

Control Number: 50721



Item Number: 194

Addendum StartPage: 0

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PUC DOCKET NO. 50721

FILED MAY 12 PM 1:45

APPLICATION OF CRYSTAL CLEAR § BEFORE THE STATE OFFICE  
WATER, INC. FOR AUTHORITY TO § OF  
CHANGE RATES § ADMINISTRATIVE HEARINGS

**CRYSTAL CLEAR WATER, INC.'S FIRST SUPPLEMENTAL RESPONSE TO  
COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION**

To: Public Utility Commission of Texas (Commission), by and through its attorney of record,  
Rustin Tawater, Legal Division, 1701 N. Congress Avenue, P.O. Box 13326, Austin,  
Texas 78701.

COMES NOW, Crystal Clear Water, Inc. ("CCWI"), by and through its undersigned  
attorneys of record, and files its First Supplemental Response to Public Utility Commission  
Staff's Second Request for Information ("RFI") to Crystal Clear. This response is timely filed.  
Pursuant to 16 Tex. Admin. Code ("TAC") § 22.144(c)(2)(F), Crystal Clear agrees and stipulates  
that all parties may treat the responses as if the answers were filed under oath.

If a responsive document exceeds 99 pages, the response will indicate that the attachment  
is voluminous. Voluminous documents will be provided electronically, and pursuant to 16  
TAC § 22.144(h)(2), the document will be made available for inspection at the offices of  
CCWI's attorneys, Lloyd Gosselink Rochelle and Townsend, P.C., located at 816 Congress  
Avenue, Suite 1900, Austin, Texas 78701. Please call Christina Thompson at (512) 322-5826  
during regular business hours to make an appointment to review the documents.

Pursuant to 16 TAC § 22.144(h)(4), an index of the voluminous documents is provided  
below.

**CRYSTAL CLEAR'S FIRST SUPPLEMENTAL RESPONSE TO  
COMMISSION STAFF'S SECOND RFI**

**I. VOLUMINOUS INDEX**

<b>No.</b>	<b>Date</b>	<b>Title or Description</b>	<b>Preparer</b>	<b>Page Range</b>	<b>No. of Pages</b>
2-4	05/03/20	Supplemental CCWI Exhibit 2-4 – CCWI General Ledger (with Line Numbers)	Robert Payne	CCWI Exhibit 2-4 Pages 1-155	155

Respectfully submitted,

**LLOYD GOSSELINK ROCHELLE &  
TOWNSEND, P.C.**

816 Congress Avenue, Suite 1900  
Austin, Texas 78701  
(512) 322-5800  
(512) 472-0532 (Fax)



DAVID J. KLEIN  
State Bar No. 24041257  
[dklein@lglawfirm.com](mailto:dklein@lglawfirm.com)

DANIELLE LAM  
State Bar No. 24121709  
[dlam@lglawfirm.com](mailto:dlam@lglawfirm.com)

**ATTORNEYS FOR CRYSTAL CLEAR  
WATER, INC.**

**CERTIFICATE OF SERVICE**

I certify that, unless otherwise ordered by the presiding officer, notice of the filing of this document was provided to all parties of record via electronic mail on May 12, 2021, in accordance with the Order Suspending Rules, issued in Project No. 50664.

A handwritten signature in black ink, appearing to read 'D. Klein', is written over a horizontal line.

David J. Klein

**CRYSTAL CLEAR'S FIRST SUPPLEMENTAL RESPONSE TO  
COMMISSION STAFF'S SECOND RFI**

**Staff 2-4** For each expense in the general ledger, please provide the line number on Schedule I-1 of the application in which the expense is included. Please provide the name and account number for each general ledger account.

**SUPPLEMENTAL RESPONSE:**

Please see Supplemental CCWI Exhibit 2-4, which includes CCWI's General Ledger for the test year with a column indicating the corresponding line number from Schedule I-1 (provided as a *voluminous* attachment). General Ledger entries with the notation "-SPLIT-" were payments that were split across multiple accounts. CCWI is unable to determine how such payments were allocated across its accounts and therefore it cannot indicate the corresponding Schedule I-1 line number for those entries. CCWI cannot indicate "Bad debt expense" (Line 14) because such unpaid invoices are not recorded in a separate "Bad Debt" account. CCWI also did not separately record "Other plant maintenance" (Line 9). These expenses were likely recorded under "Materials" (Line 6).

Prepared by: Robert Payne, President of CCWI  
Sponsored by: Robert Payne, President of CCWI

**CRYSTAL CLEAR'S FIRST SUPPLEMENTAL RESPONSE TO  
COMMISSION STAFF'S SECOND RFI**

**Staff 2-6** Please provide contracts, if any, for all test year contract work included on page 12, Schedule II-3 of the application. Please provide invoices substantiating all contract work.

**SUPPLEMENTAL RESPONSE:**

Please see Supplemental CCWI Exhibit 2-6, which includes invoices and receipts for contract work performed in the test year and in 2020.

If additional documents are located, CCWI will supplement its response.

Prepared by: Robert Payne, President of CCWI  
Sponsored by: Robert Payne, President of CCWI

**CRYSTAL CLEAR'S FIRST SUPPLEMENTAL RESPONSE TO  
COMMISSION STAFF'S SECOND RFI**

**Staff 2-12** Please provide supporting documentation and detailed invoices for Office Services and Rentals.

**SUPPLEMENTAL RESPONSE:**

Please see Supplemental CCWI Exhibit 2-12, including CCWI's electric, water, sewer, sanitation, gas, office phone, internet, and cell phone expenses incurred during 2020. If additional documents are located, CCWI will supplement its response.

Prepared by: Robert Payne, President of CCWI  
Sponsored by: Robert Payne, President of CCWI

# **SUPPLEMENTAL CCWI EXHIBIT 2-6**

381075

ORDER NO.	customer's order no	Crystal Clear 292-3780	phone	1/28/19	date
	name	Jared Dilworth			
	address	310 S. Brazos			
	city, state, zip	Whitney, TX 76692			
	sold by	cash <input type="checkbox"/> charge <input type="checkbox"/> check <input type="checkbox"/> shipping information c.o.d <input type="checkbox"/> on acct <input type="checkbox"/> # _____			

quantity	description	price	amount
1	Operations		
2	Mar 2019		1200.00
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			

received by \_\_\_\_\_

adams

keep this slip for reference

DC5808UV/10-13

\$250.00 Meter Readings  
 150.00 Lawn care @ Facilities  
 800.00 Operations

---

\$1200.00

031039

ORDER INFO	customer's order no.	phone	date
	Crystal Clear		292-3980
	name		2/21/19
	address		Madd Delwoodh
	city, state, zip		310 S Brayos St. Whitney, TX 76692
sold by		cash <input type="checkbox"/> charge <input type="checkbox"/> check <input type="checkbox"/> shipping information	
		c.o.d. <input type="checkbox"/> on acct. <input type="checkbox"/> #	

quantity	description	price	amount
1	Operations		
2	march 2019		1200.00
3			
4			
5			
6	Service work		
7	parts/Labor		200.00
8	1 man		
9			
10			
11			
12	pack 1679		
13	2-20-19		1400.00
14			
15			
16			

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DC5808UV/10-13

\$250.00 - Meter Reading  
 150.00 - Lawn Care  
 800.00 - Operations  


---

 \$1200.00

201903

ORDER INVOICE	customer's order no.	phone	date
	Crystal Clear 292-3980		3/26/19
	name		
	Madd Delworth		
	address		
310 S Brazos			
city, state, zip			
Whitney TX			
sold by		shipping information	
cash <input type="checkbox"/> charge <input type="checkbox"/> check <input type="checkbox"/> c.o.d. <input type="checkbox"/> on acct <input type="checkbox"/> # _____			

quantity	description	price	amount
1	Operations		
2	April 2019		1500.00
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			

received by \_\_\_\_\_

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paid CB 1684  
3-28-19

\$250.00 - Meter Readings  
 \$150.00 - Lawn Care  
 \$800.00 - Operations

081851

ORDER INFO	customer's order no.	phone	date	
	Crystal Clear		4/27/19	
	name			
	Joda Dilworth			
	address			
310 S Bragg				
city, state, zip				
Whitney TN				
sold by		cash <input type="checkbox"/> charge <input type="checkbox"/> check <input checked="" type="checkbox"/> c.o.d. <input type="checkbox"/> on acct <input type="checkbox"/> # _____	shipping information	
quantity	description		price	amount
1	Operations			
2	May 2019			1200.00
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
received by				

pack  
1688  
4-29-19

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\$250.00 Meter Readings  
 150.00 Lawn Care  
 800.00 Operations

081058

O N E N E	customer's order no	phone	date
	Crystal Clear	292-3980	5/28/19
	name		
	Soda Delworth		
	address		
	310 S Brazos		
	city, state, zip		
	Whitney TX 76692		
	sold by	cash <input type="checkbox"/> charge <input type="checkbox"/> check <input checked="" type="checkbox"/> c.o.d. <input type="checkbox"/> on acct. <input type="checkbox"/> #	shipping information
quantity	description		price amount
1	Operations		
2	June 2019		1200.00
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			
received by:			

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pd ck 1698  
5-28-19

1200.00

\$250.00 - Meter Readings  
 150.00 - Lawn Care  
 800.00 - Operations

881861

customer's order no.		phone	date
Cryptel Chem 292-3980		6/27/19	
name Todd Delworth			
address 310 S Brayos			
city, state, zip Whitney TX 76682			
sold by		cash <input type="checkbox"/> charge <input type="checkbox"/> check <input checked="" type="checkbox"/> c.o.d. <input type="checkbox"/> on acct <input type="checkbox"/> #	shipping information
quantity	description		price
1	Operations		
2	July 2019		1500.00
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			1200.00
15			

keep this slip for reference

DC5808UV/10-13

: \$250.00 - Meter Reading  
 \$ 150.00 - Lawn Care  
 800.00 : Operations

081067

ORDER	customer's order no.	Crystal Clear 292-3980	phone	8/12/19	date
	name	Todd Delworth			
	address	310 S Broadway			
	city, state, zip	Whitney TX 76682			
	sold by	cash <input type="checkbox"/> charge <input type="checkbox"/> check <input type="checkbox"/> shipping information c.o.d <input type="checkbox"/> on acct. <input type="checkbox"/> # _____			

quantity	description	price	amount
1	Water OP		
2	Aug 2019		1200.00
3			
4			
5			
6	paid CR 1709		
7			
8			
9			
10			
11			
12			1200.00
13			
14			
15			
16			

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adams

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DC5808UV/10-13

\$ 250.00 Meter Reading  
 \$ 150.00 Lawn Care  
 800.00 Operations

081071

ORDER INFORMATION	customer's order no.	phone	date
	Crystal Clear 292-3980		8/27/19
	name Todd Delworth		
	address 310 S Braxton St.		
	city, state, zip Whitney TX 76692		
sold by	cash <input type="checkbox"/> charge <input type="checkbox"/> check <input checked="" type="checkbox"/> c.o.d. <input type="checkbox"/> on acct <input type="checkbox"/> #		shipping information

quantity	description	price	amount
1	Water OP		
2	Sept 2019		400 <sup>00</sup>
3			
4	9/3/19. P/L Wax		75 <sup>00</sup>
5			
6			
7			
8			
9	pad CR 1715		
10	9-4-19		475 <sup>00</sup>
11			
12			
13			
14			
15			
16			

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adams

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DC5808UV/10-13

\$250<sup>00</sup> Meter Readings  
150<sup>00</sup> Lawn Care

ORDER INFO	customer's order no.	phone	date
	Cryptel Clean 293-3980		9/27/19
	name Todd Delworth		
	address 310 S Brayco		
	city, state, zip Whitney TX 76092		
sold by	cash <input type="checkbox"/> charge <input type="checkbox"/> check <input type="checkbox"/> shipping information c.o.d. <input type="checkbox"/> on acct <input type="checkbox"/> # _____		
quantity	description		price amount
1	water op		400 <sup>00</sup>
2	Oct 2019		
3			
4			
5			
6			
7	pd CK 1720		
8			
9	9-26-19		
10			400 <sup>00</sup>
11			
12			
13			
14			
15			
16			
received by			

adams

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DC5808UV/10-13

\$250<sup>00</sup> Meter Reading  
 150<sup>00</sup> Lawn Care

081095

ORDER INFO	customer's order no.	phone	date	
	Crystal Clear 2923980 10/27/19			
	name Todd Duleworth			
	address 310 S Brasco			
	city, state, zip Whitney TX			
sold by		cash <input type="checkbox"/> charge <input type="checkbox"/> check <input type="checkbox"/> shipping information c.o.d. <input type="checkbox"/> on acct <input type="checkbox"/> #		
quantity	description		price	amount
1	water op			
2	Nov 2019			400.00
3				
4	pack 103019			
5	1729			
6				
7				
8				
9				
10				
11				
12				
13				400.00
14				
15				
16				
received by				

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\$250.00 - Meter Reading  
 150.00 - Lawn Care

# INVOICE

Gerald Motherspau

*Batch.*

222 FM 934

Blum, Tx. 76627

**BILL TO**

Crystal Clear Water

121S. Ave.D

Clifton, Tx. 7663

**INVOICE #**

2019-1001

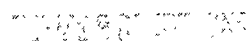
**INVOICE DATE**

09/03/2019

DESCRIPTION	AMOUNT
Water Operation-Lakeline & Glen Shores	800.00
<b>TOTAL</b>	<b>\$800.00</b>

\$235.00 - Meter Readings  
 \$565.00 - Operator

*paid CR 1716  
 9-4-19*

*Thank you*


Payment is due upon receipt.

# INVOICE

Gerald Motherspau

222 FM 934

Blum, Tx. 76627

214-218-9813

**BILL TO**

Crystal Clear Water

121 S. Ave.D

Clifton, Tx. 76634

**INVOICE #**

2019-1004

**INVOICE DATE**

10/01/2019

DESCRIPTION	AMOUNT
Water Operations-Lakeline & Glen Shores	800.00
<b>TOTAL</b>	<b>\$800.00</b>

*For October*

*\$235.<sup>00</sup> - Meter Reading*  
*\$565.<sup>00</sup> - Operator*

*paid check 1722*  
*10-1-19*

*Thank you*

Payment is due upon receipt.

# INVOICE

**Gerald Motherspau**

222 FM 934  
Blum,Tx.76627  
214-218-9813

**BILL TO**

Crystal Clear Water  
121 S. Ave.D  
Clifton,Tx. 76634

**INVOICE #**

2019-1006

**INVOICE DATE**

11/05/2019

DESCRIPTION	AMOUNT
Water Operations-Lakeline & Glen Shores	800.00
<b>TOTAL</b>	<b>\$800.00</b>

\$235.00- Meter Reading  
\$565.00- Operator

Month of November  
11-5-19  
OK 1731

*Thank you*

Payment is due upon receipt.

# INVOICE

**Gerald Motherspau**

222 FM 934  
Blum, Tx. 76627  
214-218-9813

**BILL TO**

Crystal Clear Water  
121S. Ave.D  
Clifton, Tx. 76634

**INVOICE #**

2019-1009

**INVOICE DATE**

12/03/2019

**DESCRIPTION****AMOUNT**

Lakeline-Glen Shores Meter Reads  
156 Meters @ 1.50 per meter

234.00

**TOTAL****\$234.00**

~~PAID 1745 VOID  
12-3-19~~

OK 1746  
12-3-19 234<sup>w</sup>

*Thank you*

Payment is due upon receipt.  
Call if any questions.

