

Control Number: 50678



Item Number: 44

Addendum StartPage: 0

#### **DOCKET NO. 50678**



APPLICATION OF UTILITIES	§	PUBLIC UTILITY COMMISSION
INVESTMENT COMPANY, INC. TO	§	and the second s
AMEND CERTIFICATES OF	§	OF TEXAS ARBUTERA
CONVENIENCE AND NECESSITY IN	§	
LIBERTY COUNTY	§	

#### **ORDER**

This Order addresses the application of Utilities Investment Company, Inc. to amend its certificate of convenience and necessity (CCN) number 12671 and CCN number 20765 in Liberty County. The Commission amends Utilities Investment's CCN number 12671 and CCN number 20765 to the extent provided in this Order.

#### I. Findings of Fact

The Commission makes the following findings of fact.

#### **Applicant**

- 1. Utilities Investment is a Texas corporation registered with the Texas secretary of state under filing number 0142230500.
- Utilities Investment operates, maintains, and controls facilities for providing retail water and sewer service to customers in Brazos, Chambers, Grimes, Harris, Liberty, Montgomery, Polk, Trinity, Waller, and Walker counties under CCN number 12671 and CCN number 20765.
- 3. Utilities Investment owns and operates a public water system registered with the Texas Commission on Environmental Quality (TCEQ) under identification number 1460174.
- 4. Utilities Investment owns and operates a sewer system permitted with the TCEQ under Texas Pollutant Discharge Elimination System permit numbers WQ0015012001.

#### **Application**

5. On March 18 and 19, 2020, Utilities Investment filed the application at issue in this proceeding.

44

- 6. Utilities Investment supplemented its application on July 27 and 28, 2020, and amended its application on September 29, 2020.
- 7. Utilities Investment's application, as supplemented and amended, requests a water service area and sewer service area that is 3,507 acres and has 257 current connections and 6,456 potential future connections.
- 8. The requested area is comprised of sections 2 through 5 of the Santa Fe subdivision, section 1 of the Santa Fe subdivision is already within Utilities Investment's existing service areas. There are 202 and 55 current connections in sections 2 and 3, respectively.
- 9. The requested water service areas and sewer service areas (collectively, the requested area) are duplicative in acreage and boundaries.
- 10. The requested area is located between three miles south and four miles southeast of downtown Plum Grove, Texas, and is generally bounded on the north by County Road 3545; on the east and south by Luce Bayou; and on the west by Plum Grove Road.
- 11. In Order No. 5 filed on December 4, 2020, the administrative law judge (ALJ) found the amended application administratively complete.
- 12. Utilities Investment supplemented its application on June 7, 2021, with a letter from the developer of the Santa Fe subdivision requesting water and sewer service from Utilities Investment.

#### Notice

- 13. On November 16, 2020, Utilities Investment filed the affidavits of Shelley Young, P.E., Utilities Investment's authorized representative, attesting that notice of the application was mailed to current customers, landowners, neighboring utilities, governmental entities, and affected parties on November 12 and 13, 2020.
- 14. On January 8, 2021, Utilities Investment filed a publisher's affidavit attesting to the publication of notice of the application in the *Vindicator*, a publication of general circulation in Liberty County, on November 12 and 19, 2020.
- 15. In Order No. 7 filed on January 29, 2021, the ALJ found the notice sufficient.

#### Evidentiary Record

- 16. On April 1, 2021, Commission Staff filed an agreed motion to admit evidence.
- 17. In Order No. 8 filed on April 13, 2021, the ALJ admitted the following evidence into the record of this proceeding: (a) Utilities Investment's application and all attachments filed on March 18 and 19, 2020; (b) Utilities Investment's supplemental information filed on July 27 and 28, 2020; (c) Utilities Investment's amended application filed on September 29, 2020; (d) Utilities Investment's proof of notice filed on November 16, 2020, and January 8, 2021; (e) Utilities Investment's signed consent form concurring with Commission Staff's proposed final maps, certificates, and tariffs filed on March 1, 2021; (f) Commission Staff's recommendation on final disposition filed on March 22, 2021; and (g) the maps, certificates, and tariffs attached to the joint motion to admit evidence and proposed notice of approval filed on April 1, 2021.
- 18. On June 9, 2021, Commission Staff filed a motion to admit evidence.
- 19. In Order No. 11 filed on June 9, the ALJ admitted into the record of this proceeding Utilities Investment's letter clarifying the developer's request for service filed on June 7, 2021.

#### Adequacy of Existing Service

- 20. Utilities Investment currently provides retail water and sewer service to 257 connections in the requested area through its public water system, number 1460174, and its sewer system, permit number WQ0015012001.
- 21. Utilities Investment is currently constructing a second wastewater treatment plant under permit number WQ0015646001.
- 22. Utilities Investment's application included letters from the TCEQ approving construction of additional facilities for its public water system and sewer system.
- 23. Utilities Investment has not been subject to any enforcement action by the Commission, the TCEQ, the Texas Department of State Health Service, the Office of the Attorney General of Texas, or the United States Environmental Protection Agency in the past five years for non-compliance with rules, orders, or state statutes.
- 24. Utilities Investment does not have any unaddressed violations listed in the TCEQ database.

#### Need for Service

- 25. There are currently 257 existing connections in the requested area that are receiving water and sewer service from Utilities Investment and have an ongoing need for service.
- 26. The requested area is currently being developed as sections 2 through 5 of the Santa Fe subdivision. Utilities Investment projects a total of 6,456 potential customer connections comprised of 2,266 potential connections in section 2, 985, potential connections in section 3, 1415 potential connections in section 4, and 1790, potential connections in section 5.
- 27. The developer of the requested area requested water and sewer service from Utilities Investment.

#### Effect of Granting the Certificate

- 28. Granting the CCN amendments will obligate Utilities Investment to provide water and sewer service to current and future customers in the requested area.
- 29. No protests, adverse comments, or motions to intervene were filed by any adjacent retail public utility in this docket.
- 30. There will be no effect on any retail public utility serving the proximate area.

#### Ability to Serve: Managerial and Technical

- 31. Utilities Investment currently provides water and sewer service to 963 existing connections under CCN number 12671 and CCN number 20765.
- 32. Utilities Investment provides water service from a public water system registered with the TCEQ. Utilities Investment provides sewer service from a TCEQ-permitted sewer system.
- 33. Utilities Investment employs TCEQ-licensed operators who are responsible for operating the public water system and sewer system.
- 34. Utilities Investment does not have any unaddressed violations listed in the TCEQ database.
- 35. Utilities Investment's existing water system and sewer system have adequate capacity to provide continuous and adequate service to existing connections in the requested area.
- 36. Utilities Investment's application included current plans for additional facilities for its public water system and sewer system. Utilities Investment will continue to add necessary facilities as connection count increases to maintain compliance with TCEQ requirements.

- 37. Utilities Investment has access to an adequate supply of water and is capable of providing drinking water that meets the requirements of chapter 341 of the Texas Health and Safety Code, chapter 13 of the TWC, and the TCEQ's rules.
- 38. Utilities Investment is capable of meeting the TCEQ's design criteria for sewer treatment plants and the requirements of chapter 13 of the TWC.
- 39. Utilities Investment has the managerial and technical capability to provide continuous and adequate service to the requested area.

#### Feasibility of Obtaining Service from Adjacent Utilities

- 40. The developer of the requested area requested service from Utilities Investment.
- 41. It is not feasible to obtain service from an adjacent retail public utility.

#### Regionalization or Consolidation

42. Because the requested area will not require construction of a physically separate water system or sewer system, consideration of regionalization or consolidation with another retail public utility is not required.

#### Ability to Serve: Financial Ability and Stability

- 43. Utilities Investment has a debt-to-equity that is less than one, satisfying the leverage test.
- 44. Utilities Investment demonstrated it has sufficient cash available to cover any projected operations and maintenance shortages in the first five years of operations after approval of the CCN amendments, satisfying the operations test.
- 45. Utilities Investment demonstrated the financial capability and stability to pay for the facilities necessary to provide continuous and adequate service to the requested area.

#### Financial Assurance

46. There is no need to require Utilities Investment to provide a bond or other financial assurance to ensure continuous and adequate service.

