



Control Number: 50664



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# Southeast Kaufman WSC

PO Box 40 Kaufman, TX 75142

March 23, 2020

Chairman DeAnn T. Walker  
Commissioner Arthur C. D'Andrea  
Commissioner Shelly Botkin  
Public Utility Commission of Texas  
1701 N. Congress Ave.  
Austin, TX 78701



Re: Project No. 50664, *Issues Related to the State of Disaster for the Coronavirus Disease 2019*

Dear Commissioners:

Regarding the memorandum filed on March 16, 2020 by Ms. Connie Corona, PUC Chief Program Officer, Southeast Kaufman WSC would like to inform you on steps we are taking to address the impact of the coronavirus on our community.

We are a small public water system serving fewer than 60 customers. Our water system currently does not have an office for customers to visit to drop payments or interact with employees; therefore, there is no risk of contracting the virus from "high touch surfaces". Currently customers mail in their payments which is the only way the virus could contact someone from the water system. The CDC says the risk of transference through the mail is very low. This month we activated the ability to pay online so the risk is even lower.

Our water supply is disinfected using chloramines and must maintain at least a .5 ppm residual according to regulations. Because of an aggressive flushing program, we maintain an average residual in the distribution system around 2.0 ppm. Though the virus has not been detected in public drinking water this should aid in the protection of our community through daily household use.

Since the pandemic is having a financial impact on our economy and will likely affect our community, the board of directors for the water supply have decided to temporarily suspend disconnects and waive late fees until the crisis is under control.

Please feel free to contact me if you have any questions.

Sincerely,

Darrell Warren  
Water System Operator  
Cell: 903-363-7712  
Southeast Kaufman WSC  
PWS ID TX1290042