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2502

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
 Address 122 South Avenue D  
 City Clifton State TX ZIP 76634  
 Phone Fax:


Invoice Date 11/30/2019

Month of Operation- Nov 2019

Qty	Description	Rate	TOTAL
16	Lakeline Acres Water - 120 meters Start 11-14-19 = 16 days 120 x 6 = \$720.00 30 days = \$720.00 = \$24.00 per day	\$24.00	\$384.00
16	Glenshores Water - 28 meters 28 x \$6.00 = \$168.00 \$168.00 / 30 = \$5.60 per day	\$5.60	\$89.60

\*PRO-RATED FOR  
 PARTIAL MONTH\*

350-46-6102,

Thank You,  
  
 David C. Posten

TOTAL Due **\$473.60**

Office Use Only

Pack 1747

12/4/19

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2518

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
Address 122 South / Avenue D  
City Clifton State TX ZIP 76634  
Phone Fax:

Invoice Date 12/30/2019

Month of Operation- Dec 2019

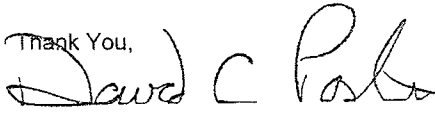
Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
3	Routine water samples for November - Waco lab	\$15.00	\$45.00
3	Routine water samples for December - Waco lab	\$15.00	\$45.00

The TCEQ confirmed that Lakeline Acres does NOT need  
to collect a raw well sample.

I will not be collecting a raw well sample in January 2020.

\$888.00

Thank You,



David C. Posten

paid ck 1754  
1-7-2020

TOTAL Due **\$978.00**

Office Use Only

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2584

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
Address 122 South /Avenue D  
City Clifton State TX ZIP 76634  
Phone Fax:

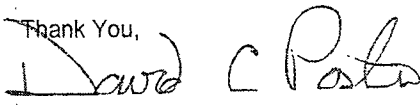
Invoice Date 1/31/2020

Month of Operation- Jan 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples for January - Waco lab	\$15.00	\$30.00
1	FedEx prints & scan	\$12.83	\$12.83

~~\$888.00~~CK 1766  
2-3-20

Thank You,

  
David C. PostenTOTAL Due **\$930.83**

Office Use Only

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2550

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
Address 122 South /Avenue D  
City Clifton State TX ZIP 76634  
Phone Fax

Invoice Date 2/29/2020

Month of Operation- Feb 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00

\$888.00

Thank You,

David C. Posten

David C. Posten

TOTAL Due **\$918.00**

Office Use Only

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2566

**INVOICE****Customer**

Name Crystal Clear Water, Inc.

Address 122 South /Avenue D

City Clifton State TX ZIP 76634

Phone Fax:

Invoice Date 3/31/2020

Month of Operation- Mar 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00

~~\$888.00~~David  
CK #  
1795

Thank You,

David C Posten

David C. Posten

TOTAL Due **\$918.00**

Office Use Only

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2582

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
Address 122 South /Avenue D  
City Clifton State TX ZIP 76634  
Phone Fax:

Invoice Date 4/30/2020

Month of Operation- April 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00

~~\$888.00~~

pack  
1789  
5-4-20

Thank You,



David C. Posten

TOTAL Due **\$918.00**

Office Use Only

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2598

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
 Address 122 South Avenue D  
 City Clifton State TX ZIP 76634  
 Phone Fax:

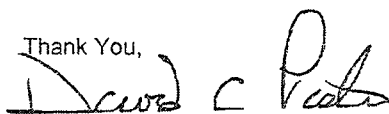
Invoice Date 5/31/2020

Month of Operation- May 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
1	Call out to check Lakeline low pressure 5-15-20 @ 15.00 Found 1 booster pump breaker tripped and 2 bad fuses for the second pump. Reset and replaced - pumps cycled	\$55.00	\$55.00
7.5	TCEQ at site 5-26-20 - Lakeline	\$55.00	\$412.50

~~\$888.00~~Paid ck 1815  
6-3-20

Thank You,

  
 David C. Posten
TOTAL Due **\$1,385.50**

Office Use Only

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2614

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
Address 122 South Avenue D  
City Clifton State TX ZIP 76634  
Phone Fax:

Invoice Date 6/30/2020

Month of Operation- June 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
2	Collect low pressure sample 6-24-20 @ 19:20 - valve install. Deliver to Hillsboro lab 6-25-20	\$55.00	\$110.00
1	Hillsboro lab fee	\$19.00	\$19.00
2	TCEQ at site 6-3-20 - Lakeline	\$55.00	\$110.00

~~\$888.00~~Pdck 1624  
7-6-20

Thank You,



David C. Posten

TOTAL Due **\$1,157.00**

Office Use Only

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2630

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
 Address 122 South Avenue D  
 City Clifton State TX ZIP 76634  
 Phone Fax:

Invoice Date 7/31/2020

Month of Operation- July 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$8.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
2	Collect low pressure sample 7-1-20 @ 17:45 - Lakeline valve install. Deliver to Hillsboro lab 7-2-20	\$55.00	\$110.00
1	Hillsboro lab fee	\$19.00	\$19.00
1.5	Collect low pressure sample 7-5-20 and deliver to Waco lab 7-6-20. Electrical issue	\$55.00	\$82.50
1	Waco lab fee	\$15.00	\$15.00

~~\$888.00~~

**\$ PAID**  
 1144.50  
 CLK. 1840  
 8-4-20

Thank You,

*David C Posten*

David C. Posten

TOTAL Due

**\$1,144.50**

Office Use Only

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2662

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
 Address 122 South Avenue D  
 City Clifton State TX ZIP 76634  
 Phone Fax:

Invoice Date 9/29/2020

Month of Operation- Sep 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
1	9-2 low pressure sample - Hillsboro lab	\$19.00	\$19.00
1	Collect sample and deliver to lab	\$55.00	\$55.00
1	9-4 - well repair - Hillsboro lab	\$19.00	\$19.00
1	Collect sample and deliver to lab	\$55.00	\$55.00
1	Hillsboro lab weekend fee	\$25.00	\$25.00

~~\$888.00~~

pd ck 551  
 9-29-20

Thank You



David C. Posten

TOTAL Due **\$1,091.00**

Office Use Only

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2678

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
 Address 122 South Avenue D  
 City Clifton State TX ZIP 76634  
 Phone Fax:

Invoice Date 10/30/2020

Month of Operation- Oct 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
1	10-26 low pressure sample - Waco lab	\$15.00	\$15.00
1	Collect sample and deliver to lab	\$55.00	\$55.00
2	On-site - 10-26-20 - low pressure - Submonitor tripped reset and OK. Operated system by hand until auto cycle.	\$55.00	\$110.00

~~\$888.00~~

paid Check # 566  
 11 5 20

Thank You,

*David C. Posten*  
 David C. Posten

TOTAL Due **\$1,098.00**

Office Use Only

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2694

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
Address 122 South Avenue D  
City Clifton State TX ZIP 76634  
Phone Fax:

Invoice Date 11/30/2020

Month of Operation- Nov 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
1	EML invoice 20100137 - 10-20-20 samples TDS, Sulfates, Iron & shipping - paid by David Posten	\$125.50	\$125.50

~~\$888.00~~

paid ck 0609  
12-1-20

Thank You,



David C. Posten

TOTAL Due **\$1,043.50**

Office Use Only

**David C. Posten**

P.O. Box 168

Clifton, TX 76634

Phone 254-675-1018 Fax 254-675-1018

Invoice No.

2710

**INVOICE****Customer**

Name Crystal Clear Water, Inc.  
Address 122 South Avenue D  
City Clifton State TX ZIP 76634  
Phone Fax:

Invoice Date 12/31/2020

Month of Operation- Dec 2020

Qty	Description	Rate	TOTAL
120	Lakeline Acres Water - 120 meters	\$6.00	\$720.00
28	Glenshores Water - 28 meters	\$6.00	\$168.00
2	Routine water samples - Waco lab	\$15.00	\$30.00
1	Zoom meeting 12-31-20 with TCEQ - Dean Sharp Assistance program	\$55.00	\$55.00

*\$988.00*

*CR 704  
1-4-21*

Thank You,

*David C Posten*

David C. Posten

TOTAL Due **\$973.00**

Office Use Only

# INVOICE

**Gerald Motherspau**222 FM 934  
Blum,Tx.76627  
214-218-9813**BILL TO**Crystal Clear Water  
121S. Ave.D  
Clifton,Tx. 76634**INVOICE #**

2019-1011

**INVOICE DATE**

01/07/2020

DESCRIPTION	AMOUNT
Lakeline-Glen Shores- Meter Reads	234.00
156 Meters @ <del>1.75</del> per meter	
150	
<b>TOTAL</b>	<b>\$234.00</b>

*Should be 1.50 per meter**PAID Ck 1757  
1-7-2020  
\$234.00**Thank you*Payment is due upon receipt.  
Call if any questions.

# invoice

FROM

Gerald Motherspau  
222 FM 934  
Blum, Tx. 76627

INVOICE #

2019-1012

INVOICE DATE

02/06/2020

BILL TO

Crystal Clear Water  
121S. Ave.D  
Clifton, Tx. 7663

DESCRIPTION	AMOUNT
LAKELINE- GLEN SHORES METER READS 161 METERS @ 1.75 =281.75	281.75

<b>TOTAL</b>	<b>\$281.75</b>
--------------	-----------------

*Paid \$234<sup>00</sup>  
CK 1769  
2.7.20*

TERMS & CONDITIONS

Payment is due upon receipt.

# INVOICE

**Gerald Motherspau**

222 FM 934  
Blum, Tx. 76627  
214-218-9813

**BILL TO**

Crystal Clear Water  
121S. Ave.D  
Clifton, Tx. 76634

**INVOICE #**

2020-1016

**INVOICE DATE**

04/02/2020

DESCRIPTION	AMOUNT
Lakeline - Glen Shore Meter Reads 163 @ 1.50 per meter = 244.50	244.50
Brain Eoff- 155 CR 1624- Reconnect-----	25.00
Candon Paulson- 264 CF 1627- Reconnect-----	25.00
<b>TOTAL</b>	<b>\$294.50</b>

Pd  
CK # 1793

*Thank you*

Payment is due upon receipt.  
Call if any questions.

# INVOICE

**Gerald Motherspau**

222 FM 934  
Blum,Tx.76627  
214-218-9813

**BILL TO**

Crystal Clear Water  
121S. Ave.D  
Clifton,Tx. 76634

**INVOICE #**

2020-1017

**INVOICE DATE**

05/06/2020

**DESCRIPTION**

**AMOUNT**

LAKELINE-GLEN SHORES METER READS  
161@ 1.50 PER METER=241.50

241.50

**TOTAL**

**\$241.50**

*Thank you*

Payment is due upon receipt.  
Call if any questions.

# INVOICE

Gerald Motherspau

222 FM 934

Blum, Tx. 76627

214-218-9813

## BILL TO

Crystal Clear Water

121S. Ave.D

Clifton, Tx. 76634

INVOICE #

2020-1020

INVOICE DATE

06/09/2020

## DESCRIPTION

## AMOUNT

LAKELINE-GLEN SHORES METER READS

241.50

161 @ 1.50 PER METER = 241.50

TOTAL

\$241.50

*Thank you*

Payment is due upon receipt.  
Call if any questions.

# INVOICE

**Gerald Motherspau**222 FM 934  
Blum, Tx. 76627  
214-218-9813**BILL TO**Crystal Clear Water  
121S. Ave.D  
Clifton, Tx. 76634**INVOICE #**

2020-1025

**INVOICE DATE**

07/06/2020

**DESCRIPTION****AMOUNT**LAKELINE-GLEN SHORES METER READS  
161 METERS@ 1.50 PER METER =241.50  
READ ON 07/05/82020

241.50

**TOTAL****\$241.50**

133 MTRS @ LAKE LINE → 199<sup>50</sup>

28 MTRS @ E.S. → 42<sup>00</sup>

*Thank you*Payment is due upon receipt.  
Call if any questions.

Pdck  
1821  
7-6-20

# INVOICE

**Gerald Motherspau**

222 FM 934  
Blum, Tx. 76627  
214-218-9813

**BILL TO**

Crystal Clear Water  
121S. Ave.D  
Clifton, Tx. 76634

**INVOICE #**

2020-1028

**INVOICE DATE**

08/05/2020

**DESCRIPTION****AMOUNT**

LAKELINE-GLEN SHORES METER READS  
161 METERS@ 1.50 PER METER =241.50  
READ ON 07/05/82020

241.50

**TOTAL****\$241.50**

*Plck 1805  
8-5-20*

*Thank you*

Payment is due upon receipt.  
Call if any questions.

# INVOICE

**Gerald Motherspau**

222 FM 934  
Blum, Tx. 76627  
214-218-9813

**BILL TO**

Crystal Clear Water  
121S. Ave.D  
Clifton, Tx. 76634

**INVOICE #**

2020-1031

**INVOICE DATE**

08/21/2020

**DESCRIPTION****AMOUNT**

8/20/20 METER READS  
LAKELINE- 131 METERS @ 1.50 Per Meter = 196.50  
GLEN SHORES- 30 METERS @ 1.50 Per Meter = 45.00  
Total Due 241.50

241.50

**TOTAL****\$241.50**

PAID  
241.50  
CK 1810  
8-21-20

*Thank you*

Payment is due upon receipt.

# INVOICE

**Gerald Motherspau**

222 FM 934

Blum, Tx. 76627

214-218-9813

**BILL TO**

Crystal Clear Water

121S. Ave.D

Clifton, Tx. 76634

**INVOICE #**

2020-1033

**INVOICE DATE**

09/22/2020

**DESCRIPTION****AMOUNT**

9/19/2020 METER READS

243.00

LAKELINE- 132 METERS @ 1.50 Per Meter = 198.00

GLEN SHORES-30 METERS @ 1.50 = 45.00

Total Due 243.00

**TOTAL****\$243.00***Thank you***TERMS & CONDITIONS**

Payment is due upon receipt.

# INVOICE

**Gerald Motherspau**

222 FM 934  
Blum,Tx.76627  
214-218-9813

**BILL TO**

Crystal Clear Water  
121S. Ave.D  
Clifton,Tx. 76634

**INVOICE #**

2020-1035

**INVOICE DATE**

10/20/2020

**DESCRIPTION****AMOUNT**

LAKELINE-132 METERS READ @ 1.50 = 198.00

243.00

GLEN SHORES - 30 METERS READ @ 1.50 = 45.00

TOTAL DUE--243.00

**TOTAL****\$243.00***Thank you*


Payment is due upon receipt.

# INVOICE

**Gerald Motherspau**

222 FM 934  
Blum, Tx. 76627  
214-218-9813

**BILL TO**

Crystal Clear Water  
121S. Ave.D  
Clifton, Tx. 76634

**INVOICE #**

2020-1037

**INVOICE DATE**

11/23/2020

**DESCRIPTION****AMOUNT**

Lakeline- Meters Read-132 @ 1.50 per meter=198.00

243.00

Glen Shores-Meters Read-30 @ 1.50 per meter=45.00

Total Due: 243.00

**TOTAL****\$243.00**

*paid check 606  
11. 25. 20*

*Thank you*

Payment is due upon receipt.  
Call if any questions.

