 1624- Reconnect-----25.00 Candon Paulson- 264 CF 1627- Reconnect-----25.00

50.00

244.50

S294.50

Payment is due upon receipt.
Call if any questions.



222 FM 934 Blum,Tx.76627 214-218-9813

Crystal Clear Water 121S. Ave.D Clifton,Tx. 76634	INVOICE BATE	2020-1017 05/06/2020
DESCRIPTION		ARCHT
LAKELINE-GLEN SHORES METER READS 161@ 1.50 PER METER=241.50		241.50
	The state of the s	\$241.50

222 FM 934 Blum, Tx. 76627 214-218-9813

BILL TO

Crystal Clear Water 121S. Ave.D Clifton, Tx. 76634

Ar bo and so

2020-1020

06/09/2020

LAKELINE-GLEN SHORES METER READS 161 @ 1.50 PER METER = 241.50

241.50

TOTAL

\$241.50

INVOGE

Gerald Motherspau

222 FM 934 Blum,Tx.76627 214-218-9813

BILL TO

Crystal Clear Water 121S. Ave.D Clifton,Tx. 76634 INVOICE #

INVOICE DATE

2020-1025

07/06/2020

DESCRIPTION

AMOUNT

LAKELINE-GLEN SHORES METER READS 161 METERS@ 1.50 PER METER =241.50 READ ON 07/05/82020

241.50

TOTAL

\$241.50

133 MTRS @ LAKELINE → 199 50 28 MTRS @ E.S. → 42 °°

Thank you

Payment is due upon receipt. Call if any questions.

7 dch, 1621

Page 40 of 107



222 FM 934 Blum, Tx. 76627 214-218-9813

BILL TO

Crystal Clear Water

121S. Ave.D Clifton, Tx. 76634 NVOIGE #

2020-1028

MVOIGE DATE

08/05/2020

LAKELINE-GLEN SHORES METER READS 161 METERS@ 1.50 PER METER =241,50 READ ON 07/05/82020

241.50

TOTAL

\$241.50

Pack 300

Payment is due upon receipt.
Call if any questions.



222 FM 934 Blum, Tx. 76627 214-218-9813

BILL TO

Crystal Clear Water 121S. Ave.D Clifton, Tx. 76634

MVOICE #

2020-1031

INVOICE DATE

08/21/2020

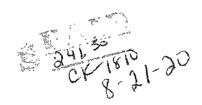
241.50

8/20/20 METER READS

LAKELINE- 131 METERS @ 1.50 Per Meter = 196.50 GLEN SHORES- 30 METERS @ 1.50 Per Meter = 45.00 Total Due 241.50

TOTAL

\$241.50



INVOICE

Gerald Motherspau

222 FM 934 Blum,Tx.76627 214-218-9813

BILL TO

Crystal Clear Water 121S. Ave.D Clifton,Tx. 76634 INVOICE #

2020-1033

INVOICE DATE

09/22/2020

DESCRIPTION

AMOUNT

243.00

9/19/2020 METER READS

LAKELINE- 132 METERS @ 1.50 Per Meter = 198.00

GLEN SHORES-30 METERS @ 1.50 = 45.00

Total Due 243.00

TOTAL

\$243.00

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TERRES & GONDIFICALS

Payment is due upon receipt.

Page 43 of 107



222 FM 934 Blum, Tx. 76627 214-218-9813

BILL TO

Crystal Clear Water 121S. Ave.D Clifton, Tx. 76634

INVOICE #

2020-1035

INVOIGE DATE

10/20/2020

DESCRIPTION

AMOUNT

LAKELINE-132 METERS READ @ 1.50 = 198.00 GLEN SHORES - 30 METERS READ @ 1.50 = 45.00 TOTAL DUE-243.00

243,00

TOTAL

\$243.00





222 FM 934 Blum,Tx.76627 214-218-9813

SILL TO

Crystal Clear Water 121S. Ave.D Clifton,Tx. 76634 INVOICE #

2020-1037

INVOICE DATE

11/23/2020

DESCRIPTION

Lakeline- Meters Read-132 @ 1.50 per meter=198.00 Glen Shores-Meters Read-30 @ 1.50 per meter=45.00

Total Due: 243.00

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243.00

TOTAL

\$243.00

Para Check 606

INVOCE

Gerald Motherspau

222 FM 934 Blum,Tx.76627 214-218-9813

BILL TO

Crystal Clear Water 121S. Ave.D Clifton,Tx. 76634 INVOICE #

2020-1041

INVOIGE DATE

12/22/2020

DESCRIPTION

METER READS

AMOUNT

237.00

LAKELINE-128 METERS @ 1.50 = 192.00

GLEN SHORES- 30 METERS @ 1.50 = 45.00

TOTAL DUE: 237.00

TOTAL

\$237.00

TERMS & CONDITIONS

Page 46 of 107

Supplemental Exhibit CCWI 2-6 Page 40 of 42
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SUPPLEMENTAL CCWI EXHIBIT 2-12

2020 OFFICE ELECTRIC BILLS

HOUSTON TX 77251-1532 reliant.com/business

PUCT Certificate 10007

Email us at solutions@reliant.com

Mid Market Customer Support

Reliant Energy Retail Services, LLC

1-877-505-3833 Mon-Fri 7:30am-5 30pm

Reliant P.O Box 1532

Questions or Comments?

Supplemental Exhibit 2-12 Page 1 of 2

Reliant Account: 10 533 607 - 7

Page 2 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 304000562826

Date Due 02/03/2020	Amount Due \$ 95.39	After Due Date \$ 100.16
Account Summary	Billing Date: Ja	n 13, 2020
Previous Amount Due	•	\$106 08
Payment 01/02/2020		-106.08
Balance Forward	VI -	0 00
Current Charace		05.30

Current Charges \$95.39 **Amount Due**

Service Address: **Current Electric Charges Detail** 29 Day Billing Period From 12/12/2019 To 01/10/2020 122 S AVENUE D **Fixed Price** CLIFTON TX 76634 22 86 Actual Consumption * Price 465 kWh @ \$0.049160/kWh For outages or emergencies 0.09 Nodal Congestion Charge call Texas-New Mexico Power Company at **TDSP Pass-Through Charges** From 12/12/2019 To 01/10/2020 1-888-866-7456 TDSP Customer Charge 3.60 20.96 ESI ID: **Delivery Point Charge** Energy Efficiency Cost Recovery 0.39 10400512675220001 1.31 Competition Transition Charge (CTC) 465 kWh @ \$0.002820/kWh Electric Usage Detail 011 Property Damages 4 kW @ \$0 028280/kW Load Factor 16.9 % 14.81 Transmission Cost Recov Factor 4 kW @ \$3 701906/kW 22.90 Distribution Charge (DUOS) 4 kW @ \$5.725600/kW Meter Number: 18547159 64 08 **Total TDSP Pass-Through Charges** Current Meter Read 01/10/2020 44269 Taxes and Assessments Previous Meter Read 12/12/2019 43804 0 94 Gross Receipts Tax Reimbursement Charge kWh Multiplier 0 15 **PUC Assessment** kWh Usage 465 1.32 City Sales Tax 1.5% Demand 4 kW 0 44 County Sales Tax 0.5% State Sales Tax 6 25% 5.51 8.36 **Total Taxes and Assessments** \$95.39 **Current Charges**

Your current plan is effective through your meter read on or after August 31, 2021.

Page 52 of 107

Reliant Account: 10 533 607 - 7

Page 3 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 392000240705

Date Due	Amount Due	After Due Date
03/05/2020	\$ 104.78	\$ 109.78

Account Summary	Billing Date: Feb 14, 2020	
Previous Amount Due Payment 02/07/2020	•	\$95.39 -95 39
Balance Forward		0.00
Late Payment Penalty		4.77 ទូ
Current Charges		4.77 _芦 100.01
Amount Due		\$104.78

Questions or Comments?

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HOUSTON TX 77251-1532
reliant.com/business
Email us at solutions@reliant.com

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Service Address:		Current
122 S AVENUE D CLIFTON TX 76634-2229		32 Day Bill
For outages or emergencies call Texas-New Mexico Power Co. 1-888-866-7456	mpany at	Actual Con Nodal Con TDSP Pas TDSP Co
ESI ID: 10400512675220001		Delivery I Energy E
Electric Usage Detail Load Factor	185%	Distributi Transmis Property
Meter Number: 18547159		Competit

103	
02/11/2020	44813
01/10/2020	44269
	1
	544
	4 kW
	02/11/2020

	5.77 8.76
	9,10
	0.46
	1.39
	0.15
9	0.99
	64.37
544 kWh @ \$0.002820/kWh	1.53
4 kW @ \$0.028280/kW	0.11
4 kW @ \$3.701906/kW	14.81
4 kVV @ \$5.725600/kVV	22.90
	0.46
	20.96
	3.60
From 01/10/2020 To 02/11/2020	
	0.14
544 kWh @ \$0.049160/kWh	26.74
11/2020	
(4.4.10000	
	From 01/10/2020 To 02/11/2020 4 kW @ \$5.725600/kW 4 kW @ \$3.701906/kW 4 kW @ \$0.028280/kW

Your current plan is effective through your meter read on or after August 31, 2021.

Page 1 of 2

Page 4 of 57

Reliant Account: 10 533 607 - 7

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 301001473512

Date Due	Amount Due	After Due Date
04/06/2020	\$ 109.30	\$ 114.52

Account Summary	Billing Date: Mar 16, 2020	
Previous Amount Due Payment 03/10/2020	Diffing Date. War 16, 2020	\$104.78 -104.78
Balance Forward		0.00
Late Payment Penalty		5.00
Current Charges		104.30
Amount Due		\$109.30

Questions or Comments?

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reliant.com/business
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Mid Market Customer Support 1-877-505-3833 Mon-Fri 7'30am-5:30pm Reliant Energy Retail Services, LLC PUCT Certificate 10007

Service Address:

122 S AVENUE D CLIFTON TX 76634-2229

For outages or emergencies call Texas-New Mexico Power Company at 1-888-866-7456

ESI ID:

10400512675220001

Electric Usage Detail

Load Factor 13.8 %

Meter Number: 18547159

 Current Meter Read
 03/12/2020
 45272

 Previous Meter Read
 02/11/2020
 44813

 kWh Multiplier
 1

 kWh Usage
 459

 Demand
 5 kW

Current Charges		\$104.30
Total Taxes and Assessments		9 14
State Sales Tax 6.25%		6.02
County Sales Tax 0.5%		0.48
City Sales Tax 1.5%		1.45
PUC Assessment		0.16
Gross Receipts Tax Reimbursement Charge		1.03
Taxes and Assessments		72.0
Total TDSP Pass-Through Charges		72.5
Energy Efficiency Cost Recovery	O KIT 65 40.720000/KVV	0.37
Distribution Charge (DUOS)	5 kW @ \$5.725600/kW	28.63
Property Damages	5 kW @ \$0.0001307kW	0.14
Competition Transition Charge	459 kWh @ \$0.000138/kWh	0.06
Transmission Cost Recov Factor	5 kW @ \$3.492392/kW	17.46
Competition Transition Charge (CTC)	459 kWh @ \$0.002820/kWh	1.29
Delivery Point Charge		20.96
TDSP Customer Charge		3.60
TDSP Pass-Through Charges	From 02/11/2020 To 03/12/2020	4.7
Nodal Congestion Charge	too kitti & qoka to roomkitti	0.0
Actual Consumption * Price	459 kWh @ \$0,049160/kWh	22 5
Fixed Price		
30 Day Billing Period From 02/11/2020 To 03/1	2/2020	
Current Electric Charges Detail		

Your current plan is effective through your meter read on or after August 31, 2021



Page 5 of 57

Page 1 of 2



Reliant Account: 10 533 607 - 7

Customer Name: CRYSTAL CLEAR WATER, INC

Date Due

Invoice Number: 382000274785

After Due Date

Questions or Comments?

