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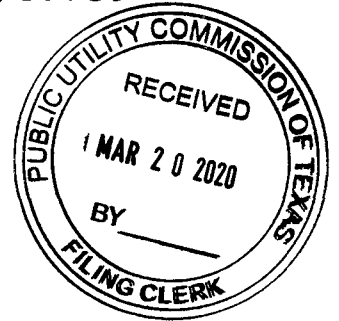
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CRYSTAL SPRINGS WATER COMPANY, INC.

23449 Hwy. 59 North P.O. Box 603 Porter, Texas 77365

Office: 281-354-5136 Fax: 281-354-0549



Dear Valued Customer,

Crystal Springs Water Company Inc.

has implemented a response to Covid-19 and our service will continue without interruption. We are taking steps to help our customers through these trying times. Effective March 16, 2020 we have suspended service disconnections for 30 days. We encourage our customers to continue making payments in order to avoid adding to any outstanding balance. We will be offering payment plans “to customers who indicate either an impact or hardship as a result of Covid-19.” We value our customers and are here to help and encourage you and our community.

Sincerely,

The Staff at Crystal Springs Water Co.