Page 45 of 107

# INVOICE

**Gerald Motherspau**

222 FM 934  
Blum, Tx. 76627  
214-218-9813

**BILL TO**

Crystal Clear Water  
121S. Ave.D  
Clifton, Tx. 76634

**INVOICE #**

2020-1041

**INVOICE DATE**

12/22/2020

DESCRIPTION	AMOUNT
METER READS	237.00
LAKELINE-128 METERS @ 1.50 = 192.00	
GLEN SHORES- 30 METERS @ 1.50 = 45.00	
TOTAL DUE: 237.00	
<b>TOTAL</b>	<b>\$237.00</b>

*Thank you*

**TERMS & CONDITIONS**

Payment is due upon receipt.

Feb 2020  
 To: Crystal Clear Water  
 From: Vernon Swenson

Reading meters  
 at

airport or  
 Whispering Ridge  
 \$250.00

paid by Robert Rasmussen

Vernon Swenson

Jan 2020  
 To: Crystal Clear Water  
 From: Vernon Swenson

Reading meters  
 at  
 airport and  
 Whispering Ridge

\$250.00

paid by

Vernon Swenson

April 2020  
 To: Crystal Clear Water  
 From: Vernon Swenson

Reading meters  
 at

airport or  
 Whispering Ridge  
 \$250.00

paid by Robert Rasmussen

Vernon Swenson

March 2020  
 To: Crystal Clear Water  
 From: Vernon Swenson

Reading meters  
 at

airport or  
 Whispering Ridge  
 \$250.00

paid by Robert Rasmussen

Vernon Swenson

DATE: JUNE 2020  
 Crystal Clear Water  
 Vernon Swenson

Reading Meters  
 @  
 Airport &  
 Whispering Ridge  
 \$250.00  
 Paid by Robert Payne  
 Vernon Swenson

DATE: May 2020  
 Crystal Clear Water  
 Vernon Swenson

Reading Meters  
 @  
 Airport &  
 Whispering Ridge  
 \$250.00  
 Paid by Robert Payne  
 Vernon Swenson

DATE: AUG 2020  
 Crystal Clear Water  
 Vernon Swenson

Reading Meters  
 @  
 Airport &  
 Whispering Ridge  
 \$250.00  
 Paid by Robert Payne  
 Vernon Swenson

DATE: JULY 2020  
 Crystal Clear Water  
 Vernon Swenson

Reading Meters  
 @  
 Airport &  
 Whispering Ridge  
 \$250.00  
 Paid by Robert Payne  
 Vernon Swenson

OCT 2020  
CRYSTAL CLEAR WATER  
VERNON SWENSON

Reg No.	City	County
1		
2	READING METERS	
3	@	
4	AIRPORT &	
5	WHISPERING RIDGE	
6	\$250.00	
7	PA BY ROBERT FAYNE	
8		
9		
10		
11		
12		
13		
14		
15		

*Vernon Swenson*

SEPT 2020  
CRYSTAL CLEAR WATER  
VERNON SWENSON

Reg No.	City	County
1		
2	READING METERS	
3	@	
4	AIRPORT &	
5	WHISPERING RIDGE	
6	\$250.00	
7	PA BY ROBERT FAYNE	
8		
9		
10		
11		
12		
13		
14		
15		

*Vernon Swenson*

DEC 2020  
CRYSTAL CLEAR WATER  
VERNON SWENSON

Reg No.	City	County
1		
2	READING METERS	
3	@	
4	AIRPORT &	
5	WHISPERING RIDGE	
6	\$250.00	
7	PA BY ROBERT FAYNE	
8		
9		
10		
11		
12		
13		
14		
15		

*Vernon Swenson*

NOV 2020  
CRYSTAL CLEAR WATER  
VERNON SWENSON

Reg No.	City	County
1		
2	READING METERS	
3	@	
4	AIRPORT &	
5	WHISPERING RIDGE	
6	\$250.00	
7	PA BY ROBERT FAYNE	
8		
9		
10		
11		
12		
13		
14		
15		

*Vernon Swenson*

# **SUPPLEMENTAL CCWI EXHIBIT 2-12**

# **2020 OFFICE ELECTRIC BILLS**



Reliant Account: 10 533 607 - 7

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 304000562826

### Questions or Comments?

Reliant  
P.O. Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

### Mid Market Customer Support

1-877-505-3833 Mon-Fri 7:30am-5:30pm  
Reliant Energy Retail Services, LLC  
PUCT Certificate 10007

Date Due	Amount Due	After Due Date
02/03/2020	\$ 95.39	\$ 100.16

### Account Summary

Billing Date: Jan 13, 2020

Previous Amount Due	\$106.08
Payment 01/02/2020	-106.08
Balance Forward	0.00
Current Charges	95.39
<b>Amount Due</b>	<b>\$95.39</b>

TX05

### Service Address:

122 S AVENUE D  
CLIFTON TX 76634

For outages or emergencies  
call Texas-New Mexico Power Company at  
1-888-866-7456

### ESI ID:

10400512675220001

### Electric Usage Detail

Load Factor 16.9 %

### Meter Number: 18547159

Current Meter Read 01/10/2020 44269  
Previous Meter Read 12/12/2019 43804  
kWh Multiplier 1  
kWh Usage 465  
Demand 4 kW

### Current Electric Charges Detail

29 Day Billing Period From 12/12/2019 To 01/10/2020

#### Fixed Price

Actual Consumption \* Price 465 kWh @ \$0.049160/kWh 22.86  
Nodal Congestion Charge 0.09

#### TDSP Pass-Through Charges

From 12/12/2019 To 01/10/2020

TDSP Customer Charge 3.60  
Delivery Point Charge 20.96  
Energy Efficiency Cost Recovery 0.39  
Competition Transition Charge (CTC) 465 kWh @ \$0.002820/kWh 1.31  
Property Damages 4 kW @ \$0.028280/kW 0.11  
Transmission Cost Recov Factor 4 kW @ \$3.701906/kW 14.81  
Distribution Charge (DUOS) 4 kW @ \$5.725600/kW 22.90  
**Total TDSP Pass-Through Charges** 64.08

#### Taxes and Assessments

Gross Receipts Tax Reimbursement Charge 0.94  
PUC Assessment 0.15  
City Sales Tax 1.5% 1.32  
County Sales Tax 0.5% 0.44  
State Sales Tax 6.25% 5.51  
**Total Taxes and Assessments** 8.36

**Current Charges** **\$95.39**

Your current plan is effective through your meter read on or after August 31, 2021.



Reliant Account: 10 533 607 - 7

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 392000240705

### Questions or Comments?

Reliant  
P.O. Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

**Mid Market Customer Support**  
**1-877-505-3833** Mon-Fri 7:30am-5:30pm  
Reliant Energy Retail Services, LLC  
PUCT Certificate 10007

Date Due	Amount Due	After Due Date
03/05/2020	\$ 104.78	\$ 109.78

### Account Summary

**Billing Date:** Feb 14, 2020

Previous Amount Due	\$95.39
Payment 02/07/2020	-95.39
Balance Forward	0.00
Late Payment Penalty	4.77
Current Charges	100.01 TX06
<b>Amount Due</b>	<b>\$104.78</b>

### Service Address:

122 S AVENUE D  
CLIFTON TX 76634-2229  
For outages or emergencies  
call Texas-New Mexico Power Company at  
1-888-866-7456

**ESI ID:**  
**10400512675220001**

### Electric Usage Detail

Load Factor 18.5 %  
**Meter Number: 18547159**  
Current Meter Read 02/11/2020 44813  
Previous Meter Read 01/10/2020 44269  
kWh Multiplier 1  
kWh Usage 544  
Demand 4 kW

### Current Electric Charges Detail

32 Day Billing Period From 01/10/2020 To 02/11/2020

#### Fixed Price

Actual Consumption \* Price 544 kWh @ \$0.049160/kWh 26.74  
Nodal Congestion Charge 0.14

#### TDSP Pass-Through Charges

From 01/10/2020 To 02/11/2020

TDSP Customer Charge 3.60  
Delivery Point Charge 20.96  
Energy Efficiency Cost Recovery 0.46  
Distribution Charge (DUOS) 4 kW @ \$5.725600/kW 22.90  
Transmission Cost Recov Factor 4 kW @ \$3.701906/kW 14.81  
Property Damages 4 kW @ \$0.028280/kW 0.11  
Competition Transition Charge (CTC) 544 kWh @ \$0.002820/kWh 1.53  
**Total TDSP Pass-Through Charges** 64.37

#### Taxes and Assessments

Gross Receipts Tax Reimbursement Charge 0.99  
PUC Assessment 0.15  
City Sales Tax 1.5% 1.39  
County Sales Tax 0.5% 0.46  
State Sales Tax 6.25% 5.77  
**Total Taxes and Assessments** 8.76

**Current Charges** **\$100.01**

Your current plan is effective through your meter read on or after August 31, 2021.



Reliant Account: 10 533 607 - 7

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 301001473512

### Questions or Comments?

Reliant  
P.O. Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

### Mid Market Customer Support

**1-877-505-3833** Mon-Fri 7:30am-5:30pm  
Reliant Energy Retail Services, LLC  
PUCT Certificate 10007

Date Due	Amount Due	After Due Date
04/06/2020	\$ 109.30	\$ 114.52

### Account Summary

**Billing Date:** Mar 16, 2020

Previous Amount Due	\$104.78
Payment 03/10/2020	-104.78
Balance Forward	0.00
Late Payment Penalty	5.00
Current Charges	104.30
<b>Amount Due</b>	<b>\$109.30</b>

TX05

### Service Address:

122 S AVENUE D  
CLIFTON TX 76634-2229

For outages or emergencies  
call Texas-New Mexico Power Company at  
1-888-866-7456

### ESI ID:

**10400512675220001**

### Electric Usage Detail

Load Factor 13.8 %

### Meter Number: 18547159

Current Meter Read	03/12/2020	45272
Previous Meter Read	02/11/2020	44813
kWh Multiplier		1
kWh Usage		459
Demand		5 kW

### Current Electric Charges Detail

30 Day Billing Period From 02/11/2020 To 03/12/2020

#### Fixed Price

Actual Consumption * Price	459 kWh @ \$0.049160/kWh	22.56
Nodal Congestion Charge		0.09

#### TDSP Pass-Through Charges

From 02/11/2020 To 03/12/2020

TDSP Customer Charge		3.60
Delivery Point Charge		20.96
Competition Transition Charge (CTC)	459 kWh @ \$0.002820/kWh	1.29
Transmission Cost Recov Factor	5 kW @ \$3.492392/kW	17.46
Competition Transition Charge	459 kWh @ \$0.000138/kWh	0.06
Property Damages	5 kW @ \$0.028280/kW	0.14
Distribution Charge (DUOS)	5 kW @ \$5.725600/kW	28.63
Energy Efficiency Cost Recovery		0.37
<b>Total TDSP Pass-Through Charges</b>		<b>72.51</b>

#### Taxes and Assessments

Gross Receipts Tax Reimbursement Charge		1.03
PUC Assessment		0.16
City Sales Tax 1.5%		1.45
County Sales Tax 0.5%		0.48
State Sales Tax 6.25%		6.02
<b>Total Taxes and Assessments</b>		<b>9.14</b>

**Current Charges \$104.30**

Your current plan is effective through your meter read on or after August 31, 2021



Reliant Account: 10 533 607 - 7

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 382000274785

### Questions or Comments?

Reliant  
P.O. Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

**Mid Market Customer Support**  
**1-877-505-3833** Mon-Fri 7:30am-5:30pm  
Reliant Energy Retail Services, LLC  
PUCT Certificate 10007

Date Due	Amount Due	After Due Date
05/06/2020	\$ 118.28	\$ 124.19

### Account Summary

**Billing Date:** Apr 16, 2020

Previous Amount Due	\$109.30
Payment 03/30/2020	-109.30
Balance Forward	0.00
Current Charges	118.28
<b>Amount Due</b>	<b>\$118.28</b>

TX05

### Service Address:

122 S AVENUE D  
CLIFTON TX 76634-2229

For outages or emergencies  
call Texas-New Mexico Power Company at  
1-888-866-7456

### ESI ID:

10400512675220001

### Electric Usage Detail

Load Factor 17.7 %

### Meter Number: 18547159

Current Meter Read	04/13/2020	45958
Previous Meter Read	03/12/2020	45272
kWh Multiplier		1
kWh Usage		686
Demand		5 kW

### Current Electric Charges Detail

32 Day Billing Period From 03/12/2020 To 04/13/2020

#### Fixed Price

Actual Consumption * Price	686 kWh @ \$0.049160/kWh	33.72
Nodal Congestion Charge		0.63

#### TDSP Pass-Through Charges

From 03/12/2020 To 04/13/2020

TDSP Customer Charge		3.60
Delivery Point Charge		20.96
Competition Transition Charge (CTC)	686 kWh @ \$0.002820/kWh	1.93
Transmission Cost Recov Factor	5 kW @ \$3.492392/kW	17.46
Competition Transition Charge	686 kWh @ \$0.000138/kWh	0.09
Property Damages	5 kW @ \$0.028280/kW	0.14
Distribution Charge (DUOS)	5 kW @ \$5.725600/kW	28.63
Energy Efficiency Cost Recovery		0.55
System Benefit Fund (SBF)	686 kWh @ \$0.000330/kWh	0.23

#### Total TDSP Pass-Through Charges

73.59

#### Taxes and Assessments

Gross Receipts Tax Reimbursement Charge	1.17
PUC Assessment	0.18
City Sales Tax 1.5%	1.64
County Sales Tax 0.5%	0.55
State Sales Tax 6.25%	6.80

#### Total Taxes and Assessments

10.34

#### Current Charges

\$118.28

Your current plan is effective through your meter read on or after August 31, 2021.



Reliant Account: 10 533 607 - 7

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 390000272245

### Questions or Comments?

Reliant  
P.O. Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

### Mid Market Customer Support

1-877-505-3833 Mon-Fri 7:30am-5:30pm  
Reliant Energy Retail Services, LLC  
PUCT Certificate 10007

Date Due	Amount Due	After Due Date
06/04/2020	\$ 129.98	\$ 136.48

### Account Summary

Billing Date: May 15, 2020

Previous Amount Due	\$118.28
Payment 05/01/2020	-118.28
Balance Forward	0.00
Current Charges	129.98
<b>Amount Due</b>	<b>\$129.98</b>

### Service Address:

122 S AVENUE D  
CLIFTON TX 76634-2229

For outages or emergencies  
call Texas-New Mexico Power Company at  
1-888-866-7456

### ESI ID:

10400512675220001

### Electric Usage Detail

Load Factor	25.5 %
<b>Meter Number: 18547159</b>	
Current Meter Read	05/12/2020 46846
Previous Meter Read	04/13/2020 45958
kWh Multiplier	1
kWh Usage	888
Demand	5 kW

### Current Electric Charges Detail

29 Day Billing Period From 04/13/2020 To 05/12/2020

#### Fixed Price

Actual Consumption * Price	888 kWh @ \$0.049160/kWh	43.65
Nodal Congestion Charge		0.53

#### TDSP Pass-Through Charges

From 04/13/2020 To 05/12/2020

TDSP Customer Charge		3.60
Delivery Point Charge		20.96
Electricity Relief Program	888 kWh @ \$0.000330/kWh	0.29
Distribution Charge (DUOS)	5 kW @ \$5.725600/kW	28.63
Property Damages	5 kW @ \$0.028280/kW	0.14
Competition Transition Charge	888 kWh @ \$0.000138/kWh	0.12
Transmission Cost Recov Factor	5 kW @ \$3.492392/kW	17.46
Competition Transition Charge (CTC)	888 kWh @ \$0.002820/kWh	2.50
Energy Efficiency Cost Recovery		0.72

#### Total TDSP Pass-Through Charges

74.42

#### Taxes and Assessments

Gross Receipts Tax Reimbursement Charge		1.28
PUC Assessment		0.20
City Sales Tax 1.5%		1.80
County Sales Tax 0.5%		0.60
State Sales Tax 6.25%		7.50

#### Total Taxes and Assessments

11.38

#### Current Charges

\$129.98

Your current plan is effective through your meter read on or after August 31, 2021.



