

4:17 PM

04/05/21

Crystal Clear Water Inc.  
A/R Aging QuickZoom  
As of April 5, 2021

Type	Date	Num	P. O. #	Name	Terms	Due Date	Class	Aging	Open Balance
<b>Jay Underwood</b>									
Invoice	07/05/2018	14705		Jay Underwood		07/20/2018	Lake Line ..	990	54.04
Invoice	08/05/2018	14836		Jay Underwood		08/20/2018	Lake Line ..	959	34.04
Invoice	09/05/2018	15278		Jay Underwood		09/20/2018	Lake Line ..	928	35.35
Invoice	10/05/2018	15409		Jay Underwood		10/20/2018	Lake Line ..	888	33.48
Invoice	11/05/2018	15707		Jay Underwood	Net 15	11/20/2018	Lake Line ..	867	24.69
Invoice	12/01/2018	15941		Jay Underwood	Net 15	12/16/2018	Lake Line ..	841	29.74
Invoice	01/01/2019	16099		Jay Underwood	Net 15	01/16/2019	Lake Line ..	810	35.35
Invoice	02/01/2019	16435		Jay Underwood	Net 15	02/16/2019	Lake Line ..	779	29.74
Invoice	03/01/2019	16686		Jay Underwood	Net 15	03/16/2019	Lake Line ..	751	54.74
Invoice	04/01/2019	16793		Jay Underwood	Net 15	04/16/2019	Lake Line ..	720	31.61
Invoice	05/01/2019	16885A		Jay Underwood	Net 15	05/16/2019	Lake Line ..	690	31.61
Invoice	06/01/2019	17132A		Jay Underwood	Net 15	06/16/2019	Lake Line ..	658	53.48
Invoice	07/01/2019	17344A		Jay Underwood	Net 15	07/16/2019	Lake Line ..	629	35.35
Invoice	08/01/2019	17585A		Jay Underwood	Net 15	08/16/2019	Lake Line ..	598	33.48
Invoice	09/01/2019	17808A		Jay Underwood	Net 15	09/16/2019	Lake Line ..	551	24.14
Invoice	10/01/2019	18124A		Jay Underwood	Net 15	10/16/2019	Lake Line ..	530	24.14
Invoice	11/01/2019	18185A		Jay Underwood	Net 15	11/16/2019	Lake Line ..	506	24.14
Invoice	12/01/2019	18507A		Jay Underwood	Net 15	12/16/2019	Lake Line ..	476	24.14
Invoice	01/01/2020	18732A		Jay Underwood	Net 15	01/16/2020	Lake Line ..	445	19.09
Invoice	03/01/2020	18294A		Jay Underwood	Net 15	03/16/2020	Lake Line ..	385	19.09
Total: Jay Underwood									656.44
<b>TOTAL</b>									<b>656.44</b>

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Crystal Clear Water Inc.  
A/R Aging QuickZoom  
As of April 5, 2021

Type	Date	Num	P. O. #	Name	Terms	Due Date	Class	Aging	Open Balance
<b>Jason Lofland</b>									
Invoice	08/05/2018	14942		Jason Lofland	Net 15	08/20/2018	Lake Line ..	959	16.46
Invoice	09/05/2018	15284		Jason Lofland	Net 15	09/20/2018	Lake Line ..	528	19.09
Invoice	10/05/2018	15414		Jason Lofland	Net 15	10/20/2018	Lake Line ..	698	19.09
Invoice	11/05/2018	15713		Jason Lofland	Net 15	11/20/2018	Lake Line ..	867	19.09
Invoice	12/01/2018	15848		Jason Lofland	Net 15	12/16/2018	Lake Line ..	841	24.14
Invoice	02/01/2019	16442		Jason Lofland	Net 15	02/16/2019	Lake Line ..	779	24.14
Invoice	03/01/2019	16672		Jason Lofland	Net 15	03/16/2019	Lake Line ..	751	24.14
Invoice	04/01/2019	16799		Jason Lofland	Net 15	04/16/2019	Lake Line ..	720	24.14
Invoice	05/01/2019	16891A		Jason Lofland	Net 15	05/16/2019	Lake Line ..	690	24.14
Invoice	06/01/2019	17138A		Jason Lofland	Net 15	06/16/2019	Lake Line ..	659	49.14
Invoice	07/01/2019	17350A		Jason Lofland	Net 15	07/16/2019	Lake Line ..	629	24.14
Invoice	08/01/2019	17591A		Jason Lofland	Net 15	08/16/2019	Lake Line ..	598	24.14
Invoice	09/01/2019	17814A		Jason Lofland	Net 15	09/16/2019	Lake Line ..	551	24.14
Invoice	10/01/2019	18130A		Jason Lofland	Net 15	10/16/2019	Lake Line ..	530	24.14
Invoice	11/01/2019	18191A		Jason Lofland	Net 15	11/16/2019	Lake Line ..	506	24.14
Invoice	12/01/2019	18513A		Jason Lofland	Net 15	12/16/2019	Lake Line ..	476	24.14
Invoice	01/01/2020	18738A		Jason Lofland	Net 15	01/16/2020	Lake Line ..	445	24.14
Invoice	03/01/2020	19300A		Jason Lofland	Net 15	03/16/2020	Lake Line ..	385	19.09
Total Jason Lofland									431.64
<b>TOTAL</b>									<b>431.64</b>