Reliant P.O. Box 1532 HOUSTON TX 77251-1532 reliant.com/business Email us at solutions@reliant.com

Mid Market Customer Support 1-877-505-3833 Mon-Fri 7:30am-5:30pm Reliant Energy Retail Services, LLC PUCT Certificate 10007

05/06/2020	\$ 118.28	\$ 124.19
Account Summary	Billing Date: A	pr 16, 2020
Previous Amount Due	_	\$109.30
Payment 03/30/2020		-109.30
Balance Forward		0.00
Current Charges		118 28
Amount Due		\$118.28

Amount Due

Service Address:		Current Electric Charges Detail		
122 S AVENUE D CLIFTON TX 76634-2229		32 Day Billing Period From 03/12/2020 To 04 Fixed Price		
For outages or emergencies call Texas-New Mexico Power Compa 1-888-866-7456	any at	Actual Consumption * Price Nodal Congestion Charge TDSP Pass-Through Charges TDSP Customer Charge	686 kWh @ \$0.049160/kWh From 03/12/2020 To 04/13/2020	33.72 0.63 3,60
ESI ID: 10400512675220001		Delivery Point Charge Competition Transition Charge (CTC)	686 kWh @ \$0.002820/kWh	20.96 1.93
Electric Usage Detail Load Factor	17.7 %	Transmission Cost Recov Factor Competition Transition Charge Property Damages	5 kW @ \$3.492392/kW 686 kWh @ \$0.000138/kWh 5 kW @ \$0.028280/kW	17 46 0.09 0.14
Meter Number: 18547159 Current Meter Read 04/13/2020 Previous Meter Read 03/12/2020 kWh Multiplier kWh Usage Demand	45958 45272 1 686 5 kW	Distribution Charge (DUOS) Energy Efficiency Cost Recovery System Benefit Fund (SBF) Total TDSP Pass-Through Charges Taxes and Assessments Gross Receipts Tax Reimbursement Charge PUC Assessment City Sales Tax 1.5% County Sales Tax 0.5% State Sales Tax 6.25% Total Taxes and Assessments Current Charges	5 kW @ \$5.725600/kW 686 kWh @ \$0.000330/kWh ge	28.63 0.55 0.23 73.59 1.17 0.18 1.64 0.55 6.80 10.34 \$118.28
		Your current plan is effective through your m	neter read on or after August 31, 2021.	

Page 55 of 107

Questions or Comments?

HOUSTON TX 77251-1532

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Mid Market Customer Support

Reliant Energy Retail Services, LLC

1-877-505-3833 Mon-Fri 7:30am-5:30pm

reliant.com/business

Page 6 of 57

Reliant Account: 10 533 607 - 7

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 390000272245

Date Due	Amount Due	After Due Date
06/04/2020	\$ 129.98	\$ 136.48

Account Summary Billing Date: May 15, 2020 \$118.28 Payment 05/01/2020 -118.28 Balance Forward 0.00 129.98 ទួ

Previous Amount Due **Current Charges Amount Due** \$129.98

Service Address:

PUCT Certificate 10007

122 S AVENUE D CLIFTON TX 76634-2229

For outages or emergencies call Texas-New Mexico Power Company at 1-888-866-7456

ESI ID:

Reliant P.O. Box 1532

10400512675220001

Electric Usage Detail

Load Factor 25.5 %

Meter Number: 18547159

Current Meter Read	05/12/2020	46846
Previous Meter Read	04/13/2020	45958
kWh Multiplier		1
kWh Usage		888
Demand		5 kW

5 kW @ \$3.492392/kW 888 kWh @ \$0.002820/kWh	2.50 0.72 74.4 1 28 0.20 1.80 0.60 7.50
	2.50 0.72 74.4 1 28 0.20 1.80 0.60
	2.50 0.72 74.4 1 28 0.20 1.80
	2.50 0.72 74.4 1 28 0.20
	2.50 0.72 74.4 1 28
	2.50 0.72 74.4
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5 KVV (Q) \$3,492392/KVV	{ / , 4 0
_	17.46
888 kWh @ \$0.000138/kWh	0.12
	0.14
-	28.63
888 kWh @ \$0,000330/kWh	0 29
	20,96
	3.60
From 04/13/2020 To 05/12/2020	
, , , , , , , , , , , , , , , , , , , ,	0.5
888 kWh @ \$0.049160/kWh	43.6
/2020	
	888 kWh @ \$0.000330/kWh 5 kW @ \$5.725600/kW 5 kW @ \$0 028280/kW

Your current plan is effective through your meter read on or after August 31, 2021.



Supplemental Exhibit 2-12

- 7 of 57

Page 1 of 2

Reliant Account: 10 533 607 - 7

Page 7 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 308000505890

Questions or Comments?

Reliant
P.O Box 1532
HOUSTON TX 77251-1532
reliant.com/business
Email us at solutions@reliant.com

Mid Market Customer Support
1-877-505-3833 Mon-Fri 7:30am-5:30pm
Reliant Energy Retail Services, LLC
PUCT Certificate 10007

Date Due 07/06/2020	Amount Due \$ 166.68	After Due Date \$ 175.01
Account Summary	Billing Date:	Jun 15, 2020
Previous Amount Due		\$129.98
Payment 06/03/2020		-129.98
Balance Forward		0.00
Current Charges		166.68
Amount Due		\$166.68

Service Address:			Current Electric Charges Detail		
122 S AVENUE D			30 Day Billing Period From 05/12/2020 To 06	6/11/2020	
CLIFTON TX 76634-22	29		Fixed Price	4.242.1145. @ 60.0404.220.1140	66 02
For outages or emergen	cies		Actual Consumption * Price Nodal Congestion Charge	1,343 kWh @ \$0.049160/kWh	0.52
call Texas-New Mexico I	Power Compa	any at	TDSP Pass-Through Charges	From 05/12/2020 To 06/11/2020	0.02
1-888-866-7456			TDSP Customer Charge		3.60
ESI ID:			Delivery Point Charge		20.96
10400512675220001			Electricity Relief Program	1,343 kWh @ \$0.000330/kWh	0.44
Electric Usage De	atail		Distribution Charge (DUOS)	6 kW @ \$5.725600/kW	34.35
Load Factor	ran	30.9 %	Property Damages	6 kW @ \$0 028280/kW	0.17
LOAG Factor		30.9 %	Competition Transition Charge Transmission Cost Recov Factor	1,343 kWh @ \$0,000138/kWh	0.19 20.95
Meter Number: 185471			Competition Transition Charge (CTC)	6 kW @ \$3.492392/kW 1,343 kWh @ \$0.002820/kWh	3.79
Current Meter Read	06/11/2020	48189	Energy Efficiency Cost Recovery	1,040 KVIII @ 40.002025/KVVII	1.08
Previous Meter Read kWh Multiplier	05/12/2020	46846 1	Total TDSP Pass-Through Charges		85.53
kWh Usage		1,343	Taxes and Assessments		
Demand		6 kW	Gross Receipts Tax Reimbursement Charg	ge	1.64
			PUC Assessment		0.26
			City Sales Tax 1.5%		2.31
			County Sales Tax 0.5%		0.77
			State Sales Tax 6.25%		9.63
			Total Taxes and Assessments		14.61
			Current Charges		\$166.68



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Mid Market Customer Support 1-877-505-3833 Mon-Fri 7:30am-5:30pm

Reliant P O. Box 1532

Questions or Comments?

Supplemental Exhibit 2-12

2 Page 1 of 2

Reliant Account: 10 533 607 - 7

Page 8 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 392000284315

08/05/2020 \$ 188.06 \$ 197.40	Date Due	Amount Due	After Due Date
	08/05/2020	\$ 188.06	\$ 197.46

Account Summary	Billing Date: Jul 16, 2020	
Previous Amount Due	•	\$166.68
Payment 06/29/2020		-166.68
Balance Forward		0.00
Current Charges		188.06
Amount Due		\$188.06

Reliant Energy Retail Services, LLC PUCT Certificate 10007 Service Address: 122 S AVENUE D CLIFTON TX 76634-2229

For outages or emergencies call Texas-New Mexico Power Company at 1-888-866-7456

ESI ID: 10400512675220001

Electric Usage Detail Load Factor

Meter Number: 1854	7159	
Current Meter Read	07/13/2020	49888
Previous Meter Read	06/11/2020	48189
kWh Multiplier		1
kWh Usage		1,699
Demand		6 kW

38.3 %

Current Charges		\$188.06
Total Taxes and Assessments		16.48
State Sales Tax 6.25%		10.88
County Sales Tax 0.5%		0.86
City Sales Tax 15%		2.60
PUC Assessment		0.29
Gross Receipts Tax Reimbursement Charge		1.85
Taxes and Assessments		
Total TDSP Pass-Through Charges	•	86.98
Competition Transition Charge (CTC)	1,699 kWh @ \$0 002820/kWh	4.79
Energy Efficiency Cost Recovery	•	1.37
Property Damages	6 kW @ \$0.028280/kW	0.17
Electricity Relief Program	1,699 kWh @ \$0.000330/kWh	0.56
Transmission Cost Recov Factor	6 kW @ \$3.492392/kW	20.95
Distribution Charge (DUOS)	6 kW @ \$5.725600/kW	34,35
Competition Transition Charge	1,699 kWh @ \$0.000138/kWh	0.23
Delivery Point Charge		20.96
TDSP Customer Charge		3 60
TDSP Pass-Through Charges	From 06/11/2020 To 07/13/2020	, 00
Nodal Congestion Charge	1,055 KVVII (@ \$0.045100/KVVII	1 08
Actual Consumption * Price	1,699 kWh @ \$0.049160/kWh	83.52
Fixed Price		
32 Day Billing Period From 06/11/2020 To 07/1		

Your current plan is effective through your meter read on or after August 31, 2021.



