



Control Number: 50721



Item Number: 12

Addendum StartPage: 0

Anticipated July 15, 2020

Date Current Rate Change Notice Delivered

1991

Date of Last Rate Change

#50721

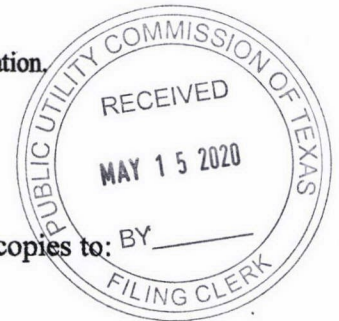
*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

PUCT DOCKET NO.

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to: BY _____

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**



Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Pete Last Name: Lohmer

Phone Number: 254-644-6038 Fax Number:

Address, City, State: 342 CR 1630, Clifton, TX 76634

Location where service is received: same

(if different from the mailing address) email: petelohmer@hotmail.com

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

~~Comments~~ (see attached)

☒ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor:

Peter Lohmer

Date: 4/16/2020

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

12
1982

Crystal Clear Water Company Rate Increase Protest
Docket No. 50721

When we moved to our home in Lakeline Acres at Lake Whitney in 1988, the water supplied was the best tasting drinking water. If for any reason there was a problem on the water line, Eileen Foley would contact all the full-time residents to explain the situation and gave estimates on how long the water would be affected. After the last rate increase in the early 1990's, the owners, George and Eileen Foley of Lakeline Acres Water Company, were supposed to loop the lines and make other improvements to the water system because of older pipes and water pressure. I know the lines were not looped because I am at the end of the line. I have also seen no evidence of replacement of older pipes.

We have 3 houses using 3 meters in this water system. When Lakeline Acres/GlenShores Water LLC acquired the water system for a couple of years, our water was brownish and has been undrinkable so we buy bottled water to cook with and drink. Since Crystal Clear Water purchased our water system, the water has continued with the brownish color and is over Chlorinated on a consistent basis. We also experience very low pressure since we are at the end of the line. Some days, the water is just a trickle with no explanation and no warning which means no shower, no dishes, no washing clothes, etc. I also do not understand in this age of texts and email, why we cannot be contacted to let us know if there is a problem in the line or our water is about to be shut off.

If improvements would have been made through the years, some increase would be expected. However, no improvements have been made and this is outrageously excessive as an increase.

Pete and Joy Lohmer
342 CR 1630
Clifton, TX 76634
(254) 644-6038 – Pete
(254) 644-6979 - Joy

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CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Joy Last Name: Lohmer

Phone Number: 254-644-6979 Fax Number: —

Address, City, State: 342 CR 1630, Clifton, TX 76634

Location where service is received: 353 CR 1624, Clifton, TX 76634
(if different from the mailing address)

email: jlohmer@hotmail.com

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

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Signature of Protester

Joy Lohmer

Date: 04-17-2020

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1-888-782-8477

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CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Joy Lohmer Last Name: Roy Ince, Jr.
Phone Number: 254-644-6979 Fax Number: —

Address, City, State: —

Location where service is received: 310 CR 1630, Clifton, TX 76634
(if different from the mailing address) email: jlohmer@hotmail.com

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Protestor:

Joy Lohmer

Date:

4/17/2020

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