



Control Number: 50721



Item Number: 169

Addendum StartPage: 0

August 19, 2020

June 1, 2008

Date Current Rate Change Notice Delivered

Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

PUCT DOCKET NO. 50721

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: NANCY Last Name: SIMPSON
Phone Number: 254-675-3050 Fax Number: _____
Email Address: j.n.simpson@juno.com
Address, City, State: 246 PRIVATE RD 4297 CHIFTON, TX 76634
Location where service is received: _____
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor:

Nancy Simpson Date: 9/15/20

Si desea informacion en Espanol, puede llamar al

September 15, 2020

Whispering Ridge Water Rate Increase Proposal

The one water well inside the Whispering Ridge addition in Clifton, Texas services 29 residential homes. There are several swimming pools in the addition, as well as numerous sprinkler systems. My home is on the highest level in the addition. My water pressure is acceptable, but not great. I would like to see a booster pump installed at the well so all neighbors could receive the optimal pressure. There was only one holding tank by the well for years and then after several episodes of no water in the summer and fall of 2018, a new additional holding tank was added in the summer of 2019. This was done only after so many new homes had come on line in the neighborhood over the last four years. There have still been episodes of no water and a continuing problem of low water pressure to many of the neighbors.

I understand and accept the need for a reasonable rate increase, but I think this rate is above and beyond the need, until regular mandated maintenance (not just a bottle of bleach), water reliability and standardized water pressure are assured to all participants. Mr. Payne held a meeting in the summer. He indicated that this rate increase is because the PUC has told him to do it! I have been told by someone in touch with PUC that that is not true. He also was telling us what a problem it is to own this well and that if the pump breaks, he doesn't have the money to fix it!!! One neighbor offered to buy the well and he refused to talk with him.

There is a stipulation in our neighborhood homeowner's guide that states we cannot drill our own water well, so in other words, Mr. Payne (who by the way, developed the neighborhood) has us all "over the barrel" ! We do not have a Homeowner's Association here.

Thank you for your consideration of this information.

Nancy Singleton