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Crystal Clear Water Inc.  
A/R Aging QuickZoom  
As of April 5, 2021

Type	Date	Num	P. O. #	Name	Terms	Due Date	Class	Aging	Open Balance
Ellen Shields									
Invoice	04/01/2020	19434A		Ellen Shields	Net 15	04/16/2020	Lake Line .	354	19.29
Invoice	05/01/2020	19667A		Ellen Shields	Net 15	05/16/2020	Lake Line .	324	24.14
Invoice	06/01/2020	19902A		Ellen Shields	Net 15	06/16/2020	Lake Line ..	293	24.14
Total Ellen Shields									67.37
TOTAL									67.37

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Crystal Clear Water Inc.  
**A/R Aging QuickZoom**  
 As of April 5, 2021

Type	Date	Num	P. O. #	Name	Terms	Due Date	Class	Aging	Open Balance
<b>Eddie Benson</b>									
Payment	02/06/2014			Eddie Benson					-0.44
Invoice	06/01/2014	10415		Eddie Benson	NET 10 D .	06/01/2014	Airport Ad .	2500	48.61
Invoice	07/01/2014	10487		Eddie Benson	NET 10 D..	07/01/2014	Airport Ad .	2473	41.86
Total Eddie Benson									89.83
<b>TOTAL</b>									<b>89.83</b>

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Crystal Clear Water Inc.  
A/R Aging QuickZoom  
As of April 5, 2021

type	Date	Num	P. O. #	Name	Terms	Due Date	Class	Aging	Open Balance
David Helms									
Invoice	05/10/2018	14311		David Helms	Net 15	05/25/2018	Lake Line ..	1046	19.09
Invoice	06/07/2018	14583		David Helms	Net 15	06/22/2018	Lake Line ..	1018	24.14
Total David Helms									43.23
TOTAL									43.23

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**Crystal Clear Water Inc.**  
**A/R Aging QuickZoom**  
 As of April 5, 2021

Type	Date	Num	P. O. #	Name	Terms	Due Date	Class	Aging	Open Balance
<b>Christy Harris</b>									
Invoice	09/01/2017	13544		Christy Harris	Net *5	09/16/2017	Airport Ad .	1297	68.55
Invoice	10/01/2017	13627		Christy Harris	Net 15	10/16/2017	Airport Ad .	1267	79.29
Invoice	11/01/2017	13708		Christy Harris	Net 15	11/16/2017	Airport Ad..	1236	65.48
Total Christy Harris									213.33
<b>TOTAL</b>									<b>213.33</b>

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Crystal Clear Water Inc.  
**A/R Aging QuickZoom**  
 As of April 5, 2021

Type	Date	Num	P. O. #	Name	Terms	Due Date	Class	Aging	Open Balance
<b>Chris Raines</b>									
Invoice	01/01/2018	13802		Chris Raines	Net '5	01/16/2018	Whispern ..	1175	6.12
Invoice	02/10/2018	13885		Chris Raines	Net '5	02/16/2018	Whispern ..	1144	33.01
Invoice	03/10/2018	13965		Chris Raines	Net '5	03/16/2018	Whispern ..	1116	29.39
Invoice	03/09/2018	14046		Chris Raines	Net '5	03/24/2018	Whispern ..	1105	28.28
Total Chrs Raines									96.80
<b>TOTAL</b>									<b>96.80</b>

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Crystal Clear Water Inc.  
A/R Aging QuickZoom  
As of April 5, 2021

Type	Date	Num	P. O. #	Name	Terms	Due Date	Class	Aging	Open Balance
<b>Carrol Winnett</b>									
Invoice	05/10/2018	14300		Carro Winnett	Net 15	05/25/2018	Lake Line ..	1046	19.09
Invoice	06/08/2018	14582		Carro Winnett	Net 15	06/23/2018	Lake Line ..	1017	19.09
Invoice	07/05/2018	14694		Carro Winnett	Net 15	07/20/2018	Lake Line ..	990	24.14
Invoice	08/05/2018	14925		Carro Winnett	Net 15	08/20/2018	Lake Line ..	959	19.09
Invoice	10/05/2018	15437		Carro Winnett	Net 15	10/20/2018	Lake Line ..	898	19.09
Invoice	11/05/2018	15696		Carrol Winnett	Net 15	11/20/2018	Lake Line ..	867	24.14
Invoice	12/01/2018	15830		Carrol Winnett	Net 15	12/16/2018	Lake Line ..	841	24.14
Total Carrol Winnett									148.78
<b>TOTAL</b>									<b>148.78</b>



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Crystal Clear Water Inc.  
A/R Aging QuickZoom  
As of April 5, 2021