#### Environmental Integrity and Effect on the Land

47. Future construction will be necessary for Utilities Investment to serve the requested area as growth and development occurs. However, the land in the requested area has already been cleared for development and Utilities Investment has received TCEQ approval for

construction of additional water and sewer facilities. Therefore, there will be minimal effect on the land and on environmental integrity as a result of granting the requested CCN amendments.

#### Improvement in Service or Lowering of Cost

- 48. Water and sewer service to the requested area will improve because Utilities Investment will be obligated to serve future customers in the requested area.
- 49. No lowering of cost to customers in the requested area will result from granting the CCN amendments.

#### Maps, Tariffs, and Certificates

- 50. On March 1, 2021, Commission Staff emailed the proposed final maps, tariffs, and certificates to Utilities Investment for review and consent.
- 51. On March 1, 2021, Utilities Investment filed its consent to the proposed final maps, tariffs, and certificates.
- 52. On April 1, 2021, Commission Staff filed the proposed final maps, tariffs, and certificates as attachments to its joint motion to admit evidence and proposed notice of approval.

#### Informal Disposition

- 53. More than 15 days have passed since the completion of the notice provided in this docket.
- 54. No person filed a protest or motion to intervene.
- 55. Utilities Investment and Commission Staff are the only parties to this proceeding.
- 56. No party requested a hearing and no hearing is needed.
- 57. Commission Staff recommended that the application be approved.
- 58. The decision is not adverse to any party.

#### II. Conclusions of Law

The Commission makes the following conclusions of law.

1. The Commission has authority over this proceeding under Texas Water Code (TWC) §§ 13.041, 13.241, 13.242, 13.244, and 13.246.

- 2. Utilities Investment is a retail public utility as defined in TWC § 13.002(19) and 16 Texas Administrative Code (TAC) § 24.3(31).
- 3. Utilities Investment's application meets the requirements of TWC § 13.244.
- 4. Utilities Investment provided notice of the application that complies with TWC § 13.246(a) and 16 TAC § 24.235.
- 5. The Commission processed the application in accordance with the requirements of the Administrative Procedure Act, the TWC, and Commission rules.
- 6. After consideration of the factors in TWC §§ 13.241(a) and 13.246(c) and 16 TAC § 24.227(e), Utilities Investment demonstrated adequate financial, managerial, and technical capability for providing continuous and adequate service in the requested service area and its current service areas in Brazos, Chambers, Grimes, Harris, Liberty, Montgomery, Polk, Trinity, Waller, and Walker counties, as required by TWC § 13.241(a) and 16 TAC § 24.227.
- 7. Regionalization and consolidation concerns under TWC § 13.241(d) do not apply in this proceeding because construction of a physically separate water system or sewer system is not required.
- 8. It is not necessary for Utilities Investment to provide a bond or other financial assurance under TWC § 13.246(d).
- 9. Utilities Investment demonstrated that the amendment of CCN number 12671 and CCN number 20765 to include the requested area is necessary for the service, accommodation, convenience, or safety of the public as required by TWC § 13.246(b) and 16 TAC § 24.227(d).
- 10. Under TWC § 13.257(r) and (s), Utilities Investment must record a certified copy of the approved maps and certificates, along with a boundary description of the service areas, in the real property records of Liberty County within 31 days of this Order and must submit evidence of the recording to the Commission.

<sup>&</sup>lt;sup>1</sup> Tex. Gov't Code §§ 2001.001–.903.

11. The requirements for informal disposition in 16 TAC § 22.35 have been met in this proceeding.

#### III. Ordering Paragraphs

In accordance with these findings of fact and conclusions of law, the Commission issues the following orders.

- 1. The Commission amends Utilities Investment's CCN number 12671 and CCN number 20765 to add the requested areas as described in this Order and shown on the maps attached to this Order.
- 2. The Commission issues the certificates attached to this Order.
- 3. The Commission approves the maps and tariffs attached to this Order.
- 4. Utilities Investment must provide service to every customer and applicant for service within the approved area under CCN number 12671 who requests water service and meets the terms of Utilities Investment's water service, and such service must be continuous and adequate.
- 5. Utilities Investment must provide service to every customer and applicant for service within the approved area under CCN number 20765 who requests sewer service and meets the terms of Utilities Investment's sewer service, and such service must be continuous and adequate.
- 6. Utilities Investment must comply with the recording requirements in TWC § 13.257(r) and (s) for the areas in Liberty County affected by this application and file in this docket proof of the recording no later than 45 days after the date of this Order.
- 7. The Commission denies all other motions and any other requests for general or specific relief that have not been expressly granted.

Signed at Austin, Texas the 15th day of June 2021.

PUBLIC UTILITY COMMISSION OF TEXAS

PETER M. LAKE, CHAIRMAN

WILL MCADAMS, COMMISSIONER



# **Public Utility Commission of Texas**

By These Presents Be It Known To All That

## Utilities Investment Company, Inc.

having obtained certification to provide water utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Utilities Investment Company, Inc., is entitled to this

### Certificate of Convenience and Necessity No. 12671

to provide continuous and adequate water utility service to that service area or those service areas in Chambers, Harris, Liberty, Montgomery, and Waller Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 50678 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of Utilities Investment Company, Inc., to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.



# **Public Utility Commission of Texas**

By These Presents Be It Known To All That

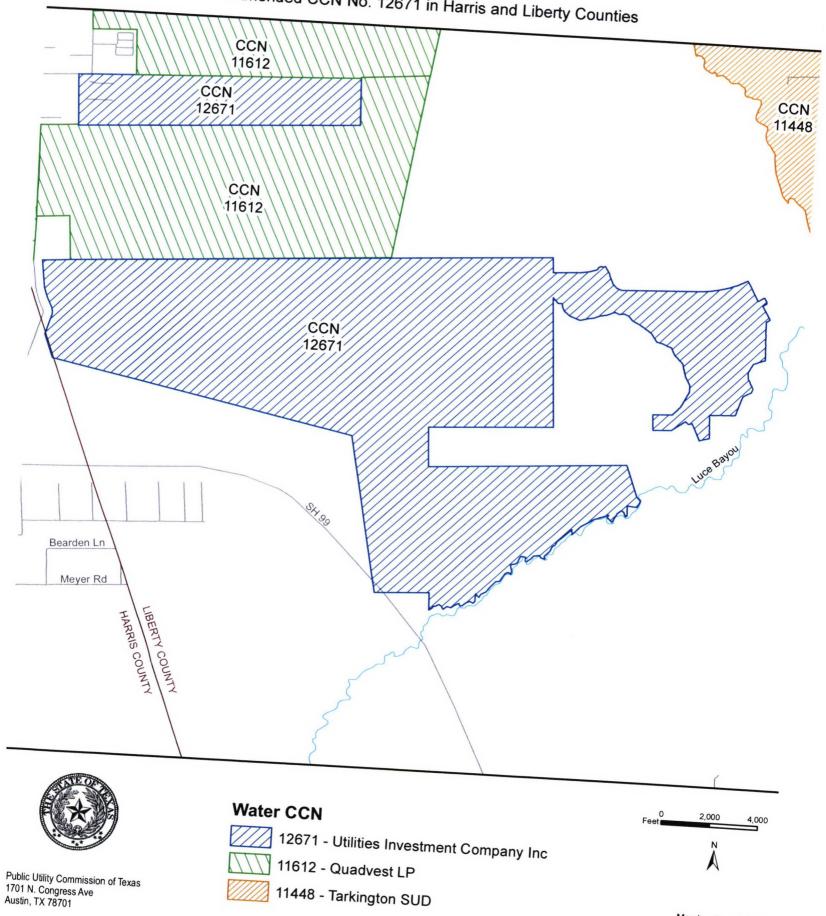
### Utilities Investment Company, Inc.

having obtained certification to provide sewer utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Utilities Investment Company, Inc., is entitled to this