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Page 1 of 2

Reliant Account: 10 533 607 - 7

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 329000485233

	Commence of the Commence of th		
Overtines or Comments	Date Due	Amount Due	After Due Date
Questions or Comments?	09/08/2020	\$ 194.92	\$ 204.67

Account Summary	Billing Date: Aug 17, 2020	
Previous Amount Due	•	\$188.06
Payment 08/03/2020		-188.06
Balance Forward		0.00
GRT Manual Assessment		- 0 01
Current Charges		194.93
Amount Due		\$194.92

Service Address:

PUCT Certificate 10007

122 S AVENUE D CLIFTON TX 76634-2229

For outages or emergencies call Texas-New Mexico Power Company at 1-888-866-7456

ESI ID:

Reliant P O. Box 1532

10400512675220001

Electric Usage Detail

Load Factor 44.1 %

Meter Number: 18547159

08/12/2020	51702
07/13/2020	49888
	1
	1,814
	6 kW

30 Day Billing Period From 07/13/2020 To 08 Fixed Price		
Actual Consumption * Price	1,814 kWh @ \$0 049160/kWh	89.18
Nodal Congestion Charge		1 21
TDSP Pass-Through Charges	From 07/13/2020 To 08/12/2020	
TDSP Customer Charge		3.60
Delivery Point Charge		20.96
Electricity Relief Program	1,814 kWh @ \$0.000330/kWh	0.60
Distribution Charge (DUOS)	6 kW @ \$5,725600/kW	34.35
Property Damages	6 kW @ \$0.028280/kW	0.17
Competition Transition Charge	1,814 kWh @ \$0.000138/kWh	0.25
Transmission Cost Recov Factor	6 kW @ \$3.492392/kW	20 95
Competition Transition Charge (CTC)	1,814 kWh @ \$0.002820/kWh	5.12
Energy Efficiency Cost Recovery	-	1 46
Total TDSP Pass-Through Charges		87.46
Taxes and Assessments		
Gross Receipts Tax Reimbursement Charg	ge	1.92
PUC Assessment	•	0 30
City Sales Tax 1.5%		2.70
County Sales Tax 0 5%		0.90
State Sales Tax 6.25%		11.26
Total Taxes and Assessments		17.08

Your current plan is effective through your meter read on or after August 31, 2021.

Current Charges

\$194.93



Questions or Comments?

Supplemental Exhibit 2-12

Page 1 of 2

Reliant Account: 10 533 607 - 7

Page 10 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 112011949206

Date Due	Amount Due	After Due Date
10/05/2020	\$ 182.91	\$ 192.06
Parameter contract co		

Account Summary	Billing Date: Sep 14, 2020		
Previous Amount Due		\$194.92	
Payment 09/08/2020		-194.92	
Balance Forward		0 00	
Current Charges		182 91	X05
Amount Due		\$182.91	₩.

1-877-505-3833 Mon-Fri 7:30am-5 30pm Reliant Energy Retail Services, LLC PUCT Certificate 10007

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Service Address:		Current Electric Charges Detail		
122 S AVENUE D		30 Day Billing Period From 08/12/2020 To 09/1	11/2020	
CLIFTON TX 76634-2229		Fixed Price	4.000 (188). 0.00 0.40400(188).	81 56
For outages or emergencies		Actual Consumption * Price Nodal Congestion Charge	1,659 kWh @ \$0.049160/kWh	0.37
call Texas-New Mexico Power Comp	any at	TDSP Pass-Through Charges	From 08/12/2020 To 09/11/2020	
1-888-866-7456		TDSP Customer Charge		3.60
ESI ID:		Delivery Point Charge		20.96
10400512675220001		Energy Efficiency Cost Recovery		1.34
Electric Usage Detail		Distribution Charge (DUOS)	6 kW @ \$5.725600/kW	34.35
Load Factor	20 5 0	Distribution Cost Recovery Factor		3 08
Load Factor	39 5 %	Transmission Cost Recov Factor	6 kW @ \$3,447410/kW	20.68
Meter Number: 18547159		Property Damages	6 kW @ \$0.028280/kW	0.17
Current Meter Read 09/11/2020	53361	Electricity Relief Program	1,659 kWh @ \$0.000330/kWh	0.55
Previous Meter Read 08/12/2020	51702	Competition Transition Charge	1,659 kWh @ \$0.000138/kWh	0.23
kWh Multiplier	1	Total TDSP Pass-Through Charges		84.96
kWh Usage	1,659	Taxes and Assessments		1.80
Demand	6 kW	Gross Receipts Tax Reimbursement Charge PUC Assessment		0.28
		City Sales Tax 1.5%		2.53
		County Sales Tax 0.5%		0.84
		State Sales Tax 6.25%		10.57
		Total Taxes and Assessments		16.02
		Current Charges		\$182.91
		Current Charges		\$ 102.51

Your current plan is effective through your meter read on or after August 31, 2021



Supplemental Exhibit 2-12

Page 1 of 2

Reliant Account: 10 533 607 - 7

Page 11 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 152004215418

Questions or Comments?

Reliant
P.O. Box 1532
HOUSTON TX 77251-1532
reliant.com/business
Email us at solutions@reliant com

Service Address:
122 S AVENUE D
CLIFTON TX 76634-2229
For outages or emergencies

1-888-866-7456 ESLID:

Load Factor

10400512675220001 Electric Usage Detail

Previous Meter Read

kWh Multiplier kWh Usage

Demand

Meter Number: 18547159 Current Meter Read 10

Mid Market Customer Support 1-877-505-3833 Mon-Fri 7;30am-5;30pm Reliant Energy Retail Services, LLC PUCT Certificate 10007

call Texas-New Mexico Power Company at

10/12/2020

09/11/2020

Date Due 11/04/2020	Amount Due \$ 141.19	After Due Date \$ 148.25
Account Summary Previous Amount Due Payment 09/28/2020	Billing Date: c	oct 15, 2020 \$182.91 -182.91
Balance Forward Current Charges		0.00 141.19 <u>}</u>
Amount Due		\$141.19

	Current Charges	VII. 1	\$141.19
	Total Taxes and Assessments		12,37
	State Sales Tax 6.25%		8.16
	County Sales Tax 0.5%		0.65
	City Sales Tax 1 5%		1.95
5 kW	PUC Assessment	Ac.	0.22
1,098	Gross Receipts Tax Reimbursement Charg	ne .	1.39
1	Total TDSP Pass-Through Charges Taxes and Assessments		74.53
53361	Competition Transition Charge	1,098 kWh @ \$0.000138/kWh	0.15
54459	Electricity Relief Program	1,098 kWh @ \$0 000330/kWh	0.36
	Property Damages	5 kW @ \$0.028280/kW	0.14
45.3 %	Transmission Cost Recov Factor	5 kW @ \$3 447410/kW	17.24
29.5 %	Distribution Cost Recovery Factor		2.57
	Distribution Charge (DUOS)	5 kW @ \$5.725600/kW	28.63
	Energy Efficiency Cost Recovery	- 114/	0.88
	Delivery Point Charge		20.96
	TDSP Customer Charge		3.60
iiiy at	TDSP Pass-Through Charges	From 09/11/2020 To 10/12/2020	
iny at	Nodal Congestion Charge		0.31
	Actual Consumption * Price	1,098 kWh @ \$0.049160/kWh	53,98
	Fixed Price		
	31 Day Billing Period From 09/11/2020 To 10	0/12/2020	
	Current Electric Charges Detail		

Your current plan is effective through your meter read on or after August 31, 2021.



Questions or Comments?

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Reliant Energy Retail Services, LLC
PUCT Certificate 10007

Supplemental Exhibit 2-12

ibit 2-12 Page 1 of 3

Reliant Account: 10 533 607 - 7

Page 12 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 304000804406

Date Due	Amount Due	After Due Date
12/07/2020	\$ 108.70	\$ 114.14

Account Summary	Billing Date: Nov 16, 2020	
Previous Amount Due		\$141.19
Payment 10/26/2020		-141.19
Balance Forward		0.00
Current Charges		108.70 g
Amount Due		\$108.70

122 S AveD



Supplemental Exhibit 2-12

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Reliant Account: 10 533 607 - 7

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Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 114008342441

Questions or Comments?

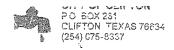
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Mid Market Customer Support 1-877-505-3833 Mon-Fri 7:30am-5.30pm Reliant Energy Retail Services, LLC PUCT Certificate 10007

Date Due 01/04/2021	Amount Due \$ 82.95	After Due Date \$ 87.10
Account Summary Previous Amount Due Payment 11/30/2020	Billing Date:	Dec 14, 2020 \$108.70 -108.70
Balance Forward Current Charges		0.00 82.95 g
Amount Due		\$82.95

Service Address:			Current Electric Charges Detail		
122 S AVENUE D CLIFTON TX 76634-22	29		29 Day Billing Period From 11/12/2020 To 12 Fixed Price		24.05
For outages or emergencies call Texas-New Mexico Power Company at 1-888-866-7456		Actual Consumption * Price Nodal Congestion Charge TDSP Pass-Through Charges	433 kWh @ \$0.049160/kWh From 11/12/2020 To 12/11/2020	21.29 0.13	
ESI ID: 10400512675220001			TDSP Customer Charge Delivery Point Charge Energy Efficiency Cost Recovery		3.60 20.96 0.35
Electric Usage De Load Factor	etail	18.3 %	Distribution Charge (DUOS) Distribution Cost Recovery Factor Transmission Cost Recov Factor	3 kW @ \$5.725600/kW 3 kW @ \$3.447410/kW	17.18 1.54 10.34
Meter Number: 18547? Current Meter Read Previous Meter Read kWh Multiplier kWh Usage Demand	159 12/11/2020 11/12/2020	55533 55100 1 433 3 kW	Property Damages Electricity Relief Program Competition Transition Charge Total TDSP Pass-Through Charges Taxes and Assessments Gross Receipts Tax Relmbursement Charge PUC Assessment City Sales Tax 1.5% County Sales Tax 0.5% State Sales Tax 6.25% Total Taxes and Assessments Current Charges	3 kW @ \$0.028280/kW 433 kWh @ \$0.000330/kWh 433 kWh @ \$0.000138/kWh	0.08 0 14 0.06 54.25 0.82 0.13 1.14 0.38 4.81 7.28
			Your current plan is effective through your m	eter read on or after August 31, 2021.	

2020 SEWER, WATER, AND SANITATION BILLS



RETURN SERVICE REQUESTED

TYPE CF	ие Ратам	ERICA	VEED	CHARGES
ERVICE:	PRESERI	"REVIOUS	***************************************	Charles
/ater	1396100	1385800	10,300	96.85
EWAG	E			20.95
ANITA	MOLL			24.17
ax				1.99

2 \$ AVE D 76634-2229

IBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

	ACCOUNT#80	1/28/20
METER READ CLASS UPON RECE, 27	LATE CHARGE HETER DUP DATE	PAST DUE
9 6 143.96	7.20 15	1.16

RUSH DAY FEB.8TH FROM 9AM-11AM WEATHER PERMITTING HE TRASH CARTS DO NOT BELONG TO YOU THEY BELONG TO ASTE CONNECTIONS AND STAY AT THE PROPERTY!!!!!!!!!! MERGENCY # ON CALL 386-6374 OR PD#675-6620



CITY OF CLIFTON P.O BOX 231 CLIFTON, TEXAS 76634 (254) 675-8337

RETURN SERVICE REQUESTED

TYPE OF	METERA	METER READING		CHAKGES
351gg/c5	PRESENT	PREVIOUS	JSED	, worksto
ater	1410400	1400300	10,100	95.52
EWAG	E			26.71
INITATION				24.17
łΧ				1.99

2 S AVE D 76634-2229

BRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

		ACCOUNT# 8	80	3/26/20
METER READ CLASS U	TOTAL DUE IPON RECEIPT	LATE CHARGE AFIER DUJ DATE	·	PAST DUE AMOUNT
9 6 ' 1	148.39	7.42	155.	.81

ush Day APRIL 11TH From 9AM-11AM Weather Permitting. Hall will be closed April 10th for Good Friday.