Type	Date	Num	P. O. #	Name	Terms	Due Date	Class	Aging	Open Balance
<b>Billy Hall</b>									
Invoice	05/10/2018	14280		Billy Hall	Net 15	05/25/2018	Lake Line ...	1046	19.09
Invoice	06/01/2018	14553		Billy Hall	Net 15	06/22/2018	Lake Line ...	1018	24.14
Invoice	07/05/2018	14674		Billy Hall	Net 15	07/20/2018	Lake Line ...	990	24.14
Invoice	08/05/2018	14905		Billy Hall	Net 15	08/20/2018	Lake Line ...	958	19.09
Invoice	09/05/2018	15248		Billy Hall	Net 15	09/20/2018	Lake Line ...	928	24.14
Invoice	10/05/2018	15417		Billy Hall	Net 15	10/20/2018	Lake Line ...	898	44.09
Invoice	11/05/2018	15676		Billy Hall	Net 15	11/20/2018	Lake Line ...	867	24.14
Invoice	12/01/2018	15910		Billy Hall	Net 15	12/16/2018	Lake Line ...	841	42.82
Invoice	01/01/2019	16106		Billy Hall	Net 15	01/16/2019	Lake Line ...	810	24.14
Invoice	02/01/2019	16404		Billy Hall	Net 15	02/16/2019	Lake Line ...	779	24.14
Invoice	03/01/2019	16636		Billy Hall	Net 15	03/16/2019	Lake Line ...	751	24.14
Invoice	04/01/2019	16833		Billy Hall	Net 15	04/16/2019	Lake Line ...	720	24.14
Invoice	05/01/2019	16915A		Billy Hall	Net 15	05/16/2019	Lake Line ...	690	24.14
Invoice	06/01/2019	17102A		Billy Hall	Net 15	06/16/2019	Lake Line ...	658	19.09
Invoice	07/01/2019	17374A		Billy Hall	Net 15	07/16/2019	Lake Line ...	629	19.09
Invoice	08/01/2019	17595A		Billy Hall	Net 15	08/16/2019	Lake Line ...	598	24.14
Invoice	09/01/2019	17851A		Billy Hall	Net 15	09/16/2019	Lake Line ...	551	24.14
Invoice	10/08/2019	18098A		Billy Hall	Net 15	10/23/2019	Lake Line ...	530	24.14
Invoice	11/01/2019	18212A		Billy Hall	Net 15	11/16/2019	Lake Line ...	505	24.14
Invoice	12/01/2019	18535A		Billy Hall	Net 15	12/16/2019	Lake Line ...	476	24.14
Invoice	01/01/2020	18766A		Billy Hall	Net 15	01/16/2020	Lake Line ...	445	24.14
Invoice	02/01/2020	23198A		Billy Hall	Net 15	02/16/2020	Lake Line ...	414	24.14
Invoice	03/01/2020	23198A		Billy Hall	Net 15	03/16/2020	Lake Line ...	385	24.14
Invoice	04/01/2020	23200A		Billy Hall	Net 15	04/16/2020	Lake Line ...	354	24.14
Invoice	05/01/2020	13729A		Billy Hall	Net 15	05/16/2020	Lake Line ...	324	19.09
Invoice	06/01/2020	19963A		Billy Hall	Net 15	06/16/2020	Lake Line ...	293	19.09
Invoice	07/01/2020	20201A		Billy Hall	Net 15	07/16/2020	Lake Line ...	263	26.01
Invoice	08/01/2020	20437A		Billy Hall	Net 15	08/16/2020	Lake Line ...	232	24.14
Invoice	09/01/2020	20582A		Billy Hall	NET 10 D.	09/01/2020	Lake Line ...	216	24.14
Invoice	10/01/2020	20816A		Billy Hall	Net 10 D.	10/01/2020	Lake Line ...	185	24.09
Total Billy Hall									734.35
<b>TOTAL</b>									<b>734.35</b>

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04/05/21

**Crystal Clear Water Inc.**  
**A/R Aging QuickZoom**  
 As of April 5, 2021

Type	Date	Num	P. O. #	Name	Terms	Due Date	Class	Aging	Open Balance
<b>Bill Russell</b>									
Invoice	05/10/2018	14286		Bill Russell	Net 15	05/25/2018	Lake Line ..	1346	19.09
Invoice	06/07/2018	14559		Bill Russell	Net 15	06/22/2018	Lake Line ..	1318	24.14
Invoice	07/06/2018	14580		Bill Russell	Net 15	07/23/2018	Lake Line ..	990	24.14
Invoice	08/05/2018	14911		Bill Russell	Net 15	08/23/2018		959	19.09
Invoice	09/05/2018	15254		Bill Russell	Net 15	09/20/2018	Lake Line ..	928	24.14
Invoice	10/05/2018	15423		Bill Russell	Net 15	10/23/2018	Lake Line ..	898	49.14
Invoice	11/05/2018	15682		Bill Russell	Net 15	11/20/2018	Lake Line ..	867	24.14
Invoice	12/01/2018	15916		Bill Russell	Net 15	12/15/2018	Lake Line ..	841	24.14
Invoice	01/01/2019	16112		Bill Russell	Net 15	01/15/2019	Lake Line ..	810	24.14
Invoice	02/01/2019	16410		Bill Russell	Net 15	02/15/2019	Lake Line ..	779	19.09
Invoice	03/01/2019	16642		Bill Russell	Net 15	03/15/2019	Lake Line ..	751	24.14
Invoice	04/01/2019	16839		Bill Russell	Net 15	04/16/2019	Lake Line ..	720	24.14
Invoice	05/01/2019	16921A		Bill Russell	Net 15	05/16/2019	Lake Line ..	690	24.14
Invoice	06/01/2019	17108A		Bill Russell	Net 15	06/16/2019	Lake Line ..	659	24.14
Invoice	07/01/2019	17380A		Bill Russell	Net 15	07/16/2019	Lake Line ..	629	24.14
Invoice	08/01/2019	17601A		Bill Russell	Net 15	08/16/2019	Lake Line ..	598	24.14
Invoice	09/17/2019	17818A		Bill Russell	Net 15	10/02/2019	Lake Line ..	551	24.14
Invoice	10/08/2019	18103A		Bill Russell	Net 15	10/23/2019	Lake Line ..	530	24.14
Invoice	11/01/2019	18219A		Bill Russell	Net 15	11/15/2019	Lake Line ..	506	24.14
Invoice	12/01/2019	18517A		Bill Russell	Net 15	12/16/2019	Lake Line ..	476	24.14
Invoice	01/01/2020	18711A		Bill Russell	Net 15	01/16/2020	Lake Line ..	445	24.14
Total Bill Russell									516.79
<b>TOTAL</b>									<b>516.79</b>