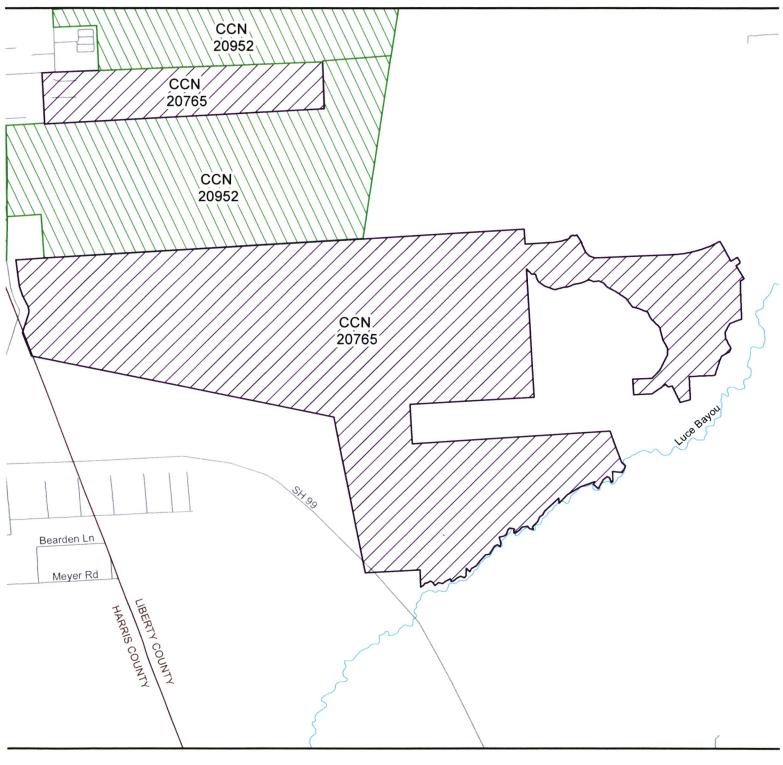
### Certificate of Convenience and Necessity No. 20765

to provide continuous and adequate sewer utility service to that service area or those service areas in Harris, Liberty, and Montgomery Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 50678 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of Utilities Investment Company, Inc., to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.

# Utilities Investment Company, Inc. Portion of Water CCN No. 12671 PUC Docket No. 50678 Amended CCN No. 12671 in Harris and Liberty Counties



## Utilities Investment Company, Inc. Portion of Sewer CCN No. 20765 PUC Docket No. 50678 Amended CCN No. 20765 in Harris and Liberty Counties



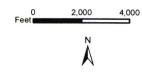


Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

#### Sewer CCN

20765 - Utilities Investment Company Inc

20952 - Quadvest LP





### WATER UTILITY TARIFF

**Docket Number: 50678** 

<u>Utilities Investment Company, Inc.</u> (Utility Name)

P.O. Box 279 (Business Address)

New Waverly, Texas 77358-0279 (City, State, Zip Code)

(281) 590-4359 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

#### 12671

This tariff is effective in the following counties:

#### Chambers, Harris, Liberty, Montgomery, and Waller

This tariff is effective in the following cities or unincorporated towns (if any):

#### None

This tariff is effective in the following subdivisions and public water systems:

#### See attached list.

#### TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTI	ON 1.0 - RATE SCHEDULE	2
SECTI	ON 2.0 - SERVICE RULES AND POLICES	10
SECTI	ON 2.20 - SERVICE RULES AND POLICES	14
SECTI	ON 3.0 - EXTENSION POLICY	17
SECTI	ON 3.20 – SPECIFIC EXTENSION POLICY	18

APPENDIX A: DROUGHT CONTINGENCY PLAN APPENDIX B: APPLICATION FOR SERVICE

#### LIST OF SUBDIVISIONS

SÜBDIVISION	PWS ID NUMBER	COUNTY
Beau View	1700708	Montgomery
Cedar Bayou Estates Homeowners	1012174	Harris
Associations, Inc.		
Cedar Bayou Park	1010112	Harris
Cedar Oaks Mobile Home	1011556	Harris
Community		
Fairview Acres Subdivision	1010706	Harris
Glenwood Subdivision	1011492	Harris
Greenbriar Estates	0360111	Chambers
Homestead Oaks Mobile Home	1011734	Harris
Community		
McGee Place	1012995	Harris
Montebello Subdivision	1460174	Liberty
Oak Hollow, Section I & Section II	2370051	Waller
Orchard Crossing	1012450	Harris
Peach Creek Plantation	1700783	Montgomery
Peterson Place Subdivision	1460086	Liberty
Rolan Heights Subdivision	1010640	Harris
Santa Fe Subdivision	1460174	Liberty
Spring-Cypress Shopping Center	1013172	Harris
Twin Oaks	1013058	Harris
Timber Switch	1700766	Montgomery

#### SECTION 1.0 -- RATE SCHEDULE

Meter Size	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4" 1"	$\frac{$14.50}{$24.22}$ (Includes $\underline{0}$ gallons)	\$1.75 per 1000 gallons
1" 1"	<u>\$24.22</u> \$48.29	same for all meter sizes
2"	\$77.29	
3"	\$145.00	
4"	<u>\$241.72</u>	
Cash, Cl	NT: The utility will accept the following forms of payment: heck $\underline{X}$ ,	Other (specify)
REGULATORY AS	SESSMENT	1.0%
PUC RULES REG	QUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE REFEE TO THE TCEQ.	
Section 1.02 - Misce	llaneous Fees	
TAP FEE		\$400.00
TAP FEE COV	PERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS	INSTALL A STANDARD
TAP FEE (Unique co	osts)	Actual Cost
FOR EXAMPLE,	, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RES	SIDENTIAL AREAS.
TAP FEE (Large me	eter) E UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER	Actual Cost
METER RELOCAT THIS FEE MAY	TON FEEActual Relocation Cost, BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER	Not to Exceed Tap Fee R BE RELOCATED.
THIS FEE WHIC SECOND METE	CH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A ER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICAT CCURATELY THE FEE MAY NOT EXCEED \$25	CUSTOMER REQUESTS A

#### (Orchard Crossing, Twin Oaks)

#### SECTION 1.0 – RATE SCHEDULE (Continued)

### RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS a) Nonpayment of bill (Maximum \$25.00)......\$25.00 b) Customer's request that service be disconnected.....\$40.00 TRANSFER FEE......\$25.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL).....<u>\$5.00</u> PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. RETURNED CHECK CHARGE .....\$20.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)......\$50.00 COMMERCIAL & NON-RESIDENTIAL DEPOSIT......1/6TH OF ESTIMATED ANNUAL BILL GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TAC 24.25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE

#### UNDERGROUND WATER DISTRICT FEE PASS THROUGH CLAUSE:

CHANGES IN FEES IMPOSED BY UNDERGROUND WATER DISTRICTS HAVING JURISDICTION OVER THE ORCHARD CROSSING SUBDIVISION SHALL BE PASSED THROUGH AS AN ADJUSTMENT TO THE WATER GALLONAGE CHARGE ACCORDING TO THE FORMULA.

AG = (G + B) + L(G+B), where:

AG = adjusted gallonage charge, rounded to nearest one cent

G = approved per 1.000 gallons gallonage charge

B = change in district fee per 1,000 gallons

L = system average line loss for preceding 12 months, not to exceed 15%

#### <u>Utilities Investment Company, Inc.</u>

#### (McGee Place, GreenbriarEstates, Timber Switch, Peach Creek Plantation)

#### SECTION 1.0 -- RATE SCHEDULE

Meter Size 5/8" or 3/4" 1" 1" 2" 3" 4"	Monthly Minimum Charge \$35.00 (Includes 0 gallons) \$60.00 \$70.00 \$80.00 \$95.00 \$135.00	Gallonage Charge \$2.00 per 1000 gallons same for all meter sizes
Cash $\underline{X}$ , C	NT: The utility will accept the following forms of payment: heck X, Money Order X, Credit Card, MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE MORE THAN \$1 00 IN SMALL COINS. A WRITTEN RECEIPT WILL	TO ACCEPT PAYMENTS
PUC RULES RE	SESSMENTQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETFEE TO THE TCEQ	
Section 1.02 - Misce	ellaneous Fees	
TAP FEE COV	VERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS	INSTALL A STANDARD
TAP FEE (Unique co	osts), , A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESI	Actual Cost
	eter) E UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER S	
METER RELOCAT THIS FEE MAY	TION FEEActual Relocation Cost, BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER	Not to Exceed Tap Fee BE RELOCATED.
THIS FEE WHIC SECOND METI	CH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A ER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATION COURATELY THE FEE MAY NOT EXCEED \$25.	CUSTOMER REQUESTS A