Reliant Account: 10 533 607 - 7

Page 7 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 308000505890

## Questions or Comments?

Reliant  
P.O. Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

Mid Market Customer Support  
1-877-505-3833 Mon-Fri 7:30am-5:30pm  
Reliant Energy Retail Services, LLC  
PUCT Certificate 10007

Date Due	Amount Due	After Due Date
07/06/2020	\$ 166.68	\$ 175.01

## Account Summary

Previous Amount Due	\$129.98
Payment 06/03/2020	-129.98
Balance Forward	0.00
Current Charges	166.68
Amount Due	<b>\$166.68</b>

Billing Date: Jun 15, 2020

## Service Address:

122 S AVENUE D  
CLIFTON TX 76634-2229

For outages or emergencies  
call Texas-New Mexico Power Company at  
1-888-866-7456

## ESI ID:

10400512675220001

## Electric Usage Detail

Load Factor 30.9 %  
Meter Number: 18547159  
Current Meter Read 06/11/2020 48189  
Previous Meter Read 05/12/2020 46846  
kWh Multiplier 1  
kWh Usage 1,343  
Demand 6 kW

## Current Electric Charges Detail

30 Day Billing Period From 05/12/2020 To 06/11/2020

## Fixed Price

Actual Consumption \* Price 1,343 kWh @ \$0.049160/kWh 66.02  
Nodal Congestion Charge 0.52

## TDSP Pass-Through Charges

From 05/12/2020 To 06/11/2020

TDSP Customer Charge 3.60  
Delivery Point Charge 20.96  
Electricity Relief Program 1,343 kWh @ \$0.000330/kWh 0.44  
Distribution Charge (DUOS) 6 kW @ \$5.725600/kW 34.35  
Property Damages 6 kW @ \$0.028280/kW 0.17  
Competition Transition Charge 1,343 kWh @ \$0.000138/kWh 0.19  
Transmission Cost Recov Factor 6 kW @ \$3.492392/kW 20.95  
Competition Transition Charge (CTC) 1,343 kWh @ \$0.002820/kWh 3.79  
Energy Efficiency Cost Recovery 1.08  
Total TDSP Pass-Through Charges 85.53

## Taxes and Assessments

Gross Receipts Tax Reimbursement Charge 1.64  
PUC Assessment 0.26  
City Sales Tax 1.5% 2.31  
County Sales Tax 0.5% 0.77  
State Sales Tax 6.25% 9.63

## Total Taxes and Assessments

14.61

## Current Charges

\$166.68

Your current plan is effective through your meter read on or after August 31, 2021.



Reliant Account: 10 533 607 - 7

Page 8 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 392000284315

### Questions or Comments?

Reliant  
P O. Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

### Mid Market Customer Support

**1-877-505-3833** Mon-Fri 7:30am-5:30pm  
Reliant Energy Retail Services, LLC  
PUCT Certificate 10007

Date Due	Amount Due	After Due Date
08/05/2020	\$ 188.06	\$ 197.46

### Account Summary

Billing Date: Jul 16, 2020

Previous Amount Due	166.68
Payment 06/29/2020	-166.68
Balance Forward	0.00
Current Charges	188.06
<b>Amount Due</b>	<b>\$188.06</b>

TX05

### Service Address:

122 S AVENUE D  
CLIFTON TX 76634-2229  
For outages or emergencies  
call Texas-New Mexico Power Company at  
1-888-866-7456

### ESI ID:

10400512675220001

### Electric Usage Detail

Load Factor 38.3 %  
Meter Number: 18547159  
Current Meter Read 07/13/2020 49888  
Previous Meter Read 06/11/2020 48189  
kWh Multiplier 1  
kWh Usage 1,699  
Demand 6 kW

### Current Electric Charges Detail

32 Day Billing Period From 06/11/2020 To 07/13/2020

#### Fixed Price

Actual Consumption \* Price 1,699 kWh @ \$0.049160/kWh 83.52  
Nodal Congestion Charge 1.08

#### TDSP Pass-Through Charges

From 06/11/2020 To 07/13/2020

TDSP Customer Charge 3.60  
Delivery Point Charge 20.96  
Competition Transition Charge 1,699 kWh @ \$0.000138/kWh 0.23  
Distribution Charge (DUOS) 6 kW @ \$5.725600/kWh 34.35  
Transmission Cost Recov Factor 6 kW @ \$3.492392/kWh 20.95  
Electricity Relief Program 1,699 kWh @ \$0.000330/kWh 0.56  
Property Damages 6 kW @ \$0.028280/kWh 0.17  
Energy Efficiency Cost Recovery 1.37  
Competition Transition Charge (CTC) 1,699 kWh @ \$0.002820/kWh 4.79

#### Total TDSP Pass-Through Charges

86.98

#### Taxes and Assessments

Gross Receipts Tax Reimbursement Charge 1.85  
PUC Assessment 0.29  
City Sales Tax 1.5% 2.60  
County Sales Tax 0.5% 0.86  
State Sales Tax 6.25% 10.88

#### Total Taxes and Assessments

16.48

#### Current Charges

\$188.06

Your current plan is effective through your meter read on or after August 31, 2021.



Reliant Account: 10 533 607 - 7  
Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 329000485233

### Questions or Comments?

Reliant  
P O. Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

**Mid Market Customer Support**  
**1-877-505-3833** Mon-Fri 7:30am-5:30pm  
Reliant Energy Retail Services, LLC  
PUCT Certificate 10007

Date Due	Amount Due	After Due Date
09/08/2020	\$ 194.92	\$ 204.67

### Account Summary

Billing Date: Aug 17, 2020

Previous Amount Due	\$188.06
Payment 08/03/2020	-188.06
Balance Forward	0.00
GRT Manual Assessment	- 0 01
Current Charges	194.93
<b>Amount Due</b>	<b>\$194.92</b>

### Service Address:

122 S AVENUE D  
CLIFTON TX 76634-2229  
For outages or emergencies  
call Texas-New Mexico Power Company at  
1-888-866-7456

### ESI ID:

10400512675220001

### Electric Usage Detail

Load Factor 44.1 %  
Meter Number: 18547159  
Current Meter Read 08/12/2020 51702  
Previous Meter Read 07/13/2020 49888  
kWh Multiplier 1  
kWh Usage 1,814  
Demand 6 kW

### Current Electric Charges Detail

30 Day Billing Period From 07/13/2020 To 08/12/2020

#### Fixed Price

Actual Consumption \* Price 1,814 kWh @ \$0.049160/kWh 89.18  
Nodal Congestion Charge 1 21

#### TDSP Pass-Through Charges

From 07/13/2020 To 08/12/2020

TDSP Customer Charge 3.60  
Delivery Point Charge 20.96  
Electricity Relief Program 1,814 kWh @ \$0.000330/kWh 0.60  
Distribution Charge (DUQS) 6 kW @ \$5.725600/kW 34.35  
Property Damages 6 kW @ \$0.028280/kW 0.17  
Competition Transition Charge 1,814 kWh @ \$0.000138/kWh 0.25  
Transmission Cost Recov Factor 6 kW @ \$3.492392/kW 20.95  
Competition Transition Charge (CTC) 1,814 kWh @ \$0.002820/kWh 5.12  
Energy Efficiency Cost Recovery 1 46

#### Total TDSP Pass-Through Charges

87.46

#### Taxes and Assessments

Gross Receipts Tax Reimbursement Charge 1.92  
PUC Assessment 0.30  
City Sales Tax 1.5% 2.70  
County Sales Tax 0.5% 0.90  
State Sales Tax 6.25% 11.26  
**Total Taxes and Assessments 17.08**

**Current Charges \$194.93**

Your current plan is effective through your meter read on or after August 31, 2021.



Reliant Account: 10 533 607 - 7

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 112011949206

Questions or Comments?

Reliant  
P.O. Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

Mid Market Customer Support  
1-877-505-3833 Mon-Fri 7:30am-5 30pm  
Reliant Energy Retail Services, LLC  
PUCT Certificate 10007

Date Due	Amount Due	After Due Date
10/05/2020	\$ 182.91	\$ 192.06

Account Summary

Billing Date: Sep 14, 2020

Previous Amount Due	\$194.92
Payment 09/08/2020	-194.92
Balance Forward	0 00
Current Charges	182 91
<b>Amount Due</b>	<b>\$182.91</b>

Service Address:

122 S AVENUE D  
CLIFTON TX 76634-2229

For outages or emergencies  
call Texas-New Mexico Power Company at  
1-888-866-7456

ESI ID:

10400512675220001

Electric Usage Detail

Load Factor	39 5 %
Meter Number: 18547159	
Current Meter Read	09/11/2020 53361
Previous Meter Read	08/12/2020 51702
kWh Multiplier	1
kWh Usage	1,659
Demand	6 kW

Current Electric Charges Detail

30 Day Billing Period From 08/12/2020 To 09/11/2020

Fixed Price

Actual Consumption * Price	1,659 kWh @ \$0.049160/kWh	81 56
Nodal Congestion Charge		0.37

TDSP Pass-Through Charges

From 08/12/2020 To 09/11/2020

TDSP Customer Charge		3.60
Delivery Point Charge		20.96
Energy Efficiency Cost Recovery		1.34
Distribution Charge (DUOS)	6 kW @ \$5.725600/kW	34.35
Distribution Cost Recovery Factor		3 08
Transmission Cost Recov Factor	6 kW @ \$3.447410/kW	20.68
Property Damages	6 kW @ \$0.028280/kW	0.17
Electricity Relief Program	1,659 kWh @ \$0.000330/kWh	0.55
Competition Transition Charge	1,659 kWh @ \$0.000138/kWh	0.23
<b>Total TDSP Pass-Through Charges</b>		<b>84.96</b>

Taxes and Assessments

Gross Receipts Tax Reimbursement Charge		1.80
PUC Assessment		0.28
City Sales Tax 1.5%		2.53
County Sales Tax 0.5%		0 84
State Sales Tax 6.25%		10.57
<b>Total Taxes and Assessments</b>		<b>16.02</b>

<b>Current Charges</b>	<b>\$182.91</b>
------------------------	-----------------

Your current plan is effective through your meter read on or after August 31, 2021



an NRG company

### Questions or Comments?

Reliant  
P.O. Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

### Mid Market Customer Support

**1-877-505-3833** Mon-Fri 7:30am-5:30pm  
Reliant Energy Retail Services, LLC  
PUC Certificate 10007

Reliant Account: 10 533 607 - 7

Page 11 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 152004215418

Date Due	Amount Due	After Due Date
11/04/2020	\$ 141.19	\$ 148.25

### Account Summary

Billing Date: Oct 15, 2020

Previous Amount Due	\$182.91
Payment 09/28/2020	-182.91
Balance Forward	0.00
Current Charges	141.19
<b>Amount Due</b>	<b>\$141.19</b>

### Service Address:

122 S AVENUE D  
CLIFTON TX 76634-2229

For outages or emergencies  
call Texas-New Mexico Power Company at  
1-888-866-7456

### ESI ID:

10400512675220001

### Electric Usage Detail

Load Factor 29.5 %

### Meter Number: 18547159

Current Meter Read	10/12/2020	54459
Previous Meter Read	09/11/2020	53361
kWh Multiplier		1
kWh Usage		1,098
Demand		5 kW

### Current Electric Charges Detail

31 Day Billing Period From 09/11/2020 To 10/12/2020

#### Fixed Price

Actual Consumption * Price	1,098 kWh @ \$0.049160/kWh	53.98
Nodal Congestion Charge		0.31

#### TDSP Pass-Through Charges

From 09/11/2020 To 10/12/2020

TDSP Customer Charge		3.60
Delivery Point Charge		20.96
Energy Efficiency Cost Recovery		0.88
Distribution Charge (DUOS)	5 kW @ \$5.725600/kW	28.63
Distribution Cost Recovery Factor		2.57
Transmission Cost Recov Factor	5 kW @ \$3.447410/kW	17.24
Property Damages	5 kW @ \$0.028280/kW	0.14
Electricity Relief Program	1,098 kWh @ \$0.000330/kWh	0.36
Competition Transition Charge	1,098 kWh @ \$0.000138/kWh	0.15
<b>Total TDSP Pass-Through Charges</b>		<b>74.53</b>

#### Taxes and Assessments

Gross Receipts Tax Reimbursement Charge		1.39
PUC Assessment		0.22
City Sales Tax 1.5%		1.95
County Sales Tax 0.5%		0.65
State Sales Tax 6.25%		8.16
<b>Total Taxes and Assessments</b>		<b>12.37</b>

<b>Current Charges</b>	<b>\$141.19</b>
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Your current plan is effective through your meter read on or after August 31, 2021.



### Questions or Comments?

Reliant  
P O Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

**Mid Market Customer Support**  
**1-877-505-3833** Mon-Fri 7:30am-5:30pm  
Reliant Energy Retail Services, LLC  
PUCT Certificate 10007

Reliant Account: 10 533 607 - 7

Page 12 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 304000804406

Date Due	Amount Due	After Due Date
12/07/2020	\$ 108.70	\$ 114.14

### Account Summary

**Billing Date:** Nov 16, 2020

Previous Amount Due	\$141.19
Payment 10/26/2020	-141.19
Balance Forward	0.00
Current Charges	108.70
<b>Amount Due</b>	<b>\$108.70</b>

TX05

122 S Ave D



Reliant Account: 10 533 607 - 7

Page 13 of 57

Customer Name: CRYSTAL CLEAR WATER, INC

Invoice Number: 114008342441

### Questions or Comments?

Reliant  
P.O. Box 1532  
HOUSTON TX 77251-1532  
reliant.com/business  
Email us at solutions@reliant.com

**Mid Market Customer Support**  
**1-877-505-3833** Mon-Fri 7:30am-5:30pm  
Reliant Energy Retail Services, LLC  
PUCT Certificate 10007

Date Due	Amount Due	After Due Date
01/04/2021	\$ 82.95	\$ 87.10

### Account Summary

**Billing Date:** Dec 14, 2020

Previous Amount Due	\$108.70
Payment 11/30/2020	-108.70
Balance Forward	0.00
Current Charges	82.95 TX05
<b>Amount Due</b>	<b>\$82.95</b>

### Service Address:

122 S AVENUE D  
CLIFTON TX 76634-2229  
For outages or emergencies  
call Texas-New Mexico Power Company at  
1-888-866-7456

### ESI ID:

10400812675220001

### Electric Usage Detail

Load Factor 18.3 %  
**Meter Number: 18547159**  
Current Meter Read 12/11/2020 55533  
Previous Meter Read 11/12/2020 55100  
kWh Multiplier 1  
kWh Usage 433  
Demand 3 kW

### Current Electric Charges Detail

29 Day Billing Period From 11/12/2020 To 12/11/2020

#### Fixed Price

Actual Consumption \* Price 433 kWh @ \$0.049160/kWh 21.29  
Nodal Congestion Charge 0.13

#### TDSP Pass-Through Charges

From 11/12/2020 To 12/11/2020

TDSP Customer Charge 3.60  
Delivery Point Charge 20.96  
Energy Efficiency Cost Recovery 0.35  
Distribution Charge (DUOS) 3 kW @ \$5.725600/kW 17.18  
Distribution Cost Recovery Factor 1.54  
Transmission Cost Recov Factor 3 kW @ \$3.447410/kW 10.34  
Property Damages 3 kW @ \$0.028280/kW 0.08  
Electricity Relief Program 433 kWh @ \$0.000330/kWh 0.14  
Competition Transition Charge 433 kWh @ \$0.000138/kWh 0.06

#### Total TDSP Pass-Through Charges

54.25

#### Taxes and Assessments

Gross Receipts Tax Reimbursement Charge 0.82  
PUC Assessment 0.13  
City Sales Tax 1.5% 1.14  
County Sales Tax 0.5% 0.38  
State Sales Tax 6.25% 4.81

#### Total Taxes and Assessments

7.28

#### Current Charges

\$82.95

Your current plan is effective through your meter read on or after August 31, 2021.