**CRYSTAL CLEAR'S RESPONSE TO  
COMMISSION STAFF'S SECOND RFI**

**Staff 2-14** Reference Schedule II-3 of the application. Please provide receipts and invoices for the expenses listed in the "Test Year" and "K & M" columns.

**RESPONSE:** After a reasonable search, please see attached CCWI Exhibit 2-14 including Mr. Payne's explanation for the Known & Measurable expenses, quotes, estimates, and spreadsheets supporting the expenses listed in the "Test Year" and "K&M" columns of Schedule II-3. Further, please see the list below of CCWI Exhibits for reference.

- Line 3: Electric
  - Please see CCWI Exhibit 2-7 and CCWI Exhibit 2-14, Attachment "2017 – 2020 Electric Expenses."
- Line 4: Chemicals
  - Please see CCWI Exhibit 2-14, Attachment "2019 and 2020 Chemical Expense."
- Line 6: Materials
  - Please see CCWI Exhibit 2-14, Attachments "Attachment #2 Known and Measurables," Item #15 and "Quotes for Meter and Line Materials."
- Line 7: Replace Meters
  - Please see CCWI Exhibit 2-14, Attachments "Attachment #2 Known and Measurables," Item #4 and "Estimate to Replace Meters".
- Line 9: Other Maintenance
  - Please see CCWI Exhibit 2-14, Attachment "Attachment #2 Known and Measurables," Item #13.
- Line 12: Office Electric
  - Additionally, please see CCWI Exhibit 2-12, Attachments "2020 Payments for Office Utilities" and "2019 Office Electric Bills."
- Line 14: Other Regulatory
- Line 16: Billing Software and Printer
  - Additionally, please see CCWI Exhibit 2-15.
- Line 17: Professional
  - Please see CCWI Exhibit 2-8.
- Line 19: Regulator
  - Please see CCWI Exhibit 2-9.
- Line 20: Miscellaneous Licenses and CEVs
  - Please see CCWI Exhibit 2-14, Attachment "Attachment #2 Known and Measurables," Item #14.

If additional documents are located, CCWI will supplement its response.

Prepared by: Robert Payne, President of CCWI  
Sponsored by: Robert Payne, President of CCWI

# **ATTACHMENT #2 KNOWN & MEASURABLE**

## ATTACHMENT #2 FOR SEC II-3 known and measurable

1. (631-636) I had to replace my operator and I'm having to pay my current operator \$4320.00 per year more.
2. (631-636) In the past, I never paid myself for any of the work I did on the Water Systems. This included managing and operating the company. I am now going to draw \$25,000.00 per year from the company for an administrator / operator.
3. (631-636) I'm now having to pay my meter readers an annual increase of \$2880.00. This is because my previous meter reader was associated with the previous operator.
4. (631-636) Contract labor to replace 96 old "potatoe" meters. These meters are over 30 years old and are not accurate. Two different contractors have said it would cost approximately \$100.00 per meter because new meters will have to be retrofitted. That calculates to \$9600.00.
5. (677) Billing software and compatible printer. The cost is \$3450.00. This is the same software used by many public water supply systems to print the bills on postcards. This will make billing more efficient.
6. (677) Office rent (\$500.00/month), Water (\$75.00/month) and phone (\$80.00/month) for expenses of \$7860.00. This is a new allocation for Crystal Clear. In the past, I have personally absorbed these expenses.
7. (615.2) This is a new allocation for Crystal clear for office electric. \$75.00 per month. This expense was personally absorbed in the past.
8. (615.1) \$2574.00 This is an increase electricity for the water production of Crystal Clear water plants. This calculation came from past history. I looked at the last 3 years of electric costs and averaged the 3 years of increase.
9. (678) \$3716.00 This is the estimate of hiring an engineer to draw the plans for a water storage tank as required by TCEQ. This estimate was based on the last cost to do this that we had to do only a year ago.
10. (618) \$401.62 This is the estimate of 15% increase of chemicals as anticipated by my chemical provider.
11. (667) \$1500.00 This is the increase of additional sampling required by TCEQ for copper and iron and the 3 year intervals.
12. (650) \$8834.00 Transportation. This is a new allocation for Crystal Clear. I drive approximately 16,400 miles a year overseeing the water plants three times a week. They are located over 25 miles apart. I calculated the mileage at .54 a mile as allowed. Please see the additional attachment labeled Attachment # II-3 Item # 12
13. (664) \$672.00 Other plant maintenance as anticipated of 10% increase

as reflected from past history.