#### <u>Utilities Investment Company, Inc.</u> (McGee Place, Greenbriar Estates, Timber Switch, Peach Creek Plantation)

CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE

#### SECTION 1.0 – RATE SCHEDULE (Continued)

RECONNECTION FEE
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN
DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS
TARIFF):
a) Nonpayment of bill (Maximum \$25.00)\$25.00
b) Customer's request that service be disconnected\$\frac{40.00}{}
TRANSFER FEE
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE
LOCATION WHEN THE SERVICE IS NOT DISCONNECTED
EGCATION WHEN THE SERVICE IS NOT DISCONNECTED
A THE COLUMN CONTROL OF A COLUMN CONTROL OF THE COLUMN COLUMN CONTROL OF THE COLUMN
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL). \$5.00 PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS A LATE CHARGE MAY
PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS — A LATE CHARGE MAY
NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE \$25.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMED DEPOSIT DESIDENTIAL ACCUSAGE
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.00
COMMERCIAL & NON-RESIDENTIAL DEPOSIT
COVERNMENTAL TESTING INSPECTION AND COSTS SUBGREDUCE.
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:
WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE
RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC 24.25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES:
REFER TO SECTION 3.0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW
CONOTRICATION IS NECESSARY TO PROVIDE SERVICE

#### SECTION 1.0 -- RATE SCHEDULE

Meter Size 5/8" or 3/4" 1" 1" 2" 3" 4"	Monthly Minimum Charge \$14.50 (Includes 0 gallons) \$24.22 \$48.29 \$77.29 \$145.00 \$241.72	Gallonage Charge \$1.75 per 1000 gallons same for all meter sizes
Cash, Ch	WT: The utility will accept the following the control of the following that $\frac{X}{X}$ , and $\frac{X}{X}$ , and $\frac{X}{X}$ where $\frac{X}{X}$ is the following that $$	ng forms of payment:  Credit Card, Other (specify) ENTS AND MAY REFUSE TO ACCEPT PAYMENTS WRITTEN RECEIPT WILL BE GIVEN FOR CASH
PUC RULES REQ	SESSMENT QUIRE THE UTILITY TO COLLECT A FEE OF O FEE TO THE TCEQ.	
HARRIS-GALVE		ESSMENT
Section 1.02 - Miscel	laneous Fees	
TAP FEE		\$400.00
TAP FEE COVI	ERS THE UTILITY'S COSTS FOR MATERI	ALS AND LABOR TO INSTALL A STANDARD OVER UNIQUE COSTS IS PERMITTED IF LISTED ON
TAP FEE (Unique co FOR EXAMPLE,	sts) A ROAD BORE FOR CUSTOMERS OUTSIDE OF	SUBDIVISIONS OR RESIDENTIAL AREAS.
	er) UTILITY'S ACTUAL COST FOR MATERIALS A	ND LABOR FOR METER SIZE INSTALLED.
METER RELOCATI THIS FEE MAY E	ON FEE	tual Relocation Cost, Not to Exceed Tap Fee AT AN EXISTING METER BE RELOCATED.
THIS FEE WHIC SECOND METE	H SHOULD REFLECT THE UTILITY'S COST N	MAY BE CHARGED IF A CUSTOMER REQUESTS A ND THE TEST INDICATES THAT THE METER IS

#### SECTION 1.0 – RATE SCHEDULE (Continued)

RECONNECTION FEE  THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00)
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE
REPORTED CHECK CHARGES MOST BE BASED ON THE CHERT S DOCUMENTABLE COST
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)

(Beau View)

#### SECTION 1.0 -- RATE SCHEDULE

Meter Size	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	\$25.00 (Includes $0$ gallons)	$\underline{\$2.00}$ per 1000 gallons
1"	\$38.50 648.50	same for all meter sizes
2" 3"	\$ <u>48.50</u> \$65.00	
3	<u>\$03.00</u>	
Cash , Ch	NT: The utility will accept the following forms of patheck $X$ , Money Order $X$ , Credit Card_MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAMORE THAN \$1.00 IN SMALL COINS. A WRITTEN REC	, Other (specify) Y REFUSE TO ACCEPT PAYMENTS
PUC RULES REC	SESSMENTQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF FEE TO THE TCEQ	F THE RETAIL MONTHLY BILL AND
Section 1.02 - Miscel	llaneous Fees	
TAP FEE		
TAP FEE		NSTALL A STANDARD
TAP FEE COVER RESIDENTIAL 5 THIS TARIFF.  TAP FEE (Unique co	RS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO I	NSTALL A STANDARD COSTS IS PERMITTED IF LISTED ON
TAP FEE  TAP FEE COVER RESIDENTIAL 5 THIS TARIFF.  TAP FEE (Unique co FOR EXAMPLE,  TAP FEE (Large me	RS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO IN 1/8" or 3/4" METER AN ADDITIONAL FEE TO COVER UNIQUE	NSTALL A STANDARD COSTS IS PERMITTED IF LISTED ON
TAP FEE  TAP FEE COVER RESIDENTIAL 5 THIS TARIFF.  TAP FEE (Unique co FOR EXAMPLE,  TAP FEE (Large me TAP FEE IS THE  METER RELOCAT	RS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO IN 18/8" or 3/4" METER AN ADDITIONAL FEE TO COVER UNIQUE DISTORMENT OF SUBDIVISION A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISION ter)	STALL A STANDARD COSTS IS PERMITTED IF LISTED ON

#### SECTION 1.0 – RATE SCHEDULE (Continued)

RECONNECTION FEE  THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS
tariff). a) Nonpayment of bill (Maximum \$25.00)
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
DETUDNED CHECK CHADCE \$20.00
RETURNED CHECK CHARGE \$20.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST  CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)

Cedar Oaks Mobile Home Community and Homestead Oaks Mobile Home Community

(Formerly T. J. & N. Water Utility)

#### SECTION 1.0 -- RATE SCHEDULE

Meter Size 5/8" or 3/4"	Monthly Minimum Charge \$33.00 (Includes 1,000 gallons)	Gallonage Charge \$5.00 per 1000 gallons
Cash,	IENT: The utility will accept the following forms of payment Check X, Money Order X, Credit Card,  Y MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUND MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WAS A WRITTEN	Other (specify)USE TO ACCEPT PAYMENTS
PUC RULES	ASSESSMENT REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE HE FEE TO THE TCEQ	
Section 1.02 - Mis	scellaneous Fees	
TAP FEE C	COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR T LL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS F.	TO INSTALL A STANDARD
TAP FEE (Unique FOR EXAMP	costs) LE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR R	Actual Cost ESIDENTIAL AREAS.
TAP FEE (Large I	meter) THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METE	Actual Cost ER SIZE INSTALLED.
METER RELOCA THIS FEE MA	ATION FEEActual Relocation Cos	st, Not to Exceed Tap Fee ER BE RELOCATED.
THIS FEE W SECOND MI	EE	F A CUSTOMER REQUESTS A

Cedar Oaks Mobile Home Community and Homestead Oaks Mobile Home Community

(Formerly T. J. & N. Water Utility)

#### SECTION 1.0 – RATE SCHEDULE (Continued)

RECONNECTION FEE  THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2 0 OF THIS
TARIFF). a) Nonpayment of bill (Maximum \$25.00)\$25.00
b) Customer's request that service be disconnected\$\(\frac{25.00}{2}\)
TRANSFER FEE\$0.00  THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE\$30.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC 24.25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