VHAIL WILL ON CALL 386-6374 OR PD#675-6620

CITySupplemental Exhibit 2-12 PO BOX 231 CLIFTON TEXAS 766 Page 15 of 57

(254) 675-8337

RETURN SERVICE REQUESTED

TYUE IN	YETER	EADING	USED	CHAPGES
SERVICE	resert	PREVIOUS		
Water	1385800	1380600	5.200	66.02
SEWAC	E			20.95
SANITA	MOLLY	Si .	1	24.17
Tax			<u>C</u> ,	- 19
		09.	, 1	
		\mathcal{I}	. ,	
			1	

122 S AVE D 76634-2229 LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PA

				ACCOUNT#	[‡] 80	12/26/19
	RREAD	- YOLUGE (TATAL DUE	I.ATE CHARGE	1	PASTOUS
_ #10#J#	1 DAY		5.14 5E-14	\$ 18 THE QUE SAIF.		TWORKS
	_		442.42	F (1	11	9 70
12	- G	6	113.13	5.00	1 2	0./7

BRUSH DAY JAN 11 CH FROM 9AM-11AM WEATHER PERMITTING CITY HALL WILL BE CLOSED JAN. 01ST FOR NEW YEARS TRASII WILL BE PICKED UP A DAY BEHIND THE 2ND PICKLP THE WEEK OF NEW YEARS

EMEDICENIOUS ON COME COME COM OD DO SETELACIO



CITY OF CLIFTON 70 BOX 231 CLIFTON, TEXAS 76834 1 (257 373-3337)

RETURN SERVICE REQUESTED

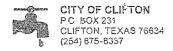
	2004				
CTYPE SERVICE	METER PE	PREVIOUS ***	used	3568646	
Water	1400300	1396100	4,200	61.03	
SEWAG	E			26.71	
SANITA	TION		•	24.17	
Tax				1.99	

122 5 AVE D 26634-2229

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY.

				ACCOUNT#	80	2/27/2	0.0	
NON.	#75#F_(0.289) ("YON HEDYLET"	- 4.	LATE CHARGE APTED JUE DATE	· •	SWOON DOE		-
2	10 6	113.90		5.70		119.60		

BRUSH DAY MARCH 14TH FROM 9AM-HAM WEATHER PERMITTIN THE TRASH CARTS DO NOT BELONG TO YOUTHEY BELONG TO WASTE CONNECTIONS AND STAY AT THE PROPERTY HIT HELD TO EMERGENCY # ON CALL 386-6374 OR PD#675-6620



RETURN SERVICE REQUESTED

TYPE	METER RE	METER READING		CHARGES
SERVICE	PRESENT ,	PREVIOUS '	USED	,
Water	1437600	1424300	13,300	116.71
SEWAG	iΕ			26.71
SANITATION				24.17
Tax				1.99
Tax				1.99

122 S AVE D 76634-2229 LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY ACCOUNT # 80 5/27/20

METER READ CL	ASS) (BEA	TAL DUE .	LATE CHARGE AFTER DUE DATE	PAS AM	T DÜE	-,
5 18. 6	16	9.58	8.48	. 178.00	5	

BRUSH DAY JUNE 13TH FROM 9AM-HAM WEATHER PERMITTING. EMERCENTY # ON CALL 386-6374 OR PD #675-6620



CITY OF CLIFTON PO BOX 231 CLIFTON, TEXAS 76634 (254) 675-8337

PETURN SERVICE REQUESTED

TYPE	METER R	SADING			
SERVICE	PRESENT	FREL:OUS	· USED	CHARGES	
Water SEWAGE SANITA	_	1444800	13,200	116.04 26.71 24.17	
ax				1.99	

22 S AVE D 76634-2229 IBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY!

METER READ	ACCOUNT # 80	8/26/20
MCNTH DAY C-ASS UZON RECTOR	LATE CHARGE	FAST DUE AMOUNT
10 6 168.91	8.45	7.36

RUSH DAY SEPT. 12TH FROM 9AM-HAM WEATHER PERMITTING. WERGENCY # ON CALL 386-6374 OR PD #675-6620 ITY HALL CLOSED SEPT. 7TH, FOR LABOR DAY, GARBAGE ILL BE PICKED UP A DAY BEHIND THAT WEEK



Supplemental Exhibit 2-12 CITY OF CLIFTON Page 16 of 57

PO. BOX 231 CLIFTON, TEXAS 76634 (254) 675-8337

RETURN SERVICE REQUESTED

TYPE	Meter R	EADING USEC	CHAPGES
SERVICE .	PRESENT	PREVIOUS	1
Water	1424300	1410400 13.900	120.68
SEWAC			26.71
SANITA			24.17
Tax		CAR.	1.99
			\$* *

CK SCAT 5-11-80

ACCOUNT # 80

122 S AVE D 76634-2229
LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY 4/27/20

METE	RREAD	CLASS	TOTAL DJE	LATE CHARGE AFTER DUE DATE	FAST DUE FACUNA FUCUNA	í
TI CARONIE	7 8	6	173.55	8.68	182.23	

BRUSH DAY MAY 9TH FROM 9AM-HAM WEATHER PERMITTING. CITY WIDE CLEAN UP MAY 9TH FROM 8AM-12PM AT ARMORY.
CITY HALL WILL BE CLOSED MONDAY MAY 25TH FOR MEMORIAL EMERGENCY # ON CALL 386-6374 OR PD#675-6620



CITY OF CLIFTON P.O BOX 231 CLIFTON, TEXAS 76634 (254) 675-8337

RETURN SERVICE REQUESTED

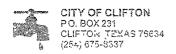
OF SERVICE	METER R	PREVIOUS	USEP	CHARGES
Water	1444800	1443800	1,000	50.05
SEWAC	F			26.71
SANIT/	-			24.17
	ATION		,	1 99
Tax				1,57

122 S AVE D 76634-2229 LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAYN 7/27/20

PAST DUE AMOUNT
108.07

BRUSH DAY AUGUS EMERGENCY # ON (PLEASE BE SAFE AT

05/07



RETURN SERVICE REQUESTED

TYPE	METER R	eadin's	USER .	CHARGES
GEVAICE	PREJENT	ARE COUR		2117110020
Water	1470900	1460700	10,200	96.18
SEWAG	E			26.71
SANITA	TION		53 m au	24.17
Tax				1.99
		endolers.	Maria Company	
			11-420 0	KH

122 S AVE D 76634-2229 LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAYM

	ACCOUNT# 8	0 10/27/20
METER REAC CLASS 107/L DUS		PAST DUE \
10 8 6 149.05	7.45	156.50

BRUSH DAY NOVI4TH FROM 9AM-11AM WEATHER PERMITTING. EMERGENCY # ON CALL 386-6374 OR PD #675-6620. CITY HALL WILL BE CLOSED NOV. 26 & 27 FOR THANKSGIVING. 2ND GARBAGI PICKUP THE WEEK OF THANKSGIVING WILL BE 1 DAY BEHIND SHOWER WATH THE CITY



CITY OF CLIFTON PO BOX 251 - CHIFTON, TEXAS 7853/ (284, 875-8337

RETURN STRVICE REQUESTED

\\ robe	(FTER KE	AO':10				
SERVICE	PRACELL	PREVIOUS	LCED	Charges ;		
Water SEWAG SANITA Fax	_	1479800	9.700	108.10 26.71 24.17		
				1.77		

122 S AVE D 76634-2229 LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

THE TERPEAD (CLASS) TOTAL SUE UPON ACCEPT	ACCOUNT # 80 12/28/20 LATE CHARGE PAST DUE PAST
20019-1	8.05 169.02
BRUSH DAY JAN 9TH 1 EMERGENCY ON CAL CITY HALL WILL BE (GARBAGE PICKUP DE	



CITY OF CL Supplemental Exhibit 2-12 P.O. SOX 231 Page 17 of 57

CLIFTON, TEXAS 76634 (254) 675-8337

RETURN BERNICE REQUESTED

METER RESUMB			UEED	CHAPCES
BENNOE	PRISINY	PREVIOUS		
Water	1460700	1458000	2,700	53.54
SEWAG	E			26.71
SANITA	TION			24.17
Tax				1.99

122 S AVE D 76634-2229 LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY.

				ACCOUNT	# 80	9/28/	20
MO	TER READ OTH DAY	CLASS	UNCH RECEPT	LATE CHARGE AFTER DUE DAY		PAST DUE	}
9	8	6	106.41	5.32	1	11.73	

BRUSH DAY OCT. 10TH FROM 9AM-HAM WEATHER PERMITTING. EMERGENCY # ON CALL 386-6374 OR PD #675-6620



CITY OF CLIFTON PO. BOX 231 CLIFTON TEXAS 76634 (254) £75-8337

ACTURN SERVICE REQUIRATED

TYPE -	MEJER R Polysor	E/ DING PREVIOUS	ರತಕರ	CHARGES
Water SEWAG	1479800 E	1470900	8,900	87.58 26.71
SANITATION		A. C. San		24.17
Tax		47,2		

122 S AVE D 76634-2229

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

	ACCOUNT # 80	11/25/20
MONEY BAY CLASS	LA E CHARGE AFTER OUT DATE	PAST BUE AWOUNT
11 9 6 140.45	7.02	7.47

BRUSH DAY DEC 12TH FROM 9AM-11AM WEATHER PERMITTING EMERGENCY ON CALL # 386-6374 OR PD 675-6620 CITY HALL WILL BE CLOSED DEC 24 & 25 AND JAN 1 GARBAGE PICKUP DELAYED ON 2ND FRIDAY ONLY 112/25 PICKEP WILL RE ON 12/26 AND 1/1 PICKEP WILL RE ON 1/2\

2020 OFFICE GAS BILLS

Supplemental Exhibit 2-12



Account Number: 3034283916

Customer Name: ROBERT PAYNE Service Address: 122 S AVENUE D

CLIFTON TX 76634-2229

Page 19 of 57

DUE DATE TOTAL DUE 01/07/20 \$8.35

Account Summary Billing Date: 12/23/19

Previous Balance	-64.84
Payment(s)	0.00
Current Charges	73.19

Total Amount Due

\$8.35

(see reverse for billing details)

Important Messages from Your Natural Gas Company

SMELL GAS? ACT FAST!

Leave the area immediately! Then call 911 and Atmos Energy at 1-866-322-8667.

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301 This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit www.atmosenergy.com/bill.

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

Go paperless with E-Bill and sign up for other billing and payment options at www.atmosenergy.com.

For instructions on reading your Atmos Energy bill, please visit www.atmosenergy.com/yourbill.

CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700

Help Your Neighbors Stay Warm

When you donate to Atmos Energy's Sharing the Warmth program, you help families and the elderly stay warm and secure.

learn more and donote at atmosenergy.com/share



NOTICE TO CUSTOMERS - PAYMENT ADDRESS CHANGE

Atmos Energy's address for mailing payments has changed. Please mail payments to PO Box 740353, Cincinnati, OH 45274-0353. If you pay your bill electronically, no action is necessary.