14. (675) Misc. \$1200.00 This is the estimated expense for the liscenses and ceu's as required by TCEQ. This includes motels, travel and meals
15. (620) materials. \$9964.00 This is the estimated cost of the materials to replace the 96 meters. This includes the meter boxes(\$25.00 Ea.) meters(\$58.00 ea.) and supplies (\$21.80 ea.).

# **2019 AND 2020 CHEMICAL EXPENSES**

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04/20/21

Accrual Basis

**Crystal Clear Water Inc.**  
**Transaction Detail By Account**  
 January through December 2019

Type	Date	Num	Name	Memo	Class	Clr	Split	Amount	Balance
<b>Chemicals</b>									
Check	01/14/2019	1869	Keith's Hardware	AP	Airport Ad...	X	Crystal Clear ..	0.00	0.00
Check	01/14/2019	1869	Keith's Hardware	WR	Whisper ..	X	Crystal Clear ..	0.00	0.00
Check	01/14/2019	1870	Keith's Hardware		Airport Ad...		Crystal Clear ..	80.37	80.37
Check	01/14/2019	1870	Keith's Hardware		Whisper ..		Crystal Clear ..	80.37	160.74
Check	01/28/2019	1873	Lone Star		Lake Line ..		Crystal Clear ..	34.50	195.24
Check	05/06/2019	1694	Core & Main	chlorine packets	Airport Ad ..		Crystal Clear ..	27.99	222.92
Check	05/23/2019	online	Capital One	LL	Lake Line ..		Crystal Clear ..	83.93	306.85
Check	05/23/2019	online	Capital One	GS	Glenn Sh ..		Crystal Clear ..	83.93	390.78
Check	08/12/2019	1701	Keith's Hardware	WR	Whisper ..		Crystal Clear ..	160.74	551.52
Check	08/12/2019	1701	Keith's Hardware	AP	Airport Ad ..		Crystal Clear ..	160.74	712.26
Check	09/03/2019	1705	Keith's Hardware	WR	Whisper ..	X	Crystal Clear ..	0.00	712.26
Check	07/09/2019	1705	Keith's Hardware	WR	Whisper ..		Crystal Clear ..	133.68	845.94
Check	08/15/2019	1710	Keith's Hardware	WR	Whisper ..	X	Crystal Clear ..	0.00	845.94
Check	08/15/2019	1710	Keith's Hardware	AP	Airport Ad...	X	Crystal Clear ..	0.00	845.94
Check	08/21/2019	1711	Keith's Hardware	WR	Whisper ..	X	Crystal Clear ..	0.00	845.94
Check	08/21/2019	1712	Keith's Hardware	WR	Whisper ..		Crystal Clear ..	160.74	1,006.68
Check	08/21/2019	1712	Keith's Hardware	AP	Airport Ad ..		Crystal Clear ..	160.74	1,167.42
Check	09/15/2019	1718	Keith's Hardware	WR	Whisper ..		Crystal Clear ..	364.76	1,532.20
Check	09/15/2019	1718	Keith's Hardware	AP	Airport Ad ..		Crystal Clear ..	160.74	1,692.94
Check	09/19/2019	1717	Keith's Hardware	WR	Whisper ..	X	Crystal Clear ..	0.00	1,692.94
Check	09/19/2019	1717	Keith's Hardware	AP	Airport Ad ..	X	Crystal Clear ..	0.00	1,692.94
Check	09/24/2019	online	Capital One	chem oil monitd.	Whisper ..		Crystal Clear ..	221.02	1,913.96
Check	10/23/2019	online	Capital One	chem oil monitd.	Whisper ..		Crystal Clear ..	261.07	2,175.03
Check	10/23/2019	Telep	CITIBANK	bleach	Airport Ad ..		Crystal Clear ..	47.60	2,222.63
Check	11/08/2019	1732	Keith's Hardware	AP	Airport Ad ..		Crystal Clear ..	160.75	2,383.38
Check	11/08/2019	1732	Keith's Hardware	WR	Whisper ..		Crystal Clear ..	160.74	2,544.12
Check	12/03/2019	online	Capital One		Lake Line ..		Crystal Clear ..		2,544.12
Check	12/16/2019	online	Capital One		Lake Line ..		Crystal Clear ..	167.66	2,711.96
Total Chemicals								2,711.68	2,711.96
<b>TOTAL</b>								<b>2,711.88</b>	<b>2,711.98</b>

