



Control Number: 50721



Item Number: 163

Addendum StartPage: 0

August 19, 2020

June 1, 2008

Date Current Rate Change Notice Delivered

Date of Last Rate Change

\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

**PUCT DOCKET NO. 50721**

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to: <sup>2020 SEP 14 AM 9:14</sup>

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

**CUSTOMER INFORMATION (to be completed by customers submitting protests)**

First Name: Annelle Last Name: Wells

Phone Number: 254-253-0185 Fax Number: \_\_\_\_\_

Email Address: AWells54@hotmail.com

Address, City, State: 300 FM 3221 Clifton, TX 76634

Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protester:

Annelle Wells Date: 8-26-20

Si desea informacion en Espanol, puede llamar al



September 2, 2020

To Public Utility Commission of Texas,

I am protesting the exorbitant rate increase proposed by Crystal Clear Water, Inc. Poor planning on the part of the owner should not translate into a burden on the customers in the form of such an unreasonable rate increase. The rate he proposes is much higher than any of the rural systems in this area, including the city water system and ALL of those systems are competently maintained. Crystal Clear Water, however, is not. The water pressure is always low and the chlorine content in the water is not fit for consumption and it burns my eyes when I shower. We are frequently without water with no notice. In fact, we have been without water at least three times this summer. The incompetence of the owner at maintaining this water system at a reasonable cost and providing service that is comparable to and consistent with other water systems in this area leaves me wondering if he even has the ability to properly and safely maintain and manage a water system at any rate.

Sincerely,



Annelle Wells  
300 FM 3221  
Clifton, Texas. 76634