# **2020 SEWER, WATER, AND SANITATION BILLS**



CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	1396100	1385800	10,300	96.85
SEWAGE				20.95
SANITATION				24.17
Tax				1.99

254-675-8337

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 1/28/20

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
9 6		143.96	7.20	151.16

BRUSH DAY FEB. 8TH FROM 9AM-11AM WEATHER PERMITTING  
IF TRASH CARTS DO NOT BELONG TO YOU, THEY BELONG TO  
WASTE CONNECTIONS AND STAY AT THE PROPERTY  
EMERGENCY # ON CALL 386-6374 OR PD#675-6620



CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	1410400	1400300	10,100	95.52
SEWAGE				26.71
SANITATION				24.17
Tax				1.99

254-675-8337

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 3/26/20

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
9 6		148.39	7.42	155.81

BRUSH DAY APRIL 11TH FROM 9AM-11AM WEATHER PERMITTING  
\*\*\*\*\*PLEASE READ BACK OF BILLS\*\*\*\*\*  
City Hall will be closed April 10th for Good Friday.  
EMERGENCY # ON CALL 386-6374 OR PD#675-6620



Supplemental Exhibit 2-12  
CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

Page 15 of 57

RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	1385800	1380600	5,200	66.02
SEWAGE				20.95
SANITATION				24.17
Tax				1.99

254-675-8337

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 12/26/19

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
12 9	6	113.13	5.66	118.79

BRUSH DAY JAN. 11TH FROM 9AM-11AM WEATHER PERMITTING  
CITY HALL WILL BE CLOSED JAN. 01ST FOR NEW YEARS  
TRASH WILL BE PICKED UP A DAY BEHIND THE 2ND PICKUP  
THE WEEK OF NEW YEARS  
EMERGENCY # ON CALL 386-6374 OR PD #675-6620



CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	1400300	1396100	4,200	61.03
SEWAGE				26.71
SANITATION				24.17
Tax				1.99

254-675-8337

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 2/27/20

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
2 10	6	113.90	5.70	119.60

BRUSH DAY MARCH 14TH FROM 9AM-11AM WEATHER PERMITTING  
THE TRASH CARTS DO NOT BELONG TO YOU, THEY BELONG TO  
WASTE CONNECTIONS AND STAY AT THE PROPERTY  
EMERGENCY # ON CALL 386-6374 OR PD#675-6620



CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	1437600	1424300	13,300	116.71
SEWAGE				26.71
SANITATION				24.17
Tax				1.99

122 S AVE D 76634-2229

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 5/27/20

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
5 18 6		169.58	8.48	178.06

BRUSH DAY JUNE 13TH FROM 9AM-11AM WEATHER PERMITTING.

EMERGENCY # ON CALL 386-6374 OR PD #675-6620

POOL OPENS JUNE 01, 2020 AT 1:00PM



CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	1458000	1444800	13,200	116.04
SEWAGE				26.71
SANITATION				24.17
Tax				1.99

122 S AVE D 76634-2229

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 8/26/20

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
10 6		168.91	8.45	177.36

BRUSH DAY SEPT. 12TH FROM 9AM-11AM WEATHER PERMITTING.

EMERGENCY # ON CALL 386-6374 OR PD #675-6620

CITY HALL CLOSED SEPT. 7TH, FOR LABOR DAY. GARBAGE WILL BE PICKED UP A DAY BEHIND THAT WEEK



Supplemental Exhibit 2-12  
CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

Page 16 of 57

RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	1424300	1410400	13,900	120.68
SEWAGE				26.71
SANITATION				24.17
Tax				1.99

**\$ PAID**  
173.55

CR 2642

5-11-20

122 S AVE D 76634-2229

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 4/27/20

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
4 8 6		173.55	8.68	182.23

BRUSH DAY MAY 9TH FROM 9AM-11AM WEATHER PERMITTING.

CITY WIDE CLEAN UP MAY 9TH FROM 8AM-12PM AT ARMORY.

CITY HALL WILL BE CLOSED MONDAY MAY 25TH FOR MEMORIAL EMERGENCY # ON CALL 386-6374 OR PD #675-6620



CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	1444800	1443800	1,000	50.05
SEWAGE				26.71
SANITATION				24.17
Tax				1.99

122 S AVE D 76634-2229

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 7/27/20

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
7 19 6		102.92	5.15	108.07

BRUSH DAY AUGUS

EMERGENCY # ON C

PLEASE BE SAFE A

08/07



CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING PRESENT	METER READING PREVIOUS	USED	CHARGES
Water	1470900	1460700	10,200	96.18
SEWAGE				26.71
SANITATION				24.17
Tax				1.99

**PAID**  
149.05

11-4-20 CLK

122 S AVE D 76634-2229

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 10/27/20

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
10 8 6		149.05	7.45	156.50

BRUSH DAY NOV 14TH FROM 9AM-11AM WEATHER PERMITTING. EMERGENCY # ON CALL 386-6374 OR PD #675-6620. CITY HALL WILL BE CLOSED NOV. 26 & 27 FOR THANKSGIVING. 2ND GARBAGE PICKUP THE WEEK OF THANKSGIVING WILL BE 1 DAY BEHIND



CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING PRESENT	METER READING PREVIOUS	USED	CHARGES
Water	1489500	1479800	9,700	108.10
SEWAGE				26.71
SANITATION				24.17
Tax				1.99

122 S AVE D 76634-2229

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 12/28/20

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
12 9 6		160.97	8.05	169.02

BRUSH DAY JAN 9TH  
EMERGENCY ON CALL  
CITY HALL WILL BE  
GARBAGE PICKUP DE

01/01



CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

Supplemental Exhibit 2-12

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RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING PRESENT	METER READING PREVIOUS	USED	CHARGES
Water	1460700	1458000	2,700	53.54
SEWAGE				26.71
SANITATION				24.17
Tax				1.99

122 S AVE D 76634-2229

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 9/28/20

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
9 8 6		106.41	5.32	111.73

BRUSH DAY OCT. 10TH FROM 9AM-11AM WEATHER PERMITTING. EMERGENCY # ON CALL 386-6374 OR PD #675-6620



CITY OF CLIFTON  
P.O. BOX 231  
CLIFTON, TEXAS 76634  
(254) 675-8337

RETURN SERVICE REQUESTED

TYPE OF SERVICE	METER READING PRESENT	METER READING PREVIOUS	USED	CHARGES
Water	1479800	1470900	8,900	87.58
SEWAGE				26.71
SANITATION				24.17
Tax				1.99

**PAID**

122 S AVE D 76634-2229

LIBRARY ASKING FOR \$2 DONATIONS-PLEASE ADD TO PAY

ACCOUNT # 80 11/25/20

METER READ MONTH DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
11 9 6		140.45	7.02	147.47

BRUSH DAY DEC 12TH FROM 9AM-11AM WEATHER PERMITTING EMERGENCY ON CALL # 386-6374 OR PD 675-6620

CITY HALL WILL BE CLOSED DEC 24 & 25 AND JAN 1 GARBAGE PICKUP DELAYED ON 2ND FRIDAY ONLY

12/25 PICKUP WILL BE ON 12/26 AND 1/1 PICKUP WILL BE ON 1/2

# **2020 OFFICE GAS BILLS**



www.atmosenergy.com

Supplemental Exhibit 2-12

Account Number: 3034283916

Customer Name: ROBERT PAYNE

Service Address: 122 S AVENUE D

CLIFTON TX 76634-2229

Page 19 of 57

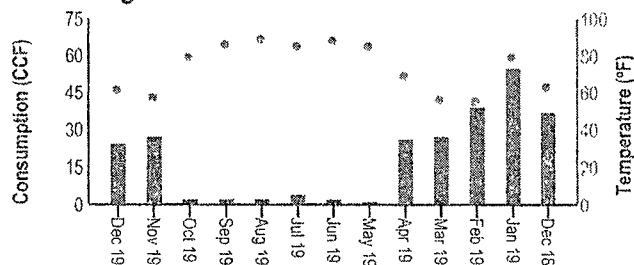
**DUE DATE**

**01/07/20**

**TOTAL DUE**

**\$8.35**

### Gas Usage Trend



### Account Summary

**Billing Date: 12/23/19**

Previous Balance -64.84

Payment(s) 0.00

Current Charges 73.19

**Total Amount Due**

**\$8.35**

(see reverse for billing details)

### Important Messages from Your Natural Gas Company

#### SMELL GAS? ACT FAST!

Leave the area immediately! Then call 911 and Atmos Energy at 1-866-322-8667.

#### CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit [www.atmosenergy.com/bill](http://www.atmosenergy.com/bill).

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

Go paperless with E-Bill and sign up for other billing and payment options at [www.atmosenergy.com](http://www.atmosenergy.com).

For instructions on reading your Atmos Energy bill, please visit [www.atmosenergy.com/yourbill](http://www.atmosenergy.com/yourbill).

#### CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700

### Help Your Neighbors Stay Warm

When you donate to Atmos Energy's Sharing the Warmth program, you help families and the elderly stay warm and secure.

Learn more and donate at [atmosenergy.com/share](http://atmosenergy.com/share)



### NOTICE TO CUSTOMERS - PAYMENT ADDRESS CHANGE

Atmos Energy's address for mailing payments has changed. Please mail payments to PO Box 740353, Cincinnati, OH 45274-0353. If you pay your bill electronically, no action is necessary.

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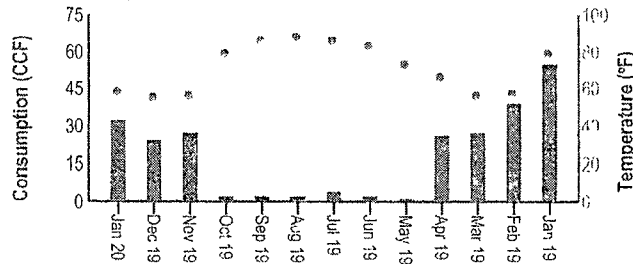


Supplemental Exhibit 2-12  
 Page 20 of 57  
**Account Number: 3034283916**  
 Customer Name: ROBERT PAYNE  
 Service Address: 122 S AVENUE D  
 CLIFTON TX 76634-2229

**DUE DATE**    **TOTAL DUE**  
**02/07/20**    **\$-13.91**

NO PAYMENT REQUIRED

### Gas Usage Trend



### Account Summary Billing Date: 1/23/20

Previous Balance	8.35
Payment(s)	-100.00
Current Charges	77.74

**Total Amount Due                      \$-13.91**

*(see reverse for billing details)*

### Important Messages from Your Natural Gas Company

#### BEWARE OF CARBON MONOXIDE

Carbon monoxide (CO) is an odorless, colorless toxic gas produced by improperly working appliances and automobile exhaust. To learn about CO safety, visit [www.atmosenergy.com/COsafety](http://www.atmosenergy.com/COsafety).

#### CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit [www.atmosenergy.com/bill](http://www.atmosenergy.com/bill)

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

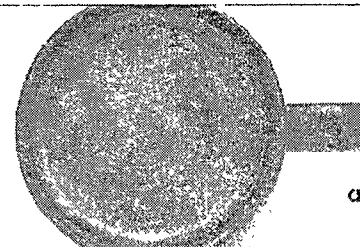
Go paperless with E-Bill and sign up for other billing and payment options at [www.atmosenergy.com](http://www.atmosenergy.com).

For instructions on reading your Atmos Energy bill, please visit [www.atmosenergy.com/yourbill](http://www.atmosenergy.com/yourbill).

#### CONTACT US:

Emergency Phone 24/7: 1-866-322-8667  
 Customer Service M-F 7am - 6pm CST: 1-888-286-6700

**BECAUSE IT'S  
THE BEST WAY TO KEEP  
YOUR FAMILY WARMER AND  
COZIER.**



Learn more at  
[atmosenergy.com/WhyChooseGas](http://atmosenergy.com/WhyChooseGas)

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Account Number: 3034283916

Customer Name: ROBERT PAYNE

Service Address: 122 S AVENUE D

CLIFTON TX 76634-2229

DUE DATE

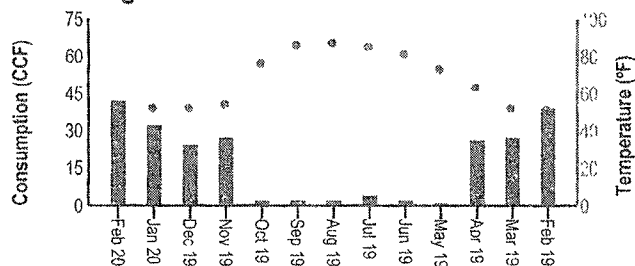
03/10/20

TOTAL DUE

\$-33.95

NO PAYMENT REQUIRED

### Gas Usage Trend



### Account Summary

Billing Date: 2/24/20

Previous Balance -13.91

Payment(s) -100.00

Current Charges 79.96

Total Amount Due

\$-33.95

(see reverse for billing details)

### Important Messages from Your Natural Gas Company

#### SMELL GAS? ACT FAST!

If you suspect a gas leak, don't wait! Leave the area immediately and call 911 and Atmos Energy at 1-866-322-8667.

#### CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit [www.atmosenergy.com/bill](http://www.atmosenergy.com/bill)

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

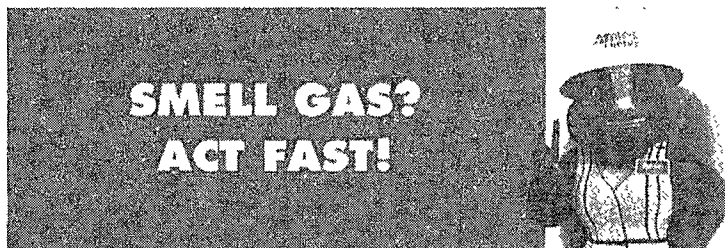
Go paperless with E-Bill and sign up for other billing and payment options at [www.atmosenergy.com](http://www.atmosenergy.com).

For instructions on reading your Atmos Energy bill, please visit [www.atmosenergy.com/yourbill](http://www.atmosenergy.com/yourbill).

#### CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



**LEAVE** the area immediately.

**CALL 911** and call us at **866-322-8667** from a safe distance.



RP AG LLC

Account Number: 3034283916

Customer Name: ROBERT PAYNE

Service Address: 122 S AVENUE D

CLIFTON TX 76634-2229

Supplemental Exhibit 2-12

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DUE DATE

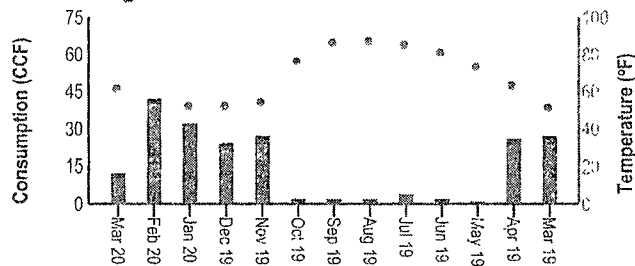
04/07/20

TOTAL DUE

\$-68.85

NO PAYMENT REQUIRED

### Gas Usage Trend



### Account Summary

Billing Date: 3/23/20

Previous Balance -33.95

Payment(s) -100.00

Current Charges 65.10

Total Amount Due

\$-68.85

(see reverse for billing details)

### Important Messages from Your Natural Gas Company

#### IMMEDIATE ASSISTANCE AVAILABLE

Additional funds are available to help people in need pay their utility bills. Visit [atmosenergy.com/assistance](http://atmosenergy.com/assistance) or call toll-free 1-888-286-6700 to find an energy assistance agency near you.

#### CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit [www.atmosenergy.com/bill](http://www.atmosenergy.com/bill).

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

Go paperless with E-Bill and sign up for other billing and payment options at [www.atmosenergy.com](http://www.atmosenergy.com).

For instructions on reading your Atmos Energy bill, please visit [www.atmosenergy.com/yourbill](http://www.atmosenergy.com/yourbill).

#### CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700

Need help paying your utility bills?

To find a Community Action Agency near you, visit [atmosenergy.com/assistance](http://atmosenergy.com/assistance) or call 888-286-6700.

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www.atmosenergy.com

Supplemental Exhibit 2-12

Account Number: 3034283916

Customer Name: ROBERT PAYNE

Service Address: 122 S AVENUE D

CLIFTON TX 76634-2229

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DUE DATE

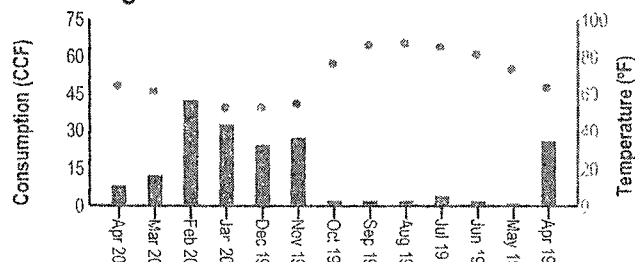
05/11/20

TOTAL DUE

\$-3.14

NO PAYMENT REQUIRED

### Gas Usage Trend



### Account Summary

Billing Date: 4/24/20

Previous Balance

-68.85

Payment(s)

0.00

Current Charges

65.71

**\$ PAID**  
100.00  
CK 2643  
5-11-20

Total Amount Due

\$-3.14

(see reverse for billing details)

### Important Messages from Your Natural Gas Company

#### CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. This bill also includes a surcharge of \$1.35 per commercial customer for recovery of rate case expenses related to the 2018 Statement of Intent.

For more information about your bill, visit [www.atmosenergy.com/bill](http://www.atmosenergy.com/bill)

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

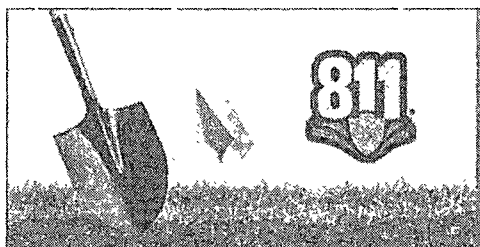
Go paperless with E-Bill and sign up for other billing and payment options at [www.atmosenergy.com](http://www.atmosenergy.com).

For instructions on reading your Atmos Energy bill, please visit [www.atmosenergy.com/yourbill](http://www.atmosenergy.com/yourbill).

#### CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



### SAFE DIGGING PRACTICES ARE CRUCIAL

During the COVID-19 pandemic, unless an outdoor project is essential, please postpone any digging, excavation and demolition work. If you must dig, always call 811 prior to digging. Calling 811 is free, it's the law and it keeps you safe.

For more information, visit [atmosenergy.com/call811](http://atmosenergy.com/call811).

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Account Number: 3034283916

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Customer Name: ROBERT PAYNE

DUE DATE

TOTAL DUE

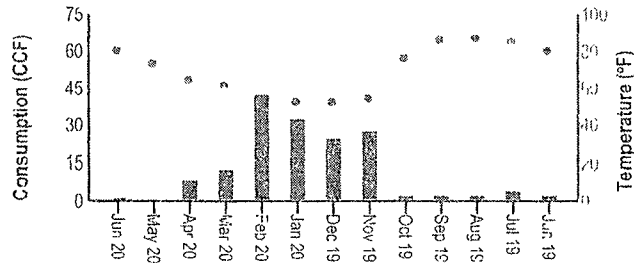
Service Address: 122 S AVENUE D

07/08/20

\$19.43

CLIFTON TX 76634-2229

### Gas Usage Trend



### Account Summary

Billing Date: 6/23/20

Previous Balance	-40.73
Payment(s)	0.00
Current Charges	60.16

Total Amount Due

\$19.43

(see reverse for billing details)

### Important Messages from Your Natural Gas Company

#### IMMEDIATE ASSISTANCE AVAILABLE

Additional funds are available to help people in need pay their utility bills. Visit [atmosenergy.com/assistance](http://atmosenergy.com/assistance) or call toll-free 1-888-286-6700 to find an energy assistance agency near you.

#### CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit [www.atmosenergy.com/bill](http://www.atmosenergy.com/bill).

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

Go paperless with E-Bill and sign up for other billing and payment options at [www.atmosenergy.com](http://www.atmosenergy.com).

For instructions on reading your Atmos Energy bill, please visit [www.atmosenergy.com/yourbill](http://www.atmosenergy.com/yourbill).

#### CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



Do you need assistance paying your natural gas bill?

## We're here to help.

Learn more about our energy assistance programs at [atmosenergy.com/energyassistance](http://atmosenergy.com/energyassistance).



Account Number: 3034283916

Customer Name: ROBERT PAYNE

Service Address: 122 S AVENUE D

CLIFTON TX 76634-2229

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DUE DATE

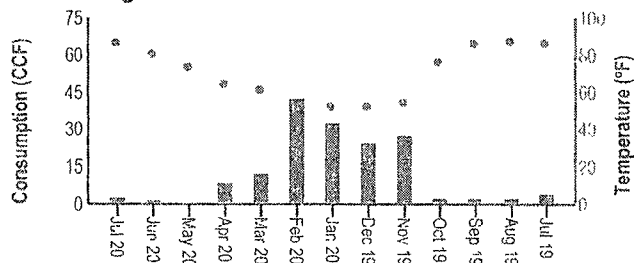
TOTAL DUE

08/06/20

\$-18.43

NO PAYMENT REQUIRED

## Gas Usage Trend



## Account Summary

Billing Date: 7/22/20

Previous Balance	19.43
Payment(s)	-100.00
Current Charges	62.14

Total Amount Due

\$-18.43

(see reverse for billing details)

## Important Messages from Your Natural Gas Company

## SMELL GAS? ACT FAST!

Leave the area immediately! From a safe distance, call 911 and Atmos Energy at 1-866-322-8667

## CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit [www.atmosenergy.com/bill](http://www.atmosenergy.com/bill).

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

Go paperless with E-Bill and sign up for other billing and payment options at [www.atmosenergy.com](http://www.atmosenergy.com).

For instructions on reading your Atmos Energy bill, please visit [www.atmosenergy.com/yourbill](http://www.atmosenergy.com/yourbill).

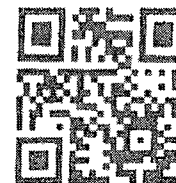
## CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700

## Easy, Convenient Billing and Payment with Mobile Wallet

Add your Atmos Energy bill to your Apple Wallet or Google Pay application for a seamless mobile billing experience. To add your natural gas bill to your wallet now, scan the QR code using your mobile device and follow the prompts.



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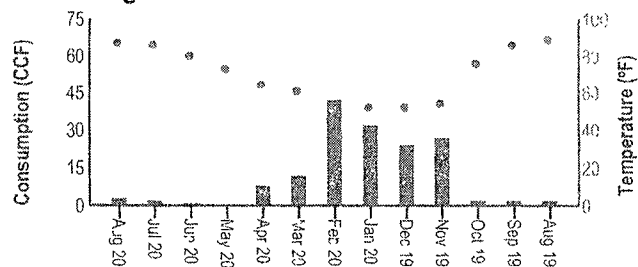


Supplemental Exhibit 2-12  
**Account Number: 3034283916**  
 Customer Name: ROBERT PAYNE  
 Service Address: 122 S AVENUE D  
 CLIFTON TX 76634-2229

Page 26 of 57  
**DUE DATE** 09/08/20  
**TOTAL DUE** \$-55.46

NO PAYMENT REQUIRED

### Gas Usage Trend



### Account Summary

**Billing Date: 8/24/20**

Previous Balance	-18.43
Payment(s)	-100.00
Current Charges	62.97

**Total Amount Due \$-55.46**

(see reverse for billing details)

### Important Messages from Your Natural Gas Company

#### NATIONAL 811 DAY

August 11 is National 811 Day. We hope that this day serves as a reminder to always call 811 before you dig. For more information, visit [www.atmosenergy.com/call811](http://www.atmosenergy.com/call811).

#### CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02 and a 2018 GRIP surcharge of \$8.74, for a net customer charge of \$52.26. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit [www.atmosenergy.com/bill](http://www.atmosenergy.com/bill).

If current bill is not paid by the due date, a penalty (if applicable) will appear on your next bill.

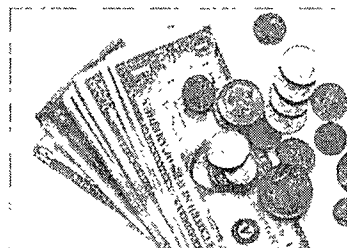
Go paperless with E-Bill and sign up for other billing and payment options at [www.atmosenergy.com](http://www.atmosenergy.com).

For instructions on reading your Atmos Energy bill, please visit [www.atmosenergy.com/yourbill](http://www.atmosenergy.com/yourbill).

#### CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



## Help Is Available for Past Due Accounts

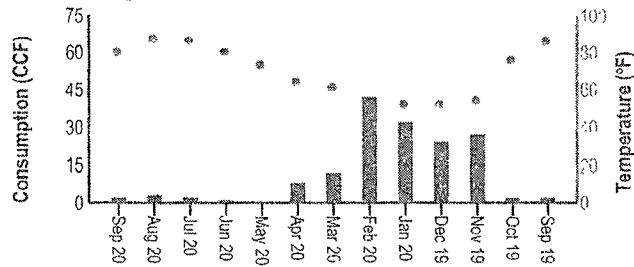
Learn more about our energy assistance programs at [atmosenergy.com/energyassistance](http://atmosenergy.com/energyassistance).

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Supplemental Exhibit 2-12  
Account Number: 3034283916  
Customer Name: ROBERT PAYNE  
Service Address: 122 S AVENUE D  
CLIFTON TX 76634-2229  
Page 27 of 57  
DUE DATE 10/09/20  
TOTAL DUE \$23.73

### Gas Usage Trend



### Account Summary

Billing Date: 9/24/20

Previous Balance	-55.46
Payment(s)	0.00
Current Charges	79.19

**Total Amount Due \$23.73**

(see reverse for billing details)

### Important Messages from Your Natural Gas Company

#### HELP FOR MANAGING YOUR ENERGY USE

Atmos Energy has the tools and information to help manage your energy use and control your energy costs. For more, go to [www.atmosenergy.com/EnergyTips](http://www.atmosenergy.com/EnergyTips).

#### CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02, a 2018 GRIP surcharge of \$8.74, and a 2019 GRIP surcharge of \$14.54 for a net customer charge of \$66.80. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit [www.atmosenergy.com/bill](http://www.atmosenergy.com/bill).

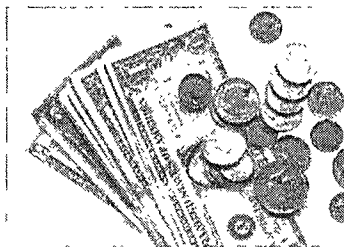
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For instructions on reading your Atmos Energy bill, please visit [www.atmosenergy.com/yourbill](http://www.atmosenergy.com/yourbill).

#### CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



## Help Is Available for Past Due Accounts

Learn more about our energy assistance programs at [atmosenergy.com/energyassistance](http://atmosenergy.com/energyassistance).

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Account Number: 3034283916

Customer Name: ROBERT PAYNE

Service Address: 122 S AVENUE D

CLIFTON TX 76634-2229

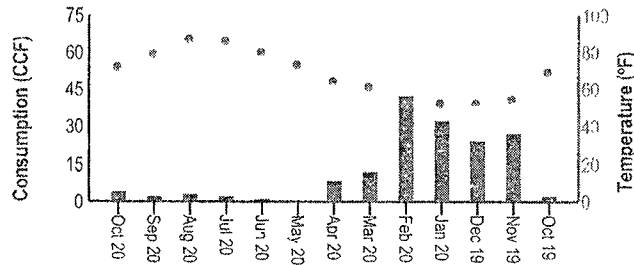
**DUE DATE**

**11/10/20**

**TOTAL DUE**

**\$4.23**

### Gas Usage Trend



### Account Summary

**Billing Date: 10/26/20**

Previous Balance 23.73

Payment(s) -100.00

Current Charges 80.50

**Total Amount Due**

**\$4.23**

(see reverse for billing details)

### Important Messages from Your Natural Gas Company

#### HELP YOUR NEIGHBORS STAY WARM

Help your neighbors stay warm this winter by donating to Atmos Energy's Sharing the Warmth Program. For more information, visit [www.atmosenergy.com/share](http://www.atmosenergy.com/share) or call 1-888-286-6700.

#### CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02, a 2018 GRIP surcharge of \$8.74, and a 2019 GRIP surcharge of \$14.54 for a net customer charge of \$66.80. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit [www.atmosenergy.com/bill](http://www.atmosenergy.com/bill).

Go paperless with E-Bill and sign up for other billing and payment options at [www.atmosenergy.com](http://www.atmosenergy.com).

For instructions on reading your Atmos Energy bill, please visit [www.atmosenergy.com/yourbill](http://www.atmosenergy.com/yourbill).

#### CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700



**Clean energy for generations to come.**

Choosing what's best for our environment and energy that's clean, affordable and reliable is easy with natural gas.

