



Control Number: 50721



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CRYSTAL CLEAR WATER, INC.
122 SOUTH AVENUE D
CLIFTON, TEXAS 76634
254-675-3551 / 254-749-0942

April 8, 2020

Water Customer - Lakeline & Glenshores

Dear Water Customer:

This letter is to inform you that we are filing for a Rate Increase to go into effect approximately July 1, 2020.

The last Rate Change was back in 1991, which has been **29 Years** ago. Now, due to the constant increases in electricity, chemicals, repairs, labor and etc. we must have a Rate Increase. As you know, there is **NOT** anything today that costs the same as it did 29 years ago.

We appreciate your loyalty as a customer and do hope you understand.

Sincerely,

Robert Payne
Owner

Attachments enclosed:

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

Crystal Clear Water, Inc. Lakeline

0180025

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puctexas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See **Protest Form** on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: July 10, 2020

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

Necessary to maintain a constant and safe water supply

BILLING COMPARISON**Water**

Existin	5,000 gallons:		/			
g	\$	22.60	/mo	Proposed	5,000 gallons: \$	82.37 / mo
Existin	10,000 gallons: \$	31.85	/mo	Proposed	10,000 gallons: \$	134.57 / mo
g						

Water - Pass Through Charges

Existin			/			
g	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$	mo
Existin	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$	mo
g						

Sewer

Existin	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$	mo
g						

Crystal Clear Water, Inc. - Airport and Crystal Clear Water, Inc. - Whispering Ridge

Subdivision(s) or System(s) Affected by Rate Change

122 South Ave D	Clifton	Texas	76634
Company Address	City	State	Zip

254-675-3551

Company Phone Number

§ 13.1871, Texas Water Code
 0180025 Crystal Clear Water, Inc.

NOTICE OF PROPOSED RATE CHANGE - WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		3000	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size:				Meter Size:			
RESIDENTIAL				RESIDENTIAL			
5/8"		\$	18.90	5/8"		\$	46.47
3/4"		\$		3/4"		\$	
1"		\$	35.00	1"		\$	116.16
1 1/2"		\$	N/A	1 1/2"		\$	232.33
2"		\$		2"		\$	
3"		\$		3"		\$	
Other:		\$		Other:		\$	
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	3000 to 5000 gals.	\$	1.85 /1000 gals.	Tier 1	0 to 5000 gals.	\$	7.18 /1000 gals.
Tier 2	5001 to 10000 gals.	\$	1.85 /1000 gals.	Tier 2	5001 to 10000 gals.	\$	10.44 /1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	>10000 to gals.	\$	14.68 /1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	352.00	Tap Fee		\$	2500.00
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	25.00	Customer's Request		\$	25.00
Transfer Fee		\$	10.00	Transfer Fee		\$	50.00
Late Charge		\$	5.00	Late Charge (Indicate either \$5.00 or 10%)		\$	10%
Returned Check Charge		\$	5.00	Returned Check Charge		\$	50.00
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$	0	Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

Anticipated July 15, 2020

Date Current Rate Change Notice Delivered

1991

Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

PUCT DOCKET NO.

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protester: _____

Date: _____

Si desea información en Español, puede llamar al
1-888-782-8477

Dr.

76063

2220 Canterbury

Mansfield, TX

April 14, 2020

Filing Clerk
PUC of Texas
1701 North Congress Avenue
Austin, TX 78711

Ref: Proposed Rate Change Crystal Clear Water. Inc Lakeline
CCN 0180025 dated 4/8/20 and received 4/13/20

Attachment to Ratepayer Comments

Dear PUC,

I am protesting the referenced rate hike as I deem it to be excessive. The attached EXCEL sheet explains the source of my comments that follow.

The proposed rate increase is a 364% increase over current rates for 5,000 gallon usage and a 422% increase for 10,000 gallon usage.

When compared to other nearby water companies (see EXCEL sheet), the proposed rates are 145% greater for 5,000 gallon usage and 173% greater for 10,000 gallon usage.

I agree that Crystal Clear should be able to raise their rates from the 1991 rates currently in use. However, there is not supporting documentation for an increase of the magnitude requested.

Please feel free to contact me at the above address if you need additional information.