#### SECTION 1.0 -- RATE SCHEDULE

Meter Size	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	\$25.00 (Includes $0$ gallons)	\$2.00 per 1000 gallons
Cash, Check THE UTILITY MAY	The utility will accept the following X, Money Order X, Cr REQUIRE EXACT CHANGE FOR PAYMEN E THAN \$1.00 IN SMALL COINS. A WI	forms of payment: redit Card, Other (specify) TS AND MAY REFUSE TO ACCEPT PAYMENTS RITTEN RECEIPT WILL BE GIVEN FOR CASH
REGULATORY ASSES PUC RULES REQUIR TO REMIT TO THE TO		1.0% E PERCENT OF THE RETAIL MONTHLY BILL AND
Section 1.02 - Miscellane	ous Fees	
TAP FEE		\$600.00
TAP FEE COVERS	THE UTILITY'S COSTS FOR MATERIAL	LS AND LABOR TO INSTALL A STANDARD VER UNIQUE COSTS IS PERMITTED IF LISTED ON
TAP FEE (Unique costs) FOR EXAMPLE, A RO	)AD BORE FOR CUSTOMERS OUTSIDE OF S	
TAP FEE (Large meter) TAP FEE IS THE UTIL	) LITY'S ACTUAL COST FOR MATERIALS ANI	D LABOR FOR METER SIZE INSTALLED
	FEEActua HARGED IF A CUSTOMER REQUESTS THAT	al Relocation Cost, Not to Exceed Tap Fee TAN EXISTING METER BE RELOCATED

## <u>Utilities Investment Company, Inc.</u> (Montebello and Santa Fe Subdivisions)

#### SECTION 1.0 – RATE SCHEDULE (Continued)

METER TEST FEE \$25.00
METER TEST FEE
RECONNECTION FEE
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00)
b) Customer's request that service be disconnected\$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
TRANSFER FEE
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING
RETURNED CHECK CHARGE \$20.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE
WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TAC 24.25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES:
REFER TO SECTION 3 0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW
CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE

Cedar Bayou Park, Fairview Acres Subdivision, Glenwood Subdivision, Cedar Bayou Estates Homeowners Associations, Inc, Peterson Place Subdivision and Rolan Heights Subdivision

(Formerly C & R Water Supply)

#### SECTION 1.0 -- RATE SCHEDULE

Meter Size 5/8" or 3/4"	Monthly Minimum Charge \$43.00 (Includes 0 gallons)	Gallonage Charge *\$3.04 per 1000 gallons		
1" 1½"	\$107.50 \$215.00	#PLUS BAWA fee for Cedar Bayou Park System only		
2" 3" 4"	\$344.00 \$645.00 \$1,075.00			
·	area Water Authority fee	\$ <u>0.32</u> per 1,000 gallons		
#Baytown Water Aut Cedar Bayou Park Sy	hority purchase water fee increase	\$\oldsymbol{0.23}\$ per 1,000 gallons		
FORM OF PAYMENT: The utility will accept the following forms of payment:  Cash X, Check X, Money Order X, Credit Card, Other (specify)  THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.				
REGULATORY ASSE PUC RULES REQ REMIT TO THE T	SSMENT QUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT ICEQ.	OF THE RETAIL MONTHLY BILL AND		
Section 1.02 - Miscellaneous Fees				
TAP FEE COVER	S THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO 8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQU	) INSTALL A STANDARD		
TAP FEE (Unique co	sts) A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISION	DNS OR RESIDENTIAL AREAS.		
TAP FEE (Large met	er) UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR F	Actual Cost		

Cedar Bayou Park, Fairview Acres Subdivision, Glenwood Subdivision, Cedar Bayou Estates Homeowners Associations, Inc, Peterson Place Subdivision and Rolan Heights Subdivision

(Formerly C & R Water Supply)

#### SECTION 1.0 -- RATE SCHEDULE (Continued)

METER RELOCATION FEE				
METER TEST FEE				
RECONNECTION FEE				
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):				
a) Nonpayment of bill (Maximum \$25.00)				
b) Customer's request that service be disconnected				
TRANSFER FEE \$50.00				
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED				
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)				
RETURNED CHECK CHARGE\$30.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.				
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)				
COMMERCIAL & NON-RESIDENTIAL DEPOSIT <u>1/6TH OF ESTIMATED ANNUAL BILL</u>				
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TAC 24.25(b)(2)(G)]				
LINE EXTENSION AND CONSTRUCTION CHARGES:  REFER TO SECTION 3.0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE				

Cedar Bayou Park, Fair Acres Subdivision, Glenwood Subdivision, Cedar Bayou Estates Homeowners Associations, Inc., Peterson Place Subdivision and Rolan Heights Subdivision

#### (Formerly C & R Water Supply)

#### SECTION 1.0 -- RATE SCHEDULE (Continued)

#### PASS THROUGH ADJUSTMENT CLAUSE:

The utility's cost attributable to annual fee, pumpage fee and/or consumption-based fee from the Baytown Area Water Authority and/or other such governmental authority shall be passed through to all customers affected by such fee using the following calculations:

#### Annual Fee:

Monthly minimum charge + (Annual Fee / Number of Customers affected) / 12 months

#### Volume Charge:

Monthly gallonage charge per 1,000 gallons + (Increase or decrease in pumpage fee X 1.15)

To implement or modify the Pass Through Adjustment Clause, the utility must comply with all notice requirements of 30 TAC 291.21(h).

#### Example of a Pass Through Provision:

Adjusted Gallonage Rate (AG) = G + [B/(1 - L)], Where:

AG = adjusted gallonage charge, rounded to nearest one cent;

G = approved gallonage charge, per 1,000 gallons;

B = change in fee (per 1.000 gallons);

L = water or sewer line loss for preceding 12 months, not to exceed 0.15 (15%)

Oak Hollow, Section I & II

(Formerly Oak Hollow Company, Inc.)

#### SECTION 1.0 -- RATE SCHEDULE

#### Section 1.01 - Rates

Meter Size 5/8" or 3/4" 1" 1½" 2" 3" 4"	Monthly Minimum Charge \$26.56 (Includes 3,000 gallons) \$58.53 \$111.80 \$175.73 \$324.90 \$644.55	Gallonage Charge \$1.75 per 1,000 gallons		
FORM OF PAYMENT: The utility will accept the following forms of payment:  Cash X, Check X, Money Order X, Credit Card, Other (specify)  THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1 00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS				
PUC RUL	Y ASSESSMENTes require the utility to collect a fee of one percent of o the fee to the tceq.			
TAP FE	E COVERS THE UTILITY'S COSTS FOR MATERIALS AND LAI VTIAL 5/8" or 3/4" METER AN ADDITIONAL FEE TO COVER UNIQUE OR RIFF.	BOR TO INSTALL A STANDARD		
TAP FEE (Uni	que Costs) ample, a road bore for customers outside of subdivisions	Actual Cost S OR RESIDENTIAL AREAS		
	ge Meter)			
METER RELO	OCATION FEEActual Relocatio E MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING	on Cost, Not to Exceed Tap Fee G METER BE RELOCATED.		
SECOND	FEE E WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGE METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST WING ACCURATELY. THE FEE MAY NOT EXCEED \$25.	GED IF A CUSTOMER REQUESTS A INDICATES THAT THE METER IS		

**Docket Number: 50678** 

Oak Hollow, Section I & II

#### (Formerly Oak Hollow Company, Inc.)

#### Section 1.02 - Miscellaneous Fees (Continued)

### RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2 0 OF THIS a) Nonpayment of bill (Maximum \$25.00)......\$25.00 b) Customer's request that service be disconnected .......\$25.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) ......\$5.00 PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINOUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. RETURNED CHECK CHARGE \$30.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) ......\$50.00 COMMERCIAL & NON-RESIDENTIAL DEPOSIT......1/6TH OF ESTIMATED ANNUAL BILL GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC 24 25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Docket Number: 50678

#### SECTION 2.0 – SERVICE RULES AND POLICIES

#### Section 2.01 – Public Utility Commission of Texas Rules

The utility will have the most current Public Utility Commission of Texas (PUC or Commission rules), Chapter 24, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

#### Section 2.02 - Application for Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

After the applicant has met all the requirements, conditions and regulation for service, the utility will install service connections, which may include a utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, the utility will reconnect the service within one working day after the applicant has met the requirements for reconnection.

The customer will be responsible for furnishing and laying the necessary customer service pipe from the connection location to the place of consumption. Customers may be required to install a customer owned cutoff valve on the customer's side of the meter or connection.