[ATMOSENERGY.COM/ENVIRONMENT](http://ATMOSENERGY.COM/ENVIRONMENT)



Supplemental Exhibit 2-12

Account Number: 3034283916

Page 29 of 57

Customer Name: ROBERT PAYNE

DUE DATE TOTAL DUE

Service Address: 122 S AVENUE D

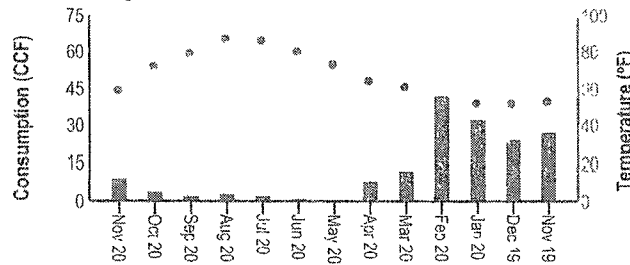
12/04/20

\$-12.02

CLIFTON TX 76634-2229

NO PAYMENT REQUIRED

Gas Usage Trend



Account Summary

Billing Date: 11/19/20

Previous Balance	4.23
Payment(s)	-100.00
Current Charges	83.75

Total Amount Due

\$-12.02

(see reverse for billing details)

Important Messages from Your Natural Gas Company

HELP YOUR NEIGHBORS STAY WARM

Help your neighbors stay warm this winter by donating to Atmos Energy's Sharing the Warmth Program. For more information, visit [www.atmosenergy.com/share](http://www.atmosenergy.com/share) or call 1-888-286-6700.

CUSTOMER CHARGE EXPLANATION

The customer charge on your bill reflects a basic charge of \$43.50, a Conservation and Energy Efficiency surcharge of \$0.02, a 2018 GRIP surcharge of \$8.74, and a 2019 GRIP surcharge of \$14.54 for a net customer charge of \$66.80. The Gas Reliability Infrastructure Programs Surcharge (GRIP) is a surcharge to recover the costs of utility plant projects that have been completed since the last rate case pursuant to Texas Utilities Code Sec. 104.301. This surcharge will appear on your bill until it is rolled into regular rates following the next rate case. For more information about your bill, visit [www.atmosenergy.com/bill](http://www.atmosenergy.com/bill).

Go paperless with E-Bill and sign up for other billing and payment options at [www.atmosenergy.com](http://www.atmosenergy.com).

For instructions on reading your Atmos Energy bill, please visit [www.atmosenergy.com/yourbill](http://www.atmosenergy.com/yourbill).

CONTACT US:

Emergency Phone 24/7: 1-866-322-8667

Customer Service M-F 7am - 6pm CST: 1-888-286-6700

Need help paying your utility bills?

To find immediate help in your area:

- Contact your local Energy Assistance Agency
- Go to [atmosenergy.com/assistance](http://atmosenergy.com/assistance)
- Call 211 (select option 1) or 888.286.6700

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# **2020 INTERNET AND OFFICE PHONE BILLS**



Account Name: ROBERT PAYNE  
Account Number: 314324767

P.O. Box 2961  
Phoenix, AZ 85062-2961

Page: 1 of 7  
Bill Date: Jan. 10, 2020

Previous Balance	Payments	Adjustments Credits	Current Charges
135.26	135.26 CR	0.00	134.46

**Payment Summary**

Previous Balance 135.26  
Payment by check received on DEC 27 135.26 CR

<b>Balance</b>	<b>0.00</b>
----------------	-------------

**Adjustments/Credits Summary**

Adjustments to Previous Balance 0.00

<b>Total Adjustments</b>	<b>0.00</b>
--------------------------	-------------

**Current Charge Summary**

Monthly Charges 116.96  
One-Time Charges 0.00  
Usage Charges 0.00  
Discount 0.00  
Adjustments 0.00  
Taxes, Fees, and Surcharges 17.50

<b>Total Current Charges</b>	<b>134.46</b>
------------------------------	---------------

<b>Due Date</b>	<b>Feb. 03, 2020</b>	<b>Amount Due</b>	<b>134.46</b>
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**IMPORTANT NEWS**



Account Name: ROBERT PAYNE  
Account Number: 314324767

P.O. Box 2961  
Phoenix, AZ 85062-2961

Page: 1 of 7

Bill Date: Feb. 10, 2020

Previous Balance	Payments	Adjustments Credits	Current Charges
134.46	134.46 CR	0.00	155.46

**Payment Summary**

Previous Balance	134.46
Payment by check received on FEB 09	134.46 CR

<b>Balance</b>	<b>0.00</b>
----------------	-------------

**Adjustments/Credits Summary**

Adjustments to Previous Balance	0.00
---------------------------------	------

<b>Total Adjustments</b>	<b>0.00</b>
--------------------------	-------------

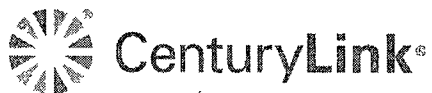
**Current Charge Summary**

Monthly Charges	116.96
One-Time Charges	0.00
Usage Charges	0.00
Discount	0.00
Adjustments	0.00
Taxes, Fees, and Surcharges	17.50
Late Fee	21.00

<b>Total Current Charges</b>	<b>155.46</b>
------------------------------	---------------

<b>Due Date</b>	<b>Mar. 04, 2020</b>	<b>Amount Due</b>	<b>155.46</b>
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**IMPORTANT NEWS**



Account Name: ROBERT PAYNE  
Account Number: 314324767

P.O. Box 2961  
Phoenix, AZ 85062-2961

Page: 1 of 7  
Bill Date: Mar. 10, 2020

Previous Balance	Payments	Adjustments Credits	Current Charges
155.46	0.00	0.00	160.46

**Payment Summary**

Previous Balance 155.46  
Less Payments 0.00

**Balance 155.46**

**Adjustments/Credits Summary**

Adjustments to Previous Balance 0.00

**Total Adjustments 0.00**

**Current Charge Summary**

Monthly Charges 116.96  
One-Time Charges 0.00  
Usage Charges 0.00  
Discount 0.00  
Adjustments 0.00  
Taxes, Fees, and Surcharges 17.50  
Late Fee 26.00

**Total Current Charges 160.46**

**Due Date Apr. 02, 2020 Amount Due 315.92**

Just a friendly reminder that your account is past due. If you have already made your payment, thank you for bringing your account up to date.

**IMPORTANT NEWS**



Account Name: ROBERT PAYNE  
Account Number: 314324767

P.O. Box 2961  
Phoenix, AZ 85062-2961

Page: 1 of 7

Bill Date: Apr. 10, 2020

Previous Balance	Payments	Adjustments Credits	Current Charges
315.92	315.92 CR	0.00	134.13
<b>Payment Summary</b>			
Previous Balance			315.92
Payment by check received on MAR 13			155.46 CR
Payment by check received on MAR 30			160.46 CR
<b>Balance</b>			<b>0.00</b>
<b>Adjustments/Credits Summary</b>			
Adjustments to Previous Balance			0.00
<b>Total Adjustments</b>			<b>0.00</b>
<b>Current Charge Summary</b>			
Monthly Charges			116.96
One-Time Charges			0.00
Usage Charges			0.00
Discount			0.00
Adjustments			0.00
Taxes, Fees, and Surcharges			17.17
<b>Total Current Charges</b>			<b>134.13</b>
<b>Due Date</b>	<b>May 04, 2020</b>	<b>Amount Due</b>	<b>134.13</b>

**IMPORTANT NEWS**



CenturyLink®

Supplemental Exhibit 2-12

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Account Name: ROBERT PAYNE  
Account Number: 314324767

P.O. Box 2961  
Phoenix, AZ 85062-2961

Page: 1 of 6  
Bill Date: May 10, 2020

Previous Balance	Payments	Adjustments Credits	Current Charges
134.13	134.13 CR	12.71 CR	0.00
<b>Payment Summary</b>			
Previous Balance			134.13
Payment by check received on MAY 02			134.13 CR
<b>Balance</b>			<b>0.00</b>
<b>Adjustments/Credits Summary</b>			
Adjustments to Previous Balance (Details on Page 4 )			12.71 CR
<b>Total Adjustments</b>			<b>12.71 CR</b>
<b>Current Charge Summary</b>			
Monthly Charges			0.00
One-Time Charges			0.00
Usage Charges			0.00
Discount			0.00
Adjustments			0.00
Taxes, Fees, and Surcharges			0.00
<b>Total Current Charges</b>			<b>0.00</b>
<b>Due Date</b>	<b>Jun. 03, 2020</b>	<b>Amount Due</b>	<b>12.71 CR</b>

## IMPORTANT NEWS



## INVOICE

Supplemental Exhibit 2-12

Page 36 of 57  
NextLink Internet  
95 Parker Oaks Lane  
Hudson Oaks, TX 76087  
855-698-5465  
www.nextlinkinternet.com

Janice Gacke  
RP Ag LLC  
122 S. Ave D  
Clifton, TX 76634

**Invoice Summary**

Account	125164759
Reference	Invoice N125164759-1
Date	03/11/2020
Due Date	04/10/2020
Total (\$)	376.81
<b>Amount Due (\$)</b>	<b>376.81</b>

**SALES AND CREDITS**

Installation	250.00
CommercialLink10	100.00
Service Dates: 03/10/2020 to 04/09/2020	
Router/UPS Rental	0.00
Service Dates: 03/10/2020 to 04/09/2020	
<b>Sub Total</b>	<b>350.00</b>

**TAXES AND FEES**

State and local taxes	26.81
<b>Sub Total</b>	<b>26.81</b>

Page 86 of 107  
Please tear off and return the bottom portion with your payment. Thank you.



## INVOICE

NextLink Internet  
 95 Parker Oaks Lane  
 Hudson Oaks, TX 76087  
 855-698-5465  
 www.nextlinkinternet.com

Janice Gacke  
 RP Ag LLC  
 122 S. Ave D  
 Clifton, TX 76634

**Invoice Summary**

Account	125164759
Reference	Invoice N125164759-4
Date	05/10/2020
Due Date	06/09/2020
Total (\$)	129.33
<b>Amount Due (\$)</b>	<b>129.33</b>

**SALES AND CREDITS**

CommercialLink10	100.00
Service Dates: 05/10/2020 to 06/09/2020	
VoIP Line	19.95
Service Dates: 05/10/2020 to 06/09/2020	
Router/UPS Rental	0.00
Service Dates: 05/10/2020 to 06/09/2020	
<b>Sub Total</b>	<b>119.95</b>

**TAXES AND FEES**

State and local taxes	7.83
911 Emergency Services Fee	0.50
911 Equalization Surcharge	0.06
E911 Recovery Fee	0.99
<b>Sub Total</b>	<b>9.38</b>

Please tear off and return the bottom portion with your payment. Thank you.

Janice Gacke  
 RP Ag LLC  
 122 S. Ave D  
 Clifton, TX 76634



NextLink Internet  
 95 Parker Oaks Lane  
 Hudson Oaks, TX 76087

**Payment Summary**

Account	125164759
Reference	Invoice N125164759-4
Due Date	06/09/2020
<b>Amount Due (\$)</b>	<b>129.33</b>
Amount Enclosed	
Check Number	
Please make checks payable to NextLink Internet	



## INVOICE

Page 38 of 57  
 NextLink Internet  
 95 Parker Oaks Lane  
 Hudson Oaks, TX 76087  
 855-698-5465  
 www.nextlinkinternet.com

Janice Gacke  
 RP Ag LLC  
 122 S. Ave D  
 Clifton, TX 76634

**Invoice Summary**

Account	125164759
Reference	Invoice N125164759-5
Date	06/10/2020
Due Date	07/10/2020
Total (\$)	129.33
<b>Amount Due (\$)</b>	<b>129.33</b>

**SALES AND CREDITS**

CommercialLink10	100.00
Service Dates: 06/10/2020 to 07/09/2020	
VoIP Line	19.95
Service Dates: 06/10/2020 to 07/09/2020	
Router/UPS Rental	0.00
Service Dates: 06/10/2020 to 07/09/2020	
<b>Sub Total</b>	<b>119.95</b>

**TAXES AND FEES**

State and local taxes	7.83
911 Emergency Services Fee	0.50
911 Equalization Surcharge	0.06
E911 Recovery Fee	0.99
<b>Sub Total</b>	<b>9.38</b>



## INVOICE

NextLink Internet  
 95 Parker Oaks Lane  
 Hudson Oaks, TX 76087  
 855-698-5465  
 www.nextlinkinternet.com

Janice Gacke  
 RP Ag LLC  
 122 S. Ave D  
 Clifton, TX 76634

**Invoice Summary**

Account	125164759
Reference	Invoice N125164759-6
Date	07/10/2020
Due Date	08/09/2020
Total (\$)	124.14
<b>Amount Due (\$)</b>	<b>124.14</b>

**SALES AND CREDITS**

CommercialLink10	100.00
Service Dates: 07/10/2020 to 08/09/2020	
VoIP Line	19.95
Service Dates: 07/10/2020 to 08/09/2020	
Router/UPS Rental	0.00
Service Dates: 07/10/2020 to 08/09/2020	
State Cost-Recovery Fee	0.92
<b>Sub Total</b>	<b>120.87</b>

**TAXES AND FEES**

State and local taxes	1.72
911 Emergency Services Fee	0.50
911 Equalization Surcharge	0.06
E911 Recovery Fee	0.99
<b>Sub Total</b>	<b>3.27</b>

Janice Gacke  
RP Ag LLC  
122 S. Ave D  
Clifton, TX 76634

**Invoice Summary**

Account	125164759
Reference	Invoice N125164759-7
Date	08/10/2020
Due Date	09/09/2020
Total (\$)	124.14
<b>Amount Due (\$)</b>	<b>124.14</b>

**PAID CREDITS**

CommercialLink10	100.00
Service Dates: 08/10/2020 to 09/09/2020	
VoIP Line	19.95
Service Dates: 08/10/2020 to 09/09/2020	
Router/UPS Rental	0.00
Service Dates: 08/10/2020 to 09/09/2020	
State Cost-Recovery Fee	0.92
<b>Sub Total</b>	<b>120.87</b>

**TAXES AND FEES**

State and local taxes	1.72
911 Emergency Services Fee	0.50
911 Equalization Surcharge	0.06
E911 Recovery Fee	0.99
<b>Sub Total</b>	<b>3.27</b>

Please tear off and return the bottom portion with your payment. Thank you.

Janice Gacke  
RP Ag LLC  
122 S. Ave D  
Clifton, TX 76634

**Payment Summary**

Account	125164759
Reference	Invoice N125164759-7
Due Date	09/09/2020
<b>Amount Due (\$)</b>	<b>124.14</b>
Amount Enclosed	
Check Number	
Please make checks payable to NextLink Internet	

NextLink Internet  
95 Parker Oaks Lane  
Hudson Oaks, TX 76087



Janice Gacke  
RP Ag LLC  
122 S. Ave D  
Clifton, TX 76634

**Invoice Summary**

Account	125164759
Reference	Invoice N125164759-8
Date	09/10/2020
Due Date	10/10/2020
Total (\$)	124.14
<b>Amount Due (\$)</b>	<b>124.14</b>

**SALES AND CREDITS**

CommercialLink10	100.00
Service Dates: 09/10/2020 to 10/09/2020	
VoIP Line	19.95
Service Dates: 09/10/2020 to 10/09/2020	
Router/UPS Rental	0.00
Service Dates: 09/10/2020 to 10/09/2020	
<b>Sub Total</b>	<b>119.95</b>

**TAXES AND FEES**

State and local taxes	1.72
911 Emergency Services Fee	0.50
911 Equalization Surcharge	0.06
E911 Recovery Fee	0.99
State Cost - Recovery Fee	0.92
<b>Sub Total</b>	<b>4.19</b>

Please tear off and return the bottom portion with your payment. Thank you.