CHEMICALS FOR 2019



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04/20/21

Accrual Basis

**Crystal Clear Water Inc.**  
**Transaction Detail By Account**  
**January through December 2020**

Type	Date	Num	Name	Memo	Class	Clr	Split	Amount	Balance
<b>Chemicals</b>									
Check	02/25/2020	online	Capital One	chlorine LL	Lake Line		Crystal Clear ..		0.00
Check	03/05/2020	online	Capital One	Lakeline chlor	Lake Line		Crystal Clear ..	167.86	167.86
Check	03/09/2020	1783	Keith's Hardware	chlorine WR	Whisper		Crystal Clear ..	203.94	371.80
Check	03/09/2020	1783	Keith's Hardware	chlorine AP	Airport Ad.		Crystal Clear ..	209.98	581.78
Check	04/21/2020	online	Capital One	chlorine LL	Lake Line		Crystal Clear ..	167.86	749.64
Check	05/05/2020	online	Capital One	chlorine LL	Lake Line		Crystal Clear ..	154.88	904.50
Check	05/07/2020	1812	Keith's Hardware	AP chlorine	Airport Ad.		Crystal Clear		804.50
Check	05/07/2020	1812	Keith's Hardware	WR chlorine	Whisper		Crystal Clear		904.50
Check	05/28/2020	online	Capital One	chlorine LL	Lake Line		Crystal Clear ..	157.86	1,072.36
Check	06/08/2020	1818	Keith's Hardware		Whisper		Crystal Clear ..		1,072.36
Check	06/08/2020	1818	Keith's Hardware		Airport Ad.		Crystal Clear ..	0.00	1,072.36
Check	06/09/2020	online	Capital One	chlorine LL	Lake Line		Crystal Clear ..	167.86	1,240.22
Check	06/16/2020	1818	Keith's Hardware		Whisper		Crystal Clear		1,240.22
Check	06/16/2020	1818	Keith's Hardware		Airport Ad.		Crystal Clear ..	0.00	1,240.22
Check	07/07/2020	online	Capital One	chlorine LL	Lake Line		Crystal Clear ..		1,240.22
Check	07/08/2020	1827	Keith's Hardware	AP chlorine LL	Airport Ad.		Crystal Clear	204.04	1,444.26
Check	07/22/2020	online	Capital One	chlorine LL	Lake Line		Crystal Clear	167.85	1,612.12
Check	08/24/2020	1845	Keith's Hardware	AP chlorine	Airport Ad.		Crystal Clear	160.74	1,772.86
Check	08/24/2020	1845	Keith's Hardware	WR chlorine	Whisper		Crystal Clear ..	234.88	2,007.74
Check	08/24/2020	online	Capital One	chlorine LL	Lake Line		Crystal Clear ..	171.63	2,179.37
Check	09/09/2020	0513	Keith's Hardware	AP chlorine	Airport Ad.		Crystal Clear ..	160.74	2,340.11
Check	09/09/2020	0513	Keith's Hardware	WR chlorine	Whisper		Crystal Clear ..	160.74	2,500.85
Check	10/09/2020	online	Capital One	chlorine GS	Glenn St.		Crystal Clear ..	171.63	2,672.48
Check	10/09/2020	online	Capital One	LL	Lake Line		Crystal Clear ..	343.26	3,015.74
Check	10/15/2020	0558	Keith's Hardware	AP chlorine	Airport Ad.		Crystal Clear ..	204.04	3,219.78
Check	10/15/2020	0558	Keith's Hardware	WR chlorine	Whisper		Crystal Clear ..	160.74	3,380.52
Check	11/02/2020	online	Capital One				Crystal Clear		3,380.52
Check	11/02/2020	0601	Keith's Hardware	WR chlorine	Whisper		Crystal Clear	160.74	3,541.26
Check	12/03/2020	online	Capital One	chlorine LL	Lake Line		Crystal Clear	363.26	3,924.52
Total Chemicals								3,924.52	3,924.52
TOTAL								3,924.52	3,924.52

CHEMICALS FOR 2020  
 (AN INCREASE OF 44.7%)

**CRYSTAL CLEAR'S RESPONSE TO  
COMMISSION STAFF'S SECOND RFI**

**Staff 2-15** Reference Schedule II-3 of the application. For the K & M provided for the "Billing software & compatible Printer" provide an estimate of how often these expenses will need to be paid by the utility (i.e. yearly, every 5 years, etc.).

**RESPONSE:** Please see attached CCWI Exhibit 2-15 including a quote from RVS Software to support the "Billing software & compatible Printer" entry in Schedule II-5. The software expense will be yearly. The printer expense is expected to be once every 3 to 5 years based upon the average lifespan of a printer used regularly for business purposes.

Prepared by: Robert Payne, President of CCWI  
Sponsored by: Robert Payne, President of CCWI



Crystal Clear Water

04/05/21

RVS Mosaics Utility Billing Software with 200 account limit.....\$1847.50  
 This price is geared to the smaller systems.  
 Additional accounts can be purchased for \$5.00/account.

