



Control Number: 50721



Item Number: 142

Addendum StartPage: 0

August 19, 2020

June 1, 2008

Date Current Rate Change Notice Delivered

Date of Last Rate Change

\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

**PUCT DOCKET NO. 50721**

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

**CUSTOMER INFORMATION (to be completed by customers submitting protests)**

First Name:

Billy

Last Name:

Arnold

Phone Number:

254 253 0449

Fax Number:

Email Address:

bbarbold44@gmail.com

Address, City, State:

PO Box 444 Clifton TX 76638

Location where service is received:

152 CR 3250 Clifton

(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protester:

Billy Arnold

Date:

8-25-20

Si desea informacion en Espanol, puede llamar al

Updated: April 8, 2020

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I believe that all of the customers agree that a rate increase is warranted.

However, the customers agree that the increase (100%) which Mr. Payne is requesting is excessive.

All rates should be comparable to other area water systems.

I would also like to add that Mr. Payne has neglected regular maintenance on the system by letting leaks go unrepaired for weeks or years.

One example is a leak which developed across the road at our house. The leak was reported several times over a three-year span. The leak developed into a large mosquito infested hole.

A year or so ago after repeated calls they showed up to fix the leak. They dug a large hole which they left uncovered. It still leaked. This large hole filled with water. This lasted for about a year.

After repeated calls they again came out and fixed the leak properly after three years.

There are numerous other examples of unrepaired leaks on this system. Mr. Payne apparently does not have a regular repair man but uses men from his farming interests.

I do not feel that a 100% rate increase is justified or that maintenance will improve.