Page 69 of 107

energy,
www.dtmosenergy.com

Supplemental Exhibit 2-12

Account Number: 3034283916

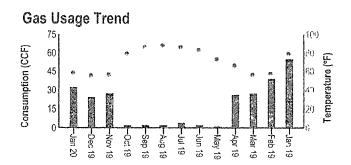
Customer Name: ROBERT PAYNE Service Address: 122 S AVENUE D CLIFTON TX 76634-2229

YNE **DUE DATE**JE D
2200
02/07/20

Page 20 of 57

JE DATE TOTAL DUE
2/07/20 \$-13.91

NO PAYMENT REQUIRED



Account Summary Billing Date: 1/23/20

Previous Balance 8.35
Payment(s) -100.00
Current Charges 77.74

Total Amount Due

\$-13.91

(see reverse for billing details)

Important Messages from Your Natural Gas Company

BEWARE OF CARBON MONOXIDE

Carbon monoxide (CO) is an odorless, colorless toxic gas produced by improperly working appliances and automobile exhaust. To learn about CO safety, visit www.atmosenergy.com/COsafety.

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit www.atmosenergy.com/bill

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

Go paperless with E-Bill and sign up for other billing and payment options at www.atmosenergy.com.

For instructions on reading your Atmos Energy bill, please visit www.atmosenergy.com/yourbill.

CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

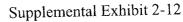
Customer Service M-F 7am - 6pm CST: 1-888-286-6700





Learn more at atmosenergy.com/WhyChooseGas

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Page 21 of 57

Account Number: 3034283916

Customer Name: ROBERT PAYNE Service Address: 122 S AVENUE D

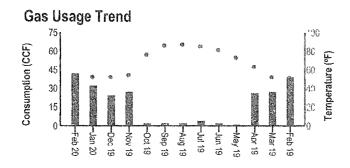
CLIFTON TX 76634-2229

TOTAL DUE

DUE DATE 03/10/20 \$-33.95

NO PAYMENT REQUIRED





Account Summary Billing Date: 2/24/20

Previous Balance -13.91 Payment(s) -100.0079.96 **Current Charges**

Total Amount Due

\$-33.95

(see reverse for billing datails)

Important Messages from Your Natural Gas Company

SMELL GAS? ACT FAST!

If you suspect a gas leak, don't wait! Leave the area immediately and call 911 and Atmos Energy at 1-866-322-8667.

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52 26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104 301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit www.atmosenergy.com/bill

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

Go paperless with E-Bill and sign up for other billing and payment options at www.atmosenergy.com.

For instructions on reading your Atmos Energy bill, please visit www.atmosenergy.com/yourbill.

CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



LEAVE the area immediately.

CALL 911 and call us at 866-322-8667 from a safe distance.

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Supplemental Exhibit 2-12

energy, www.atmosenergy.com

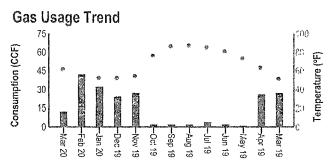
Suppart Number: 3034283916
Customer Name: ROBERT DATE:
Sept. 2012

Customer Name: ROBERT PAYNE:

Page 22 of 57

DUE DATE TOTAL DUE 04/07/20 \$-68.85

NO PAYMENT REQUIRED



Account Summary Billing Date: 3/23/20

Previous Balance -33.95 Payment(s) -100.00 **Current Charges** 65.10

Total Amount Due

\$-68.85

(see reverse for billing details)

Important Messages from Your Natural Gas Company

IMMEDIATE ASSISTANCE AVAILABLE

Additional funds are available to help people in need pay their utility bills. Visit atmosenergy.com/assistance or call toll-free 1-888-286-6700 to find an energy assistance agency near you.

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301 This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit www.atmosenergy.com/bill.

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

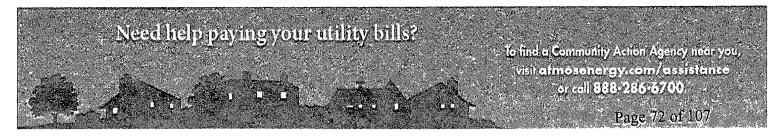
Go paperless with E-Bill and sign up for other billing and payment options at www.atmosenergy.com.

For instructions on reading your Atmos Energy bill, please visit www.atmosenergy.com/yourbill.

CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



Supplemental Exhibit 2-12

Account Number: 3034283916

Page 23 of 57 Customer Name: ROBERT PAYNE **DUE DATE**

TOTAL DUE

Service Address: 122 S AVENUE D CLIFTON TX 76634-2229

05/11/20

\$-3.14

www.almosenergy.com

energy,

NO PAYMENT REQUIRED

Account Summary Billing Date: 4/24/20

Previous Balance Payment(s) **Current Charges**

65.71

Total Amount Due

\$-3.14

(see reverse for billing details)

Gas Usage Trend Consumption (CCF)

Important Messages from Your Natural Gas Company

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50. a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8 74, for a net customer charge of \$52 26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec 104 301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. This bill also includes a surcharge of \$1.35 per commercial customer for recovery of rate case expenses related to the 2018 Statement of Intent

For more information about your bill, visit www.atmosenergy.com/bill

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

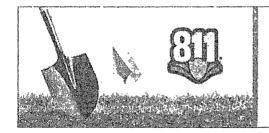
Go paperless with E-Bill and sign up for other billing and payment options at www.atmosenergy.com.

For instructions on reading your Atmos Energy bill, please visit www.atmosenergy.com/yourbill.

CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



SAFE DIGGING PRACTICES ARE CRUCIAL

During the COVID-19 pandemic, unless an outdoor project is essential, please postpone any digging, excavation and demolition work. If you must dig, always call 811 prior to digging. Calling 811 is free, it's the law and it keeps you safe.

For more information, visit atmosenergy.com/call811.

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www.atmosenergy.com

Supplemental Exhibit 2-12

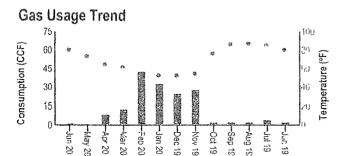
Account Number: 3034283916

Customer Name: ROBERT PAYNE Service Address: 122 S AVENUE D

CLIFTON TX 76634-2229

Page 24 of 57

DUE DATE TOTAL DUE 07/08/20 \$19.43



Account Summary Billing Date: 6/23/20

Previous Balance	-40.73
Payment(s)	0.00
Current Charges	60.16

Total Amount Due

\$19.43

(see reverse for billing details)

Important Wessages from Your Natural Gas Company

IMMEDIATE ASSISTANCE AVAILABLE

Additional funds are available to help people in need pay their utility bills. Visit atmosenergy.com/assistance or call toll-free 1-888-286-6700 to find an energy assistance agency near you.

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43 50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8 74, for a net customer charge of \$52 26 The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit www.atmosenergy.com/bill.

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

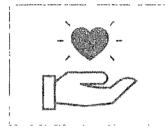
Go paperless with E-Bill and sign up for other billing and payment options at www.atmosenergy.com.

For instructions on reading your Atmos Energy bill, please visit www.atmosenergy.com/yourbill.

CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



Do you need assistance paying your natural gas bill?

We're here to help.

Learn more about out energy assistance programs at atmosenergy.com/energy.assistance.



www.almosenergy.com

Supplemental Exhibit 2-12

Account Number: 3034283916

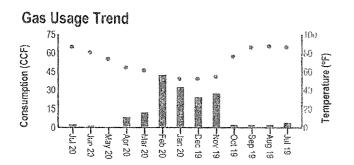
Customer Name: ROBERT PAYNE Service Address: 122 S AVENUE D

CLIFTON TX 76634-2229

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DUE DATE TOTAL DUE 08/06/20 \$-18.43

NO PAYMENT REQUIRED



Account Summary Billing Date: 7/22/20

Previous Balance 19.43
Payment(s) -100.00
Current Charges 62.14

Total Amount Due

\$-18.43

(see reverse for billing details)

Important Messages from Your Natural Gas Company

SMELL GAS? ACT FAST!

Leave the area immediately! From a safe distance, call 911 and Atmos Energy at 1-866-322-8667

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit www.atmosenergy.com/bill.

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

Go paperless with E-Bill and sign up for other billing and payment options at www.atmosenergy.com.

For instructions on reading your Atmos Energy bill, please visit www.atmosenergy.com/yourbill.

CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700

Easy, Convenient Billing and Payment with Mobile Wallet



Add your Atmos Energy bill to your Apple Wallet or Google Pay application for a seamless mobile billing experience. To add your natural gas bill to your wallet now, scan the QR code using your mobile device and follow the prompts.



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Supplemental Exhibit 2-12

Account Number: 3034283916

Customer Name: ROBERT PAYNE Service Address: 122 S AVENUE D

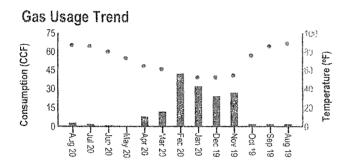
CLIFTON TX 76634-2229

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DUE DATE TOTAL DUE

09/08/20 \$-55.46

NO PAYMENT REQUIRED



Account Summary Billing Date: 8/24/20

Previous Balance -18.43
Payment(s) -100.00
Current Charges 62.97

Total Amount Due

\$-55.46

(see reverse for billing details)

Important Messages from Your Natural Gas Company

NATIONAL 811 DAY

August 11 is National 811 Day We hope that this day serves as a reminder to always call 811 before you dig. For more information, visit www.atmosenergy.com/call811.

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43 50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8 74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Toxas Utilities Code Sec. 104 301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit www.atmosenergy.com/bill.

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

Go paperless with E-Bill and sign up for other billing and payment options at www.atmosenergy.com.

For instructions on reading your Atmos Energy bill, please visit www.atmosenergy.com/yourbill.

CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



Help is Available for Past Due Accounts

Legin more about our energy assistance programs at atmosenergy com/energy sistance.



Supplemental Exhibit 2-12 Account Number: 3034283916

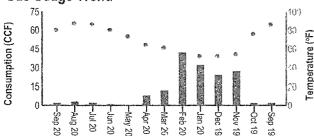
Customer Name: ROBERT PAYNE Service Address: 122 S AVENUE D

CLIFTON TX 76634-2229

Page 27 of 57

DUE DATE TOTAL DUE 10/09/20 \$23.73

Gas Usage Trend



Account Summary Billing Date: 9/24/20

Previous Balance	-55.46
Payment(s)	0.00
Current Charges	79.19

Total Amount Due

(see reverse for billing details)

Important Messages from Your Natural Gas Company

HELP FOR MANAGING YOUR ENERGY USE

Atmos Energy has the tools and information to help manage your energy use and control your energy costs. For more, go to www.atmosenergy.com/EnergyTips.

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02, a 2018 GRIP surcharge of \$8.74, and a 2019 GRIP surcharge of \$14.54 for a net customer charge of \$66.80. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec 104.301 This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit www.atmosenergy.com/bill

Go paperless with E-Bill and sign up for other billing and payment options at www.atmosenergy.com.

For instructions on reading your Atmos Energy bill, please visit www.atmosenergy.com/yourbill.

CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



Help is Available for Past Due Accounts

Learn more about our energy assistance programs at atmosenergy.com/energyassistance. Page 77 of 107

Supplemental Exhibit 2-12

DUE DATÉ

Page 28 of 57

ATMOS energy. **Account Number: 3034283916**

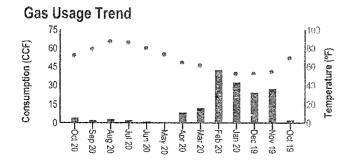
Customer Name: ROBERT PAYNE Service Address: 122 S AVENUE D

Address: 122 S AVENUE D 11/10/20

TOTAL DUE

\$4.23

www.almosenergy.com



Account Summary Billing Date: 10/26/20

Previous Balance 23.73
Payment(s) -100.00
Current Charges 80.50

Total Amount Due

\$4.23

(see reverse for billing details)

Important Messages from Your Natural Gas Company

HELP YOUR NEIGHBORS STAY WARM

Help your neighbors stay warm this winter by donating to Atmos Energy's Sharing the Warmth Program. For more information, visit www.atmosenergy.com/share or call 1-888-286-6700.