Janice Gacke  
RP Ag LLC  
122 S. Ave D  
Clifton, TX 76634



NextLink Internet  
95 Parker Oaks Lane  
Hudson Oaks, TX 76087

**Payment Summary**

Account	125164759
Reference	Invoice N125164759-8
Due Date	10/10/2020
<b>Amount Due (\$)</b>	<b>124.14</b>
Amount Enclosed	
Check Number	
Please make checks payable to NextLink Internet	



## INVOICE

NextLink Internet  
 95 Parker Oaks Lane  
 Hudson Oaks, TX 76087  
 855-698-5465  
 www.nextlinkinternet.com

Janice Gacke  
 RP Ag LLC  
 122 S. Ave D  
 Clifton, TX 76634

**Invoice Summary**

Account	125164759
Reference	Invoice N125164759-9
Date	10/10/2020
Due Date	11/09/2020
Total (\$)	124.14
<b>Amount Due (\$)</b>	<b>124.14</b>

**SALES AND RENTALS**

CommercialLink10	100.00
Service Dates: 10/10/2020 to 11/09/2020	
VoIP Line	19.95
Service Dates: 10/10/2020 to 11/09/2020	
Router/UPS Rental	0.00
Service Dates: 10/10/2020 to 11/09/2020	
<b>Sub Total</b>	<b>119.95</b>

**TAXES AND FEES**

State and local taxes	1.72
911 Emergency Services Fee	0.50
911 Equalization Surcharge	0.06
E911 Recovery Fee	0.99
State Cost - Recovery Fee	0.92
<b>Sub Total</b>	<b>4.19</b>

Please tear off and return the bottom portion with your payment. Thank you.

Janice Gacke  
 RP Ag LLC  
 122 S. Ave D  
 Clifton, TX 76634

**Payment Summary**

Account	125164759
Reference	Invoice N125164759-9
Due Date	11/09/2020
<b>Amount Due (\$)</b>	<b>124.14</b>
Amount Enclosed	
Check Number	

NextLink Internet  
 95 Parker Oaks Lane  
 Hudson Oaks, TX 76087

Please make checks payable to NextLink Internet



## INVOICE

NextLink Internet  
 95 Parker Oaks Lane  
 Hudson Oaks, TX 76087  
 855-698-5465  
 www.nextlinkinternet.com

Janice Gacke  
 RP Ag LLC  
 122 S. Ave D  
 Clifton, TX 76634

**Invoice Summary**

Account	125164759
Reference	Invoice N125164759-10
Date	11/10/2020
Due Date	12/10/2020
Total (\$)	124.14
<b>Amount Due (\$)</b>	<b>124.14</b>

**SALES AND CREDITS**

CommercialLink10	100.00
Service Dates: 11/10/2020 to 12/09/2020	
VoIP Line	19.95
Service Dates: 11/10/2020 to 12/09/2020	
Router/UPS Rental	0.00
Service Dates: 11/10/2020 to 12/09/2020	
<b>Sub Total</b>	<b>119.95</b>

**TAXES AND FEES**

State and local taxes	1.72
911 Emergency Services Fee	0.50
911 Equalization Surcharge	0.06
E911 Recovery Fee	0.99
State Cost - Recovery Fee	0.92
<b>Sub Total</b>	<b>4.19</b>

Please tear off and return the bottom portion with your payment. Thank you.

Janice Gacke  
 RP Ag LLC  
 122 S. Ave D  
 Clifton, TX 76634



NextLink Internet  
 95 Parker Oaks Lane  
 Hudson Oaks, TX 76087

**Payment Summary**

Account	125164759
Reference	Invoice N125164759-10
Due Date	12/10/2020
<b>Amount Due (\$)</b>	<b>124.14</b>
Amount Enclosed	
Check Number	
Please make checks payable to NextLink Internet	



## INVOICE

NextLink Internet  
 95 Parker Oaks Lane  
 Hudson Oaks, TX 76087  
 855-698-5465  
 www.nextlinkinternet.com

Janice Gacke  
 RP Ag LLC  
 122 S. Ave D  
 Clifton, TX 76634

**Invoice Summary**

Account	125164759
Reference	Invoice N125164759-12
Date	12/10/2020
Due Date	01/09/2021
Total (\$)	124.14
<b>Amount Due (\$)</b>	<b>124.14</b>

**SALES AND CREDITS**

CommercialLink10	100.00
Service Dates: 12/10/2020 to 01/09/2021	
Equipment Grounded	0.00
Service Dates: 12/10/2020 to 01/09/2021	
VoIP Line	19.95
Service Dates: 12/10/2020 to 01/09/2021	
Router/UPS Rental	0.00
Service Dates: 12/10/2020 to 01/09/2021	
<b>Sub Total</b>	<b>119.95</b>

**TAXES AND FEES**

State and local taxes	1.72
911 Emergency Services Fee	0.50
911 Equalization Surcharge	0.06
E911 Recovery Fee	0.99
State Cost - Recovery Fee	0.92
<b>Sub Total</b>	<b>4.19</b>

# **2020 CELL PHONE BILLS**



PO BOX 489  
NEWARK, NJ 07101-0489



ROBERT PAYNE  
122 S AVENUE D  
CLIFTON, TX 76634-2229

00055221  
R101

#### Verizon Wireless News

##### Change To Your Service

Thank you for your wireless business.  
You recently made a change to your  
service. Your new bill will reflect usage  
from your last bill and service  
adjustments resulting from the  
plan/feature change.

Supplemental Exhibit 2-12

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Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913459471-00001	02/07/20
Change your address at <a href="http://asu.verizonenterprise.com">http://asu.verizonenterprise.com</a>	Invoice Number	9846422250

### Quick Bill Summary

Dec 16 - Jan 15

Previous Balance <i>(see back for details)</i>	\$266.45
Payment -- Thank You	-\$266.45
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$254.42
Equipment Charges	\$108.24
Surcharges and Other Charges & Credits	\$11.79
Taxes, Governmental Surcharges & Fees	\$18.20
<b>Total Current Charges</b>	<b>\$392.65</b>

**Total Charges Due by February 07, 2020**

**\$392.65**

Pay from phone

Pay on the Web

Questions:

Page 96 of 107

#PMT (#768)

At [vzw.com/mybusinessaccount](http://vzw.com/mybusinessaccount)

1.800.922.0204 or \*611 from your phone



PO BOX 489  
NEWARK, NJ 07101-0489



ROBERT PAYNE  
122 S AVENUE D  
CLIFTON, TX 76634-2229

R00729576  
R102

Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913459471-00001	03/07/20
Change your address at <a href="http://sso.verizonenterprise.com">http://sso.verizonenterprise.com</a>	Invoice Number	9848492981

## Quick Bill Summary

Jan 16 - Feb 15

Previous Balance <i>(see back for details)</i>	\$392.65
Payment - Thank You	-\$392.65
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$246.99
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
International	\$21.89
Surcharges and Other Charges & Credits	\$17.41
Taxes, Governmental Surcharges & Fees	\$19.38
<b>Total Current Charges</b>	<b>\$305.67</b>

**Total Charges Due by March 07, 2020**

**\$305.67**

Pay from phone	Pay on the Web	Questions:	Page 97 of 107
#RMT (#708)	At <a href="http://vzw.com/mybusinessaccount">vzw.com/mybusinessaccount</a>	1.800.922.0204 or *611 from your phone	



P.O. BOX 489  
NEWARK, NJ 07101-0489



ROBERT PAYNE  
122 S AVENUE D  
CLIFTON, TX 76634-2229

00049109  
R103

Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913459471-00001	04/07/20
Change your address at <a href="http://sso.verizonenterprise.com">http://sso.verizonenterprise.com</a>	Invoice Number	9850586480

## Quick Bill Summary

Feb 16 -- Mar 15

Previous Balance <i>(see back for details)</i>	\$305.67
Payment -- Thank You	-\$305.67
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$246.99
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
International	\$4.28
Surcharges and Other Charges & Credits	\$12.06
Taxes, Governmental Surcharges & Fees	\$17.58
<b>Total Current Charges</b>	<b>\$280.91</b>

**Total Charges Due by April 07, 2020**

**\$280.91**

Pay from phone	Pay on the Web	Questions:	Page 98 of 107
#PMT: (#768)	At <a href="http://vzw.com/mybusinessaccount">vzw.com/mybusinessaccount</a>	1.800.922.0204 or *611 from your phone	



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Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913459471-00001	05/07/20
Change your address at <a href="http://seo.verizonenterprise.com">http://seo.verizonenterprise.com</a>	Invoice Number	9852668193

## Quick Bill Summary

Mar 16 -- Apr 15



ROBERT PAYNE  
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00047235  
R104

Previous Balance <i>(see back for details)</i>	\$280.91
Payment -- Thank You	-\$280.91
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$316.99
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
International	\$0.00
Surcharges and Other Charges & Credits	\$14.62
Taxes, Governmental Surcharges & Fees	\$22.78
<b>Total Current Charges</b>	<b>\$354.39</b>

**Total Charges Due by May 07, 2020**

**\$354.39**

*paid by  
phone  
with credit card  
5-6-20  
CONF. 42894*

Pay from phone

Pay on the Web

Questions.

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#RMT (#768)

At VZ

ssaccount

1.800.922.0204 or \*611 from your phone



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ROBERT PAYNE  
122 S AVENUE D  
CLIFTON, TX 76634-2229

00046073  
R105

Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913459471-00001	06/07/20
Change your address at <a href="http://ssa.verizonenterprise.com">http://ssa.verizonenterprise.com</a>	Invoice Number	9854724023

## Quick Bill Summary

Apr 16 - May 15

Previous Balance <i>(see back for details)</i>	\$354.39
Payment -- Thank You	-\$354.39
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$246.99
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
Surcharges and Other Charges & Credits	\$11.88
Taxes, Governmental Surcharges & Fees	\$17.54
<b>Total Current Charges</b>	<b>\$276.41</b>

**Total Charges Due by June 07, 2020** **\$276.41**

Pay from phone	Pay on the Web	Questions:	Page 100 of 107
#PMT (#768)	At <a href="http://vzw.com/mybusinessaccount">vzw.com/mybusinessaccount</a>	1.800.922.0204 or *611 from your phone	



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R106

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Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913459471-00001	07/07/20
Change your address at <a href="http://sso.verizonenterprise.com">http://sso.verizonenterprise.com</a>	Invoice Number	9856765677

## Quick Bill Summary

May 16 -- Jun 15

Previous Balance <i>(see back for details)</i>	\$276.41
Payment -- Thank You	-\$276.41
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$267.12
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
International	\$0.00
Equipment Charges	\$151.54
Surcharges and Other Charges & Credits	\$11.88
Taxes, Governmental Surcharges & Fees	\$17.98
<b>Total Current Charges</b>	<b>\$448.52</b>

**Total Charges Due by July 07, 2020**

**\$448.52**

Pay from phone

Pay on the Web

Questions:

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#FMT (#758)

At [vzw.com/mybusinessaccount](http://vzw.com/mybusinessaccount)

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ROBERT PAYNE  
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00056291  
R107

Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913459471-00001	08/07/20
Change your address at <a href="http://sso.verizonenterprise.com">http://sso.verizonenterprise.com</a>	Invoice Number	9858813072

## Quick Bill Summary

Jun 16 - Jul 15

Previous Balance <i>(see back for details)</i>	\$448.52
Payment - Thank You	-\$448.52
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$258.99
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
Surcharges	
and Other Charges & Credits	\$12.96
Taxes, Governmental Surcharges & Fees	\$7.86
<b>Total Current Charges</b>	<b>\$279.81</b>

**Total Charges Due by August 07, 2020**

**\$279.81**

Pay from phone

Pay on the Web

Questions:

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#PMT (#768)

At [vzw.com/mybusinessaccount](http://vzw.com/mybusinessaccount)

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R108

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Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913459471-00001	09/07/20
Change your address at <a href="http://sso.verizonenterprise.com">http://sso.verizonenterprise.com</a>	Invoice Number	9860868485

## Quick Bill Summary

Jul 16 - Aug 15

Previous Balance <i>(see back for details)</i>	\$279.81
Payment - Thank You	-\$279.81
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$258.99
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
Surcharges and Other Charges & Credits	\$11.46
Taxes, Governmental Surcharges & Fees	\$5.05
<b>Total Current Charges</b>	<b>\$275.50</b>

**Total Charges Due by September 07, 2020      \$275.50**



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R109

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Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913459471-00001	10/07/20
Change your address at <a href="http://sso.verizonenterprise.com">http://sso.verizonenterprise.com</a>	Invoice Number	9862943547

## Quick Bill Summary

Aug 16 – Sep 15

Previous Balance <i>(see back for details)</i>	\$275.50
Payment – Thank You	–\$275.50
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$258.99
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
Surcharges and Other Charges & Credits	\$11.46
Taxes, Governmental Surcharges & Fees	\$5.05
<b>Total Current Charges</b>	<b>\$275.50</b>

**Total Charges Due by October 07, 2020**

**\$275.50**

Pay from phone

Pay on the Web

Questions.

#PMT (#768)

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CLIFTON, TX 76634-2229

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R109

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Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913459471-00001	11/07/20
Change your address at <a href="http://sso.verizonenterprise.com">http://sso.verizonenterprise.com</a>	Invoice Number	9865033496

## Quick Bill Summary

Sep 16 – Oct 15

Previous Balance <i>(see back for details)</i>	\$275.50
Payment – Thank You	–\$275.50
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$258.99
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
Equipment Charges	\$99.00
Surcharges	
and Other Charges & Credits	\$11.55
Taxes, Governmental Surcharges & Fees	\$13.20
<b>Total Current Charges</b>	<b>\$382.74</b>

**Total Charges Due by November 07, 2020                      \$382.74**

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Pay on the Web

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#PMT (#768)

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00148788  
R211

#### Verizon Wireless News

##### Change To Your Service

Thank you for your wireless business.  
You recently made a change to your  
service. Your new bill will reflect usage  
from your last bill and service  
adjustments resulting from the  
plan/feature change.

Supplemental Exhibit 2-12

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Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913439471-00001	12/07/20
Change your address at <a href="http://sso.verizonenterprise.com">http://sso.verizonenterprise.com</a>	Invoice Number	9867136710

### Quick Bill Summary

Oct 16 – Nov 15

Previous Balance <i>(see back for details)</i>	\$382.74
Payment – Thank You	-\$382.74
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$361.73
Usage and Purchase Charges	
Messaging	\$0.00
Data	\$0.00
Equipment Charges	\$200.65
Surcharges and Other Charges & Credits	\$12.64
Taxes, Governmental Surcharges & Fees	\$5.63
<b>Total Current Charges</b>	<b>\$580.65</b>

**Total Charges Due by December 07, 2020 \$580.65**

Pay from phone

Pay on the Web

Questions:

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#PMT (#788)

At [vzw.com/mybusinessaccount](http://vzw.com/mybusinessaccount)

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ROBERT PAYNE  
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R212

Manage Your Account	Account Number	Date Due
<a href="http://www.vzw.com/mybusinessaccount">www.vzw.com/mybusinessaccount</a>	913459471-00001	01/07/21
Change your address at <a href="http://sso.verizonenterprise.com">http://sso.verizonenterprise.com</a>	Invoice Number	9869254159

## Quick Bill Summary

Nov 16 -- Dec 15

Previous Balance <i>(see back for details)</i>	\$580.65
Payment – Thank You	–\$580.65
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$275.66
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
Equipment Charges	\$36.66
Surcharges and Other Charges & Credits	\$11.73
Taxes, Governmental Surcharges & Fees	\$5.15
<b>Total Current Charges</b>	<b>\$329.20</b>

**Total Charges Due by January 07, 2021** **\$329.20**