#### Section 2.03 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the Commission.

#### Section 2.04 - Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

#### Docket No. 50678

#### SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

Refund of Deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive billings without being delinquent.

#### Section 2.05 - Meter Requirements, Readings, and Testing

All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers. One meter is required for each residential, commercial, or industrial connection.

Service meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

#### Section 2.06 – Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

<u>Utilities Investments Company, Inc.</u> (Utility Name)

#### SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly billing a telephone number (or numbers) which may be reached by a local call by customers. At the utility's option, a toll-free telephone number or the equivalent may be provided.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the PUC.

#### Section 2.07 - Service Disconnection

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

#### Section 2.08 – Reconnection of Service

Service will be reconnected within 24 hours after the past due bill and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected.

#### Section 2.09 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

<u>Prorated Bills</u> - If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

#### Docket No. 50678

#### SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

#### Section 2.10 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the PUC or TCEQ, the utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

#### Section 2.11 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through PUC complaint process, depending on the nature of the complaint. Pending resolution of a complaint, the Commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

#### SECTION 2.20 - SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the rules previously listed under Section 2.0. It must be reviewed and approved by the Commission and in compliance with PUC Rules to be effective.

The Utility adopts the administrative rules of the PUC, as the same may be amended from time to time, as its company specific service rules and regulations. These rules will be kept on file at the company's offices for customer inspection during regular business hours.

All payments for utility service shall be delivered or mailed to the Utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by check which has: insufficient funds in the account to cover it, upon which payment has been stopped, or which has not been signed, shall be deemed to be delinquent. All returned checks must be redeemed with cash or money order. If a customer has two returned checks within a twelve month period, the customer shall be required to pay a deposit if one has not already been paid and make future payments by cash or money order for a period of twelve months.

Customers shall not be allowed to use the Utility's cutoff valve on the Utility's side of the meter. Customers may install cutoff valves on their side of the meter and are encouraged to do so.

Customer shall be liable for any damage or injury to Utility-owned property or personnel shown to be caused by the customer, his invitees, his agents, his employees, or others directly under his control.

Limitation on Product/Service Liability - Public water utilities are required to deliver water to the customer's side of the meter or service connection that meets the potability and pressure standards of the TCEQ. The Utility will not accept liability for any injury or damage to individuals or their property occurring on the customer's side of the meter when the water delivered meets these state standards. The Utility makes no representations or warranties (expressed or implied) that customer's appliances will not be damaged by disruptions of or fluctuations in water service whatever the cause. The Utility will not accept liability for injuries or damages to persons or property due to disruption of water service caused by: (1) acts of God, (2) acts of third parties not subject to the control of the Utility if the Utility has undertaken such preventive measures as are required by PUC or TCEQ rules, (3) electrical power failures in water systems not required by TCEQ rule to have auxiliary power supplies, or (4) termination of water service pursuant to the Utility's tariff and the PUC's or TCEQ's rules. The Utility is not required by law and does not provide fire prevention or firefighting services. The Utility therefore does not accept liability for fire-related injuries or damages to persons or property caused or aggravated by the availability (or lack thereof) of water or water pressure (or lack thereof) during fire emergencies. The Utility will accept liability for any injury or damage to individuals or their property directly caused by defective utility plant (leaking water lines or meters) or the repairs to or construction of the Utility's facilities.

#### SECTION 2.20 - SPECIFIC UTILITY SERVICE RULES AND REGULATIONS (Continued)

If the services of a registered professional engineer are required as a result of an application for service received by the Utility for service to that applicant's service extension only, such engineer will be selected by the Utility and the applicant, and the applicant shall bear all expenses incurred therein.

If an applicant requires service other than the standard service provided by the Utility, such applicant will be required to pay all expenses incurred by the Utility in excess of the expenses that would be incurred in providing the standard service and connection. Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction (as may be allowed by PUC rule) for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping storage and transmission.

Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be entitled to a written explanation of such costs prior to payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall have the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the Utility's rates in that portion of the Utility's service area in which the applicant's or existing customer's property is located.

The piping and other equipment on the premises furnished by the customer will be maintained by the customer at all times in conformity with the requirements of the PUC, TCEQ, the Southern Plumbing Code and with the service rules and regulations of the Utility. The customer will bring out his service line to his property line at the point on the customer's property mutually acceptable to the customer and the Utility subject to such requirements as may exist by PUC rule. No water service smaller than 5/8" will be connected. No pipe or pipe fitting which contains more than 8.0% lead can be used for the installation or repair of plumbing at any connection which provides water for human use. No solder or flux which contains more than 0.2% lead can be used at any connection which provides water for human use.

The Utility will have the right of access to the customer's premises at all times reasonable for the purpose of installing, testing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the Utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the Utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours. The customer may require any Utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the Utility, and the purpose of their entry.

#### SECTION 2.20 - SPECIFIC UTILITY SERVICE RULES AND REGULATIONS (Continued)

Except in cases where the customer has a contract with the Utility for reserve or auxiliary service, no other water service will be used by the customer on the same installation in conjunction with the Utility's service, either by means of a cross-over valve or any other connection. Customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises. Two places shall not be permitted to be supplied with one service pipe where there is a water main abutting the premises. For the purposes of this paragraph, each residence shall be constructed to be one entity or consuming facility.

No connection shall be allowed which allows water to be returned to the public drinking water supply. No backflow prevention device shall be permitted to be installed in the customer's plumbing without notice to and written permission from the Utility. Any backflow prevention devices so installed shall be inspected annually by a licensed backflow prevention device inspector or appropriately licensed plumber and a written report of such inspection delivered to the Utility.

No application, agreement or contract for service may be assigned or transferred without the written consent of the Utility.

It is agreed and understood that any and all meters, water lines and other equipment furnished by the utility (excepting the customer's individual service lines from the point of connection to customer's structures on customer's premises) are and shall remain the sole property of the utility, and nothing contained herein shall be construed to reflect a sale or transfer of any such meters, lines or equipment to any customer. All tap and extension charges shall be for the privilege of connecting to said water lines and for installation, not purchase, of said meters and lines.

#### SECTION 3.0 - EXTENSION POLICY

#### Section 3.01 – Standard Extension Requirements

Line Extension and Construction Charges: No Contribution in Aid of Construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

The utility will bear the full cost of any over-sizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Costs Utilities Shall Bear. Within its certified area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with TCEQ's Rules and Regulations for Public Water Systems.

#### SECTION 3.20 - SPECIFIC EXTENSION POLICY

This section contains the utility's specific extension policy which complies with the requirements already stated under Section 3.01 It must be reviewed and approved by the Commission and in compliance with PUC and TCEQ rules to be effective.

Residential customers not covered under Section 3.01 will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ's minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

The Utility adopts the administrative rules of the PUC, as the same may be amended from time to time, as its company specific service rules and regulations. These rules will be kept on file at the company's offices for customer inspection during regular business hours.

When an individual residential applicant required an extension of a main line beyond 200 feet, the charge to that applicant shall be the actual cost of such extension in excess of 200 feet, plus the applicable tap fee plus such other approved costs as may be provided in this tariff and/or PUC rules.

When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by TAC 16 § 24.161(e)(3), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services.

Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is (are) located. Unless the PUC or other regulatory authority enters interlocutory orders to the contrary, service to the applicant may be delayed until such appeal is resolved

## APPENDIX A – DROUGHT CONTINGENCY PLAN

"This page incorporates by reference the utility's Drought Contingency Plan, as approved and periodically amended by the Texas Commission on Environmental Quality."