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02, a 2018 GRIP surcharge of \$8.74, and a 2019 GRIP surcharge of \$14 54 for a net customer charge of \$66.80. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec 104.301 This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit www.atmosenergy.com/bill.

Go paperless with E-Bill and sign up for other billing and payment options at www.atmosenergy.com.

For instructions on reading your Atmos Energy bill, please visit www.atmosenergy.com/yourbill.

CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



Clean energy for generations to come.

Choosing what's best for our environment and energy that's clean, affordable and reliable is easy with natural gas.

ATMOSENERGY.COM/ENVIRONMENT

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www.alnicseneray.com

Supplemental Exhibit 2-12

Account Number: 3034283916

Customer Name: ROBERT PAYNE Service Address: 122 S AVENUE D

CLIFTON TX 76634-2229

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DUE DATE 12/04/20

TOTAL DUE \$-12.02

NO PAYMENT REQUIRED

Account Summary Billing Date: 11/19/20

Previous Balance 4.23
Payment(s) -100.00
Current Charges 83.75

Total Amount Due

\$-12.02

(see reverse for billing details)

Gas Usage Trend To Select April 20 Apr

Important Messages from Your Natural Gas Company

HELP YOUR NEIGHBORS STAY WARM

Help your neighbors stay warm this winter by donating to Atmos Energy's Sharing the Warmth Program. For more information, visit www.atmosenergy.com/share or call 1-888-286-6700.

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Lifficiency surcharge of \$0.02, a 2018 GRIP surcharge of \$8.74, and a 2019 GRIP surcharge of \$14.54 for a net customer charge of \$66.80. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate casc. For more information about your bill, visit www.atmosenergy.com/bill.

Go paperless with E-Bill and sign up for other billing and payment options at www.atmosenergy.com.

For instructions on reading your Atmos Energy bill. please visit www.atmosenergy.com/yourbill.

CONTACT US:

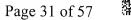
Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



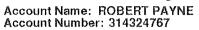
2020 INTERNET AND OFFICE PHONE BILLS











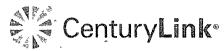
P.O. Box 2961 Phoenix, AZ 85062-2961

CenturyLink^e

Page: 1 of 7 Bill Date: Jan. 10, 2020

1 1106111X, AZ 0000Z	-2301			Din Date. Oan. 10, 2020
Previous Balance	Payments	Adjustments Credits	Current Charges	IMPORTANT NEWS
135.26	135.26 CR	0.00	134.46	
Payment Summ	nary			
Previous Balanc		27	135.26 135.26 CR	
Balance			0,00	
	r edits Summary Previous Balance	ankik ah Nikit-tara da kamatar geratarin da kamatarin da kamatarin da kamatarin da kamatarin da mada mada kama Sa kamatarin da kam	0.00	
Total Adjustme			0.00	
Current Charge	Summary	haddi an kandamatan kandamatan, sistemban katana antisiste pandan katana katana	<u> Sala Sala Sala Sala Salah Sala Sala Sal</u>	
Monthly Charges	-		116.96	
One-Time Charg			0.00	
Usage Charges			0.00	
Discount			0.00	
Adjustments			0.00	
Taxes, Fees, and		na ana ann an airt a tha an	17.50	
Total Current C	Charges		134.46	
Due Date Fel	b. 03, 2020 A	mount Due	134.46	
Due vale i e	9,00,2020 /-	(Metalut Brate)	184,40	
				Page 81 of 107





P.O. Box 2961

Supplemental Exhibit 2-12

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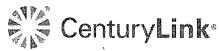
Account Name: ROBERT PAYNE Account Number: 314324767

Page: 1 of 7 Bill Date: Feb. 10, 2020

Balance		Credits	Charges
134.46	134,46 CR	0.00	155.46
Payment Summa	ary		
Previous Balance			134.46
Payment by c	heck received on FEB 09)	134.46 CR
Balance			0.00
Adjustments/Cre	edits Summary	karman anni amatamati mata sata tanti banan matahan pen-dana manul satan membabbili	fanadasanda ingalai kana kana da
Adjustments to Pr	•		0.00
THE RESIDENCE OF STREET	2.3.3.2.3.3.3.3.3.3.3.3.3.3.3.3.3.3.3.3		11. 15.7. 2
Total Adjustmen	nts		0.00
otal Adjustment Current Charge S	the state of the second		0.00
<u> </u>	the state of the second		116.96
Current Charge S	Summary		An ganda and a string a dear house and a sanda and
Current Charge S	Summary		116.96
Current Charge S Monthly Charges One-Time Charge	Summary		116.96
Current Charge S Monthly Charges One-Time Charge Usage Charges	Summary		116.96 0.00 0.00
Current Charge S Monthly Charges One-Time Charges Usage Charges Discount	Summary		116.96 0.00 0.00 0.00
Current Charge S Monthly Charges One-Time Charges Usage Charges Discount Adjustments	Summary		116.96 0.00 0.00 0.00 0.00

IMPORTANT NEWS Page 82 of 107





Supplemental Exhibit 2-12

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Account Name: ROBERT PAYNE Account Number: 314324767

Page: 1 of 7 Bill Date: Mar. 10, 2020

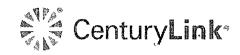
IMPORTANT NEWS

P.O. Box 2961 Phoenix, AZ 85062-2961

Less Payments 0.0 alance 155 46 djustments/Credits Summary Adjustments to Previous Balance 0.0 otal Adjustments 0.00 urrent Charge Summary Monthly Charges 116.9 One-Time Charges 0.0 Usage Charges 0.0 Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5			Credits	Charges
Previous Balance 155.4 Less Payments 0.0 slance 155.46 djustments/Credits Summary 0.0 Adjustments 0.0 otal Adjustments 0.0 urrent Charge Summary 116.9 Monthly Charges 116.9 One-Time Charges 0.0 Usage Charges 0.0 Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	155.46	0.00	0.00	160.46
Less Payments 0.0 alance 155.46 Ijustments/Credits Summary Adjustments to Previous Balance 0.0 otal Adjustments 0.00 urrent Charge Summary Monthly Charges 116.9 One-Time Charges 0.0 Usage Charges 0.0 Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	ment Summar	У		
Adjustments/Credits Summary Adjustments to Previous Balance 0.0 Otal Adjustments 0.00 Irrent Charge Summary Monthly Charges 116.9 One-Time Charges 0.0 Usage Charges 0.0 Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	Previous Balance			155.46
Adjustments/Credits Summary Adjustments to Previous Balance 0.0 Otal Adjustments 0.00 Urrent Charge Summary Monthly Charges 116.9 One-Time Charges 0.0 Usage Charges 0.0 Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	Less Payments			0.00
Adjustments to Previous Balance 0.0 Otal Adjustments 0.00 Irrent Charge Summary Monthly Charges 116.9 One-Time Charges 0.0 Usage Charges 0.0 Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	lance			155.46
Monthly Charges 116.9 One-Time Charges 0.0 Usage Charges 0.0 Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	ustments/Cred	lits Summary		
Monthly Charges 116.9 One-Time Charges 0.0 Usage Charges 0.0 Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	Adjustments to Prev	ious Balance		0.00
Monthly Charges 116.9 One-Time Charges 0.0 Usage Charges 0.0 Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	tal Adjustment			0.00
One-Time Charges 0.0 Usage Charges 0.0 Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	rent Charge Su	ummary		
Usage Charges 0.0 Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	Monthly Charges			116.96
Discount 0.0 Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	One-Time Charges			0.00
Adjustments 0.0 Taxes, Fees, and Surcharges 17.5	Usage Charges			0.00
Taxes, Fees, and Surcharges 17.5	Discount			0.00
	Adjustments			0.00
1 -1	Taxes, Fees, and Surcharges			17,50
LATE FEE 26.0	Taxes, Fees, and Su	Late Fee 26.00		
otal Current Charges 160 46	•			202460 46

Just a friendly reminder that your account is past due. If you have alread made your payment, thank you for bringing your account up to date.

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Page 34 of 57
Account Name: ROBERT PAYNE
Account Number: 314324767

Page: 1 of 7 Bill Date: Apr. 10, 2020

P.O. Box 2961 Phoenix, AZ 85062-2961

•	2301			Diff Dato. Tipl. 10, EUE
Previous Balance	Payments	Adjustments Credits	Current Charges	IMPORTANT NEWS
315.92	315.92 CR	0.00	134.13	
Payment Summ	ary			
Previous Balance	" 9		315.92	
Payment by	check received on MAR	13	155.46 CR	
Payment by	check received on MAR	30	160 46 CR	
Balance			0.00	
A alice a Association in the Con-		and a second	a dan samatan dalam kateria nyaéta masaka dan badan dalam dalam dalam dalam bada bada bada dalam bada bada dal Tanggar samatan dalam kateria dalam da	
Adjustments/Cr Adjustments to P	•		0 00	
				
Total Adjustme			1000 (00 (00) (3) (0)	
Current Charge	Summary			
Monthly Charges	;		116.96	
One-Time Charg	es		0.00	
Usage Charges			0.00	
Discount			0.00	
Adjustments			0.00	
Taxes, Fees, and	d Surcharges		17.17	
Total Current C	harges		134.13	
<u> Lata dan Lada Lada Kabibahaha ka ka</u>	<u>ada 6 3 - 4 azak adazilia</u>	a aliandada malaba Makilana Aksi	<u> </u>	
Due Date Ma	y 04, 2020 A	mount Due	134.13	
				Page 84 of 107





Phoenix, AZ 85062-2961

P.O. Box 2961

Supplemental Exhibit 2-12

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Account Name: ROBERT PAYNE Account Number: 314324767

Page: 1 of 6

IMPORTANT NEWS

Bill Date: May 10, 2020

Previous	Payments	Adjustments	Current	
Balance		Credits	Charges	
134.13	134.13 CR	12.71 CR	0.00	
Payment Summa	ary			
Previous Balance	-		134,13	
Payment by c	heck received on MAY	02	134.13 CR	
Balance			0.00	
Adjustments/Credits Summary Adjustments to Previous Balance (Details on Page 4) 12.71 CR				
Total Adjustments 12.71 CR				
Current Charge Summary				
Monthly Charges 0.00				
One-Time Charges 0.00			0.00	
Usage Charges			0.00	
Discount			0.00	
Adjustments			0.00	
Taxes, Fees, and	Surcharges		0.00	
Total Current Cl	narges		0.00	
Due Date Jun	. 03, 2020	Amount Due	12.71 CR	

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INVOICE

Supplemental Exhibit 2-12

Page 36 of 57 NextLink Internet 95 Parker Oaks Lane Hudson Oaks, TX 76087 855-698-5465 www.nextlinkinternet.com

Invoice Summary	
Account	125164759
Reference	Invoice N125164759-1
Date	03/11/2020
Due Date	04/10/2020
Total (\$)	376.81
Amount Due (\$)	376.81

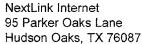
Janice Gacke RP Ag LLC 122 S. Ave D Clifton, TX 76634

State and local taxes	Sub Total	26.81 26.81
TAXES AND FEES	Sub Total	350.00
Service Dates: 03/10/2020 to 04/09/2020		
Router/UPS Rental		0.00
Service Dates: 03/10/2020 to 04/09/2020		
CommercialLink10		100.00
Installation		250.00





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855-698-5465 www.nextlinkinternet.com

Janice Gacke RP Ag LLC 122 S. Ave D Clifton, TX 76634

Invoice Summary	
Account	125164759
Reference	Invoice N125164759-4
Date	05/10/2020
Due Date	06/09/2020
Total (\$)	129.33
Amount Due (\$)	129.33

SALES AND CREDITS		
CommercialLink10		100.00
Service Dates: 05/10/2020 to 06/09/2020		
VoIP Line		19.95
Service Dates: 05/10/2020 to 06/09/2020		
Router/UPS Rental		0.00
Service Dates: 05/10/2020 to 06/09/2020		
TAXES AND FEES	Sub Total	119.95
State and local taxes		7.83
911 Emergency Services Fee		0.50
911 Equalization Surcharge		0.06
E911 Recovery Fee		<u>0.99</u>
	Sub Total	9.38

INVOICE

Please tear off and return the bottom portion with your payment. Thank you.