Example 300 accounts .....\$2347.50

\*\* Billing Stock is required for our software. Different formats available.\*\*

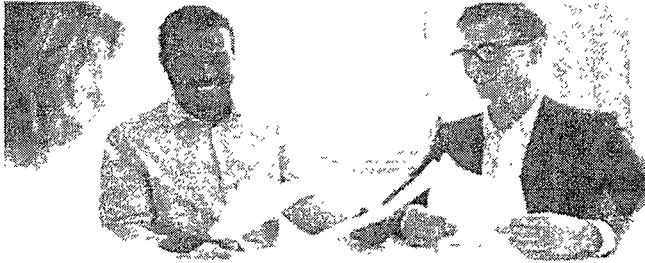
The first year after you purchase the program you will receive updates and unlimited technical support free! After your year anniversary, you will be invited to take part in our Annual Software Maintenance plan. For an annual fee, (based on your size of system and upgrades), you will continue to receive updates of the program as well as unlimited tech support without interruption. Based on the specifications above your annual software maintenance for 300 accounts would currently be \$565/yr.

Thank you,

**Stephanie Shelton**  
 RVS Software  
 803 Shamrock Dr  
 Leander, TX 78641  
 800-227-9195

## Lexmark MS821n Laser Printer

Satisfy large-workgroup requirements for performance, reliability and security with the Lexmark MS820 Series. They deliver a first page in as little as 4 seconds and print up to 70 pages per minute\*. Robust paper handling, Ultra High Yield replacement toner\*\* and flexible input and output options add up to uninterrupted productivity.



### Ready when you are

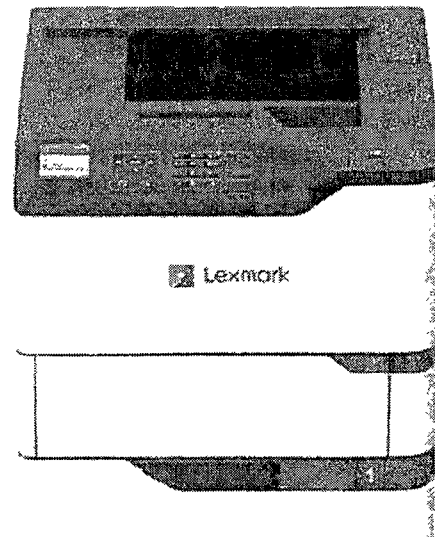
- ▶ Long-life fuser and imaging components extend uptime.
- ▶ Unison™ Toner replacement cartridges deliver up to 55,000 pages\*\*\* of high-quality printing (see specifications per model).
- ▶ Steel frame and durable design stands up to heavy use and harsh environments.

### Get more done

- ▶ Powerful 1-GHz dual-core processor and up to 4.5 GB of memory drives printing at up to 70 ppm.\*
- ▶ Robust paper handling includes reliable feeding of a wide range of media types and sizes, up to 4400 sheets of standard input and optional finishing.
- ▶ Connect via Ethernet, USB, or simple mobile printing options.

### Interact with ease

- ▶ 2.4-inch/6-cm color LCD lets you configure, interact and monitor vital system information.
- ▶ Front access to the paper path and power button means you'll virtually never have to access the back of the device, allowing placement in or on cabinets.
- ▶ Innovative serviceability features, starting with single-door access to parts and supplies, help you resolve problems quickly.



Fast, Quiet, Professional Printing!

MS821n

**\$899.00**

This price includes shipping and toner cartridge

We recommend Lexmark laser printers. Most laser printers are not suitable for printing post card type forms. In addition to a cleaner more professional look, printing your bills & reports with the Lexmark series of laser printers is fast & quiet!

Free shipping & free telephone support for printer setup & configuration.

**(866) 787-2455 to Order!!**

There are currently 2 types of billing stock you can order: "Blank" or "Custom"

**BLANK BILLS:** These bill cards do not have a return address or any postal permit info printed on them. The RVS program can print this information on there for you, once you setup your settings to do so. **There is no minimum quantity to order.**

These are also kept in our office so that we can usually ship out your order the same day if placed early enough.

There are 8.5 x 12" bills (3/page) and there are 8.5 x 11" (2/page). You will need to decide what your printer can handle.

8.5 x 12" are \$51.99/thousand + Shipping. 8.5 x 11" are \$60.25/thousand + Shipping

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**CUSTOM BILLS:** These bills are sent to the printing plant to be printed with your return address, postal permit, and any other custom information you would like added to the bills. You can choose your ink color, as well as add a logo if you would like.

**There is a minimum quantity of 3000 (1 full box) to order.** The production time usually takes approx 4-6 weeks. (this includes proofing time).

The price on these is dependent upon the quantity you order. There are price breaks for larger quantities. I have listed some example quantities below: *\*\$99.00 flat fee for back printing.\**

3000 - \$70.99/thousand (m)

6000 - \$67.99/m

9000 - \$58.99/m

12000 - \$51.99/m

15000 - \$45.99/m

18000 - \$43.49/m

21000 - \$40.99/m

24000 - \$38.49/m

**\*\* UPS shipping additional**

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**BILLING STATEMENTS:** The same options (above) are available for these statements as the postcards; blank and custom.

Blank Statements: \$60.25/m

Custom Statements (based on QTY) (2500 = 1 full box)

2500 - \$79.25/m

5000 - \$76.25/m

7500 - \$71.75/m

10000 - \$67.25/m

**\*\* UPS shipping additional**

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\*Bill Prices are subject to change due to paper price increases.

**CRYSTAL CLEAR'S RESPONSE TO  
COMMISSION STAFF'S SECOND RFI**

**Staff 2-16**      Reference Schedule III-3 of the application. Please provide receipts and invoices for the plant installed during the test year.