# APPENDIX B -- APPLICATION FOR SERVICE (Utility Must Attach Blank Copy)



#### **SEWER UTILITY TARIFF**

**Docket Number: 50678** 

<u>Utilities Investment Company, Inc.</u> (Utility Name)

P.O. Box 279 (Business Address)

New Waverly, Texas 77358-0279 (City, State, Zip Code)

(281) 590-4359 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

#### 20765

This tariff is effective in the following counties:

#### Harris, Liberty, and Montgomery

This tariff is effective in the following cities or unincorporated towns (if any):

### None

This tariff is effective in the following subdivisions and public wastewater systems:

Beau View: WQ#13988-001 Montebello: WO#15012-001

Orchard Crossing: WQ #12863-001

Santa Fe Subdivisions: WQ #0015646-001

Spring-Cypress Shopping Center: WQ #14172-001

Twin Oaks: WQ# 12251-001

#### TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 - RATE SCHEDULE	.2
SECTION 2.0 - SERVICE RULES AND POLICES	.7
SECTION 2.20 – SPECIFIC SERVICE RULES AND POLICES	.9
SECTION 3.0 - EXTENSION POLICY	11
SECTION 3 20 – SPECIFIC EXTENSION POLICY	12

APPENDIX A: APPLICATION FOR SERVICE

#### SECTION 1.0 -- RATE SCHEDULE

#### Section 1.01 - Rates

Meter Size 5/8" or 3/4" 1" 1" 2" 3" 4"	Monthly Minimum Charge \$22.50 (Includes 0 gallons) \$37.58 \$74.93 \$119.93 \$225.00 \$375.08	Gallonage Charge \$2.50 per 1000 gallons same for all meter sizes
Cash X, Check Z	NT: The utility will accept the following forms of paymer X_, Money Order X_, Credit Card, Other (specify) _ Y REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO SILON IN SMALL COINS A WRITTEN RECEIPT WILL BE GIVEN FO	O ACCEPT PAYMENTS MADE
PUC RULES RE	SSESSMENT	
Section 1.02 - Misce	ellaneous Fees	
TAP FEE COVE	RS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTAL 5/8" or 3/4" METER AN ADDITIONAL FEE TO COVER UNIQUE COSTS	L A STANDARD
	eter) E UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR MET	

## SECTION 1.0 – RATE SCHEDULE (Continued)

RECONNECTION FEE  THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF).
a) Non-payment of bill (Maximum \$25.00)
SEASONAL RECONNECT FEE
TRANSFER FEE\$25.00  THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE \$20.00  RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:  WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TAC 24.25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES:  REFER TO SECTION 3 0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

## Utilities Investment Company, Inc.

Spring-Cypress Shopping Center

#### SECTION 1.0 -- RATE SCHEDULE

## Section 1.01 - Rates

Meter Size 5/8" or 3/4"  1"  1"  2"  3"  4"	Monthly Minimum Charge \$22.50 (Includes 0 gallons) \$37.58 \$74.93 \$119.93 \$225.00 \$375.08	Gallonage Charge \$3.75 per 1000 gallons same for all meter sizes
Cash X, Check X	NT: The utility will accept the following forms of payment X_, Money Order_X_, Credit Card, Other (specify) Y REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO N \$1.00 IN SMALL COINS A WRITTEN RECEIPT WILL BE GIVEN FOR	ACCEPT PAYMENTS MADE
PUC RULES REG	SESSMENTQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE R FEE TO THE TCEQ.	
Section 1.02 - Misce	llaneous Fees	
TAP FEE COVE	RS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL 5/8" or 3/4" METER AN ADDITIONAL FEE TO COVER UNIQUE COSTS I	A STANDARD
	eter) E UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER	

Spring-Cypress Shopping Center

#### SECTION 1.0 – RATE SCHEDULE (Continued)

## RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF). b) Customer's request that service be disconnected.....\$40.00 TRANSFER FEE.....\$25.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. RETURNED CHECK CHARGE \$20.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST. CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)......\$50.00 COMMERCIAL & NON-RESIDENTIAL DEPOSIT ......1/6TH OF ESTIMATED ANNUAL BILL GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS. THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC 24.25(b)(2)(G)] LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3 0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

## SECTION 1.0 -- RATE SCHEDULE

## Section 1.01 - Rates

Meter Size 5/8" or 3/4" 1" 2" 3"	Monthly Flat Fee \$30.00 \$37.50 \$125.50 \$225.00
Cash X, Check Z THE UTILITY MAY	NT: The utility will accept the following forms of payment:  X_, Money Order_X_, Credit Card, Other (specify)  REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE IN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS
PUC RULES RE	SESSMENT
Section 1.02 - Misce	llaneous Fees
TAP FEE COVE	\$600.00 RS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD 5/8" or 3/4" METER AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON
	ter)

## SECTION 1.0 – RATE SCHEDULE (Continued)

т С Т а	INECTION FEE  THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEIND DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 20 OF THE CARIFF):  1) Non-payment of bill (Maximum \$25.00)
	FER FEE\$25.0
	THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE. OCATION WHEN THE SERVICE IS NOT DISCONNECTED
P	CHARGE (EITHER \$5.00 OR 10% OF THE BILL) <u>\$5.0</u> UC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MANOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURI	NED CHECK CHARGE\$20.0
RETURNE	ED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTO	MER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.0
СОММІ	ERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BII
V	NMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREAS RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC 24.25(b)(2)(G)
LINE EX	XTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

#### SECTION 1.0 -- RATE SCHEDULE

#### Section 1.01 - Rates

Meter Size	Monthly Flat Fee
5/8" or 3/4"	\$30.00 (Includes $0$ gallons)
1"	<u>\$37.50</u>
2"	\$ <u>125.50</u>
3"	<u>\$225.00</u>
FORM OF PAYMENT:	The utility will accept the following forms of payment:
Cash, Check X_,	Money Order X , Credit Card , Other (specify)
THE UTILITY MAY RE	QUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE

USING MORE THAN \$1 00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS

#### REGULATORY ASSESSMENT

1.0%

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT TO THE TCEQ.

#### Section 1.02 - Miscellaneous Fees

TAP FEE \$600.00

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF

#### TAP FEE (Large meter)

**Actual Cost** 

TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

## SECTION 1.0 – RATE SCHEDULE (Continued)

RECONNECTION FEE	
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WE DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION TARIFF):	
a) Non-payment of bill (Maximum \$25.00)	\$25.00
b) Customer's request that service be disconnected	
•	
TRANSFER FEE	
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SA LOCATION WHEN THE SERVICE IS NOT DISCONNECTED	ME SERVICE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)	\$5.00
PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS A LATE C NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILL	CHARGE MAY
RETURNED CHECK CHARGE	\$20.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.	
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)	\$ <u>50.00</u>
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANI	NUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE	
WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MARKET RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TAC 24]	
LINE EXTENSION AND CONSTRUCTION CHARGES:	
REFER TO SECTION 3 0EXTENSION POLICY FOR TERMS CONDITIONS AND CHARGES WHEN NE	W

CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE

#### SECTION 2.0 – SERVICE RULES AND POLICIES

#### <u>Section 2.01 – Public Utility Commission of Texas Rules</u>

The utility will have the most current Public Utility Commission of Texas (PUC or commission rules relating to Wastewater Utility regulations, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or commission approved changes to the Rules supersede any rules or requirements in this tariff.

#### Section 2.02 - Application for and Provision of Sewer Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), and will be signed by the applicant before sewer service is provided by the utility. A separate application or contract will be made for each service location.

After the applicant has met all the requirements, conditions and regulation for service, the utility will install service connections, which may include a utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, the utility will reconnect the service within one working day after the applicant has met the requirements for reconnection.

The customer will be responsible for furnishing and laying the necessary customer service pipe from the connection location to the place of use.

#### Section 2.03 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the Commission.

#### Section 2.04 - Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

#### SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

Refund of Deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive billings without being delinquent.

#### Section 2.05 – Meter Requirements, Readings, and Testing

It is not a requirement that the utility use meters to measure the quantity of sewage disposed of by individual customers. When a sewer utility is operated in conjunction with a water utility serves the same customers, the charge for sewage disposal service may be based on the winter month's average monthly consumption of water as registered on the customer's water meter. One connection is required for each residential, commercial or industrial facility in accordance with the PUC rules.

#### Section 2.06 – Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly billing a telephone number (or numbers) which may be reached by a local call by customers. At the utility's option, a toll-free telephone number or the equivalent may be provided.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the PUC.

#### Section 2.07 - Service Disconnection

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

#### SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Utility personnel must be available to collect payments and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or due to a hazardous condition.

#### Section 2.08 – Reconnection of Service

Service will be reconnected within 24 hours after the past due bill and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected.