Janice Gacke RP Ag LLC 122 S. Ave D Clifton, TX 76634

> NextLink Internet 95 Parker Oaks Lane Hudson Oaks, TX 76087



Payment Summary 125164759 Account Invoice N125164759-4 Reference 06/09/2020 Due Date 129.33 Amount Due (\$) Amount Enclosed

Check Number

Please make checks payable to NextLink Internet



INVOICE

Supplemental Exhibit 2-12

Page 38 of 57 NextLink Internet 95 Parker Oaks Lane Hudson Oaks, TX 76087 855-698-5465 www.nextlinkinternet.com

Invoice Summary	
Account	125164759
Reference	Invoice N125164759-5
Date	06/10/2020
Due Date	07/10/2020
Total (\$)	129.33
Amount Due (\$)	129.33

Janice Gacke RP Ag LLC 122 S. Ave D Clifton, TX 76634

Sales and Gredits		
CommercialLink10		100.00
Service Dates: 06/10/2020 to 07/09/2020		
VoIP Line		19.95
Service Dates: 06/10/2020 to 07/09/2020		
Router/UPS Rental		0.00
Service Dates: 06/10/2020 to 07/09/2020		
	Sub Total	119.95
TAXES AND FEES		
State and local taxes		7.83
911 Emergency Services Fee		0.50
911 Equalization Surcharge		0.06
E911 Recovery Fee		0.99
	Sub Total	9.38



INVOICE

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NextLink Internet 95 Parker Oaks Lane Hudson Oaks, TX 76087 855-698-5465

www.nextlinkinternet.com

Invoice Summary	
Account	125164759
Reference	Invoice N125164759-6
Date	07/10/2020
Due Date	08/09/2020
Total (\$)	124.14
Amount Due (\$)	124.14

SAMES AND OFFEDERS 100.00 CommercialLink10 Service Dates: 07/10/2020 to 08/09/2020 VolP Line 19.95 Service Dates: 07/10/2020 to 08/09/2020 0.00 Router/UPS Rental Service Dates: 07/10/2020 to 08/09/2020 0.92 State Cost-Recovery Fee 120.87 Sub Total DAVESSAND FEES 1.72 State and local taxes 911 Emergency Services Fee 0.50 0.06 911 Equalization Surcharge E911 Recovery Fee 0.99

Sub Total

3.27



Invoice Summary	
Account	125164759
Reference	Invoice N125164759-7
Date	08/10/2020
Due Date	09/09/2020
Total (\$)	124.14
Amount Due (\$)	124.14

PALES AND CRED AS		
CommercialLink10		100.00
Service Dates: 08/10/2020 to 09/09/2020		
VolP Line		19.95
Service Dates: 08/10/2020 to 09/09/2020		
Router/UPS Rental		0.00
Service Dates: 08/10/2020 to 09/09/2020		
State Cost-Recovery Fee		0.92
,	Sub Total	120.87
TAXES AND FEES		
State and local taxes		1.72
911 Emergency Services Fee		0.50
911 Equalization Surcharge		0.06
E911 Recovery Fee		0.99
	Sub Total	3.27

Please tear off and return the bottom portion with your payment. Thank you.

Janice Gacke RP Ag LLC 122 S. Ave D Clifton, TX 76634

> NextLink Internet 95 Parker Oaks Lane Hudson Oaks, TX 76087



Payment Summary

Account 125164759

Reference Invoice N125164759-7

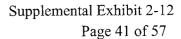
Due Date 09/09/2020

Amount Due (\$) 124.14

Amount Enclosed

Check Number

Please make checks payable to NextLink Internet





Invoice Summary	
Account	125164759
Reference	Invoice N125164759-8
Date	09/10/2020
Due Date	10/10/2020
Total (\$)	124.14
Amount Due (\$)	124.14

SALES AND GREDITS		
CommercialLink10		100.00
Service Dates: 09/10/2020 to 10/09/2020		
VoIP Line		19.95
Service Dates: 09/10/2020 to 10/09/2020		
Router/UPS Rental		0.00
Service Dates: 09/10/2020 to 10/09/2020		
TAXES AND FEES	Sub Total	119.95
State and local taxes		1.72
911 Emergency Services Fee		0.50
911 Equalization Surcharge		0.06
E911 Recovery Fee		0.99
State Cost - Recovery Fee		0.92

Please tear off and return the bottom portion with your payment. Thank you.

Janice Gacke RP Ag LLC 122 S. Ave D Clifton, TX 76634

> NextLink Internet 95 Parker Oaks Lane Hudson Oaks, TX 76087



Payment Summary

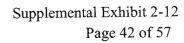
Account 125164759

Reference Invoice N125164759-8

Due Date 10/10/2020

Amount Due (\$) 124.14

Amount Enclosed
Check Number



INVOICE



NextLink Internet 95 Parker Oaks Lane Hudson Oaks, TX 76087 855-698-5465 www.nextlinkinternet.com

Invoice Summary	
Account	125164759
Reference	Invoice N125164759-9
Date	10/10/2020
Due Date	11/09/2020
Total (\$)	124.14
Amount Due (\$)	124.14

Janice Gacke RP Ag LLC 122 S. Ave D Clifton, TX 76634

SALES OF SEPTIME		
CommercialLink10		100.00
Service Dates: 10/10/2020 to 11/09/2020		
VoIP Line		19.95
Service Dates: 10/10/2020 to 11/09/2020		
Router/UPS Rental		0.00
Service Dates: 10/10/2020 to 11/09/2020		
The company of the Annual Continue of the Annual An	Sub Total	119.95
FAAGES AANE, REES		
State and local taxes		1.72
911 Emergency Services Fee		0.50
911 Equalization Surcharge		0.06
E911 Recovery Fee		0.99
State Cost - Recovery Fee		0.92
	Sub Total	4.19

Please tear off and return the bottom portion with your payment. Thank you.

Janice Gacke RP Ag LLC 122 S. Ave D Clifton, TX 76634

> NextLink Internet 95 Parker Oaks Lane Hudson Oaks, TX 76087



Payment Summary	
Account	125164759
Reference	Invoice N125164759-9
Due Date	11/09/2020
Amount Due (\$)	124.14
Amount Enclosed	
Check Number	
Please make checks pay	able to NextLink Internet





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NextLink Internet 95 Parker Oaks Lane Hudson Oaks, TX 76087 855-698-5465 www.nextlinkinternet.com

Janice Gacke RP Ag LLC 122 S. Ave D Clifton, TX 76634

Invoice Summary	
Account	125164759
Reference	Invoice
	N125164759-10
Date	11/10/2020
Due Date	12/10/2020
Total (\$)	124.14
Amount Due (\$)	124.14

SALES AND CREDITS		
CommercialLink10		100.00
Service Dates: 11/10/2020 to 12/09/2020		
VoIP Line		19.95
Service Dates: 11/10/2020 to 12/09/2020		
Router/UPS Rental		0.00
Service Dates: 11/10/2020 to 12/09/2020		
	Sub Total	119.95
<u> Maxesyandfiess</u>		
State and local taxes		1.72
911 Emergency Services Fee		0.50
911 Equalization Surcharge		0.06
E911 Recovery Fee		0.99
State Cost - Recovery Fee		0.92

INVOICE

Please tear off and return the bottom portion with your payment. Thank you.

Janice Gacke RP Ag LLC 122 S. Ave D Clifton, TX 76634

> **Payment Summary** Account Reference Due Date

Amount Due (\$)

125164759 Invoice N125164759-10 12/10/2020

124.14

4.19

Amount Enclosed Check Number

Please make checks payable to NextLink Internet

Sub Total

NextLink Internet 95 Parker Oaks Lane

Hudson Oaks, TX 76087



INVOICE

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NextLink Internet 95 Parker Oaks Lane Hudson Oaks, TX 76087 855-698-5465 www.nextlinkinternet.com

125164759
Invoice
N125164759-12
12/10/2020
01/09/2021
124.14
124.14

SALES AND GREDIES		
CommercialLink10		100.00
Service Dates: 12/10/2020 to 01/09/2021		
Equipment Grounded		0.00
Service Dates: 12/10/2020 to 01/09/2021		
VoIP Line		19.95
Service Dates: 12/10/2020 to 01/09/2021		
Router/UPS Rental		0.00
Service Dates: 12/10/2020 to 01/09/2021		
TAXES AND FEES	Sub Total	119.95
State and local taxes		1.72
911 Emergency Services Fee		0.50
911 Equalization Surcharge		0.06
E911 Recovery Fee		0.99
State Cost - Recovery Fee		0.92

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2020 CELL PHONE BILLS



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Manage Your Account	Account Number Date Due
www.vzw.com/mybusinessaccount	913459471-00001 02/07/20
Change your address at http://sso.verizoneuferprise.com	Invoice Number 9846422250

Quick Bill Summary

Dec 16 - Jan 15

-հովլիերիլիկլիովՈներերբելհՈւիսնիմիիներիկիներՈրներ

ROBERT PAYNE 00055221 122 S AVENUE D CLIFTON, TX 76634-2229

R101

Previous Ralance (see back for details) \$266.45 Payment - Thank You -\$266.45 **Balance Forward** \$.00 **Monthly Charges** \$254.42 Equipment Charges \$108.24 Surcharges and Other Charges & Credits \$11.79 Taxes, Governmental Surcharges & Fees \$18.20 **Total Current Charges** \$392.65

Verizon Wireless News

Change To Your Service Thank you for your wireless business. You recently made a change to your service. Your new bill will reflect usage from your last bill and service adjustments resulting from the plan/feature change.