**RESPONSE:** After a reasonable search, CCWI has located the following documents, provided in the attached CCWI Exhibit 2-16, which includes records of the cost of the groundwater storage tank installed at the Whispering Ridge public water system during the test year.

Prepared by: Robert Payne, President of CCWI  
Sponsored by: Robert Payne, President of CCWI

4:48 PM

04/06/20

Accrual Basis

Crystal Clear Water Inc.  
Custom Transaction Detail Report  
January through December 2019

Type	Date	Num	Name	Memo	Accto...	Class	Clr	Split	Amount	Balance
Jan - Dec 19										
Check	05/16/2019	1695	Brent	send and gravel for whispering ridge to set new storage tank	Equip	Whisper		Cryst	212.25	212.25
Jan - Dec 19									<u>212.25</u>	<u>212.25</u>

*EXPENSES PAID BY ROBERT PAYNE FOR STORAGE TANK*

DELIVERY OF TANK - 1875.00  
 SKYTRACK RENT 500.00  
 METAL FOR TANK 465.00  
 PLUMBING 335.85  
 LABOR 964.40  
 SAND 212.25  
 4353.<sup>00</sup>

TANK 15692.00  
 ENGINEER 2362.00

22,407.00 → TOTAL FOR THE WHISPERING STORAGE TANK

**L.F. MANUFACTURING, INC.**

P.O. Box 578  
Giddings, Texas 78942  
Ph. (979) 542-8027  
Fax (979) 542-0911

**Sales Order Acknowledgment**

Sales Order ID : **SO65283**  
Customer Purchase Order ID : **Writer L.OI**  
Page Number : 1 of 1

Bill To : C3055  
ROBERT PAYNE  
122 SOUTH AVE. D  
CLIFTON, TEXAS 76634

Change Nbr: 0  
Change Date: 4/16/2019

Order Date: 4/16/2019 9:46:48 AM  
Partial Ship: No  
Buyer:

FOB: CPU  
Currency Type : USD  
AR Terms: Credit Card  
Prepayment Terms:

Ship To : ROBERT PAYNE CPU  
Contact Name: GIDDINGS, TX  
Ship To Phone:  
Ship To Fax:

Line Nbr / Cust Ln Nbr	Item ID/ Name Item Name Cust Item ID	Req Date	Taxable Sales/ VAT	Req Qty	Unit Price Unit of	Extra Charges Sale Tax Percent	Extended Price
1 / 1	LFM29229 TANK 12'-0"DIA. X 15'-0" FRP TCEQ 12,690 GAL. (PAYNE)	5/14/2019	No / No	1.0000	\$15,692.0000 Each	\$0.00 0.00%	\$15,692.00

Ship Method: CPU

Line Item Total: \$15,692.00

Per approved drawing A-LP984C  
Serial Number:

Loose Pieces:  
(1) 4" U-vent

*PAID 10*

Total: \$15,692.00  
Sales Tax: \$0.00  
Estimated Ship Charges: \$0.00  
Sales Order Total: \$15,692.00

Special Instructions: DC  
Contact Robert Payne 254-749-0942  
\*\*\*WAIVE CC FEE\*\*\*

Thank you for your order!  
Page 223 of 225



3:49 PM

04/06/20

Accrual Basis

Crystal Clear Water Inc.  
**Custom Summary Report**  
April 1, 2018 through January 1, 2020

	<u>Apr 1, '18 - Jan 1, 20</u>
Ordinary Income/Expense	
Expense	
Professional Fees	2,362.00
Total Expense	2,362.00
Net Ordinary Income	-2,362.00
Net Income	<u>-2,362.00</u>

(ENGINEER)

3:46 PM

04/06/20

Crystal Clear Water Inc.  
Custom Transaction Detail Report

Accrual Basis

April 1, 2018 through January 1, 2020

Type	Date	Num	Name	Memo	Account	Class	Clr	Split	Amount	Balance
Apr 1, '18 - Jan 1, 20										
Check	01/23/2019	1671	Consulting Envirom	consultant/e	Professional Fees	Whisper		Crystal Clear	-1,420 00	-1,420 00
Check	06/06/2019	1700	Consulting Envirom	consultant/e	Professional Fees	Whisper		Crystal Clear	-942 00	-2,362 00
Apr 1, '18 - Jan 1, 20									<u>-2,362.00</u>	<u>-2,362.00</u>

## Ricoh

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**From:** Christina Thompson  
**Sent:** Monday, April 26, 2021 2:44 PM  
**To:** Ricoh  
**Subject:** (Matter 4273-0) Printing/Runner Job  
**Attachments:** 2021.04.26 Crystal Clear\_s Response to Staff\_s 2nd RFI.nrl

Hey there!

Please print one copy of the attached in black and white, and double sided, and clipped. I will have the sheet that goes on top here shortly. Then, please send with the runner.

Thank you,  
Christina



CHRISTINA L. THOMPSON  
Paralegal  
512-322-5826 Direct  
Lloyd Gosselink Rochelle & Townsend, P.C.  
816 Congress Ave., Suite 1900, Austin, TX 78701  
[www.lglawfirm.com](http://www.lglawfirm.com) | 512-322-5800  
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