#### Section 2.09 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

<u>Prorated Bills</u> - If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

#### Section 2.10 - Quality of Service

The utility will plan, furnish, and maintain and operate a treatment and collection facility of sufficient size and capacity to provide a continuous and adequate service all reasonable consumer uses and to treat sewage and discharge effluent at the quality required by its discharge permit issued by the Commission. Unless otherwise authorized by the PUC or TCEQ, the utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Wastewater Systems.

#### Section 2.11 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through either the TCEQ or PUC complaint process, depending on the nature of the complaint. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

#### Docket No. 50678

#### SECTION 2.20 - SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the rules previously listed under Section 2.0. It must be reviewed and approved by the Commission and in compliance with PUC Rules to be effective.

The Utility adopts the administrative rules of the PUC, as the same may be amended from time to time, as its company specific service rules and regulations. These rules will be kept on file at the company's offices for customer inspection during regular business hours.

All payments for utility service shall be delivered or mailed to the Utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by check which has: insufficient funds in the account to cover it, upon which payment has been stopped, or which has not been signed, shall be deemed to be delinquent. All returned checks must be redeemed with cash or money order. If a customer has two returned checks within a twelve month period, the customer shall be required to pay a deposit if one has not already been paid and make future payments by cash or money order for a period of twelve months.

Customer shall be liable for any damage or injury to Utility-owned property or personnel shown to be caused by the customer, his invitees, his agents, his employees, or others directly under his control.

The disposal into the utility's sewer collection system of bulk quantities of food or food scraps not previously processed by a grinder or similar garbage disposal unit and grease and oils, except as incidental waste in process or wash water, used in or resulting from food preparation by sewer utility customers engaged in the preparation and/or processing of food for other than domestic consumption for sale to the public shall be <u>prohibited</u>. Specifically included in the prohibition are grease and oils from grease traps to other grease and/or oil storage containers. These substances are defined as "garbage" under Section 361.003(12) of the Solid Waste Disposal Act, Texas Health and Safety Code, and are not "sewage" as defined by Section 26.001(7) of the Texas Water Code. The utility only provides "sewage" collection and disposal service to the public. This service is limited to the collection, treatment and disposal of waterborne human waste and waste from domestic activities such as washing, bathing, and food preparation. This service does not include the collection, treatment or disposal of waste of such high BOD of TSS characteristics that it cannot reasonably be processed by the utility's state approved wastewater treatment plant within the parameters of the utility's state and federal wastewater discharge permits. This service does not include the collection and disposal of storm waters or runoff waters, which may not be diverted into or drained into the utility's collection system.

Pursuant to the PUC's rule 24.163, the utility may charge for all labor, material, equipment, and other costs necessary to repair to replace all equipment damaged due to service diversion or the discharge of wastes which the system cannot properly treat. This shall include all repair and cleanup costs associated with discharges of grease and oils, except as incidental waste in process or wash water, used in or resulting from food preparation by sewer utility customers engaged in the preparation and/or processing of food for other than domestic consumption or for sale to the public discharged from grease traps or other grease and/or oil storage containers.

#### SECTION 2.20 - SPECIFIC UTILITY SERVICE RULES AND REGULATIONS (Continued)

The utility may charge for all costs necessary to correct service diversion or unauthorized taps where there is no equipment damage, including incidents where service is reconnected without authority. The utility may not charge any additional penalty or charge other than actual costs unless such penalty has been expressly approved by the regulatory authority having rate/tariff jurisdiction and filed in the utility's tariff.

Pursuant to PUC rule 24.161 the customer's service line and appurtenances shall be construed in accordance with the laws and regulations of the State of Texas, local plumbing codes, or in the absence of such local codes, the National Plumbing Code. It shall be the customer's responsibility to maintain the service line and appurtenances in good operation condition, i.e., clear of obstruction, defects, or blockage. If the utility can provide evidence of excessive, infiltration or inflow or failure to provide proper pretreatment, the utility may, with the written approval of the PUC, require the customer to repair the line or eliminate the infiltration or inflow or take such actions necessary to correct the problem. If the customer fails to correct the problem within a reasonable time, the utility may disconnect service after proper notice.

Any and all sewer lines, tanks, pumps and other equipment furnished by the Utility (excepting the Customer's individual service lines from the point of connection to Customer's structures on Customer's premises) are and shall remain the sole property of the Utility, and nothing contained herein shall be construed to reflect a sale or transfer of any such meter, lines or equipment to any customer. All tap charges shall be for the privilege of connection to said lines and equipment.

In accordance with the requirements of Utility's Wastewater Discharge Permit, any and all repairs and maintenance of Utility's lines, tanks, pumps and equipment located on Customer's premises shall be performed exclusively by the Utility.

Copies of the utility's state and federal wastewater discharge permits shall be available for public inspection and copying in the utility's business office during normal business hours.

Non-residential customers electing the pretreatment option for sewage with non-standard characteristics may be charged those costs set forth in the utility's extension policy if such pretreatment fails or otherwise causes the utility's facilities to violate their wastewater discharge permits.

Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be entitled to a written explanation of such costs prior to payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall have the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the Utility's rates in that portion of the Utility's service area in which the applicant's or existing customer's property(ies) is located.

The Utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, inspecting or repair sewer mains or other equipment used in connection with its provision of sewer services, for inspecting the customer's plumbing for code, plumbing or tariff violations, for the purpose of removing its property and disconnecting lines, or other purposes necessary to the operation of the utility system.

#### SECTION 3.0 – EXTENSION POLICY

#### Section 3.01 – Standard Extension Requirements

Line Extension and Construction Charges: No Contribution in Aid of Construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

The utility will bear the full cost of any over-sizing of collection mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional treatment capacity or facilities. Contributions in aid of construction may not be required of individual residential customers for treatment capacity or collection facilities unless otherwise approved by the Commission under this specific extension policy.

Costs Utilities Shall Bear. Within its certified area, the utility will pay the cost of the first 200 feet of any sewer collection line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with TCEQ's Rules and Regulations for Public Water Systems.

#### SECTION 3.20 - SPECIFIC EXTENSION POLICY

This section contains the utility's specific extension policy which complies with the requirements already stated under Section 3.01 It must be reviewed and approved by the Commission and in compliance with PUC and TCEQ rules to be effective.

Residential customers not covered under Section 3.01 will be charged the equivalent of the costs of extending service to their property from the nearest collection line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the full cost of extending service to and throughout their property, including the cost of all necessary treatment capacity necessary to meet the service demands anticipated to be created by that property.

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ's minimum design criteria for facilities used in collecting, treating, transmitting, and discharging of wastewater affluent. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

The Utility adopts the administrative rules of the PUC, as amended from time to time, as its company specific extension policy. These rules will be kept on file at the company's offices for customer inspection during regular business hours.

Non-residential customers generating sewage creating unique or non-standard treatment demands which might reasonably be expected to cause the utility's treatment facilities to operate outside their current wastewater discharge permit parameters may be charged the cost of all studies, engineering plans, permit costs, and collection treatment or discharge facilities construction or modification costs necessary to enable the utility to treat said sewage within permit limits acceptable to the TCEQ, PUC, EPA and other regulatory agencies. In the alternative, the customer may have the option of pre-treating said sewage in such a manner so that it may not reasonably be expected to cause the utility's facilities to operate outside their parameters. In such case, the customer shall be required to pay the utility's costs of evaluation such pretreatment processes and cost of obtaining regulatory approval of such pretreatment processes. In the event of the pretreatment facilities of a customer making this election fail and cause the utility's facilities to operate outside their permit parameters, the customer shall indemnify the utility for all costs incurred for clean ups or environmental remediation and all fines, penalties, and cost imposed by regulatory or judicial enforcement actions relating to such permit violations.

Any applicant or existing customer required to pay any costs not specifically set forth in the rate schedule pages of this tariff shall be entitled to a written explanation of such costs prior to payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall have the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located. Unless the PUC or regulatory authority enters interlocutory orders to the contrary, service to the applicant may be delayed until such appeal is resolved.

Docket No. 50678

## APPENDIX A -- APPLICATION FOR SERVICE (Utility Must Attach Blank Copy)