Total Charges Due by February 07, 2020

\$392.65

Page 96 of 107 Pay from phone Pay on the Web Questions: At vzw.com/myhusinessaccount 4PMT (4768) 1,800,922,0204 or 1611 from your phone



PO BOX 489 NEWARK, NJ 07101-0489

ROBERT PAYNE 122 S AVENUE D CLIFTON, TX 76634–2229

R102

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Manage Your Account	Account Number	Date Due
www.vzw.com/mybusinessaccount	9 3459471 00001	08/07/20
Change your address at	Invoice Number	9848492981

Quick Bill Summary

Jan 16 - Feb 15

Previous Balance (see back for details)	\$392,65
Payment - Thank You	-\$392.65
Balance Forward	\$.00
Monthly Charges	\$246.99
Usage and Purchase Charges	
Voice	\$.00
Messaging	\$.00
Data	\$.00
International	\$21.89
Surcharges	
and Other Charges & Credits	\$17.41
Taxes, Governmental Surcharges & Fees	\$19.38
Total Current Charges	\$305.67

Total Charges Due by March 07, 2020

\$305.67

\$2000000000000000000000000000000000000			Page 97 of 107
Pay from phone	Pay on the Web	Questions:	1 age 77 01 107
GEOMETRICATES	Al vzw. com/owhusiness	scount 1,800,922,0204 or *6	11 from vour phane.
2.2			



PO BOX 489 NEWARK, NJ 07101--0489

<u> Կլիլիլիիոիվիլիվակիներինունիրներիրիրություն</u>

ROBERT PAYNE 00049109
122 S AVENUE D R103
CLIFTON, TX 76634—2229

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Manage Your Account	: Account Number	Date Due
www.vzw.com/mybusinessaccount	9/13/45/9471-0000M	04/07/20
Change your address at http://sso.verizonenterprise.com	Invoice Number	, 9850586480

Quick Bill Summary

Feb 16 - Mar 15

Previous Balance (see back for details)	\$305.67
Payment – Thank You	-\$305.67
Balance Forward	\$.00
Monthly Charges	\$246.99
Usage and Purchase Charges	
Voice	\$.00
Messaging	\$.00
Data	\$.00
International	\$4.28
Surcharges	
and Other Charges & Credits	\$12.06
Taxes, Governmental Surcharges & Fees	\$17.58
Total Current Charges	\$280.91

Total Charges Due by April 07, 2020

\$280.91



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Manage Your Account	Account Number	Date Due
www.vzw.com/mybusinessaccount	916459471-00001	05/07/20
Change your address at http://sso.verizonenterprise.com	Invoice Number	9852668193

Quick Bill Summary

Mar 16 - Apr 15

- վիլիկինիրությին անկարկին այլին այլին այլին այլին այլին ին այլին այլին այլին այլին այլին այլին այլին այլին այ

ROBERT PAYNE 00047235 122 S AVENUE D R104 CLIFTON, TX 76634-2229

Previous Balance (see back for details)	\$280.91
Payment - Thank You	-\$280.91
Balance Forward	\$.00
Monthly Charges	\$316.99
Usage and Purchase Charges	
Voice	\$.00
Messaging	\$.00
Data	\$.00
International	\$.00
Surcharges	
and Other Charges & Credits	\$14.62
Taxes, Governmental Surcharges & Fees	\$22.78
Total Current Charges	\$354.39

Total Charges Due by May 07, 2020

\$354.39

Pard Juy Credit Card

Conf. 42894

Pay from phone

Pay on the Web

Questions.

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1,800.922,0204 of 4611 from your phone ...



Manage Your Account Account Number Date Due 913459471-00001 06/07/20 www.vzw.com/mybusinessaccount Change your address at

Invoice Number

Quick Bill Summary

http://ssu.verizonenterprise.com

Apr 16 - May 15

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9854724023

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ROBERT PAYNE 122 S AVENUE D R105 CLIFTON, TX 76634-2229

Previous Balance (see back for details)	\$354.39
Payment - Thank You	-\$354.39
Balance Forward	\$.00
Monthly Charges	\$246.99
Usage and Purchase Charges	
Voice	\$.00
Messaging	\$.00
Data	\$.00
Surcharges	
and Other Charges & Credits	\$11.88
Taxes, Governmental Surcharges & Fees	\$17.54
Total Current Charges	\$276.41

Total Charges Due by June 07, 2020

\$276.41

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Manage Your Account	Account Number	Date Due
www.vzW.com/mybusinessaccount	913459471-00001	07/07/20
Change your address at http://sso.vertzonenterprise.com	Invoice Number	9856765677

Quick Bill Summary

May 16 - Jun 15

այլլիարիկարիլիարիկարկիարկիարիկայան

ROBERT PAYNE 00045782
122 S AVENUE D R106
CLIFTON, TX 76634–2229

Previous Balance (see back for details)	\$276.41
Payment - Thank You	-\$276.41
Balance Forward	\$.00
Monthly Charges	\$267.12
Usage and Purchase Charges	
Voice	\$.00
Messaging	\$.00
Data	\$.00
International	\$.00
Equipment Charges	\$151.54
Surcharges	
and Other Charges & Credits	\$11.88
Taxes, Governmental Surcharges & Fees	\$17.98
Total Current Charges	\$448.52

Total Charges Due by July 07, 2020

\$448.52

		Page 101 of 107
Pay from phone	Pay on the Web	Questions:
#PMT (#768)	At vzw.com/mybusine	saccount 1,300,922,0204 or 611 from your phone .



<u></u> հիրիիիիիիիիիիիիիիիիիիիիիիիիիիիիիիիիիի

ROBERT PAYNE 00056291
122 S AVENUE D R107
CLIFTON, TX 76634–2229

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Manage Your Account	Account Number	Date Due
www.vzw.com/mybusinessaccount	913459471-00001	08/07/20
Change your address at http://sso.verizonenterprise.com	Invoice Number	9858813072

Quick Bill Summary

Jun 16 - Jul 15

Previous Balance (see back for details)	\$448.52
Payment - Thank You	-\$448.52
Balance Forward	\$.00
Monthly Charges	\$258.99
Usage and Purchase Charges	
Voice	\$.00
Messaging	\$.00
Data	\$.00
Surcharges	
and Other Charges & Credits	\$12.96
Taxes, Governmental Surcharges & Fees	\$7.86
Total Current Charges	\$279.81

Total Charges Due by August 07, 2020

\$279.81



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ROBERT PAYNE 122 S AVENUE D CLIFTON, TX 76634-2229

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Manage Your Account	Account Number	Date Due
www.vzw.com/mybusinessaccount	913459471-00001	09/07/20
Change your address at http://sso.verizonenterprise.com	Invoice Number	9860868485

Quick Bill Summary

Jul 16 - Ang 15

Previous Balance (see back for details)	\$279,81
Payment - Thank You	-\$279.81
Balance Forward	\$.00
Monthly Charges	\$258.99
Usage and Purchase Charges	
Voice	\$.00
Messaging	\$.00
Data	\$.00
Surcharges	
and Other Charges & Credits	\$11.46
Taxes, Governmental Surcharges & Fees	\$5.05
Total Current Charges	\$275.50

Total Charges Due by September 07, 2020

Questions:

\$275.50

Pay from phone Pay on the Web #EMT (#766) At vzw.com/mybusinessaccount

R108

Page 103 of 107

1.800.922.0204 br f67.1 from your phone



PO BOX 489 NEWARK, NJ 07101-0489

<u> Վիգովակորդութիլուկութիրութիկանին կերկի</u>ն

ROBERT PAYNE 00051696
122 S AVENUE D R109
CLIFTON, TX 76634–2229

Supplemental Exhibit 2-12

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Manage Your Account	Account Number	Date Due
www.vzw.com/mybusinessaccount	.913459471-00001,	10/07/20
Change your address at http://sso.yerizonenterprise.com	Invoice Number	9862943547

Quick Bill Summary

Aug 16 - Sep 15

Previous Balance (see back for details)	\$275.50
Payment - Thank You	-\$275.50
Balance Forward	\$.00
Monthly Charges	\$258.99
Usage and Purchase Charges	
Voice	\$.00
Messaging	\$.00
Data	\$.00
Surcharges	
and Other Charges & Credits	\$11.46
Taxes, Governmental Surcharges & Fees	\$5.05
Total Current Charges	\$275.50

Total Charges Due by October 07, 2020

\$275.50

 Pay from phone
 Pay on the Web
 Questions.

 #PMT (#768)
 At vzw com/mybusinesseccount
 1,800,922,0204 or 1617,195 (1077)



Supplemental Exhibit 2-12 Page 55 of 57

Manage Your Account	Account Number	Date Due
www.vzw.com/mybusinessaccount	913459471-00001	1707/20
Change your address at http://ssc.verizonenterprise.com	Invoice Number	9865033496

Quick Bill Summary

Sep 16 - Oct 15

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ROBERT PAYNE 00028453
122 S AVENUE D R109
CLIFTON, TX 76634–2229

Previous Balance (see back for details)	\$275.50
Payment – Thank You	-\$275.50
Balance Forward	\$.00
Monthly Charges	\$258.99
Usage and Purchase Charges	
Voice	\$.00
Messaging	\$.00
Data	\$.00
Equipment Charges	\$99.00
Surcharges	
and Other Charges & Credits	\$11.55
Taxes, Governmental Surcharges & Fees	\$13.20
Total Current Charges	\$382.74

Total Charges Due by November 07, 2020 \$382.74

Pay from phone Pay on the Web Questions: Page 105 of 107
#PMT (#768) At vzw.com/mybusinessaccount 1,800,922,0204 or 1611 from your phone



Supplemental Exhibit 2-12 Page 56 of 57

Manage Your Account	Account Number	Date Due
www.vzw.com/mybusinessaccount	913459471-00001	12/07/20.
Change your address at http://ssp.verizonenterprise.com	Invoice Number	9867136710

Quick Bill Summary

Oct 16 - Nov 15

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ROBERT PAYNE 122 S AVENUE D CLIFTON, TX 76634–2229

00148788 R211

Verizon Wireless News

Change To Your Service
Thank you for your wireless business.
You recently made a change to your service. Your new bill will reflect usage from your last bill and service adjustments resulting from the plan/feature change.

Previous Balance (see back for details)	\$382.74
Payment - Thank You	-\$382.74
Balance Forward	\$.00
Monthly Charges	\$361.73
Usage and Purchase Charges	
Messaging	\$.00
Data	\$.00
Equipment Charges '	\$200.65
Surcharges	
and Other Charges & Credits	\$12.64
Taxes, Governmental Surcharges & Fees	\$5.63
Total Current Charges	\$580.65

Total Charges Due by December 07, 2020

\$580.65

Pay from phone Pay on the Web Questions: Page 106 of 107

#PMT (#788) At Vzw. com/mybusinessaccount (#788) (#788) Page 106 of 107



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ROBERT PAYNE 00050038
122 S AVENUE D R212
CLIFTON, TX 76634–2229

Supplemental Exhibit 2-12 Page 57 of 57

Manage Your Account	Account Number	Date Due
Www.vzw.com/mybusinessaccount	913459471-00001.	01/07/21
Change your address at intp://sso.verizonenterprise.com	Invoice Number	9869254159

Quick Bill Summary

Nov 16 - Dec 15

Previous Balance (see back for details)	\$580.65
Payment – Thank You	-\$580.65
Balance Forward	\$.00
Monthly Charges	\$275.66
Usage and Purchase Charges	
Voice	\$,00
Messaging	\$.00
Data	\$.00
Equipment Charges	\$36.66
Surcharges	
and Other Charges & Credits	\$11.73
Taxes, Governmental Surcharges & Fees	\$5.15
Total Current Charges	\$329.20

Total Charges Due by January 07, 2021

\$329.20

Pay from phone Pay on the Web Questions:

At valve cont/involusing specifier 1800, 522:0204 of \$611 from your phone