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# PROJECT NO. 50703

UTILITY REPORT CONCERNING	§	
ISSUES RELATED TO THE STATE	§	PUBLIC UTILITY COMMISSION
DISASTER FOR CORONAVIRUS	§	OF TEXAS
DISEASE 2019	§	

# CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC COVID-19 ELECTRICITY RELIEF PROGRAM MONTHLY REPORT FOR OCTOBER 1 - 31, 2020 PURSUANT TO P.U.C. PROJECT 50664

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November 12, 2020

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# CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC COVID-19 ELECTRICITY RELIEF PROGRAM MONTHLY REPORT FOR OCTOBER 1 - 31, 2020 PURSUANT TO P.U.C. PROJECT 50664

Pursuant to P.U.C. Project 50664, Order Related to Covid-19 Electricity Relief Program dated March 26, 2020, CenterPoint Energy Houston Electric, LLC ("CenterPoint Energy") submits this report. The order requires transmission and distribution utilities ("TDUs") to file a monthly report with the Commission by the 15<sup>th</sup> of each month for activity during the proceeding calendar month. This report provides information from the books and records of CenterPoint Energy for the period October 1 - 31, 2020.

Respectfully submitted,

Stacey Murphree

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713-207-6537

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CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC

#### PUCT Project No. 50703 -- COVID-19 Electricity Relief Program

#### **COVID-19 Electricity Relief Program TDU Summary** Reporting Month Period Oct 1 - Oct 31, 2020 TDU Name: CenterPoint Energy Houston Electric LLC TDU DUNS: 957877905 Parameters for Reporting Total Net Number of ESI IDs added during the Reporting Month and Net Program Grand Total Total Killowatt Hours (kWh) charged on the ERP Rider in the reporting ERP ESID Count 5 FRP Rider kWh 2 6 608 184 953 6 564 531 550 8 902 062 076 9 964 504 875 9 034 516 665 9 310 267 603 8 581 705 423 58 965 773 146 month and Program Grand Total Total of ERP Rider charges in dollars invoiced in the reporting month and Program Grand Total Total of Law County of the Count ERP Rider Charges 3 \$ 2,177,866 50 \$ 2,169,056.27 2,937,637.77 \$ 3,288,327.03 \$ 2,981,359.21 \$ 3,072,349.43 \$ 2,831,925.77 19,458,521.98 Suppressed kWh 4 Total Killowatt Hours (kWh) suppressed on invoices in the reporting month and Program Grand Total. Total of suppressed charges in dollars invoiced in the reporting month and Program Grand Total. Total dollar amount of charges approved for reimbursement to REPs in the reporting month and Program Grand Total. Total dollar amount of charges approved for reimbursement to TDUs in the reporting month and Program Grand Total. Total dollar amount of charges approved for reimbursement to TDUs in the reporting month and Program Grand Total. Total dollar amount of charges approved for reimbursement of the third-party administrator (Solix) to cover its costs of administrating the ERP elimibility progress in the reporting month and Program Grand Total. 39.173.59 89.297.705 7.134.034 58.304.812 83.571.660 102 608 164 2.345 806 382 435 772 Suppressed TDU Charges 5 271,125.15 \$ 1,507,678 76 \$ 2,207,466.47 \$ 3,123,512.87 \$ 3,338,960.84 \$ 4,291,938.87 97,547.66 \$ 6 1,499,794.76 \$ 517,359.40 \$ 2,150,439 88 \$ 3,495,329.24 \$ 3,567,046.20 \$ 3,108,502.40 \$ 14.362.219.28 Amount TDU Reimbursement 7 22.080.59 S 492 579 28 \$ 1,424,097.96 \$ 2,011,045.52 \$ 3,239,028.77 \$ 3,414,588.37 \$ 3,195,897.40 \$ 13,799,317.89 Amount 7 Solix Reimbursement 8 197.320.30 s S S 96.465.10 S 69.334.92 64.383.92 S 62 447 54 S S 489 951 78 party administration (Coloniz) to Cover its Costs of administering the ERP eligibility process in the reporting month and Program Grand Total Total dollar amount of charges approved for repayment to ERCOT for their initial contribution in the reporting month and Program Grand Total 9 **ERCOT Loan Repayment** \$ \$ \$ \$ ERP REJECTION INFORMATION Parameters for Reporting April May August Octobe SI ID is not a valid ESI ID with the TDU Invalid ESI ID 1 252 N/A Not an Active Customer SI ID is valid, but no current active custome 2 269 149 232 168 191 N/A 1.00 Not REP of Record Requesting REP is not REP of Record for ESLID (ERP. A Requests) 3 94 12 151 (ERP\_A Requests)<sup>3</sup> Not REP of Record Requesting REP is not REP of Record for most recent final invoice (ERP\_F 4 10 35 N/A 67 (ERP\_P Requests)<sup>4</sup> on-Residential Custon 5 11 N/A REP did not indicate customer bill past due or subject to disconnect for non Customer Bill Not Past 119 351 N/A 47 Due Customer Not on Solix pay notice REP did not indicate customer on Solix List 7 List REP Did Not Offer DPP REP did not indicate they informed customer of Deferred Payment Plan 8 90 N/A 90 (DPP) availability REP provided invalid REP DUNS Number on their request avalid REP DUNS Number 9 3 787 N/A 3,787 REP made multiple requests for the same ESI ID on the same spreadsher **Duplicate Request** 10 1,616 600 479 N/A 2.83 ESI ID Already Enrolled in ESI ID is already Enrolled in the ERP program 11 152 140 818 1.394 541 939 3,984 the ERP Program Other 12 106 298 834 968 792 N/A 3 001 Sum of Total rejections TOTAL REJECTIONS 6.357 740 1,379 2.482 2,306 2,445 15,709 Reporting Criteria and Timeline

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