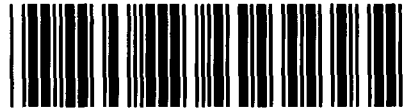




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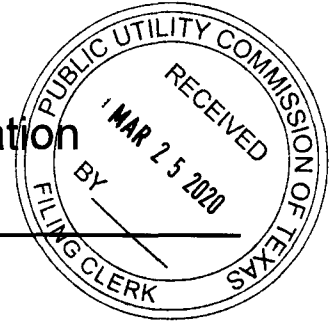


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Crown Mountain Water Supply Corporation

PO Box 10, Camp Wood, Texas 78833
Lee Gruver, Sr - President Ph. 281-630-4396



March 24, 2020

Public Utility Commission of Texas
1701 N. Congress Ave.
Austin, TX 78701

Re: Project No. 50664, Issues Related to the State of Disaster for the Coronavirus Disease 2019

Dear Commissioners,

In response to the PUC of Texas' request for information regarding Crown Mountain Water Supply Corporation's steps taken to mitigate negative effects of COVID-19, we submit measures we have taken to date.

Our top priority is to ensure a safe, reliable water supply for our customers. To this end, we have: 1) Secured a supply of disinfectant to ensure our water meets regulatory requirements well into the future; 2) Temporarily suspended disconnections to ease any financial burdens that our customers may experience; 3) Our Annual Membership meeting was held in February. Future board meetings will be limited to 10 persons for the duration of the crisis. 4) We do not maintain an office accessible to the public. All billing activity is done through the mail; rare direct interaction between customers and our water operator or business manager are conducted with appropriate hygiene and social distancing in observance.

The Board of Directors of Crown Mountain Water Supply Corporation is monitoring the situation closely and are ready to take further action as necessary.

Sincerely,

A handwritten signature in black ink, appearing to read "Lee Gruver, Sr.".

Lee Gruver, Sr.
President, Crown Mountain Water Supply Corporation

Handwritten initials "JG" in the bottom right corner of the page.